NC Balance of State CoC Steering Committee Consent Agenda and Updates

June 6, 2023

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Section I. NC BoS CoC Steering Committee Consent Agenda

The following will be voted on at the May 9, 2023, NC BoS CoC Steering Committee meeting:

May 9, 2023, Steering Committee Minutes

Available here: https://www.ncceh.org/files/13043/

**Any Steering Committee member may request to move an item off the consent agenda to be more thoroughly considered. Any such items will be discussed as a regular agenda item at the next Steering Committee meeting.*

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Section II. Updates

- **Veteran Subcommittee**
  Monday, June 5, 2:00 – 4:00 P.M.
  Presentation: https://us06web.zoom.us/j/7364418879?
  Meeting ID: 736 441 8879
  Passcode: 236703

- **Lived Expertise Advisory Council Meeting**
  Thursday, June 9, 12:00 – 1:00 P.M.
  Presentation: https://zoom.us/j/5799039481?pwd=UFkwNCtLdUszeG94Y2prS0ttRkVmdz09
  Meeting ID: 579 903 9481
  Passcode: qYqVY5

- **HMIS System Updates**
  Tuesday, June 13, 10:30 – 11:30 A.M.
  Register at: https://www.ncceh.org/events/1618/

- **NC BoS CoC Regional Leadership Workshop**
  Thursday, June 15, 10:00 A.M. – 4:00 P.M.
  Register at: https://www.ncceh.org/events/1619/

- **Monthly HMIS Training: Data Quality Plan Office Hours**
  Wednesday, June 21, 10:00 – 11:00 A.M.
  Register at: https://www.ncceh.org/events/1592/

- **Racial Equity Subcommittee Meeting**
  Wednesday, June 21, 11:30 A.M. – 12:30 P.M.
  Presentation: https://meet.goto.com/nccoalitiontoendhomelessness/resubcommittee
  Access Code: 618-270-637
  United States: +1 (872) 240-3412

- **Local Leadership Response Sharing Call**
  Wednesday, June 21, 1:00 – 2:00 P.M.
  Presentation: https://us06web.zoom.us/u/kbKWyZnZ6
  Meeting ID: 837 9246 1651
  Dial by your location: +1 646 931 3860 US

- **Funding and Performance Subcommittee**
  Thursday, June 22, 11:00 A.M. – 12:00 P.M.
  Presentation: https://meet.google.com/dep-rjxz-kze
  Or dial: 1109-272-(US) +1 442
  PIN: 883 218 555#

- **ESG Competition Webinar: All Project Applicants**
  Thursday, June 22, 2:00 – 3:30 P.M.
  Register at: https://www.ncceh.org/events/1616/

- **Coordinated Entry Council Meeting**
  Monday, June 26, 10:00 – 11:30 A.M.
  Presentation: https://us06web.zoom.us/j/84840397905
  Meeting ID: 848 4039 7905

Section III. Meeting Minutes and Supporting Materials

Veteran Subcommittee
May 8, 2023

Member Attendance: Chariden Lewis (ABCCM); Glenda Collins (Dept of Veteran Affairs); Jean Eastwood (UW Forsyth); Alyce Knaflich (Aura Home); Jessica Rice (ABCCM); Kecia Robinson (Salisbury VAMC); Fran Bryson (Asheville VAMC); Genean Hill (VOA); Mandi Cauley (FVAMC); Dr. Deniece Cole (SDIM, Inc.); Jeremy Brogden (DVAMC)

Staff Attendance: Allie Card

I. **Agenda** overview

- Intros
- Group Agreements
- Veteran Framework

II. **Introductions** of subcommittee members – name/pronouns – Race – agency – role

III. Allie shared **Group Agreements** with members:

- Listen actively: respect others when they are talking
- Don't be afraid to respectfully challenge one another by asking questions
- Participate to the fullest of your ability – our collective growth depends on the inclusion of every individual voice
- Instead of invalidating someone else's story with your own spin on their experience, share your own story and experience
- Stay the whole time
- Maintain confidentiality
- Leave power, positionality, and privilege at the door

- Allie asked if there are others that members would like to add? None provided

IV. Allie provided an overview of the CoC-wide **Framework to end Vet homelessness**

- Goal – Every Veteran experiencing homelessness in the NC BoS CoC is quickly connected to permanent housing and appropriate services to maintain housing.
- The NC BoS Veteran Subcommittee will create the Framework

V. The Subcommittee discussed each element of the Framework and had a brainstorming session on Jam Board, adding to the work accomplished on 4/19/23

- See the Jam Board at - https://jamboard.google.com/d/1-NLHbF2idFxknibsAcH-Po4L8NHco-wslnsa68iKzn4/viewer?f=3 beginning at frame #10
- Allie facilitated discussion of the following questions with the whole group:
  - Generally, what is the current system flow for SSVF, HUD VASH, and non-eligible Veterans?
  - Knowing that BIPOC Veterans, particularly those identifying as Black/African American disproportionately experience homelessness, how does the system eliminate disproportionality and ensure equitable and tailored services are provided?
  - Name important elements of provider roles and tasks within the Veteran system.
  - How do Veteran services integrate with Coordinated Entry, ensuring that Veterans are swiftly identified and connected to housing resources?

