



# North Carolina Balance of State Continuum of Care

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## NC Balance of State CoC Steering Committee Minutes

May 3, 2022

**Regional Leads Present:** Viyanna Langager, Emily Lowery, Arwen March, Pamela Hinton, Kristen McAlhane, Natasha Elliot, Marie Watson, James Stroud, LaTasha McNair, Cara Moraitis, Tujuanda Sanders, Brian Fike

**At-Large Members Present:** Torie Keeton, Ellen Blackman, Angela Harper King, Brooks-Ann McKinney, Jefferey Rawlings, Rachele Dugan, Tiffany Askew, Cassandra Rowe

**SC Members Absent:** Kristen Martin, Emily Locklear, Lakitra Claude, Isaac Sturgill

**Interested Parties Present:** Amber Story, Amy Modlin, Bonnie Harper, Christine Craft, Derek Lancour, Kendra Martin, Kim Hemphill, Laureen Singleton, Leanne Greer, Leila McMichael, Lisa Phillips, Lori Watts, Melissa McKeown, Teresa Robinson, Savannah Dick, Stacy Gibson, Suzy Khachaturyan, Teena Willis, Tonya Freeman, Kisha Darden, Leonard Tillery, Lynna James

**NCCEH Staff Present:** Brian Alexander, Laurel McNamee, Allie Card, Andrea Carey, Ashley VonHatten, Adrianna Coffee, Adriana Diaz, Debra Susie

### Approval of Consent Agenda

- The consent agenda was sent out for review prior to the meeting and is posted at: <https://www.ncceh.org/bos/steeringcommittee/>
- The consent agenda was voted on at the beginning of the meeting. Without changes or objection, the consent agenda was approved by common consent.

### FY2022 CoC Competition Update

The initial phases of the FY2022 CoC competition have begun:

- Registration – submitted by staff on March 28<sup>th</sup> and awaiting CoC review process
- Grant Inventory Worksheet (GIW) – usually follows 6 weeks after the registration deadline
- Notice of Funding Opportunity (NOFO) – anticipating late summer?

NCCEH staff have begun to slowly prepare for this year's competition:

- New CoC Applicant webinar held on March 3:
  - Webinar Recording: <https://youtu.be/Rag6V5HuzC8>
- [FY22 CoC Funding Priorities have been approved.](#)

- [Posted on the website at: https://www.ncceh.org/media/files/pages-page/2b7f75d2/2022-coc-funding-priorities-final.pdf](https://www.ncceh.org/media/files/pages-page/2b7f75d2/2022-coc-funding-priorities-final.pdf)
- Intent to Apply process ready:
  - The Intent to Apply form is mandatory for all agencies applying for new CoC funds and can be submitted at: <https://app.smartsheet.com/b/form/>
    - Any agency wanting to apply for a new CoC project in the FY22 competition is required to submit a form.
    - Asks for preliminary information about proposed project(s)
    - NCCEH staff will review and follow-up with the agency to discuss
      - Staff will schedule follow-up calls later in the year once we have more details.
    - Rolling-basis, non-binding
    - Deadline: 2 weeks after NOFO release
- Eligible activities: Rapid Rehousing and Permanent Supportive Housing

The Scorecard Committee has begun its work to update CoC scorecards:

- The Scorecard Committee recommends renewal and new applicant scorecards.
- The Scorecard Committee will meet over three consecutive weeks:
  - Tuesday, 4/26 - [Minutes](#)
  - Thursday, 5/5 - [Minutes](#)
  - Friday, 5/13 - Cancelled

The Steering Committee will consider approval of Scorecard Committee recommendations at its June 7<sup>th</sup> meeting. Recommended new and renewal scorecards will be posted in advance of the meeting for Steering Committee members to review.

### **Coordinated Entry Evaluation**

In accordance with HUD Coordinated Entry Notice: Section II.B.15, the NC BoS CoC began the process of evaluating its Coordinated Entry System (CES) on April 1, 2022.

- HUD requires CoCs to solicit feedback at least annually from participating projects and from households that participated in coordinated entry during that period.
- Surveys must address the quality and effectiveness of the entire coordinated entry experience for both participating projects and households.
- The participants selected by the CoC to participate in the evaluation must include individuals and families currently engaged in the coordinated entry process and who have been referred to housing through the coordinated entry process in the last year.

