

North Carolina Balance of State Continuum of Care

bos@ncceh.org

919.755.4393

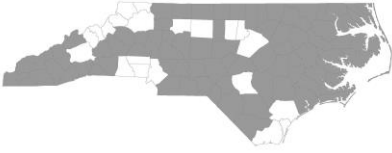
www.ncceh.org/BoS

NC Balance of State CoC Steering Committee Consent Agenda and Updates

November 2, 2021

Contents

SECTION I. NC BOS COC STEERING COMMITTEE CONSENT AGENDA	2
OCTOBER 5, 2021, STEERING COMMITTEE MINUTES	2
SECTION II. UPDATES.....	3
RACIAL EQUITY DIALOGUE SERIES.....	3
<u> </u> TUESDAY, NOVEMBER 9, 11:30 A.M. – 1:00 P.M.	3
COORDINATED ENTRY COUNCIL MEETING	3
<i>Monday, November 15, 10:00 – 11:30 A.M.</i>	3
RACIAL EQUITY SUBCOMMITTEE MEETING.....	3
<i>Wednesday, November 17, 11:30 A.M. – 12:30 P.M.</i>	3
NC LOCAL LEADERSHIP RESPONSE SHARING CALL	3
<i>Wednesday, November 17, 1:00 – 2:00 P.M.</i>	3
FUNDING AND PERFORMANCE SUBCOMMITTEE MEETING	3
<i>Thursday, November 18, 11:00 A.M. – 12:00 P.M.</i>	3
NC BOS HMIS USER MEETING	3
<i>Thursday, November 18, 1:00 - 2:30 P.M.</i>	3
SECTION III. MEETING MINUTES AND SUPPORTING MATERIALS	4
NC BOS COC RACIAL EQUITY SUBCOMMITTEE.....	4
<i>October 20, 2021, Minutes</i>	4
COORDINATED ENTRY COUNCIL	7
<i>October 18, 2021, Minutes</i>	7



North Carolina Balance of State Continuum of Care

bos@ncceh.org

919.755.4393

www.ncceh.org/BoS

Section I. NC BoS CoC Steering Committee Consent Agenda

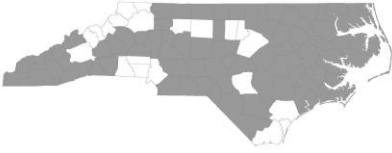
The following will be voted on at the November 2, 2021 NC BoS CoC Steering Committee meeting:

October 5, 2021, Steering Committee Minutes

Available here: <https://www.ncceh.org/bos/steeringcommittee/>

*Any Steering Committee member may request to move an item off the consent agenda to be more thoroughly considered. Any such items will be discussed as a regular agenda item at the next Steering Committee meeting.





North Carolina Balance of State Continuum of Care

bos@ncceh.org

919.755.4393

www.ncceh.org/BoS

Section II. Updates

Racial Equity Dialogue Series

Tuesday, November 9, 11:30 A.M. – 1:00 P.M.

Presentation: <https://global.gotomeeting.com/join/791696621>

Coordinated Entry Council Meeting

Monday, November 15, 10:00 – 11:30 A.M.

Presentation: <https://global.gotomeeting.com/join/791696621>

Audio: (646) 749-3112 Access Code: 791-696-621

Racial Equity Subcommittee Meeting

Wednesday, November 17, 11:30 A.M. – 12:30 P.M.

Presentation: <https://global.gotomeeting.com/join/791696621>

Audio: (646) 749-3112 Access Code: 791-696-621

NC Local Leadership Response Sharing Call

Wednesday, November 17, 1:00 – 2:00 P.M.

Presentation: <https://zoom.us/j/5799039481?pwd=UFkwNCTldUszeG94Y2prS0ttRkVmdz09>

Funding and Performance Subcommittee Meeting

Thursday, November 18, 11:00 A.M. – 12:00 P.M.

Presentation: uberconference.com/brianncceh

Audio: (401) 283-4752 Pin: 13939

NC BoS HMIS User Meeting

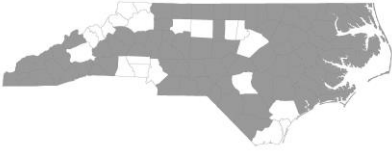
Thursday, November 18, 1:00 - 2:30 P.M.

