North Carolina Balance of State Continuum of Care

Steering Committee Meeting
## September 12, 2023
10:30 AM

Welcome

Reminders:

    Your line is muted.

    We will unmute the line during Q&A pauses.

    The chat box is available to use anytime.
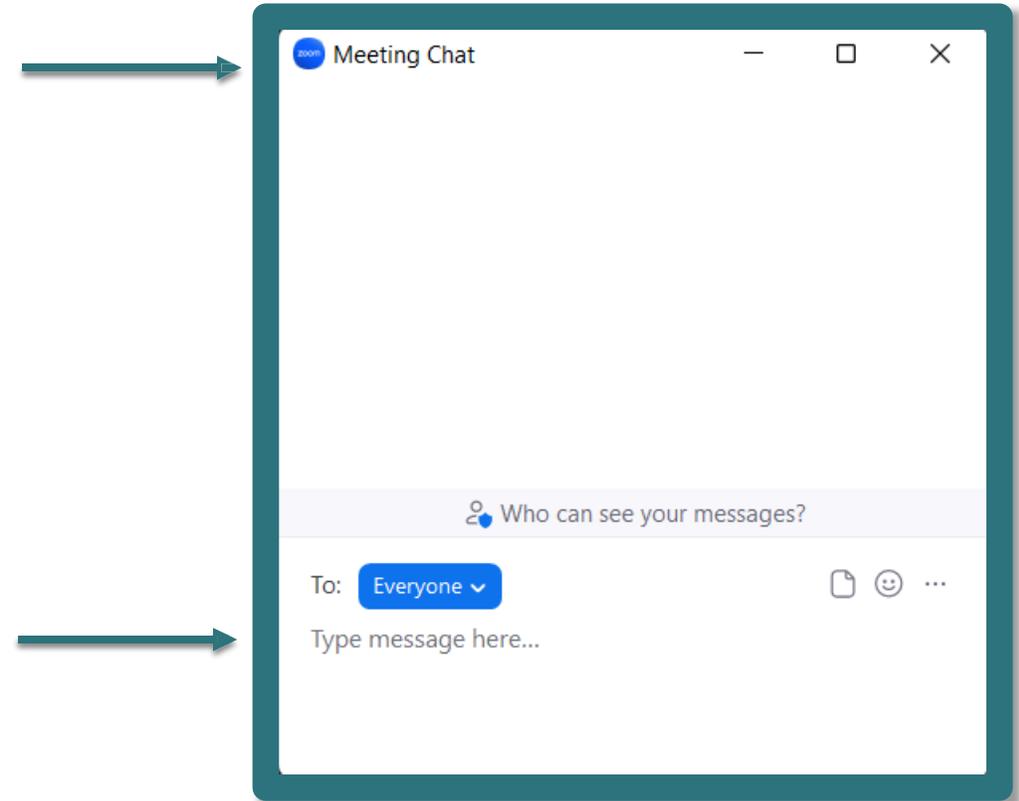
Roll Call

- We will conduct Roll Call for Regional Leads and at-large members to confirm quorum for voting.

- All participants should enter their full names, so we can document their participation in the minutes.
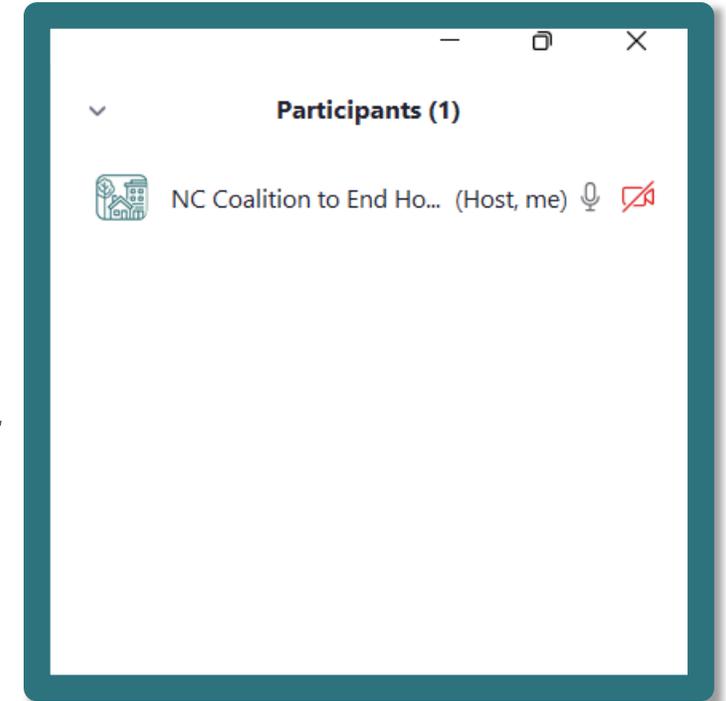
How to change your screen name:

