

North Carolina Balance of State Continuum of Care

2023 Veteran Subcommittee Kickoff
February 15, 2023

Housekeeping

Zoom Reminders

Please have your cameras on, if able

Mute yourself when not speaking

Use the chat!



Agenda

- Intros
- Group Agreements
- NC BoS Overview
- Data Overview
- Veteran Subcommittee Role and Next Steps



Introductions

Name, Pronouns

Agency

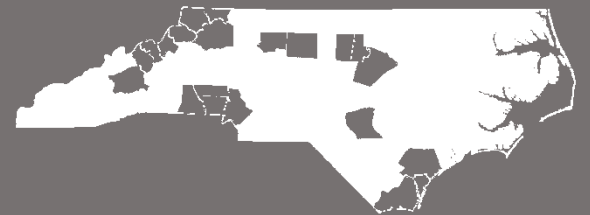
Role

Services provided

Counties served



Group Agreements

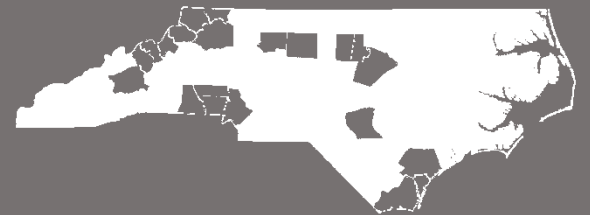


Group Agreements

- Listen Actively – respect others when they are talking (step up, step back)
- Don't be afraid to respectfully challenge one another by asking questions
- Participate to the fullest of your ability – our collective growth depends on the inclusion of every individual voice
- Instead of invalidating someone else's story with your own spin on their experience, share your own story and experience
- Stay the whole time
- Maintain confidentiality – what is said here stays here; what we learn here leaves here
- Leave power, positionality and privilege at the door. We are all equal in this group
- Others?



