North Carolina
Balance of State Continuum of Care

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NC Balance of State CoC Steering Committee
Consent Agenda and Updates
July 6 2021

Contents

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Section I. NC BoS CoC Steering Committee Consent Agenda

The following will be voted on at the July 6, 2021 NC BoS CoC Steering Committee meeting:

June 1, 2021 Steering Committee Minutes
Available here: https://www.ncceh.org/bos/steeringcommittee/

Approval of new at-large member
The NC Rural Center has asked to replace Jason Gray with Tori Keeton, Policy and Government Affairs Contractor. Brandy Bynum-Dawson, Senior Director of Policy will serve as the alternate.

*Any Steering Committee member may request to move an item off the consent agenda to be more thoroughly considered. Any such items will be discussed as a regular agenda item at the next Steering Committee meeting.

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Section II. Updates

BoS HMIS User Meeting

Thursday, July 15, 1:00 - 2:30 P.M.

Presentation: https://global.gotomeeting.com/join/168443229

Audio: (571) 317-3122 Access Code: 168-443-229

Coordinated Entry Council Meeting

Tuesday, July 19, 10:00 – 11:30 A.M.

Presentation: https://www.gotomeet.me/NCEndHomelessness

Audio: (646) 749-3112 Access Code: 975-793-733

Racial Equity Subcommittee Meeting

Wednesday, July 21, 9:00 – 10:00 A.M.

Presentation: https://global.gotomeeting.com/join/791696621

Audio: (646) 749-3112 Access Code: 791-696-621

NC Local Leadership Response Sharing Call

Wednesday, July 28, 1:00 – 2:00 P.M.

Presentation: https://www.gotomeet.me/NCEndHomelessness

Audio: (646) 749-3112 Access Code: 975-793-733

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Section III. Meeting Minutes and Supporting Materials

NC Balance of State CoC Funding and Performance Subcommittee
May 27, 2021 Minutes

Members Present: Melissa McKeown, Amy Modlin, Jane Earnest, Sarah Lancaster, Talaika Williams

NCCEH Staff Present: Brian Alexander, Andrea Carey, Jeremy Ratcliff

Minutes:
- Brian welcomed members. Members introduced themselves to new staff member, Jeremy Ratcliff.
- Andrea provided an overview of the meeting agenda.
- Andrea gave an update on the NC BoS CoC dashboard project.
  - Staff hope to have a draft dashboard to show at the June meeting but are confident that we will have something for sure by July.
- Andrea gave an overview of the 2021 Point-In-Time and Housing Inventory Count.
  - 2021 PIT/HIC data from January 27, 2021 was submitted to HUD by the May 14, 2021 deadline. Data did not include unsheltered count data due to safety issues because of the pandemic.
  - Limited data available by:
    - Household type
    - Subpopulations (Vets, Youth, CH)
    - Living Situation (ES, TH)
  - PIT (by region and county) posted at: ncceh.org/datacenter/pitdata
  - Andrea showed total PIT data trending since 2010 as a comparison of the number of people experiencing literal homelessness.
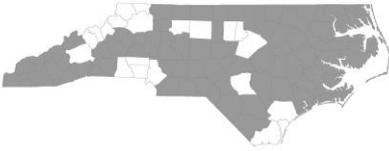
People Counted in PIT, 2010-2021

Legend: ■ Everyone Experiencing Homelessness   ■ People Experiencing Chornic Homelessness
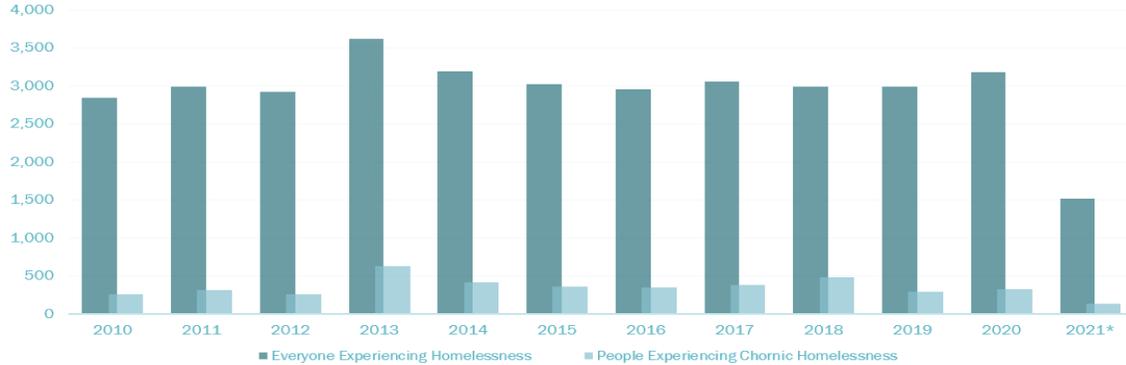
*Unsheltered data was not collected in 2021 due to the pandemic.

- Andrea showed the total PIT count broken down into household types.