1

Participants (1)

NC Coalition to End Ho... (Host, me)

2

Participants (1)

NC Coalition to End

Edit Profile Picture

Rename

Rename

Enter a new name below:

NC Coalition to End Homelessness

Change   Cancel
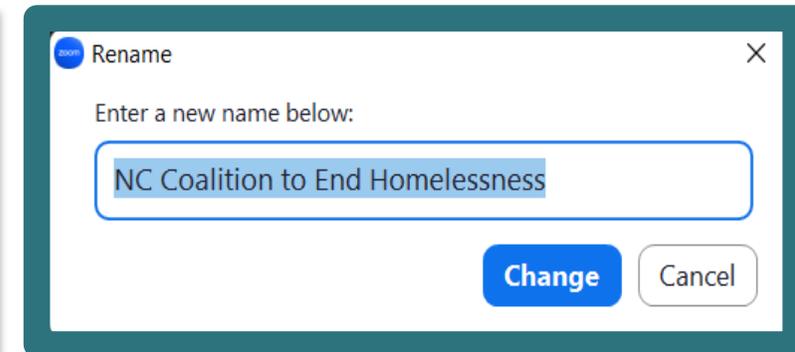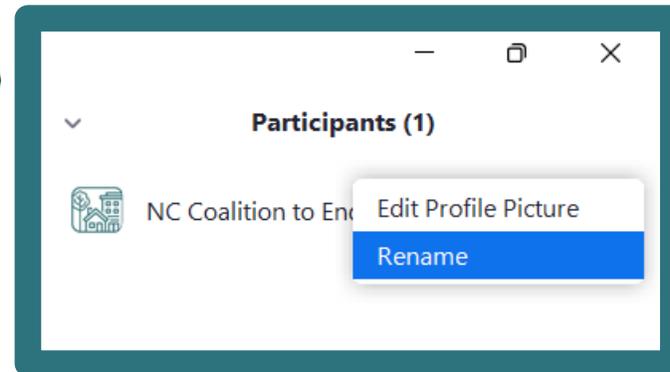
Agenda

Agenda

- Consent Agenda

- FY2023 HUD CoC Program Competition updates

- Coordinated Entry Evaluation report

- Client Bill of Rights updates

- Nominations Committee launch

- Upcoming trainings

- Approval of at-large Steering Committee member

- Racial Equity Analysis

- Upcoming meetings and reminders

Review & approve consent agenda

Consent agenda:

https://www.ncceh.org/bos/steeringcommittee/

- The consent agenda was sent to the Steering Committee prior to the meeting as a part of the Board Packet.

- The consent agenda will be voted on as a whole at the beginning of each meeting.

- Steering Committee members may request to remove an item from the consent agenda for additional discussion.

Changes or discussion?

FY2023 CoC Program Competition Updates

FY2023 CoC Program Competition

FY2023 CoC Program Competition Wrap-Up

- Project applicants have submitted their applications in e-snaps.
- CoC staff are finalizing the CoC Planning Grant Application and the CoC Collaborative Application.
- The NC BoS CoC will publish the full CoC Application with priority rankings and project applications and will notify the CoC.
- The NC BoS CoC intends to submit by Tuesday, September 26th – 2 days early to gain additional points

