



Welcome to NC SOAR's 13th Annual Meeting!

October 4, 2024

Please fill out a name tag, get refreshments and find a seat



NCCEH

Today's agenda

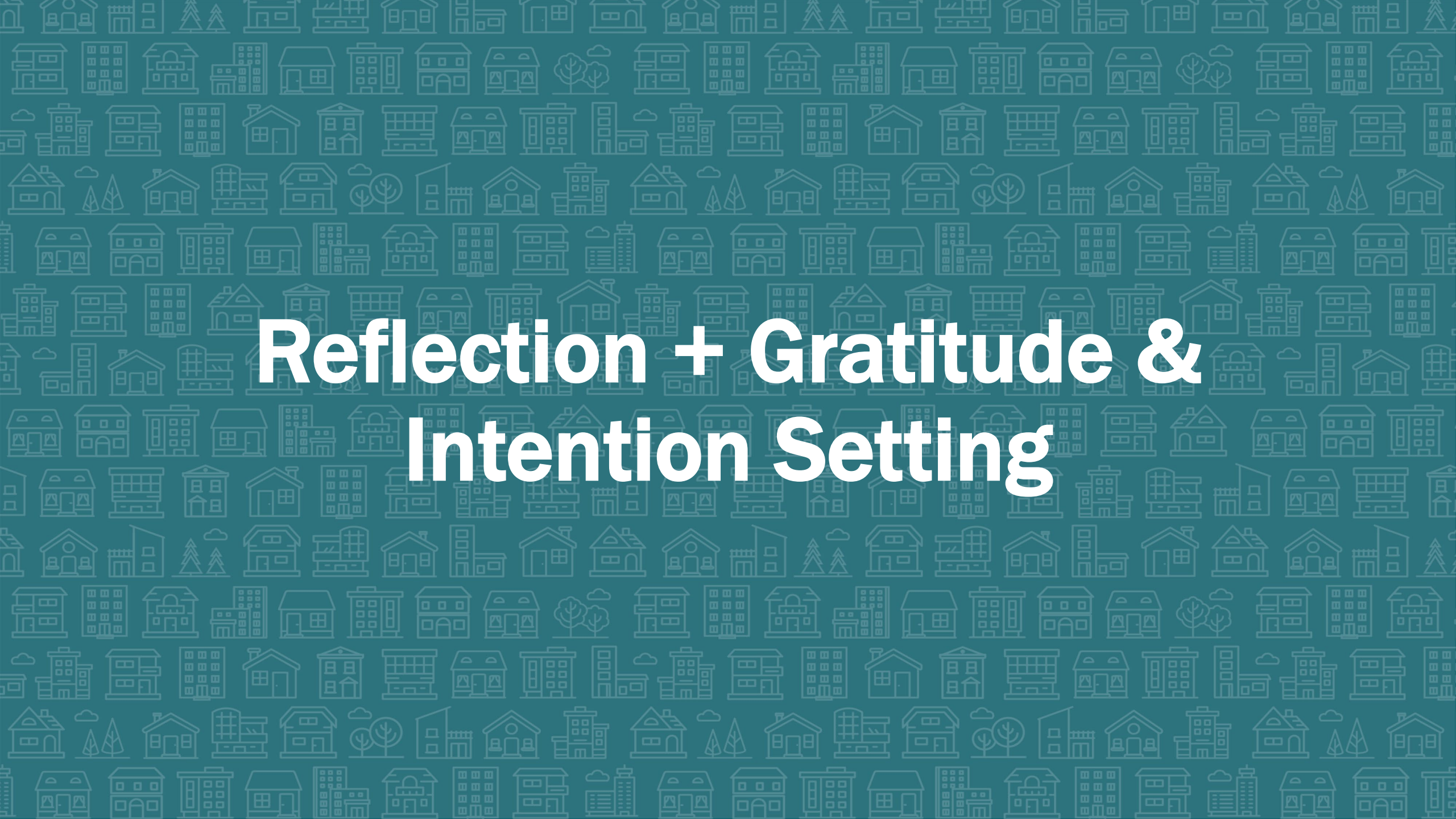
- Gather/Gratitude Activity
- DDS workshop
- NCCEH presentation
- Lunch
- SSA workshop
- Roundtable activities
- Close



