

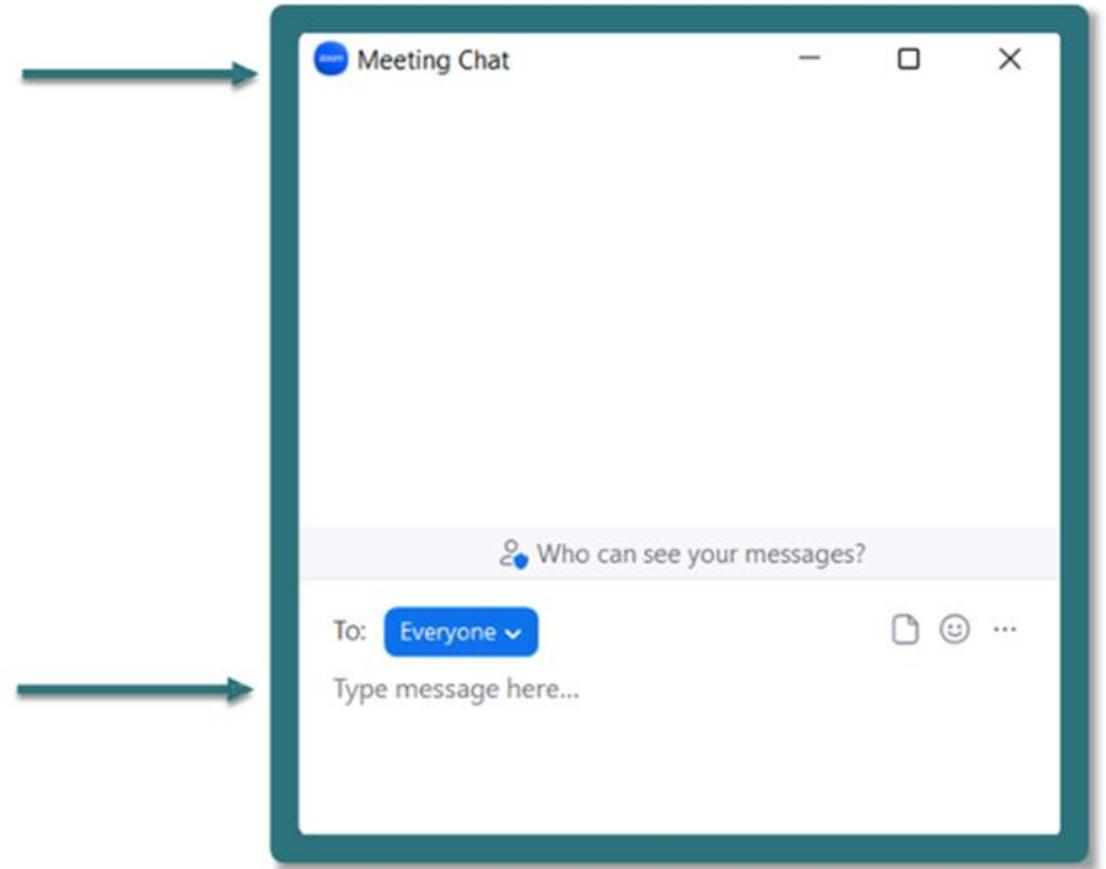
# North Carolina Balance of State Continuum of Care

NC BoS Homeless Assessment and Referral Tool (HART)

# Welcome

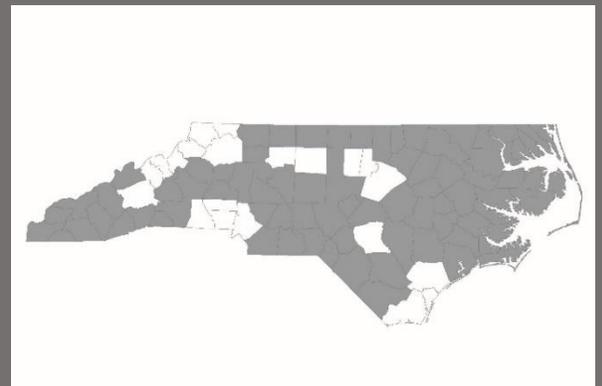
## Reminders

- Your line is muted.
- Please use the chat box to type in your questions.
- After the presentation, we will turn off the recording and answer questions verbally.



