

North Carolina Balance of State Continuum of Care

bos@ncceh.org

919.755.4393

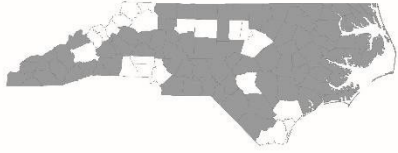
www.ncceh.org/BoS

NC Balance of State CoC Steering Committee Consent Agenda and Updates

December 6, 2022

Contents

| | |
|---|----------|
| SECTION I. NC BOS COC STEERING COMMITTEE CONSENT AGENDA..... | 2 |
| <i>November 8, 2022, Steering Committee Minutes.....</i> | <i>2</i> |
| SECTION II. UPDATES..... | 3 |
| LIVED EXPERTISE ADVISORY COUNCIL MEETING..... | 3 |
| <i>Friday, December 8, 12:00 P.M. – 1:00 P.M.....</i> | <i>3</i> |
| HMIS SYSTEM UPDATES | 3 |
| <i>Tuesday, December 13, 10:30 A.M. – 11:30 A.M.....</i> | <i>3</i> |
| 2022 ANNUAL SOAR END OF YEAR MEETING..... | 3 |
| <i>Tuesday, December 13, 11:00 A.M. – 3:00 P.M.....</i> | <i>3</i> |
| NC BOS COC ORIENTATION FOR 2023 STEERING COMMITTEE MEMBERS..... | 3 |
| <i>Wednesday, December 14, 11:00 A.M. – 12:00 P.M.....</i> | <i>3</i> |
| NC BoS COC ESG GRANTEE WEBINAR..... | 3 |
| <i>Thursday, December 15, 1:00 P.M. – 2:30 P.M.....</i> | <i>3</i> |
| SECTION III. MEETING MINUTES AND SUPPORTING MATERIALS | 4 |
| FUNDING AND PERFORMANCE SUBCOMMITTEE MEETING..... | 4 |
| <i>November 15, 2022, Minutes.....</i> | <i>4</i> |
| RACIAL EQUITY SUBCOMMITTEE MEETING..... | 6 |
| <i>November 16, 2022, Minutes.....</i> | <i>6</i> |
| LIVED EXPERTISE ADVISORY COUNCIL..... | 8 |
| <i>November 18, 2022, Minutes.....</i> | <i>8</i> |



North Carolina Balance of State Continuum of Care

bos@ncceh.org

919.755.4393

www.ncceh.org/BoS

Section I. NC BoS CoC Steering Committee Consent Agenda

The following will be voted on at the November 8, 2022, NC BoS CoC Steering Committee meeting:

November 8, 2022, Steering Committee Minutes

Available here: <https://www.ncceh.org/files/12670/>

**Any Steering Committee member may request to move an item off the consent agenda to be more thoroughly considered. Any such items will be discussed as a regular agenda item at the next Steering Committee meeting.*

[Back to top](#)



North Carolina Balance of State Continuum of Care

bos@ncceh.org

919.755.4393

www.ncceh.org/BoS

Section II. Updates

Lived Expertise Advisory Council

Friday, December 8, 12:00 – 1:00 P.M.

Presentation: <https://us06web.zoom.us/j/5799039481>

HMIS System Updates

Tuesday, December 13, 10:30 – 11:30 A.M.

Register here: <https://www.ncceh.org/events/1582/>

2022 Annual SOAR End of Year Meeting

Tuesday, December 13, 11:00 A.M. – 3:00 P.M.

Register here: <https://www.ncceh.org/events/1584/>

NC BoS CoC Orientation for 2023 Steering Committee Members

Wednesday, December 14, 11:00 A.M. – 12:30 P.M.

Presentation: <https://meet.google.com/aai-gasc-rmb>

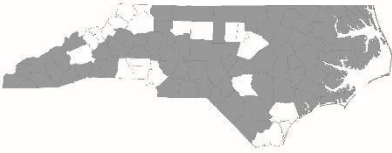
Or dial: (US) +1 406-640-8646 PIN: 359 759 048#

NC BoS CoC ESG Grantee Webinar

Thursday, December 15, 1:00 – 2:30 P.M.

