



BACK @ HOME
NORTH CAROLINA

This call will be recorded and provided for later review.



Roll Call

Welcome!

As we gather, please use the chat box to tell us you're here and what agency you're with.

After you've done that, take time to take a few deep breaths and give yourself some quiet space to center and be present before we begin.

If you're able to share your camera, we'd love to see your faces! It helps us avoid feeling like we're speaking to a empty box.

The chat box is available to use anytime during the call for questions or suggestions.

Please keep your line muted when you're not speaking and unmute as needed.



Welcome

Back@Home System + Logistics Call

Agenda May 6, 2021

- Back@Home Progress Report
 - Housing Stabilization
 - Enrollment
- Updates
 - ESG office hours
 - 211 escalation/contact info
 - Learning Collaboratives
- Questions/Discussion



Back@Home Progress Report

+ 17 Households Stabilized in Housing

This Week
as of 5.5.21

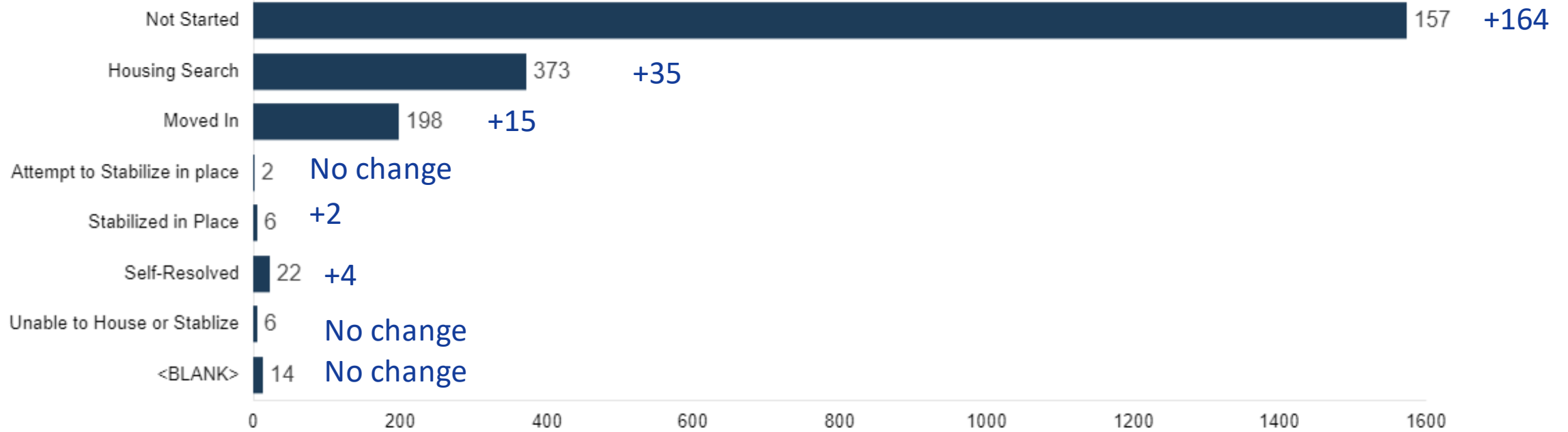
	Households	Adults	Children	People
Total Stabilized	212	258	195	453
Total Moved In	201	243	178	421
Total Stabilized in Place	11	15	17	32