# Agenda

- Coordinated Entry
- The Journey
- Data Entry
- Tools/Resources



Point of Entry

Interim Housing

Assessment

Referral to Permanent Housing

Individual or Family Experiencing Homelessness

Street Outreach

Emergency Shelter

Community Services

Transitional Housing

Emergency Shelter

Mainstream Services

Homeless Assessment and Referral Tool (HART)

Other Permanent Housing

Rapid Rehousing (RRH)

Permanent Supportive Housing (PSH)

Prevention/Diversion to Self Resolve

# The Journey

October 2021 - October 2022

November 2022 - April 2023

April 2023 - Present

## HUD Equity Initiative

- Core team recruitment
- Bi-weekly coaching
- Data analysis

## Creating a new assessment

- Drafting questions with the core team
- working with stakeholders to edit questions

## Pilot Phase

- Limited regional pilots
- Analysis
- Final edits

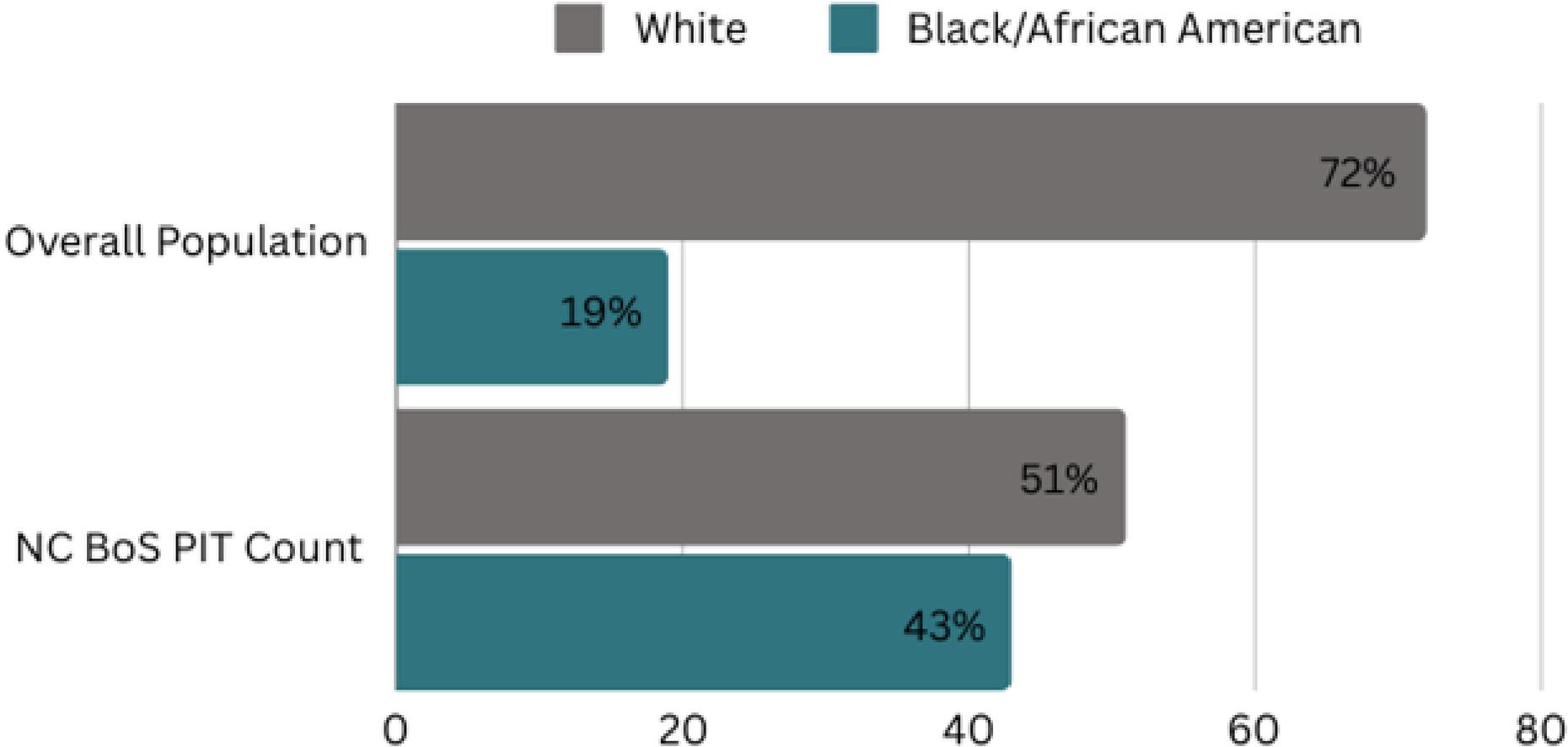


# Core Team Members

- FIVE persons with lived experience and expertise
- Human Service Program Consultant
- NC BoS Project Specialist
- Faith Based Outreach Specialist
- Two NC BoS Regional Coordinated Entry Leads
- Data Center Project Specialist
- Housing Specialist
- HMIS Agency Administrators
- Data Center Director
- NC BoS Coordinated Entry Leadership



