

North Carolina Balance of State Continuum of Care

Steering Committee Meeting
April 2, 2024
10:30 AM



NCCEH

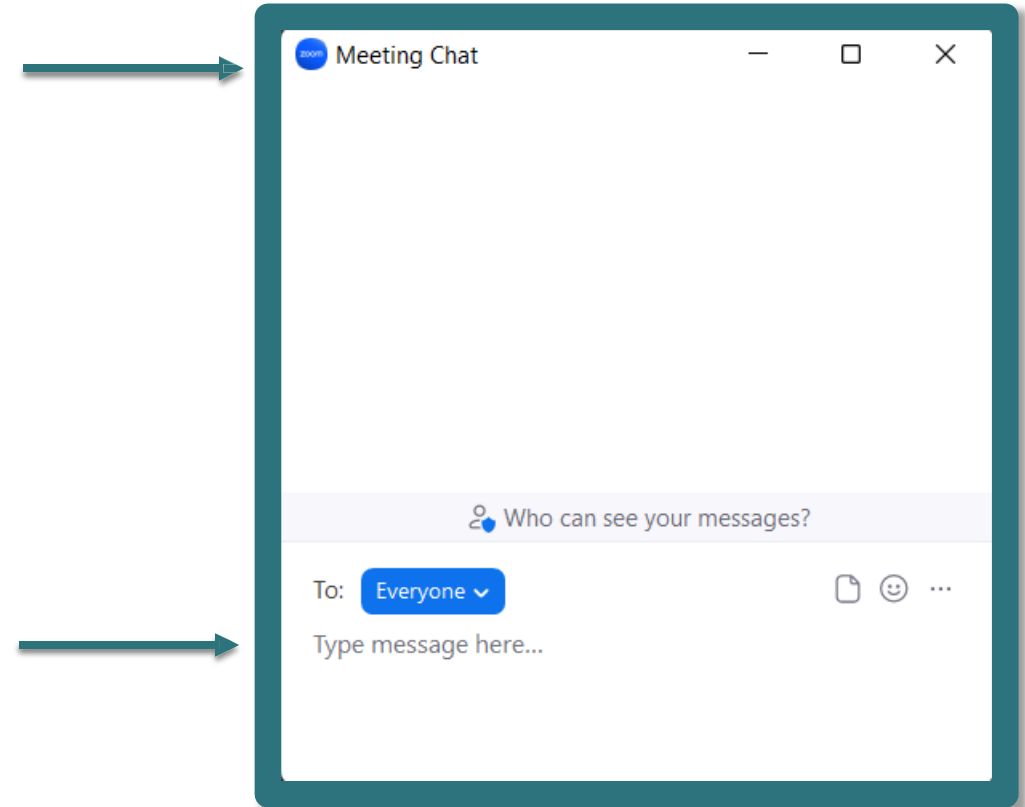
Welcome

Reminders:

Your line is muted.

We will unmute the line during Q&A pauses.

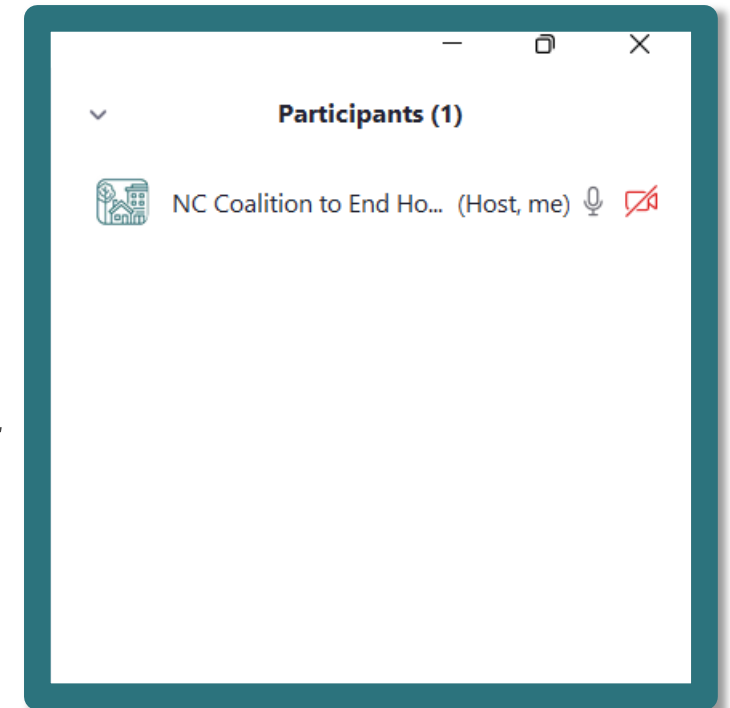
The chat box is available to use anytime.



