



# North Carolina Balance of State Continuum of Care

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## NC Balance of State CoC Funding and Performance Subcommittee Meeting Minutes 4.18.24

**Members Present:** Amy Modlin, Melissa Hewitt, Melissa McKeown, Natasha Elliott, Lynne James, Talaika Williams

**NCCEH Staff Present:** Andrea Carey, Elliot Rhodes

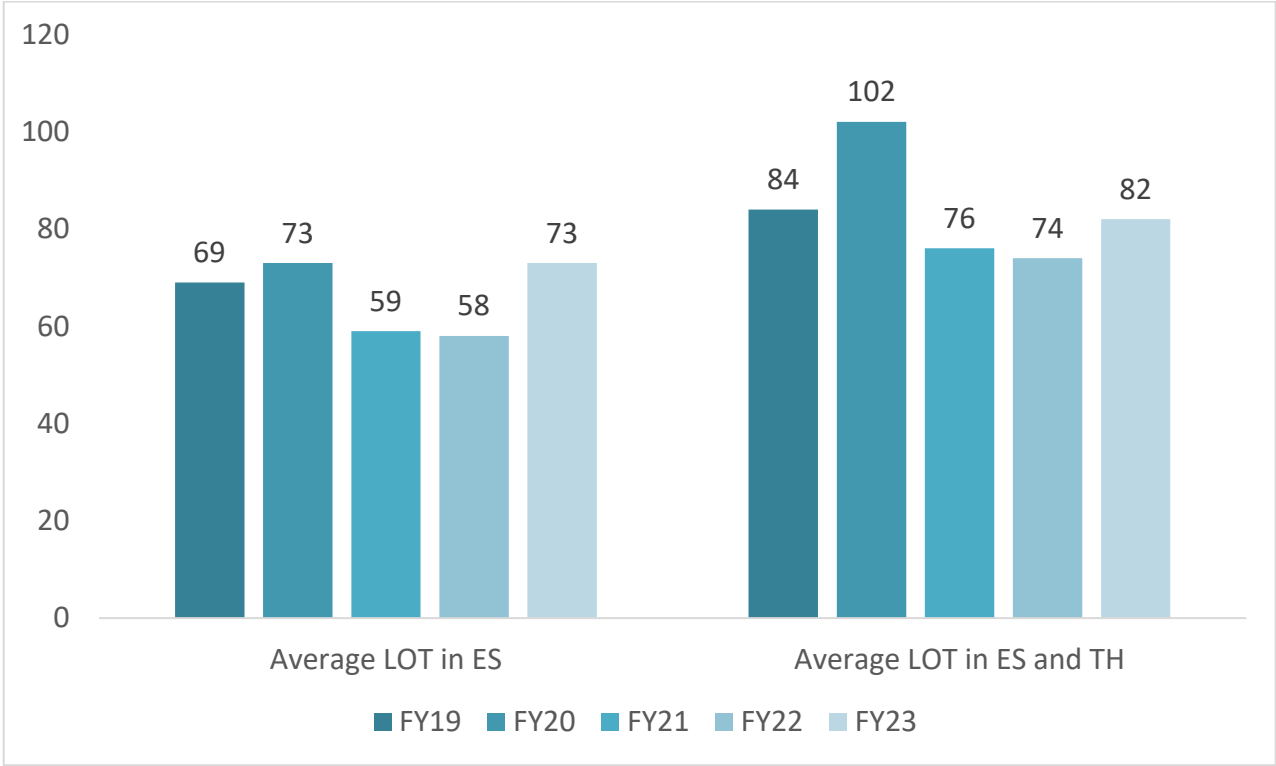
### Minutes:

Andrea welcomed members and walked through the meeting agenda.