NC BoS Overview

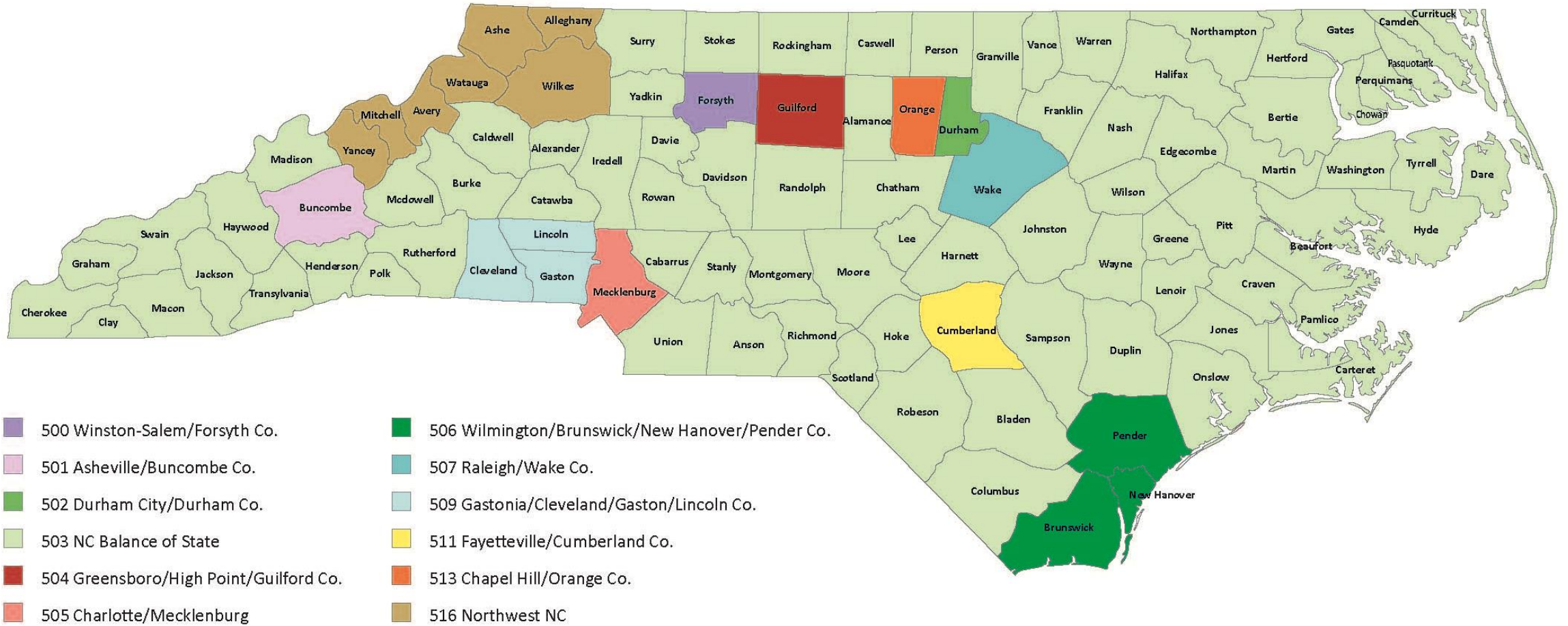


CoC Defined

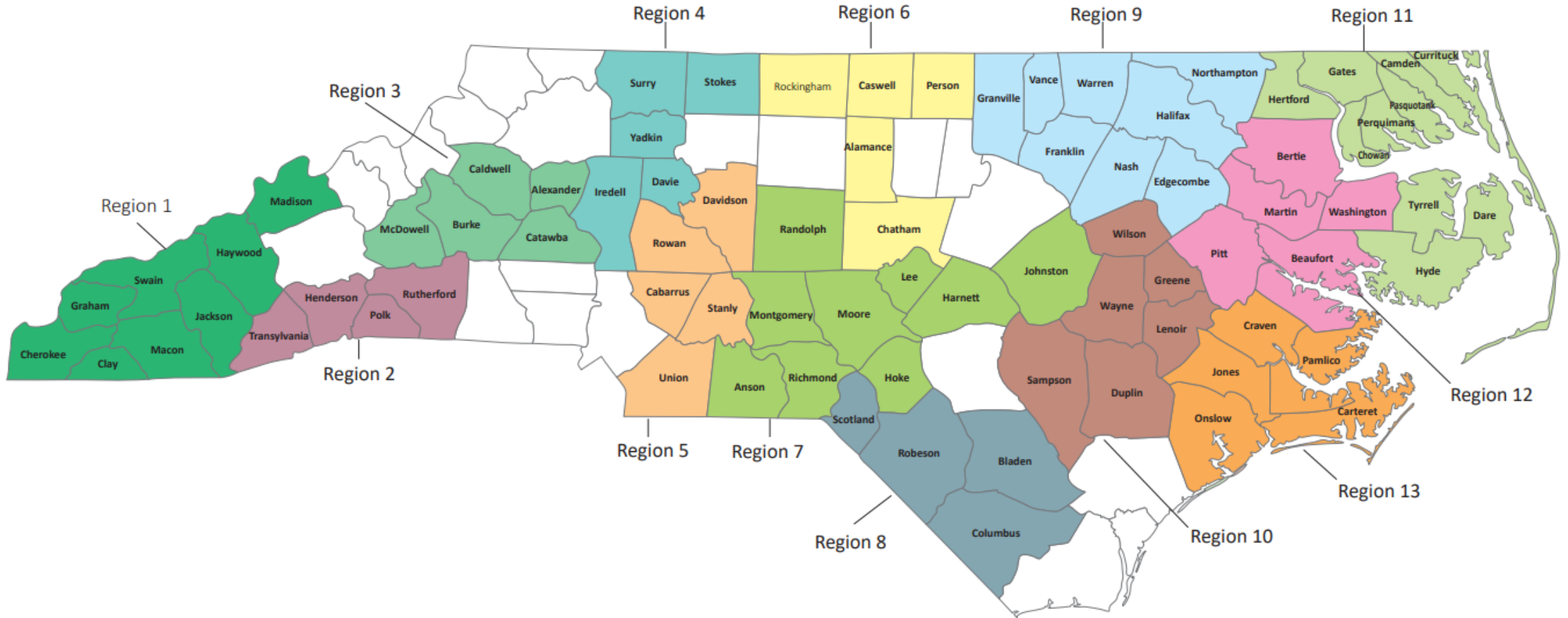
At its simplest, a Continuum of Care is established by ***representatives of relevant organizations*** within a ***geographic area*** to ***carry out the responsibilities*** set forth in the CoC Program interim rule.



12 CoCs exist in North Carolina



Balance of State CoC Regional Committees



NC BoS Governance

BoS Steering Committee
13 Regional Leads & Statewide Representatives

Subcommittees

Funding Application Committees

Coordinated Entry Council

Racial Equity Subcommittee

Veteran Subcommittee

Funding and Performance Subcommittee

Governance Nomination Committee

Lived Expertise Advisory Council

Project Review Committee

Scorecard Committee

Regional Coordinated Entry Leads

Statewide Representatives



NCCEH's role

NCCEH is the NC BoS CoC's Collaborative Applicant and HMIS Lead

- Staffs the CoC
- Facilitates the CoC and ESG competitions each year
- Ensures the CoC meets HUD requirements
- Provides training and technical assistance for best practices and HMIS
- Serves as grantee for HMIS and SSO - CE