Roll Call

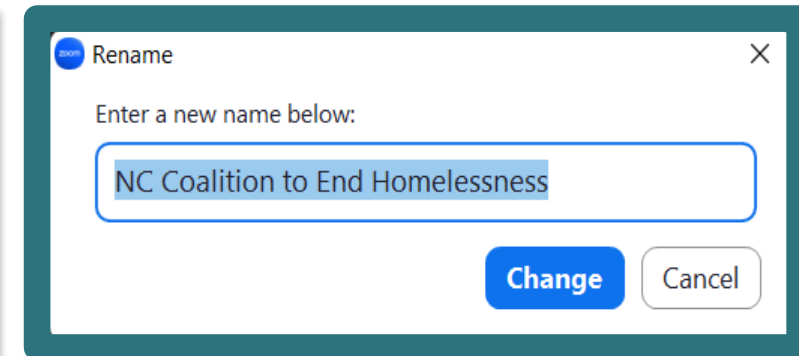
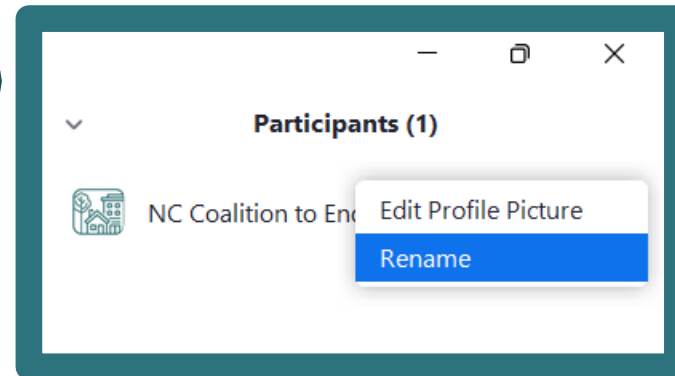
- We will conduct Roll Call for Regional Leads and at-large members to confirm quorum for voting.
- All participants should enter their full names, so we can document their participation in the minutes.

1



How to change your screen name:

2





Agenda

Agenda

- Consent Agenda
- FY2024 CoC Program Competition
- Coordinated Entry Update
- Medicaid Expansion Q&A
- Johnson v. Grants Pass Introduction
- Upcoming Meetings and Reminders



Review & approve consent agenda

Consent agenda:

<https://www.ncceh.org/bos/steeringcommittee/>

- The consent agenda was sent to the Steering Committee prior to the meeting as a part of the Board Packet.
- The consent agenda will be voted on as a whole at the beginning of each meeting.
- Steering Committee members may request to remove an item from the consent agenda for additional discussion.

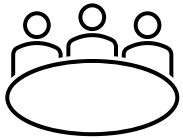
Changes or discussion?





FY2024 CoC Program: CoC Program Funding Priorities

Funding and Performance Subcommittee Review of CoC Program Funding Priorities



- Each year, the Funding and Performance Subcommittee reviews the CoC Program Funding Priorities document and recommends an updated document for Steering Committee approval.
- The [FY2024 CoC Program Funding Priorities](#) draft document was posted to the website in advance of today's meeting for your review.



Overview of FY2024 CoC Program Funding Priorities

The FY2024 CoC Program Funding Priorities set NC Balance of State CoC priorities for allocation of funds.

