

# North Carolina Balance of State Continuum of Care

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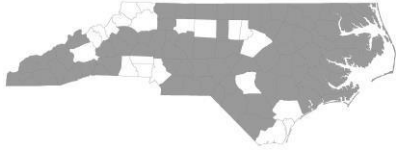
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## North Carolina Balance of State Continuum of Care (NC-503) Emergency Transfer Plan for Survivors of Domestic Violence, Dating Violence, Sexual Assault, Stalking, or Human Trafficking

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## Section 1. Emergency Transfers

The NC Balance of State Continuum of Care (NC BoS CoC) is concerned about the safety of its tenants, and such concern extends to tenants who are victims of domestic violence, dating violence, sexual assault, stalking or human trafficking. In accordance with the Violence Against Women Act (VAWA),<sup>1</sup> all housing providers in the NC BoS CoC must allow tenants who are victims of domestic violence, dating violence, sexual assault, stalking, or human trafficking to request an emergency transfer from the tenant's current unit to another unit. The ability to request a transfer is available regardless of sex, gender identity, or sexual orientation.<sup>2</sup> The ability of a housing provider in the NC BoS CoC to honor such requests for tenants currently receiving assistance may depend upon whether the NC BoS CoC has another dwelling unit that is available and is safe to offer the tenant for temporary or more permanent occupancy.

This plan identifies tenants who are eligible for an emergency transfer, the information needed to request an emergency transfer, confidentiality protections, how an emergency transfer may occur, and guidance to tenants on safety and security. This plan is based on a model emergency transfer plan published by the U.S. Department of Housing and Urban Development (HUD), the Federal agency that oversees that the NC BoS CoC and all participating housing providers comply with the VAWA Act.

**Internal transfer:** An internal transfer is a transfer within the same single or scattered site property in which the tenant requesting the transfer resides. The transfer can be performed without the tenant reapplying for housing assistance.

**External transfer:** An external emergency transfer refers to a tenant's physical move out of the property in which he or she resides or out of a form of assistance, where the tenant would be categorized as a new applicant. For example, a move from Property A to Property B is an external transfer – this also means that the household goes from being a tenant at Property A to an applicant at Property B.

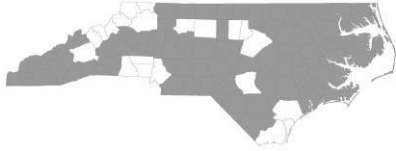
**Safe unit:** A victim determines whether the unit is safe.

## Section 2. Eligibility for Emergency Transfers

A tenant who is a survivor of domestic violence, dating violence, sexual assault, stalking, or human trafficking, as defined in HUD's regulations at 24 CFR part 5, subpart L is eligible for an emergency transfer, if the tenant reasonably believes that there is a threat of imminent harm (including physical, sexual, emotional, and/or economic harm) from further violence if the tenant remains within the same unit. The tenant does not need to provide any evidence to verify reasonable belief.

<sup>1</sup> Despite the name of this law, VAWA protection is available to all victims of domestic violence, dating violence, sexual assault, and stalking, regardless of sex, gender identity, or sexual orientation.

<sup>2</sup> Housing providers cannot discriminate on the basis of any protected characteristic, including race, color, national origin, religion, sex, familial status, disability, or age. HUD-assisted and HUD-insured housing must be made available to all otherwise eligible individuals regardless of actual or perceived sexual orientation, gender identity, or marital status.



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If the tenant is a victim of sexual assault, the tenant is also eligible for an emergency transfer if the sexual assault occurred on the premises within the 90-calendar-day period preceding a request for an emergency transfer.

A tenant requesting an emergency transfer must expressly request the transfer in accordance with the procedures described in this plan.

Tenants who are not in good standing may still request an emergency transfer if they meet the eligibility requirements in this section.

A request does not guarantee continued assistance or an external transfer to other HUD housing.

### **Section 3. Notice of occupancy rights under VAWA and certification form**

All housing providers in the NC BoS CoC must provide all tenants with the Notice of Occupancy Rights Under VAWA (see Appendix IV) and the VAWA Certification Form (see Appendix III) to document an incident of domestic violence, dating violence, sexual assault, stalking, or human trafficking.

The Notice of Occupancy Rights Under VAWA must be provided to applicants by housing providers:

- 1) At the time they are denied assistance or admission to the housing program; or
- 2) At the time they are admitted into or provided assistance by the housing program.

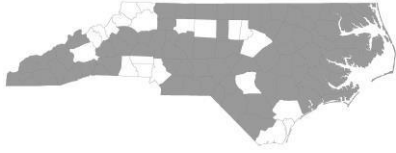
The Notice of Occupancy Rights Under VAWA must be provided to current tenants by housing providers:

- 1) Immediately to all current tenants if they have not already received the Notice of Occupancy Rights Under VAWA; and
- 2) With any notification of eviction or termination of assistance.