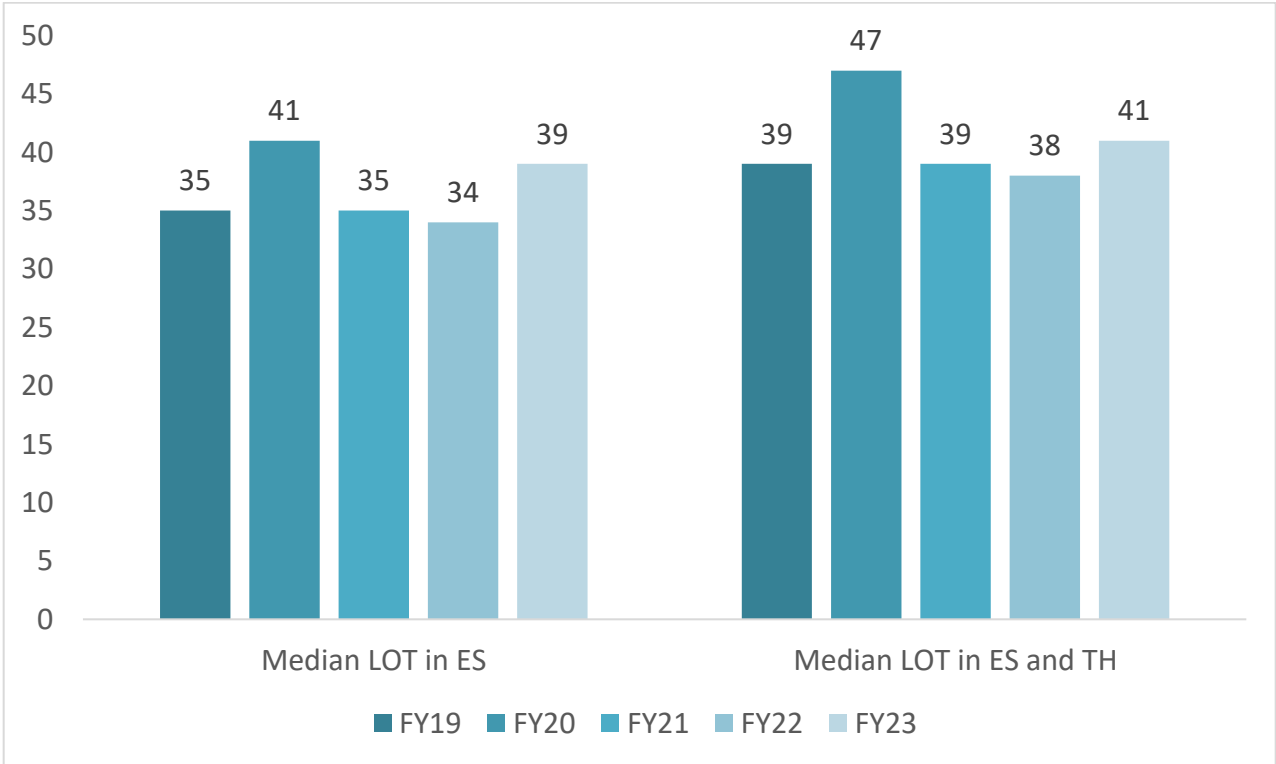
Andrea provided an introduction to System Performance Measures (SPMs).

- Homelessness should be:
  - Rare – prevent or divert new episodes of homelessness and be able to access resources without a shelter stay
  - Brief – Reduce the length of time while homeless, reduce program length of stays, and increase exits to permanent housing
  - Non-recurring – reduce returns to homelessness, focus on housing stability, and create access to resources without another shelter stay
- For FY23 SPMs, the client data includes:
  - Services during the period of 10/01/22 – 09/30/2023 with a look back period of 10/01/20 – 09/30/21
  - Any person who entered SO, ES, TH, RRH, PSH, and OPH
  - Client records are de-duplicated across the CoC
- Data quality impacts:
  - Coverage: include as many homeless service providers in the community in HMIS as possible
  - Bed utilization rates should be between 65-100%
  - Data quality is timely with a low rate of missing data, reflects what is accurate, and where discrepancies have been identified and addressed
- SPMs include six important measures:
  - Length of time homeless
  - Returns to homelessness
  - Number of homeless people
  - Increases in income
  - First time homelessness counts
  - Exits and retention in PH

