

## North Carolina Balance of State Continuum of Care

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www.ncceh.org/BoS

## **CY2025 Emergency Solutions Grant Program Scorecard**

Project Type	Applicant Eligibility & Accuracy and Completeness of Responses	Score (Met/Unmet)	Reviewer Notes
All	The applicant is a local government or	THRESHOLD	
	private, nonprofit organization with 501c3		
	status. (Public Housing Authorities are not	☐ Met	
	eligible for ESG Program funding).		
		Unmet	
	[Project Application, Section 1: Organization		
	Information, Applicant Organization		
	Information]		
All	STAFF SCORED:	THRESHOLD	
	The applicant submitted all required		
	materials before the deadline set by the CoC.	│	
		Unmet	
	[Deadline 5 PM on July 16, 2024]		
All	The budget request in the budget form	THRESHOLD	
	matches the ESG Program activity section		
	completed in the application.	☐ Met	
		Unmet	
	[Project Application & Budget Form]		
Project Type	Organization/Project Fit	Score (Met/Unmet)	Reviewer Notes
Project Type	Organization/Project Fit	Score (Met/Onlinet)	Reviewer Notes
All	The applicant included the organization's		
	mission, vision, and values and the ESG	Met	
	Project Activity(ies) applied for seem relevant		
	to that mission.	Unmet	
	[Project Application, Section 1: Organization		
	Information, Organization Mission]		
Project Type	Agency's Relationship with the Regional	Score (Met/Unmet)	Reviewer Notes
	Committee		
All	STAFF SCORED:		
	The applicant attended at least 75% of	☐ Met	
	Regional Committee meetings between June		
	1, 2023, and May 31, 2024.	☐ Unmet	
	[Regional Review Form]		

Project Type	Organizational Capacity & Stability	Score (Met/Unmet)	Reviewer Notes
All	The applicant effectively explains how the organization will ensure the spending of funds in a timely manner.  [Project Application, Section 2: Organizational Capacity & Stability, Financial Capacity]	☐ Met ☐ Unmet	
All	The applicant agency did not have any HUD ESG findings, whether resolved or unresolved, in the past 5 years.  [Project Application, Section 2: Organizational Capacity & Stability, Organizational Capacity to Meet HUD Guidelines]	☐ Met (No Findings) ☐ Unmet (Findings whether resolved or unresolved)	
All	STAFF SCORED: The funding amount requested is feasible for the organization based on organizational capacity.  [Project Application, Section 2: Organizational Capacity & Stability; Organizational Staff Capacity]	☐ Met ☐ Unmet	
All	The chart indicates staff capacity is reasonable for the project type(s).  [Project Application, Section 2: Organizational Capacity & Stability, Organizational Staff Capacity]	☐ Met ☐ Unmet	
Project Type	Equity	Score (Met/Unmet)	Reviewer Notes
All	The applicant provides guidelines/program rules in other languages besides English.  [Supplemental Information Form; Guidelines/program rules in a language other than English]	☐ Met ☐ Unmet	
All	The applicant has client-facing bilingual staff.  [Supplemental Information Form]	☐ Met ☐ Unmet	
All	The applicant has an arrangement for professional/trained interpretation services. In-person or remote interpretation from trained providers are both applicable. Staff can be considered interpreters if they have been trained or certified as interpreters.	☐ Met ☐ Unmet	

	Bilingual staff or volunteers without		
	documented training (internal or		
	external) or certification do not qualify as		
	trained interpreters.		
	[Supplemental Information Form]		
All	The applicant has an Anti-Discrimination		
	Policy in full compliance with the NC BoS CoC,	Met	
	including all of the following applicable		
	sections:	Unmet	
	Equal Access Policy and Procedures		
	☐ Yes ☐ No		
	<ul> <li>Family Separation Policy, as</li> </ul>		
	appropriate		
	Yes N/A		
	<u> </u>		
	Faith-Based Inclusion Policy		
	☐ Yes ☐ No		
	Grievance and Anti-Retaliation Policy		
	and Procedures		
	Yes No		
	[Supplemental Information Form; <b>Anti</b> -		
	Discrimination Policy in P&P]		
All	The applicant holds annual training on its		
7 (1)	Anti-Discrimination Policy, as required by the	Met	
	CoC Anti- Discrimination Policy.		
	2.00	Unmet	
	[Supplemental Information Form; Date of last		
	training]		
All	At least 80% of project staff engaged in		
	professional racial equity training in the past	☐ Met	
	12 months for the purpose of impacting		
	equity within the agency.	☐ Unmet	
	Examples include the Racial Equity Institute		
	(REI) Phase 1 or Groundwater trainings,		
	Organizing Against Racism (OAR) training, or		
	Race Forward Training.		
	(Benchmark set at 80% of project staff		
	attending).		
	[Supplemental Information Form; Name of		
	Training; Date of Training; Who led the		
	training; Percentage of project staff		
	attended]		
All	The applicant has an equal opportunity hiring		
	clause in job postings.	☐ Met	
	[Supplemental Information Form:		
	Copy of last job posting]	Unmet	