Coordinated Entry System

HUD definition of Coordinated Entry (24 CFR 578 – CoC)

- Coordinated entry systems allow CoCs to coordinate program participant **intake, assessment,** and provision of **referrals**. The system covers a set geographic area, can be easily **accessed** by individuals and families experiencing homelessness or at-risk of homelessness seeking housing and services, is well advertised, and includes a comprehensive and standardized assessment tool
- All CoC and/or ESG-funded agencies are required to participate in Coordinated Entry



Core Elements of Coordinated Entry



NC BoS CoC Coordinated Entry

BoS Coordinated Assessment Vision Statement:



Coordinated assessment assists the NC BoS CoC to end homelessness by **increasing exits to housing, decreasing length of time homeless and reducing returns to homelessness**. Consumers will quickly access appropriate services to address housing crises through a right-sized, well-coordinated agency network.



NC BoS CE Roles

CE Lead

- Facilitate conferencing meetings at least twice each month and ensure all required agencies are informed of date and time
- Manage HMIS BNL
- Ensure households are served in order of priority

Housing Providers

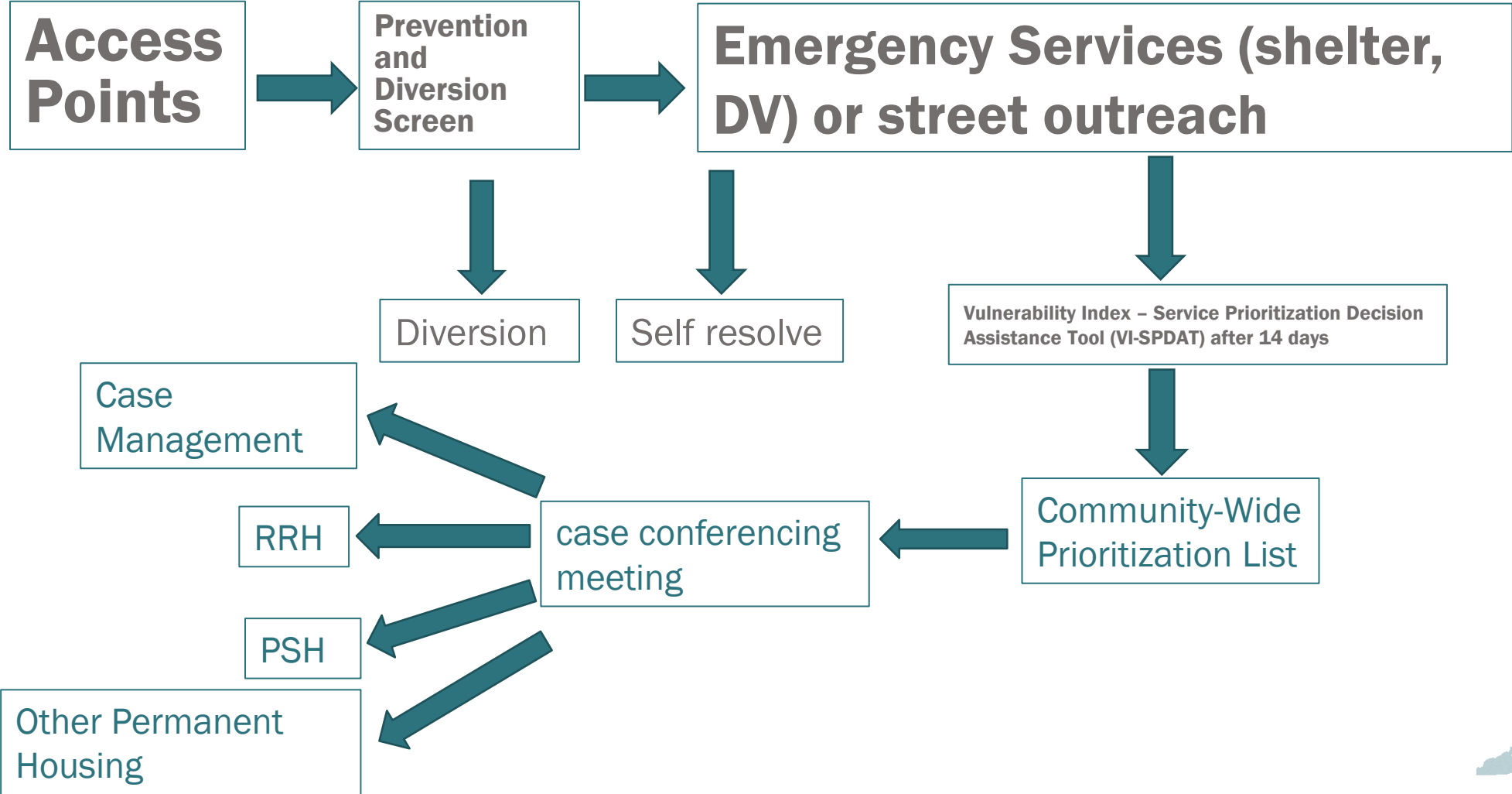
- Participate in case conferencing meetings
- Fill open housing slot with households from BNL