2021 Point-in-Time Count

Legend: ■ BoS 2021 PIT

Data labels: Total 1520, Adults with Children 571, Adults Only 923, Only Children 7
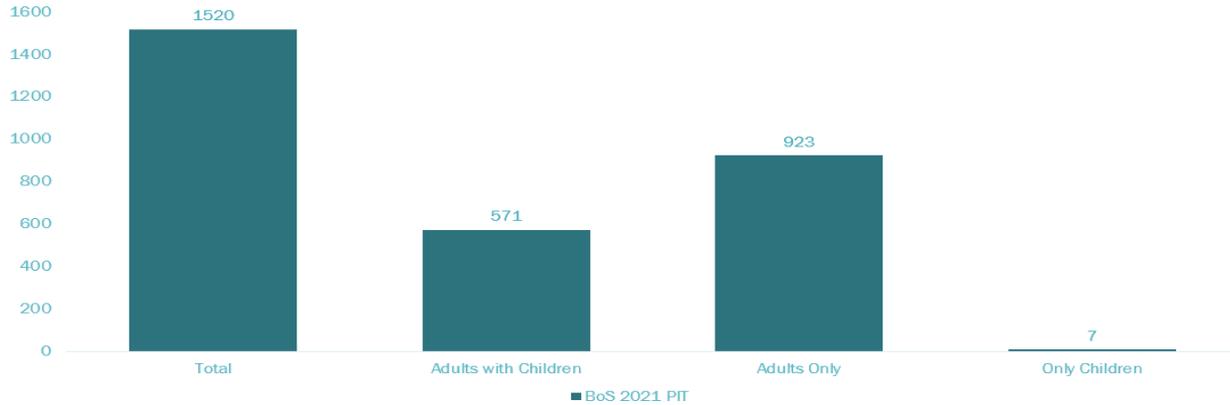
- Andrea showed the way the CoC collected 2021 PIT data in comparison to 2020 PIT data.
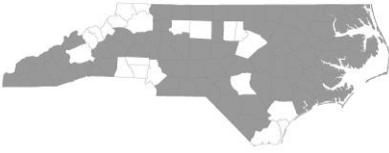
People Experiencing Sheltered Homelessness

App Sheltered 25%

HMIS 46%

Phone Survey 29%

■ App Sheltered   ■ Phone Survey   ■ HMIS

Methodology

	2020 Percentage	2021 Percentage
HMIS	49.75%	46.45%
Phone Survey	26.72%	28.03%
App Sheltered	23.53%	25.53%

■ App Sheltered   ■ Phone Survey   ■ HMIS
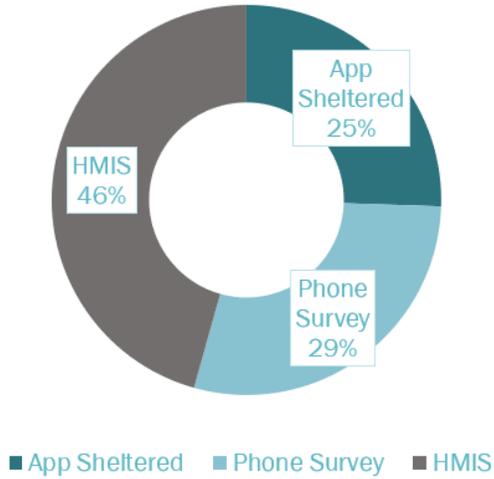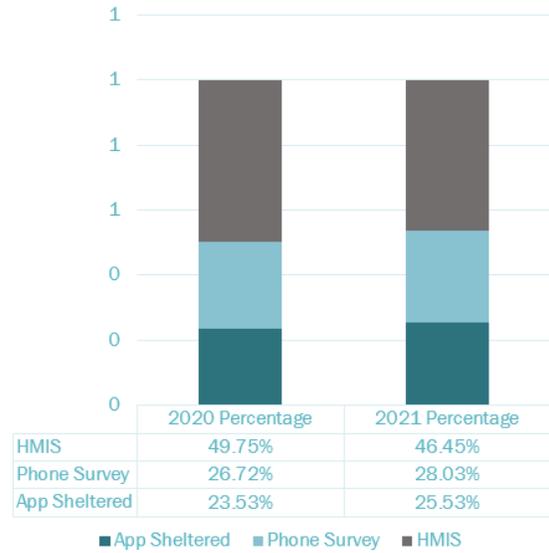
- Andrea showed the total PIT count by region.