### **Section 4. Emergency Transfer Request Documentation**

**Every housing provider in the NC BoS CoC must have a procedure that complies with the requirements in this plan to request an emergency transfer. Housing providers' emergency transfer procedures must be written into their policies and procedures and housing providers must inform all tenants of their ability to request an emergency transfer and the documentation that is required. A model procedure is in Appendix VI.**

Housing providers should not require third-party documentation of incidents of domestic violence, dating violence, sexual assault, stalking, or human trafficking to approve an emergency transfer. To request an emergency transfer, the tenant shall notify their housing provider's management office and submit a written self-certification and request for a transfer. All housing providers will provide reasonable accommodations to this policy for individuals with disabilities. The tenant's written request for an emergency transfer should include either:



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1. A statement expressing that the tenant reasonably believes that there is a threat of imminent harm from further violence if the tenant were to remain in the same dwelling unit assisted under the housing program; OR
2. A statement that the tenant was a sexual assault victim and that the sexual assault occurred on the premises during the 90-calendar-day period preceding the tenant's request for an emergency transfer.

If a housing provider should not require written third-party documentation to approve an emergency transfer. However, they can accept third-party documentation in lieu of a self-certification to begin the process of emergency transfer. Tenants can use any of the following forms of documentation to certify their need for an emergency transfer:

- A complete VAWA certification form from Appendix III of this document;
- A record of a Federal, State, tribal, territorial, or local law enforcement agency, court, or administrative agency that documents the incident of domestic violence, dating violence, sexual assault, stalking, or human trafficking;
- A statement, signed by the tenant, along with the signature of an employee, agent, advocate, or volunteer of a victim service provider, an attorney, a medical professional or a mental health professional (collectively, "professional") from whom the tenant sought assistance in addressing domestic violence, dating violence, sexual assault, stalking, or human trafficking or the effects of abuse, and with the professional attesting under penalty of perjury that he or she believes that the incident or incidents of domestic violence, dating violence, sexual assault, stalking, or human trafficking are grounds for protection; or
- Housing providers may also accept other forms of documentation, as long as they also accept the three forms of documentation above.

Housing providers cannot require tenants to submit more than one form of documentation.

If a housing provider receives documentation that contains conflicting information (including certification forms from two or more members of a household each claiming to be a victim and naming one or more of the other petitioning household members as the perpetrator), the housing provider may (a) obtain verbal verification from a domestic violence advocate or (b) require an applicant or tenant to submit third-party documentation, as described above, within 30 calendar days of the date of the request for the third-party documentation.

## **Section 5. Confidentiality**

Any housing provider that receives a request for an emergency transfer will keep confidential any information that the tenant submits in requesting an emergency transfer and information



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about the emergency transfer. The housing provider may only release information about the emergency transfer if:

- The tenant signs an additional release of information for a specific timeframe;
- Disclosure of the information is required by written law; or
- Disclosure of the information is required by a court or official court documents signed by a judge for use in an eviction proceeding or required by federal, state, or local law or regulation for hearings regarding termination of assistance from the covered program.

If a tenant gives written permission to share information on a time limited basis with one or more agencies in the NC BoS CoC and/or Victim Service Providers, those agencies will also keep all information regarding the transfer strictly confidential.

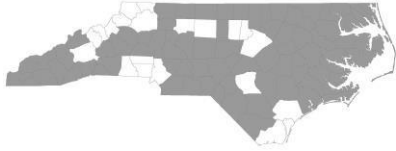
See the Notice of Occupancy Rights under the Violence Against Women Act (Appendix IV of this document) for more information about housing providers' responsibility to maintain the confidentiality of information related to incidents of domestic violence, dating violence, sexual assault, stalking, or human trafficking.

## **Section 6. Emergency Transfer Timing and Availability**

The NC BoS CoC cannot guarantee how long it will take to process a transfer request. All housing providers will, however, act as quickly as possible to move a tenant who is a victim of domestic violence, dating violence, sexual assault, stalking, or human trafficking to another unit, subject to availability and safety of a unit. If a tenant reasonably believes a proposed transfer would not be safe, the tenant may request a transfer to a different unit. If a unit is available, the transferred tenant must agree to abide by the terms and conditions that govern occupancy in the unit to which the tenant has been transferred. Nothing may preclude a tenant from seeking an internal emergency transfer and an external emergency transfer concurrently if a safe unit is not immediately available. It is recommended that this policy be clearly stated in the plan. A housing provider may be unable to transfer a tenant to a particular unit if the tenant has not or cannot establish eligibility for that unit.