Non-profit	(For nonprofit agencies only): Individuals		
agencies	who are Black, Indigenous, or People of Color	☐ Met – 20% or above	
	(BIPOC) comprise at least 20% of the		
	applicant's Board of Directors.	Unmet – less than 20%	
	(Benchmark set at 20%)		
		│	
	[Supplemental Information Form; <b>Board List</b> ]		
Non-profit	(For nonprofit agencies only): At least 20% of		
agencies	the applicant's Board of Directors have	☐ Met – 20% or above	
	experienced homelessness.		
	(Benchmark set at 20%.)	Unmet – less than 20%	
		│	
	[Supplemental Information Form; <b>Board List</b> ]		
All	At least 20% of the applicant's managers or		
	director-level positions are filled by BIPOC.	☐ Met – 20% or above	
	Position descriptions must include		
	supervising other staff, payroll, or HR duties.	Unmet – less than 20%	
	(Benchmark set at 20%.)		
	[Supplemental Information Form;		
	Percentage of managers or director-level		
	positions filled by BIPOC]		
All	The applicant incorporated the NC BoS CoC		
	Client Bill of Rights into internal policies and	☐ Met	
	procedures.		
	[Supplemental Information Form; Client Bill	Unmet	
	of Rights in Policies and Procedures]		
All	The applicant agency has an internal		
	policy/procedure to solicit informal/formal	☐ Met	
	feedback from current/former participants.		
		Unmet	
	[Supplemental Information Form; <b>P&amp;P for</b>		
	soliciting participant feedback]		
All	At least 80% of project staff attended		
	community events, conferences, or panel	☐ Met – 80% or more	
	conversations in the past 12 months on the		
	topic of racial equity, anti-racism, or	Unmet – less than 80%	
	indigenous rights.		
	(Benchmark set at 80% of project staff.)		
	[Supplemental Information Form – <b>Include</b> %		
	of project staff attended]		
Victim Service	VSP Agencies Only: The applicant's hiring		
Providers Only	announcements cite lived experience of	☐ Met	
	interpersonal violence as a preferred skill for		
	open positions at all levels in the agency.	Unmet	
	,		
	[Supplemental Information Form; <b>Hiring</b>	□ N/A	
	Announcement/Joh Postina	<u> </u>	

