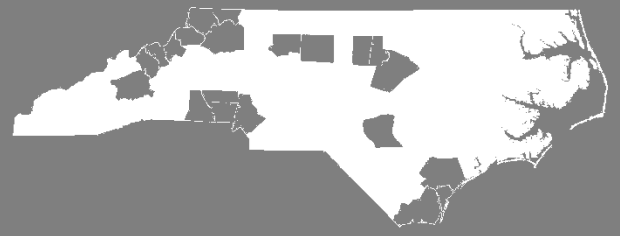


Steering Committee Meeting

December 7, 2021

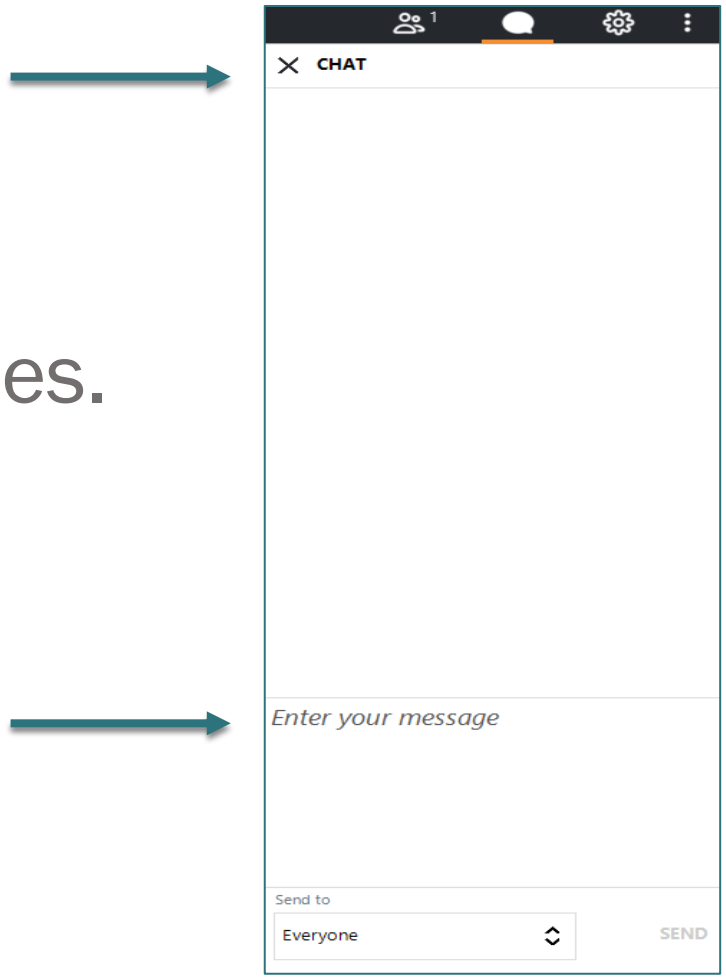
10:30 AM

Welcome

Reminders

- Your line is muted.
- We will unmute the line during Q&A pauses.

- The chat box is available to use anytime.

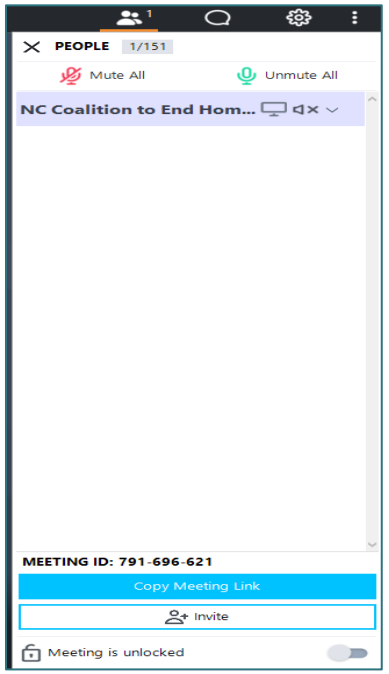


Roll Call

- We will conduct Roll Call for Regional Leads and at-large members to confirm quorum for voting.

- All participants should enter their full names, so we can document their participation in the minutes.

1



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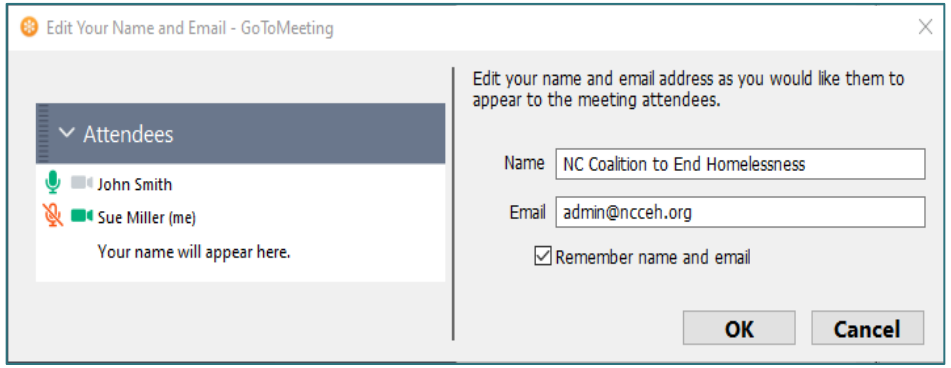


Agenda

Agenda

- Consent Agenda
- NC BoS CoC Data
- Regional Committee Leadership
- Approval Of 2022 At-Large Steering Committee Members
- Racial Equity Subcommittee
- 2022 PIT/HIC Planning
- Lived Expertise Advisory Council
- Emergency Housing Vouchers
- Upcoming Meetings & Reminders

Review & approve consent agenda

Consent agenda:

https://www.ncceh.org/bos/steeringcommittee/

- The consent agenda was sent to the Steering Committee prior to the meeting as part of a board packet.
- The consent agenda will be voted on as a whole at the beginning of each meeting.
- Steering Committee members may request to remove an item from the consent agenda for additional discussion.