If the tenant's current housing provider has no safe and available units for which a tenant who needs an emergency transfer is eligible, their housing provider, the regional Coordinated Entry Lead, the Regional Lead, and NC BoS CoC staff will assist the tenant in identifying safe interim housing and/or other housing providers who may have safe and available units to which the tenant could move. The original housing provider is responsible for ensuring the emergency transfer is completed quickly and safely.

Tenants who qualify for an emergency transfer but a safe unit is not immediately available for an emergency transfer with their current agency, shall have priority over all other applicants for rapid rehousing, transitional housing, permanent supportive housing, and other rental assistance projects in the CoC provided that: the individual or family meets all eligibility criteria required by



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Federal law or regulation or HUD NOFO; and the individual or family meets any additional criteria or preferences established in accordance with § 578.93(b)(1), (4), (6), or (7). The individual or family shall not be required to meet any other eligibility criteria or preferences for the project. The individual or family shall retain their original homeless or chronic homelessness status for the purposes of the transfer.

With the tenant's approval, the housing provider, regional Coordinated Entry Lead, Regional Lead, and/or NC BoS CoC staff will also assist tenants in contacting the local organizations offering assistance to survivors of domestic violence, dating violence, sexual assault, stalking, or human trafficking.

If a tenant receives tenant-based rental assistance and is approved for an emergency transfer as outlined in this policy, they may move out of the CoC's catchment area using their current assistance, as long as the housing provider can still meet all statutory requirements, including participating in HMIS, ensuring the housing meets quality standards, and ensuring the educational needs of children are met. As outlined in [HUD's mobility amendment](#) to the CoC interim rule, regulatory requirements would be waived.

## **Section 7. Safety and Security of Tenants**

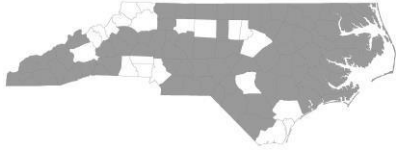
Pending processing of the transfer and the actual transfer, if it is approved and occurs, the tenant is urged to take all reasonable precautions to be safe.

Tenants who are or have been victims of domestic violence are encouraged to contact the National Domestic Violence Hotline at 1-800-799-7233, or a local domestic violence shelter, for assistance in creating a safety plan. For persons with hearing impairments, that hotline can be accessed by calling 1-800-787-3224 (TTY). Tenants can find a listing of local shelters and other resources at <https://nccadv.org/get-help>. Or tenants can contact NCCEH at [bos@ncceh.org](mailto:bos@ncceh.org) for assistance in locating resources in NC BoS CoC.

Tenants who have been victims of sexual assault may call the Rape, Abuse & Incest National Network's National Sexual Assault Hotline at 800-656-HOPE or visit the online hotline at <https://ohl.rainn.org/online/>. Or tenants may find a listing of local rape crisis centers at <http://www.nccasa.org/need-help/nc-rape-crisis-centers>

Tenants who are or have been victims of stalking seeking help may visit the National Center for Victims of Crime's Stalking Resource Center at <https://www.victimsofcrime.org/our-programs/stalking-resource-center>.

Tenants who are or have been victims of human trafficking may visit the National Human Trafficking Hotline at <https://humantraffickinghotline.org/en/safety-planning-information> or may call 1-888-373-7888 or text 233733.



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## **Section 8. Prohibited basis for denial or termination of assistance or eviction**

An applicant for assistance or tenant assisted by a housing program in the NC BoS CoC may not be denied admission to, denied assistance under, terminated from participation in, or evicted from housing on the basis or as a direct result of the fact that the applicant or tenant is or has been a survivor of domestic violence, dating violence, sexual assault, stalking, or human trafficking, if the applicant or tenant otherwise qualifies for admission, assistance, participation, or occupancy.

A tenant, or an affiliated individual of the tenant, who is a survivor or threatened victim of domestic violence, dating violence, sexual assault, stalking, or human trafficking, and resides in a housing program in the NC BoS CoC, may not be denied tenancy or occupancy rights solely on the basis of criminal activity directly relating to domestic violence, dating violence, sexual assault, stalking, or human trafficking if that criminal activity is engaged in by a member of the household of the tenant or any guest or other person under the control of the tenant.

An incident of actual or threatened domestic violence, dating violence, sexual assault, stalking, or human trafficking shall not be construed as:

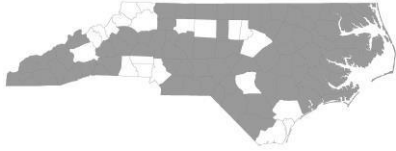
- A violation or cause for termination by a landlord and/or housing provider; or
- A serious or repeated violation of a lease executed under a covered housing program by the victim or threatened victim of such incident; or
- Good cause for terminating the assistance, tenancy, or occupancy rights under a covered housing program of the victim or threatened victim of such incident.

