

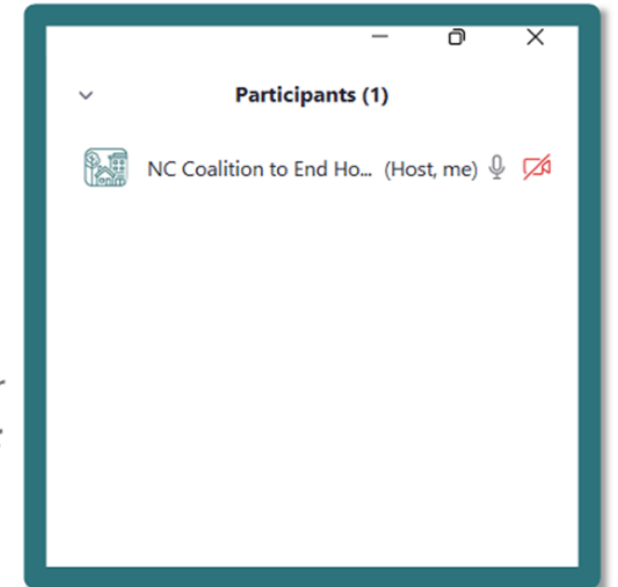
Coordinated Entry Council Meeting

July 15, 2024

Roll Call

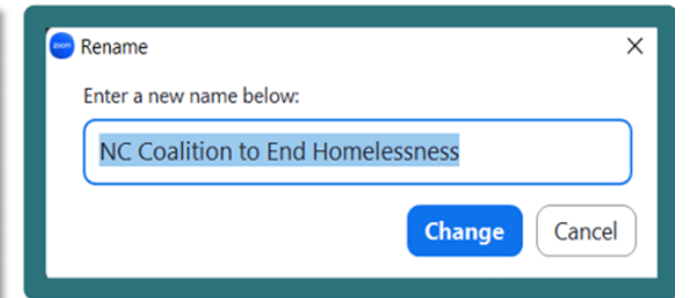
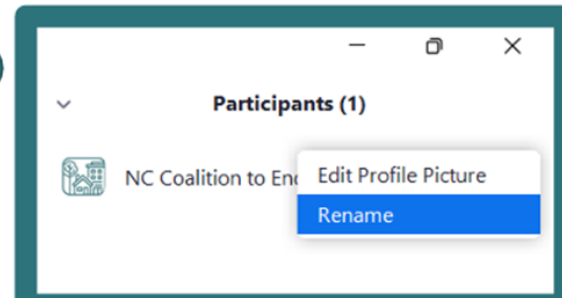
- We will conduct Roll Call for Regional Coordinated Entry Leads.
- All participants should enter their full names, so we can document their participation in the minutes.

1

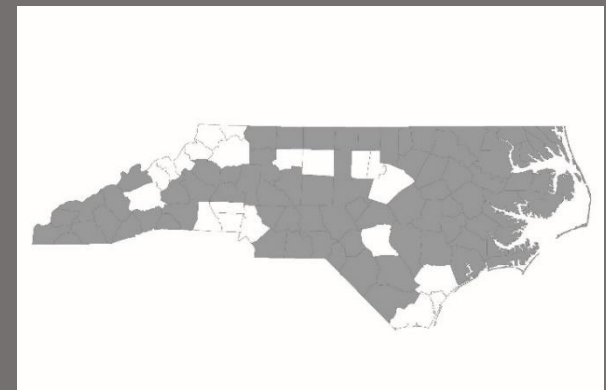


How to change your screen name:

2

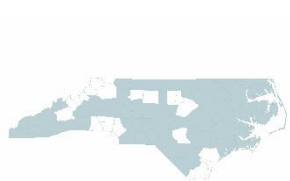


Agenda

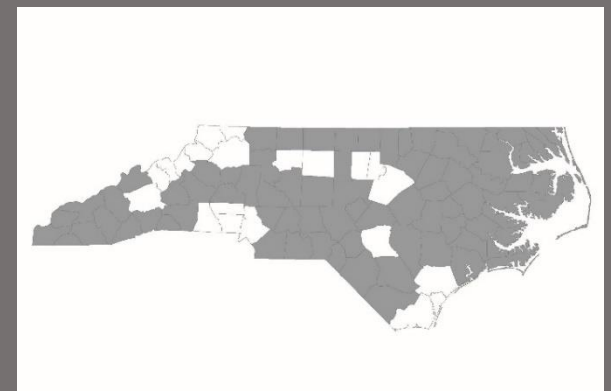


Agenda

- A020 Data Quality
- Back@Home CE Referrals
- Veteran Updates
- Reminders

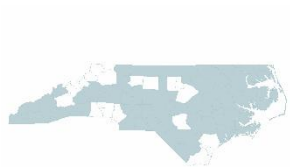


A020 Data Quality Report



CoC's Data Quality Plan

- Required Data Quality Plan passed by CoCs in March 2023
- Coordinated Entry data quality standards set: <https://www.ncceh.org/hmis/data-quality-benchmarks/>



A020 Data Quality Monitoring

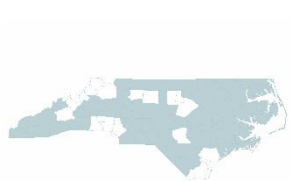
What is the purpose of this report?

