

HMIS@NCCEH System Updates

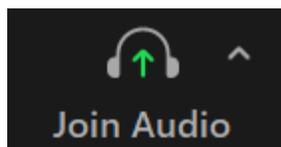
September 2023



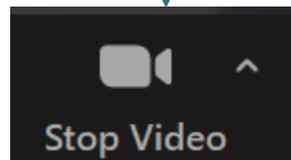
NC COALITION to
HOMELESSNESS end

Know your Zoom icons!

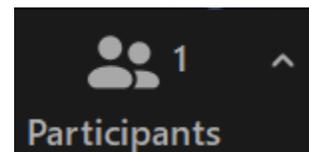
Select Computer or
Phone for your
audio connection



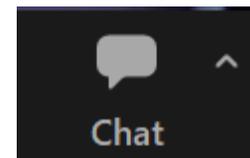
Turn on and off
your camera
(we love to see you!)



Find out who is
here or edit
your name



Join the
conversation!



Agenda

September 2023

System Updates

- Annual Renewal Training
 - Privacy and Security
 - FY24 Data Standards
- Translation Assistance Needed Survey

Training and Resources

- A020 October Submissions
- Monthly Training: FY24 Data Standards Changes
- ZenGuide Knowledge Base Highlight
- Review of Links

What's Next

- Data Quality Plan & End of Fiscal Year reports

Questions/Concerns?



