Proposed 2024-25 Goals:

1. Strategic Planning on Finances
    a. Identify multi-year funding needs for big projects like data warehousing, dashboards
    b. Continued analysis of funding sources for HMIS and sustainability
2. HMIS Implementation Evaluation and Improvement
    a. Set plan for future HMIS Lead monitoring
    b. Notify the HMIS Lead and provide checklist of required materials and expected deadlines
    c. Use data to evaluate the HMIS Lead and the implementation per HUD guidance and the HMIS@NCCEH Governance Charter and policies and procedures
    d. Explore new HMIS software
3. End-User and Community Improvements
    a. Increase homeless system representation of folks with lived experience around HMIS implementation, data analysis, and training
    b. Improve timely responses to HMIS Helpdesk and project configurations in HMIS
        i. Meet goals for timely HMIS Helpdesk responses
        ii. Establish a goal for timely project configuration
    c. Improve training on HMIS Reporting
        i. Improve training for new HMIS users one skill at a time (entry, updates, exits)
    d. Create new Custom Reports for community evaluation:
        i. Work across CoCs to create a list of custom reports that will be prioritized to meet the various reporting needs of the CoCs
        ii. Returns to homelessness (Regardless of project type)
        iii. CE evaluation like diversion, shelter referrals, permanent housing referrals, and move-on services
    e. Continue to increase attendance and engagement with System Updates meetings and Monthly Trainings
    f. Continue to increase Engagement with other NC Implementations: Collect Point-In-Time and Housing Inventory Count data from all 12 NC CoCs