



# NC COALITION to end HOMELESSNESS

## Cleveland County SOAR Outcomes

Total usable outcomes reports received*	23
Total Approved	14
Total Denied	9
Total Death before Decision	0
Average time between completion of application and determination on initial applications	160 days
Percentage of caseworkers becoming the 1696	100%
Average length of time homeless	1 year
Percentage of applications approved (not including deaths before decision)	61%
Percentage that required CE	35%
Amount of income brought into county since June 2, 2010 (includes first year of annual income and back pay awarded to applicants)	\$263,365.80

\* Some outcomes forms are received and do not have enough completed fields to be considered 'usable' for the purposes of data collection. Outcomes include cases at three stages: Initial Applications, Reconsiderations, and Appeals.

Caseworkers who have completed Outcome Reports:

- Carla Burton (1 case)
- Katie Munger (3 cases)
- Stacey Costner (21 cases)