

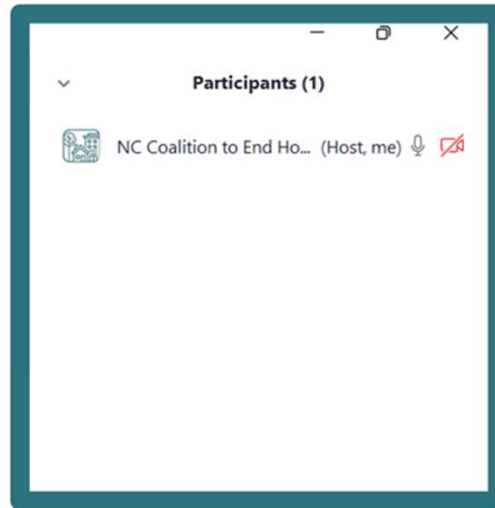
HMIS@NCCEH System Updates

September 2024



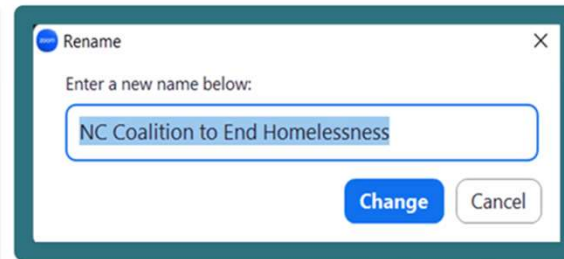
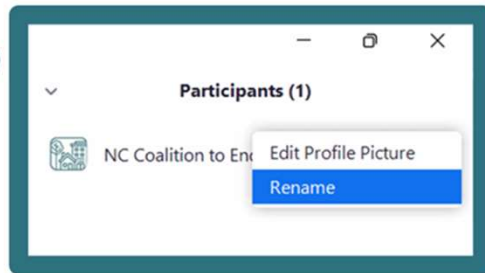
Edit your Zoom Screen Name!

1



*How to change your
screen name:*

2



Agenda

September 2024

System Updates

- Monthly Data Quality Review

Training and Resources

- Annual Privacy & Security Training
- New ZenGuide Articles Available
- ZenGuide Knowledge Base Highlight

What's Next?

- Fall Federal Reporting
- Future of HMIS

Questions/Concerns?



Why aren't lobsters generous?



Because they're shellfish!



System Updates

Monthly Data Quality Review

We will start reporting on Data Quality month by month so you all can visualize your progress in the HMIS system

We are hoping that this will:

- Reassure yourself in your work
- Empower you to keep improving your data
- Stimulate discussion among team members



NCCEH

Data Quality Review – July 2024

- Positives:
 - SSN decreased to 10.8%, almost at the 10% error rate!
 - DOB improved by 0.1%
 - DV Series improved by 0.8%

- Elements that still need work:
 - Enrollment Coc increased slightly, 0.3%
 - NC County of Service improved by 0.1%
 - Relationship to HOH improved by 0.1%
 - Unexited Clients

- View the [HMIS@NCCEH Data Quality Benchmarks](#) webpage for benchmarks by project type





Training and Resources

Annual Privacy & Security Training

The Annual Renewal Training is currently underway!

Users who signed their User Agreement before or on July 31st will need to:

- Watch the NC Privacy & Security 2024-2025 Course Video
- Pass the 15-question quiz with 100%
- Sign the updated User Agreement



Annual Privacy & Security Training

Users required to take the NC Privacy & Security 2024-2025 training will receive their username this week:

- Username: usually your name with NC in front (ex: ncjan smith)
- Password: you can reset using your email address

Agency Admin Responsibilities:

- Notify the Data Center of anyone who is no longer a user &/or any staff on temporary leave for any reason
- Follow up with users to make sure they got their log-in
- Checking in and monitoring where users are with their training requirements



Annual Privacy & Security Training

LMS Tips!

- Find your Course(s)
- Make sure to click the links to advance
- Confirm the Quiz answers twice to submit



COURSE · DEFAULT TENANT

2. NC Privacy and Security 2024-2025



Go to course



NCCEH

Annual Privacy & Security Training

LMS Tips!

- After Signature, click the “Finish” button to complete your training!



- Users will be notified if their training is incomplete before the deadline

Annual Privacy & Security Training Deadlines



Both the Privacy & Security training is due September 30th



Keep your HMIS license active by completing your training by the Sep 30th deadline!



NCCEH

New ZenGuide Articles Available

Translation Assistance Needed

- How to record Translation Assistance Needed and Preferred Language for all project types

Sexual Orientation for Permanent Supportive Housing

- How to record Sexual Orientation for PSH project type

Moving on Assistance for CoC Funded PSH Projects

- How to record moving on assistance for CoC funded PSH project types in HMIS



ZenGuide Knowledge Base

Your first stop for answers

98 Articles and counting!

- We use your search results to develop new articles
- Highlight:
 - [A020 - Data Quality Monitoring Report](#)
 - [Translation Assistance Needed](#)
 - [Sexual Orientation for Permanent Supportive Housing](#)
 - [Moving on Assistance for CoC Funded PSH Projects](#)

Bookmark it!

<https://ncceh.zendesk.com/hc/en-us>

A screenshot of a search interface for 'HMIS@NCCEH ZENGUIDE'. The title is in white text on a dark teal background. Below the title is a white search input field with the placeholder text 'Search' and a dark teal button with the text 'Search'.



What's Next?

Fall Federal Reporting

Fall is a busy season for reporting:

- October - Phase 1 of LSA/SPM Reporting/October A020 Data Quality Monitoring Report
- November – Phase 2 of LSA/SPM Reporting
- December – Preparation for PIT/HIC in January 2025

Utilize Data Clean-up Reports!

- CoC - APR (Annual Performance Report)
- ESG - CAPER (Consolidated Annual Performance and Evaluation Report)
- A020 - Data Quality Monitoring Report



Future of HMIS

We want to help HMIS to be utilized to its full potential. What do you want HMIS to look like in the future?

- What can be easier to do within the system?
- What databases are used other than HMIS?
- What would you like more training on?
- Other suggestions? Use our [General Feedback Survey](#) to voice your thoughts



What's Next Calendar

Due	Event Name
September 18th	Monthly Training: Privacy & Security 10-11am
September 30th	Annual Privacy Training Due
October 2nd	System Updates Meeting 10-11am
October 8-9th	NCCEH Anchor Day: NCCEH Closed
October 16th	Monthly Training: Reason for Leaving & Exit Destination Deep Dive 10-11am
October 21-23rd	NHSDC Conference: Data Center Limited Availability

Go to nccch.org/events for all event details!



DS0 (Income training for Nov)

Dashia Shanks, 2024-08-29T13:31:41.459



Questions?

Let's Troubleshoot!

Contact NCCEH

hello@ncceh.org

919.755.4393

Contact NCCEH Data Center Help Desk

hmis@ncceh.org

919.410.6997

NCEndHomelessness 

@NCHomelessness 

nc_end_homelessness 