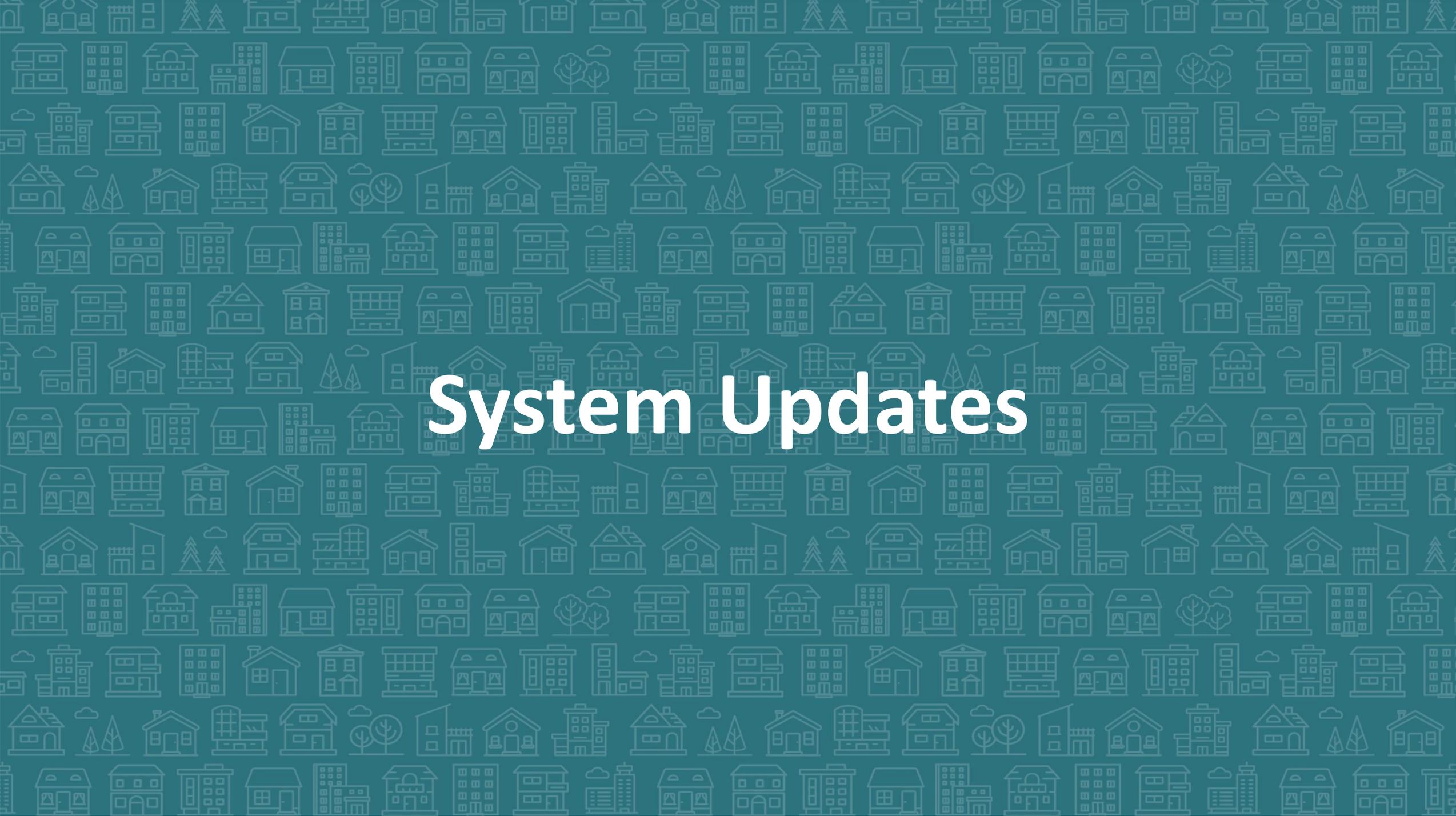
NCCEH

What is a tree's least favorite month?

Sep-timber



NCCEH



System Updates

Annual Renewal Training

The Annual Renewal Training is currently underway!

- Any users who were had an active HMIS license as of August 1st will have to:
 - Watch the Security and Privacy Video
 - Complete the Security & Privacy Quiz with a 100% score
 - Re-sign the User Agreement
- All users must:
 - Watch the Data Standards Updates Video
 - Complete the FY24 HMIS Data Standards Training Quiz with a 100% score



Annual Renewal Deadlines



Both the Privacy & Security as well as the FY24 Data Standards trainings are due September 30th



Keep your HMIS license active by completing both trainings by the Sep 30th deadline!



Annual Renewal Training

LMS Tips!

- Find your Course(s)
- Make sure to click the links to advance
- Confirm the Quiz answers twice to submit



COURSE · DEFAULT TENANT

Fiscal Year 2024 HMIS Data Standards Updates



COURSE · DEFAULT TENANT

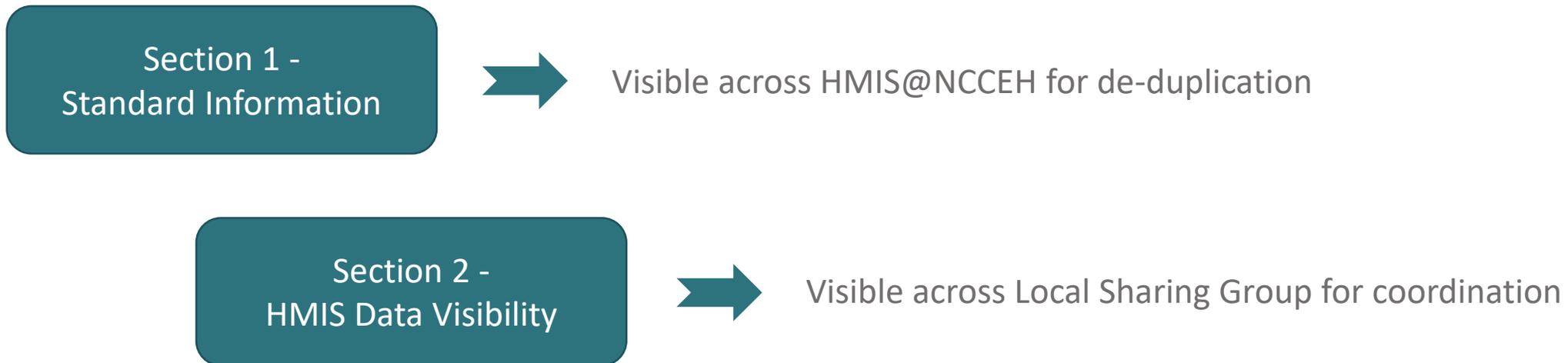
2. Privacy and Security Training 2023-2024



