



BACK @ HOME
NORTH CAROLINA

This call will be recorded and provided for later review.



Roll Call

Welcome!

As we gather, please use the chat box to tell us you're here and what agency you're with.

After you've done that, take time to take a few deep breaths and give yourself some quiet space to center and be present before we begin.

If you're able to share your camera, we'd love to see your faces! It helps us avoid feeling like we're speaking to a empty box.

The chat box is available to use anytime during the call for questions or suggestions.

Please keep your line muted when you're not speaking and unmute as needed.



Welcome

Back@Home System + Logistics Call

Agenda June 17, 2021

Back@Home Progress Report

- Housing Stabilization
- Enrollment

Rehousing Agency Check In Calls

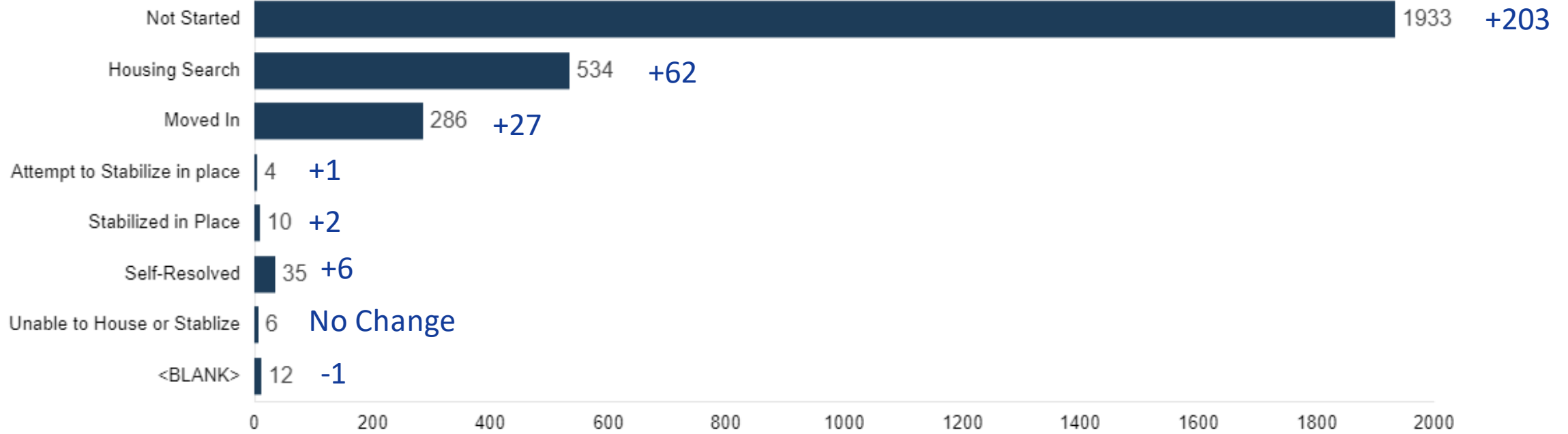
Overview of Back@Home Basics

Questions/Discussion

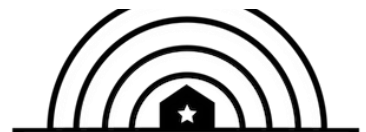
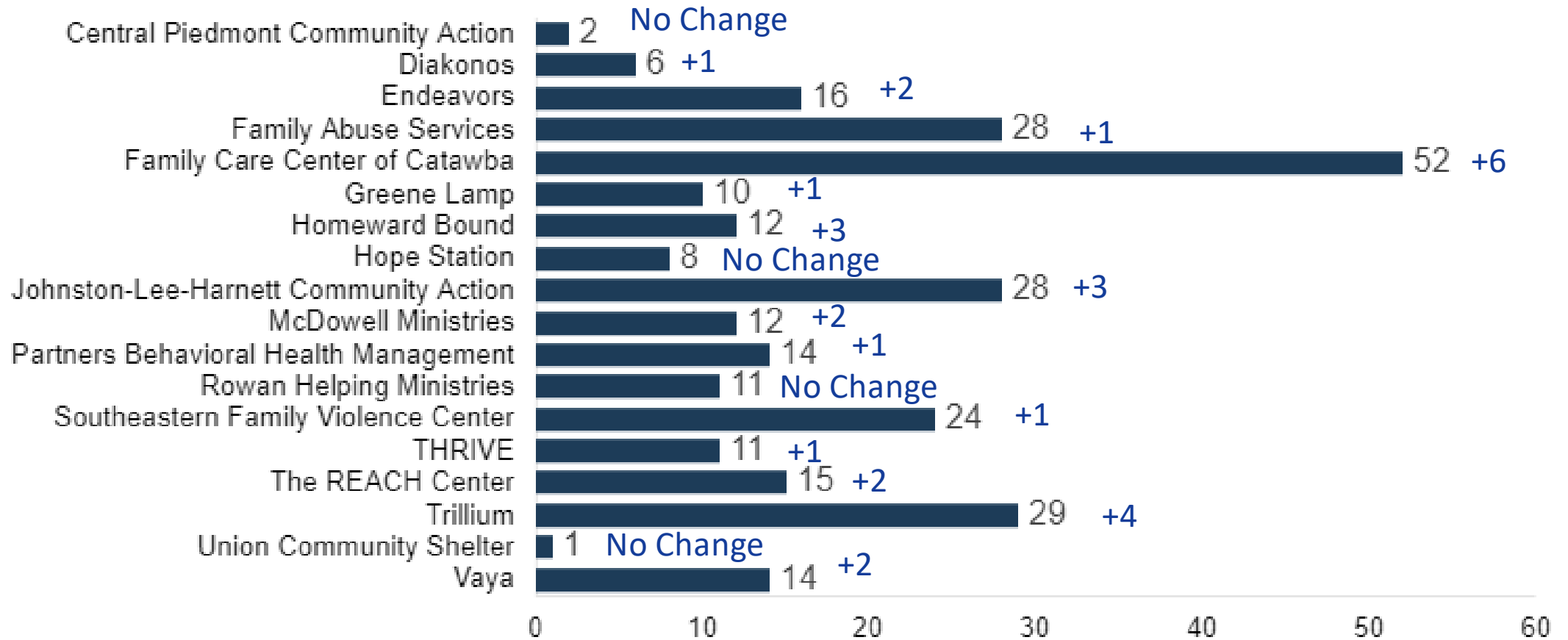