FY2023 CoC Program Competition

Questions?
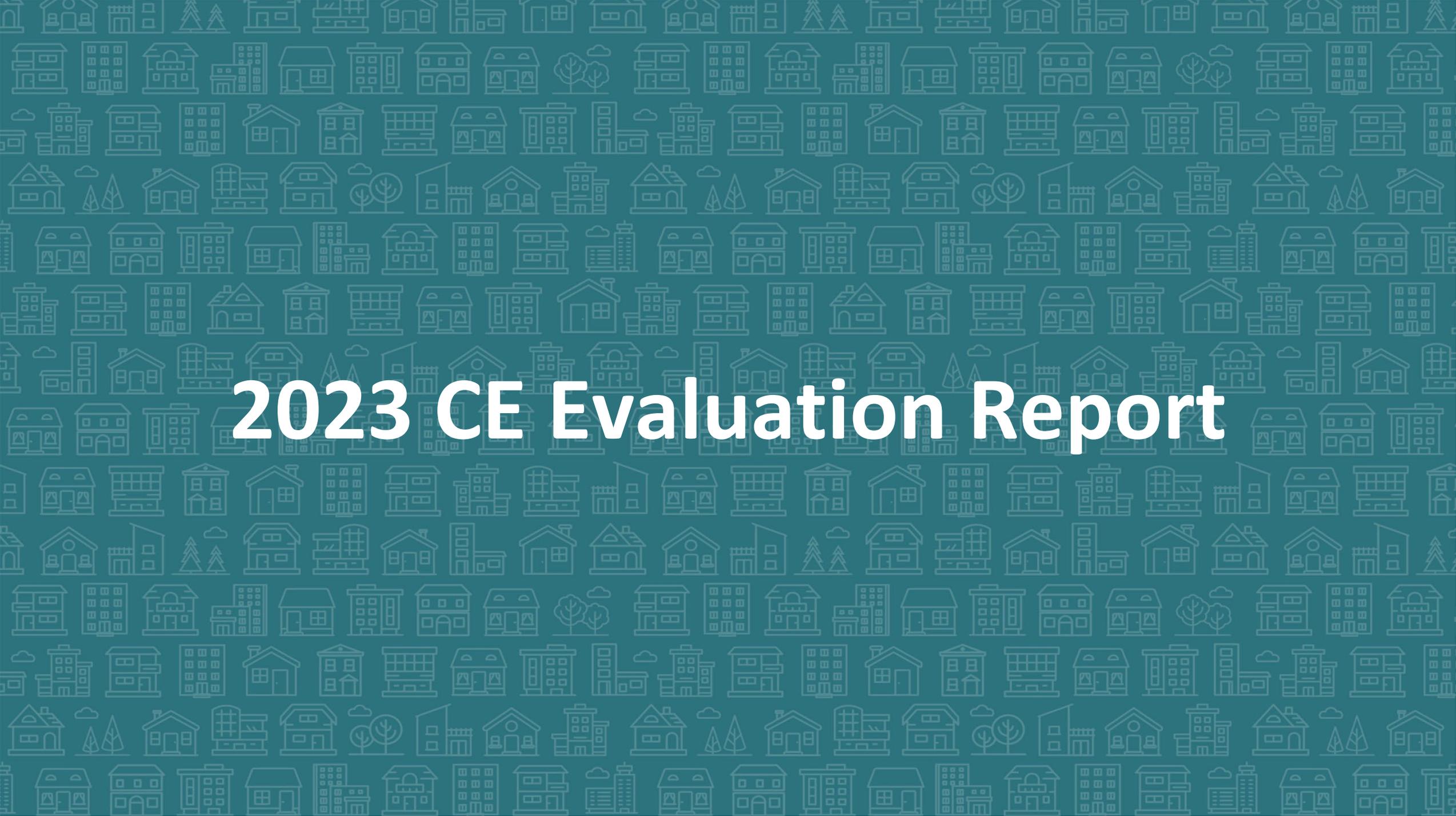
2023 CE Evaluation Report

2023 CE Evaluation Report

Provider Surveys

- Provider agencies completed 38 surveys
- Provider surveys were completed in 10 of the 13 Regions (missing participation from Regions 8, 11, and 13)
- Prevention and Diversion
  - 77% of respondents said the P&D screen generally does divert households (large increase from 2022)
  - 57% of respondents stated if the household could not be diverted then shelter beds were not available in their community

2023 CE Evaluation Report

VI-SPDAT and Case Conferencing

- 43% stated the VI-SPDAT accurately reflects the needs of people experiencing homelessness.
- 76% of respondents said their regional case conferencing does connect clients to other resources outside of ESG and/or CoC Program funding.

Referrals to Permanent Housing

- 71% of PH programs said they always and/or usually receive eligible referrals.

2023 CE Evaluation Report

Permanent Housing Surveys

- 33 people completed PSH and/or RRH surveys, which is a 12% decrease from 2022!
- Majority of persons surveyed stated being connected to PH was the most helpful service they received (noting access to ES, DV shelter, and food as the next top three).
- 100% of respondents stated the services they received were helpful.

2023 CE Evaluation Report

Emergency Shelter and/or Street Outreach Surveys

- 73 shelter surveys completed.
- 20 street outreach surveys completed.
- 27% of households in ES were not connected to PH after 6 months.
- 75% of households living unsheltered were not connected to PH after 6 months.

2023 CE Evaluation Report

The CoC could make improvements to its CE system:

- Emergency shelters should continue to lower barriers and become more housing-focused.
- The VI-SPDAT does not score clients accurately and has been shown to cause racial disparities. The CoC is piloting a new CE assessment and prioritization schedule.
- Front door providers need more support from Permanent Housing (PH) programs to provide a warm transfer when a household has been identified and referred for a PH slot and/or voucher.
- People experiencing homelessness in the CoC are not offered PH options quickly. The CoC should continue to try to reduce the length of time people experience homelessness and have discussions on how to increase affordable housing.

2024 CE Evaluation Planning

The CoC will enhance its CE Evaluation process in 2024!