The CoC-wide Priorities remain the same as last year:

- Ensure essential infrastructure elements are in place, including HMIS & coordinated entry
- Ensure adequate coverage of permanent housing across the CoC
- Increase the availability of rapid rehousing
- Ensure CoC Program funding is being used well, including potentially re-allocating some funding from projects that have patterns of low spending or poor performance



Overview of Recommended Changes:

General Edits for clarity & updating dates & removed reference to currently being in a pandemic



Revised Priority Levels 2 and 3 regarding RRH due to Back@Home - Balance of State RRH in all 79 counties



Updated Table 1, New Projects Priority Grid, with 2023 PIT/HIC & FY2023 CoC Program grant awards data.
Tables 2 & 3 in the Appendix populate Table 1.



Adjusted Tables 2 & 3 in the Appendix to split out PSH and RRH priorities.
Updated data according to 2023 PIT/HIC & FY2023 CoC Program grant awards.



Overview of FY2024 CoC Program Funding Priorities



Priority 1: PSH in regions that need a significant increase in PSH units to meet the need based on their PIT & Housing Inventory Count data



Priority 2: RRH in regions that indicate severely inadequate resources based on PIT & Housing Inventory Count data



Priority 3: RRH in regions not indicated as a Priority 2 region & PSH in regions that have some unmet need based on their PIT & Housing Inventory Count data



Priority 4: Regions have enough PSH stock to meet their needs based on their PIT & Housing Inventory Count data



Approval of FY2024 CoC Program Funding Priorities as recommended by FPS




Questions?



Motion?



NCCEH



FY2024 CoC Program: Project Application Information

FY 2024 CoC Program Project Application Information

New CoC Program Project Webinar:

- Wednesday, March 13, 2024, 2 PM – 4 PM
- Recording and slides available on [CoC Program Application Information](#) page under FY2024 CoC Program Application Process – New Projects

Renewal CoC Program Project Webinar:

- Thursday, March 14, 2024, 10 AM – 12 PM
- Recording and slides available on [CoC Program Application Information](#) page under FY2024 CoC Program Application Process – Renewal Projects



FY2024 CoC Program Competition: New Projects

Intent to Apply

Agencies interested in applying for FY2024 CoC Program funds are required to complete and submit an **Intent to Apply Form** posted on our [CoC Program Application Information](#) page

- [Intent to Apply Form](#)
- The *Intent to Apply* process is open until **2 weeks after the NOFO release**
 - Staff will verify new project eligibility
 - Staff encourage new project applicants to submit a form early so we have time to discuss the new project idea.

FY2024 CoC Program Competition: Renewal Projects

Intent to Renew

Agencies receiving FY2023 CoC Program awards should complete and submit an **Intent to Renew Form** posted on our [CoC Program Application Information](#) page

- [Intent to Renew Form](#) – *one form for each renewal project*
- The *Intent to Renew* Form is due by **12 PM on Tuesday, April 30, 2024**
 - Please note: This process is for agencies intending and not intending to renew their CoC Program projects.

FY2024 CoC Program Competition: Renewal Projects Pre-Competition Scoring & Standards Review

As it stands all FY2023 CoC Program awarded projects achieved Certification last year!

Renewal projects must submit Pre-Competition Scoring and Standards Review documents by **12 PM on Thursday, May 2nd** via a Smartsheet link.

<https://app.smartsheet.com/b/form/f2430e0ab0e74de881ef8a040e73283d>

- Program Policies and Procedures – N/A IF NO SIGNIFICANT CHANGES FROM LAST YEAR
- Sample Lease – N/A IF NO CHANGES FROM LAST YEAR
- **Pre-Competition Renewal Applicant Form** – ONLY SECOND SECTION ON COORDINATED ENTRY IF NO CHANGES FROM LAST YEAR
 - Pre-Competition Renewal Application PSH Form
 - Pre-Competition Renewal Applicant RRH Form
- **NC BoS CoC Grantee Agreement Form For Renewal Projects**
- **CY23 Annual Performance Report**

The APR submission will be used to score the Performance Section in the FY2024 Renewal Scorecard.

- Review the [FY2024 Renewal Project Scorecard](#)



FY2024 CoC Program Competition

Be on the lookout for the Grant Inventory Worksheet (GIW), a spreadsheet with information on all projects eligible for renewal in the FY2024 CoC Program Competition.