Back@Home Progress Report

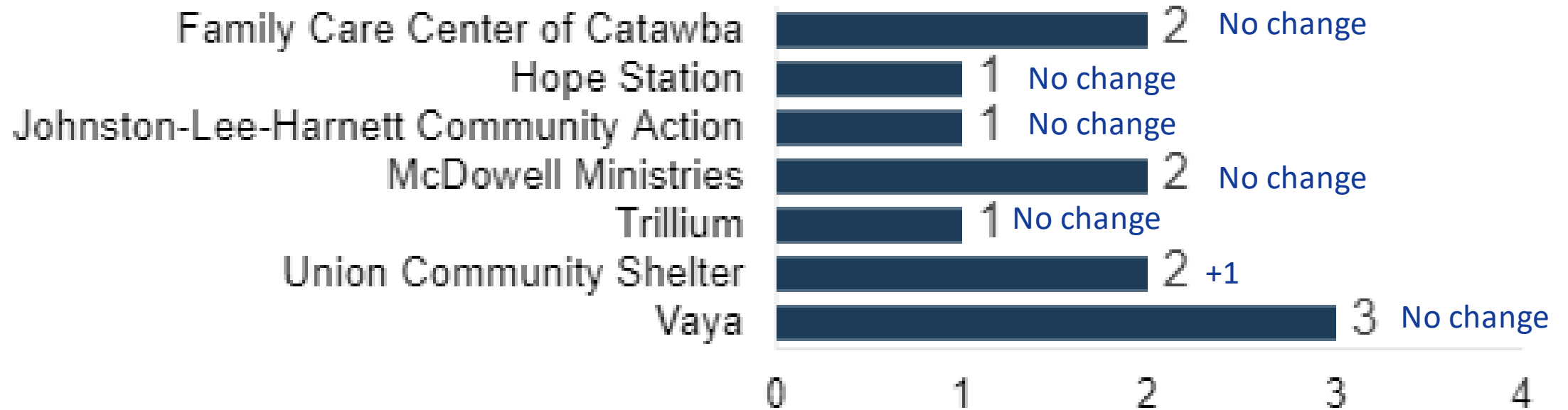
Housing Stabilization Status



Moved-In Households by Rehousing Agency

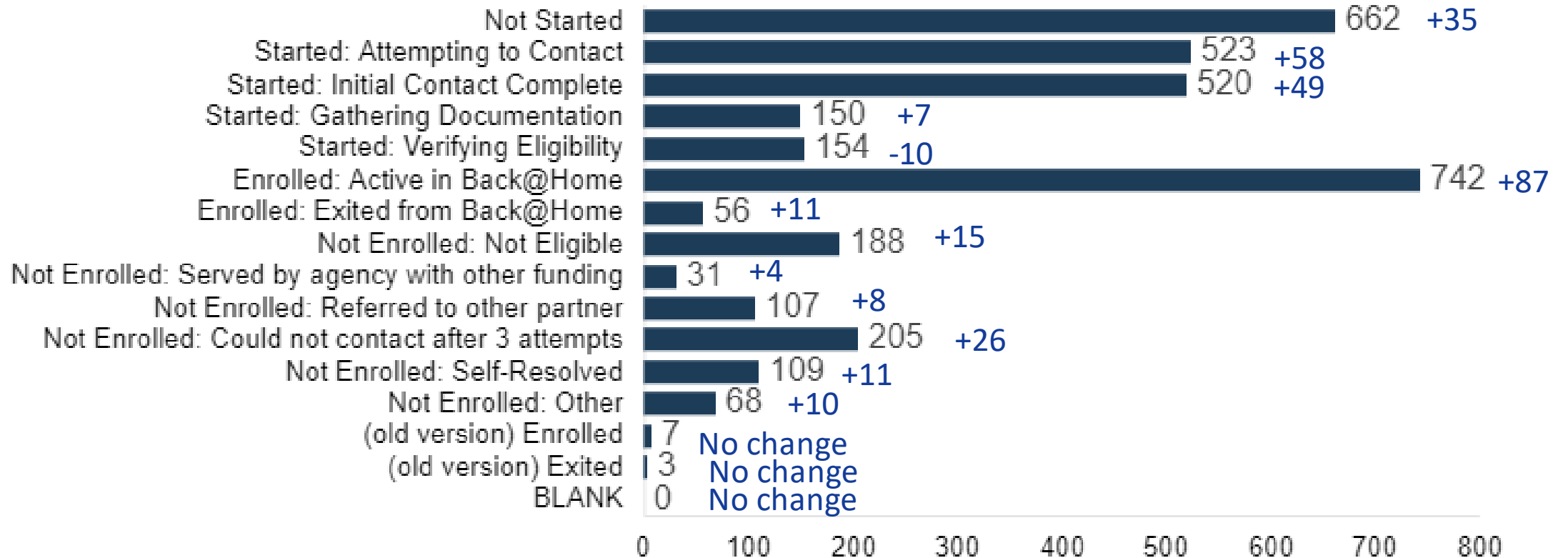


Stabilized in Place Households by Rehousing Agency



Enrollment Progress Report

Enrollment Status Detail