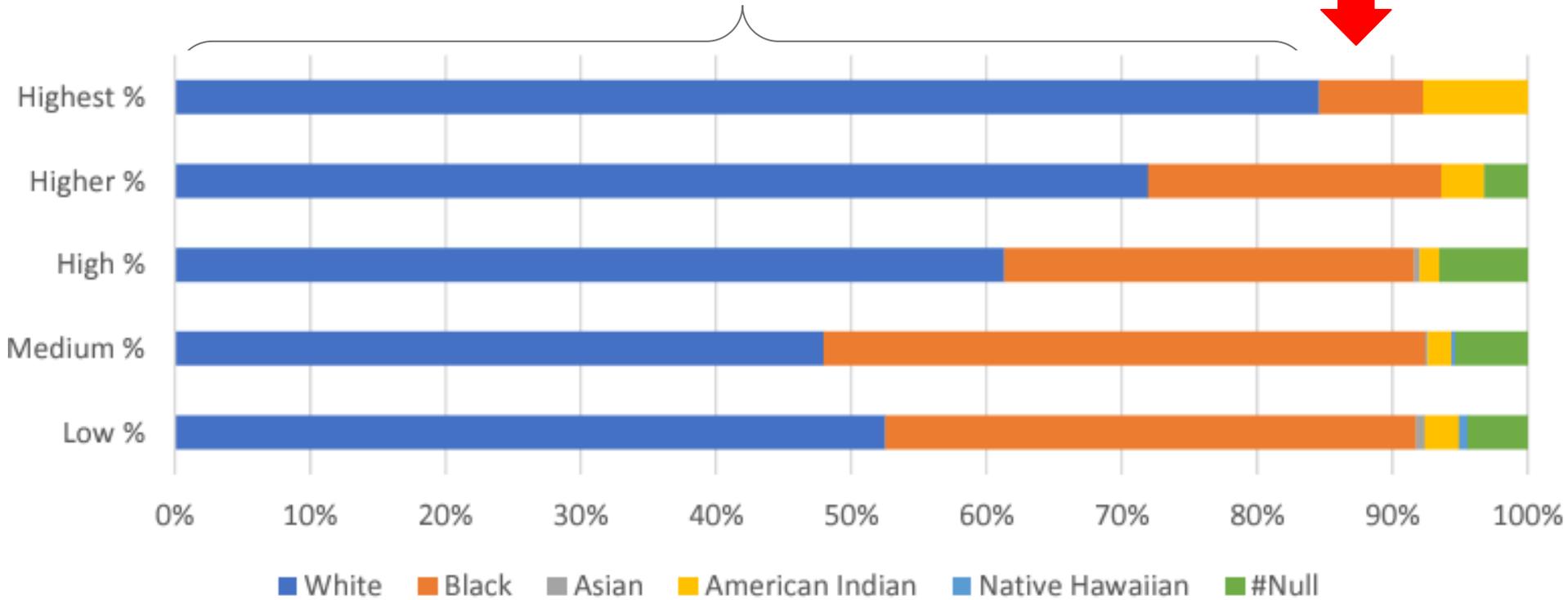
# NC BoS Data



# VI-SPDAT Scores by Race

85% of all people in the highest scoring category (15+ points) identify as White

Less than 10% of people in highest scoring category (15+ points) identify as Black



# Disproportionality

While 43% of the homeless population identifies as Black/African American, less than 10% of those in the highest vulnerability category of the VI-SPDAT are Black/African American. This shows a racial bias in the tool.