Changes or discussion?

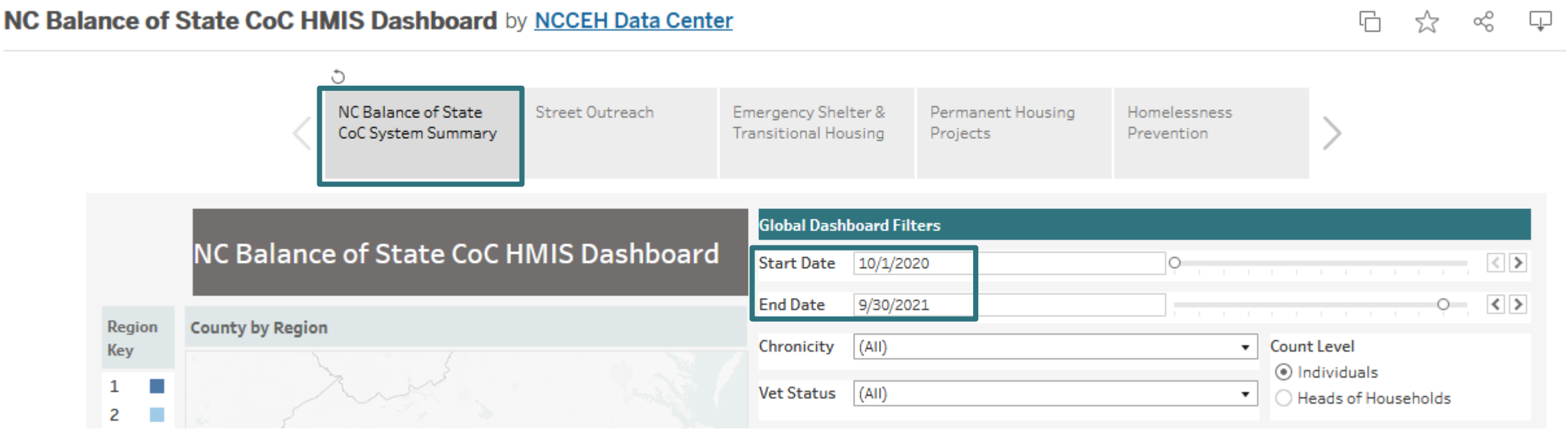
NC BoS CoC Data

Dashboard Outcomes Review

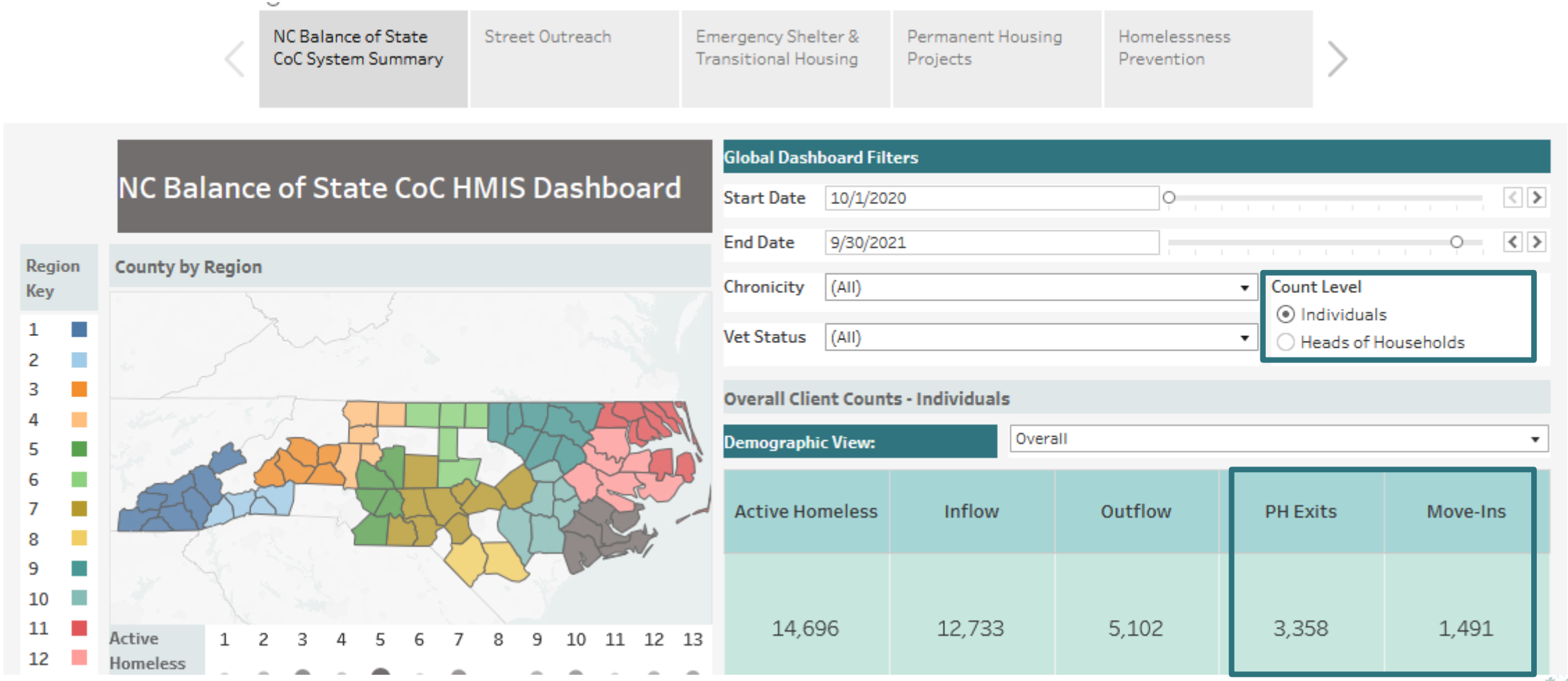
Access to Permanent Housing (PH)