Housekeeping

- 45-minute lunch
- Please sign in at front
- Please fill out a name tag (on the tables)
- Water & soda in fridge in kitchen
- Eat as much as you want!
- Take breaks as needed
- Lead with respect and empathy

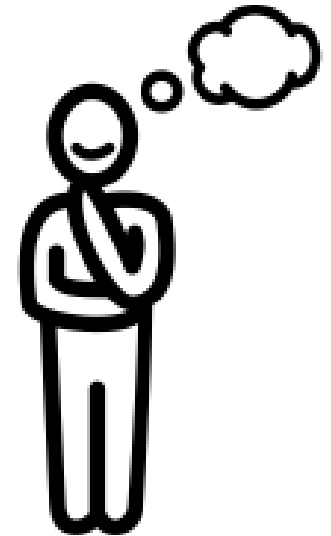




Reflection + Gratitude & Intention Setting

Reflection

- Reflection is a powerful practice that can support us to be at our personal best. It can reveal strengths and areas for improvement - to learn from past experiences, course correct and apply to the next opportunity.
- Read through the reflection questions and write down whatever comes to mind!
- 10 minutes



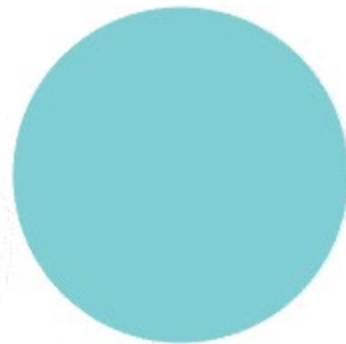
Start writing!

- 1) What will I **CONTINUE** to do/be in 2025?
- 2) What will I **STOP** doing/being in 2025?
- 3) What will I **START** doing/being in 2025?
- 4) How might this **impact** myself? Others?



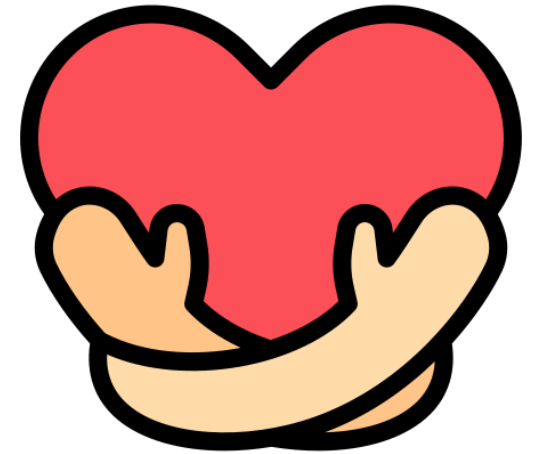
Farewell 2024, Hello 2025!

- Take a deep breath and let go of what no longer serves you. Make some room for new experiences.
- It's tough to create new experiences when baggage from the past is dragging us down. Pause, reflect, learn and keep trying!



Gratitude

- In positive psychology research, gratitude is strongly and consistently associated with greater happiness.
- Reflect upon and free-write for 10 minutes on the highlights you've experienced over the past 12 months for which you are most grateful for.



Set an Intention for 2025

- Set an intention for what you want to be, what you want to do, and how you will show up in the world.
- An intention shouldn't be confused with a goal—it's not attaching an expectation or an evaluation. It's something you want to align with in your life. It's an aim, a direction, a decision, a mindset, or an attitude you're energized to commit to (that aligns with your personal values).
- 8 minutes

Hold that Intention!

- Connect to the work you've just done, and positively acknowledge yourself. Well done!
- Hold onto your writing to use as a reminder of who you want to be!