- Create focus groups and include persons with lived expertise
- Create new and/or updated questions for providers, unsheltered, emergency shelter, and permanent housing surveys
- Determine timeline and process for survey distribution and collection

Lived Expertise Advisory Council (LEAC) Update

NC BoS CoC Client Bill of Rights

In May 2023, the Steering Committee passed the NC BoS CoC Client Bill of Rights, a new policy providing recourse to clients across the CoC that have been mistreated while seeking services.

Members of the LEAC and NCCEH staff hosted a webinar on May 25th to introduce the new policy to the broader CoC.

- Policy: https://www.ncceh.org/files/12962/
- Recording: https://youtu.be/kOrM5ohCvJ0%20
- Slides: https://www.ncceh.org/files/13055/

NC BoS CoC Client Bill of Rights

Beginning in October, LEAC members will begin attending Regional Committee meetings to have in-depth conversations about the implementation of the NC BoS CoC Client Bill of Rights.

- Over the next year, the LEAC will attend all 13 Regional Committee meetings.
- NCCEH staff will reach out to request the LEAC be added to your Regional Committee meeting agenda.

We look forward to talking with you!

Nominations Committee Launch

2024 Regional Committee Leadership

The CoC Governance Charter directs Regional Committees to elect most leadership positions in the fourth quarter of each year.

Regional Committees should elect the following leadership roles to begin in January 2024:
- Regional Lead
- Regional Lead Alternate
- CE Lead
- Webmaster
- Project Review Committee Representative

The current Regional Lead or designee should submit new leadership by December 15th. A follow-up email will be sent out with details and the link to submit.

At-Large Members and Nominations Subcommittee

- Steering Committee membership comprises Regional Committee leadership and at-large seats.

- In 2017, the Steering Committee approved a restructuring proposal that added at-large seats, which do not directly represent any single region.

- Having at-large members provides collaboration between the at-large member's agency/sector and the CoC to better serve people experiencing homelessness.

- Elected annually for one-year terms, starting in January.

- Please email adrianna@ncceh.org if you would like to participate in the Nominations Subcommittee!

Upcoming Trainings

Upcoming Training Opportunities

Serving LGBTQIA+ Individuals Experiencing Homelessness:
> 2-part training hosted by the LGBT Center of Raleigh
> September 14th and 28th from 9:30 – 11:30 AM

NC BoS CoC Anti-Discrimination Policy annual training - MANDATORY:
> October 5th from 2 – 3:30 PM

Emergency Shelter Innovation Series– Shared Housing:
> October 11th from 1 – 2:30 PM

Racial Equity Dialogue Series – Affordable Housing:
> October 17th from 11:30 AM – 1 PM

Registration required for all trainings. Visit the NCCEH calendar at
https://www.ncceh.org/events to register!

An at-large Steering Committee seat has opened mid-year.

Ellen Blackman is retiring from NC Housing Finance Agency and stepping down from the Steering Committee

Her at-large seat for Housing Finance Agency is open for the remainder of the year

- Term would be October-December 2023
- Renewable for future years

Precedent in filling mid-year vacancy

In the past, if an at-large seat opens mid-year, it is filled by someone in the same agency that employed the departing member.

NCHFA would like to nominate Erin Joy Crossfield, Policy and Research Analyst at NCHFA, to fill the at-large seat for the remainder of Ellen's term.

Steering Committee approval

Questions?

Motion?

Racial Equity Analysis

CoC Makeup – 2021 US Census, 2023 PIT Count

Race/Ethnicity by Total Population, Population in Families with Children by Poverty

|	White	Black	Native American/Alaskan	Asian/Pacific Islander	Other/Multi-Racial	TOTAL
Total Population	**70%**	**19%**	**2%**	**2%**	**8%**	**100%**
% of People Experiencing Poverty	53%	31%	3%	1%	12%	100%
% of People in Families Experiencing Poverty	49%	34%	3%	1%	12%	100%
Total Homeless Population	**56%**	**37%**	**2%**	**1%**	**4%**	**100%**
% of Everyone Experiencing Sheltered Homelessness	51%	42%	2%	1%	4%	100%
% of People in Families Experiencing Sheltered Homelessness	37%	53%	2%	1%	6%	100%
% of Everyone Experiencing Unsheltered Homelessness	64%	27%	3%	1%	5%	100%
% of People in Families Experiencing Unsheltered Homelessness	33%	59%	1%	0%	8%	100%

NCCEH

CoC Makeup – 2021 US Census

Race/Ethnicity by Total Population, Population in Families with Children by Poverty

|	Hispanic	Non-Hispanic	TOTAL
Total Population	**9%**	**91%**	**100%**
% of People Experiencing Poverty	15%	85%	100%
% of People in Families Experiencing Poverty	17%	83%	100%
Total Homeless Population	**6%**	**94%**	**100%**
% of Everyone Experiencing Sheltered Homelessness	7%	93%	100%
% of People in Families Experiencing Sheltered Homelessness	12%	88%	100%
% of Everyone Experiencing Unsheltered Homelessness	4%	96%	100%
% of People in Families Experiencing Unsheltered Homelessness	6%	94%	100%