VI. Allie reviewed the Framework Timeline

- June - Subcommittee meeting to finalize the framework draft
- July – Present the framework to the Steering committee for a vote
- Members were sent a poll to schedule June's meeting

VII. The meeting was adjourned at 2:20 pm

Next meeting

June 5 at 2 PM

Lived Expertise Advisory Council

May 11, 2023, Minutes

Attendance:

LEAC members: Rachelle Dugan, Alyce Knaflich, Tonya Smith,

Presenters: Denise Neunaber, Brian Alexander, Andrea Carey

Debrief/celebrate BIH conference presentation

Laurel congratulated the LEAC members on their presentation at the Bringing It Home virtual conference. LEAC members expressed that it was a positive experience but were also glad it was over.

Update on SNOFO and plan for engaging LEAC - Denise/Brian

Brian Alexander and Denise Neunaber presented an update on the SNOFO implementation plan. Brian noted that feedback would be requested later but wanted to get the LEAC up to speed and highlight the components where feedback is needed as the plan develops.

Feedback on Data Quality Standards – Andrea Carey

Andrea Carey presented and asked the question of whether the LEAC would like to present feedback on the new HMIS data quality standards for the NC BoS Coc with a focus on improving client focused language. Andrea provided an orientation to HMIS. LEAC members offered feedback highlighting concerns around how privacy and transparency are communicated to clients toward building trust.

Update on compensation policy/taxation - Laurel

Laurel McNamee noted that it had been confirmed that there was no way around including LEAC members' compensation as taxable income above $600. Additionally, the NC Housing Coalition was also requesting W-9 tax forms for Bringing It Home conference honorariums. LEAC members expressed dissatisfaction at this, noted that some members are receiving disability income and may not risk having additional tax liability. Alyce noted that if she was required to sign a W-9, she would refuse the payment. Laurel will follow up with NCHC to confirm whether that is really needed.

Open seat on steering committee and LEAC co-chair with Jeff leaving

Laurel noted that there is an open seat on the Steering Committee for someone with lived experience, as well as an opening in the role of LEAC co-chair with Jeff Rawlings taking another job outside the NC BoS CoC. LEAC members were asked to contemplate whether they would feel up for stepping into these roles and the agenda item would be discussed again at the July LEAC meeting.

Next meeting
June 9 at 12 PM

Coordinated Entry Council

May 15, 2023, Minutes

Attendees

Coordinated Entry Regional Leadership: Gretta Worley (Region 1); Rachelle Dugan (Region 2); Michele Knapp (Region 4); Teresa Robinson (Region 5); Andrea Wiley (Region 6); Caty Martin (Region 7); Tameka Joyner (Region 9); John Apol (Region 10); Michele Welsh (Regions 11 & 13); Lynne James (Region 12)

Statewide Representatives: Fredrika Murrill; Cassie Rowe; Angela Harper King

NCCEH staff and other participants: Bonnie Harper; Allie Card; Jenny Simmons; Laurel McNamee; Ashley Von Hatten

ESG Competition and CE Leadership

Laurel McNamee provided an overview of the Emergency Solutions Grant (ESG) competition, stating the purpose of the assistance is to rapidly rehouse persons who are currently experiencing homelessness, assist in meeting the costs of operating emergency shelters, and decrease homelessness through the provision of preventive programs and activities. The five eligible components under ESG are Street Outreach, Emergency Shelter, Rapid Rehousing, Homelessness Prevention, and HMIS.

A process-oriented webinar will be held on Thursday, June 1, 2023, from 2 pm – 3:30 pm for Regional Leadership. The webinar will cover the key components and changes to this year's competition. The Regional Committee will be required to provide feedback on applicant participation. The Regional Prioritization Form is an opportunity for Regional Committees to provide input on the applicants in their region applying for ESG funding and notify NCCEH staff and the Project Review Committee if any agency does not participate in Regional Committee and/or case conferencing meetings. The Regional Prioritization Form will be sent out on July 13, 2023, and is due back by close of business on July 27, 2023.

Unsheltered PIT Update/Next Steps

Ashley Von Hatten provided an update on Unsheltered PIT data, as of April 28, 2023. 1314 persons have been identified as living unsheltered on the night of 1/25/2023, with all BoS regions confirming their final numbers. As a reminder, the goal of the Unsheltered Access Coordinator (UAC) is not to count unsheltered households on the night of PIT but to ensure unsheltered households are connected to coordinated entry, services, and permanents housing. CE leads should encourage agencies to follow up with clients living unsheltered and working to get the households assessed and connected to resources. If contact cannot be made after 90 days, persons should be exited from the appropriate HMIS project(s).