NC BoS CoC targeted goal statement: ***By December 2023, North Carolina Balance of State aims to proportionally increase the high scores of Black/African Americans assessed through a revised VI-SPDAT to 43%.***

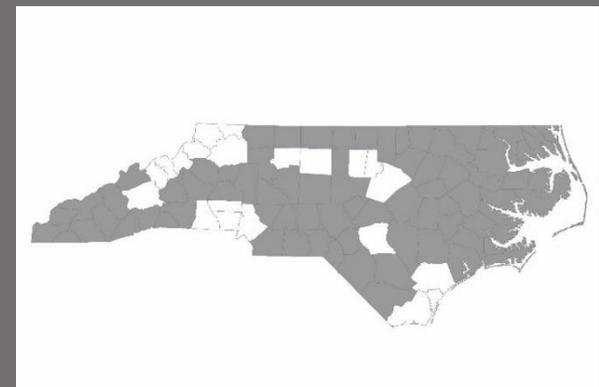


# Goodbye VI-SPDAT - Hello HART!

Homeless  
Assessment &  
Referral  
Tool



# CE Assessment



# Assessment

## Sections

- Housing and Homeless History
- Risks
- Health and Wellness
- Family Unit



# Housing and Homeless History

Housing and Homeless History	
1. How long has it been since you lived in your own place?	<input type="checkbox"/> Less than 3 months <input type="checkbox"/> 3 to 5 months <input type="checkbox"/> 6 to 11 months <input type="checkbox"/> 12 to 35 months <input type="checkbox"/> 36 months or more
2. How many months have you been without a home, such as living outside or in a shelter?	<input type="checkbox"/> Less than 3 months <input type="checkbox"/> 3 to 5 months <input type="checkbox"/> 6 to 11 months <input type="checkbox"/> 12 to 35 months <input type="checkbox"/> 36 months or more
3. Where did you sleep last night?	<input type="checkbox"/> Unsheltered <input type="checkbox"/> Sheltered (ES, TH) <input type="checkbox"/> Unstable Housing (couch surfing) <input type="checkbox"/> Permanent Housing <input type="checkbox"/> Institution (jail/hospital)
4. Where are you going to sleep tonight?	<input type="checkbox"/> Unsheltered <input type="checkbox"/> Sheltered (ES, TH) <input type="checkbox"/> Unstable Housing (couch surfing) <input type="checkbox"/> Permanent Housing <input type="checkbox"/> Institution (jail/hospital)
5. Have you ever been involved in the justice system (even if it was not true) and did that make it difficult to find housing? (Justice involved means being arrested, in jail, in prison, or on probation.)	<input type="checkbox"/> Yes <input type="checkbox"/> No



# Risks

Risks	
6. Did you leave your previous or current living situation because you felt unsafe?	<input type="checkbox"/> Yes <input type="checkbox"/> No
7. Have you experienced violence since becoming homeless?	<input type="checkbox"/> Yes <input type="checkbox"/> No
8. Have you ever experienced violence with someone close to you?	<input type="checkbox"/> Yes <input type="checkbox"/> No
9. Are you currently experiencing or feel you are at risk of experiencing violence?	<input type="checkbox"/> Yes <input type="checkbox"/> No



# Health and Wellness

Health and Wellness	
10. Does anyone in your household have any physical or mental health conditions that are treated or have been treated by a professional?	<input type="checkbox"/> Yes <input type="checkbox"/> No
11. Do you or does anyone in the household have lung cancer, kidney or liver failure, heart disease, or a substance use disorder?	<input type="checkbox"/> Yes, 2 or more <input type="checkbox"/> Yes, 1 <input type="checkbox"/> No
12. Is the lack of housing making it hard to get to a doctor's office or take prescribed medications?	<input type="checkbox"/> Yes <input type="checkbox"/> No
13. Do you have health insurance?	<input type="checkbox"/> Yes <input type="checkbox"/> No

