



**BACK @ HOME**  
NORTH CAROLINA



*This call will be recorded and provided for later review.*



# Roll Call

Welcome!

As we gather, please use the chat box to tell us you're here and what agency you're with.

After you've done that, take time to take a few deep breaths and give yourself some quiet space to center and be present before we begin.

If you're able to share your camera, we'd love to see your faces! It helps us avoid feeling like we're speaking to a empty box.

The chat box is available to use anytime during the call for questions or suggestions.

Please keep your line muted when you're not speaking and unmute as needed.



# **Welcome**

## **Back@Home System + Logistics Call**

# Agenda June 3, 2021

- Back@Home Progress Report
  - Housing Stabilization
  - Enrollment
- Updates
  - EHV's
  - 211
  - NC HOPE
  - Steps for New Staff
- Questions/Discussion



# Back@Home Progress Report

# + 64 Households Stabilized in Housing

**This Week**  
as of 6.3.21

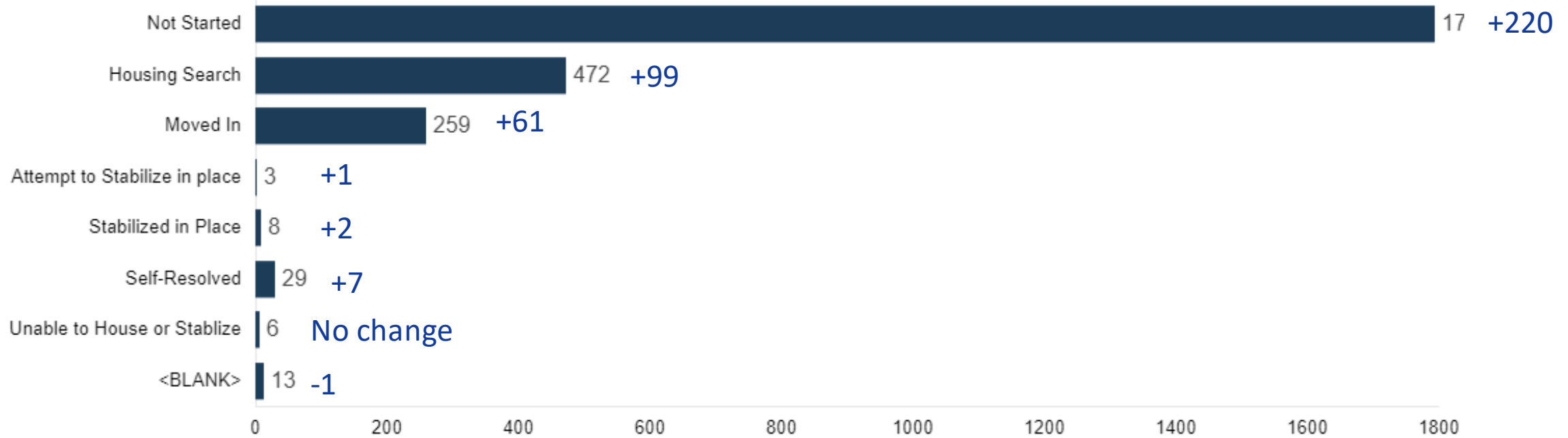
	Households	Adults	Children	People
<b>Total Stabilized</b>	<b>276</b>	<b>336</b>	<b>247</b>	<b>583</b>
Total Moved In	263	318	225	543
Total Stabilized in Place	13	18	22	40