Presentation: <https://uberconference.com/brianncceh>

Audio: (401) 283-4752 Pin: 1393



North Carolina Balance of State Continuum of Care

bos@ncceh.org

919.755.4393

www.ncceh.org/BoS

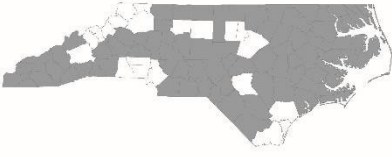
Section III. Meeting Minutes and Supporting Materials

Funding & Performance Subcommittee Meeting November 15, 2022, Minutes

Members Present: Talaika Williams, Bonnie Harper, Melissa Hewitt, Melissa McKeown, Amy Modlin, Tonya Freeman, Sarah Lancaster

NCCEH Staff Present: Brian Alexander, Andrea Carey, Jenny Simmons

- **Welcome**
 - Brian welcomed members of the subcommittee and highlighted the meeting agenda to focus on project performance measures.
- **Performance Measures Introduction** - *Today's goal:* Develop a recommended list of programmatic performance for the CoC to use to evaluate project effectiveness & guide technical assistance efforts.
 - **Programmatic Performance Measures for project types funded through ESG and CoC using Scorecards and HMIS reports**
 - FPS members were asked to think about whether there is missing information, does the baseline data suggest increasing or decreasing the Benchmark the CoC sets, are the benchmarks reasonable, whether suggested measures are outcomes or outputs, and when should we be more assertive in benchmarks to help with CoC System Performance Measures
 - **Street outreach**
 - 4 Measures in the ESG Scorecard for Street Outreach designed to help Street Outreach programs engage with the people who are most vulnerable, living unsheltered, and the hardest to reach.
 1. % of people with disabling conditions – Current Benchmark is 70%/Baseline is 48%
 - a. Participants suggested the data is more reflective of clients saying they do not have any disabling conditions instead of the actual presence of disabling conditions.
 - b. *FPS recommends decreasing Benchmark to 50%*
 2. % of households experiencing chronic homelessness – Current Benchmark is 50%/Baseline is 27%
 - a. *FPS recommends decreasing Benchmark to 30%*
 3. % of people exiting to PH destinations – The CoC used positive destination as the performance measure in the ESG Scorecard – Current Benchmark 30%/Baseline 33% – CoC recommends detailing this performance measure to the measures below:
 - a. % of people exiting to shelter –
 - b. % of people exiting to permanent housing –



North Carolina Balance of State Continuum of Care

bos@ncceh.org

919.755.4393

www.ncceh.org/BoS

FPS agreed to table Street Outreach to a time when we have Street Outreach providers around the table to participate in this discussion.

- **Emergency shelter**

1. % of people with disabling conditions – Current Benchmark is 50%/Baseline is 40% (Staff suggest not including DV shelters in this measure as they serve a specific population. FPS agreed.)
 - a. Helps shelters to lower barriers that exclude people with disabling conditions.
 - b. *FPS recommends keeping the Benchmark at 50%*
2. % of adults increasing earned cash income – Current Benchmark is 20%/Baseline is 4%/SPM baseline is 13%.
 - a. Difficulty with clients disclosing this information
 - b. *FPS recommends lowering Benchmark to 10% (and increasing Technical Assistance in this area.)*
3. % of people that exited to a permanent destination – Current Benchmark is 40%/Baseline is 25%/SPM Baseline is 40%
 - a. Incentivize shelters to implement Housing First practices and not to discharge people back to unsheltered homelessness
 - b. *FPS agreed to keep Benchmark at 40%*
4. % of households experiencing chronic homelessness – Current Benchmark is 50%/Baseline is 14%
 - a. Concern about the difficulty in programs moving from achieving 14% to 50% in one year.
 - b. *FPS agreed to lower Benchmark to 25%*
5. Median length of participation – No Benchmark/Baseline is 20 days/SPM Baseline is 105 days
 - a. This performance measure is a System Performance Measure.
 - b. *FPS agreed to set a Benchmark at 90 to 120 days*

- **Rapid rehousing – Tabled until January 26, 2023**

- **Homelessness prevention – Tabled until January 26, 2023**

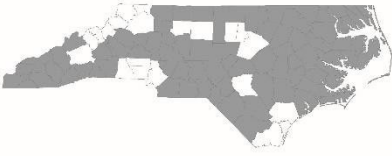
- **Permanent supportive housing – Tabled until January 26, 2023**

- **Next steps**

- When these benchmarks get published, we could suggest ways to improve performance to meet benchmarks through webinars and technical assistance.
- Outreach to some Steet Outreach programs to participate in setting Performance Measure Benchmarks for Street Outreach programs

