



## Piedmont Regional Committee

### Case Conferencing

Date: Wednesday, Mar. 23, 2022

Location: Conference Call/Zoom

Meeting Minutes

Meeting Facilitated By: Teresa Robinson

Attendees:

Tamatha Hall	Community Link
Tiera McDonald	Homes of Hope
Jenny Brinkle	Crisis Ministries
Tammy Walker	Turning Point
Kristen Mcalhaney	Community Shelter of Union County
Sandra Clarke	Community Shelter of Union County
Hannah Larios	Family Crisis Council
Meg Montemurro	Community Shelter of Union County
Teresa Robinson	Community Link
Debbie Reed	Crisis Ministry
Donna Phillips	Crisis Ministry Davidson
Kristine Wiles	Rowan Helping Ministries
Dianne Bruce	Rowan Helping Ministries
Sherry Smith	Rowan Helping Ministries

### Agenda

- **Welcome and Stakeholder Updates:**
  - **Homes of Hope-** Two individuals have been moved into housing. They were provided with home good necessities.
  - **Davidson County-** Received four vouchers and several more ported with the Housing Authority. They have a realtor luncheon in April to network with resources in the area.
  - **Community Shelter-** We have a family moving out today. The shelter had 12 households move into permanent housing in the month of February.
  - **Rowan Helping Ministries-** Two adults and a family moved out successfully. Another family will be moving on Saturday. A family with three children moved out of the shelter into housing.
  - **Family Crisis Council-** Still searching for housing for individuals. Sexual Assault 5k is coming up in April. Recently filled their sexual assault position that previously left.
  
- **Unsheltered Access Coordinator 2022**
  - Role and Responsibilities

- Goal is to ensure all people living unsheltered connect to services year-round.
    - Build trusting relationships
    - Collect contact info for follow-up
    - Coordinated data entry to the BNL
    - Refer to emergency shelter when possible
    - Prepare the region for the Unsheltered PIT count
  - Elected by the region
    - Term of Role: May 2022- April 2023
  - Experience or characteristics of good UAC candidates
    - Experience as a SO worker
    - Capacity to lead outreach events
    - Work at funded ESG or CoC street outreach agency
    - HMIS access/experience is a plus
  - Resources
    - [Ncceh.org/bos/coordinatedentry>unsheltered](https://nces.org/bos/coordinatedentry>unsheltered) access
    - Planning tools
    - Training and support
    - Data collection tools
- **Coordinated Entry Annual Evaluation 2022**
  - April 2022-May 31<sup>st</sup> 2022
  - 2021 Survey Results
    - CE Access points attempt to help people find shelter and emergency shelter services, including DV shelters and services.
    - People experiencing homelessness are assessed for permanent housing using the same screening tool
    - Permanent housing programs take most of their referrals from the CE system
    - The CoC could make improvements to the CE system in the following areas:
      - The prevention and diversion screening tool does not seem to significantly aid in diverting households from entering the homelessness response system
      - Emergency shelters should continue to lower barriers and become more housing-focused
      - The VI-SPDAT does not score clients accurately and has been shown to have racial bias. The CoC will consider other tools and/ or prioritization to improve the CE process
      - People experiencing homelessness in the CoC are not offered permanent housing options quickly. The CoC should continue to try to reduce the LOT people experience homelessness and have discussions on how to increase affordable housing.
    - 2022 Survey Changes
      - All surveys will be accessible online

- NCEH will email BOS HUD-funded agencies and discuss issues and challenges at HMIS Users meeting
    - Ensure surveys are accessible
    - Add multiple choice and/or check boxes for responses
  - Response Bias
    - 2022 improvements: CE leads can email surveys to NCEH, option of collection boxes at front door agencies, agencies can email surveys to NCEH
  - Permanent Supportive Housing clients who have entered a PSH program in the last year will be offered the opportunity to complete the CE evaluation survey
    - Collection timeframe: April 1, 2022- May 31, 2022
  - **Shelters and Street Outreach-** All people completing the VI-SPDAT will be offered the opportunity to complete the CE evaluation survey that asks about their experience of the CE system.
    - Collection timeframe: May 17, 2022- May 31, 2022
  - Rapid Rehousing- all clients housed by a RRH program in the CoC must receive this survey within 30 days (before or after housing)
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- **Emergency Housing Vouchers**
    - Current Status of Referrals
      - Move-On Households from PSH
      - By-Name list referrals to Concord and Stanly housing authorities
        - Concord: 26 vouchers, 10 actives, 1 leased up
        - Stanly: 15 vouchers
      - By-Name list referrals to the Office of Indian Affairs
        - 13 approved
        - 5 are being ported to other housing authorities
      - NCEH and NC Commission of Indian Affairs Office Hours
        - March 31 (2-3pm)
        - April 28
        - May 26
        - June 23
  - **By-Name List Review**
    - What's happening
      - Pulling new referrals into the project
      - Confirming more PIT unsheltered count households
      - Removing households no longer or eligible for CE
      - Creating new google sheet/form for DV referrals
      - Adding EHV referral updates in HMIS
      - Adding Veteran agency referrals in HMIS

\*\*\***Chronic Homelessness Definition-** Chronic homelessness has been defined as single individual (or HOH) with a disabling condition who has either: Experienced homelessness for longer than a year,

during which time the individual may have lived in shelters safe havens, or a place not meant for human habitation.

**HUD's Definition of Chronic Homelessness**- This is the flow chart Teresa shared from HUD during Case Conferencing.

- **Q&A**
  - Reach out to Teresa at [TRobinson@communitylinknc.org](mailto:TRobinson@communitylinknc.org) if you have questions or concerns that were not addressed in today's meeting.

### **Next Meeting**

Our next scheduled meeting is on **April 13<sup>th</sup> via Webinar**  
**Join Zoom Meeting**

<https://us02web.zoom.us/j/85264915554?pwd=WkNJMStOSEZPK1cwZ1dFZkhlcUtwdz09>

**Meeting ID: 894 8717 3224**

**Passcode: 556464**

Please visit our Region's webpage at <https://www.ncceh.org/bos/region5/> for meeting times, community events and other important community documents.