Homeless	Homeless Service Agencies Only: The		
Service	applicant's hiring announcements cite lived	Met	
Agencies Only	experience of homelessness as a preferred		
,	skill for open positions at all levels in the	Unmet	
	agency.		
	[Supplemental Information Form; <b>Hiring</b>	∏ N/A	
	Announcement/Job Posting]		
Agencies	Agencies Serving Multiple Populations Only:		
Serving	The applicant's hiring announcements cite	Met	
Multiple	lived experience of homelessness as a		
Populations	preferred skill for open positions in the	Unmet	
Only	applicant project.		
,	[Supplemental Information Form; <b>Hiring</b>	□ N/A	
	Announcement/Job Posting]		
All	At least 10% of the project's staff involved in		
	operating or administering ESG Program-	☐ Met – 10% or above	
	eligible activities have experienced		
	homelessness in their lifetime.	Unmet – less than 10%	
	[Supplemental Information Form; <b>Include</b> %	l connect less than 1075	
	of project staff]		
All	One or more of the project's managers or		
7 111	director-level staff have personally	│	
	experienced homelessness in their lifetime.		
	[Supplemental Information Form]	Unmet	
	[Supplemental Injornation Form]	Omnet	<u> </u>
Project Type	Agency's Engagement with Coordinated	Score (Met/Linmet)	Paviower Notes
Project Type	Agency's Engagement with Coordinated	Score (Met/Unmet)	Reviewer Notes
	Entry		Reviewer Notes
Project Type SO	Entry  The applicant demonstrates they fully	Score (Met/Unmet) THRESHOLD	Reviewer Notes
	Entry  The applicant demonstrates they fully participate, or will fully participate, in the	THRESHOLD	Reviewer Notes
	Entry  The applicant demonstrates they fully participate, or will fully participate, in the local coordinated entry system and attend		Reviewer Notes
	Entry  The applicant demonstrates they fully participate, or will fully participate, in the local coordinated entry system and attend and/or plan to regularly attend case	THRESHOLD  Met	Reviewer Notes
	Entry  The applicant demonstrates they fully participate, or will fully participate, in the local coordinated entry system and attend	THRESHOLD	Reviewer Notes
	Entry  The applicant demonstrates they fully participate, or will fully participate, in the local coordinated entry system and attend and/or plan to regularly attend case conferencing meetings.	THRESHOLD  Met	Reviewer Notes
	Entry  The applicant demonstrates they fully participate, or will fully participate, in the local coordinated entry system and attend and/or plan to regularly attend case conferencing meetings.  [Project Application, Street Outreach Project	THRESHOLD  Met	Reviewer Notes
SO	Entry  The applicant demonstrates they fully participate, or will fully participate, in the local coordinated entry system and attend and/or plan to regularly attend case conferencing meetings.  [Project Application, Street Outreach Project Description; Regional Review Form]	THRESHOLD  Met	Reviewer Notes
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SO SO Project Type	The applicant demonstrates they fully participate, or will fully participate, in the local coordinated entry system and attend and/or plan to regularly attend case conferencing meetings.  [Project Application, Street Outreach Project Description; Regional Review Form]  The applicant adequately describes the coordinated entry process and how their agency's project participates or will participate in the system.  [Project Application, Street Outreach Project Description]  Project Performance  SECTION IS SCORED BY STAFF	THRESHOLD  Met Unmet  Met Unmet	
SO	The applicant demonstrates they fully participate, or will fully participate, in the local coordinated entry system and attend and/or plan to regularly attend case conferencing meetings.  [Project Application, Street Outreach Project Description; Regional Review Form]  The applicant adequately describes the coordinated entry process and how their agency's project participates or will participate in the system.  [Project Application, Street Outreach Project Description]  Project Performance  SECTION IS SCORED BY STAFF  At least 50% of people served by the SO	THRESHOLD  Met  Unmet  Met  Unmet  Score (Met/Unmet)	
SO SO Project Type	The applicant demonstrates they fully participate, or will fully participate, in the local coordinated entry system and attend and/or plan to regularly attend case conferencing meetings.  [Project Application, Street Outreach Project Description; Regional Review Form]  The applicant adequately describes the coordinated entry process and how their agency's project participates or will participate in the system.  [Project Application, Street Outreach Project Description]  Project Performance  SECTION IS SCORED BY STAFF	THRESHOLD  Met Unmet  Met Unmet	