## **Section 9. Lease bifurcation**

In order to effect an emergency transfer, households may bifurcate a lease to remove a household member from a lease in order to evict, remove, terminate occupancy rights, or terminate assistance to such member who engages in criminal activity directly relating to domestic violence, dating violence, sexual assault, stalking, or human trafficking against an affiliated individual or other individual, without evicting or terminating assistance to, or otherwise penalizing a survivor of such criminal activity who is also a tenant or lawful occupant.

If a housing provider exercises the option to bifurcate a lease and the individual who was evicted or for whom assistance was terminated was the eligible tenant under the covered housing program, the housing provider shall provide to any remaining tenant or tenants that were not already eligible a period of 90 calendar days from the date of bifurcation of the lease to:

- A. Establish eligibility for the same covered housing program under which the evicted or terminated tenant was the recipient of assistance at the time of bifurcation of the lease; or



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- B. Establish eligibility under another covered housing program; or
- C. Find alternative housing.

The covered housing provider may extend the 90-calendar-day period up to an additional 60 calendar days, unless prohibited from doing so by statutory requirements of the program or unless the time period would extend beyond expiration of the lease.

If the survivor of domestic violence, dating violence, sexual assault, stalking, or human trafficking receives tenant-based rental assistance and chooses to move to a new unit in order to effect an emergency transfer, the remaining family members may remain in the original unit as long as they had not violated the terms of the lease by engaging in criminal activity directly relating to domestic violence, dating violence, sexual assault, stalking, or human trafficking against an affiliated individual or other individual. Household members remaining in the unit may continue to receive assistance if they were eligible for assistance prior to moving into the unit. Household members may have 90 days to establish this eligibility.

## **Section 10. Leases, sub-leases, and occupancy agreements**

Any lease, sub-lease, or other occupancy agreement between a tenant and a housing provider in the NC BoS CoC must permit the program participant to terminate the lease, sublease, or occupancy agreement without penalty if the housing provider determines that the program participant qualifies for an emergency transfer under this emergency transfer plan.

Housing providers that operate tenant-based rental assistance must enter into a contract with the owner or landlord of the housing that requires the owner or landlord of the housing to comply with all provisions of VAWA regulations under 24 CFR part 5, subpart L and requires the owner or landlord of the housing to include a lease provision that:

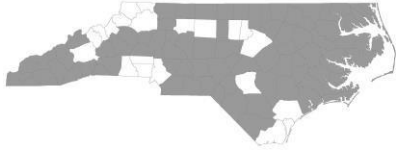
- Includes the prohibited bases for eviction under Section 8 of this plan; and
- If the tenant is approved for an emergency transfer by the housing provider, allows the tenant to bifurcate the lease under Section 9 of this plan or terminate the lease under Section 10 without penalty if either action is necessary to affect the emergency transfer.
- Landlords may use HUD's VAWA Lease Addendum if their current lease does not comply with VAWA regulations. HUD's VAWA Lease Addendum is in [Appendix V](#).

The lease may specify that the protections under 24 CFR part 5, subpart L and above, only apply while the program participant receives tenant-based rental assistance under the Continuum of Care or Emergency Solutions Grant Programs.

## **Section 11. Record-keeping**

All NC BoS CoC providers must keep confidential records of all emergency transfers requested and are required to inform the CoC of an emergency transfer request. The information should be provided using a [Smartsheet link](#). The agency should inform the CoC of the outcomes of such requests and must retain these records for three years.





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## **Appendix I: Local organizations offering assistance to survivors of domestic violence, dating violence, sexual assault, stalking, or human trafficking.**

For a list of local organizations offering assistance to survivors of domestic violence, dating violence, sexual assault, stalking, or human trafficking by county in North Carolina, visit <https://nccadv.org/get-help>. For a list of local rape crisis centers in North Carolina, visit <http://www.nccasa.org/need-help/nc-rape-crisis-centers>.

