

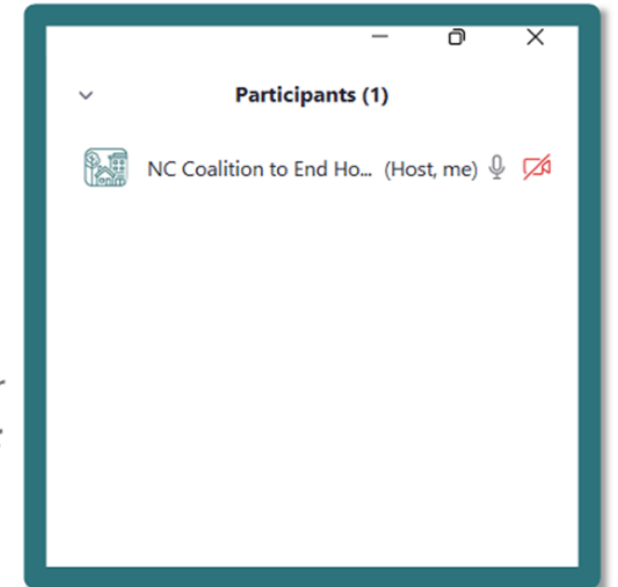
Unsheltered Access Coordinator Planning & Training

September 7, 2023

Roll Call

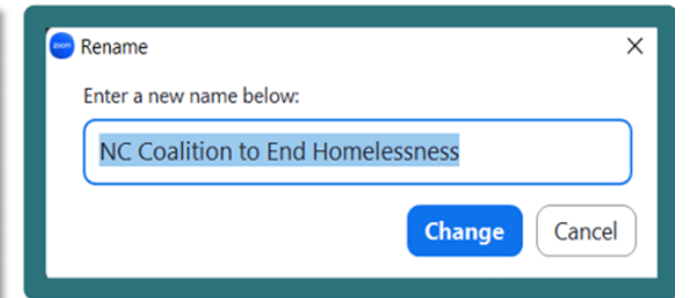
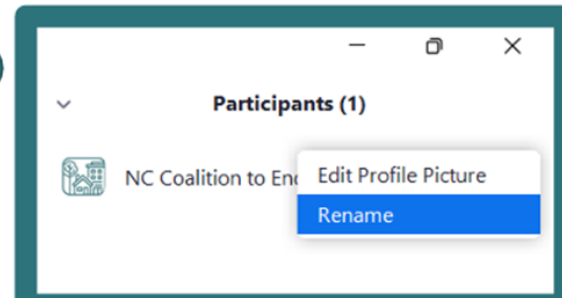
- We will conduct Roll Call for Regional UACs.
- All participants should enter their full names, so we can document their participation in the minutes.

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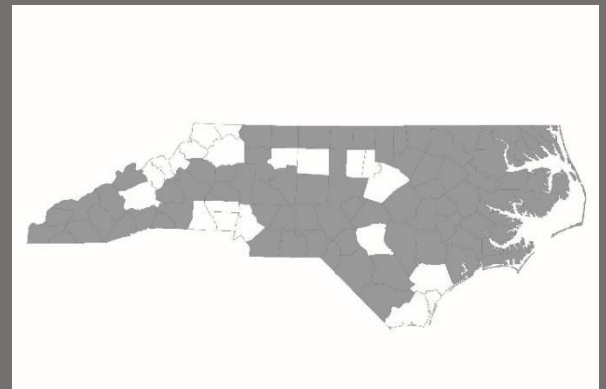


*How to change your
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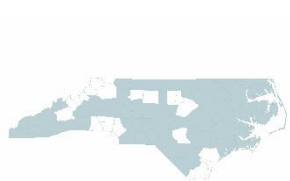


Agenda

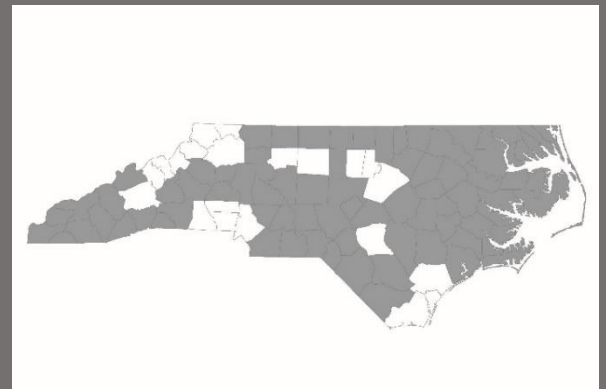


Agenda

- Roles and Responsibilities
- Regional BNL Data
- Unsheltered CE Access Workbook
- Next Steps and Reminders



Roles and Responsibilities



Unsheltered Access Coordination Framework

- Work to identify, connect, and house people experiencing unsheltered homelessness is a year-round effort!
- Regional Committees need to work collaboratively to meet their goals – no single person or agency can do this work alone.
- UAC should include a mix of assertive & passive outreach at regular intervals
- Identified people should be assessed & referred to the CE system by-name list.
- Someone should be assigned to regularly check-in with each person identified & help them navigate to the services they need.