Presentation: <https://zoom.us/j/5799039481?pwd=UFkwNCTldUszeG94Y2prS0ttRkVmdz09>

Meeting ID: 579 903 9481 Passcode: qYqVY5

[Back to top](#)





North Carolina Balance of State Continuum of Care

bos@ncceh.org

919.755.4393

www.ncceh.org/BoS

Section III. Meeting Minutes and Supporting Materials

NC BoS CoC Racial Equity Subcommittee October 20, 2021, Minutes

Attendees: Kenett Melgar, Deniece Cole, Lori Watts, Tamba Chamberlain, Manual Hyman Teresa Robinson, Tujuanda Sanders, Jeff Rawlings

Staff: Jeremy, Laurel, Andrea

Celebrations

TambaPlace opened for first client

Deniece's husband recovery well

NHSDC conference that Andrea attended had huge focus on applying Racial Equity lens

Updates

Details:

Racial Equity Dialogue:

1st: over 75 attendees making it our largest Dialogue yet! Many thanks to the workgroup to support this outreach and especially Tamba for facilitating.

2nd: share the link for registration to the next Dialogue November 9th! Link:

<https://www.ncceh.org/events/1530/>

Prioritization Workgroup 1

Nov 3rd 2-3 pm

Workgroup Members: Lori Watts to join!

HUD TA Demo – still waiting on word from HUD on whether we've been selected. Workgroup pursuing the objective regardless of this additional support.

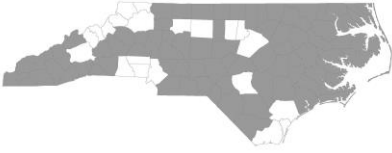
Right now, we're focused on reviewing the VI-SPDAT and Housing Barriers tool to see what we can keep/revise.

RE Committee 2022 Membership and Recruitment

Started the conversation with Sarah at last meeting; continue to review the Membership document.

How can we get all the interest on the RE listserv to participate in the subcommittee





North Carolina Balance of State Continuum of Care

bos@ncceh.org

919.755.4393

www.ncceh.org/BoS

more?

What is the commitment of Membership?

- Teresa supports the commitments and expansion of subcommittee especially. Other communities include other key stakeholders who work in our system.
- Tambra agrees – we need other systems support, maybe folks like Boys and Girls clubs who serve folks experiencing homelessness. Equity issues are not limited to the homeless response system.
- Deniece also agrees! Segregation and disparities are a community wide. We need more help to make this change. Maybe recruiting 'Safe Place' partners.
- Deniece motions to adopt, Tambra seconded. Motion passes unanimously.

Laurel to send the final document as a pdf next week to support recruitment. Will also confirm that the membership is based on a commitment to racial justice and an understanding of systemic racism.

Recruitment

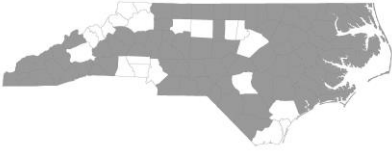
Right now, 7 regions and 2 statewide partners represented. Members are also on Steering Committee, Scorecard Review Committee, Consumer Advisory Committee, and regional leadership.

Goals:

- 100% regional coverage
- Current members asked to present membership request at next regional meeting. Interested folks should reach out to Laurel directly.
 - Lori can present to Region 1 and 3 in November
- Who to recruit:
 - who shares an interest in racial justice and works in homelessness
 - who is interested in improving governance of the CoC
 - not necessarily the same as the list you'd promote the Racial Equity Dialogues to
 - Current members can offer to present at other regional meetings as well
 - We'll want to continue to consider how to do outreach beyond regional committees to other key stakeholders. How should we approach this targeted outreach?
- How to vet new folks:
 - Deniece suggests a meet & greet to introduce folks and give them a chance to ask questions?
 - January's meeting could be the re-launching of the committee, introductions all around, give folks a chance to leave the list-serv.

NC BoS CoC Anti-Discrimination Policy





North Carolina Balance of State Continuum of Care

bos@ncceh.org

919.755.4393

www.ncceh.org/BoS

Opportunity to review the current policy. Members to review the policy now and will make a decision at the next meeting on whether to review it specifically.