- **PH Exits** = a client/household was enrolled in a homeless dedicated project and left for a permanent destination (no longer receiving services)
- **Move-Ins** = a client/household began sleeping in a permanent situation but may still be receiving services (only recorded for CE, RRH, and PSH projects)

Access to Permanent Housing

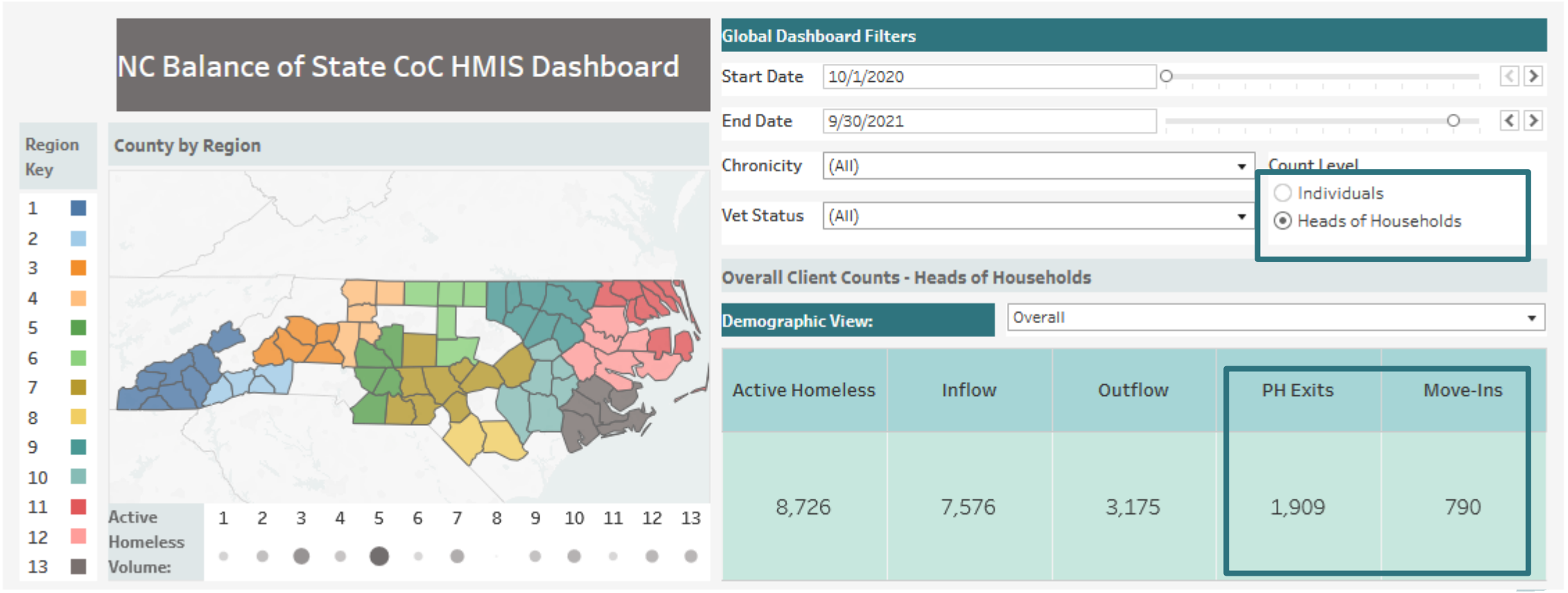


Access to Permanent Housing

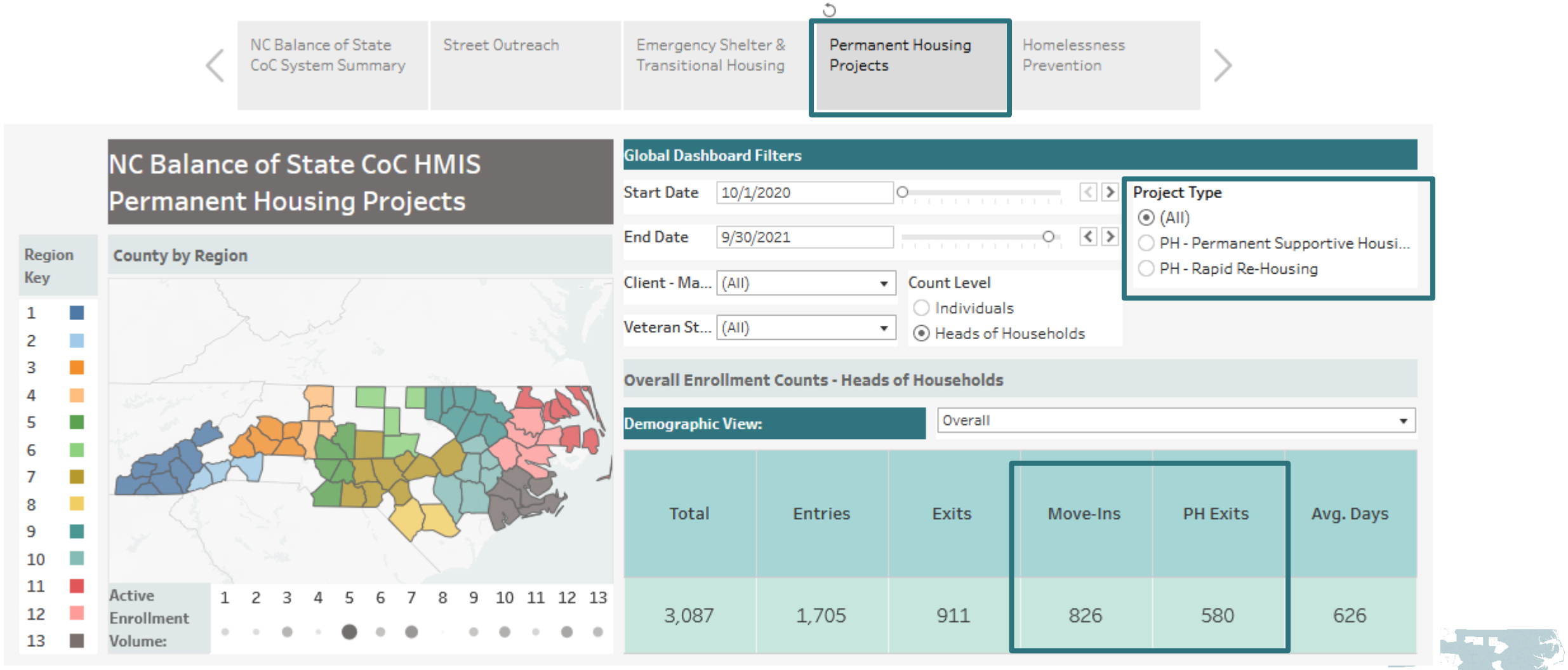


Access to Permanent Housing