Next Meeting

January 26, 2023, at 11:30 AM



North Carolina Balance of State Continuum of Care

bos@ncceh.org

919.755.4393

www.ncceh.org/BoS

Racial Equity Subcommittee Meeting

November 16, 2022, Minutes

Attendees: Kisha Darden, Makala Perez, Kenett Melgar, Jefferey Rawlings, Lori Watts

Staff: Andrea Carey, Sarah Murray, Laurel McNamee

Celebrations/Announcements

- Makala welcomed a baby girl on September 6th and is back this week!
- Bringing It Home 2023 conference actively recruiting for presentations- please consider applying! <https://nchousing.org/bringing-it-home-2023/>

RE Dialogue Series

- Held 3 dialogue calls this year
- Averaged 70 participants per call
- Hope to do visioning and strategizing for the new year soon
- Please let us know if you would like to join the workgroup!

Equity initiative Workgroup

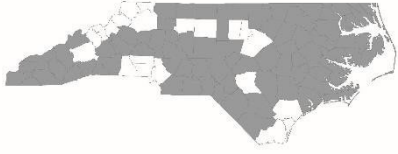
- Planning for new assessment
- Goal: Between October and December 2023, Black/AAs who are being assessed for prioritization are proportionally represented with high scores (40-50%)
- Focusing on prioritizing based on challenges to housing
- Bringing It Home conference proposal submitted!

HMIS Data Standards

- HUD overhauling demographics in HMIS
- December HMIS System Updates meeting will host a focus group for feedback
 - 12/13 at 10:30 AM
 - <https://www.ncceh.org/events/1582/>

Subcommittee Recruitment for 2023

- Most ideal to recruit people for beginning of the year
 - Quieter time typically
 - Allows us to orient everyone at once
- Whose voices are we missing?
 - Representation from all 13 regions of BoS
 - Would be nice to have similar racial representation in the subcommittee as clients that we serve
 - Ask current members to invite others to the subcommittee?



North Carolina Balance of State Continuum of Care

bos@ncceh.org

919.755.4393

www.ncceh.org/BoS

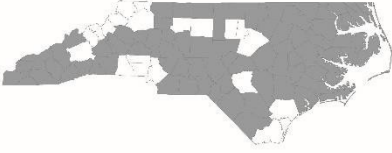
- Could we advertise at each regional meeting (give an update each time on subcommittee activities)
- Could piggyback on recruitment efforts of LEAC
- Tribal communities/American Indian populations
- How should we do recruitment and onboarding differently?
 - No ideas currently- please email if come up with them later
- How can you help?
 - Present at your next regional committee mtg
 - Reach out directly to 2 colleagues to recruit
 - The whole present group committed to these two action steps!

Next Subcommittee Meeting

- Cancelling 12/21 meeting
 - This is the National Day of Remembrance for people who died while experiencing homelessness
 - If you hear of any events/vigils, we would love to share with the group
- Next meeting will be 1/18/23
 - Plan to do onboarding/introductions for new members
- Happy Holidays!

Next Meeting

January 18, 2023, at 11:30 AM



North Carolina Balance of State Continuum of Care

bos@ncceh.org

919.755.4393

www.ncceh.org/BoS

Lived Expertise Advisory Council November 18, 2022, Minutes

Attendance: Tonya Parker, Rachele Dugan, Jeff Rawlings, Alyce Knaflich, Eric Edwards, Laurel McNamee (staff),

Bringing It Home Conference: The LEAC discussed the invitation to present again at the Bringing It Home Conference in May, 2023. There was unanimous agreement that the group present again, and a conversation was had on what to include in the presentation. Laurel will provide feedback to conference organizers that the LEAC has accepted the invitation and is requesting additional speaking time than was afforded in last year's conference.

Client Bill of Rights: Laurel McNamee presented a first draft of a Client Bill of Rights and the LEAC reviewed it section by section providing feedback and discussion on additional content and framing. The LEAC discussed ideas of how the bill of rights could be enforced and suggested that regional committees be a first step of review, with a broader CoC level committee available upon appeal. Laurel will incorporate this feedback into a 2nd draft to discuss at the Dec meeting.

Recruitment: the LEAC discussed recruitment strategies to fill vacant seats and decided to focus recruitment efforts at the agency level, instead of asking the CE Leads from each region to offer names. It was suggested that outreach begin with PSH providers in the Eastern part of the state. Laurel will begin doing some initial outreach, and LEAC co-chairs will join for calls with interested persons.

Next Meeting

December 9, 2022, at 12 PM

Next Steering Committee meeting:
January 10, 2023, at 10:30 A.M.