DDS



NC SOAR Annual Review

2024 Overview

- 14 people became SOAR trained
- New SSA Commissioner Martin O'Malley
- New SSA AWIC Emily Brown
- SOAR presentation at Bringing It Home conference
- Presenting on SOAR to Regional Committees in NC BoS Continuum of Care
- [Statewide infographic](#)



2024 SOAR Dialogue Calls (so far!)



SSA Updates & Q&A

Medicaid Expansion

Employment & Other Income Boosters

SNAP/Food Stamps Training

Appeals

Providing LGBTQ+ Competent Services

OAT Data & Trends

Funding & Sustainability

SOAR Outcomes to Date

Total SOAR Outcomes as of October 3, 2024

Total Outcomes Reported	4,553
Total Approved (21 deaths prior to decision)	3,317
Total Denied	1,220
Approval Rate	73%
Average time between completion of application and determination for initial applications (from OAT)	167 days
Percentage of initial applications that required CE (from OAT)	36%

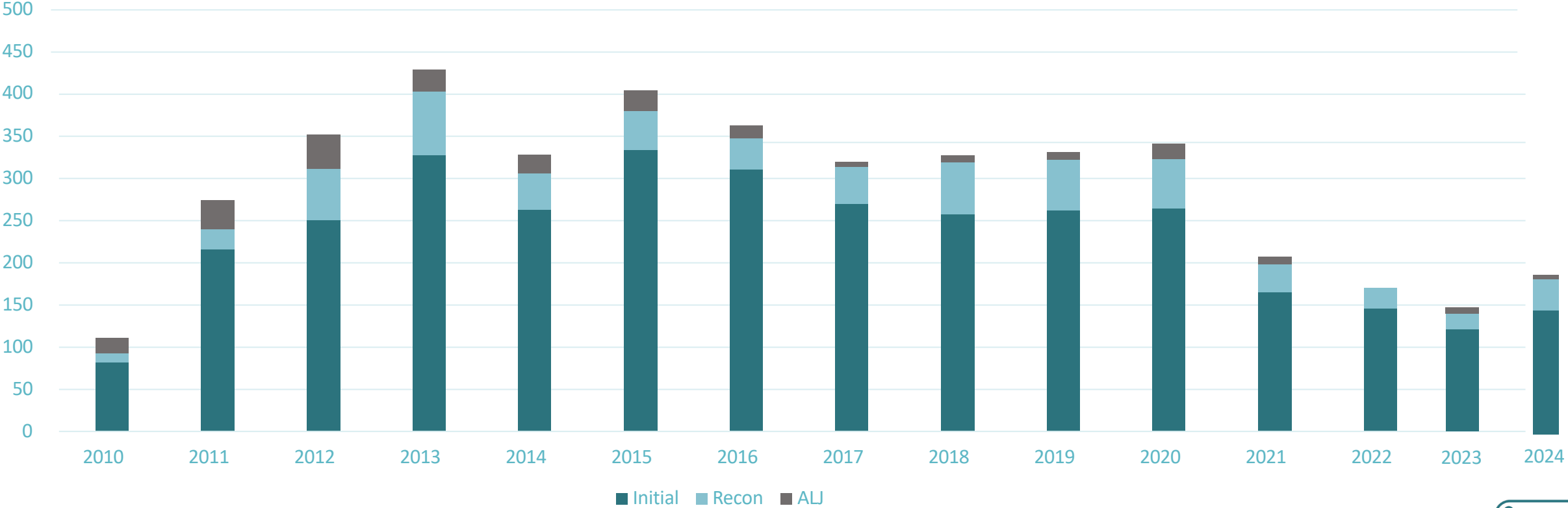
SOAR Outcomes Reported to date in 2024*

Total SOAR Outcomes from 1/1/2024 – 10/3/24

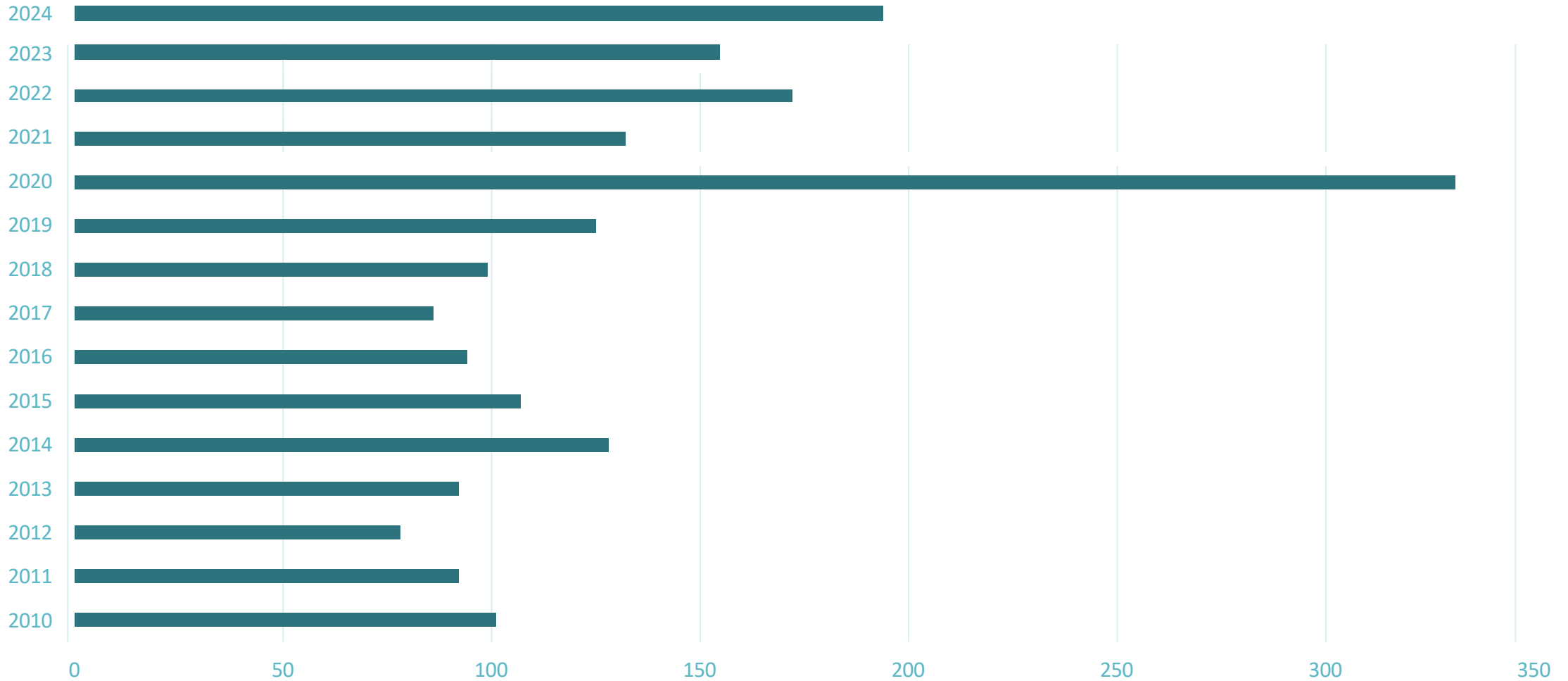
Total Outcomes Reported	196
Total Approved	132
Total Denied	64
Approval Rate	67%
Average time between completion of application and determination for initial applications	188 days
Percentage of initial applications that required CE	41%

- *Different from SOAR National Report:
- This includes both Initials and Appeals
 - This is looking at calendar year, not FY