Total People Counted by Region 2021

R01	R02	R03	R04	R05	R06	R07	R08	R09	R10	R11	R12	R13
104	83	233	84	357	17	255	30	119	53	31	64	90

■ Total People
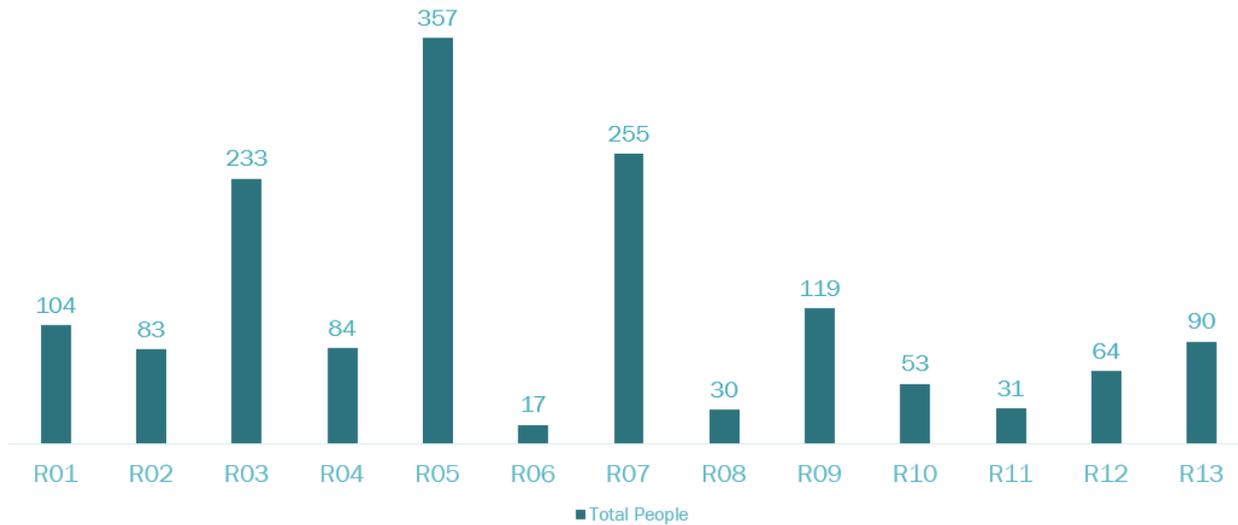
- Andrea showed the number of Vets experiencing homelessness per region.
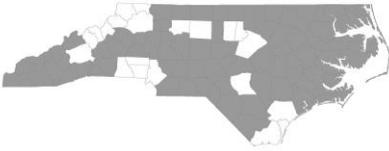
Total Veterans Counted by Region 2021

R01	R02	R03	R04	R05	R06	R07	R08	R09	R10	R11	R12	R13
5	1	18	3	34	1	11	1	15	3	1	6	5

■ Total Vets
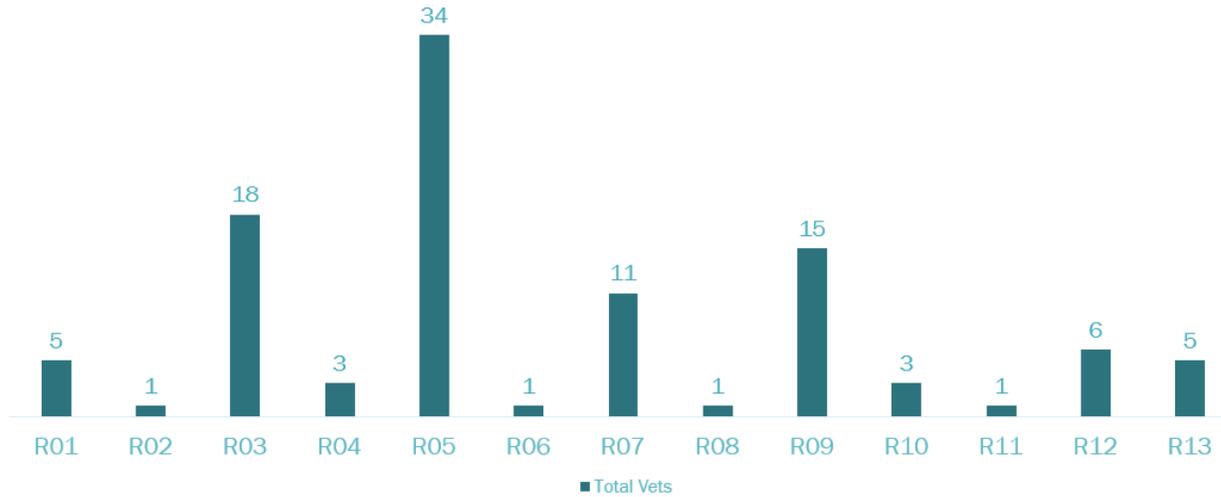
- Andrea showed the number of Youth experiencing homelessness per region.