## **Appendix II: Covered Housing Programs**

The following programs are subject to the requirements of the VAWA 2013 and 24 CFR Part 5, Subpart L – Protection for Victims of Domestic Violence, Dating Violence, Sexual Assault, or Stalking. Covered housing programs consist of the following HUD programs:

1. Section 202 Supportive Housing for the Elderly (12 U.S.C. 1701q), with implementing regulations at 24 CFR part 891.
2. Section 811 Supportive Housing for Persons with Disabilities (42 U.S.C. 8013), with implementing regulations at 24 CFR part 891.
3. Housing Opportunities for Persons With AIDS (HOPWA) program (42 U.S.C. 12901et seq.), with implementing regulations at 24 CFR part 574.
4. HOME Investment Partnerships (HOME) program (42 U.S.C. 12741et seq.), with implementing regulations at 24 CFR part 92.
5. Homeless programs under title IV of the McKinney-Vento Homeless Assistance Act (42 U.S.C. 11360et seq.), including the Emergency Solutions Grants program (with implementing regulations at 24 CFR part 576), the Continuum of Care program (with implementing regulations at 24 CFR part 578), and the Rural Housing Stability Assistance program (with regulations forthcoming).
6. Multifamily rental housing under section 221(d)(3) of the National Housing Act (12 U.S.C. 17151(d)) with a below-market interest rate (BMIR) pursuant to section 221(d)(5), with implementing regulations at 24 CFR part 221.
7. Multifamily rental housing under section 236 of the National Housing Act (12 U.S.C. 1715z-1), with implementing regulations at 24 CFR part 236.
8. HUD programs assisted under the United States Housing Act of 1937 ( 42 U.S.C. 1437et seq.); specifically, public housing under section 6 of the 1937 Act ( 42 U.S.C. 1437d) (with regulations at 24 CFR Chapter IX), tenant-based and project-based rental assistance under section 8 of the 1937 Act ( 42 U.S.C. 1437f) (with regulations at 24 CFR chapters VIII and IX), and the Section 8 Moderate Rehabilitation Single Room Occupancy (with implementing regulations at 24 CFR part 882, subpart H).



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9. The Housing Trust Fund (12 U.S.C. 4568) (with implementing regulations at 24 CFR part 93).

## **Appendix III: HUD-Approved certification form**

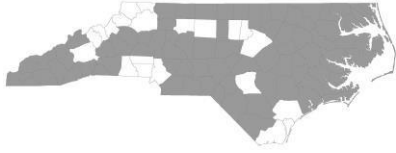
Agencies must provide this form to tenants to help them certify eligibility for an emergency transfer: <https://www.hud.gov/sites/documents/5382.docx>. See Section 4 of this document for more information about documentation.

## **Appendix IV: Notice of occupancy rights under VAWA**

All housing providers must provide this notice to all tenants and potential tenants: <https://www.hud.gov/sites/documents/5380.docx>. See Section 3 of this document for more information about when to provide this notice to tenants.

## **Appendix V: HUD-Approved VAWA Lease Addendum**

All landlords receiving HUD funds must comply with all provisions of VAWA regulations under 24 CFR part 5, subpart L. The VAWA Lease Addendum adds the required regulations to the landlords current lease if they do not have the language in their standard lease: <https://www.hud.gov/sites/documents/91067.doc>



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## Appendix VI: Model housing provider emergency transfer plan

All housing providers in the NC BoS CoC must complete the following emergency transfer plan, include it in their written policies and procedures, and alert all tenants of their ability to receive an emergency transfer.

### *Emergency Transfers*

**[Insert name of housing provider]** is concerned about the safety of its tenants, and such concern extends to tenants who are survivors of domestic violence, dating violence, sexual assault, stalking, or human trafficking. In accordance with the Violence Against Women Act (VAWA),<sup>3</sup> **[insert housing provider]** allows tenants who are survivors of domestic violence, dating violence, sexual assault, stalking, or human trafficking to request an emergency transfer from the tenant's current unit to another unit. The ability to request a transfer is available regardless of sex, gender identity, or sexual orientation.<sup>4</sup> The ability of **[housing provider]** to honor such request for tenants currently receiving assistance, however, may depend upon a preliminary determination that the **[housing provider]** or its partners have another dwelling unit that is available and is safe to offer the tenant for temporary or more permanent occupancy.

This plan identifies tenants who are eligible for an emergency transfer, the documentation needed to request an emergency transfer, confidentiality protections, how an emergency transfer may occur, and guidance to tenants on safety and security. This plan is based on a model emergency transfer plan published by the U.S. Department of Housing and Urban Development (HUD), the Federal agency that oversees that **[housing provider]** is in compliance with VAWA.

### *Verbal explanation*

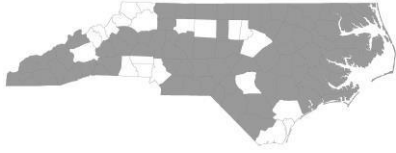
**[insert appropriate staff title]** will explain the contents of this emergency transfer plan and any associated documents, including the HUD-approved Notice of Occupancy Rights under VAWA and the VAWA certification form, to all tenants and potential tenants:

1. At the time they are denied assistance or admission to the **[housing program]**;
2. At the time they are admitted into or provided assistance by the **[housing program]**;
3. Immediately to all current tenants if they have not already received the Notice of Occupancy Rights Under VAWA; and
4. With any notification of eviction or termination of assistance.