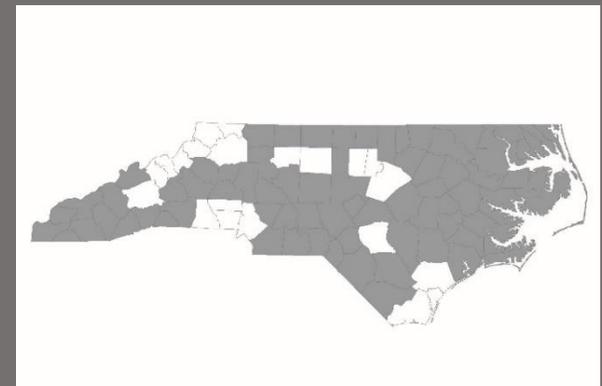


# Family Unit

Family Unit	
14. What is the size of your household? (including you)  Is anyone under 5 years old?  Is anyone 55 years or older?	(Mark all that apply) <input type="checkbox"/> 1-2 people <input type="checkbox"/> 3 or more people <input type="checkbox"/> Anyone under 5 <input type="checkbox"/> Anyone 55 +
15. Is anyone in the household pregnant?	<input type="checkbox"/> Yes <input type="checkbox"/> No
16. How many children under the age of 18 are not currently staying with your family, but would live with you? (if you have a home)	<input type="checkbox"/> 1 or more <input type="checkbox"/> None
17. How many adults 18 or older are not currently staying with your family, but would live with you? (if you have a home)	<input type="checkbox"/> 1 or more <input type="checkbox"/> None



# HMIS Data Entry



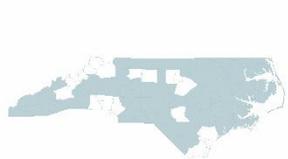
# HMIS Data Entry

## Logistics

- CE Assessments can be recorded on paper form, fillable PDF, or live in HMIS
- HMIS Projects will have access to HART at the Start and Interim Assessments

## What happens to the results

- Points and a referral result from the new tool is available and will populate on the By Name List report (beginning with v5)



# Victim Service Providers (VSPs)

VSPs are prohibited from entering data into HMIS

Your VSP will receive a link to a Smartsheet Form that:

- calculates the score like the HMIS BNL Report
- shares the results with the regional CE Lead
- allows CE Leads to add de-identified results to By Name Lists for case conferencing
- allows you to send a copy of the results to yourself



# HMIS Data Entry

## Basic Steps

1. Use EDA and Backdate modes
2. Open the Project Start or Interim Update (as applicable)
3. Select the “HART Assessment (NC BoS CoC CE)” from the new *Select an Assessment* area
4. Complete the responses according to client answers
  - Don't forget to complete the CE Assessment question too!
5. Click “Save”
6. Navigate back to the default Project Start or Interim Update to complete the standard questions



# HMIS Data Entry

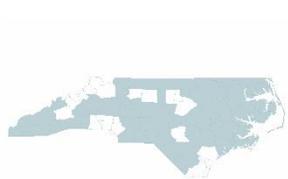
1. Use EDA and Backdate modes
  - Record the data for the appropriate Front Door or Coordinated Entry HMIS project and for the date completed



Enter Data As



Back Date Mode



# HMIS Data Entry

## 2. Open the Project Start or Interim Update (as applicable)

**Entry Assessment**

**Select an Assessment**

Client Profile: all projects

**Project Start: SO**

HART Assessment (NC BoS CoC CE)

Project Interim: SO

**Household Members**

(4) Solo, Han  
 Age: 46  
Veteran: No (HUD)

**Project Start: SO** Entry Date: 05/15/2024 06:04:39 PM

**Answer the questions in this section for every client**

Date of Birth	<input type="text" value="05"/> / <input type="text" value="04"/> / <input type="text" value="1978"/>
Date of Birth Type	<input type="text" value="Full DOB Reported (HUD)"/>



# HMIS Data Entry

## 2. Open the Project Start or Interim Update (as applicable)

### Interim Review Assessment

**Select an Assessment**

- Client Profile: all projects
- Project Start: ES
- HART Assessment (NC BoS CoC CE)
- Project Interim: HP, ES, TH, GPD, HCHV

**Household Members**

- (4) Solo, Han  
Age: 46  
Veteran: No (HUD)
- (501224) Solo, Ben  
Age: 8  
Veteran: No (HUD)

**Project Interim: HP, ES, TH, GPD, HCHV** Interim Review Date: 05/14/2024 05:35:18 PM 

**Answer the questions in this section for ALL clients.**

**Disability Status**

If a person becomes disabled OR no longer has a disability, then go to Project Start (Intake) Assessment and update the question "Does client have disabling condition" whether a Yes or No.



