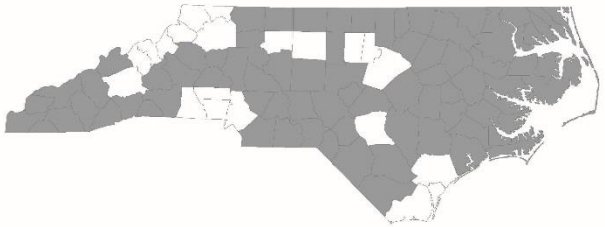
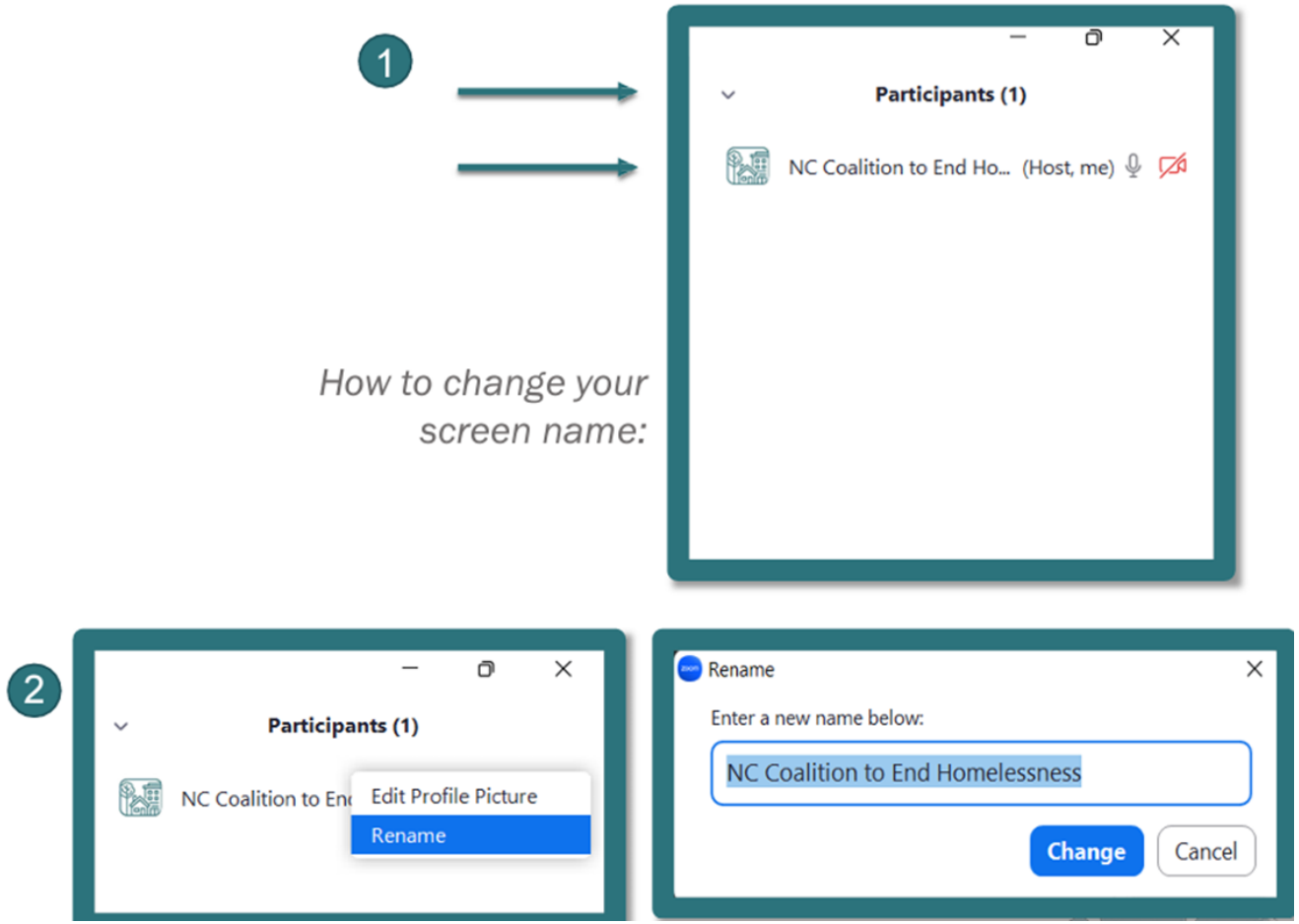