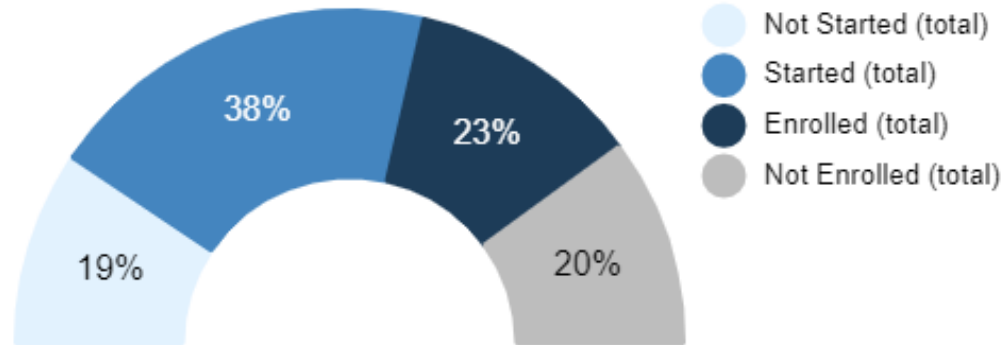


Enrolled: Active in
Back@Home

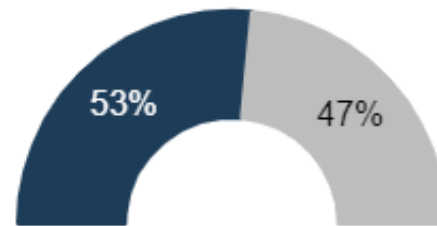
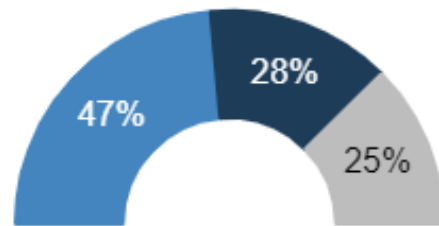
742

+ 87 HHs enrolled

Overall Enrollment Status



The charts below show overall enrollment status, drilling down from info above to show proportions.