- Strengthen data on an ongoing basis
- CoC's will review timeliness, accuracy, and consistency of your agency's report outcomes
- Based on providers results, Performance Improvement Plans may be required
- Every correction you make now saves you time in October!
 - However, agencies should review data internally at least once a month!



Celebrations!

- More coverage in the BOS.
- Identifying more people experiencing homelessness than ever before
- Coordinated entry was part of a presentation to Congress on annual HMIS data



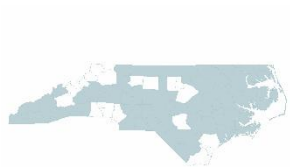
Most Common Errors in CE Projects

- Date of Birth
- Disability
- Relationship to HOH
- Veteran Status
- Enrollment CoC
- Chronic Homelessness Calculability
- Residence Prior to Project Entry
 - o Length of Stay in Previous Place
- Domestic Violence ?'s



How Errors Happen

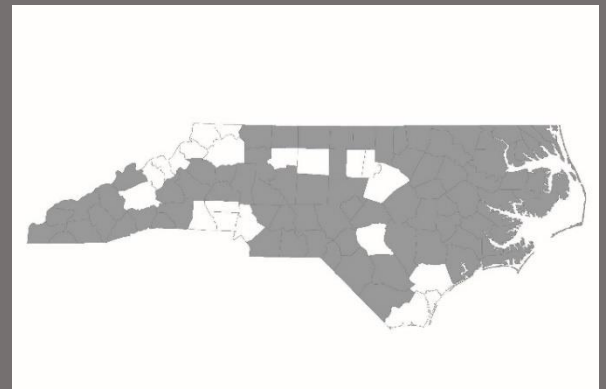
- Not checking what front door agencies have collected when they identify someone or a household
- NCORR SSO projects and other eligible NCORR unsheltered populations*
- Not collecting more information at project start



Data Correction Plan

- Priority errors:
 - Name
 - DOB
 - Rel to Head of Household
 - NC County of Service
 - Enrollment CoC
- What is realistic for you?
- What is most important to you?
- Could we set a goal for corrections by September?

Back@Home CE Referrals



Back@Home CE Referrals

Back@Home referral workflow (1)

- Back@Home staff engages unsheltered household and enters them into their Back@Home SSO project
- Coordinated Entry Lead enters Back@Home SSO households into CE project
- Household is referred to Back@Home RRH (if appropriate) during case conferencing
- CE Lead records referral in HMIS
- Data Center sends NCORR list of referrals weekly



Back@Home CE Referrals

Back@Home referral workflow (2)

- Back@Home staff communicates during CE case conferencing they can accept households for Back@Home RRH
- Coordinated Entry lead filters BNL during case conferencing for households with highest acuity
- Household is referred to Back@Home RRH during case conferencing
- CE lead records referral in HMIS
- Data Center sends NCORR list of referrals weekly



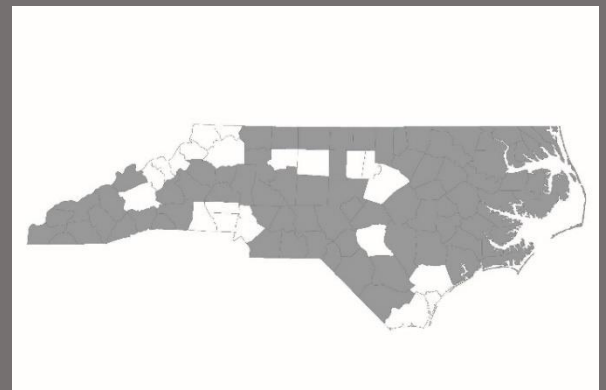
Back@Home CE Referrals

NCORR compliance

- NCCEH data team receives list of HMIS ID for all Back@Home households
- Data team runs a report to verify:
 - ✓ Household was entered into the regional CE project
 - ✓ Household has recorded CE referral event for RRH



Veterans



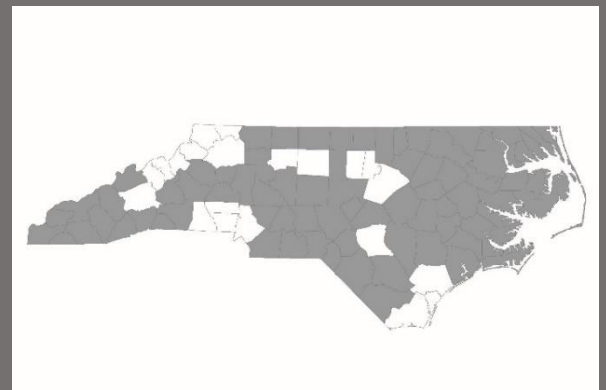
VA Medical Center Referral Workflow

When an unsheltered Veteran household presents at the VA Medical Center...

- The VAMC CE Specialist/Outreach Team will email ROI, HART, and HMIS Client Profile forms
- The CE Lead will enter household in the CE Project

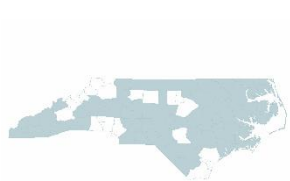


Reminders



Reminders

- Coordinated Entry Council Meeting: August 19
- SSO-CE 6-Month Match: COMING SOON



Contact Ashley Von Hatten

Project Specialist

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919-755-4393 ex 5009

Contact HMIS Data Center Help Desk

hmis@ncceh.org

919-410-6997

NCEndHomelessness 

@NCHomelessness 

nc_end_homelessness 



NCCEH