



# North Carolina Balance of State Continuum of Care

bos@ncceh.org

919.755.4393

www.ncceh.org/BoS

## NC Balance of State CoC Funding and Performance Subcommittee Meeting Minutes 1.26.23

**Members Present:** Amy Modlin, Gretta Worley, Lori Watts, Lynne James, Melanie York, Talaika Williams, Trishonda Roberson

**NCCEH Staff Present:** Brian Alexander, Andrea Carey, Jenny Simmons, Adrianna Coffee

### Minutes:

#### Welcome

Brian Alexander welcomed members of the subcommittee and highlighted the meeting agenda to focus on programmatic performance measures. As this was the first meeting since onboarding new subcommittee members, everyone gave an introduction.

**Performance Measures Introduction - Today's goal:** Develop a recommended list of programmatic performance measures for the CoC to use to evaluate project effectiveness & guide technical assistance efforts. FPS members were asked to think about whether there is missing information, does the baseline data suggest increasing or decreasing the benchmark the CoC sets, are the benchmarks reasonable, whether suggested measures are outcomes or outputs, and when should we be more assertive in benchmarks to help with CoC System Performance Measures?

#### Street Outreach

- When looking at the percent of people with disabling conditions, we previously set an initial benchmark of 70%, but when we look at our current data, that baseline is about 48%. the subcommittee set the new benchmark at 50%.
- When looking at percent of households experiencing chronic homelessness, our previous benchmark was at 50% with our baseline at 27%. The subcommittee decided to set the new benchmark at 30%.
- Our performance measure that we previously used in the ESG scorecard was one benchmark (people exiting to positive destinations). Staff suggested we split it into two benchmarks: percent exiting to positive housing destinations and percent of people exiting to shelter. Currently the baseline for percent of people exiting to permanent housing destinations is 17% and percent of people exiting to shelter is 16%. The subcommittee agreed that we should split the benchmark and set both at 20%.

#### Rapid Rehousing

We have 6 performance measures that we have been using:

- Percent of people with disabling conditions baseline is currently 34%, and the

- benchmark was set at 50%. The subcommittee agreed to set the benchmark at 35%.
- Percent of households experiencing chronic homelessness baseline is currently 14%, but the benchmark was set at 75%. The subcommittee decided to remove this benchmark because RRH projects are often not collecting documentation for CH at entry & only need it when a household needs to move to a PSH project.
- Percent of people that exited to a permanent destination. The baseline is 63% and the benchmark is currently set at 80%. The subcommittee decided to keep the benchmark at 80%.
- Percent of people that increased earned cash income. The baseline is at 8% and the benchmark is currently 20%. The subcommittee agreed to leave the benchmark at 20% with some added focus to increasing the quality of our data collection and then revisit next year and see how the baseline has changed.

Brian Alexander is going to send out the slide deck to subcommittee members to review the numbers and the group decided to table the rest of the rapid rehousing performance measures, the homelessness prevention and the permanent supportive housing performance measures for the February meeting.

#### **FY23 CoC Funding Priorities**

The FPS will review updated CoC Funding Priorities at its February 23<sup>rd</sup> meeting. NCCEH staff will send the FY22 CoC Funding Priorities document to members for review after this meeting. If any subcommittee members have thoughts about updates or have feedback, please email [brian@ncceh.org](mailto:brian@ncceh.org) by February 15<sup>th</sup>. The FPS will draft an updated document incorporating feedback and questions and send for review in advance of the February meeting, and then the FPS will finalize and vote to approve a recommended document for the Steering Committee to consider at the March 7<sup>th</sup> meeting.

**Next meeting:** February 23, 2023 11 AM – 12 PM