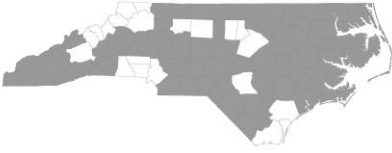
- Current policy: <https://www.ncceh.org/files/11413/>
- Deniece interested in joining workgroup
- This review could be informed by the results of this year's scorecard

Next Sub-Committee Meeting

November 17th at 11:30-12:30

Hold for December 15th at 11:30-12:30





North Carolina Balance of State Continuum of Care

bos@ncceh.org

919.755.4393

www.ncceh.org/BoS

Coordinated Entry Council

October 18, 2021, Minutes

Attendees: Teresa Robinson, Jeff Rawlings, Brian Fike, Angela Harper King, Kim Lunsford, Robert Cochran, Trisha Ecklund, Shawanda Barnes, Linda Walling, Kristen Martin, Michele Welsh

Staff Present: Ashley Von Hatten, Allie Card, Nicole Purdy, Jeremy Ratcliff

2021 Coordinated Entry Evaluation Report

- 2021 NC BoS CoC CE Evaluation:
- CEC passed motion for evaluation process and timeframe
- CE Leadership was responsible for distribution and collection of surveys
- NCCEH staff reviewed all surveys, compiled data, and reported outcomes to CEC
- CEC will discuss system improvements and help facilitate changes

The evaluation consisted of three elements:

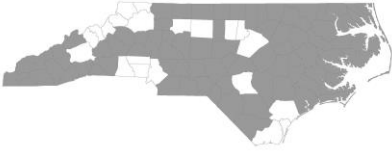
- Surveys to participating provider agencies
- Surveys to people who are enrolled in permanent housing programs (rapid re-housing and permanent supportive housing) and were housed in the last year.
- Surveys to people currently experiencing homelessness. People in shelters and people experiencing unsheltered homelessness were surveyed.

The following chart indicates the services that respondents felt were most helpful to them while they experienced homelessness.

What services were the most helpful to you?	Number of responses
Find new housing or referred to housing program	22
Provided food	13
Referral to emergency shelter	11
Referral to domestic violence shelter	6
Medical needs or provided health care	5

Evaluation improvements





North Carolina Balance of State Continuum of Care

bos@ncceh.org

919.755.4393

www.ncceh.org/BoS

Response rates: Due to the pandemic and limited staff capacity, the CoC expected lower participation rates in 2021. However, the CoC should consider adding CE evaluation participation to its annual CoC and/or ESG scoring process.

Survey content: The provider survey should include questions that pertain more directly to agencies that do not provide permanent housing.

Response bias: Surveys should have been confidential and anonymous, but the CoC should ensure all clients understand that their surveys will not be seen by their service provider and will not affect their housing or services in any way.

EHV Progress and Updates

1) Households are ready to Move On with long-term rental assistance but less intensive case management. Permanent Supportive Housing (PSH) and Rapid Rehousing (RRH) clients are both eligible for Move On.

2) Households with highest length of unsheltered homelessness and where documentation for PSH (chronic homelessness and/or disability) is not able to be obtained.

3) Families and/or individuals on current regional Coordinated Entry (CE) by-name list (BNL) who need long-term rental assistance.

Nicole Purdy gave information correct exit destination for people doing move on or exit coordinated entry, now going to use the rental by client

Regions talked about wanting to track the actual referrals in EHV by using CE event

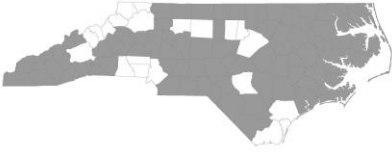
Nobody is leased up in Region 10 and just got the first voucher in October. Received 30 vouchers

Linda Walling said all the priorities simultaneously east does move based on what the agency needs in service areas

Teresa Robinson has sent over 17 referrals to city of concord, all move on referrals

Region 5 had question about how to get people to move forward on Unsheltered Access and information and HMIS.





North Carolina Balance of State Continuum of Care

bos@ncceh.org

919.755.4393

www.ncceh.org/BoS

Unsheltered Coordinated Entry Access

- Ashley asked if anyone had feedback from the trainings in September, Principals of Street Outreach Training from September 15th, 2021, HMIS Training for Street Outreach projects with HUC CoC or ESG funding from September 29th, 2021, HMIS Training for Outreach workflows without HUD CoC or ESG funding from September 30th, 2021
- Resources on NCCEH webpage <https://www.ncceh.org/bos/coordinatedentry/>
- Planning workbook, Webinars, Documents

Front Door Provider Training

- Front Door Providers are a critical piece of the Coordinated Entry System. The training will focus on the Coordinated Entry flow and HMIS data and data entry for Front Door Providers (emergency shelter, transitional housing, street outreach etc).
- Wednesday, October 27, 2021, from 1 PM – 2:30 PM
- <https://global.gotomeeting.com/join/755545405>
- You can also dial in using your phone.

United States: +1 (872) 240-3311

Access Code: 755-545-405

Next meeting will take place on November 15, 2021