NC Balance of State CoC System Summary | Street Outreach | Emergency Shelter & Transitional Housing | Permanent Housing Projects | Homelessness Prevention

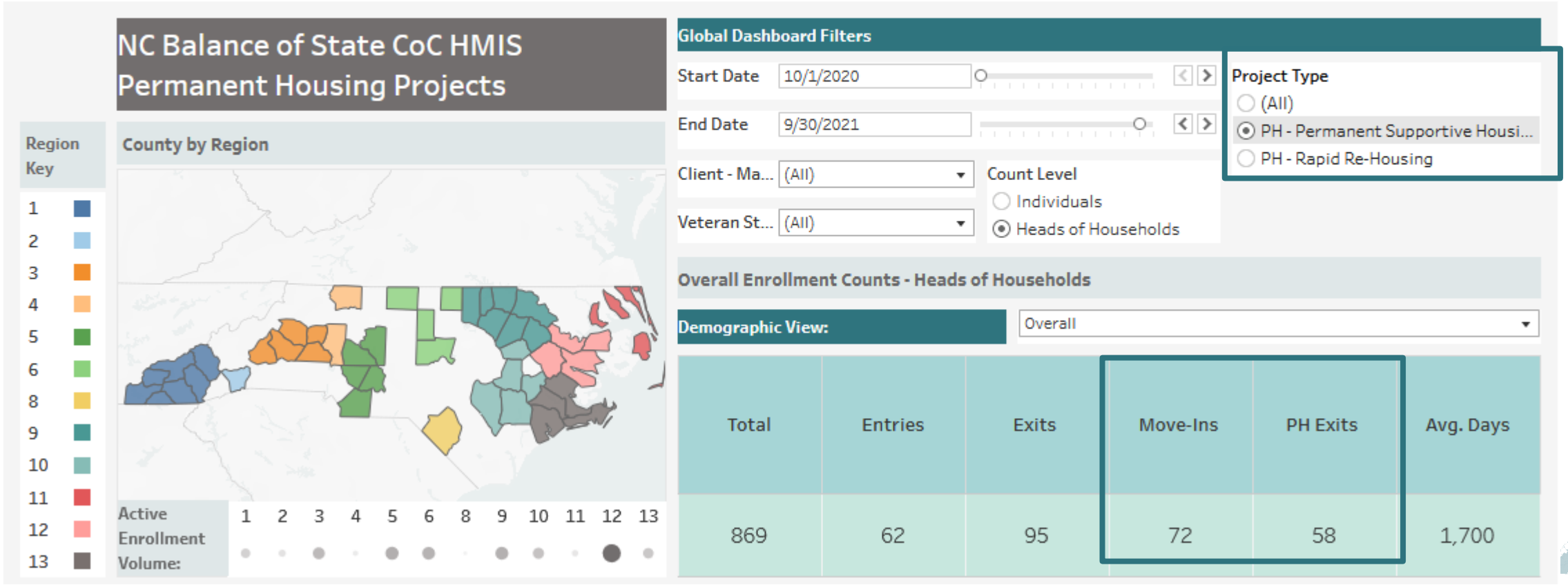


Access to Permanent Housing



Access to Permanent Housing

NC Balance of State CoC System Summary | Street Outreach | Emergency Shelter & Transitional Housing | **Permanent Housing Projects** | Homelessness Prevention



The FPS could be helpful in thinking about potential strategies that the SC could consider.