# Average Length of Stay by Race and Ethnicity
FY2022, StellaP
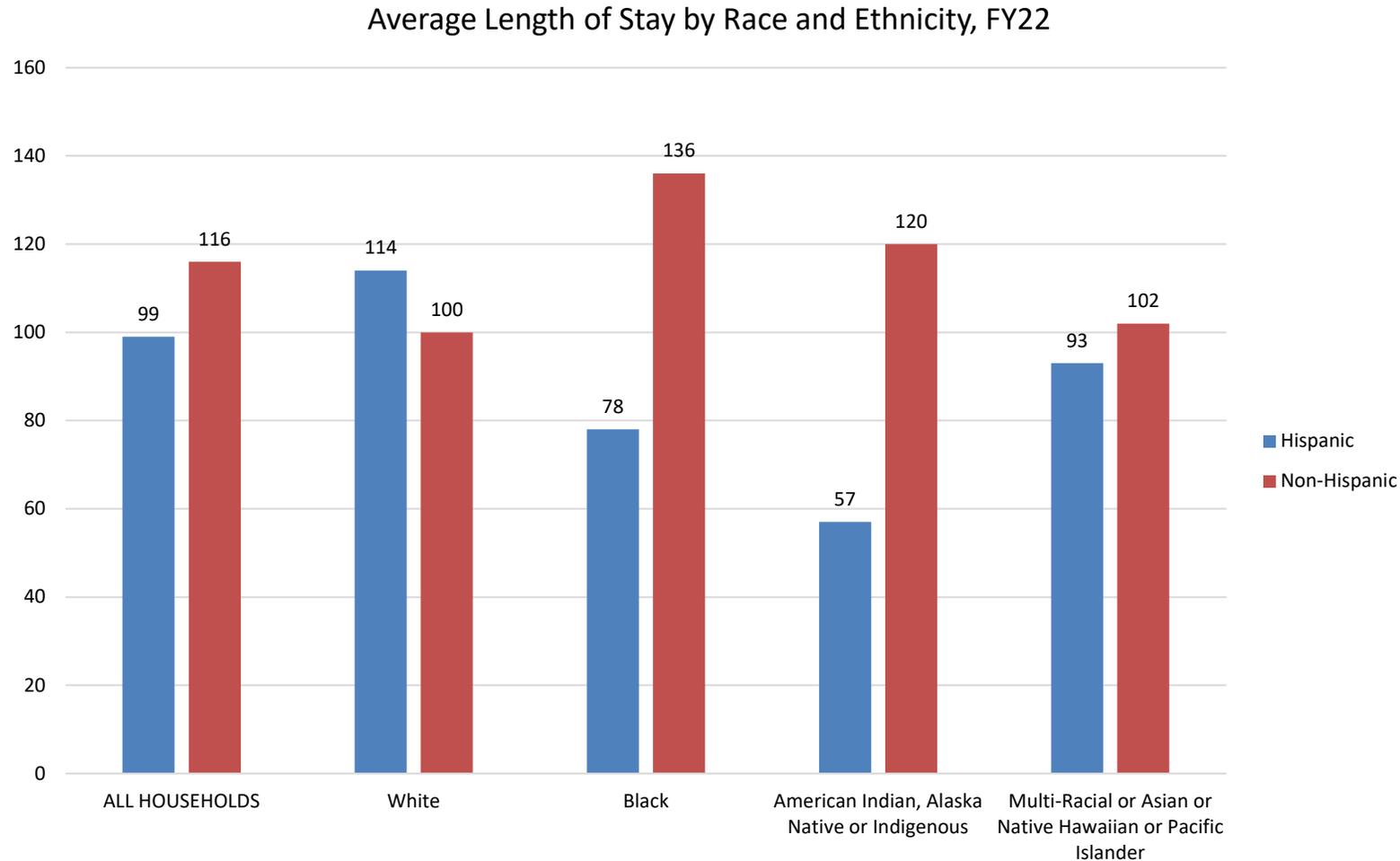
Average Length of Stay by Race and Ethnicity, FY22