New Privacy and Security Training

Update: HMIS@NCCEH Release of Information

Clients are asked to share info in two sections



New HMIS Data Standards Taking Effect

- Updates occur every two years
- HUD's FY24 Data Standards will take place on October 1, 2023 (a Sunday)
- Key changes include:
 - More specific options for gender, race & ethnicity, exit destination
 - New collection requirements like sexual orientation for PSH, language preference
 - Updated HUD reports
- Data Center will prepare updated Paper Forms, Assessments inside HMIS, and Training
- Timeline for changes:
 - **August** for preparation and overview
 - **September** for training (alongside Annual Privacy Training)
 - **October** for full implementation



FY2024 HMIS Data Standards

Summary of Changes

- Standard response updates for Client prefers not to answer
- SSN only required for Last 4 Digits
- Picklist updates to Race, Ethnicity, Gender
- Picklist updates for Prior Living Situation, Current Living Situation, and Exit Destination
- New Element Translation Assistance Needed
- New PSH elements for Sexual Orientation, retiring Wellbeing
- Picklist updates for Veteran related questions, retiring Last Permanent Address
- Retiring portion of HOPWA Medical Assistance questions



Reporting

If you have a report due for data in soon, submit early!

- HUD Required reports will change on or close to October 1st
- HMIS@NCCEH reports will take up to a month to re-map
- If you have any reports due in early October, we recommend submitting before Sept 30th to ensure you don't have delays.



HUD Data Standards Resources

Check out these resources from HUD:

- [HUD HMIS Data Standards](#)
- [FY 2024 HMIS Data Dictionary](#)
- [FY 2024 HMIS Data Standards Manual](#)
- [Data Collection Requirements for Transition to FY24 Data Standards](#)



Translation Assistance Needed: feedback

Let's look at the top languages spoken in our implementation

- What order should they be placed in? Alphabetical or by estimated number of language speakers?
- HUD says we don't need to list 20 languages but can list UP TO 20.
 - How many languages?

Take a moment to complete this survey:

- https://docs.google.com/forms/d/e/1FAIpQLSctygvrjf5ulDIYx0EoMBQNSbN1sJJF6ZTWqyO5FVUx_FjCuw/viewform



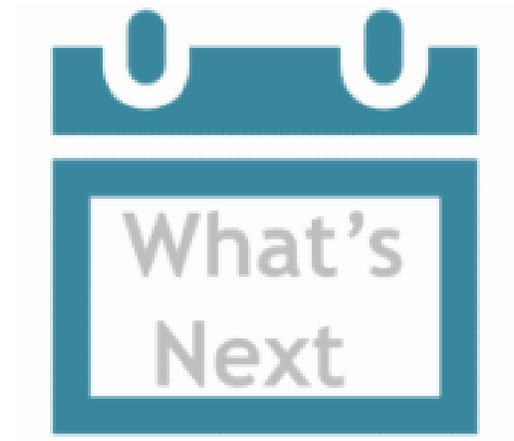


Training and Resources

Monthly Training: FY24 Data Standards Changes

Join us at this important training!