For the 2022 CE Evaluation, the following projects will be evaluated:

- Permanent Supportive Housing (PSH): PSH clients who have entered a PSH program in the last year will be offered the opportunity to complete the coordinated entry evaluation survey that asks about their experience of the coordinated entry system.
  - PSH survey timeframe is [April 1, 2022 through May 31, 2022](#).
- Shelters and/or Street Outreach: All people completing the VI-SPDAT will be offered the opportunity to complete the coordinated entry evaluation survey that asks about their experience of the coordinated entry system.

- Shelter and/or Street Outreach timeframe is May 17, 2022 through May 31, 2022.
- Rapid Rehousing: All clients housed by a rapid rehousing program in the CoC must receive this survey within 30 days (before or after) they are housed.

CE Evaluation materials are located at: <https://www.ncceh.org/bos/coordinatedentry/>

- The webpage includes directions and surveys for the following programs:
  - Shelters and Street Outreach programs (May 17, 2022)
    - Unsheltered
    - Emergency shelters
  - Rapid Rehousing and Permanent Supportive Housing programs
    - Consumer survey
- All agencies that participate in CE should complete the Service Provider Agency survey.
- Survey collection:
  - Agencies will give clients an option of completing the survey (paper form or electronic).
  - Client completes paper survey (anonymously), seals in envelope, places in collection box and/or client completes electronic survey.
  - CE Lead and/or identified person collects paper surveys and scans to bos@ncceh.org.
- Data processing
  - Analyze results
  - Report to NC ESG Office
  - Propose changes to CE system

### Emergency Housing Vouchers

Staff provided an update on Emergency Housing Vouchers (EHV), presenting data from the EHV Dashboard for Public Housing Agencies (PHAs) in NC:

| PHA CODE     | PHA NAME                                       | Total Awards | Active Issuances | Current Leased Vouchers | Utilization  |
|--------------|--|--------------|------------------|-------------------------|--------------|
| NC022        | Housing Authority of the City of Greenville    | 27           |                  | 26                      | 96.30%       |
| NC159        | Western Piedmont Council of Governments        | 30           | 10               | 9                       | 30.00%       |
| NC161        | Isothermal Planning & Development Commission   | 32           | 23               | 6                       | 18.75%       |
| NC008        | Housing Authority of the City of Concord       | 26           | 12               | 3                       | 11.54%       |
| NC025        | Rockingham Housing Authority                   | 15           | 5                | 1                       | 6.67%        |
| NC050        | Wadesboro Housing Authority                    | 15           |                  | 1                       | 6.67%        |
| NC901        | North Carolina Commission of Indian Affairs    | 414          | 255              | 14                      | 3.38%        |
| NC018        | Housing Authority of the Town of Laurinburg    | 15           |                  |                         |              |
| NC035        | Sanford Housing Authority                      |              | 1                |                         |              |
| NC075        | City of Albemarle Department of Public Housing | 15           |                  |                         |              |
| NC089        | Bladenboro Housing Authority                   | 15           | 2                |                         |              |
| NC118        | Roanoke-Chowan Regional Housing Authority      | 15           |                  |                         |              |
| NC120        | Chatham County Housing Authority               | 15           |                  |                         |              |
| NC137        | Nash-Edgecombe Economic Development, Inc.      |              | 21               |                         |              |
| NC145        | Economic Improvement Council, Inc.             |              | 6                |                         |              |
| NC155        | Franklin-Vance-Warren Opportunity, Inc.        |              | 9                |                         |              |
| <b>Total</b> |  | <b>634</b>   | <b>344</b>       | <b>60</b>               | <b>9.46%</b> |

Staff outlined the priorities for EHV:

1. Households ready to Move On with long-term rental assistance but less intensive case management
  - a. Permanent Supportive Housing (PSH) and Rapid Rehousing (RRH) clients are both eligible.
  - b. RRH household is eligible when housed for 8+ months.
2. Households with longest length of unsheltered homelessness and where documentation for PSH (chronic homelessness and/or disability) is not able to be obtained.
3. Families and/or individuals on current regional Coordinated Entry (CE) by-name list (BNL) who need long-term rental assistance.

Within the EHV Smartsheet Portal there is a new button that allows users to send additional documents to the North Carolina Commission of Indian Affairs (NCCIA).

