



WNC
HOMELESS
COALITION

Regular Meetings -2nd Thursday of the month

1/13/2022, 2021 10:00 am -11:00 am

Referral and Monitoring Meeting/RRH Selection Committee 11:00-12:00 pm

MINUTES

INTRODUCTIONS

Name	Agency
Derek Lancour:	Vaya Health
Robert Cochran:	HERE in Jackson Co
Viyanna Langager:	Meridian/Blue Ridge Cherokee ACTT
Samantha Gibson:	REACH of Haywood
Reba West:	REACH of Haywood
Destri Leger:	Unsheltered Access Coordinator
Veronica Murphy:	REACH of Macon
Susanne Childress:	Meridian ACTT Haywood and Buncombe
Monica Frizzell:	DHHS
Daniel Ferreria:	Four Square Community Action
Trish Lawson:	REACH of Clay
Lori Watts:	Vaya Health
Jessica Rice:	ABCCM

STANDING AGENDA ITEMS

- Review & Approval of last month' Minutes
 - Four Square section- remove Macon and add Swain
- Balance of State Steering Committee Update
 - Steering Committee updates and documents can be found at <https://www.ncceh.org/bosminutes/>
 - Derek Lancour provided update
 - Leads and Alternate Leads need to complete conflict of interest form and submit to BoS ASAP
 - Completed introductions for all Leadership roles on a region by region basis
 - 2022 PIT and HIC info/update
 - PIT is last Wednesday in January (1/26/2022)
 - Deep data covers HMIS and non HMIS projects plus unsheltered
 - Provide consistent data (completed every year)
 - Consequential data; used by HUD, ESG and others to determine funding

- Collects: people, characteristics, and beds and units
- Type: unsheltered, sheltered (ES and TH), and permanent housing (RRH, PSH, and OPH)
- Reviewed Unsheltered Access Coordinator role (elected position)
- CY 2022 ESG Annual Allocation funds
 - Approved slate of project apps at 9/7/21 meeting
 - Approved the max for the slate of projects
 - 2 agencies withdrew their apps
 - ESG apps office finalized 2022 awards
 - Made 1 adjustment by declining to award Alamance Co Family Abuse Services
 - ESG reallocated funds to Central Piedmont Community Action for their RRH
 - Contracting
 - ESG office has sent out contracts
 - If an agency has not finished/signed contracts, then please do so ASAP
 - Granted/approved
 - HERE \$79,500
 - REACH of Macon just over \$21,000
 - REACH of Clay just under \$16,000
 - REACH of Haywood \$10,000
- Concluded with meeting reminders; Racial Equity subcommittee 1/19/22 at 11:30am (still looking for additional members)
- Coordinated Entry Update
 - Robert Cochran provided report out
 - Starting new year
 - Awarded to HERE but covers full region
 - Allocation went down slightly, Robert to provide exact amount during future WNCHC meeting
 - Discussed in detail CE Prioritizations along with VISPDAT scores as guide for housing supports, reference CE prioritization section in minutes below
 - Goal to have accurate and up to date BNL for 2022
 - Currently 83 on BNL
 - Only 29 on BNL have current living situation designated
 - 54 on BNL don't have current living situation designated
 - Only 19 of 83 have VISPDAT scores listed on BNL
 - Several do not have front door provider listed
 - Explored purging names on BNL for antiquated households

to improve accuracy of BNL

- Inquiries about what is stated on CE plan
- CE plan; potentially outdated
- Robert explained goal to work towards best practice and ideally update policies
 - Plan to discuss/update policies post PIT
 - Discussion about 90 day cut off versus 6 month cut off in relation to purging BNL
 - Destri suggested 3 unsuccessfully attempts to contact with 6 month timeline on list
 - Robert supports 180 days on BNL
 - Who would be responsible for attempting to reach household 3 times? Front door project should be responsible for making 3 attempts to contact household, if unsuccessful then HERE to attempt to contact
 - Identified need for people on list with front door entry but don't have VISPDAT score
 - Issue with BNL; identifying which agency corresponds with each client listed
 - Currently half of those listed on BNL do not reflect front door project
 - Robert has started process to obtain guidance from Coalition
 - BNL clean up: 180 days on list, 3 unsuccessful attempts by front door project and then HERE to attempt to connect with household
 - Daniel F: reported that they must

keep client records for 3 years as part of Section 8 requirements

- Rapid Rehousing Update
 - Robert Cochran provided report out
 - 211 no longer taking referrals