Live Dashboard

- View Back@Home Progress anytime via the smartsheet dashboard.

<https://app.smartsheet.com/b/publish?EQBCT=ebfc30472760414f9c78831be0592a7a>

- Data refreshes 1x/hour
- Public Link (anyone can see it when you share the link)



Rehousing Agency Check-Ins

Overview of Back@Home Basics

Back@Home Portal



Back@Home-CV Forms and Links

[View here](#)

Back@Home Policies and Procedures

ELIGIBILITY AND
PRIORITIZATION

ELIGIBLE
EXPENSES
UPDATED
01.21.21

NC ESG
DESK GUIDE

PROGRAM
STANDARDS

PROGRAM
POLICIES
AND
HANDBOOK
UPDATED
11.6.20

CRF AWARD
REPORTING
AND BILLING
GUIDANCE

Rehousing Agency Information



Smartsheet Client List

- ✓ Receive new clients and contact within 14 days
- ✓ Use Prioritization Level as guide for prioritizing assistance
- ✓ Update Enrollment Status
- ✓ Update Housing Status
- ✓ Monitor size of list and reach out to backathome@ncceh.org if pause is needed



Homelessness Prevention + Rapid Rehousing

Same

- ✓ Financial Assistance
- ✓ Housing Navigation
- ✓ Housing Stabilization Services

Different

- ✓ AMI Check
 - ✓ HP = at enrollment
 - ✓ RRH = at 12 months
- ✓ Living Situation



Back@Home Eligibility

Back@Home-CV Eligibility Requirements	Targeted Homelessness Prevention	Rapid Rehousing
Income	<30% AMI AND	None (<30% AMI at recertification)
Eligible Living situation(s)	Forced to leave current housing in 14 days AND one of below living situations	Emergency shelter/transitional housing OR
	In hotel/motel (not paid for by non-profit/government) OR	Streets/place not meant for human habitation OR
	Living in campsite/trailer OR	Fleeing DV OR
	Living doubled up; prospective participant is not lease holder OR	Institution for less than 90 days, literally homeless before institutionalization
	Unaccompanied youth (under 22) who cannot stay with family members with no stable place to live OR	AND household does not have sufficient resources or support networks immediately available to exit literal homelessness independently
Note: People in leases were eligible before change in 02/18/21. If households referred before this change are eligible based on all other questions, remain eligible despite change.	Exiting institution.	
	AND	
	Have no other safe, appropriate residence (whether temporary or permanent) to stay for 14 days or longer AND Not have sufficient resources or support networks immediately available to prevent them from becoming literally homeless	

Back@Home Priority Schedule

Priorities are based only on combination of barriers

Priority 1: 8 or more barriers from exiting homelessness	1a. Literally homeless 1b. Imminently at-risk of homelessness
Priority 2: 6 - 7 barriers from exiting homelessness	2a. Literally homeless 2b. Imminently at-risk of homelessness
Priority 3: 4 - 5 barriers from exiting homelessness	3a. Literally homeless 3b. Imminently at-risk of homelessness
Priority 4: 2 -3 barriers from exiting homelessness	4a. Literally homeless 4b. Imminently at-risk of homelessness
Priority 5: 1 or No additional barriers from exiting homelessness	5a. Literally homeless 5b. Imminently at-risk of homelessness



Best Practice Support

- ✓ Learning Collaboratives
- ✓ Recordings at www.ncceh.org/backathome/cv-training/
- ✓ On-demand videos coming soon



Unit Support

- ✓ Use the Smartsheet portal to access unit support form
- ✓ Debarment + rent reasonableness checks
- ✓ Request HQS Inspection



HMIS / Comparable Database

- ✓ HMIS Agencies (non-VSP): Triage Workflow
- ✓ All Agencies: RRH + HP Projects
- ✓ Quarterly CAPER



Reimbursements

- ✓ Use the HFA Portal to submit reimbursements
- ✓ Follow same guidance for annual + ESG-CV for requirements—
difference is where you submit



Questions? Discussion?