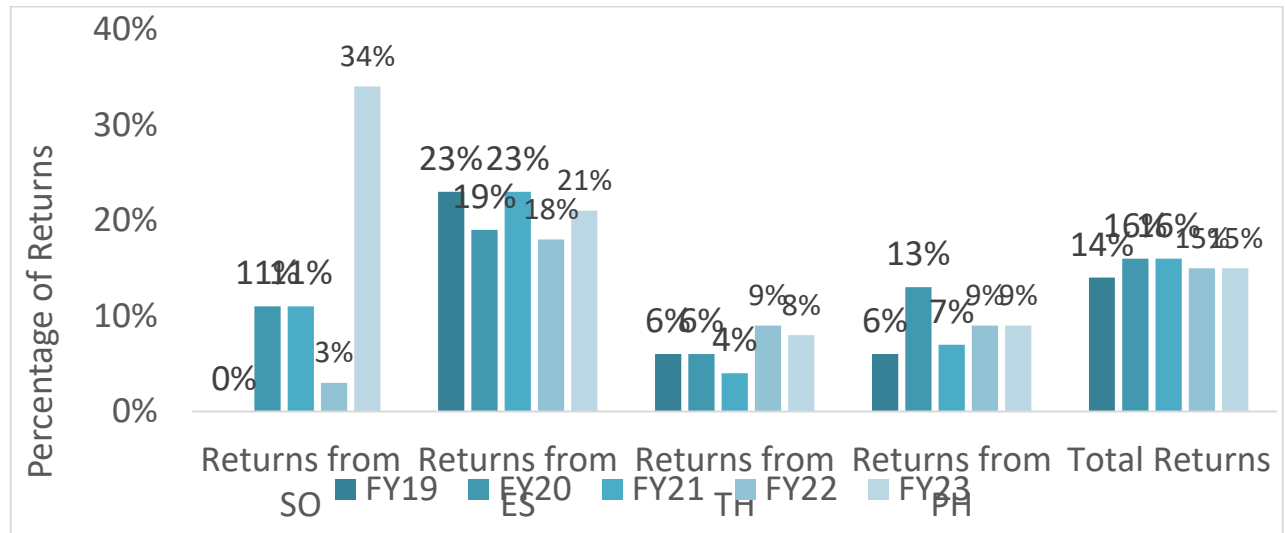
Andrea presented FY23 SPMs by measure in the NC Balance of State CoC:  
Average Length of Time Homeless by Year