The data tells us several things:

- We helped 3,358 individuals or 1,909 households find permanent housing over the last complete year (FY21)
- In that same time, 58 households Moved-On from Permanent Supportive Housing
  - That's about 5 households per month!

Where does the system need to put its efforts based on this data?

- Increase Moving On strategies?
- Partnerships to PHAs or Supports after PSH?
- Others?

Regional Committee Leadership 2022

Regional Committees must elect leadership positions for 2022

- 2022 leadership elections need to be held if they haven't already.
- Leadership positions should start in January 2022.
- Elected leadership positions include:
  - Regional Lead
  - Regional Lead Alternate
  - CE Lead
  - Webmaster
  - Project Review Committee representative
- Consider potential conflicts of interest
- Submit information on 2022 leaders to: https://app.smartsheet.com/b/form/c35787c655224de583030d1ff159dde0

APPROVAL OF 2022 AT-LARGE STEERING COMMITTEE MEMBERS

Tiffany Askew, Executive Director of New Bern Housing Authority

- Has worked in public housing for over twenty years, including most recently as the Director of Leased Housing at Spartanburg Housing in South Carolina, where she helped ensure the safe relocation of over 300 families.
- Early career included positions at the Northwest Georgia Housing Authority in Rome and at the Fulton County Housing Authority in Atlanta,
- Now working in New Bern to resolve housing damage caused by Hurricane Florence flood waters, including the demolition of housing units and relocation of families.
- Bachelor of Social Work from Fort Valley State University and Master of Leadership from Shorter University.

Key contribution: Increased collaborative opportunities with PHAs.

Rachelle Dugan, Housing Case Manager, Thrive

- Brings lived experience from approximately 6 years ago while living in Ohio
- Enjoys helping clients become self-sufficient and mentoring them as they achieve their goals.
- Worked as a Judicial Services Coordinator for Buncombe County
- Bachelors in Criminal Justice and Political Science

Key organizational contribution: Expertise from lived experience

Torie Keeton, Policy and Government Affairs Manager, NC Rural Center

- Works with state and federal lawmakers to advance the Rural Counts advocacy agenda, a set of innovative nonpartisan policy solutions to rural North Carolina's biggest economic development challenges, including housing.
- Research Advisor for The Kennedy Forum
- Community Education Coordinator for WellStone in Huntsville, Alabama
- Bachelor's Degree in Community Health at State University of New York

Key contribution: Focus on policy advocacy for rural communities

Tommy Holderness, Attorney, Legal Aid NC [ALTERNATE]

- 2020 North Carolina Super Lawyer for volunteer contributions while a partner at Robinson Bradshaw in Charlotte
- 2012 recipient of the William Thorp (pro bono attorney) Award by the North Carolina Bar Association
- 2010 University of North Carolina School of Law's Alumnus of the Year for providing pro bono services to low-income families.
- Doctor of Law (JD), University of North Carolina at Chapel Hill

Key contribution: Lead on eviction diversion during COVID

2022 At-Large Members (Min. 7–Max. 13)

People with Lived Experience (Min. of 1)	NC State Government – works with a program that serves people experiencing homelessness (Min. 3 – Max. 6)	Other with Statewide Focus (Min. 3 – Max. 5)
Jeffrey Rawlings, Johnston Lee Harnett Community Action	**Department of Health and Human Services** Angela Harper King	**Health care sector** Brooks Ann McKinney, Cone Health
Rachelle Dugan, Thrive	**Department of Public Safety**	**Business sector**
	Department of Commerce	**Public housing agency** Tiffany Askew, New Bern Housing Authority
	Department of Military and Veteran Affairs	**Youth services or advocacy sector**
	Department of Public Instruction Lisa Phillips, Education of Homeless Children and Youth	**Domestic violence services or Advocacy sector** • Cassandra Rowe, NC Coalition Against Domestic Violence • Torie Keeton, NC Rural Center Brandy Bynum Dawson (alternate)
	NC Housing Finance Agency Ellen Blackman, NC Housing Finance Agency	**Legal Services** Isaac Sturgill, Legal Aid of NC Tommy Holderness (alternate)

Racial Equity Subcommittee

2021 Racial Equity Dialogue Series has completed

- 2 event series held in Oct. and Nov, 2021
- Over 70 people in attendance at both events
- Continued important conversations on systemic racism and its impact on homelessness, and services for people experiencing homelessness.
- Special thanks to the Dialogue Work Group members: Teresa Robinson, Dr. Deniece Cole, and Tambra Chamberlain for their incredible work to make the Dialogue Series happen!