**Four Weeks Ago**  
as of 5.5.21

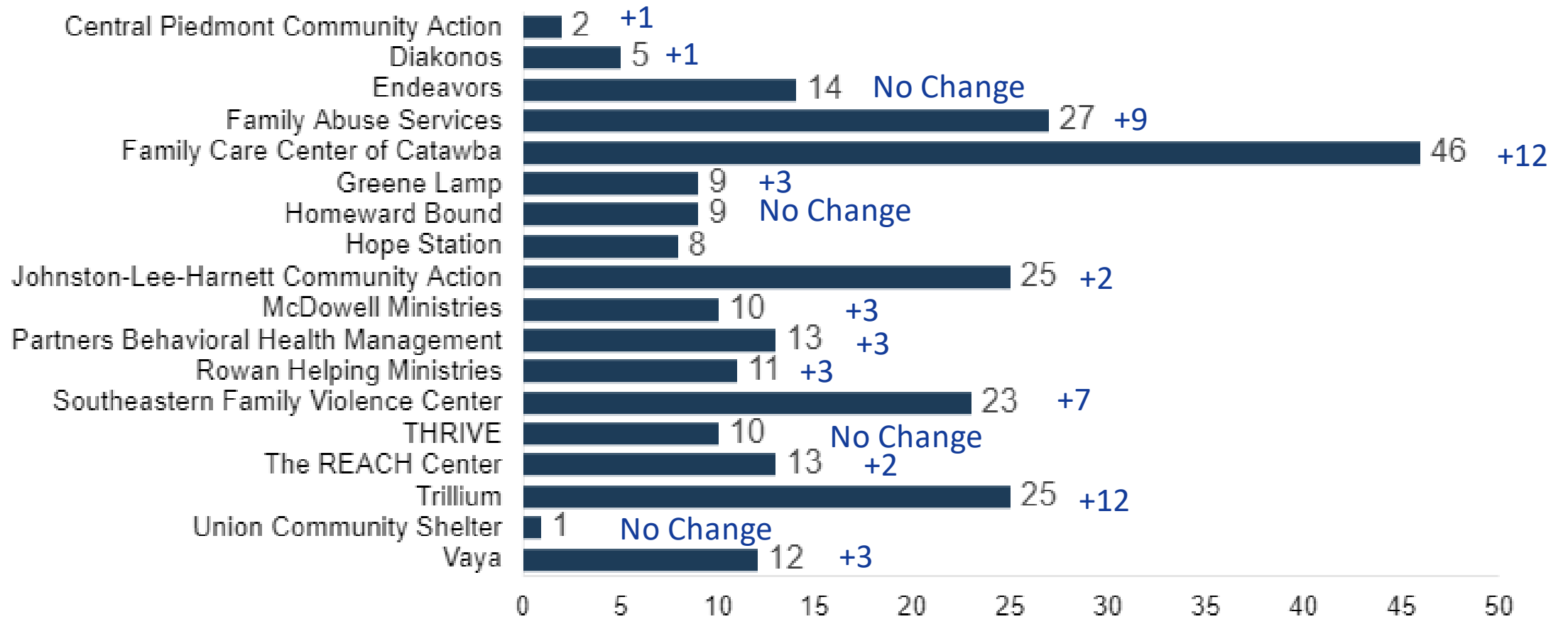
	Households	Adults	Children	People
<b>Total Stabilized</b>	<b>212</b>	<b>258</b>	<b>195</b>	<b>453</b>