Scorecards:

[FY2024 New Project Scorecard](#)

[FY2024 Renewal Project Scorecard](#)



FY2024 CoC Program Competition: All Projects

Be on the lookout for the release of the FY2024 HUD Continuum of Care Notice of Funding Opportunity (NOFO). This will launch the FY2024 CoC Program Competition.

Instructions will be released after HUD publishes the NOFO. CoC Program competition materials and instructions will be posted at: <http://www.ncceh.org/bos/currentcocapplication/>.

The CoC Program NOFO officially opens the competition and defines the rules. The NOFO sets:

- Timelines
- Priorities/Scoring
- Final Funding Allocation/Tiering
- Potential projects
- CoC and project applicant requirements

Application materials will be reviewed by the Project Review Committee using the FY2024 New and Renewal Project Scorecards.



FY2024 CoC Program Competition: All Projects

New this year!

New Projects: Navigating e-snaps webinar: Wed. May 22, 2024, 2 PM

- New Project Applicants will learn how to get set up in e-snaps, create an Applicant Profile, and learn general information about the platform.
- Please register: <https://www.ncceh.org/events/1674/>

Renewal Projects: e-snaps office hours: Wed. May 22, 2024 3:30 PM

- This office hours session is for Returning CoC Program Project Applicants that want a re-orientation to e-snaps. Time will be spent reviewing the process to update the Applicant Profile and adding additional e-snaps users.
- Please register: <https://www.ncceh.org/events/1678/>



NCCEH



FY2021 SSO-CE Grant Update

NCCEH receives a CoC grant to support CE.

Operating year: December 1, 2022 – November 30, 2023

NCCEH sub-granted funds to the following agencies:

Region 1	HERE in Jackson County
Region 2	Thrive
Region 4	Diakonos
Region 5	Community Link (through June)
Region 5	Partners Behavioral Health Management (beginning in August)
Region 6	Central Piedmont Community Action
Region 7	Johnston-Lee-Harnett Community Action
Region 9	REACH Center
Region 10	Hope Station
Region 11 & 13	Trillium
Region 12	Pitt County Planning



The NC BoS CoC CE system achieved several important milestones.

Accomplishments:

- Spent 100%(!!) of FY2021 SSO-CE grant & met the CoC spending threshold
- Included CoC-wide goals & regional-level goals in each subgrantee's grant agreement
- Expanded street outreach coverage with an intentional focus on providing CE access to households living unsheltered
- Started collecting more thorough CE data by transitioning CE data to HMIS in all regions
- Created a draft assessment to replace the VI-SPDAT



HUD requires all CoC Program grantees to complete an APR at the end of the operating year.

The Annual Performance Report (APR) is a comprehensive report that looks at all the participants served by a project during the reporting period.

- The CoC can use the APR as a helpful tool for agencies to track data quality, ensure accurate reporting, & create project summaries.
 - NCCEH can create regional HMIS reporting groups to view CE data at the Regional Committee level.
- The NC BoS CoC FY2021 APR reflects data from 12/01/2022 to 11/30/2023 & solely demonstrates CE data (excluding VSP data).

HUD requires all CoC Program grantees to complete an APR at the end of the operating year.

The APR reflects the following: UPDATE

- Total number of persons served: 6,142 (FY2020 6,806)
- Data quality has an overall low error rate (2-4%); however, SSN had an error rate of 10% (likely due data privacy restrictions).
- Out of total number of persons served (6,142), 4,253 assessments were recorded in HMIS.
- 80% of assessed households were placed on the by-name list for prioritization.
- Increased utilization of CE Access Event & CE Referral Event
 - 79% (increase from FY20) of recorded CE Referral Events (1,163) were successful!



The CoC continues to seek to improve the CE system in 2024.

Entering the FY2022 SSO-CE grant operating period, the CoC worked with the CEC & subgrantees to set goals.