Total Youth Counted by Region 2021

R01	R02	R03	R04	R05	R06	R07	R08	R09	R10	R11	R12	R13
10	11	25	3	19	0	23	2	7	1	3	8	12

■ Total Youth
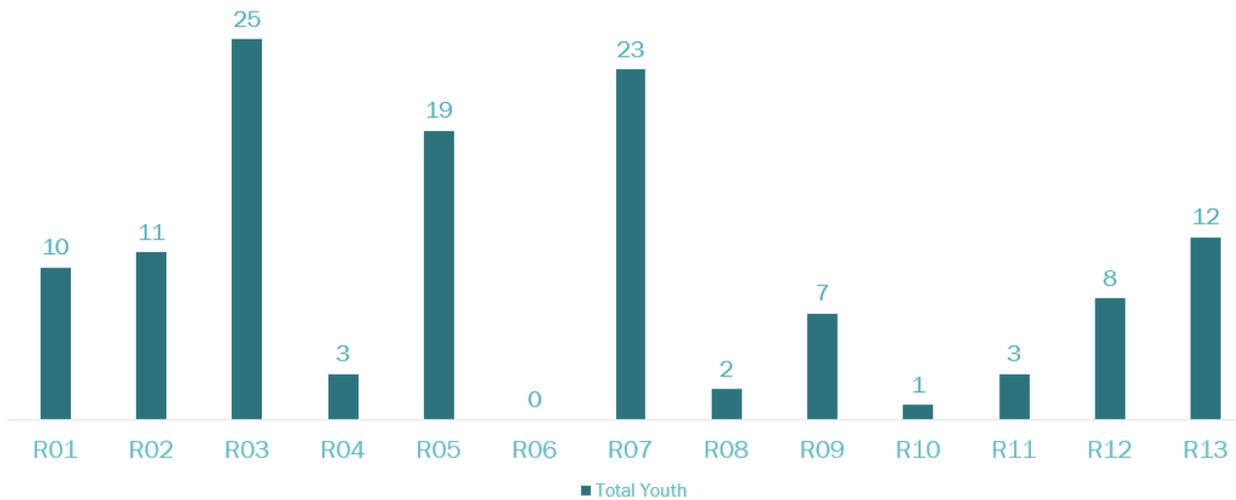
- Andrea showed the number of people experiencing chronic homelessness per region.
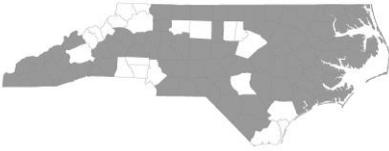
Total Experiencing Chronic Homelessness by Region 2021
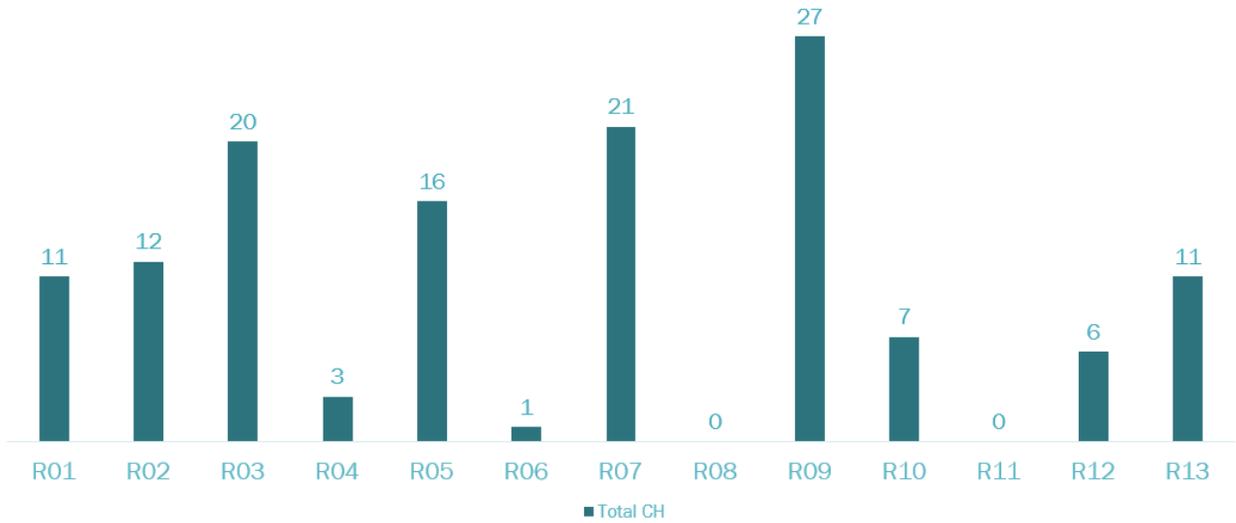
- Andrea showed total bed coverage in the CoC.
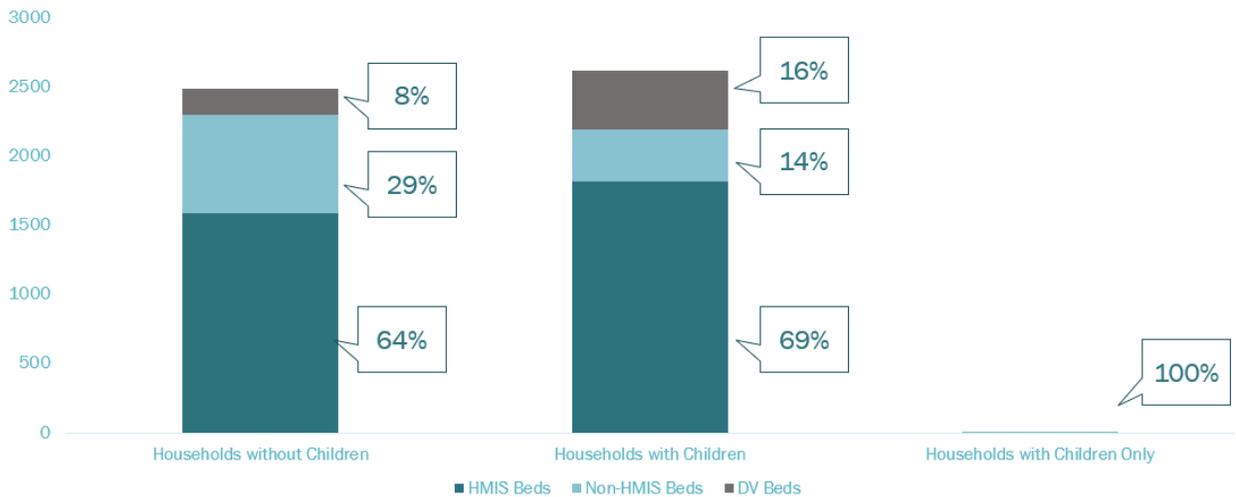