Unsheltered Access Coordinator Planning & Training

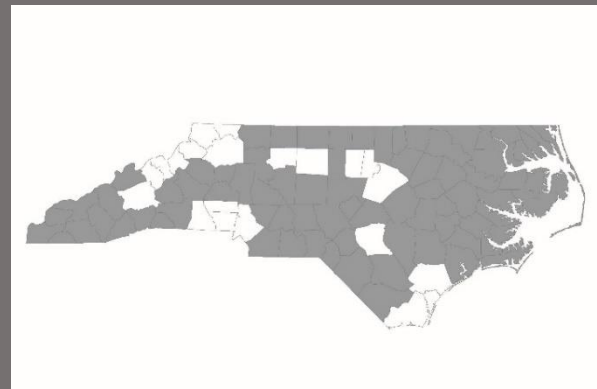
August 3, 2023

Roll Call

- We will conduct Roll Call for Regional UACs.
- All participants should enter their full names, so we can document their participation in the minutes.



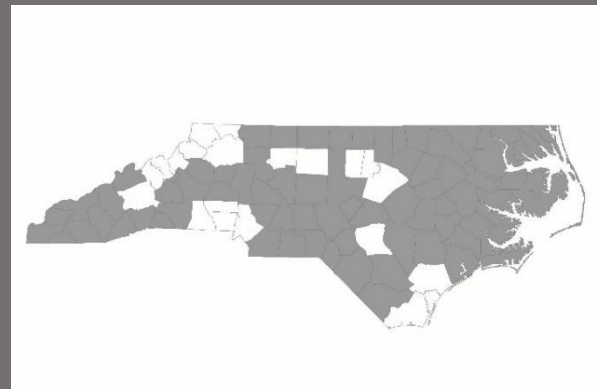
Agenda



Agenda

- Roles and Responsibilities
- 2023 Regional Data Review
- Unsheltered CE Access Workbook
- Next Steps and Reminders

Roles and Responsibilities



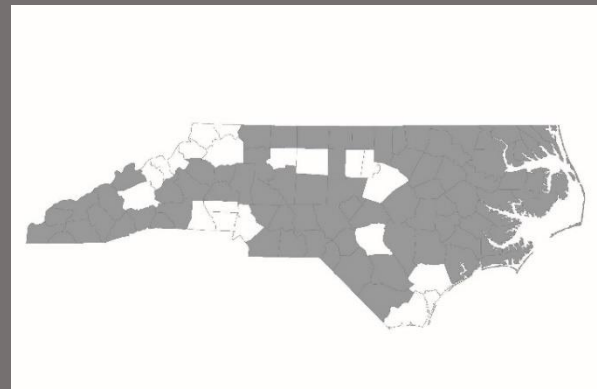
Unsheltered Access Coordination Framework

- Work to identify, connect, and house people experiencing unsheltered homelessness is a year-round effort!
- Regional Committees need to work collaboratively to meet their goals – no single person or agency can do this work alone.
- UAC should include a mix of assertive & passive outreach at regular intervals
- Identified people should be assessed & referred to the CE system by-name list.
- Someone should be assigned to regularly check-in with each person identified & help them navigate to the services they need.

Roles in the Region

- Unsheltered Access Coordinators (UACs) facilitate the regional plan to identify & connect people experiencing unsheltered homelessness to services & housing.
- Regional CE Leads work closely with UACs to implement the local plan to collect data & connect people experiencing unsheltered homelessness to permanent housing.
- Community partners, including service providers, regional leadership, & volunteers, are crucial to implementing the regional UAC plan.