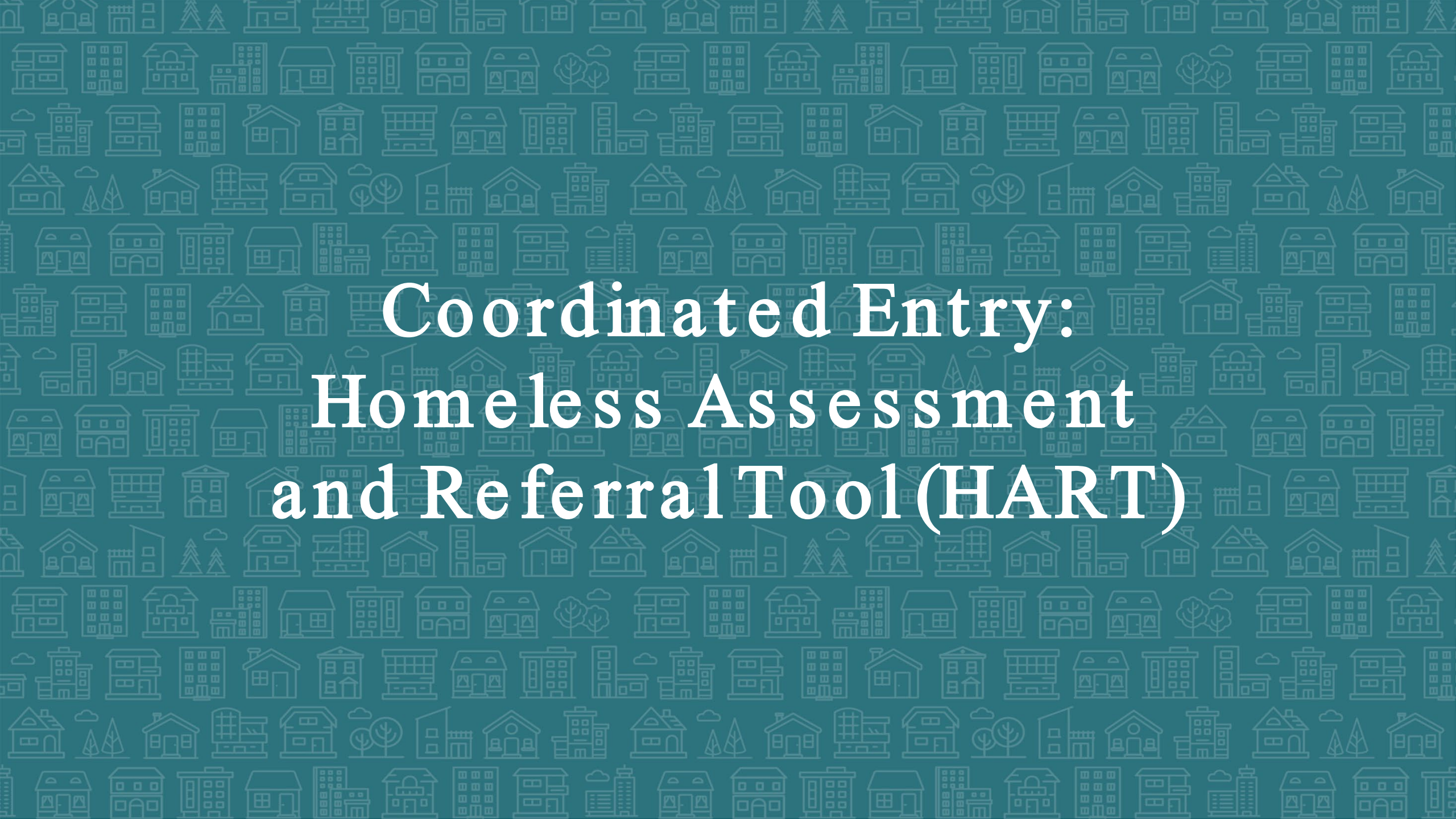
- CoC CE goals & individual agency goals (2-3 goals created by each funded agency) added to SSO-CE grant agreements
 - NC BoS CoC CE goals
 - 95% of households have a corresponding Coordinated Entry Assessment data element completed in HMIS for each assessment (e.g. crisis needs assessment, prevention and diversion assessment, VI-SPDAT) completed with the household; and
 - Increase the number of Coordinated Entry Event data elements recorded in HMIS.

The CoC continues to seek to improve the CE system in 2024.