- Andrea showed the total beds per program type.
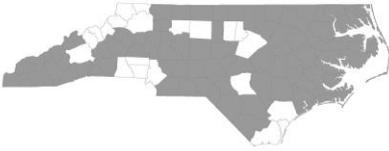
Total Beds
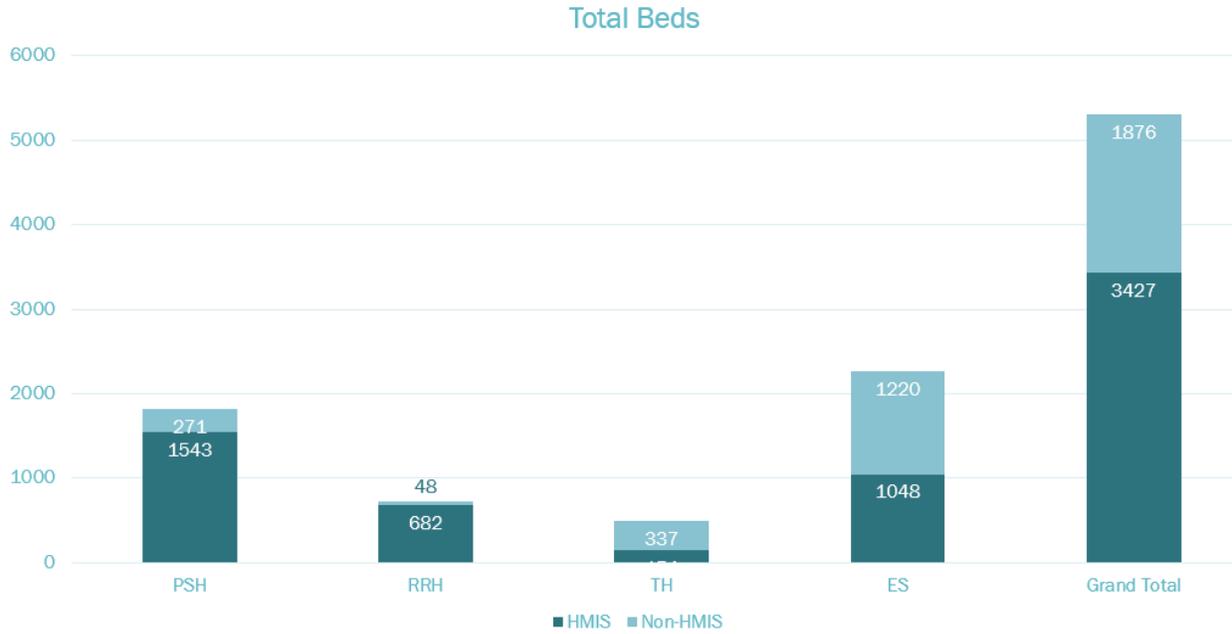
- Andrea showed bed coverage rates in HMIS per program type.