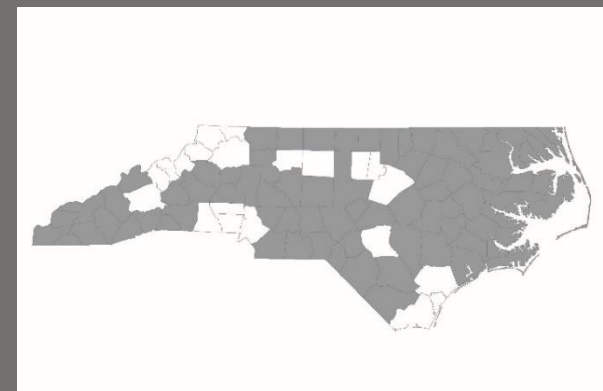


Roles in the Region

- Unsheltered Access Coordinators (UACs) facilitate the regional plan to identify & connect people experiencing unsheltered homelessness to services & housing.
- Regional CE Leads work closely with UACs to implement the local plan to collect data & connect people experiencing unsheltered homelessness to permanent housing.
- Community partners, including service providers, regional leadership, & volunteers, are crucial to implementing the regional UAC plan.



Regional BNL Data

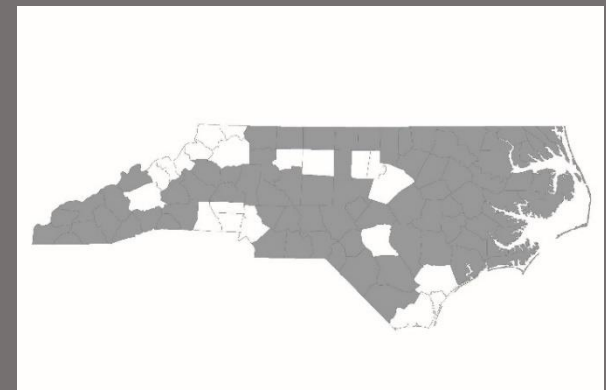


Regional BNL Data

- BoS has **210 households** on the by-name list who have not been updated since 2023 PIT (1/25/2023)
- With 2024 PIT QUICKLY approaching, these households need to be exited NOW.
- These household can be easily identified through the Regional By-Name List



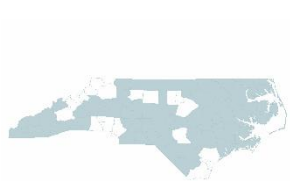
Unsheltered Coordinated Entry Access Workbook



Unsheltered CE Access Workbook

Four main parts of the workbook:

- Regional system mapping
- Outreach Planning
- System Navigation Planning
- Training & Evaluation Planning



Unsheltered CE Access Workbook

- Regional system mapping
 - Where are the gaps in your region? What barriers exist for people living unsheltered to access services?
- Outreach Planning
 - Is your region engaging in both assertive and passive outreach?
 - How will your region address outreach in counties where the region traditionally has had trouble providing coverage?
- System Navigation Planning
 - How will your region ensure those living unsheltered do not get lost in the homelessness response system?
 - Are households being added to the by-name list without consistent attempts at follow-up?



Unsheltered CE Access Workbook

- Training
 - Do members of the Regional Committee attend the monthly UAC meetings?
 - Who is an expert in Street Outreach? Can they facilitate a training to the Region?
 - Is there a system administrator who can train on data collection and entry?
- Evaluation Planning
 - How do we know if it's working?
 - Examples: Monthly data review of households experiencing unsheltered homelessness connecting to coordinated entry; Quarterly data review of households experiencing unsheltered homelessness exiting to permanent housing



Unsheltered CE Access Workbook

- Region 1 & Region 8
 - Workbooks reflects a lot of training for the region! Can you share how you will provide this training to partners?
- Region 2 & Region 3
 - Workbook reflects a large Street Outreach team! Can you share how your team will follow-up with unsheltered households?
- Region 7
 - Region 7 has an unsheltered access email and phone line! Can you share how this was created and how it works?



Unsheltered CE Access Workbook

- Region 9
 - Workbook identifies community events to engage those living unsheltered! Have you held any events in your area?
- Region 12
 - Workbooks lists a handful of Emergency Shelters to engage! Can you share how you are getting them to the table?



Unsheltered CE Access Workbook

We are still missing workbooks for a handful of Regions

- Where are you getting stuck?
- Do you not feel support by the region? By the CE Lead? By Regional Leadership? By Community Partners?
- Has your region not met recently for a Regional meeting?
- Are you sending multiple emails with no response?



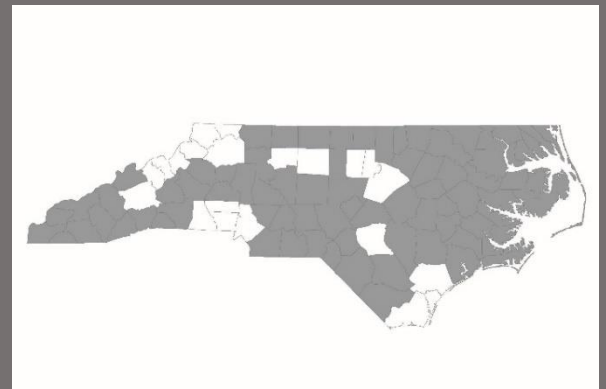
Unsheltered CE Access Workbook

Next steps:

- Every Region received a digital copy of the workbook
- Please share the document with regional partners & schedule time on the next Regional Committee meeting to discuss the plan, gather feedback, answer questions, & build buy-in
- Update the document with feedback from regional stakeholders
- Submit the Unsheltered Access Coordination Plan to bos@ncceh.org by **AS SOON AS POSSIBLE!**

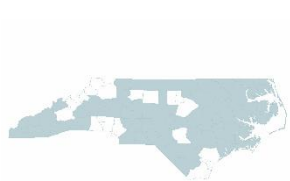


Reminders



Reminders

- Regional UAC Workbooks are due back to BoS staff as soon as possible!
- Next UAC meeting scheduled for October 5, 2023



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