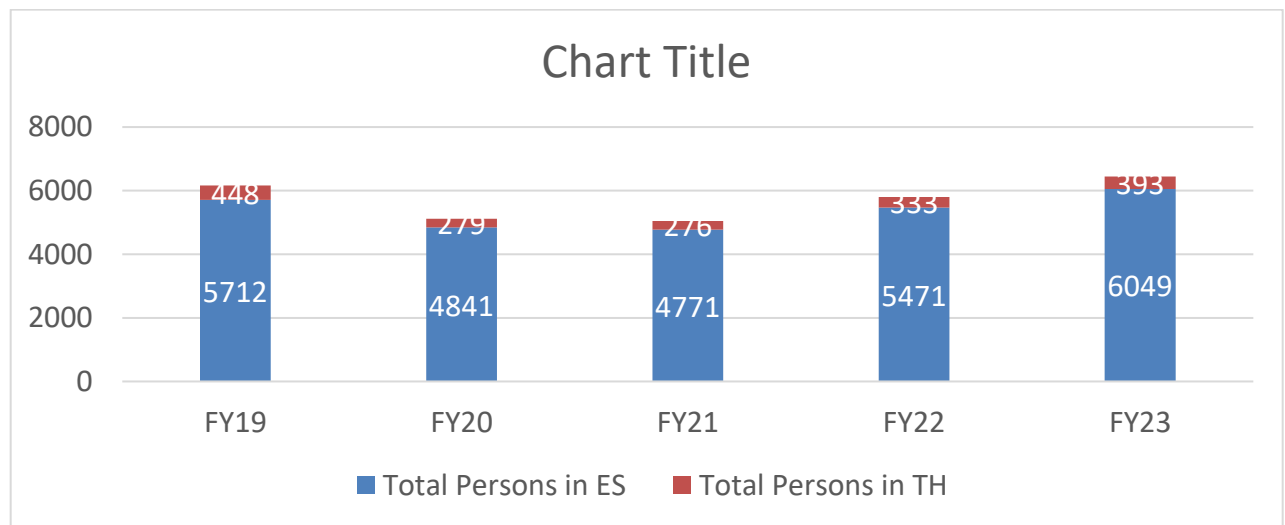
Median Length of Time Homeless by Year



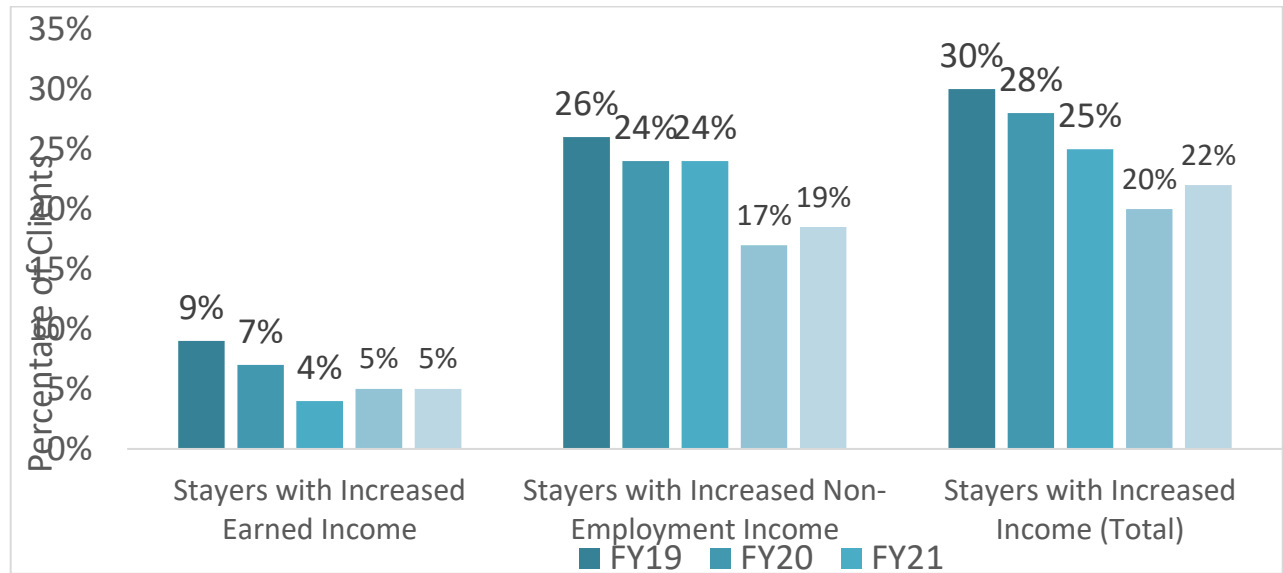
### Percentage of PH Returns to Homelessness in 2 Years



