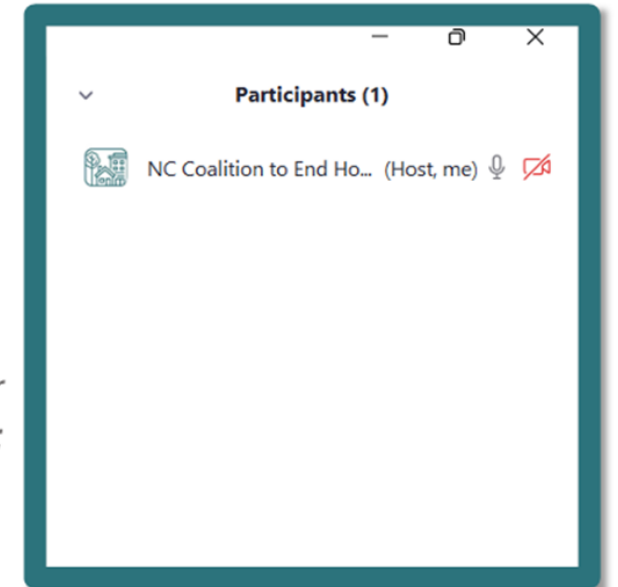Unsheltered Access Coordinator Planning & Training
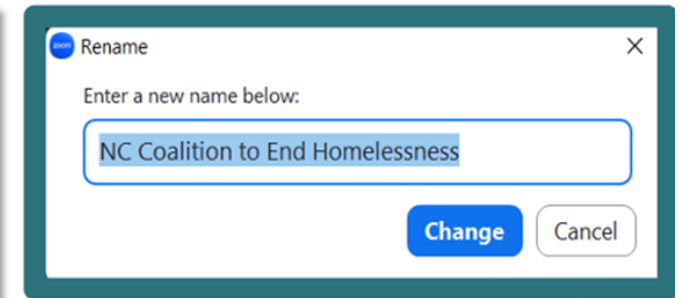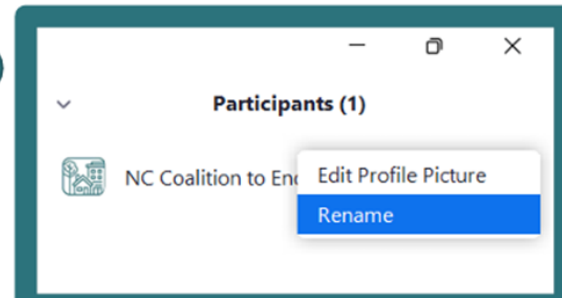
July 6, 2023

Roll Call

- We will conduct Roll Call for Regional UACs.

- All participants should enter their full names, so we can document their participation in the minutes.
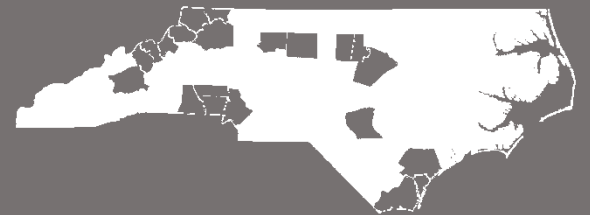

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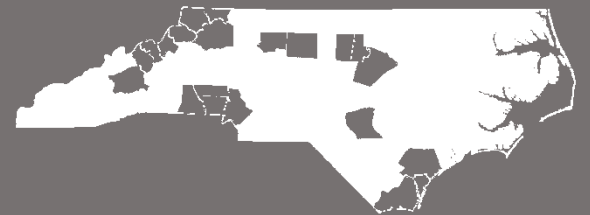
Agenda

Agenda

- Roles and Responsibilities

- 2023 Regional Data Review

- BoS Leadership Workshop Debrief

- Next Steps and Reminders

Roles and Responsibilities

Unsheltered Access Coordination Framework

- Work to identify, connect, and house people experiencing unsheltered homelessness is a year-round effort!

- Regional Committees need to work collaboratively to meet their goals – no single person or agency can do this work alone.

- UAC should include a mix of assertive & passive outreach at regular intervals

- Identified people should be assessed & referred to the CE system by-name list.

- Someone should be assigned to regularly check-in with each person identified & help them navigate to the services they need.

Elected Unsheltered Access Coordinators play an essential facilitation role in the region.

Unsheltered Access Coordinators (UACs) facilitate the regional plan to identify & connect people experiencing unsheltered homelessness to services & housing.

- Serves as regional point person for the CoC & providers
- Coordinates with the regional CE Lead
  - Evaluate monthly progress on connecting people to the CE by-name list
- Ensures data collection happens on all people experiencing unsheltered homelessness
- Engages all providers/organizations/stakeholders to understand & implement the process
- Provides training & technical assistance as needed to stakeholders
- Reports progress regularly at Regional Committee & monthly CoC UAC meetings

CE Leads are a key partner in regions to support planning & implementation.

Regional CE Leads work closely with UACs to implement the local plan to collect data & connect people experiencing unsheltered homelessness to permanent housing.