- Training on Wednesday, September 20th
- In-depth look at Data Standards Changes
- Video training will be posted in the [News Archive](#)



Upcoming October A020 Submissions

- Reporting data from Oct 2022 – Sep 2023
- Due October 30th
- Start running your reports today!
 - Street Outreach Projects should also run the D001: Date of Engagement report!
 - RRH / PSH projects should also run: A012, A013, or C10 to check Housing Move-In Dates

Resources:

- [Data Quality Plan: Monitoring and Reporting Process](#)
- [A020 - Data Quality Monitoring Report](#)
- [A020 Data Quality Monitoring Report Updated Training \(Video\)](#)



ZenGuide Knowledge Base

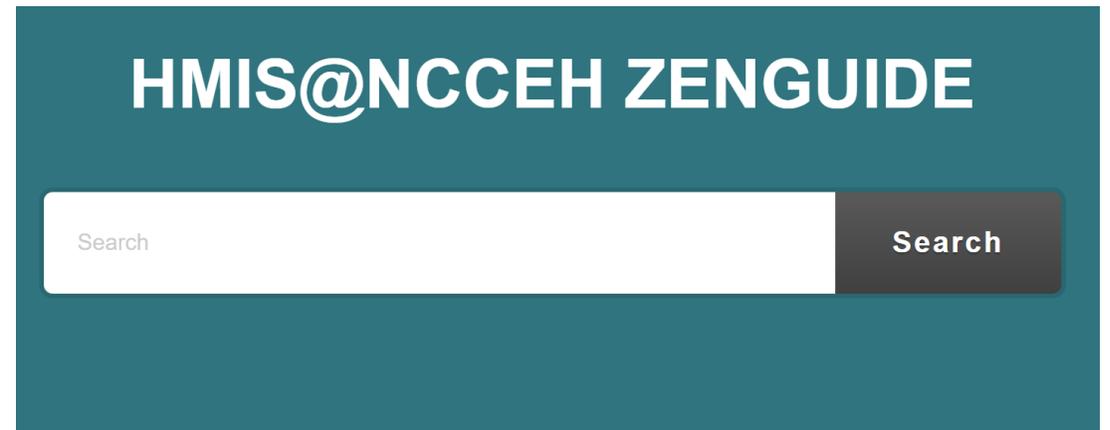
Your first stop for answers

93 Articles and counting!

- We use your search results to develop new articles
- Highlight:
 - [BusinessObjects Report Guide](#)
 - [Using BusinessObjects 101](#)

Bookmark it!

<https://ncceh.zendesk.com/hc/en-us>

A screenshot of a search bar for the HMIS@NCCEH ZENGUIDE. The search bar is set against a dark teal background. At the top, the text "HMIS@NCCEH ZENGUIDE" is displayed in white, bold, uppercase letters. Below this, there is a white search input field with the placeholder text "Search" in a light gray font. To the right of the input field is a dark gray button with the word "Search" in white text.

Review of Links

- Live HMIS@NCCEH Site: <https://wscs.wellsky.com/hmisncceh>
- Training (fake) HMIS@NCCEH Site: https://wscs.wellsky.com/hmisncceh_training
- Learning Management System: <https://hmisncceh.unhosting.site>
- ZenGuide Knowledge Base: <https://ncceh.zendesk.com/hc>
- NCCEH Data Center Site (with forms!): <https://www.ncceh.org/hmis>
- HMIS Admin Documents: <https://www.ncceh.org/hmis/admin>
- HMIS News Archive: <https://www.ncceh.org/hmis/news>





What's Next?

What's Next Calendar

| Due | Event Name |
|-----------|--|
| Sept 20th | Monthly HMIS Training: Data Standards Changes support |
| Sept 30th | Annual Renewal Training Deadline |
| Oct 1st | New HUD FY24 Data Standards take effect |
| Oct 10th | System Updates Meeting |
| Oct 18th | Monthly HMIS Training |
| Oct 30th | DQ Submission Deadline for 10/1/2022 – 09/30/2023 data |

Go to ncceh.org/events for all event details!





Questions?

Let's Troubleshoot!

Contact NCCEH

hello@ncceh.org

919.755.4393

NCEndHomelessness 

@NCHomelessness 

nc_end_homelessness 

Contact NCCEH Data Center Help Desk

hmis@ncceh.org

919.410.6997



NCCEH