All EHV PHAs are required to provide housing search assistance to clients, by:

- Helping a family identify and visit potentially available units during their housing search
- Helping to find a unit that meets the household's disability-related needs
- Providing transportation and directions
- Assisting with the completion of rental applications and PHA forms
- Helping to expedite the EHV leasing process for the family

Not all PHAs have current capacity to meet this requirement but must figure it out either by providing the services themselves or contracting with an organization who can perform the service on their behalf. NCCIA and NCCEH are working out details for more robust housing search assistance.

Ellen Blackman asked if staff knew if the underutilization of EHV is the result of not enough referrals in the three priority categories. Staff answered that at this point there is a good flow of referrals to NCCIA for priorities 2 and 3 but they would like to see an increase of referrals for priority 1. Ellen asked if there is a list on the NCCEH website of the PHAs that have signed an MOU or MOA. All PHAs listed on the NCCEH website have signed MOU or MOA: [www.ncceh.org/bos/ehv](http://www.ncceh.org/bos/ehv)

### **2022 Point-In-Time Count**

Staff presented data from the 2022 Point-in-Time (PIT). Data shown includes total people counted experiencing homelessness on January 26, 2022 and subsets of that data.

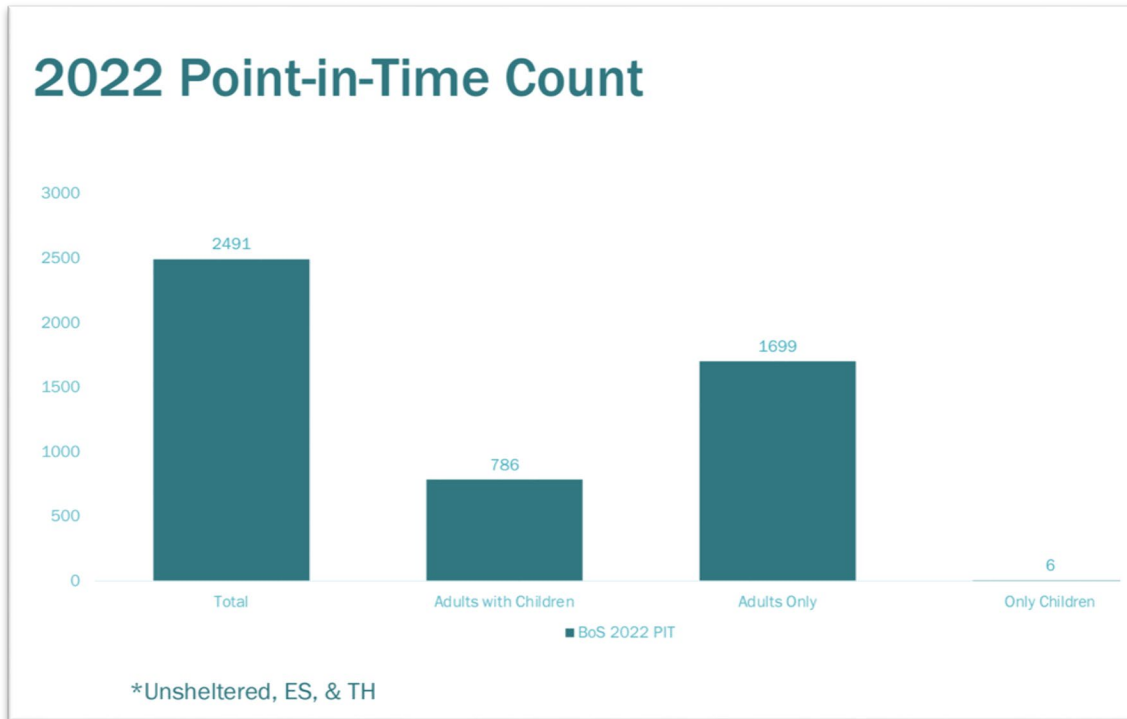
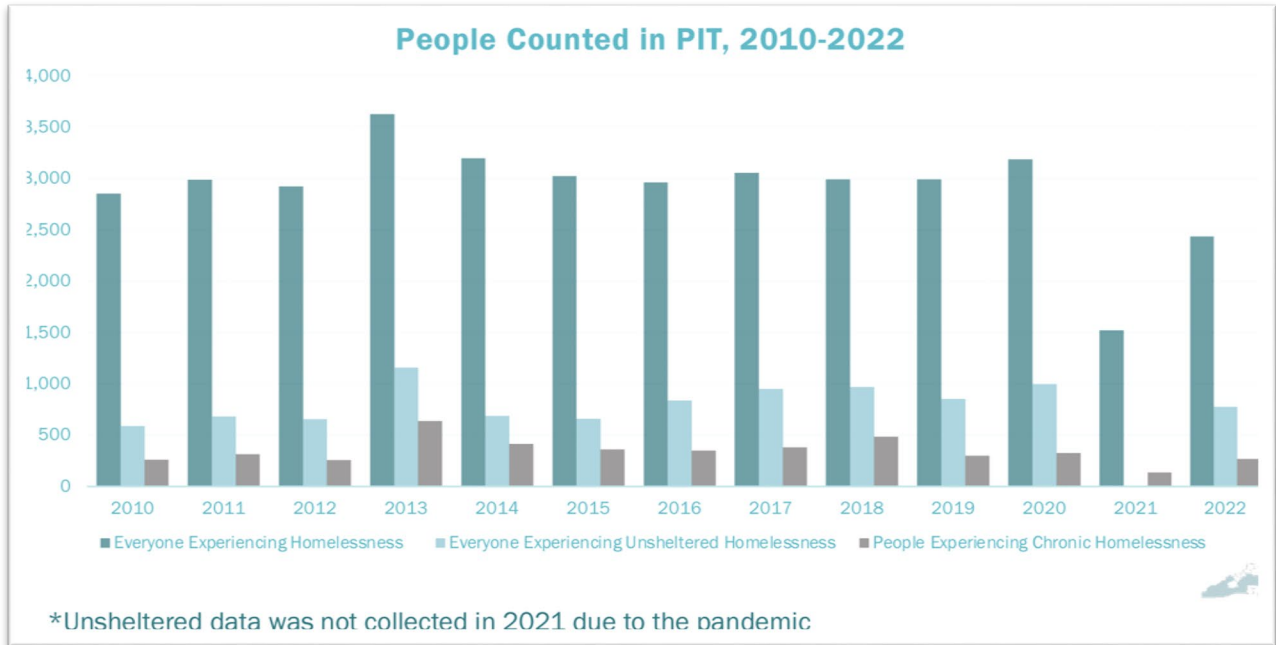
PIT/HIC data was submitted to HUD for the entire NC Balance of State CoC on April 28, 2022. The data included:

- Total Count
- Methodology
- Regional Sheltered and Unsheltered Count
- Regional Veterans

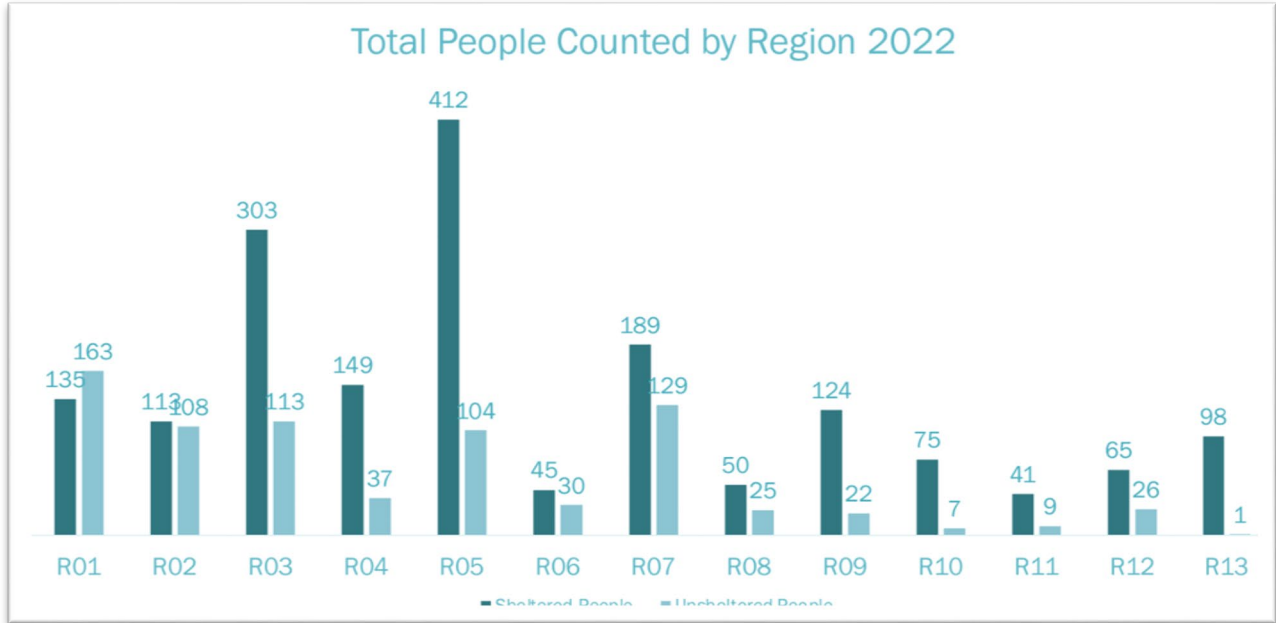
Point-in-Time (by region and county) will be posted at: [ncceh.org/datacenter/pitdata](http://ncceh.org/datacenter/pitdata). Specific requests for data should go to the Data Center, which can be reached at [hmis@ncceh.org](mailto:hmis@ncceh.org).