Front Door Providers

- Review BNL
- Participate in case conferencing meetings to ensure households are being identified and connected to PH and services
- Support households through the PH process



NC BoS CoC Coordinated Entry System

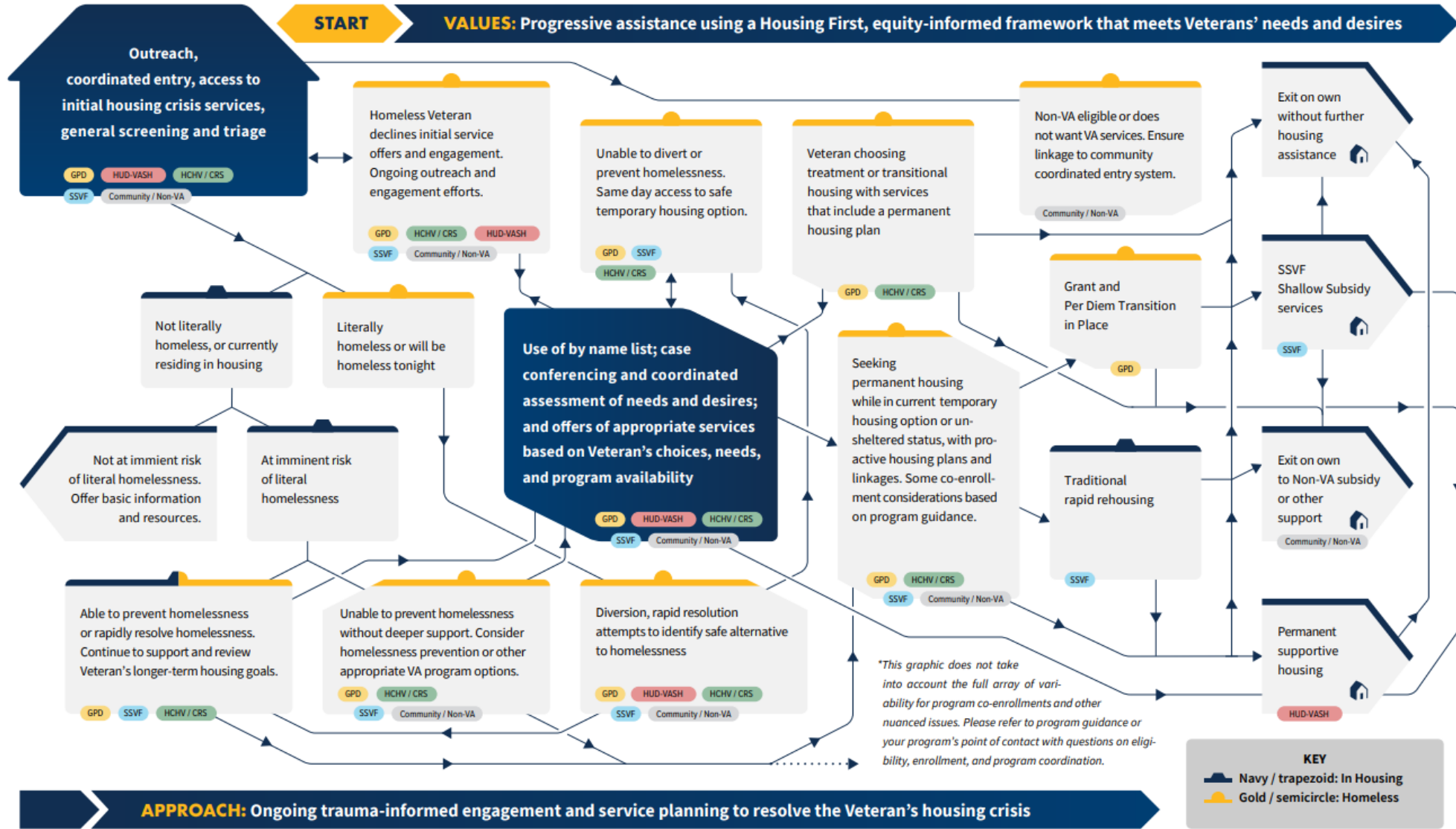


Veteran Services in NC BoS

- Veterans eligible for VA homeless services are connected to care as quickly as possible and rapidly assigned to an intervention that will assist them in resolving their homelessness. While VA funded programs are allowed to conduct assessments and make direct placements into homeless assistance programs, this must be done in collaboration with the CoC. SSVF providers are encouraged to work closely with CoCs and the CE process to establish screening practices that facilitate rapid referrals when Veteran households present for services. (from <https://www.va.gov/homeless/ssvf/coordination-and-planning/>)
- Coordinated Entry is one of many points of access to housing for Veterans facing a housing crisis and is a vital system to integrate with to meet Veterans' needs.