Total % on HMIS
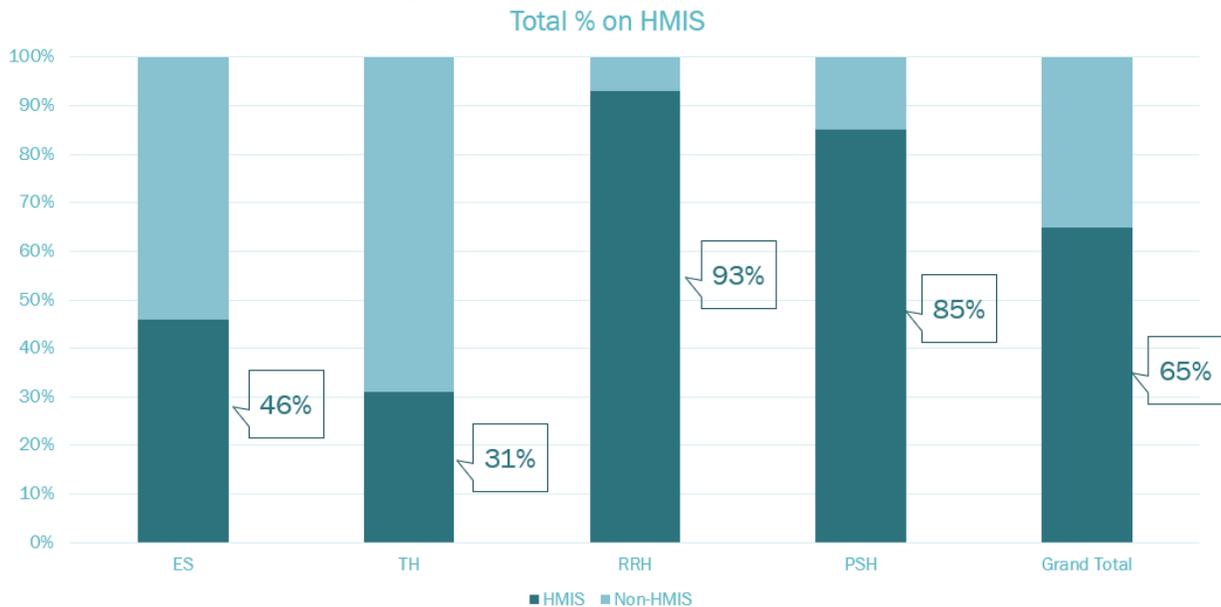
- Andrea and Brian asked members for questions and feedback.
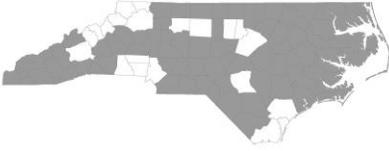
- Melissa asked about the use of shared language to explain the differences in this year's count because of the pandemic.
    - Andrea explained that CoC stakeholders should mention that the unsheltered count was not conducted in 2021 due to safety concerns due to the pandemic. Shelter numbers were depressed in comparison to the prior year's count because of two main factors: the eviction moratorium, which limited the number of people who might have entered the system; and safety concerns for people needing temporary housing who were afraid of entering a congregate shelter setting.
- Staff mentioned that the CoC will need to keep in mind the limitations of this year's count as we use PIT data for the Racial Equity Assessment, CoC Funding Priorities, and the Annual Homeless Assessment Report.
- Andrea updated members on the process for the 2022 unsheltered PIT count.

Next month's meeting has been changed to June 29, 2021 at 10 AM.

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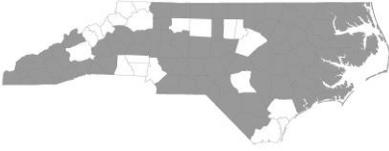
NC BoS CoC Racial Equity Subcommittee
June 16, 2021 Minutes

Attendees: Lori Watts, Manuel Hyman, Teresa Robinson, Deniece Cole, Stephanie Gilliam

Staff: Andrea Carey, Allie Card, Jeremy Ratcliff, Sarah Murray, Kevin McNamee

Celebrations

- Stephanie joining the Hendersonville Police Advisory Group
- Teresa's kitchen nearly complete- has a functioning stove installed!
- NCCEH has new staff! Jeremy and Allie

BIH Conference Recap

- What did you learn or take away from the conference? What inspired you?
    - Sarah enjoyed the diversion session and hopes we have more of these conversations across the state
- Recap of Racial Equity Session
    - Dr. Penny and Jeff did a fabulous job!
    - Nastascia did a nice job of laying the foundation of how racism impacts systems
    - Good for newer subcommittee members to hear about the start of the subcommittee
    - Best session I attended during the whole conference!

Racial Equity Assessment

- Annual publish assessment put together by CoC with a lot od input from the subcommittee
- Requirement of the NOFA
- Plan upcoming
    - Confirm areas for action
        - Data collection and assessment
        - Training and support
    - Pulling data from 4 sources:
        - PIT data for HUD's Tool
        - NAEH's Tool using limited HMIS data
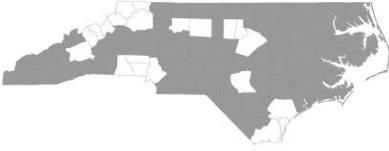
- Stella P's multi-year HMIS data
- CE/Back@Home's Prioritization data from Smartsheet and HMIS
  - Draft assessment will be submitted to subcommittee before July's meeting
  - Revisions
  - Presented to Steering Committee for formal adoption

Prioritization Work Group

- Assessing VI-SPDAT/VI-FSPDAT vs Back@Home prioritization tool in terms of equity of access
  - Including in depth analysis comparing tools to better understand demographic differences in data
  - Andrea compared categories of questions by tool
    - Larger emphasis on risk behaviors and daily functioning in VI-SPDAT
    - Larger emphasis on housing/homelessness history and marginalized identities in B@H prioritization tool
- Work group agrees that moving beyond VI-SPDAT will be a priority