## Housing Stabilization Status

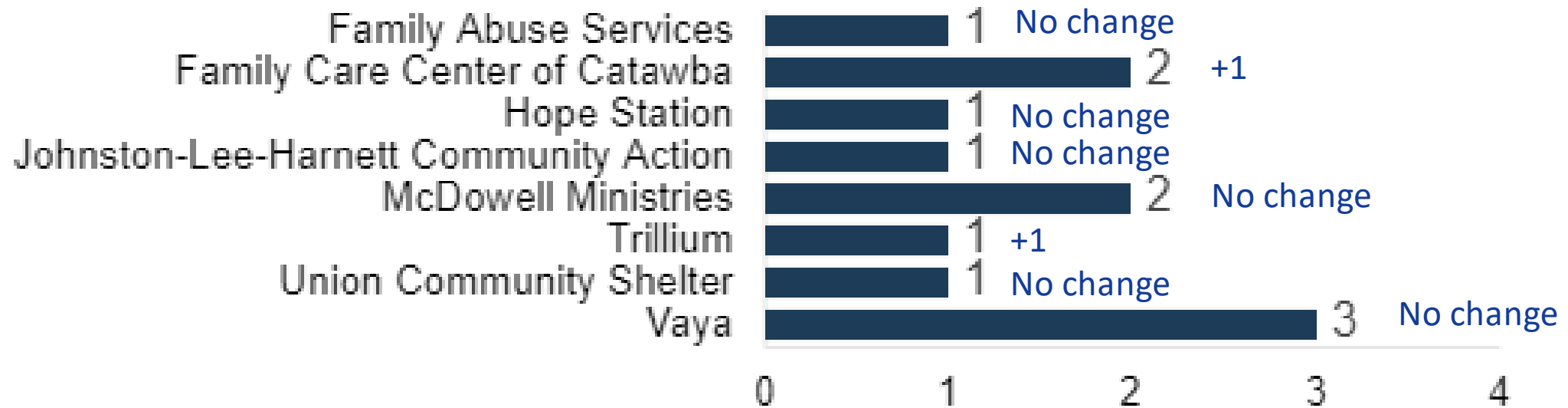


## Moved-In Households by Rehousing Agency



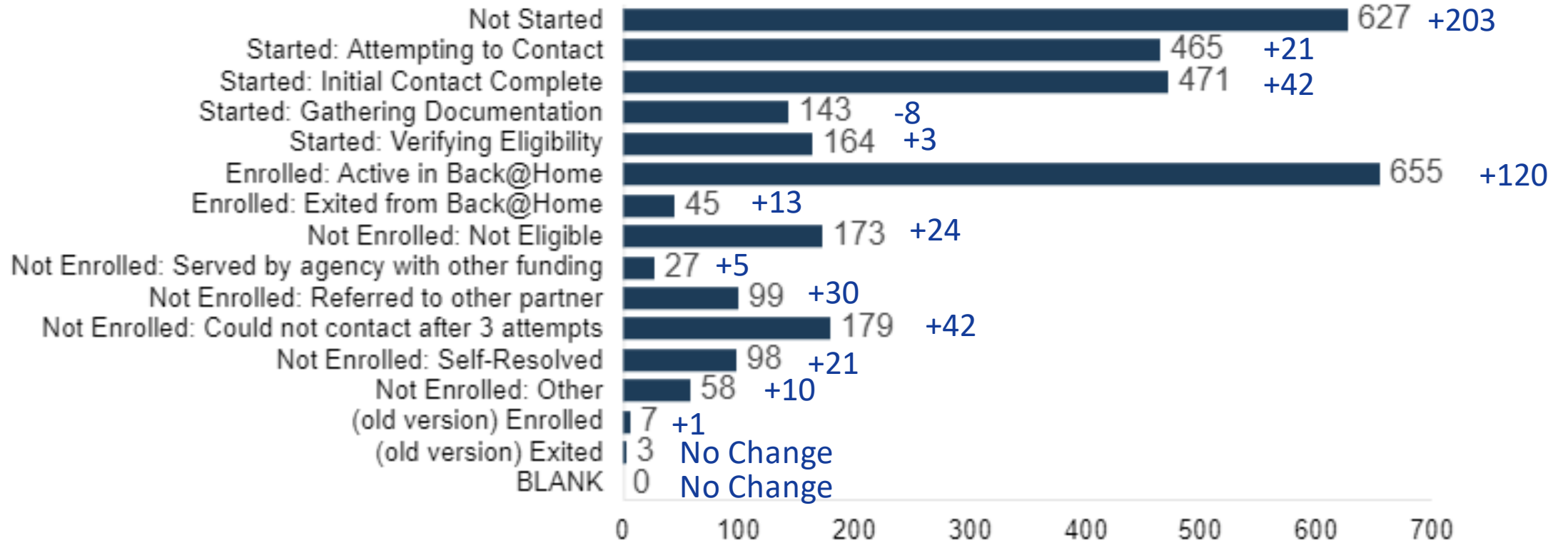


## Stabilized in Place Households by Rehousing Agency



# Enrollment Progress Report

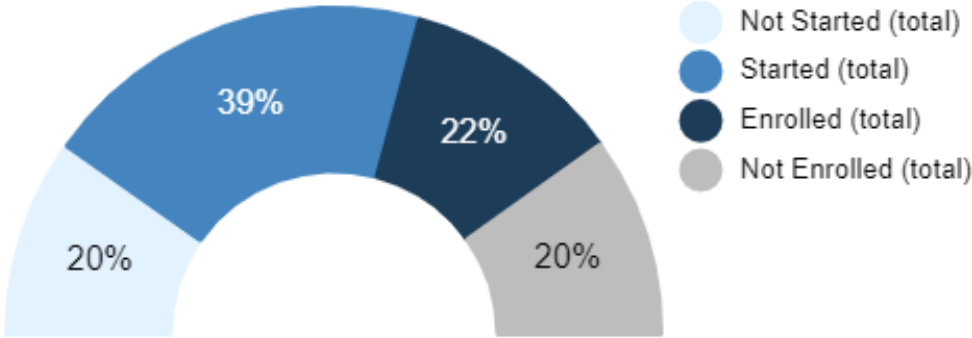
## Enrollment Status Detail



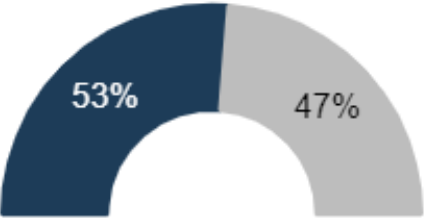
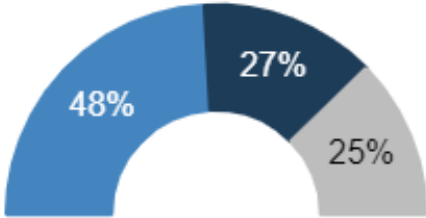
+ 114 HHs enrolled

Enrolled: Active in Back@Home 655

Overall Enrollment Status



The charts below show overall enrollment status, drilling down from info above to show proportions.



# Live Dashboard

- View Back@Home Progress anytime via the smartsheet dashboard.

<https://app.smartsheet.com/b/publish?EQBCT=ebfc30472760414f9c78831be0592a7a>

- Data refreshes 1x/hour
- Public Link (anyone can see it when you share the link)





# Emergency Housing Vouchers

# HUD EHV's

- HUD is allocating approximately 70,000 Emergency Housing Vouchers (EHVs) to Public Housing Agencies (PHAs)
- EHV's are to assist individuals and families who are:
  - experiencing homelessness
  - at risk of experiencing homelessness
  - fleeing, or attempting to flee, domestic violence, dating violence, sexual assault, stalking, or human trafficking;
  - were recently homeless and for whom providing rental assistance will prevent the family's homelessness or having a high risk of housing instability
- Each NC CoC will work with PHAs to determine prioritization and create an MOU



211

# 211 Access to Client Lists

- 211 staff now have access to RA client lists
  - They review when clients call in to give them an update on case