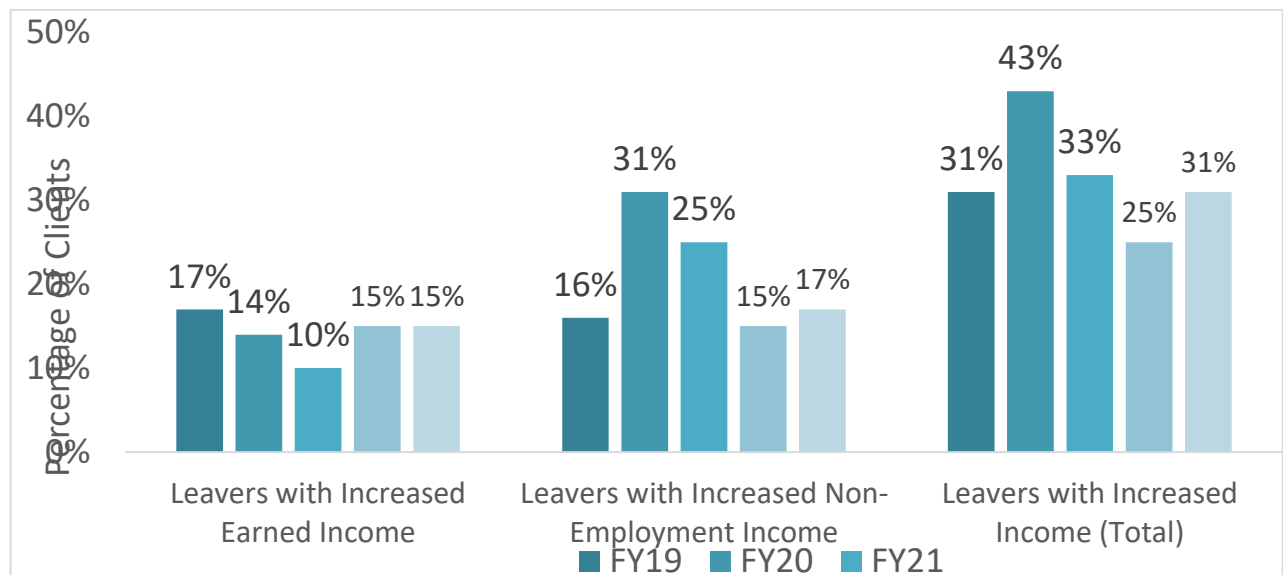
### Unduplicated Annual HMIS Count



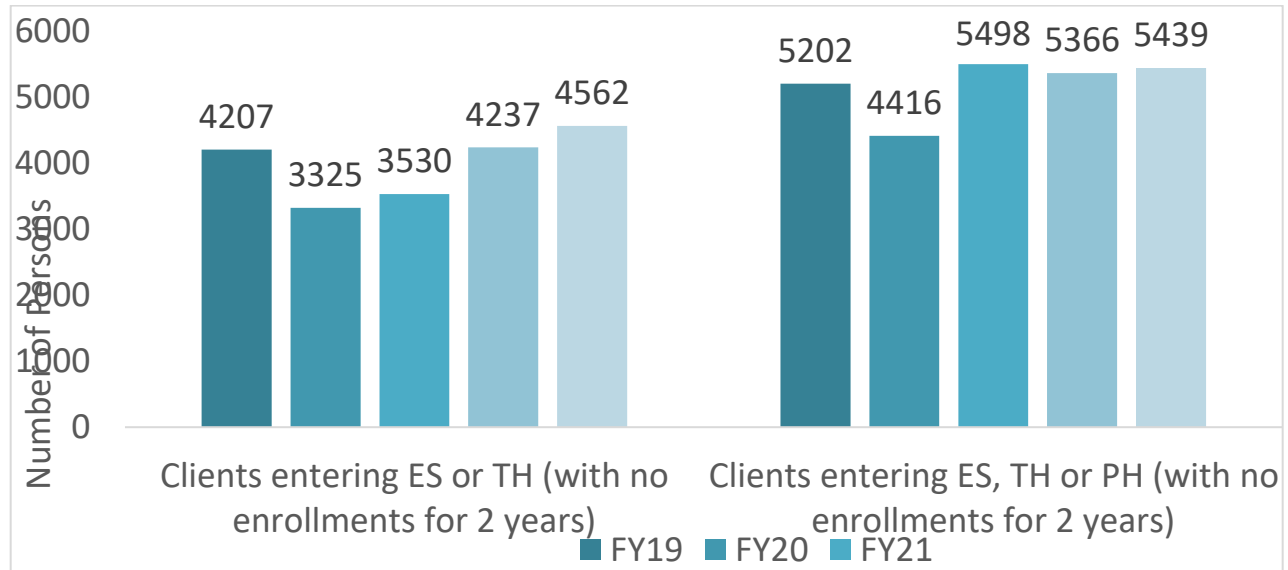
### Increased in Employment and Income Amongst Stayers



