



WNC
HOMELESS
COALITION

Regular Meetings -2nd Thursday of the month

4/14/2022, 10:00 am -11:00 am

Referral and Monitoring Meeting/RRH Selection Committee 11:00-12:00 pm

MINUTES

INTRODUCTIONS

Name	Agency
Derek Lancour:	Vaya Health
Viyanna Langager:	Meridian/Blue Ridge Cherokee ACTT
Lori Watts:	Vaya Health
Veronica Murphy:	REACH of Macon
Robert Cochran:	HERE in Jackson County
Destri Leger:	First United Methodist Church of Waynesville
Monica Frizzell:	DHHS
Kristen Cole:	Pisgah Legal Services
Kenett Melgar:	Blue Ridge Health
Stephanie Almeida:	Smoky Mountain Harm Reduction
Trish Lawson:	REACH of Clay Co
Katie Strong:	HERE in Jackson County

STANDING AGENDA ITEMS

- Review & Approval of last month' Minutes
 - *Viyanna L motioned, Robert C seconded, no further discussion, all in favor, no one was opposed, the motion carries*
- Balance of State Steering Committee Update
 - Steering Committee updates and documents can be found at <https://www.ncceh.org/bosminutes/>
 - Derek Lancour to provide report out
 - CoC competition awards announced for FY 21
 - NC BoS received nearly \$12 million and \$9 million pertained to renewals that were awarded
 - 2 new projects
 - Thrive RRH
 - NCCADV (North Carlina Coalition Against Domestic Violence) RRH targeting DV survivors
 - Grant Inventory Worksheet (GIW) due in about 6 weeks
 - Notice of Funding Opportunities (NOFA) most likely late summer
 - Intent to apply is mandatory for agencies applying for new CoC funds
 - Posted on NCCEH website
 - Due 2 weeks after NOFA release

- CoC funding priorities
 - Factored in pandemic's impact and tight housing market
 - Regions need to select Scorecard Committee Rep which is due by 4/22/22
 - Tuesday, April 26th at 2 PM
 - Wednesday, May 5th at 1 PM
 - Friday, May 13th at 2 PM
 - Racial Equity Sub Committee
 - added new members in January
 - Also set actionable goals
 - 3 events in 2022
 - 1st event 4/12/22
 - Lori W: continuing to work with TA provider for total of 9 months and goes through October
 - Looking to recruit new folks to join subcommittee
 - If interested contact Lori W
 - Equity Initiative Core Team
 - BoS partaking in a multiple CoC group to improve equity
 - Looking for additional members who would help to provide a more diversified lens
 - FY 21 System Performance Measures
 - 1 length of time homeless
 - 2 return to homelessness
 - 3 # of homeless
 - 4 increase in income
 - 5 1st time homeless
 - 7 exits and retention to PH
 - Provided info on length of time homeless with chart
 - Evidence illustrates large spike due to pandemic and overtime length of homelessness is increasing
 - Return to homeless
 - 16% return to homelessness within 2 years from move in
 - # experiencing homelessness
 - Total PIT=1520; total FY 2021=4991
 - Increase in income
 - Compared adult stayers vs adult leavers
 - First time homeless
 - Increase of 205 since last year
 - Exits to retention
 - Significantly reduced exit data errors which is a sign of improved data collection
 - Vaccine Distribution
 - NCCEH and DHHS compiling monthly data

- Homeless in HMIS- only 22.9% vaccinated (much lower than total pop vaccine rates)
 - Highest vaccination age group was 50-64 yrs old
 - Region 1 was second lowest vaccination rate among all regions
 - NCCEH plans to reach out to Regional leadership to discuss vaccination plan
 - CE Evaluations
 - 2021 CE Evals illustrated that CE is working
 - Also illustrated need for a wider range of response options
 - 2022: areas for improvement:
 - Response rates
 - Survey content
 - Response bias
 - Surveys can be emailed to NCCEH
 - RRH within 30 days before or after move in
 - PSH between 4/1/22-5/31/22
 - Shelter and street outreach between 5/17/22-5/31/22
- Coordinated Entry Update
 - Robert C provided
 - Surveys
 - Reminded about timelines for RRH
 - Staffed 27 during RAMM
 - Approved 25 of those folks for various programs
 - EHV: 6 approved thus far and several more in process
 - Agency would welcome competition for the CE Grant
 - Can call Robert or Ashely Von Hauten at NCCEH
 - Welcoming another agency to facilitate and take over as CE agency
 - They would remain in role if no other agencies interested but open to the group for discussion
 - Some discussions between Vaya Health and HERE about CE Grant
- Rapid Rehousing Update
 - Robert C provided
 - Surveys need to be provided on an “on going basis”
 - Plan to implement sending surveys out within 30 days after RRH client has moved in
 - Since Jan 1: assisted 6 households
 - Average 1624 spent per household
 - Regional grant spending at 18% spent at 25% of program year
 - Slightly behind in spending for the year
 - Challenge is locating housing once they have been approved, much like Housing Choice Vouchers as well
- Back@Home Update