In 2021, 1,520 people experiencing homelessness were counted (did not include a formal count of people living unsheltered). In 2022, 2,491 people experiencing homelessness were counted, with 267 of those individuals experiencing chronic homelessness.

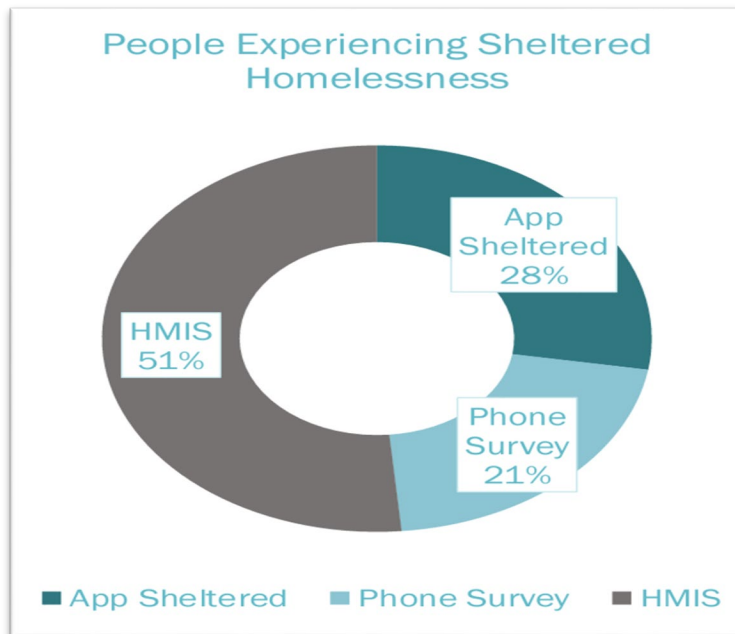
2022 Data:



2022 Regional Data:



Methodology:



Staff noted that the Counting Us application was widely used and helped to simplify the survey taking process.

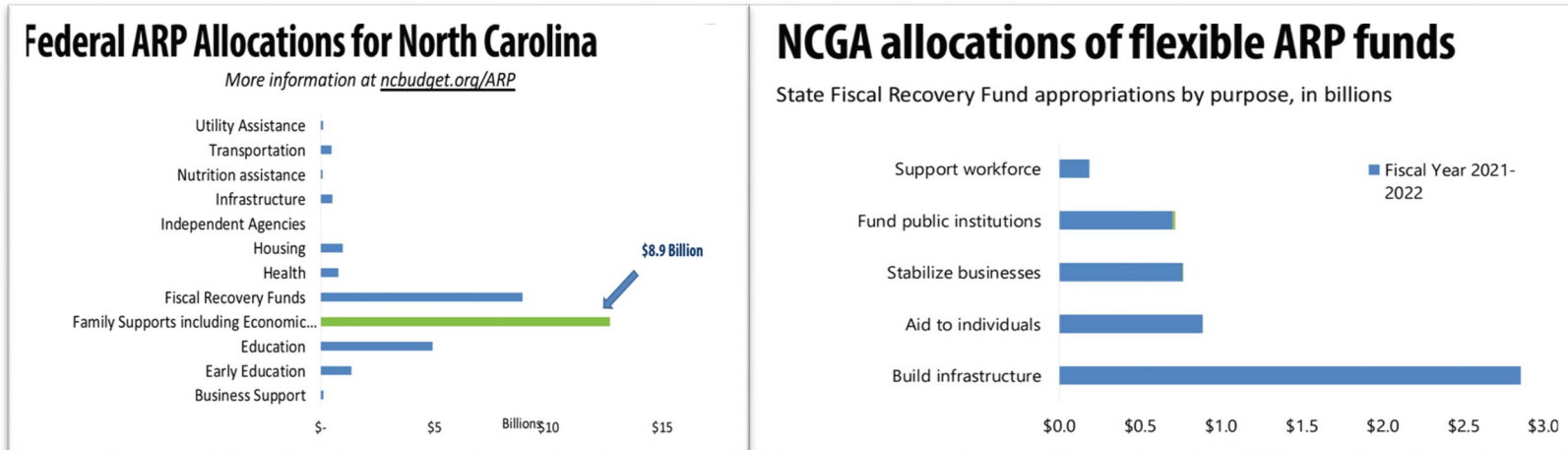
## 2022 Local Fiscal Recovery Allocations