SO	All households enrolled in the project are eligible for SO services.  [APR Q15]	Met: Yes  Met: No	
SO	At least 20% of people exited to a permanent housing destination. (Benchmark set at 20%.)  [APR Q23c]	Met: 20% or higher Unmet: Less than 20%	
SO	At least 20% of people exited to shelter. (Benchmark set at 20%.) [APR Q23c]	Met: 20% or higher Unmet: Less than 20%	
SO	At least 30% of people served by the project were experiencing chronic homelessness. (Benchmark set at 30%.) [CH Report A003]	Met: 30% or higher Unmet: Less than 30%	
	[errneportribus]	Unifiet. Less than 30%	
Project Type	Project Design	Score (Met/Unmet)	Reviewer Notes
SO	The project's policies and procedures follow the NC BoS CoC Written Standards for street outreach.  [Project Application, Street Outreach Project Description; Policies & Procedures]	THRESHOLD  Met  Unmet	
SO	<ul> <li>The project ensures that participants are not screened out based on the following.</li> <li>Having too little or no income</li> <li>Active or history of substance abuse</li> <li>Having a criminal record (with exceptions for state mandated restrictions)</li> <li>History of domestic violence (e.g., lack of protective order, separation from abuser, or law enforcement involvement)</li> <li>Failure to provide identification documents such as driver's license, social security card, or birth certificate.</li> <li>[Project Application, Street Outreach Project Description; Policies &amp; Procedures]</li> </ul>	THRESHOLD  Met  Unmet	
SO	The applicant adequately explains the agency's capacity and experience with implementing street outreach.  [Project Application, Street Outreach Project Description]	☐ Met	
SO	The applicant describes street outreach project design, including how it is conducted, how participants are contacted and engaged, and how often outreach is done.  [Project Application, Street Outreach Project Description]	☐ Met ☐ Unmet	

Project Type	Agency's Engagement with Coordinated	Score (Met/Unmet)	Reviewer Notes
	Entry		
ES	The applicant demonstrates they fully	THRESHOLD	
	participate, or will fully participate, in the		
	local coordinated entry system and attend	☐ Met	
	and/or plan to regularly attend case		
	conferencing meetings.	Unmet	
	[Project Application, Emergency Shelter		
	Project Description; Regional Review Form]		
ES	The applicant adequately describes the		
	coordinated entry process and how their	☐ Met	
	agency's project participates or will		
	participate in the system.	Unmet	
	[Project Application, Emergency Shelter		
	Project Description]		
Project Type	Project Performance	Score (Met/Unmet)	Reviewer Notes
Project Type	Project Performance	Score (Met/Onlinet)	Reviewei Notes
	SECTION IS SCORED BY STAFF		
ES	At least 50% of people served by the	Met: 50% or higher	
	emergency shelter had disabling conditions.		
	(Benchmark set at 50%.)	Unmet: Less than 50%	
	[APR Q13a2]		
ES	At least 10% of adults increased their	Met: 10% or higher	
	earned cash income.		
	(Benchmark set at 10%.)	Unmet: Less than 10%	
	[APR Q19a1/2]		
ES	The median length of project participation		
	for leavers is from 90 to 120 days.	☐ Met: 90 days to 120	
	(Benchmark set from 90 to 120 days.)	days	
		Unmet: 89 days or less	
	[APR Q22b]	Unmet: 121 days or more	
ES	At least 35% of people exited to a		
L3	permanent housing destination.	Met: 35% or higher	
	(Benchmark set at 40%.)	Unmet: Less than 35%	
	[APR Q23c]	Offifiet. Less than 55%	
ES	At least 25% of people served by the	Met: 25% or higher	
	project were experiencing chronic		
	homelessness.	Unmet: Less than 25%	
	(Benchmark set at 25%. N/A for DV		
	Shelters.)	N/A for DV Shelters	
	[CH Report A003]	IN A ISI DV SHEILEIS	

Project Type	Project Design	Score (Met/Unmet)	Reviewer Notes
ES	The project's policies and procedures follow the NC BoS CoC Written Standards	THRESHOLD	
	for Emergency Shelter.	☐ Met	
	[Project Application, Emergency Shelter		
	Project Description; Policies & Procedures]	Unmet	
ES	The project ensures that participants are not screened out based on the following.	THRESHOLD	
	11 1 1 1911	Met	
	<ul> <li>Having too little or no income</li> <li>Active or history of substance abuse</li> </ul>	IVICC	
	<ul> <li>Having a criminal record (with</li> </ul>	Unmet	
	exceptions for state mandated		
	restrictions)		
	History of domestic violence (e.g., lack		
	of protective order, or separation from		
	abuser, or law enforcement		
	involvement)		
	<ul> <li>Failure to provide identification documents such as driver's license,</li> </ul>		
	social security card, or birth certificate.		
	[Project Application, Emergency Shelter		
	Project Description; Policies & Procedures]		
ES	The applicant adequately explains the		
	agency's capacity and experience with	Met	
	implementing emergency shelter.		
	[Project Application, Emergency Shelter	Unmet	
	Project Application, Emergency Sheller   Project Description		
ES	The applicant adequately describes how		
	the project connects and/or refers	☐ Met	
	participants to permanent housing.		
		Unmet	
	[Project Application, Emergency Shelter		
	Project Description; Supplemental		
ES	Information Form] STAFF SCORED:		
	The applicant anticipates a reasonable	Met: 40% or higher	
	number of households exiting to positive		
	destinations in CY2025.	Unmet: Below 40%	
	(Benchmark set at 40%.)		
	[Project Application, Emergency Shelter		
	Project Application, Emergency Sheller Project Description]		