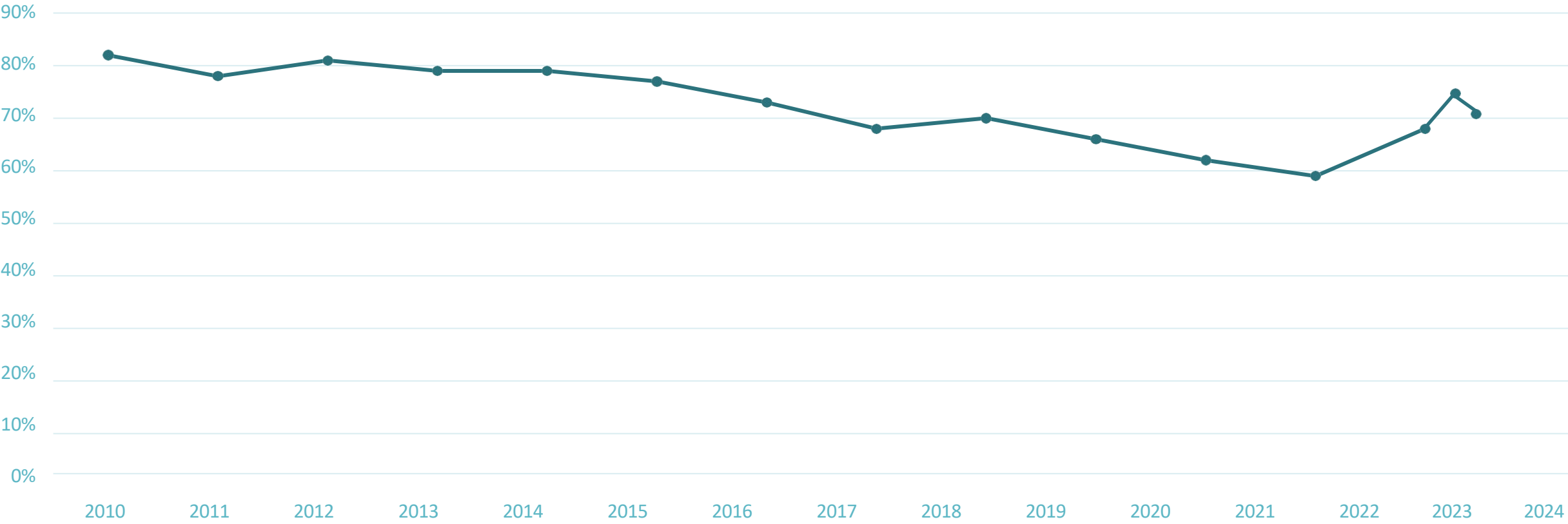
Number of Cases by Year



Average Decision Days by Year (Initial)



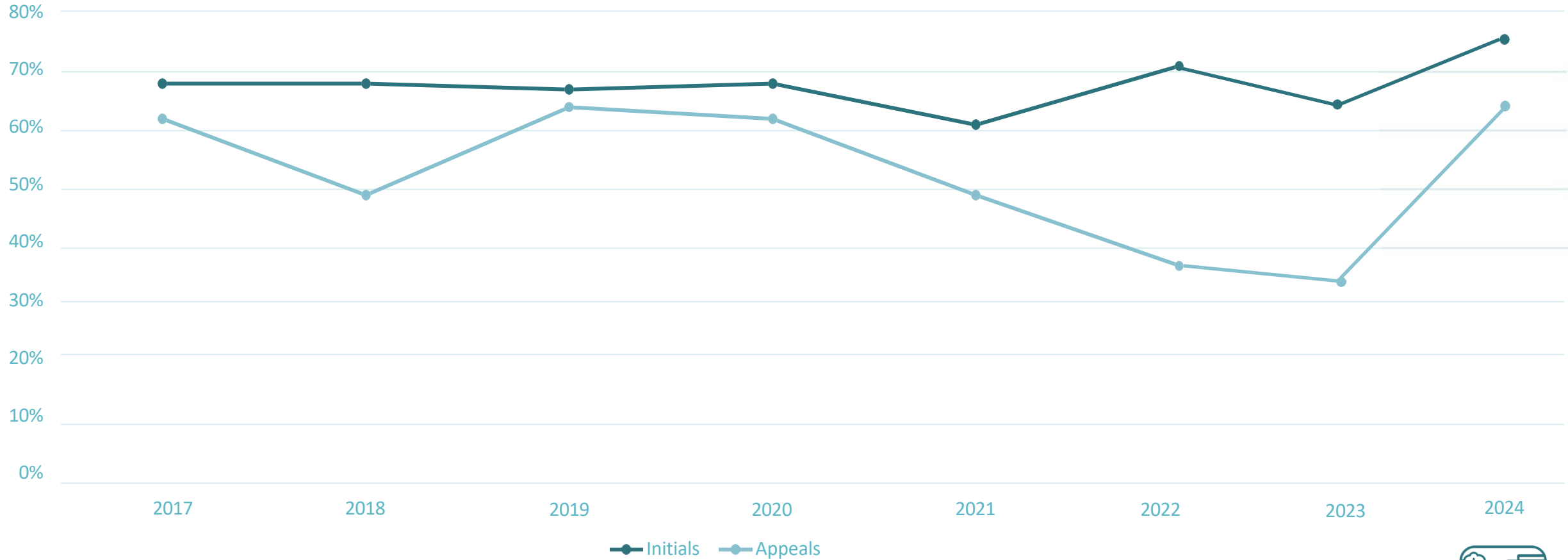
Approval Rate by Year (Initial)