2023 Regional Data Review



2023 Regional Data Review

Region	PIT Count Total
Region 1	71
Region 2	177
Region 3	165
Region 4	113
Region 5	238
Region 6	24
Region 7	263
Region 8	50
Region 9	23
Region 10	21
Region 11	37
Region 12	21
Region 13	111
Total	**1314**

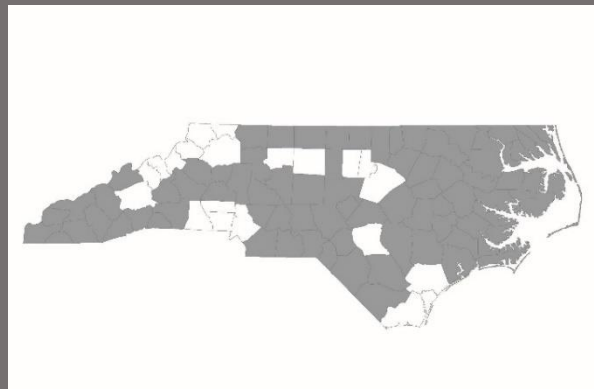
2023 PIT/HIC Data

- 27 counties counted **ZERO people experiencing unsheltered homelessness**
  - Region 1 - Clay, Graham, Madison, Swain
  - Region 4 - Davie
  - Region 6 - Caswell, Rockingham
  - Region 8 - Columbus
  - Region 9 - Franklin, Granville, Halifax, Northampton, Vance, Warren
  - Region 10 - Duplin, Greene, Lenoir, Sampson
  - Region 11 - Camden, Currituck, Dare, Gates, Hertford, Hyde, Tyrrell
  - Region 12 - Martin
  - Region 13 - Pamlico

2023 Regional Data Next Steps

- UACs and CE Leads should work together on identifying households to exit from January 25, 2023, PIT night.
- If no contact can be made after 90 day, please ask the provider to exit them from their project and the CE Lead will exit them from the CE project.

Unsheltered Coordinated Entry Access Workbook



Unsheltered CE Access Workbook

Four main parts of the workbook:

- Regional system mapping
- Outreach Planning
- System Navigation Planning
- Training & Evaluation Planning

Unsheltered CE Access Workbook

Region 4 SPOTLIGHT

- ONE of TWO Regions to submit their workbook!
- HOW did you do it?
- HOW did you complete it as a Region?
- What worked or did not work when engaging community partners?

Unsheltered CE Access Workbook

- Regional system mapping
  - Where are the gaps in your region? What barriers exist for people living unsheltered to access services?
- Outreach Planning
  - Is your region engaging in both assertive and passive outreach?
  - How will your region address outreach in counties where the region traditionally has had trouble providing coverage?
- System Navigation Planning
  - How will your region ensure those living unsheltered do not get lost in the homelessness response system?
  - Are household being added to the by-name list without consistent attempts at follow-up?

Unsheltered CE Access Workbook

- Training
  - Do members of the Regional Committee attend the monthly UAC meetings?
  - Who is an expert in Street Outreach? Can they facilitate a training to the Region?
  - Is there a system administrator who can train on data collection and entry?
- Evaluation Planning
  - How do we know if it's working?
    - Examples: Monthly data review of households experiencing unsheltered homelessness connecting to coordinated entry; Quarterly data review of households experiencing unsheltered homelessness exiting to permanent housing

Unsheltered CE Access Workbook

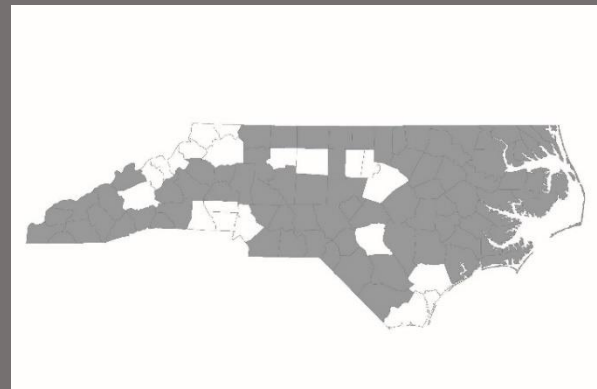
- Where are you getting stuck?
- Do you not feel support by the region? By the CE Lead? By Regional Leadership? By Community Partners?
- Has your region not met recently for a Regional meeting?
- Are you sending multiple emails with no response?