Suzy Khachaturyan from the NC Budget & Tax Center provided an overview of the American Rescue Plan (ARP) and local recovery funds for the NC BoS CoC.

Fiscal recovery funds may be used to:

- Replace lost public sector revenue
- Support the COVID-19 public health and economic response
- Provide premium pay for essential workers performing essential work
- Invest in water, sewer and broadband infrastructure

Nearly all flexible ARP funds are allocated by the NC General Assembly. Approximately \$5.4 billion was appropriated in the state budget, with \$50.25 million remaining.



Suzy highlighted upcoming key dates involving fiscal recovery funds:

- Early Summer 2022: Second round of COVID Local Fiscal Recovery Funds are released. No additional grant agreements are needed to receive this funding.
- December 31, 2024: Funds must be encumbered by NEUs on or before this date.
- December 31, 2026: Expenditures and deliverables must be complete.

Suzy encouraged stakeholders to engage with local governments to set priorities for spending to support the most vulnerable and disproportionately impacted community members and noted that local media can aid in garnering attention from community leaders involved in making decisions on ARP fund spending. Local governments should:

- Engage with residents to set priorities for spending
- Consider how SLFRF can support the most vulnerable, disproportionately impacted community members
- Seek transformative, strategic investments to help communities move forward
- SLFRF spending decisions should be transparent, so residents can understand how these funds will be used.

Suzy offered ideas for ways to engage locally in the ARP funding process, advising stakeholders to consider:

- The current status of the Fiscal Recovery Funds
- Assessing community needs

- Engaging the community
- Policy design
- Timeline for decisions
- Implementing the decisions

She offered her support to stakeholders and can be reached at [suzy@ncbudget.org](mailto:suzy@ncbudget.org).

### **Upcoming Meetings and Reminders**

The Steering Committee was directed to review the following meetings and reminders for May 2022.

- 2022 Bringing It Home Conference, *Tuesday, May 10 – Wednesday, May 11, 2022*
  - Register here: <https://nchousing.org/bringing-it-home-2022/>
- Racial Equity Subcommittee Meeting, *Wednesday, May 18, 2022, 11:30 A.M. – 12:30 P.M.*
  - Presentation: <https://global.gotomeeting.com/join/791696621>  
Audio: (646) 749-3112 Access Code: 791-696-621
- NC Local Leadership Response Sharing Call, *Wednesday, May 18, 2022, 1:00 - 2:00 P.M.*
  - Presentation: <https://zoom.us/j/>
- NC BoS CoC HMIS Reports Training Office Hours, *Thursday, May 19, 2022, 1:00 - 2:30 P.M*
  - Presentation: <https://zoom.us/j/>
- Coordinated Entry Council Meeting, *Monday, May 16, 2022, 10:00 – 11:30 A.M*
  - Presentation: <https://global.gotomeeting.com/join/791696621>  
Audio: (646) 749-3112 Access Code: 791-696-621
- Funding and Performance Subcommittee Meeting, *Thursday, May 26, 2022, 11:00 A.M-12:00 P.M*
  - Presentation: [uberconference.com/brianncceh](https://uberconference.com/brianncceh)  
Dial: (401) 283-4752 Pin: 13939

Next Steering Committee Meeting is Tuesday, June 7, 2022, 10:30 AM – 12:00 P.M.