VA Homeless Programs Office (HPO) Pathways



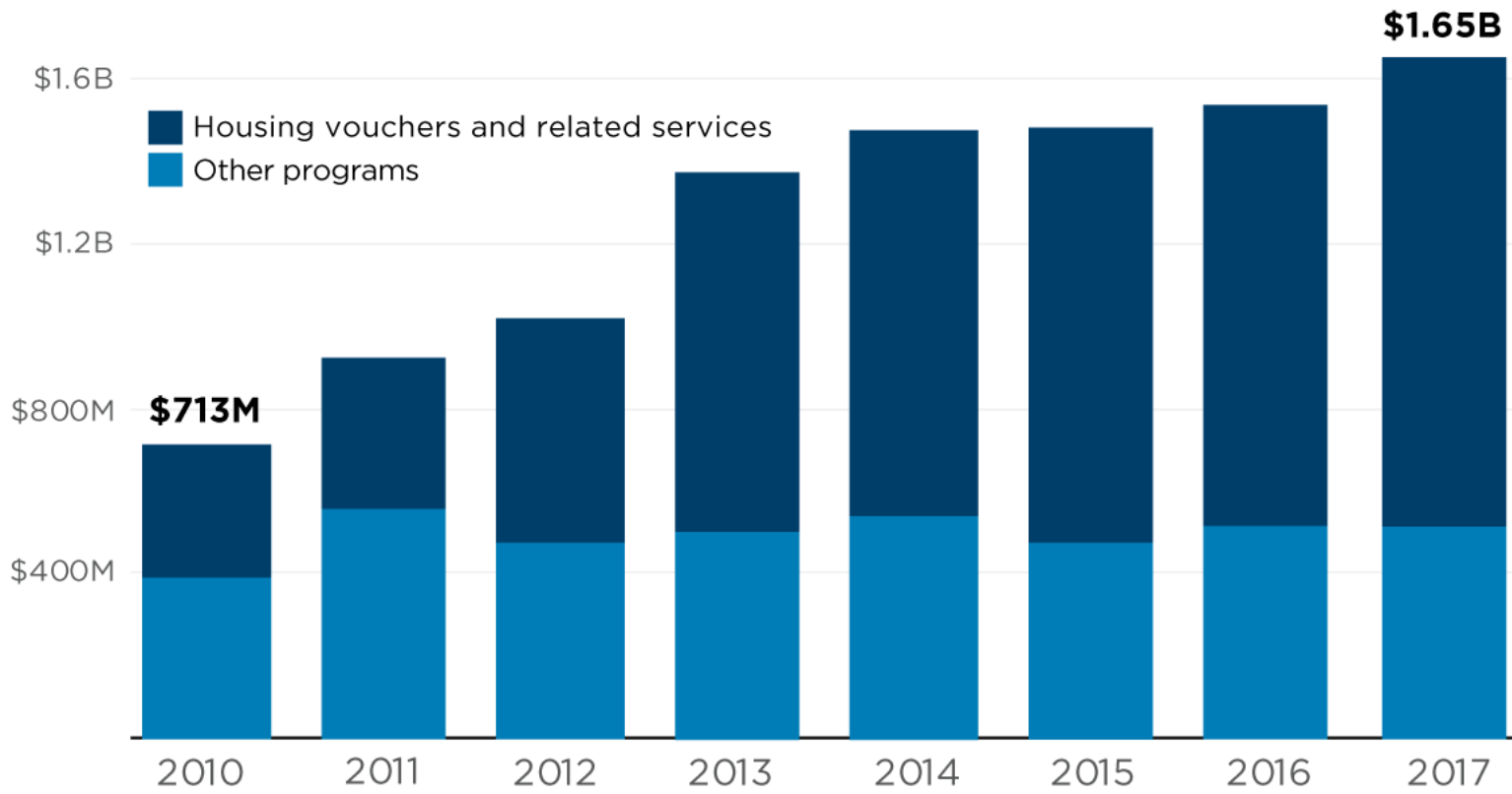
Data Overview



Federal Data

Dedicated Funding for Homeless Veterans has Increased Dramatically Since 2010

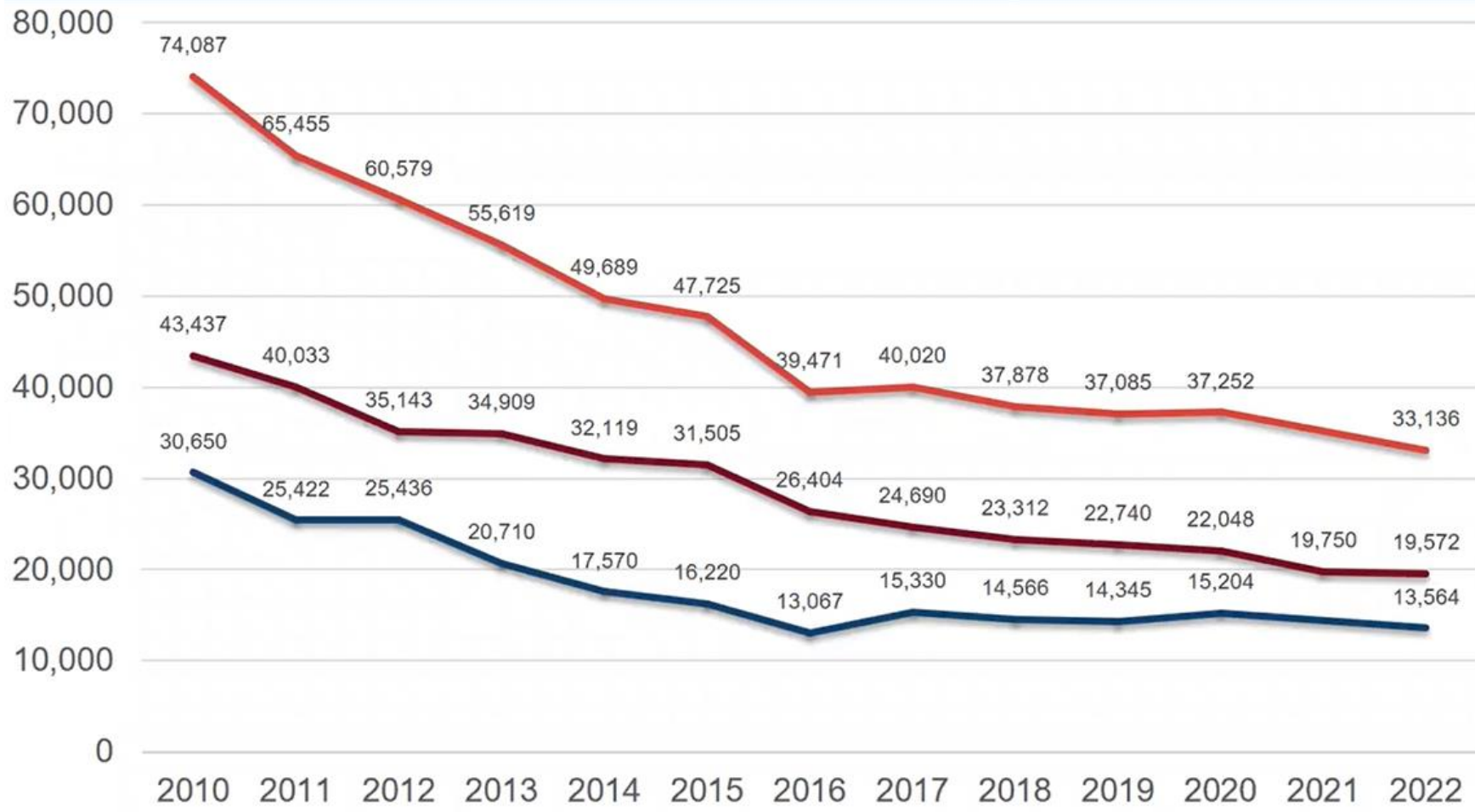
Annual federal homeless veterans program funding



Source: Congressional Research Service, U.S. Interagency Council on Homelessness, U.S. Department of Housing and Urban Development



Federal Data



— Total Homeless Veterans
 — Sheltered Homeless Veterans
 — Unsheltered Homeless Veterans