Unsheltered CE Access Workbook

Next steps:

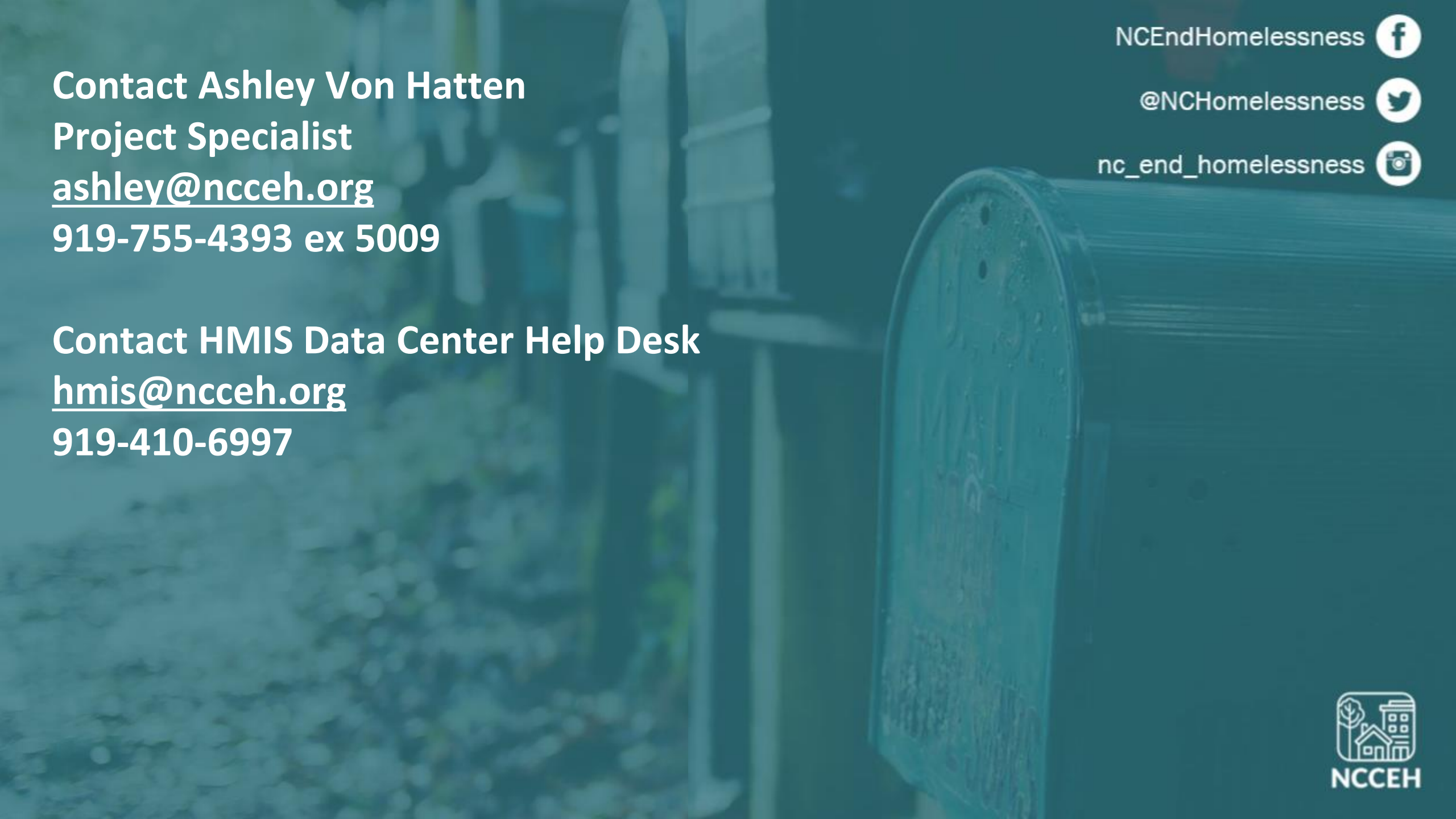
- Every Region received a digital copy of the workbook
- Please share the document with regional partners & schedule time on the next Regional Committee meeting to discuss the plan, gather feedback, answer questions, & build buy-in
- Update the document with feedback from regional stakeholders
- Submit the final Unsheltered Access Coordination Plan to bos@ncceh.org by **AS SOON AS POSSIBLE**!

Reminders



Reminders

- Regional UAC Workbooks are due back to BoS staff as soon as possible!
- Next UAC meeting scheduled for September 7, 2023



NCEndHomelessness

@NCHomelessness

nc_end_homelessness

Contact Ashley Von Hatten
Project Specialist
ashley@ncceh.org
919-755-4393 ex 5009

Contact HMIS Data Center Help Desk
hmis@ncceh.org
919-410-6997

NCCEH