Racial Equity Dialogue Series

- Subcommittee decided to have 2 events this year instead of 4
- We need a workgroup to take the lead on planning!
  - Volunteers: Dr. Cole, Jeremy Ratcliff
  - Will send out email to ask for more volunteers
- What timeline makes sense to hold these?
  - May want to hold series later in the year due to policy changes occurring
- Ideas for topics?
  - Could maybe revisit speakers: Corey Patterson and Doctor who was Dr. Penny's connection
  - Where are we now recap a year after the election
    - Particularly in terms of legislation/policy
  - Critical race theory especially as it intersects with educational system
  - How tools we design for access impact equity in our systems

Next Meeting

7/21/21 at 9:00AM

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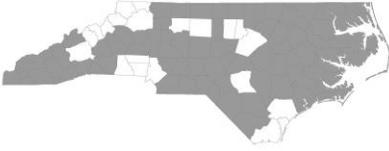
NC BoS CoC Coordinated Entry Council Meeting
June 21, 2021 Minutes

Attendees: Attendees: Robert Cochran (Region 1), Kristen Martin (Region 2), Bonnie Harper (Region 3), Michele Knapp (Region 4), Teresa Robinson (Region 5), Kim Lunsford (Region 6), Jeff Rawlings (Region 7), Linda Walling (Region 10), Lynne James (Region 12), Michele Welsh (Region 11 and 13), Cassandra Rowe (NCCADV), Samantha Hall (Region 5), Trisha Ecklund (Region 2), Peter Peedin (Region 12), Candice Rountree (Region 10)

Staff: Andrea Carey, Kevin McNamee, Nicole Purdy, Jeremy Ratcliff, Ashley Von Hatten

NC BoS CoC Coordinated Entry & HMIS

- Use Coordinated Entry SSO + B@H reporting group in provider group prompt
- Use regional B@H Triage Project in CE provider prompt
- Use CE+B@H reporting group and Triage Project

NCCEH will send out new version on BNL Report via email and also it will be posted on the SSO CE website: https://www.ncceh.org/bos/ssoce/

NC BoS CoC Unsheltered Coordinated Entry Access

- Benefits of connecting people living unsheltered to the CE system:
    - Strengthens existing infrastructure
    - Connects people to emergency shelter
    - Connects people to services
    - Focuses on connection to permanent housing
- Defining roles:
    - CE Lead
        - Provider outreach: Engage with providers in the region to increase collaboration for outreach and access for people experiencing unsheltered homelessness
        - Evaluate monthly progress (SSO-CE check-in calls) on connecting people living unsheltered to the BNL
        - Support data entry in HMIS and CE project
        - Support Unsheltered PIT lead
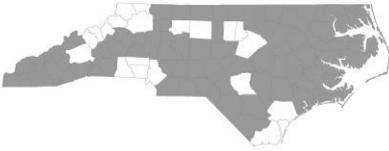
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- Unsheltered PIT Lead
    - Regional point person for providers around unsheltered access (updated in NC BoS CoC Governance Charter and approved by Steering Committee on May 4, 2021)
    - Coordinate with regional CE Leads
    - Ensure data collection happens on all people experiencing unsheltered homelessness
    - Engage all providers/organizations/stakeholders to understand the process
    - Provide additional training to providers/organizations/stakeholders
    - Regions should elect their Unsheltered PIT Lead by June 30, 2021

- NC BoS Regional CE Access: Andrea walked through data in each region, which the comparison of 2020 PIT count numbers to May 10, 2021 unsheltered households on the BNL. It was also noted this data includes information for households that called NC 2-1-1 and were entered into the HMIS Triage project.

Region	2020 PIT	5/10 2021 BNL	PIT-Mar Gap
Region 1	150	80	-70
Region 2	132	138	-6
Region 3	97	103	6
Region 4	65	24	-41
Region 5	149	56	-93
Region 6	4	14	10
Region 7	173	63	-90
Region 8	35	0	-35
Region 9	12	38	26
Region 10	102	81	-21
Region 11	30	61	31
Region 12	39	47	8
Region 13	8	122	114
Total	996	847	-147

- Training and resources
    - NCCEH currently planning for:
        - BNL report
        - Street outreach principles and tips
        - Data and tools
        - CEC meetings and supplemental trainings
        - Decision-making tool for regional roles
        - Update CE Access 101 for data collection
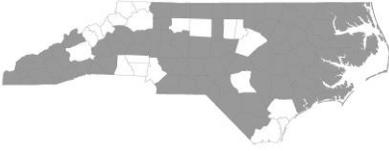
- CEC members asked for training correspondence to include information about who should attend the training and suggested a place on NCCEH's website for street outreach trainings and resources.
- Data collection
  - Nicole walked through an Outreach Contact form for CE project entry. It is a paired down HMIS form. Suggestions included adding language to reflect Social Security Number as optional and adding a notes section for any additional information.
  - HMIS data entry options include an HMIS outreach project or the CE lead entering data into the CE project.
- NC BoS CoC CE unsheltered access next steps:
  - Regional next steps
    - Elect 2021-2022 Unsheltered PIT Lead by June 30, 2021
    - Gathering partners
    - Plan to ensure all counties are covered.
  - July agenda (Unsheltered PIT leads must be elected by June 30, 2021)
    - Overview of all tasks and timeline
    - Planning worksheet for regions to identify responsible party for each task
    - Ongoing outreach (clients and providers)
    - Follow-up services (assessment/etc.)