2022 Membership and Recruitment

- The Racial Equity Subcommittee has set guidelines for membership to assist recruitment for 2022.
- Recruitment has begun and the help of Regional Leads is important!
- Membership FAQ has been sent out and can be a tool to help in recruitment.
- You can find the FAQ on our website at: https://www.ncceh.org/files/11696/
- Send interested people that are connected with your Regional Committee, or who work in an agency that serves people experiencing homelessness to Laurel at laurel.mcnamee@ncceh.org

Key points of 2022 Membership

- New members should agree with the idea that racism is systemic and impacts all parts of homelessness systems. This includes acknowledgment that disparities in homelessness systems exist because of racism.
- Commit to attend as many monthly RE Subcommittee meetings as possible. Inform staff if you aren't planning to be there.
- Encouraged to serve on workgroups and other subcommittees, either RE Sub or more broadly in BoS CoC.
- Share the responsibility of reporting to Steering Committee. Expect to present at least once in the year.
- Promote and attend RE Subcommittee events, such as the RE Dialogue Series.
- Assist in recruitment of new members as needed.
- One year commitment. No cap on renewing.

Equity Initiative Cohort #2

- NC BoS CoC has begun participation in a national cohort of CoC's attempting to improve equity in their Coordinated Entry systems!
- NC BoS CoC have started meeting with CoC's from across the country and individual sessions with HUD TA to work on improving racial disparities in access and prioritization.
- The Prioritization Work Group of the Racial Equity Subcommittee serves as the core team along with NCCEH staff Andrea Carey and Ashley VonHatten.

2022 PIT/HIC Planning

What is included in PIT and HIC?

Data Collected	Type of Count	Contributes to Point in Time Count (PIT)	Contributes to Housing Inventory Count (HIC)
People	Unsheltered	✓	
	Sheltered (ES +TH)	✓	✓
	Permanent Housing (RRH + PSH +OPH)		✓
Beds + Units	Sheltered (ES +TH)		✓
	Permanent Housing (RRH + PSH +OPH)		✓

NCCEH

Roles for Balance of State

Unsheltered Access Coordinators

- Elected position for each region
- Primary goal: goal is to ensure <u>all</u> people living unsheltered connect to services!
- Leads collection, entry, and verification of data for PIT night
  - Organizes verification surveys night-of or immediately after PIT night

*New position this year support CE Leads

NCCEH

Roles for Balance of State

ES, TH, RRH, PSH Program staff

- Confirm point of contact with NCCEH when they reach out this fall
- Ensure information is ready and available for clients served 1/26/2022
  - HMIS
  - Counting Us App >> first training Dec 8th!
- Respond to NCCEH with program, funding, bed/unit and capacity information in January/February

NCCEH

Roles for Balance of State

NCCEH Staff

- Assigned agencies to support for non-HMIS and HMIS counts
- Designing and delivering training for different counts
  - Unsheltered Access trainings and materials can help communities prep: https://www.ncceh.org/bos/coordinatedentry/

NCCEH

Resources Posted Online!

For ALL

- Go to ncceh.org/datacenter/pointintimehowto/

For Unsheltered Access Coordinators and CE Leads

- Go to ncceh.org/bos/coordinatedentry > Unsheltered Access
- Planning tools like Unsheltered CE Planning Worksheet
- Data Collection tools for First Contact and Additional Contacts
- Privacy tools to have on-hand during outreach and ready for follow-up

NCCEH

Lived Expertise Advisory Council

(formerly Consumer Advisory Council)

The Consumer Advisory Council has a new name!

- The group has decided to rename to avoid using the term “consumer” and will now be the Lived Expertise Advisory Council (LEAC)
- This change has been made internally among the LEAC members
- Steering Committee approval will be needed to make name changes in the governance charter.
- Draft edits to the Governance Charter and a formal proposal will be coming in 2022.

The LEAC has begun holding meetings

- The LEAC formally launched in October and has held meetings in Oct and Nov.
- Meetings have focused on building a foundation of understanding and relationships, as well as a knowledge base for working in the context of a CoC.

Participation in HUD TA

- LEAC co-chairs and NCCEH staff participated in Partnering with People with Lived Expertise (PLE) national cohort facilitated by HUD TA.
- NC BoS CoC joined 8 other CoC's from across the country to work on improving the ways that CoC's can incorporate and integrate PLE more fully into strategy and decision making at the CoC level.
- Participation included 1:1 sessions with HUD TA that helped us launch the LEAC and challenged us to think big about its scope of work.
- We anticipate a lot to come from the LEAC in 2022!