- Robert C provided
 - 1 Case Manager
 - Still going strong
 - Funded through CAREs Act
 - Low on homelessness prevention funds at this point
 - Primarily RRH
 - Refer to Katie Strong (Case Manager, 331-1270)
- Permanent Supportive Housing Update
 - Derek L provided
 - 38 households (significantly below grant minimum)
 - In terms of persons housed, 33, 5 existing unhoused; 2 in Haywood, 1 in Jackson, 1 in Graham, 1 in Clay
 - 70 persons
 - 55 adults
 - 15 children
 - 3 exits since last meeting
 - Spending for 10 months (May'21-Feb'22) is 67.20%. 90% target at 10 months is 75%, 100% at 10 months is 83.33% so we would like to be between 75% and 83.33% so still behind with 2 remaining months.
 - Veronica M: has a couple of approved clients and the PSH referral packet is almost completed. Hopes to submit completed PSH referral by 4/19/22
- Agency Report Outs
- Destri Leger (First United Methodist Church of Waynesville): Haywood Co; unsheltered access lead, HMIS accessing project with First United Methodist Church of Waynesville
 - Working to access those folks who are in system
 - Pathways, Bethel House, Helping Hands of Haywood; working towards getting those folks access to connect to CE
 - If interested in leading process in own county reach out to Destri L
- Kenet : Blue Ridge Health
 - Starting to do more homeless work in Region 1 (Haywood, Jackson, Swain, and Macon), supporting Destri in moving forward with accessing individuals
 - Focus on homeless engagement, outreach, and to connect them to Coalition and CE, goal to better serve the population
 - Blue Ridge is primarily physical and mental health, but they plan to collaborate with other local organization and assist their clients with connected to additional supports in the area
 - Assist with connecting to PCP and other areas
 - Working to connect folks to other supports in area
 - Located at Health Center near hospital
 - Stephanie A: plans to connect with Kenet to support Macon Co
 - Veronica M: also plans to connect with Kenet to collaborate with Blue Ridge Health
- Smoky Mountain Harm reduction starting online Family Support Group for individuals who have person in their life with SU challenges

- Using FAST Model
- 15 minutes of education
 - Communication
 - Treatment
 - Reversing OD
 - 26 modules and 1 hour support group and 15 minutes of self-care
- Kirsten Cole: Social Worker at Pisgah Legal
 - They have 3 Social Workers on staff
 - Been doing work just over 1 year thus far
 - Still learning about resources available in Region 1
 - Inquired about SOAR services for Region 1
 - Not certain but believes no SOAR workers West of Asheville
 - Stephanie A confirmed

OTHER AGENDA ITEMS

- **Scorecard Committee Representative required (1 rep for each region)**
 - creates both renewal and new applicant scorecards for the annual CoC Program Competition. Each region should select someone able to fully participate in this process. Scorecard Committee members will meet on the following dates:
 - Tuesday, April 26th at 2 PM
 - Wednesday, May 5th at 1 PM
 - Friday, May 13th at 2 PM
 - Monica had filled role in past and had positive experience
 - Monica provided some details about process and obligation
 - Short in general and minimal “homework”
 - Lori W open to filling role
 - *Derek L motioned, Desrti L seconded, no further discussion, all in favor, no one was opposed, the motion carries*
 - *Lori W approved*
- **Unsheltered Access Coordinator (UAC) (Term for this role is May-April)**
 - Serve as primary contact for Regional Committee around unsheltered access
 - Coordinate with Regional Coordinated Entry Leads to ensure people experiencing unsheltered homelessness access the local coordinated entry system
 - Ensure data collection happens on all people experiencing unsheltered homelessness
 - Engage providers/organizations/stakeholders to understand the local plan to engage people experiencing unsheltered homelessness and how to connect them to the coordinated entry system
 - Provide additional training to providers/organizations/stakeholders as needed
 - Destri Leger: was in UAC role the past year and willing to remain in role if no one else is interested

- *Robert C motioned, Viyanna L seconded, no further discussion, all in favor, no one was opposed, the motion carries*

NEXT RAMM MEETING – April 28, 2022 at 11 AM

NEXT COALITION MEETING – May 12, 2022 at 10 AM