Exits by Race and Ethnicity
FY2022, StellaP
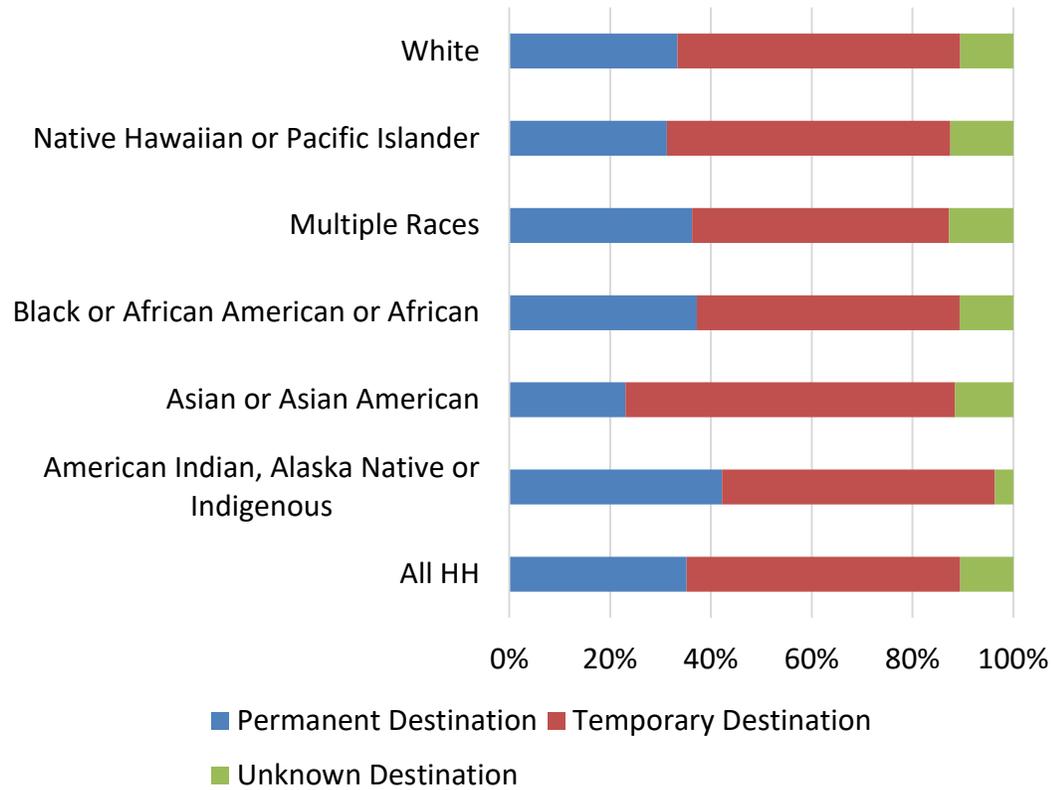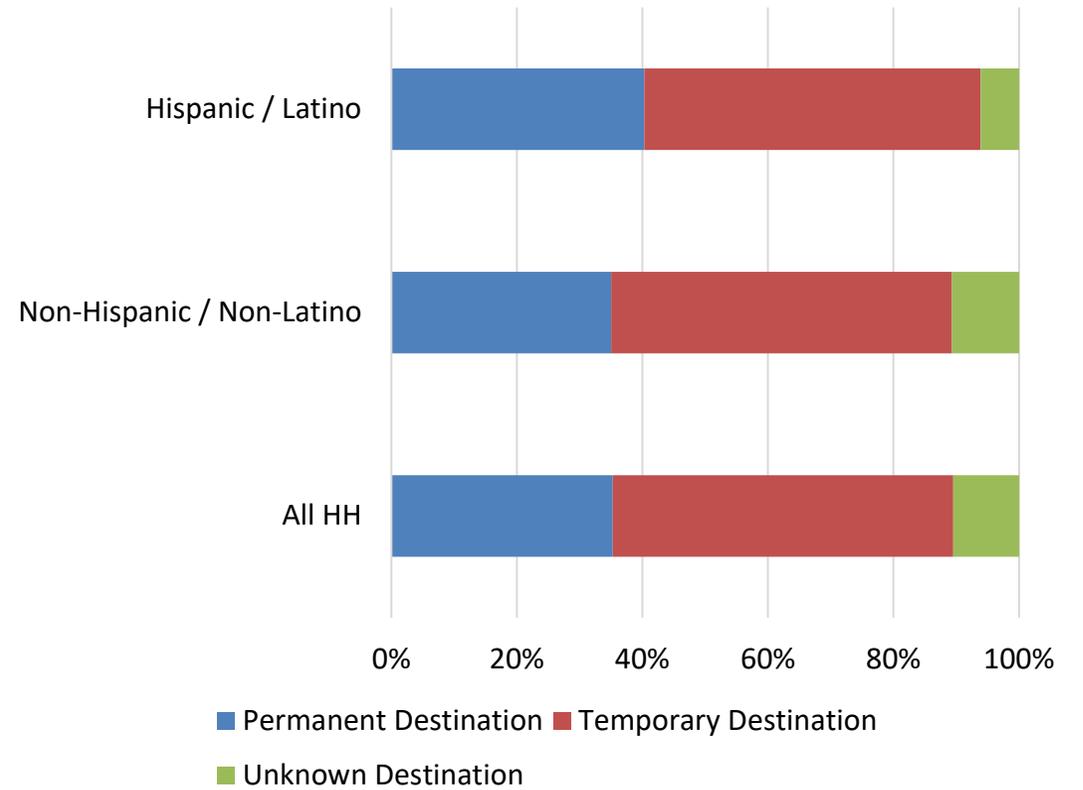
Access by Project Type
FY2022, StellaP