Project Type	Agency's Engagement with Coordinated	Score (Met/Unmet)	Reviewer Notes
	Entry		
RRH	The applicant demonstrates they fully	THRESHOLD	
	participate, or will fully participate, in the		
	local coordinated entry system and attend	☐ Met	
	and/or plan to regularly attend case		
	conferencing meetings.	Unmet	
	[Project Application, Rapid Rehousing		
	Project Description; Regional Review Form]		
RRH	The agency receives all referrals for their	THRESHOLD	
	project through coordinated entry.		
		│	
	[Project Application, Rapid Rehousing		
	Project Description]	Unmet	
Project Type	Project Performance	Score (Met/Unmet)	Reviewer Notes
rioject Type	rioject renormance	Score (wet) Onlinety	Reviewer Notes
	SECTION IS SCORED BY STAFF		
RRH	At least 40% of people served by the RRH		
	project had disabling conditions.	Met: 40% or higher	
	(Benchmark set at 40%.)	l met 1070 et mignet	
		Unmet: Less than 40%	
	[APR Q13a2]		
RRH	All households enrolled in the project are		
	eligible for RRH services.	Met: Yes	
	[APR Q15]	Unmet: No	
RRH	At least 20% of adults increased their		
	earned cash income.	Met: 20% or higher	
	(Benchmark set at 20%.)		
		Unmet: Less than 20%	
DDU	[APR Q19a1/2]		
RRH	The median length of project participation	□ Mat. 400 to 270 days	
	for leavers is between 180 to 270 days.	☐ Met: 180 to 270 days	
	(Benchmark set from 180 to 270 days.)	Unmet: 179 days or	
		less	
		1033	
		Unmet: 271 days or	
	[APR Q22b]	more	
RRH	At least 80% of people exited to a		
	permanent housing destination.	Met: 80% or higher	
	(Benchmark set at 80%.)		
	,	Unmet: Less than 80%	
	[APR Q23c]		

Project Type	Program Design	Score (Met/Unmet)	Reviewer Notes
RRH	The project's policies and procedures follow the NC BoS CoC Written Standards for RRH.  [Project Application, Rapid Rehousing Project Description; Policies & Procedures]	THRESHOLD  Met  Unmet	
RRH	<ul> <li>The project ensures that participants are not screened out based on the following.</li> <li>Having too little or no income</li> <li>Active or history of substance abuse</li> <li>Having a criminal record (with exceptions for state mandated restrictions)</li> <li>History of domestic violence (e.g. lack of protective order, or separation from abuser, or law enforcement involvement)</li> <li>Failure to provide identification documents such as driver's license, social security card, or birth certificate.</li> <li>[Project Application, Rapid Rehousing</li> </ul>	THRESHOLD  Met  Unmet	
RRH	<ul> <li>Project Description; Policies &amp; Procedures]</li> <li>The project ensures that participants are not terminated from the program for the following reasons.</li> <li>Failure to participate in supportive services</li> <li>Failure to make progress on a service plan</li> <li>Loss of income or failure to improve income</li> <li>Domestic violence</li> <li>Any other activity not covered in a lease agreement typically found in the project's geographic area</li> <li>Failure to maintain recovery</li> <li>[Project Application, Rapid Rehousing</li> <li>Project Description; Policies &amp; Procedures</li> </ul>	THRESHOLD  Met  Unmet	
RRH	The applicant adequately explains the agency's capacity and experience with implementing rapid rehousing.  [Project Application, Rapid Rehousing Project Description]	☐ Met	
RRH	The program has dedicated staff or staff time for landlord engagement.  [Project Application, Rapid Rehousing Project Description]	☐ Met	

