



Agenda

September 2022

System Updates

- Introducing Dashia
- Annual Privacy Training
- System Configuration Subcommittee update
- HUD Reporting Season

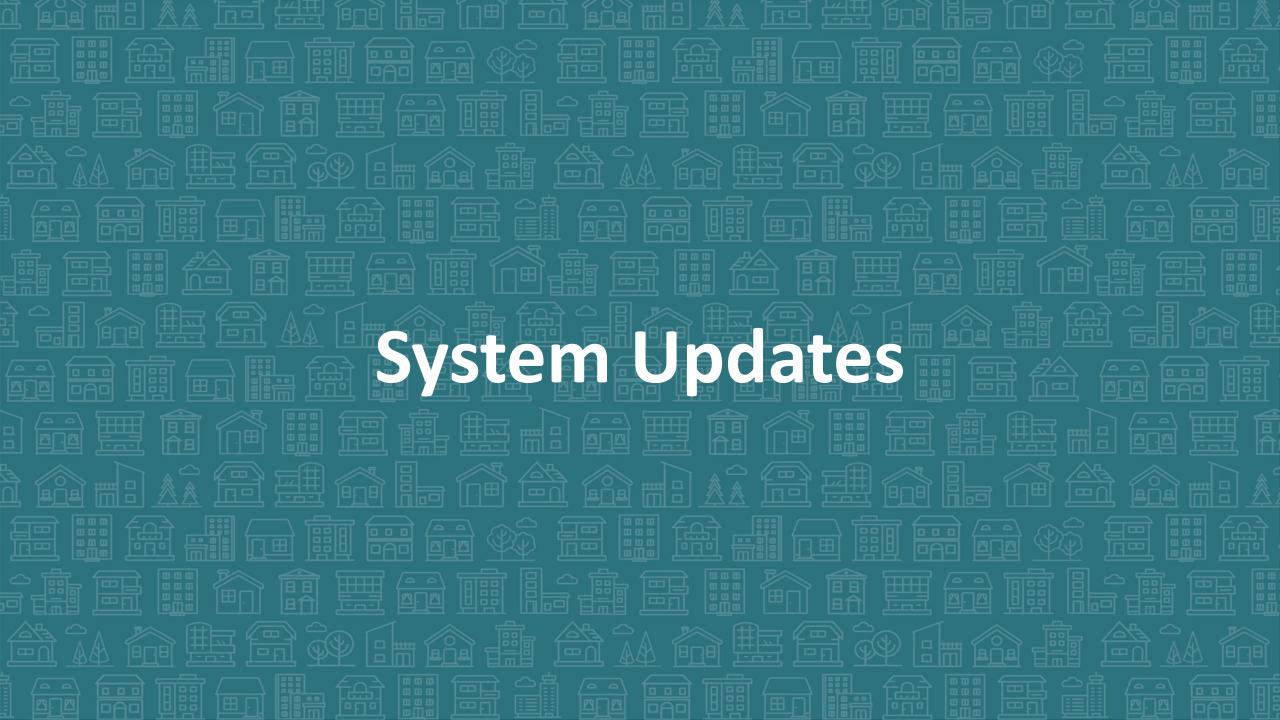
Training and resources

- Monthly training opportunity
- ZenGuide Knowledge Base

What's Next

Questions/Concerns?







Annual Privacy Training

What

- Required by HUD and our HMIS@NCCEH Operating Policies and Procedures
- Review Training video, Pass Quiz (100% correct), Sign User Agreement
- Licenses are Inactivated and deleted if not completed

Who

- Required for users issued a license prior to August 1, 2022
- Agency Admins are responsible for getting users through training on time

When

Month of September annually



Annual Privacy Training Expectations

Agency Admin Expectations:

- Notify NCCEH of anyone who is no a user or on-leave
- Follow up with users for LMS logins
- Check-in and monitor users progress

All User Expectations:

- Users should check they received LMS log-in or notify NCCEH within the week
- User should complete training early

After the training deadline, AA or user will need to notify helpdesk to confirm when they have met the requirement