- Partners with UACs to help support planning, training, & implementation as needed
- Helps with data entry
- Engages partners to participate in Unsheltered Access Coordination activities
- Provides ongoing updates to UACs & regional stakeholders regarding data on people experiencing unsheltered homelessness populating the CE by-name list
- Plays a significant role in collecting & updating data during the annual unsheltered PIT count
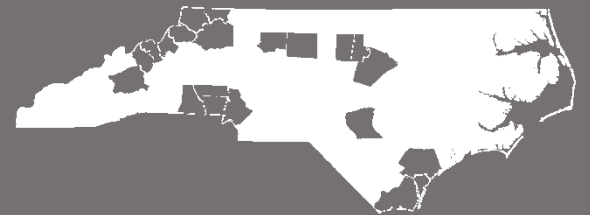
Community stakeholders serve an important role implementing regional UAC plans.

Community partners, including service providers, regional leadership, & volunteers, are crucial to implementing the regional UAC plan.

- Provide input & feedback in ongoing planning & implementation activities
- Participate in assertive & passive outreach activities to identify & connect people experiencing unsheltered homelessness to services & housing
- Conduct CE assessments, collect data, & enter data into HMIS
- Provide ongoing services to people experiencing unsheltered homelessness & serve as advocates during CE case conferencing

2023 Regional Data Review

2023 Regional Data Review

Region	PIT Count Total as of April 6, 2023
Region 1	72
Region 2	171
Region 3	166
Region 4	116
Region 5	239
Region 6	28
Region 7	313
Region 8	50
Region 9	26
Region 10	21
Region 11	38
Region 12	22
Region 13	131

2023 PIT/HIC Data

- 22 counties counted ZERO people experiencing **unsheltered** homelessness
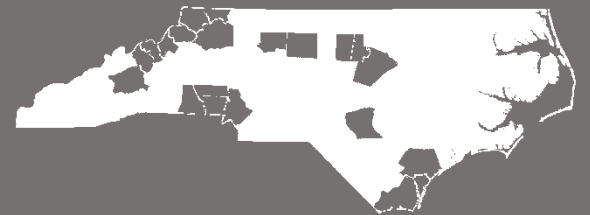
2023 Regional Data Next Steps

- Please ensure agencies are following up with clients living unsheltered and working to get the household assessed and connected to resources.

- Please exit households from the appropriate project if no contact can be made after 90 days.

BoS Leadership Workshop Debrief

BoS Leadership Workshop

- On June 15, 2023, BoS Leadership met for an in-person workshop!
- The focus of the workshop was on the BoS year-round unsheltered access.
- The agenda included:
  - An overview of roles and responsibilities
  - Breakout groups to create system mapping for each Region
  - Breakout groups to deep-dive into county-by-county support for connecting persons living unsheltered to services, shelter, coordinated entry, and permanent housing
  - Report-outs from each Region (to learn from our peers!)

BoS Leadership Workshop

Regional system mapping

- Each Regional Unsheltered Coordination Workbook includes a list of known Regional Projects broken down by agency, funding, and HMIS participation.

- Regional Leaders used this list to identify the organizations, entities, and volunteer initiatives that provide services and housing to people experiencing unsheltered homelessness in each county.

- Regions also identified any gaps that exist in each county that the Regional Committee will need to address as part of their plan.

BoS Leadership Workshop

Outreach Planning

- The Outreach Planning section is broken into two parts.
  - Assertive outreach means outreaching and engaging people experiencing unsheltered homelessness where they gather.
  - Passive outreach happens with other community stakeholders, focusing on outreaching and engaging providers to connect to people experiencing unsheltered homelessness.
  - Regions were asked to identify agencies in each county to do on-going assertive outreach and passive outreach.
- Discussion Question
  - How will your region address outreach in counties where the region traditionally has had trouble providing coverage?

BoS Leadership Workshop

System Navigation Planning

- System navigation services assist people experiencing unsheltered homelessness with accessing resources from the homeless service and partner systems to obtain permanent housing.

- Regions should ensure that the local system has a plan to continue providing basic and higher-level services to people experiencing unsheltered homelessness identified through outreach efforts.

- Region were asked how they will ensure those living unsheltered do not get lost in the homeless response system.

- Discussion Question
  - How will your region ensure those living unsheltered do not get lost in the homelessness response system?

BoS Leadership Workshop

Training & Evaluation Planning

- To prepare collaborative partners to work closely with people experiencing unsheltered homelessness, the region needs to plan how it will provide training and ongoing technical assistance.

- Regions were also tasked with determining a process to gauge the effectiveness of the Unsheltered Access Coordination Plan.

  - Examples: Monthly data review of households experiencing unsheltered homelessness connecting to coordinated entry; Quarterly data review of households experiencing unsheltered homelessness exiting to permanent housing
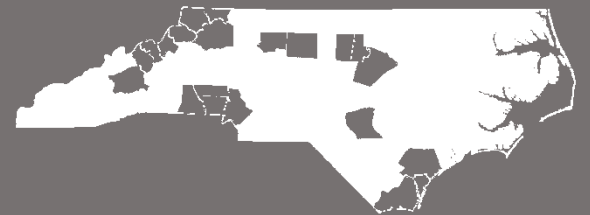
BoS Leadership Workshop

Next steps:

- Every Region received a digital copy of the workbook

- Please share the completed document with regional partners & schedule time on the next Regional Committee meeting to discuss the plan, gather feedback, answer questions, & build buy-in

- Update the document with feedback from regional stakeholders

- Submit the final Unsheltered Access Coordination Plan to bos@ncceh.org by **July 15th**!

Reminders

Reminders

- Regional UAC Workbooks are due back to BoS staff by July 14, 2023
- August UAC meeting scheduled for August 3, 2023

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