RRH	The project uses a progressive approach for determining the duration and amount of rental assistance provided.	☐ Met	
	[Project Application, Rapid Rehousing Project Description]	Unmet	
RRH	The agency has adequate collaborative relationships with the CoC and community partners, including Permanent Supportive Housing, Street Outreach, and Emergency Shelter programs.  (Example: community partnerships with	☐ Met ☐ Unmet	
	employment and income programs)  [Project Application, Rapid Rehousing Project Description]		
Project Type	Project Performance	Score (Met/Unmet)	Reviewer Notes
, , , , , , , , , , , , , , , , ,	SECTION IS SCORED BY STAFF	(,	
НР	At least 35% of people served by the prevention project had disabling conditions. (Benchmark set at 35%.)	Met: 35% or higher	
	[APR Q13a2]	Unmet: Less than 35%	
HP	At least 10% of adults increased their earned cash income. (Benchmark set at 10%.)	Met: 10% or higher	
	[APR Q19a1/2]	Unmet: Less than 10%	
HP	At least 80% of people exited to a permanent destination. (Benchmark set at 80%.) [APR Q23c]	☐ Met: 80% of higher ☐ Unmet: Less than 80%	
Project Type	Program Design	Score (Met/Unmet)	Reviewer Notes
HP	The project's Policies and Procedures follow the NC BoS CoC Written Standards for Homelessness Prevention.  [Project Application, Homelessness Prevention Project Description; Policies &	THRESHOLD  Met  Unmet	
	Procedures]		
HP	<ul> <li>The project ensures that participants are not screened out based on the following:</li> <li>Having too little or no income</li> <li>Active or history of substance abuse</li> <li>Having a criminal record (with exceptions for state mandated restrictions)</li> </ul>	THRESHOLD  ☐ Met ☐ Unmet	
	History of domestic violence (e.g. lack of protective order, or separation from		

	<ul> <li>abuser, or law enforcement involvement)</li> <li>Failure to provide identification documents such as driver's license, social security card, or birth certificate.</li> </ul>		
	[Project Application, Homelessness Prevention Project Description]		
HP	The applicant describes how the project is targeting assistance to those most likely to become homeless and/or return to homelessness that matches the CoC's Written Standards.	THRESHOLD  Met  Unmet	
	[Project Application, Homelessness Prevention Project Description; Policies & Procedures]		
НР	The applicant adequately explains the agency's capacity and experience with implementing a homelessness prevention program.	☐ Met	
	[Project Application, Homelessness Prevention Project Description]		
НР	The project has dedicated staff or staff time for landlord engagement.	☐ Met	
	[Project Application, Homelessness Prevention Project Description]	Unmet	
НР	The project uses a progressive approach for determining the duration and amount of rental assistance provided.  [Project Application, Homelessness	☐ Met	
	Prevention Project Description]		
НР	The agency has adequate relationships with other CoC and community partners, other homeless prevention or crisis housing assistance programs, landlord engagement programs within your Region, Permanent Supportive Housing, and other housing voucher programs. (Example: community partnerships with employment and income programs)	☐ Met ☐ Unmet	
	[Project Application, Homelessness Prevention Project Description]		

Project Type	HMIS/Comparable Database	Score (Met/Unmet)	Reviewer Notes
HMIS	The agency utilizes HMIS or a comparable database.	☐ Met	
	[Project Application, HMIS/Comparable Database System Application]	Unmet	
HMIS	The organization adequately describes its experience with implementing HMIS (or comparable database) activities.	☐ Met	
	[Project Application, HMIS/Comparable Database System Project Application]	Unmet	
HMIS	STAFF SCORED: Returning Applicants: The applicant's APR indicates a 5% or below error rate for all universal data elements except SSN, Exit Destination, and chronic homelessness status which are 10% or below.	Met: 5% or below for all universal data elements except SSN, Exit Destination & CH status which are 10% or below	
	[ADD OCT al	Unmet: 10% or higher error rate	
HMIS	[APR Q6a-c] The organization has adequate staffing to meet CoC data timeliness and data quality standards. (Example: There is an Agency Administrator other than the ED and one	☐ Met	
	additional licensed user.) [Project Application, HMIS/Comparable Database System Project Application]	Unmet	