UAC terms are May through April and regions should elect the most appropriate person for this role. Regions 3, 5, 6, 8, and 11 still need to identify a UAC. Please submit UAC information through Smartsheet. The goal of UACs is to ensure all people living unsheltered are connected to services, build trusting relationships, collect contact information for

follow-up, assess and refer to the by-name list, and refer to emergency shelter when possible.

2023 CE Evaluation Reminders

Ashley provided a reminder about the 2023 CE Evaluation process, as HUD requires CoCs to solicit feedback at least annually from participating projects and from households that participated in CE during that time period. The CoC began its evaluation process on April 3, 2023. The timeframe for PSH surveys is April 3, 2023, through May 26, 2023. Timeframe for Shelter and/or Street Outreach is May 15, 2023, through May 26, 2023. The Shelter and/or Street Outreach timeframe opened today and all ESG grantees received an email with this information. As a reminder, all clients housed by a rapid rehousing program in the CoC must receive the CE evaluation survey within 30 days (before or after) they are housed.

Updates & Reminders

The June CEC meeting was scheduled for June 19, 2023 (Juneteenth) and has been rescheduled for June 26, 2023. The July CEC meeting is scheduled for July 17, 2023, which overlaps with the NAEH conference and will be cancelled.

Next meeting
June 26 at 10 AM

Racial Equity Subcommittee

May 17, 2023, Minutes

Attendees: Quiotti Ratliff, Lori Watts, Kisha Darden, Deniece Cole, Tonya Gray Young, Tambra Chamberlain, Teresa Robinson, Mary Erwin, Gretta Worley
Staff: Andrea Carey, Sarah Murray, Laurel McNamee

Celebrations/Announcements

- Bringing It Home 2023 featured several RE subcommittee members- you did amazing!
- Gretta Worley is participating in a cohort of EDs engaging in RE work

Equity Initiative

- Thank you for your input and approval last meeting!
- Pilot for new assessment starting in June!
  - Both VI-SPDAT and New Assessment will be completed with all households
  - Will last approximately 4 weeks

Racial Equity Analysis Workgroup

- First meeting this Friday to begin planning
- Hope to bring a draft to subcommittee in July

RE Dialogue Series Workgroup

- April was first of the year on language access and working with Latinx clients
  - Multiple people said that they learned a lot
  - One agency looking for a certified interpreter since that call
  - Agency found interpretation certification classes through DHHS
- How to improve/impact access for Latinx clients?
  - Language access
  - Undocumented
  - Cultural (live with families)
  - SSN is a particular barrier
    - How can CoC educate providers on balance of HMIS requirements vs not allowing lack of documentation to deny services?
  - Language immersion through schools
  - Battered immigrant project through Legal Aid does great education
  - Need to challenge strict lengths of stay in shelter for undocumented residents
  - Education and resource list are the two most concrete suggestions
    - Let's marinate and think more next time
- Have 2 more dates set for this year
  - August 29- Environmental Racism
  - October 17- Affordable Housing
- Registration will be released closer to the dates
- Please let us know if you have speaker ideas!
  - Can send to Sarah at sarah@ncceh.org

True Color United Equity Hub

- Laurel shared her screen to show subcommittee members this resource

- Has free, self-paced courses on racial equity and LGBTQ identities
- Explained a bit about becoming an "org admin"
- Access here: https://truecolorsunited.org/
- Asked subcommittee members to check it out and think about if we want to use this more broadly in the CoC

Upcoming Training

- Client Bill of Rights training
- May 25
- Register here: https://www.ncceh.org/events/1614/

Agenda Items for Next Meeting

- Flesh out serving Latinx clients more

Next meeting

June 21 at 11:30 AM

Funding & Performance Subcommittee

April 27, 2023, Minutes

Members Present: Bonnie Harper, Lynne James, Sarah Lancaster, Melissa McKeown, Amy Modlin, Talaika Williams, Gretta Worley, Melanie York, Melissa Hewitt

NCCEH Staff Present: Brian Alexander, Andrea Carey, Jenny Simmons, Laurel McNamee

Welcome
Brian welcomed members and reviewed the meeting agenda to finalize FY23 CoC Program Funding Priorities, introduce CY24 ESG Funding Priorities for consideration, and identify the next steps for each.

FY23 CoC Program Funding Priorities:
CoC Program Funding Priorities set overall and regional funding priorities each year.

The Project Review and Steering Committees use these priorities to select and rank projects in the CoC Program Competition.