Emergency Housing Vouchers

- HUD released [Notice PIH 2021-15 (HA) Emergency Housing Vouchers – Operating Requirements](#)
- HUD is allocating approximately 70,000 Emergency Housing Vouchers (EHVs) to Public Housing Agencies (PHAs). These EHVs are to assist individuals and families who are experiencing homelessness; at imminent risk of experiencing homelessness; fleeing, or attempting to flee, domestic violence, dating violence, sexual assault, stalking, or human trafficking; or were recently homeless and for whom providing rental assistance will prevent the family's homelessness or having a high risk of housing instability.
- Continuums of Care (CoC) will have a critical role in this process:
  - Targeting: PHAs must work with community partners to determine the best use and targeting for EHVs along with other resources available in the community;
  - Referrals: EHVs will not be filled from PHA's current waiting list- all EHV's are referred from coordinated entry systems;
  - Eligibility: CoCs are responsible for determining whether the family qualifies under one of the four eligibility categories for EHVs.
- Reviewed the list of NC BoS CoC PHAs who were allocated vouchers and discussed local contacts and connections for outreach.
- Other important dates include:
 - May 10, 2021: EHV allocation announced (complete)
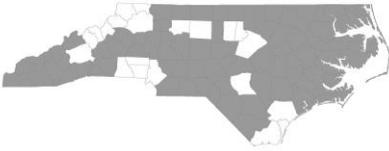
- May 12, 2021: EHVs for CoCs webinar (complete)
- May 24, 2021: PHAs must inform HUD of the number of vouchers the PHA will accept
- July 1, 2021: Effective date for all EHVs
- July 31, 2021: PHA and CoC must enter a Memorandum of Understanding
- Technical Assistance dates from HUD (register here)
  - May 18, 2021, 3 PM Strategy for Targeting EHVs and Related Resources
  - May 20, 2021, 3 PM Making the Most of EHV Waivers
  - May 25, 2021, 3 PM Coordinated Entry and EHVs
  - June 1, 2021, 3 PM Pairing Services and EHVs

Prioritization

- Reviewed four categories of eligibility for CoCs and PHAs
  - Literal Homeless
  - An imminent risk of homeless
  - Fleeing, or attempting to flee, domestic violence, dating violence, sexual assault, stalking, or human trafficking
  - Recent Homeless and for whom providing rental assistance will prevent the family's homelessness or having high risk of housing instability
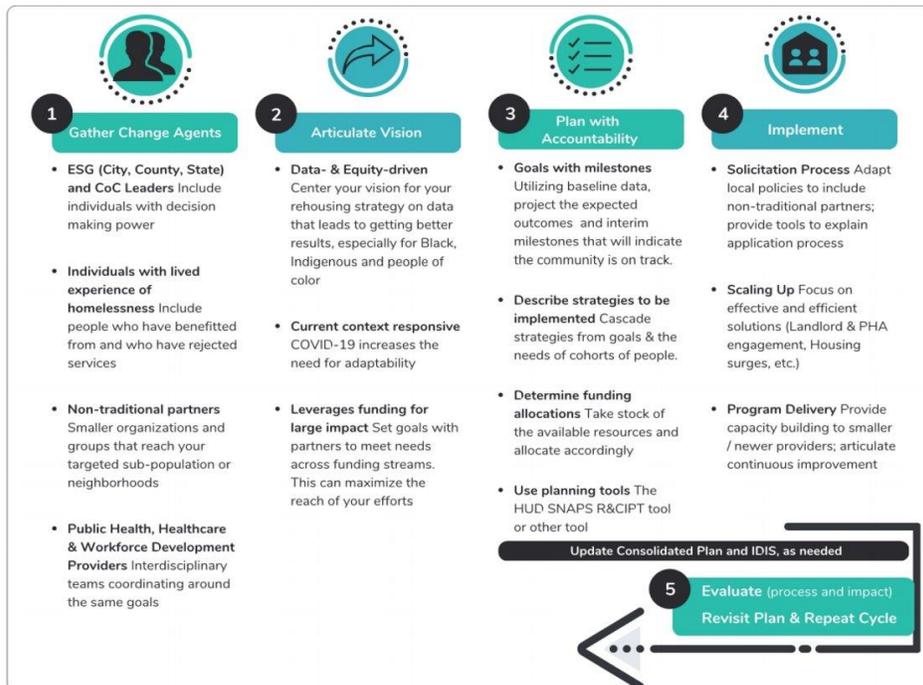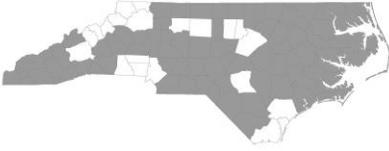
The next CEC meeting is scheduled for July 19, 2021. With no further business, the meeting was adjourned.

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