Two Weeks Ago
as of 4.21.21

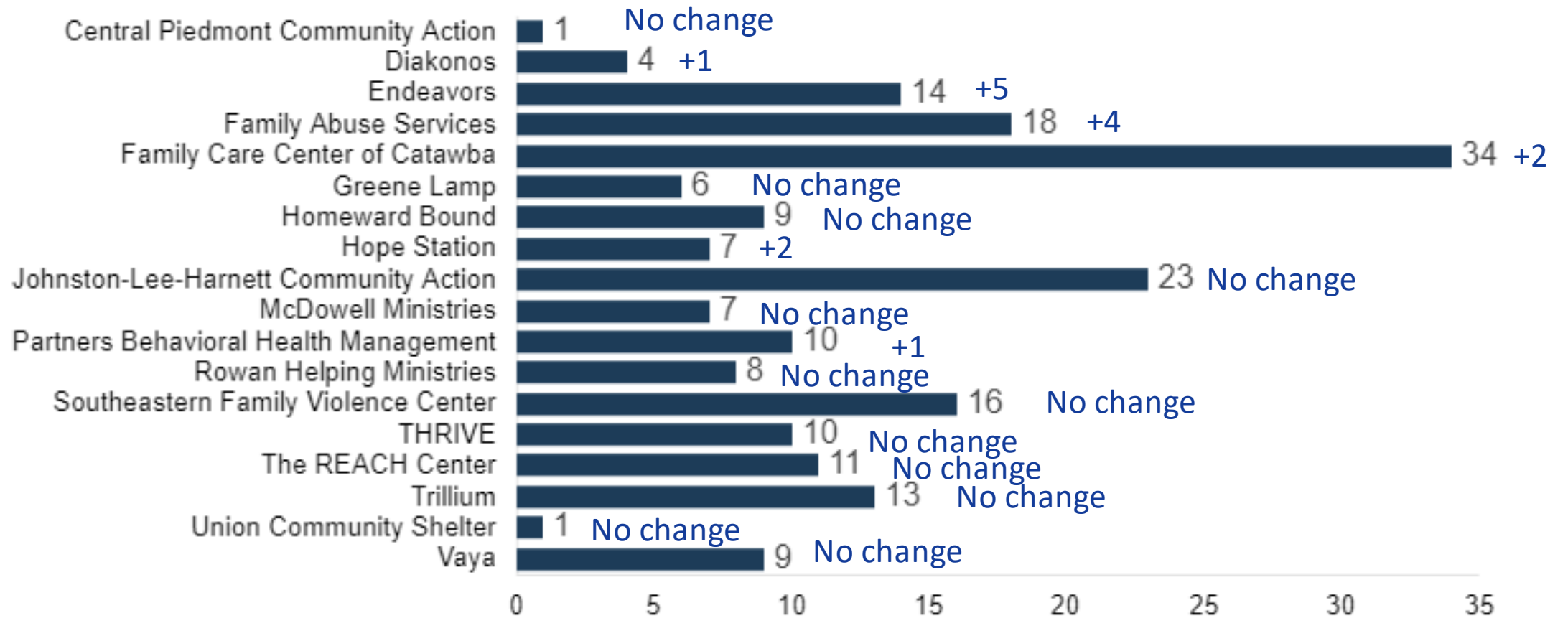
	Households	Adults	Children	People
Total Stabilized	195	240	176	416