  - Please try to keep status and comments on smartsheet updated



BACK HOME

File Automation Forms

Grid View Filter

	CB-1 Application ID	CB-2 HMIS ID
1	211-100092	1013030

Add a comment





NC HOPE

# NC HOPE


- Second round opened two weeks ago
- HOPE will let us know when they have served our clients



# Steps for New Staff

# New Staff

- Submit new Rehousing Agency staff info on the [Back@Home Resource Portal](#)

 **Back@Home-CV Forms and Links**

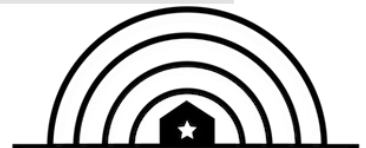
**Back@Home Policies and Procedures**

- ELIGIBILITY AND PRIORITIZATION
- ELIGIBLE EXPENSES UPDATED 01.21.21
- NC ESG DESK GUIDE
- PROGRAM STANDARDS
- PROGRAM POLICIES AND HANDBOOK UPDATED 11.6.20

CRF AWARD REPORTING AND BILLING GUIDANCE

**Rehousing Agency Information**

- REHOUSING AGENCY COVERAGE LIST
- SUBMIT REHOUSING AGENCY STAFF CONTACT INFO**
- PROGRAM POLICY AND PROCEDURE TEMPLATE
- PROGRAM PRACTICE STANDARDS SELF REVIEW TOOL
- PROGRAM PRACTICE STANDARDS QUALITY IMPROVEMENT ACTION PLAN TEMPLATE



# New Staff

## Recorded Trainings

- Review Intro Trainings
- RRH and Targeted Homelessness Prevention, Requisitions, Unit Support, HMIS Workflow
- Best Practices



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### Back@Home

Overview

COVID Training

Florence + Dorian Rehousing Agency Materials

### Back@Home CV Trainings

Intro Trainings



Referrals Trainings



System and Logistics Calls



Best Practices





# New Staff

- Ongoing Meetings
  - System Logistics (every other Thursday)
  - Learning Collaboratives (every other Tuesday, Thursday, or Friday)



**Questions? Discussion?**