Emergency Housing Vouchers

NC BoS CoC Emergency Housing Vouchers Priorities

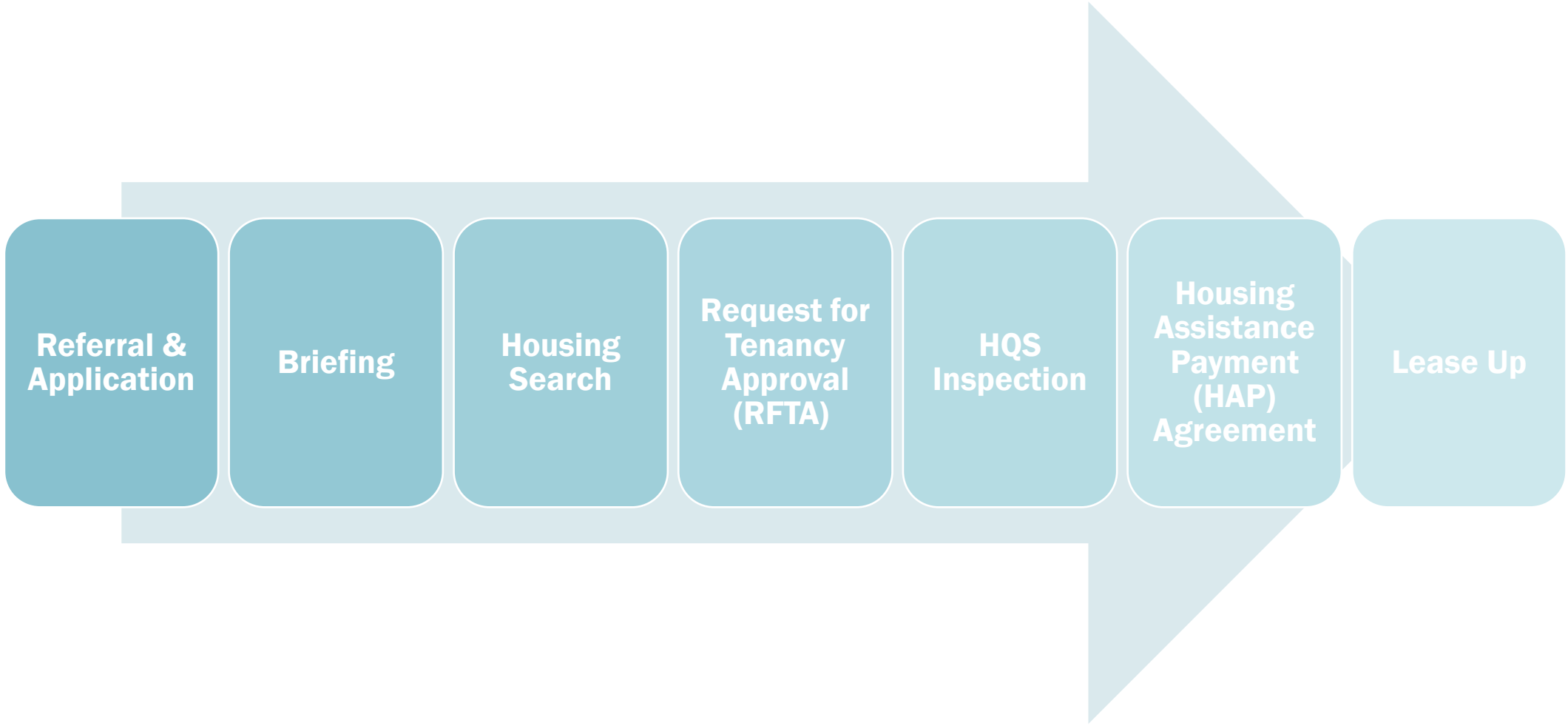
1) Households are ready to Move On with long-term rental assistance but less intensive case management

- Permanent Supportive Housing (PSH) and Rapid Rehousing (Region 7) clients are both eligible for Move On.

2) Households with highest length of unsheltered homelessness and where documentation for PSH (chronic homelessness and/or disability) is not able to be obtained.

3) Families and/or individuals on current regional Coordinated Entry (CE) by-name list (BNL) who need long-term rental assistance.

Basic EHV Timeline



* See also HUD Lease Up Process Flow

EHV Waivers & Alternative Requirements

How Emergency Housing Vouchers differ from Housing Choice Vouchers

- Covid-19 Waivers (Pg. 22)
- Separate waiting list for EHVs referrals/applicants (Pg. 27-28)
- Local Preferences established for HCV admissions do not apply to EHVs (Pg. 28-29)
- **Restrictions on PHA denial of assistance to an EHV applicant (Pgs. 29-32)**
- Income Verifications at admission (Pg. 32-33)
- Eligibility Determination: Social Security Number and Citizenship Verification (Pg. 33-34)
- Inapplicability of Income Targeting Requirements (Pg. 34)
- **Use of recently conducted initial income verification at admissions (Pg. 34-35)**
- Pre-inspection of HQS units (Pg. 35)
- **Initial Search Term (Pg. 35)**
- Initial Lease Term (Pg. 36)
- **Portability (Pg. 36-38)**
- Payment Standard Amount (Pg. 38-39)

EHV Roles and Expectations

CE Lead

- Main point of contact for the PHA
- Partner with PSH & RRH providers to facilitate moving on referrals
- Filter BNL for priority 2 & 3 during case conferencing
- Complete all EHV referral forms and send to PHA
- Identify a provider point of contact for each household

EHV Roles and Expectations

*PSH Provider with Move On clients

- Discuss moving on with household
- Discuss moving on with landlord (if transitioning in place)
- Complete moving on referral and send to CE Lead
- Support household through application, briefing, housing search, and leasing process

*RRH for Region 7

EHV Roles and Expectations

Provider Point of Contact for EHV household

- Attend Case conferencing
- Provide updates to CE Lead
- Support household through application, briefing, housing search, and leasing process

EHV Roles and Expectations

PHA

- Accept referrals from CE Lead
- Comply with all HUD standards
- Conduct Briefing for voucher households
- Support households in housing search process
- Complete HQS
- Enter Housing Assistance Payment (HAP) Contract with Landlord
- May assist with other supportive services

EHV Roles and Expectations

NC BoS CoC

- Support stakeholders to ensure an effective and equitable EHV process
- Encourage close collaboration between CE System and PHAs
- Available for TA

EHV Roles and Expectations

EHV Household

- Complete application
- Attend briefing
- Identify housing within 120 days of voucher issuance
- Complete Request for Tenancy Approval (RFTA) with landlord
- Work with assigned service provider as needed

EHV Roles and Expectations

Landlord

- Accept voucher
- Complete Request for Tenancy Approval (RFTA) with household
- Enter Housing Assistance Payment (HAP) Contract with PHA