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<sup>3</sup> Despite the name of this law, VAWA protection is available to all victims of domestic violence, dating violence, sexual assault, stalking, or human trafficking, regardless of sex, gender identity, or sexual orientation.

<sup>4</sup> Housing providers cannot discriminate on the basis of any protected characteristic, including race, color, national origin, religion, sex, familial status, disability, or age. HUD-assisted and HUD-insured housing must be made available to all otherwise eligible individuals regardless of actual or perceived sexual orientation, gender identity, or marital status.



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## *Eligibility for Emergency Transfers*

A tenant who is a survivor of domestic violence, dating violence, sexual assault, stalking, or human trafficking as provided in HUD's regulations at 24 CFR part 5, subpart L is eligible for an emergency transfer, if the tenant reasonably believes that there is a threat of imminent harm from further violence if the tenant remains within the same unit. If the tenant is a survivor of sexual assault, the tenant is also eligible to transfer if the sexual assault occurred on the premises within the 90-calendar-day period preceding a request for an emergency transfer.

A tenant requesting an emergency transfer must expressly request the transfer in accordance with the procedures described in this plan.

Tenants who are not in good standing may still request an emergency transfer if they meet the eligibility requirements in this section.

## *Notice of occupancy rights under VAWA and certification form*

**[Housing provider]** will provide all tenants with the HUD-approved Notice of Occupancy Rights Under VAWA. The Notice of Occupancy Rights Under VAWA will be provided to applicants:

1. At the time they are denied assistance or admission to the **[housing program]**, or
2. At the time they are admitted into or provided assistance by the **[housing program]**.

The Notice of Occupancy Rights Under VAWA will be provided to current tenants:

1. Immediately to all current tenants if they have not already received the Notice of Occupancy Rights Under VAWA, and
2. With any notification of eviction or termination of assistance.

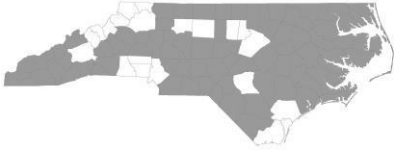
## *Emergency Transfer Request Documentation*

To request an emergency transfer, the tenant shall notify **[housing provider]'s** management office at **[insert address, phone number, and email for management office]** or notify their case manager or other appropriate staff person and submit a written self-certification and request for a transfer. **[Insert appropriate staff title]** will assist submitting documentation.

**[Housing provider]** will provide reasonable accommodations to this policy for individuals with disabilities.

If required, the tenant's written request for an emergency transfer should include either:

1. A statement expressing that the tenant reasonably believes that there is a threat of imminent harm from further violence if the tenant were to remain in the same dwelling unit assisted under the housing program; OR



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2. A statement that the tenant was a sexual assault victim and that the sexual assault occurred on the premises during the 90-calendar-day period preceding the tenant's request for an emergency transfer.

Tenants may also submit other documentation but are not required to do so. Other forms of written documentations accepted by **[housing provider]** include:

- A complete HUD-approved VAWA Certification Form that was provided to the tenant;
- A record of a Federal, State, tribal, territorial, or local law enforcement agency, court, or administrative agency that documents the incident of domestic violence, dating violence, sexual assault, or stalking;
- A statement, signed by the tenant, along with the signature of an employee, agent, or volunteer of a victim service provider, an attorney, a medical professional or a mental health professional (collectively, "professional") from whom the tenant sought assistance in addressing domestic violence, dating violence, sexual assault, stalking or human trafficking, or the effects of abuse, and with the professional attesting under penalty of perjury that he or she believes that the incident or incidents of domestic violence, dating violence, sexual assault, stalking, or human trafficking are grounds for protection; or **[Insert any other forms of documentation you will accept. Any documentation is acceptable, or housing providers may choose not to require third-party documentation at all.]**

Tenants need to only submit one form of documentation.

**[Insert appropriate staff member title here]** will provide all tenants and potential tenants with the HUD-approved VAWA Certification Form and **[insert any other forms you create as documentation for emergency transfers]**.

If **[housing provider]** receives documentation that contains conflicting information (including certification forms from two or more members of a household each claiming to be a victim and naming one or more of the other petitioning household members as the perpetrator), **[housing provider]** may require an applicant or tenant to submit third-party documentation, as described above, within 30 calendar days of the date of the request for the third-party documentation.

## *Confidentiality*

**[Housing provider]** will keep confidential any information that a tenant submits in requesting an emergency transfer and information about the emergency transfer. **[Housing provider]** only release information about the emergency transfer if:

- The tenant gives written permission to release the information on a time limited basis;
- Disclosure of the information is required by law; or



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- Disclosure of the information is required by a court or official court documents for use in an eviction proceeding or required by federal, state, or local law or regulation for hearings regarding termination of assistance from the covered program.