Race and Ethnicity of Heads of Households and Adults

Legend:
- White
- Black or African American or African
- American Indian, Alaska Native or Indigenous
- Native Hawaiian or Pacific Islander
- Asian or Asian American
- Multiple Races
- Unknown
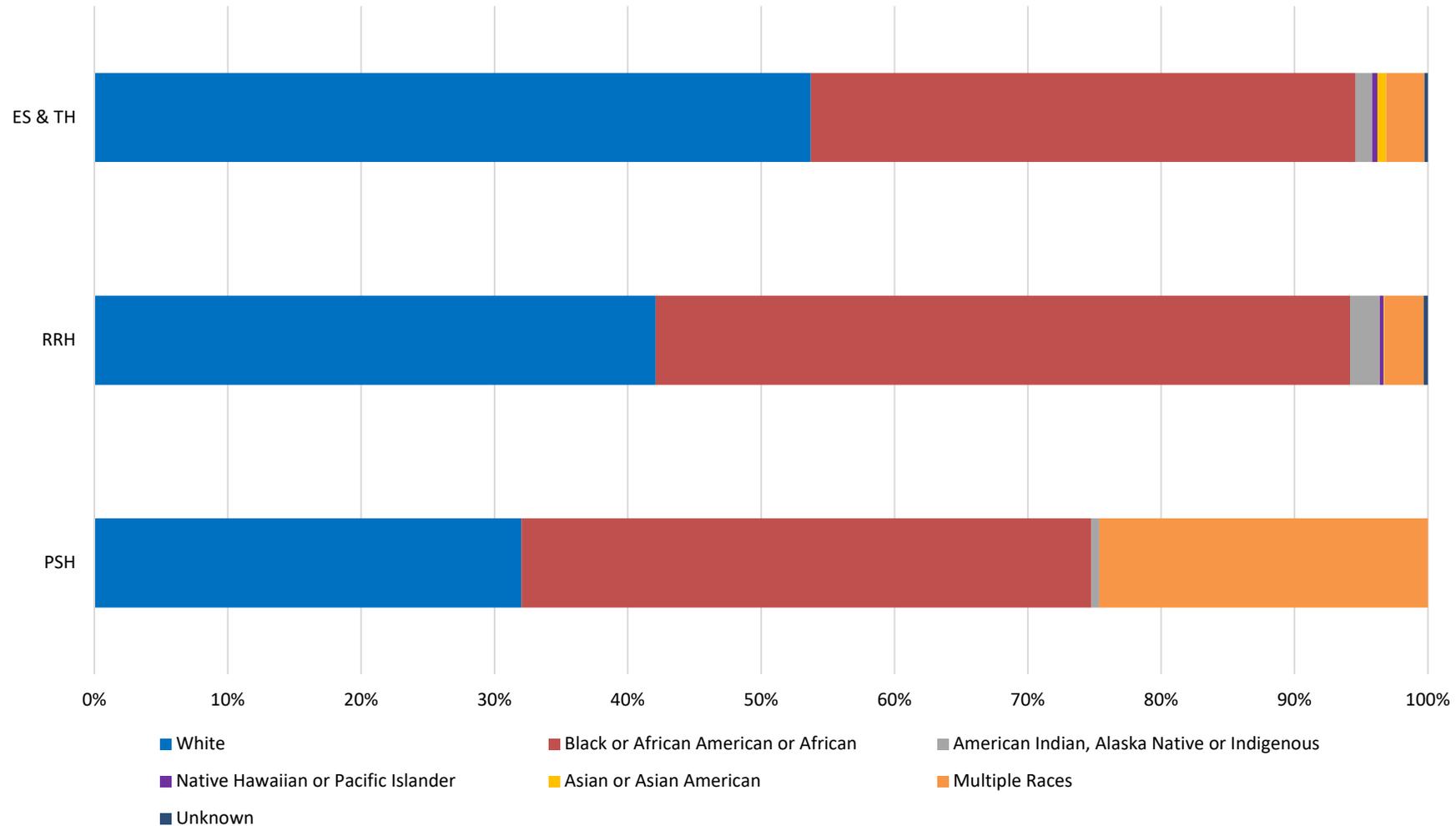
Access by Project Type
FY2022, StellaP