- Back@Home Update
 - Robert Cochran provided report out
 - 211 no longer taking referrals, utilizes slightly different prioritizations than traditional RRH, can submit referrals directly to HERE
 - HERE had 1 Case Manager resign which leaves 1 Case Manager with HERE (Katie Strong, 828-331-1270)
 - Due to learning curve, HERE does not intend to replace resigned CM position
 - Referrals can be submitted directly to HERE or Katie Strong
 - Ends June 30th, 2022
 - HERE is closely monitoring spending to ensure they do not exceed allotted amount
 - HERE was spending about \$29K monthly to maintain those housed clients
 - last 6 months spending roughly \$30K-\$31K so looking to transition off
 - spending as of end of Nov 21, \$174K remaining in homeless prevention but only \$15K remaining in RRH
 - budget amendment request submitted to Vaya Health to reallocate funds from homeless prevention and move additional funds into RRH
 - awaiting response

- Permanent Supportive Housing Update
 - Derek Lancour provided report out
 - 42 households currently (5 below grant minimum)
 - important to compete/submit PSH referral docs for the 7 PSH households that have been accepted during prior RAMMs
 - 36 currently housed
 - 83 total people
 - 59 adults
 - 24 children
 - 6 currently looking for housing (Clay, Haywood, Jackson, Macon, Graham)
 - 1 exit and 1 entry since last meeting

- Spending through 7 months
 - May-Nov 2021 spent 47.7% and minimum goal would be 52.5%
- Agency Report Outs
 - REACH of Haywood:
 - Reba West resigning and Samantha Gibson taking over as Shelter Manager
 - Four Square Community Action: Daniel Ferreria
 - Have vouchers available but issue is locating units that meet criteria/FMR limits
 - REACH of Clay: Trish Lawson
 - Discussed specific case with issues related to income
 - Front end for RRH does not have income requirement initially
 - Staff during RAMM

OTHER AGENDA ITEMS

- PIT (Destri Leger)
 - Unsheltered Access Coordinator
 - Reviewed date for PIT
 - Unsheltered-HUD definition literally homeless counted on that night
 - Can count from 1/26/22-2/2/22
 - Change: ideally utilize PIT count night as opportunity to connect individuals to CE system
 - Hope to increase street outreach in area for the future
 - Info can be obtained from NCCEH under date center tab for BoS resources and training
 - Discussed HMIS users and process
 - Training for running reports located on NCCEH website
 - Victim Service providers (DV)
 - Utilize Counting Us App
 - Helpful to download app in advance and to test app prior to PIT night
 - Individuals are to only answer questions that they are comfortable with
 - Training located on NCCEH website as well
 - Non HMIS agencies (unsheltered)
 - Folks unable to connect with CE system
 - Still determining workflow
 - Derek L send out PIT packet 1/12/21 as resource
 - Contains NCCEH website for trainings
 - Includes important dates
 - All info due by 2/2/22
 - Contains safety guidelines link for street outreach
 - Now using more concise/short 1 page document with

- name and contact info
 - Ideally this would be first interaction with person but should allow for continued engagement
 - Email to PIT info to Destri Leger by Tuesday 2/1/22 (destrileger@gmail.com)
 - Prefer to have PIT info provided to Destri as it is collected in order to avoid all submissions at one time (phone and email included in packet)
 - BoS provided small amount of funds to be used as an incentive towards PIT
 - Question about BNL in relation to updating status during the 7 day PIT timeline to have them counted
 - Answer: yes
 - Is Macon New Beginnings doing PIT for Macon unsheltered?
 - WinCap has call scheduled with Destri today, she has not heard from Macon New Beginnings thus far, but they have typically participated in PIT in the past
- Coordinated Entry Prioritization
 - Robert Cochran presented to group the CE prioritizations for discussion and potential changes for new year
 - Derek L emailed CE Prioritization draft on 1/12/22, presented document during meeting for discussion
 - Reviewed VISPDAT scores in relation to service eligibility
 - Reviewed current prioritizations from 2021
 - Monica voiced concerns about the lower threshold for a single family household for PSH in relation to the CE Prioritization draft for 2022
 - Derek L agreed and would ideally prefer lower threshold for single person household, prefer VISPDAT score to be 11 or 12 for lower threshold
 - Important to note:
 - Thresholds are guidelines and specific households can be voted on during RAMM to be slightly outside of those scores based on client needs and recommendations
 - PSH and RRH scores can have some overlap with VISPDAT threshold scores
 - Voted and approved: Team agreed to: Adjust single PSH to 12-17 and RRH to remain unchanged with a 5-13 range
 - Voted and approved: Team agreed to: Adjust family PSH to 14-22 and RRH to remain unchanged with a 5-14 range
 - Prioritization discussion from past year and specifically related to covid vulnerabilities
 - No changes to prioritizations when compared to last year
 - Discussion about EHV but EHV has their own prioritization
- Vacant Alternate Lead Role for Region 1 of WNCHC

- Vianna interested but requested additional info
 - Derek to provide info

NEXT RAMM MEETING – 1/27/2022 at 11 AM

NEXT COALITION MEETING – 2/10/2022 at 10 AM