**[Housing provider]** will pay special attention to keeping confidential the new location of the dwelling unit of the tenant.

See the Notice of Occupancy Rights under the Violence Against Women Act (Appendix IV of this document) for more information about housing providers' responsibility to maintain the confidentiality of information related to incidents of domestic violence, dating violence, sexual assault, stalking, or human trafficking.

### *Emergency Transfer Timing and Availability*

**[Housing provider]** cannot guarantee how long it will take to process a transfer request.

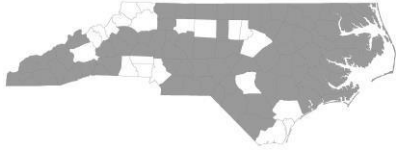
**[Housing provider]** will, however, act as quickly as possible to move a tenant who is a survivor of domestic violence, dating violence, sexual assault, stalking, or human trafficking to another unit, subject to availability and safety of a unit. If a tenant reasonably believes a proposed transfer would not be safe, the tenant may request a transfer to a different unit. If a unit is available, the transferred tenant must agree to abide by the terms and conditions that govern occupancy in the unit to which the tenant has been transferred. Nothing may preclude a tenant from seeking an internal emergency transfer and an external emergency transfer concurrently if a safe unit is not immediately available. It is recommended that this policy be clearly stated in the plan. **[Housing provider]** may be unable to transfer a tenant to a particular unit if the tenant has not or cannot establish eligibility for that unit.

*\*\*only complete if you operate a RRH or PSH program with tenant-based rental assistance\*\* If a tenant receives tenant-based rental assistance and moving with that rental assistance would be safe for the tenant, **[housing provider]** will provide the same housing search assistance it provides to new tenants. **[housing provider]** will:*

***[insert housing search procedures for here]***

*If a tenant is approved for an emergency transfer as outlined in this policy, they may move out of the NC BoS CoC's catchment area and out of **[housing provider's]** catchment area using their current assistance, as long as **[housing provider]** can still meet all statutory requirements, including participating in HMIS, ensuring the housing meets quality standards, and ensuring the educational needs of children are met.\*\**

If **[housing provider]** has no safe and available units for which a tenant who needs an emergency transfer is eligible, **[housing provider]** will work with the regional Coordinated Entry Lead, the Regional Lead, NC BoS CoC staff, and **[insert other housing providers in the region that will help facilitate emergency transfers]** to assist the tenant in identifying other housing providers who may have safe and available units to which the tenant could move.



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Tenants who qualify for an emergency transfer, but a safe unit is not immediately available for an internal emergency transfer, shall have priority over all other applicants to **[housing program]** provided that: the individual or family meets all eligibility criteria required by Federal law or regulation or HUD NOFO; and the individual or family **[insert any program preferences]**. The individual or family shall not be required to meet any other eligibility criteria or preferences for the project.

**[Housing provider]** will also give priority to applicants that need emergency transfers from other programs, subject to the same requirements in the paragraph above.

At the tenant's request, **[housing provider]** will also assist tenants in contacting the local organizations offering assistance to victims of domestic violence, dating violence, sexual assault, stalking, or human trafficking, including **[insert local victim service agencies here. For a list of local victim service providers by county visit <https://nccadv.org/get-help>. For a list of local rape crisis centers in North Carolina, visit <http://www.nccasa.org/need-help/nc-rape-crisis-centers>]**

## *Safety and Security of Tenants*

Pending processing of the transfer and the actual transfer, if it is approved and occurs, the tenant is urged to take all reasonable precautions to be safe.

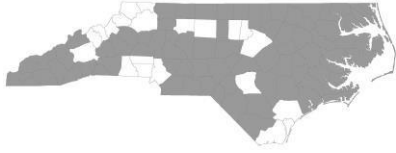
Tenants who are or have been victims of domestic violence are encouraged to contact the National Domestic Violence Hotline at 1-800-799-7233, or **[insert local domestic violence shelters and other local victim service providers here]** for assistance in creating a safety plan. For persons with hearing impairments, that hotline can be accessed by calling 1-800-787-3224

(TTY). **[Insert appropriate staff title]** will assist tenants to contact any safety resources if requested.

Tenants who have been victims of sexual assault may call the Rape, Abuse & Incest National Network's National Sexual Assault Hotline at 800-656-HOPE, or visit the online hotline at <https://ohl.rainn.org/online/>. Or tenants may find a listing of local rape crisis centers at <http://www.nccasa.org/need-help/nc-rape-crisis-centers>

Tenants who are or have been victims of stalking seeking help may visit the National Center for Victims of Crime's Stalking Resource Center at <https://www.victimsofcrime.org/our-programs/stalking-resource-center>.