# HMIS Data Entry

3. Select the “HART Assessment (NC BoS CoC CE)” from the *Select an Assessment* area

### Interim Review Assessment

#### Select an Assessment

- Client Profile: all projects
- Project Start: ES
- HART Assessment (NC BoS CoC CE)**
- Project Interim: HP, ES, TH, GPD, HCHV

#### Household Members

- (4) Solo, Han  
Age: 46  
Veteran: No (HUD)
- (501224) Solo, Ben  
Age: 8  
Veteran: No (HUD)

#### HART Assessment (NC BoS CoC CE)

Interim Review Date: 05/14/2024 05:35:18 PM

Housing Assessment Date \*  /  /

#### Housing and Homeless History



# HMIS Data Entry

## 4. Complete the responses according to client answers

**HART Assessment (NC BoS CoC CE)** Interim Review Date: 05/14/2024 05:35:18 PM 

**Housing Assessment Date \*** 05 / 14 / 2024    

**Housing and Homeless History**

How long has it been since you lived in your own place?	6 to 11 months  
How many months have you been without a home, such as living outside or in a shelter?	3 to 5 months  
Where did you sleep last night?	Sheltered (ES, TH)  
Where are you going to sleep tonight?	-Select-  
Have you ever been involved in the justice system (even if it was not true) and did that make it difficult to find housing? Justice involved means being arrested, in jail.	<div><p>-Select-</p><p>Unsheltered</p><p><b>Sheltered (ES, TH)</b> </p><p>Unstable Housing (couch surfing)</p></div>



# HMIS Data Entry

## 5. Click “Save”

- Don't forget to complete the CE Assessment questions too!

🔍 Coordinated Entry Assessment

		Date of Assessment *	End Date	Assessment Location	Assessment Type *	Assessment Level *	Prioritization Status *
		05/14/2024	05/14/2024	BoS CoC: Region 5	In Person	Housing Needs Assessment	Placed on Prioritization List

**Add** Showing 1-1 of 1

Verify and Save Data

**Save**

Save & Exit

Exit



# HMIS Data Entry

6. Navigate back to the default Project Start or Interim Update to complete the standard questions

### Interim Review Assessment

#### Select an Assessment

- Client Profile: all projects
- Project Start: ES
- HART Assessment (NC BoS CoC CE)
- Project Interim: HP, ES, TH, GPD, HCHV

#### Household Members

(4) Solo, Han  
 Age: 46  
Veteran: No (HUD)

**Project Interim: HP, ES, TH, GPD, HCHV**      Interim Review Date: 05/14/2024 05:35:18 PM 

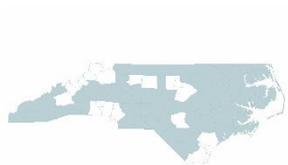
**Answer the questions in this section for ALL clients.**



# HMIS Data Entry

Please enter HART Assessments into the live HMIS site within six (6) days, according to timeliness standards.

- If you don't see the assessment when you add a Project Start or Interim on the Entry/Exit tab, please contact the Helpdesk

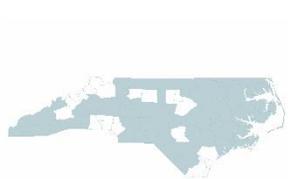


# By Name List

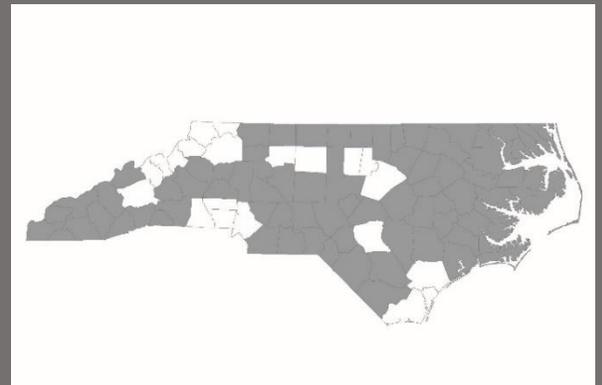
The By Name List report (beginning with version 5) includes:

- The most recent HART Date
- The most recent HART Score

HMIS Users with BusinessObjects access can run this report for their own agency's clients to see if they have completed the HART!

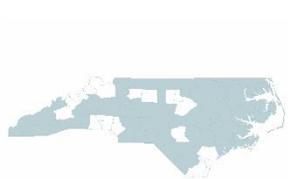


# Other Tools/Resources



# Materials

- All materials will be shared by the end June 1, 2024
  - Training Slides and Recording
  - CE Assessment Guide
  - Fillable/Printable CE Assessment
  - HMIS Data Entry Guide
  - Smartsheet Link for Non-HMIS Agencies
  - Mock Assessment Interview



## Contact NCCEH

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NCEndHomelessness 

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nc\_end\_homelessness 

## Contact NC Balance of State CoC Staff

bos@ncceh.org

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NCCEH