Learning Management System (LMS)

- Bookmark: https://www.icatraining.org/
- Allows better tracking for new user and annual requirements
- Specialized ICA team for producing trainings
- Will launch new user trainings later in 2022
- Annual Privacy Training
- Deadline September 30th

English (United States) (en_us) ▼



USERNAME / EMAIL

Username / email

PASSWORD

Password

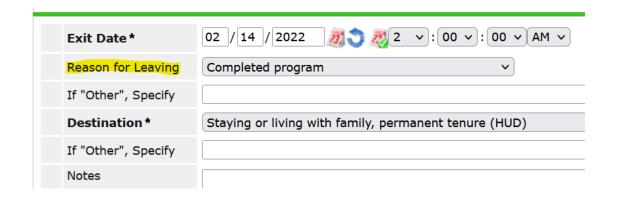
☐ Remember username

Log in

Forgotten your username or password?

Advisory Board System Configuration Subcommittee

- Advisory Board governs HMIS@NCCEH
- System Configurations
 Subcommittee made up of HMIS users, supported by Nicole
- New Reason for Leaving response options will be published Oct 1st!



LSA – Longitudinal System Analysis

AHAR - Annual Homelessness

Assessment Report

SPM - System Performance

Measures

HIC - Housing Inventory Count

PIT - Point in Time Count





Upcoming Corrections for Longitudinal System Analysis (LSA) & System Performance Measures (SPMs)

- Spot checks starting now
- Essential corrections start in September
- Continue until complete



What does a reporting season look like for you?



Agency Admins receive and red flags



Each Agency handles red flags differently

AAs can redistribute or lead corrections AAs are Data Center points of contact



List of red flags sent to each Agency

- What are the possible responses to a list of corrections?
 - It's corrected! (yay!)
 - I cannot correct it. (confirmed)
 - It looks correct when I look at this. (potential report issue)

	А	В	С	D	Е
1	DQ Flag Type	Client ID	Provider	Project Start Impacted	Impacted Date (Exit or Annual Date) #
2	Homeless History Error/Missing	496916	Heading Home - Rowan County - Emergency Shelter(7389)	10/23/2018	
3	Missing county of service	491033	Heading Home - Rowan County - Emergency Shelter(7389)		
4	Past Due Annual Assessment	3703	Heading Home - Rowan County - Emergency Shelter(7389)	2/6/2014	
5	Past Due Annual Assessment	90086	Heading Home - Rowan County - Emergency Shelter(7389)	2/25/2019	
6	Past Due Annual Assessment	110150	Heading Home - Rowan County - Emergency Shelter(7389)	4/1/2015	
7	Past Due Annual Assessment	111465	Heading Home - Rowan County - Emergency Shelter(7389)	6/1/2015	
0	Pact Duo Annual Accomment	150005	Hoading Home Power County Emergency Shelter/7290\	6/1/2015	

Don't wait for a big list - The CoC-APR and ESG-CAPER can help catch most errors!

- Relationship to Head of Household
- Client Location
- Annual Assessments
- Housing Move-In Dates (RRH, PSH only)
- Date of Engagement (SO only)
- Exit Destination



Monthly Training Opportunity

Upcoming Trainings

• Tuesday, September 27th, 10-11 am: When Clients Decline Consent

Materials Posted

• Data Center's News Archive: ncceh.org/hmis/news



ZenGuide Knowledge Base

Your first stop for answers

56 Articles and counting!

We use your search results to develop new articles

Replacing the "Other Resources" section of NCCEH Data Center website

Bookmark it!

https://ncceh.zendesk.com/hc







What's Next Calendar

Due	Event Name
September 13 th	HMIS System Updates
September 27 th	Training for When Clients Decline Consent
October 1st	New Federal Fiscal Year
October 11 th	Agency Admin System Updates meeting
October 20 th	Training for HUD Reporting





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Contact NCCEH Data Center Help Desk

hmis@ncceh.org 919.410.6997





@NCHomelessness



nc_end_homelessness