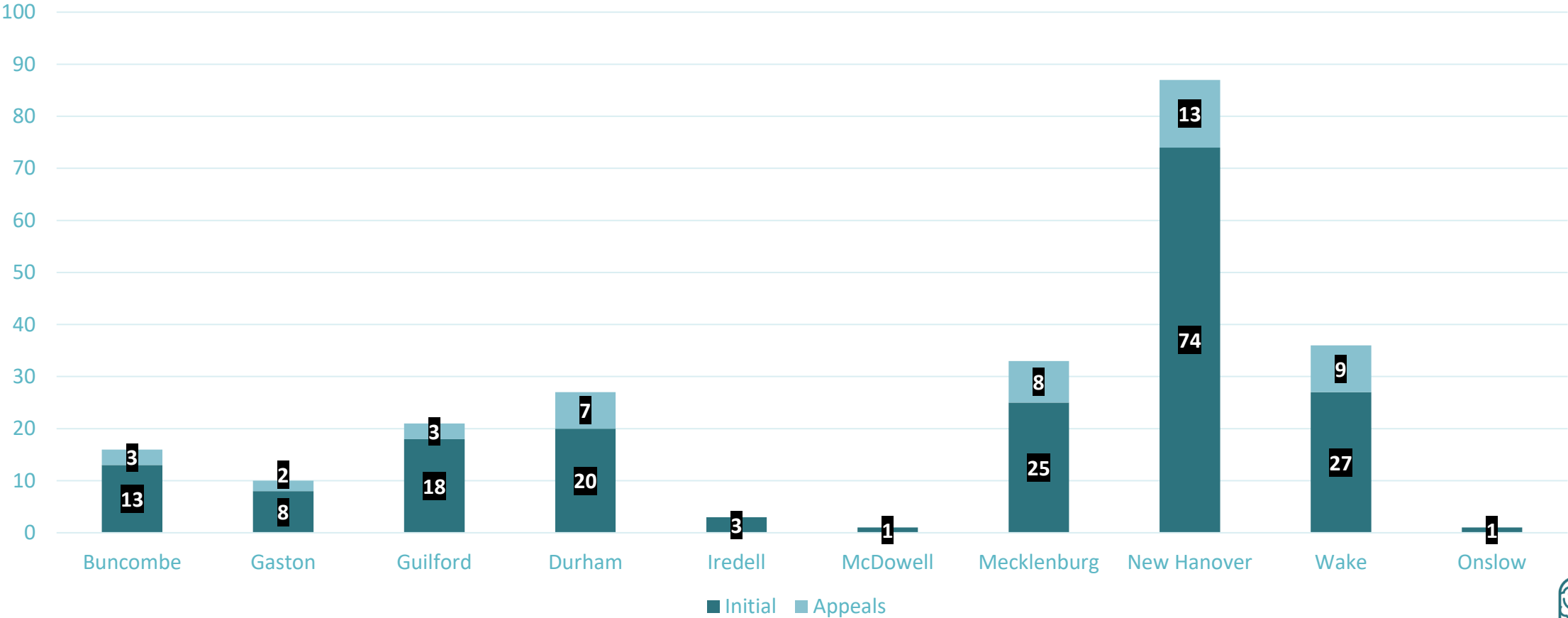
● Approvals



Approval Rate by Year (FY)



Number of Cases by County (FY)



Reimbursements (FY)

		Initial	Recon	ALJ
Monthly SSI	Total dollar amount	\$85,270.00 (108)	\$10,185.00 (12)	\$4,716.00 (6)
	Average per applicant	\$789.54	\$848.75	\$786.00
Monthly SSDI	Total dollar amount	\$45,552.00 (41)	\$8,796.00 (7)	\$1,075.00 (1)
	Average per applicant	\$1,111.02	\$1,256.57	\$1,075.00
Retroactive payments	Total dollar amount	\$556,677.00 (75)	\$2,133,034.00 (14)	\$40,861.00 (3)
	Average per applicant	\$7,422.36	\$152,359.57	\$13,620.33





Celebrating You!

Top Case Managers for Number of Cases This Year:

Rebecca Kaplan

Jeff Burns

Chris Reed

Michelle Armstrong-Lavine

Daphne Waugh

Kenyetta Boone

Natasha Posey

Team shoutouts:
Coastal Disability Advocates
The Servant Center



1-10 Club

- Mariam Abdulraheem
- Monica Ametefe
- Tammy Gales
- Bridget Glover
- Melody Lee
- Rona Mobley
- Chris Reed
- Princess Smith
- Amy Stevens
- Berry Stikeleather



10-30 Club

- Kenyetta Boone
- Rocky Boze
- Heather Chavez
- Darren DuBose
- Rebecca Kaplan
- Tracy Miller
- Nora Ryan
- Daphne Waugh



30-50 Club

- Melissa Zhiss
- Connie Ness
- Vinett Daley



50-70 Club

- Nyeshia Pettway



70-99 Club

- Charita McCollers
- Sheila Crump
- Pamalia Davis



100+ Club

- Michelle Armstrong-Lavine
- Jeff Burns
- Natasha Posey