Ethnicity for ES, TH, RRH, PSH

Legend: ■ Hispanic/Latin(a)(o)(x) ■ Non-Hispanic/Non-Latin(a)(o)(x)
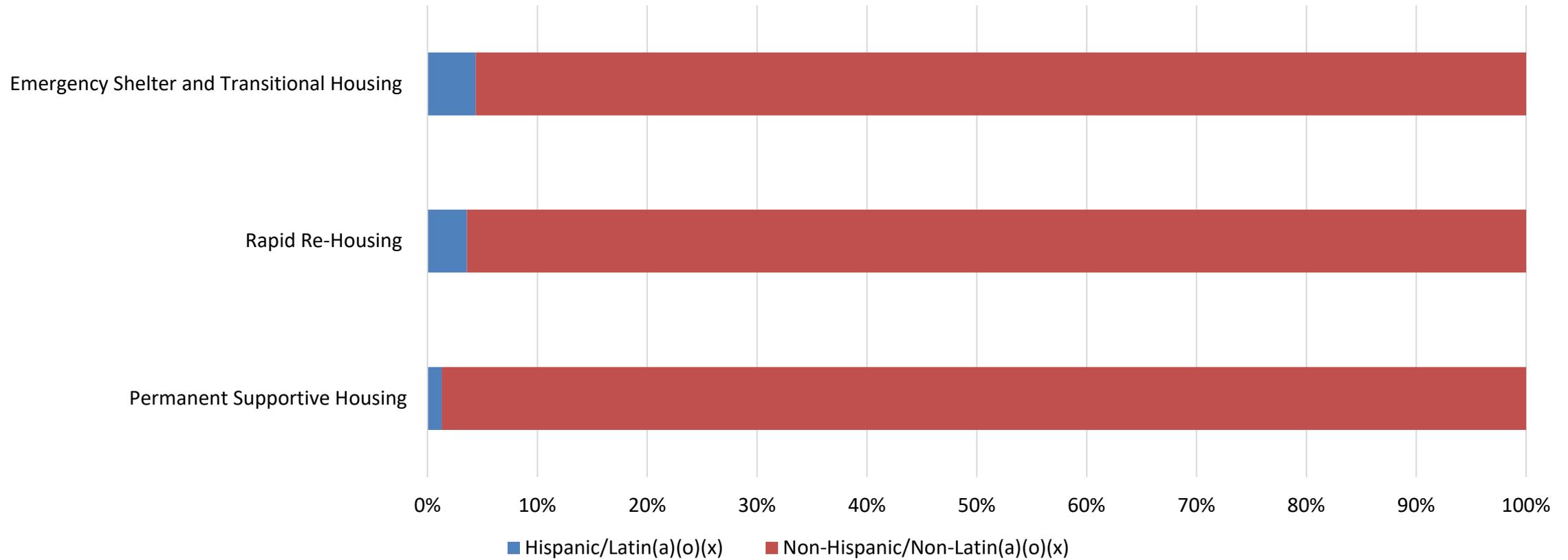
Highlights from Strategies and Activities

Collaborative and Inclusive Dialogue and Action
Host dialogue calls on racial equity that engage CoC stakeholders on relevant and associated topics and systems.

Policy Development and Accountability Advocacy
Deepen the racial equity questions and checks in funding process. Include ways to demonstrate compliance with agency policies including, but not limited to:

- o Client Bill of Rights
- o Anti-Discrimination Policy

Support increasing availability of affordable housing, especially:

- o For renters with no income at program start or with 30% of Area Median Income or below
- o For safe, clean housing with habitable minimum standards
- o For accountability of landlords that fail to provide safe, clean, habitable housing

Highlights from Strategies and Activities

Data Collection and Assessment
Develop a more equitable assessment and prioritization tool for coordinated entry

Training and Support

- Develop educational materials for landlords to provide safer, cleaner rental opportunities to program participants

- Develop messaging that encourages landlords to treat renters with dignity and humanity

- Develop template contracts or commitments for landlords to benefit from housing program assistance

Racial Equity Analysis

Questions?

Motion?

Upcoming meetings & reminders

(Log-in and recording information can be found on agenda)

- **HMIS System Updates,** *Tuesday, September 12, 10:30 – 11:30 AM*

- **Coordinated Entry Council**, *Monday, September 18, 10:00 – 11:30 AM*

- **Monthly HMIS Training: FY2023 Data Standards Changes**, *Wednesday, September 20, 10 – 11 AM*

- **Racial Equity Subcommittee**, *Wednesday, September 20, 11:30 AM – 12:30 PM*

- **Local Leadership Response Call**, *Wednesday, September 20, 1 – 2 PM*

- **Funding and Performance Subcommittee**, *Thursday, September 28, 11 AM – 12 PM*

Next Meeting

Tuesday, October 3
10:30 AM – 12 PM

Reach out to us: (919) 755-4393

bos@ncceh.org