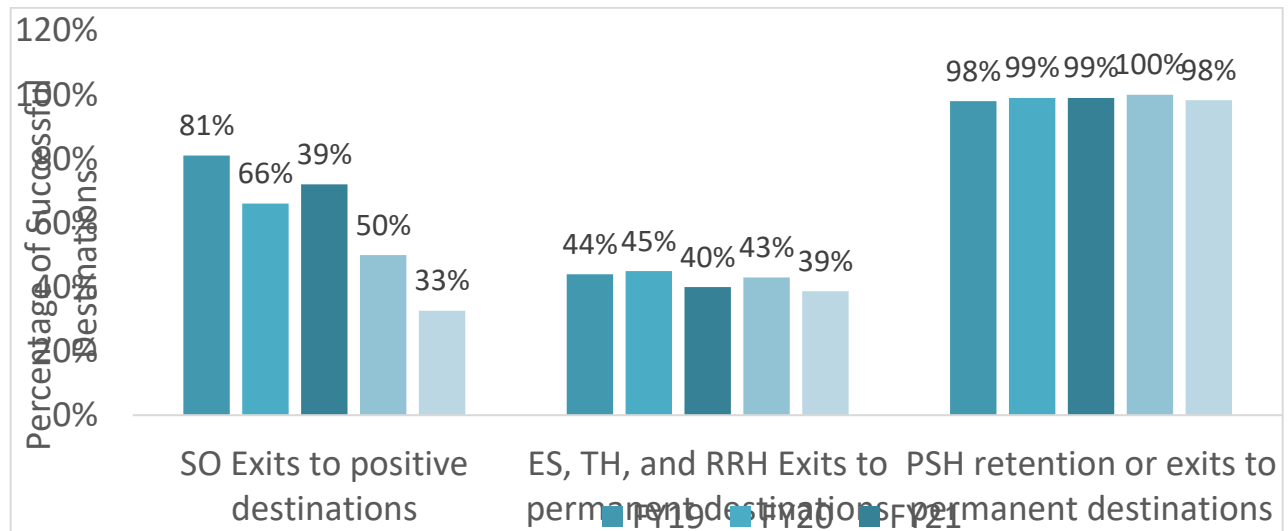
### Increased in Employment and Income Amongst Leavers



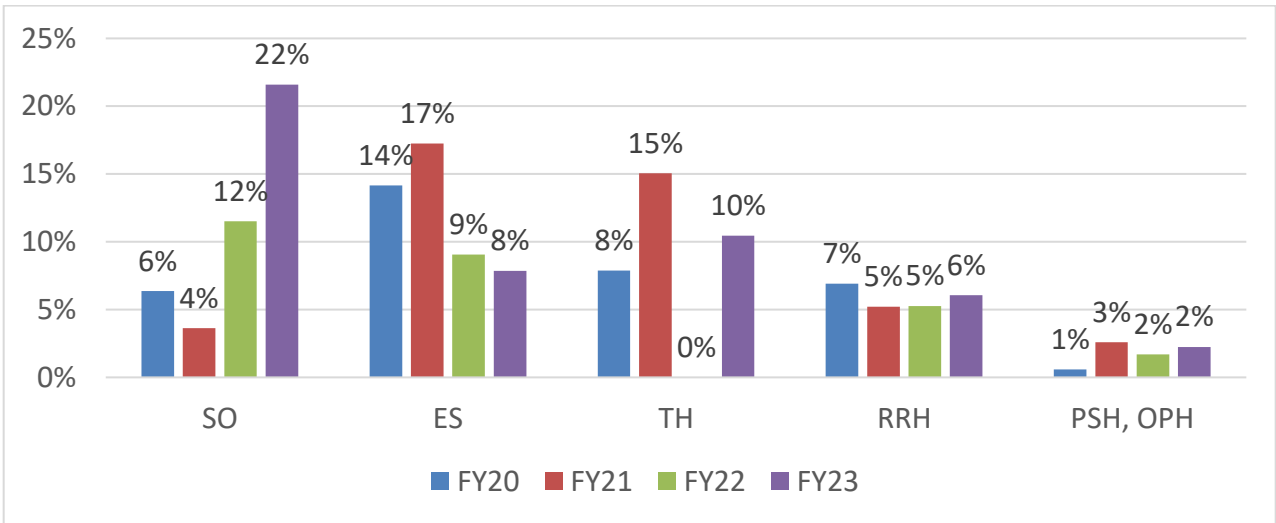
### Clients Served for the First Time



### Exits to (or Retention of) Successful Destinations



Exit Destination Missing Data Quality



Next Meeting: May 16<sup>th</sup> at 2 PM