EHV Dashboard

Emergency Housing Voucher Dashboard: Summary

State: NC | PHA Code & Name: All | MTW: All | Clear All Filters

Data current as of: 11/22/21
Source: IMS/PIC System and HUDCAPS

Summary of EHV Award, Current Issuances and Leased Vouchers

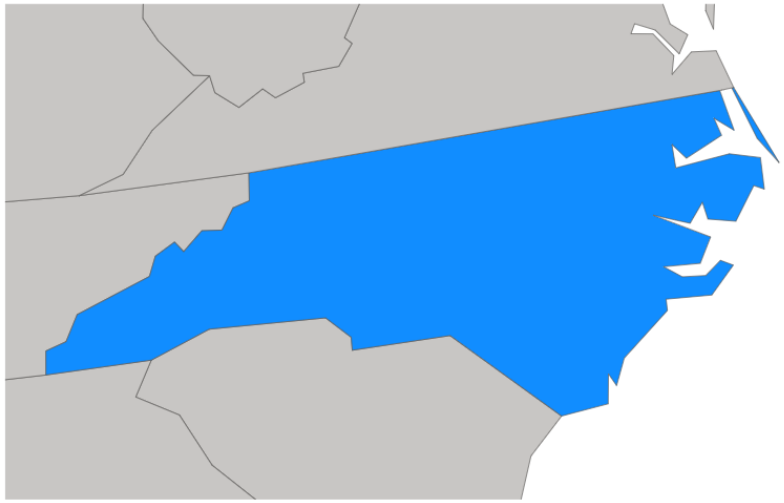
PHA Code	PHA Name	Total Awards	Active Issuances	Current Leased Vouchers	Unit Utilization
NC159	Western Piedmont Council of Governments	30	12	4	13.33%
NC901	North Carolina Commission of Indian Affairs	414	3		
NC089	Bladenboro Housing Authority	15	2		
NC008	Housing Authority of the City of Concord	26	1		
NC018	Housing Authority of the Town of Laurinburg	15			
NC022	Housing Authority of the City of Greenville	27		18	66.67%
NC025	Rockingham Housing Authority	15			
NC050	Wadesboro Housing Authority	15			
NC075	City of Albemarle Department of Public Housing	15			
NC118	Roanoke-Chowan Regional Housing Authority	15			
NC120	Chatham County Housing Authority	15			
NC161	Isothermal Planning & Development Commission	32			
Total		**634**	**18**	**22**	**3.47%**

Show as a table

Total EHV Awards*	Current EHV Units Leased	EHV Leasing Utilization
1,296	40	3.09%

* Note: 70,000 EHVs were awarded to PHAs across the United States. The reduction in Total Award Amount is due to PHAs that have returned their EHV awards.

Map of EHV Leasing Utilization by State



Note: The color saturation is based on the leasing utilization of EHV vouchers for that state. The darker the color saturation the higher the EHV leasing utilization. The user can hover over the state to see the total number of vouchers issued, vouchers leased, leasing utilization and the total EHV award for that state.

*https://www.hud.gov/ehv as of 11/24

2022 Steering Committee Dates

2022 Steering Committee Dates

- January 11th, 2022
- February 1st, 2022
- March 1st, 2022
- April 5th, 2022
- May 3rd, 2022
- June 7th, 2022
- July 12th, 2022
- August 2nd, 2022
- September 13th, 2022
- October 4th, 2022
- November 1st, 2022
- December 6th, 2022

Meetings and Reminders

Meetings & Reminders

- **NC BoS New Member Orientation,** *December 9, 12:30 – 2:00 P.M.*
  - Register here: https://zoom.us/j/5799039481?pwd=UFkwNCtLdUszeG94Y2prS0ttRkVmdz09
- **ESG Grantee Webinar:** *December 09, 10:30am – 12:00pm*
  - Register here: https://www.ncceh.org/events/1534/

- **Coordinated Entry Council Meeting,** *Monday, December 13, 10:00 – 11:30*
  - Presentation: https://www.gotomeet.me/NCEndHomelessness
  - Audio: (646) 749-3112 Access Code: 975-793-733

- **NC Local Leadership Response Sharing Call,** *No December Call. Next Call: Wednesday, January 19, 1:00 – 2:00 P.M.*
  - Presentation: https://zoom.us/j/5799039481?pwd=UFkwNCtLdUszeG94Y2prS0ttRkVmdz09

Meetings & Reminders

- **Racial Equity Subcommittee Meeting,** *No December Call. Next call: Wednesday, January 19, 11:30 AM – 12:30 A.M.*
  - Presentation: https://global.gotomeeting.com/join/791696621
  - Audio: (646) 749-3112 Access Code: 791-696-621

- **NC BoS HMIS User Meeting,** No December Call. Next Call: January 20, 1:00 - 2:30 P.M.
  - Presentation: https://global.gotomeeting.com/join/168443229
  - Audio: (571) 317-3122 Access Code: 168-443-2293

- **Funding and Performance Subcommittee Meeting**, *No December Call. Next Call Thursday, January 27, 11:00 A.M. – 12:00 P.M.*
  - Presentation: uberconference.com/briannccceh
  - Audio: (401) 283-4752 Pin: 13939

Adjournment

Next Steering Committee Meeting:

Tuesday, January 11th, 10:30 AM – 12:00 PM

Keep in touch

bos@ncceh.org

919.755.4393