Current CoC-wide Priorities:

- Ensure essential infrastructure elements are in place, including HMIS and coordinated entry.
- Ensure adequate coverage of permanent supportive housing across the CoC.
- Increase the availability of rapid rehousing.
- Ensure CoC funding is being used well, including potentially reallocating some funding from projects that have patterns of low spending or poor performance.

The CoC Program Funding Priorities also set regional programmatic priorities to help determine which new projects to prioritize for funding in the annual competition.
Regional Programmatic Priorities:

- Typically, use the prior year's PIT/HIC and most recent funding awards, assigning a level of priority for Rapid Rehousing & Permanent Supportive Housing for each region based on the data available to determine need.
    - *Priority 1*: The region has more unmet needs than existing PSH beds, implying that it needs to significantly increase PSH stock to meet the need. (This is the only federal funding source for PSH. So only PSH projects can be Priority 1.)
    - *Priority 2*: The region has no current CoC-funded RRH.
    - *Priority 3*: The region already has CoC-funded RRH and/or some need for PSH, but less than their current stock of PSH beds, implying a relatively small increase in PSH in the region could meet the need.
    - *No Priority*: The region has enough PSH stock to meet their needs. (There is enough turnover of PSH beds to meet the region's needs.)

Discussion about these priorities was held and decisions were made:

Members of the subcommittee agreed by consent that the structure still makes sense as well as the overall CoC priorities.

Members held a discussion about using the term, "No Priority," to describe areas where PSH is not needed. The group discussed that while the data doesn't show PSH is needed, providers in those areas know and are serving people experiencing chronic homelessness that do need PSH. Using Priorities helps the NC BoS CoC make critical and difficult decisions with the limited amount of funding and is why the collection of data in the Point-In-Time Count and Housing Inventory Count is so critical. Members discussed scoring, weighting of projects based on priority category, and ranking of projects.

A strategy was suggested of using Rapid Rehousing (Priority 2) to increase bed capacity in regions. RRH can be used as an initial supportive housing program for folks and those who need longer-term support can move into PSH.

The group discussed monitoring and site visits of CoC Funded programs. While site visits have not resumed since the start of the pandemic, performance improvement work has been done by the CoC with about half of the CoC Program-funded agencies. The new Pre-Competition Scoring and Standards Review for renewal projects will help us identify performance issues and issues with policies and procedures that will help the CoC provide technical assistance to agencies that need it.

To address the concern that using the term "No Priority" could keep agencies from applying for PSH, the group decided to change the term "No Priority" to "Priority 4" in the FY2023 CoC Program Funding Priorities document. A brief description of Priority 4 was added to page 6.

Other potential considerations were reviewed, and subcommittee members agreed to keep the prohibitions around these activities the same as last year:

- *Acquisition, Rehab, and New Construction*
    - The CoC has not allowed this in past competitions due to limited bonus funding and the availability of other federal/state funding for affordable housing development.
        - Note: HUD Headquarters mentioned in a recent meeting that a Special NOFO for these activities will be released later in 2023.
- *TH-RRH*
    - The CoC has not allowed this project type for general homeless services in past competitions due to continued high barrier shelter prevalence, relatively low numbers of unsheltered individuals, and low shelter utilization rates.

- *DV Bonus (not guaranteed in this year's competition but likely)* – NCCADV has FY2021 Safe at Home award and was awarded an Expansion grant in the FY2022 competition for Safe at Home.
    - The CoC has allowed potential TH-RRH and/or SSO-CE projects dedicated for DV survivors.

The group reviewed the chart on page 7 of the FY2023 CoC Funding Priorities draft. Column F is the total CoC Program funding in that region. Column E shows what regions have RRH and which do not. The difference between Column F and Column E is PSH.

Next Steps:
Staff will incorporate feedback from today's meeting to update the draft presented today. Staff asked if the FPS wanted to see these changes before staff finalize and post for the Steering Committee to review.

FPS decided they would like to see the changes after they are made and before sending the document to the Steering Committee. Staff will send the revisions via email to committee members by 12 PM tomorrow, April 28, 2023, and will conduct a vote by email to conclude by the end of the day next Tuesday, May 2, 2023.

Staff will post the recommended draft document for the Steering Committee review to consider for approval at their May 9, 2023, meeting.

CY24 ESG Funding Priorities
The committee did not have time to review the CY24 ESG Funding Priorities today. Laurel McNamee, NC BoS CoC staff, has already done some work drafting the CY24 ESG Funding Priorities. Staff will send out a draft of the suggested changes and the committee will take time to review those at next month's meeting on May 25, 2023.

Staff shared that the ESG office is moving up the timeframe for the CY24 ESG Competition and plan to release the request for applications to early June; therefore, we need the CY24 ESG Funding Priorities approved at the June Steering Committee meeting.

Next meeting
May 25 at 11 AM

Next Steering Committee meeting:

July 11, 2023, at 10:30 A.M.