Team Recognitions

- The Servant Center – 246 decisions!
- Coastal Disability Advocates – over 1,000 decisions!



What's coming?

- SOAR provider survey (yearly)
- SOAR Annual Meeting survey
- County infographics



Next Steps

- Will email meeting feedback survey next Monday
- Next SOAR Dialogue Call: Tuesday, October 15
- Register for OAT / enter outcomes regularly!



A child is holding a red tray with a white milk carton, a sandwich, a red apple, and a plate of lettuce. The child is smiling and looking towards the camera. The background is blurred, showing a classroom setting with colorful decorations.

Lunch break!

45 mins

Reconvene at 1:20

PM



SSA



Roundtable SOAR Planning & Activities

Time to move around!

1. 15 Minutes per Table
 - Each table focuses on a different SOAR topic
2. Discuss & share
 - Contribute your insights, challenges & ideas
3. Rotate
 - Switch to next table when time is up
4. Four rounds total
 - Engage with different topics & groups



Find a table!

- Table 1: SOAR Elevator Pitch / Funding Self-Assessment
- Table 2: Self Care Station
- Table 3: Agency / Community Assessment
- Table 4: Check in with NCCEH

Time!

Please take home all worksheets except check in w/ NCCEH sheet.

Adriana will collect those to review, incorporate feedback & follow up as needed.



Thank you for coming!

Thank you for coming!

See ya!



NCCEH