Entering the FY2022 SSO-CE grant operating period, the CoC worked with the CEC & subgrantees to set goals.

- CoC CE goals & individual agency goals (2-3 goals created by each funded agency) added to SSO-CE grant agreements
 - Examples of agency goals
 - Increase access to non-HUD-funded permanent housing and connect 4 households per month to permanent housing outside of CoC and/or ESG funding
 - Hold monthly Veteran-specific CE meetings for all Veteran Providers
 - Increase case conferencing participants by one agency per quarter





Coordinated Entry: Homeless Assessment and Referral Tool (HART)

Background Information

- NC BoS was selected in 2021 to take part in HUD's Coordinated Entry Equity Initiative.
- The initiative's goal is to support communities in improving housing outcomes and the human experience for Black, Brown, Indigenous and all people of color (BIPOC).
- From October 2021 - October 2022, the NC BoS CoC met bi-weekly with HUD coaches.



Background Information

- Developed an inclusive Core Team with a diverse range of local stakeholders to ensure the process is rooted in equity-based decision making.
 - CoC staff
 - People with lived experience of homelessness
 - Regional Coordinated Entry Leads
 - Steering Committee members
- Developed an overall results statement: **All Black/African Americans experiencing homelessness in the NC Balance of State CoC are swiftly assessed and connected to safe, stable, and suitable permanent housing and housing resources.**



Draft Assessment

The NC BoS CoC has been working towards the end goal of creating an equitable assessment tool to replace the VI-SPDAT.

- We did not want to re-create or update our current assessment tool.
- We did not want to re-traumatize people who were being assessed.
- We wanted to only ask questions that held value for HUD-funded permanent housing.
- Sections
 - Housing and Homeless History
 - Risks
 - Health and Wellness
 - Family Unit



Draft Assessment

- From June - July 2023 two of our thirteen CoC regions piloted HART.
- The pilot phase included the new assessment, questionnaire for clients to complete, and questionnaire for case workers to complete.
- In reviewing data after the pilot period, it was determined another pilot phase would enhance our data to make informed decisions regarding the scoring/weighting of the new assessment questions.

Draft Assessment

- Two more regions (plus the two original regions) piloted HART from August - September 2023.
- In October 2023, the data was reviewed with stakeholders, and scores were assigned to each question.
- NCCEH drafted an updated version of the CE Written Standards to reflect the new assessment tool and prioritization schedule.



To accommodate changes in the CE assessment, the CE Written Standards need updates.

Overview of changes and/or updates

- Updated all references to VI-SPDAT to HART (Homeless Assessment and Referral Tool)
- Updated Category 4 to reflect new HUD DV definition (previously approved for all NC BoS CoC Written Standards)



CE Written Standards

Order of Priority: Updated to reflect the new order of priority for ESG and/or CoC-funded permanent housing.

- First priority: Most severe service needs, as determined through HART acuity score.
- Second priority: Highest HART acuity score and experiencing unsheltered homelessness.
- Third priority: Highest HART acuity score and longest length of time homeless.
- Fourth priority: Highest HART acuity score and disabling condition.
- Fifth priority: Family with highest HART acuity score.

CE Written Standards

- Updated to reflect HART categories.
 - Housing and Homeless History
 - Risks
 - Health and Wellness
 - Family Unit
- CE Evaluation Procedure: Updated to state the CEC determines the procedure for the evaluation (removed specific steps for procedure as this process will be updated in 2024).

HART Timeline

- CE Written Standards recommend by Coordinated Entry Council (January 2024)
- HMIS and By-name List updates (March – April 2024)
- CE Written Standards approved by NC BoS CoC Steering Committee (May 2024)
- Training and Launch Phase (May – June 2024)





Medicaid Expansion Q&A

Medicaid Expansion Q&A

1. When it comes to being prepared for and knowing about Medicaid expansion in North Carolina, do you feel that your needs are being met? If not, what is missing?
2. What barriers to coverage and access remain, even after expanding eligibility?
3. Are you seeing a lot of confusion and/or misinformation in your community/organization about Medicaid Expansion?
4. What are the biggest successes/challenges in outreach for rural communities? What do rural partners need?
5. How are the homeless/housing service providers in your community working with their participants to apply for Medicaid?