Tenants who are or have been victims of human trafficking may visit the National Human Trafficking Hotline at <https://humantraffickinghotline.org/en/safety-planning-information> or may call 1-888-373-7888 or text 233733.



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## *Prohibited basis for denial or termination of assistance or eviction*

An applicant for assistance or tenant assisted by **[housing program]** will not be denied admission to, denied assistance under, terminated from participation in, or evicted from housing on the basis or as a direct result of the fact that the applicant or tenant is or has been a survivor of domestic violence, dating violence, sexual assault, stalking, or human trafficking, if the applicant or tenant otherwise qualifies for admission, assistance, participation, or occupancy.

A tenant, or an affiliated individual of the tenant, in **[housing program]** who is a survivor or threatened victim of domestic violence, dating violence, sexual assault, stalking or human trafficking, will not be denied tenancy or occupancy rights solely on the basis of criminal activity directly relating to domestic violence, dating violence, sexual assault, stalking, or human trafficking if the criminal activity is engaged in by a member of the household of the tenant or any guest or other person under the control of the tenant.

An incident of actual or threatened domestic violence, dating violence, sexual assault, stalking, or human trafficking shall not be construed as:

- A serious or repeated violation of a lease executed under a covered housing program by the survivor or threatened victim of such incident; or
- Good cause for terminating the assistance, tenancy, or occupancy rights under a covered housing program of the survivor or threatened victim of such

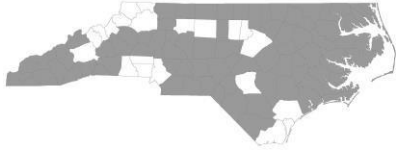
## *Lease bifurcation*

In order to effect an emergency transfer, households may bifurcate a lease to remove a household member from a lease in order to evict, remove, terminate occupancy rights, or terminate assistance to such member who engages in criminal activity directly relating to domestic violence, dating violence, sexual assault, stalking, or human trafficking against an affiliated individual or other individual, without evicting terminating assistance to, or otherwise penalizing a victim of such criminal activity who is also a tenant or lawful occupant.

If a **[housing provider]** exercises the option to bifurcate a lease and the individual who was evicted or for whom assistance was terminated was the eligible tenant under the covered housing program, the covered housing provider shall provide to any remaining tenant or tenants that were not already eligible a period of 90 calendar days from the date of bifurcation of the lease to:

- A. Establish eligibility for the same covered housing program under which the evicted or terminated tenant was the recipient of assistance at the time of bifurcation of the lease;  
or
- B. Establish eligibility under another covered housing program; or
- C. Find alternative housing.





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**[Housing provider]** may extend the 90-calendar-day period of this section up to an additional 60 calendar days, unless prohibited from doing so by statutory requirements of the covered program or unless the time period would extend beyond expiration of the lease.

If the survivor of domestic violence, dating violence, sexual assault, stalking, or human trafficking receives tenant-based rental assistance and chooses to move to a new unit in order to effect an emergency transfer, the remaining family members may remain in the original unit as long as they had not violated the terms of the lease by engaging in criminal activity directly relating to domestic violence, dating violence, sexual assault, stalking, or human trafficking against an affiliated individual or other individual. Household members remaining in the unit may continue to receive assistance if they were eligible for assistance prior to moving into the unit. Household members may have 90 days to establish this eligibility.

### *Leases, sub-leases, and occupancy agreements*

Any lease, sub-lease, or other occupancy agreement between a tenant and **[housing provider]** **will** permit the program participant to terminate the lease, sublease, or occupancy agreement without penalty if the housing provider determines that the program participant qualifies for an emergency transfer under this emergency transfer plan.

***\*\*Only complete if you operate tenant based rental assistance\*\**** For tenants with tenant-based rental assistance, **[housing provider]** will enter into a contract with the tenant's owner or landlord that requires the owner or landlord to comply with all provisions of VAWA regulations under 24 CFR part 5, subpart L and requires the owner or landlord of the housing to include a lease provision that:

- Includes the prohibited bases for eviction under Section 8 of this plan; and
- If the tenant is approved for an emergency transfer by the housing provider, allows the tenant to bifurcate the lease under Section 9 of the NC BoS CoC's Emergency Transfer Plan or terminate the lease under Section 10 of the NC BoS CoC's Emergency Transfer Plan without penalty if either action is necessary to effect the emergency transfer.

*The lease may specify that the protections under 24 CFR part 5, subpart L and above, only apply while the program participant receives tenant-based rental assistance under the Continuum of Care Program.\*\**

### *Record-keeping*

**[Housing provider]** will keep confidential records of all emergency transfers requested and the outcomes of such requests for three years.