



North Carolina Balance of State Continuum of Care

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NC Balance of State CoC Funding and Performance Subcommittee Meeting Minutes 11.30.23

Members Present: Bonnie Harper, Lynne James, Melissa Hewitt, Melissa McKeown, Sarah Lancaster

NCCEH Staff Present: Brian Alexander, Jenny Simmons

Minutes:

- **Welcome**

- Brian welcomed members of the subcommittee and highlighted the meeting agenda to focus on reviewing and updating programmatic performance measures.

- **Programmatic Performance Measures**

- Brian outlined reasons for setting programmatic performance measures for CoC projects.
 - Improve services for people experiencing homelessness
 - Focus agencies on practices that help them meet expected benchmarks
 - Indicate to staff where they should prioritize technical assistance
 - Prioritize a culture of accurate data collection and regular evaluation
 - Directly affect the CoC's System Performance Measures
 - Increase and expand opportunities for funding
- Brian provided an overview of 2022 baseline, 2023 baseline, and 2023 benchmarks for approved 2023 Street Outreach Performance Measures. The FPS set the following 2024 performance benchmarks:
 - 50% or more people served will have disabling conditions
 - 20% or more people served will exit to a PH destination
 - 20% or more people served will exit to shelter
 - 30% or more households served will be experiencing chronic homelessness
- Brian provided an overview of 2022 baseline, 2023 baseline, and 2023 benchmarks for approved 2023 Emergency Shelter Performance Measures. The FPS set the following 2024 performance benchmarks:
 - 50% or more people served will have disabling conditions (DV shelters are excluded from this measure because of the targeted population)
 - 10% or more adults served will increase earned cash income
 - 35% or more people served will exit to a permanent destination
 - 25% or more people served will be experiencing chronic homelessness (DV shelters are excluded from this measure because of the targeted population)
 - The median length of project participation for leavers will be 90-120 days.
- Brian provided an overview of 2022 baseline, 2023 baseline, and 2023 benchmarks for approved 2023 Homelessness Prevention Performance Measures. The FPS set the following 2024 performance benchmarks:
 - 35% or more people served will have disabling conditions

- 10% or more adults served will increase earned cash income
 - The median length of project participation for leavers is 90 days or less
 - 80% or more people served will exit to a permanent destination
 - Brian provided an overview of 2022 baseline, 2023 baseline, and 2023 benchmarks for approved 2023 Rapid Rehousing Performance Measures. The FPS set the following 2024 performance benchmarks:
 - 40% or more people served will have disabling conditions (DV RRH projects are excluded from this measure because of the targeted population)
 - 80% or more people served will exit to a permanent destination
 - 20% or more adults served will increase earned cash income
 - Below 20% of people exiting to PH returned to homelessness within 2 years
 - The median length of project participation for leavers is between 180-270 days.
 - Brian provided an overview of 2022 baseline, 2023 baseline, and 2023 benchmarks for approved 2023 Permanent Supportive Housing Performance Measures. The FPS set the following 2024 performance benchmarks:
 - 80% or more people served will exit to a permanent destination
 - 20% or more people served will increase earned cash income
 - 35% or more adults served will increase unearned cash income
 - Below 20% of people served exiting to PH will return to homelessness within 2 years.
 - Lynne James made a motion to approve the programmatic benchmarks described above. Bonnie Harper seconded. The motion was approved unanimously.
 - Brian described the next steps after FPS members approved the 2024 programmatic performance benchmarks.
 - The slate of programmatic performance benchmarks will go to the Scorecard Committee in February 2024 for inclusion in competition scorecards.
 - The Steering Committee will approve CoC Program scorecards in march 2024.
 - The staff will hold webinars introducing performance measures and benchmarks in 2024.
- The regular FPS meeting time is not working for several members because of a Back@Home Balance of State standing meeting. Jenny will send a poll to members to select a new time.