<https://medicaid.ncdhhs.gov/reports/medicaid-expansion-dashboard>

NC MEDICAID FOR MORE PEOPLE



Beginning on Dec. 1, 2023, NC Medicaid now covers people ages 19 through 64 years with higher incomes. You may be able to get health care coverage through Medicaid even if you didn't qualify before.

Medicaid pays for doctor visits, yearly check-ups, emergency care, mental health and more – at little or no cost to you.

NC Medicaid covers most health services, including:

- **primary care** so you can go to a doctor for a check-up or when you are not feeling well
- **hospital services** when you need to stay overnight (inpatient) or when you can go home the same day (outpatient)
- **maternity and postpartum care** if you are pregnant and after giving birth
- **vision and hearing services**
- **prescription drug benefits** to pay for your medicines
- **behavioral health**
- **preventive and wellness services**
- **dental and oral health services**
- **medical-related devices and other therapies**

Most people will be able to get health care coverage through Medicaid if they meet the requirements below. If you were eligible before, you still are.

- You live in North Carolina
- Age 19 through 64
- You are a citizen (some non-U.S. citizens can also get health coverage through Medicaid)
- If your household income fits within the chart below:

Household Size	Annual Income
Single Adults	\$20,120 or less
Family of 2	\$27,214 or less
Family of 3	\$34,307 or less
Family of 4	\$41,400 or less
Family of 5	\$48,493 or less
Family of 6	\$55,586 or less

How to apply for Medicaid:



ePASS | HealthCare.gov
ePASS.nc.gov | HealthCare.gov



Paper application
medicaid.nc.gov/
print-application



In person at your
local DSS office
ncdhhs.gov/localDSS

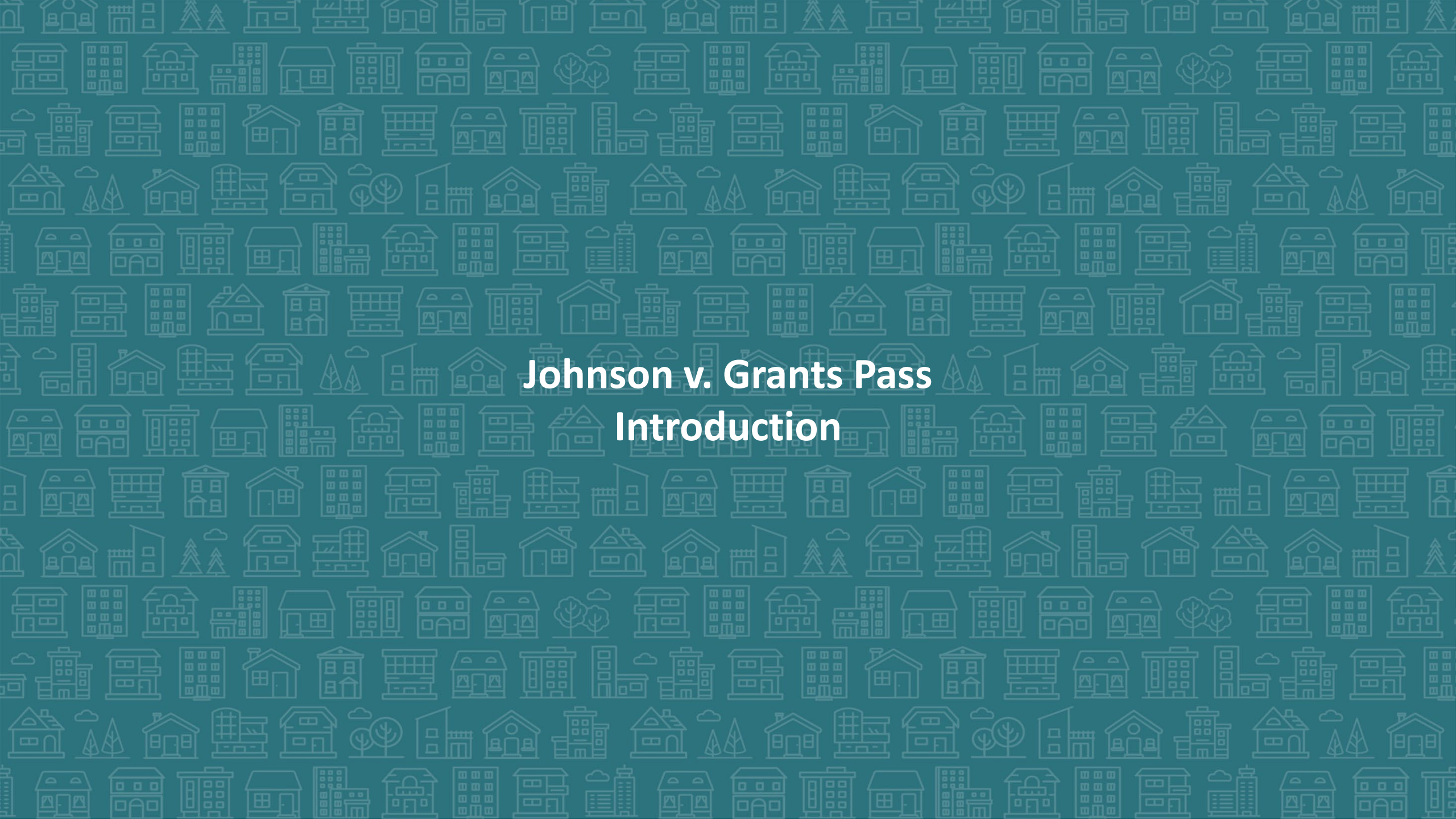


Call DSS office
ncdhhs.gov/localDSS

Learn more at:
Medicaid.nc.gov

NC Department of Health and Human Services
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Johnson v. Grants Pass Introduction

Johnson v. Grants Pass Supreme Court Case

- The most significant Supreme Court case about the rights of people experiencing homelessness in decades.
- The decision will impact whether cities are allowed to punish people for things like sleeping outside with a pillow or blanket, even when there are no safe shelter options.
- Oral arguments will take place on April 22, 2024
- Learn more at johnsonvgrantspass.com



The potential impact in North Carolina

A decision in favor of Grants Pass could embolden communities to formalize the criminalization of homelessness, leading to more arrests, more jail time, and ultimately, more harm to people experiencing homelessness.

Continue sharing the truth - **the solution to homelessness is housing and services!**

Find more ways to get involved at <https://johnsonvgrantspass.com/how-you-can-help>





June Steering Committee Meeting

Reminders

Vote for your regional Unsheltered Access Coordinators during your April regional meetings!

- UAC responsibilities:
 - Serve as primary contact for Regional Committee around unsheltered access
 - Coordinate with regional Coordinated Entry Leads to ensure people experiencing unsheltered homelessness access the local coordinated entry system
 - Ensure data collection happens on all people experiencing unsheltered homelessness
 - Engage providers/organizations/stakeholders to understand the local plan to engage people experiencing unsheltered homelessness and how to connect them to the coordinated entry system
 - Provide additional training to providers/organizations/stakeholders as needed
- You can submit their information via [Smartsheet](#).



Upcoming meetings & reminders

(Log-in and recording information can be found on agenda)

- **HMIS System Updates**, *Wednesday, April 3, 10– 11 A.M.*
- **Unsheltered Access Coordination**, *Thursday, April 4, 3 – 4 P.M.*
- **Lived Expertise Advisory Council**, *Friday, April 12, 12 – 1 P.M.*
- **Coordinated Entry Council**, *Monday, April 15, 10 – 11:30 A.M.*
- **HMIS Monthly Training: APR & CAPER In-Depth**, *Wednesday, April 17, 10 – 11 A.M*
- **Racial Equity Subcommittee**, *Wednesday, April 17, 11:30 A.M. – 12:30 P.M.*
- **Local Leadership Response Call**, *Wednesday, April 17, 1 – 2 P.M*
- **Funding & Performance Subcommittee**, *Thursday, April 18, 2 – 3 P.M.*



Next Meeting

Tuesday, May 7
10:30 AM – 12 PM

Reach out to us: (919) 755-4393

bos@ncceh.org