**54.9%
Decrease in
Sheltered Homeless Veterans
Since 2010**

**55.7%
Decrease in
Unsheltered Homeless
Veterans
Since 2010**



Strategies that work



Increased
Investments



Coordination and
commitment

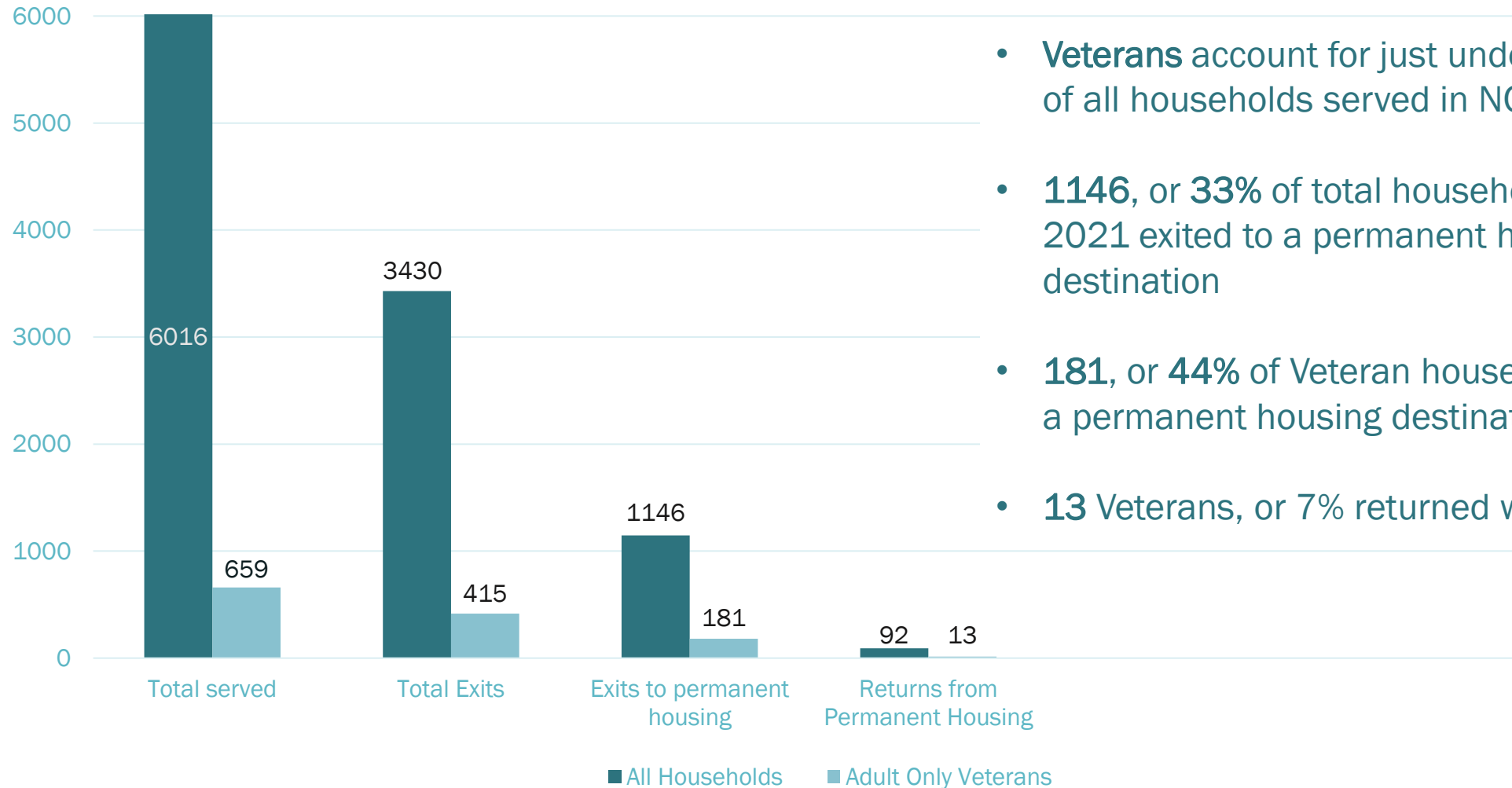


Focusing on the
most vulnerable



2021 NC BoS HMIS Data

Exits and Returns

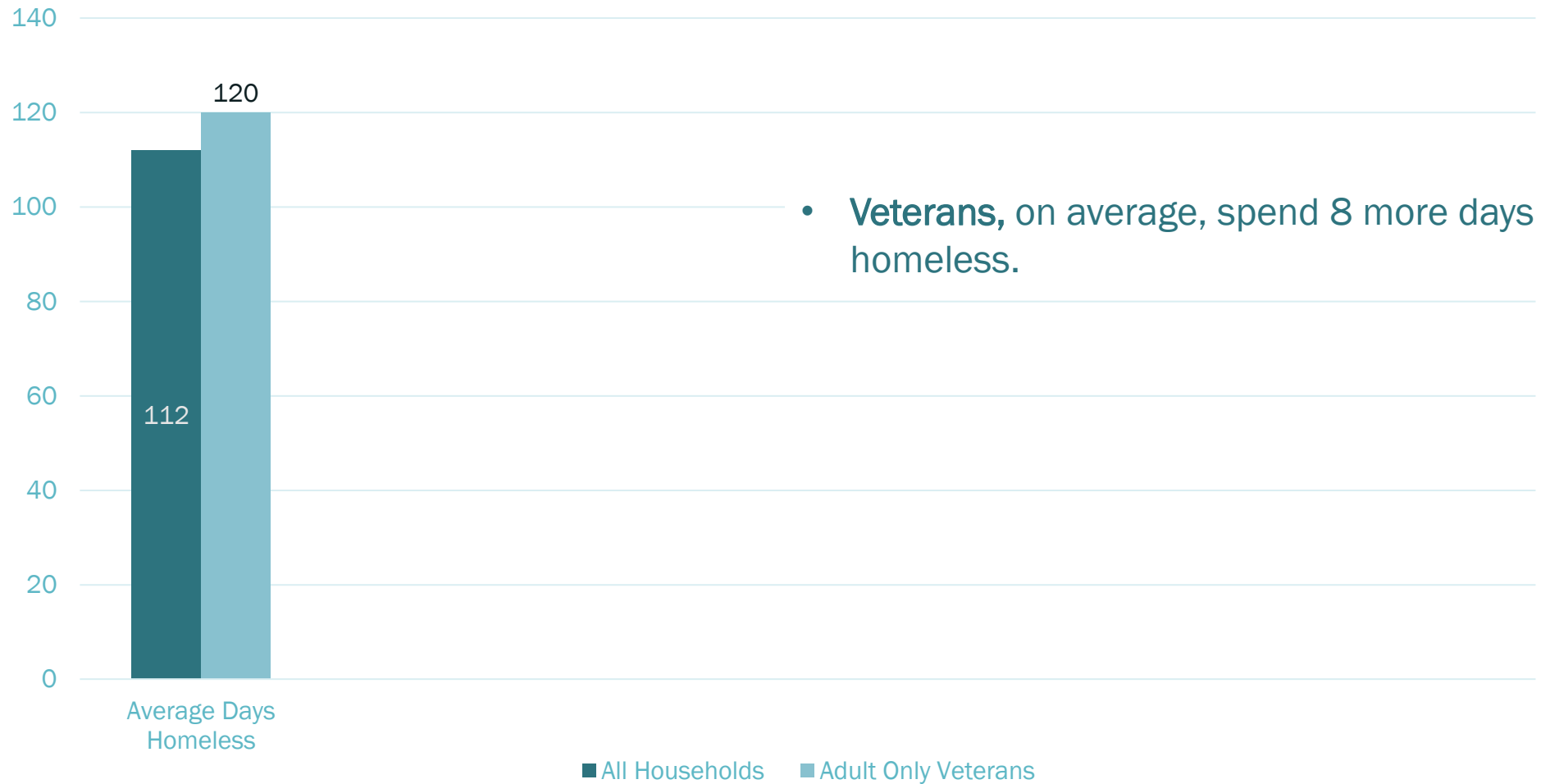


- **Veterans** account for just under 10% (9.7%) of all households served in NC BoS
- **1146**, or **33%** of total households served in 2021 exited to a permanent housing destination
- **181**, or **44%** of Veteran households exited to a permanent housing destination
- **13** Veterans, or 7% returned within 1 year

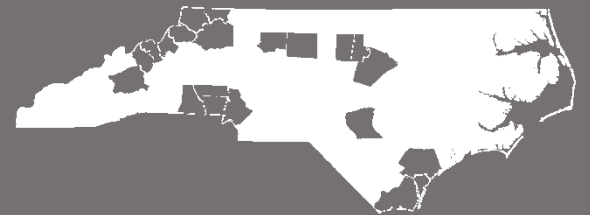


2021 NC BoS HMIS Data

Average Time Homeless



- **Veteran Subcommittee Role and Next Steps**



NC BoS Veteran Subcommittee

- Designs and implements a system to address Veteran homelessness in the CoC.
- Sub committee membership includes SSVF grantees, VA Medical Center staff, HUD-VASH staff, other Veteran service agencies, and Veterans with lived experience of homelessness.
- What's missing?



Next Steps

- Future Meetings
 - Frequency
 - In person planning meeting in Q2
- Future tasks
 - Create CoC-wide Framework with 2023 goals



NC BoS Framework to serve Veterans

- Identify “Access Points”
- Identify partners and roles and expectations (include CE Leads)
- Referral processes
- Participation in coordinated entry
- Communication
- Process for non-eligible Veterans
- Evaluation/Data plan
- Other “big buckets”?



Contact NCCEH

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