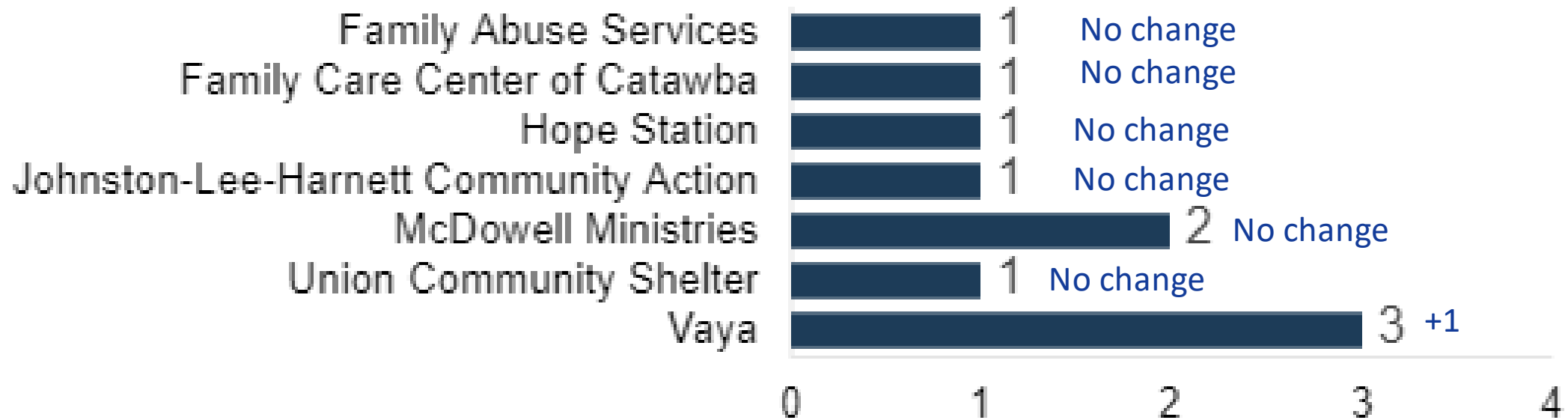
Housing Stabilization Status



Moved-In Households by Rehousing Agency

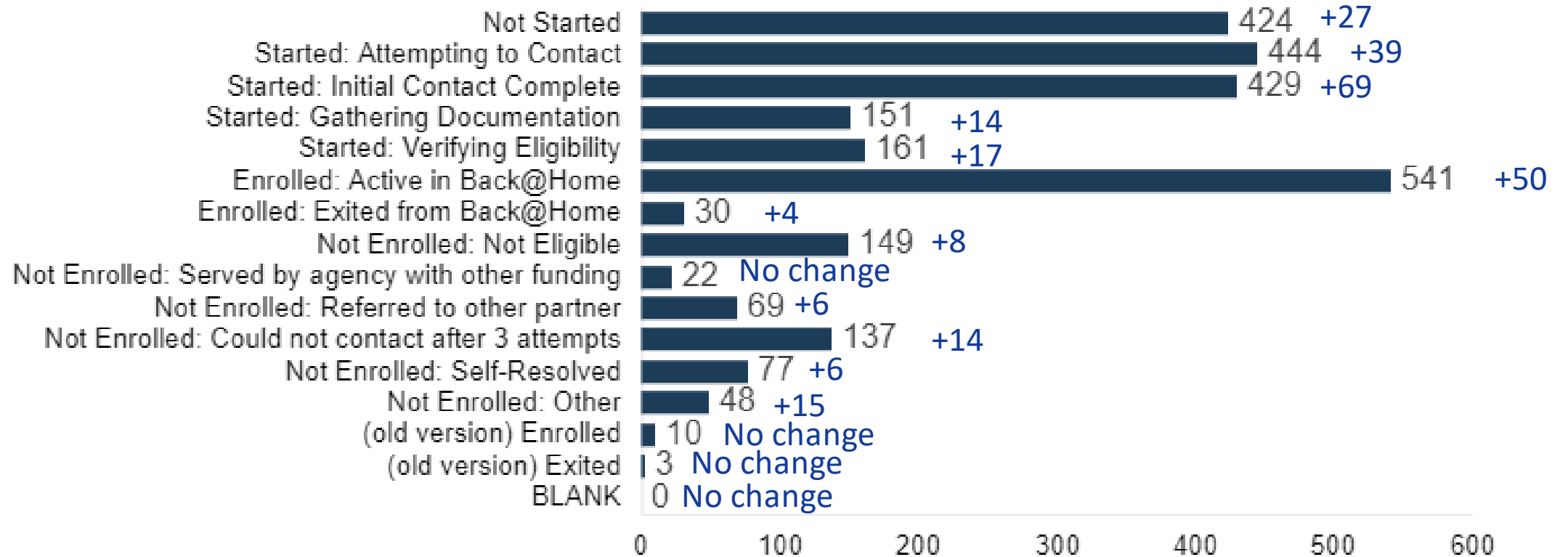


Stabilized in Place Households by Rehousing Agency



Enrollment Progress Report

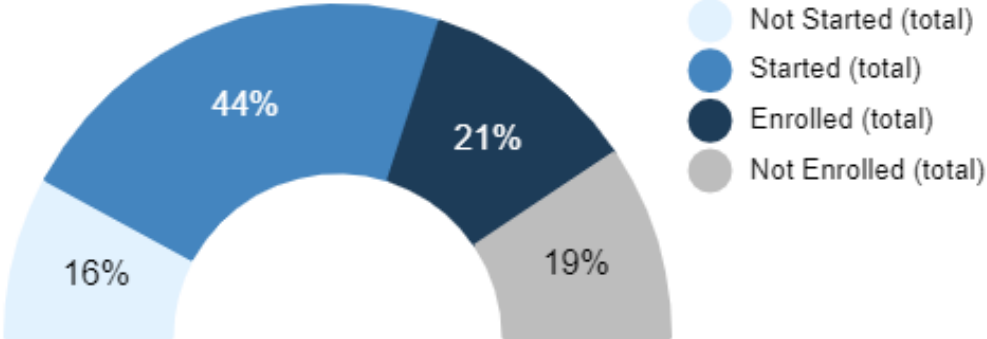
Enrollment Status Detail



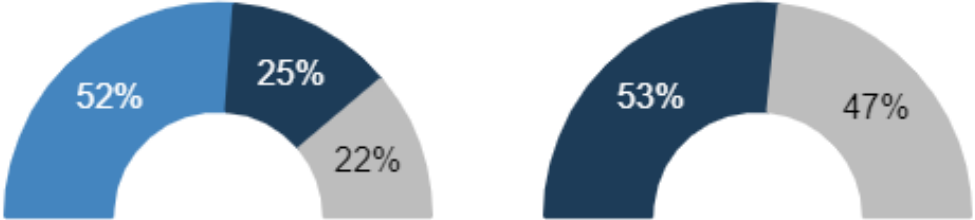
+ 50 HHs enrolled this week

Enrolled: Active in Back@Home **541**

Overall Enrollment Status



The charts below show overall enrollment status, drilling down from info above to show proportions.



Live Dashboard Now Available

- View Back@Home Progress anytime via the smartsheet dashboard.

<https://app.smartsheet.com/b/publish?EQBCT=ebfc30472760414f9c78831be0592a7a>

- Data refreshes 1x/hour
- Public Link (anyone can see it when you share the link)



ESG Office Hours

ESG Office Hours

- Weekly office hours starting Tuesday, May 11 from 2:00-3:00
- This will be a place where you can come and ask any and all questions and technical assistance on requisitions, contracts, client files, CAPERs, etc.



211 Client Update Alerts

211 Client Update Alerts

- New process for 211 to send rehousing agencies new information or requests from clients
 - 211 cannot see what contact you have had with clients (just the messenger)
 - May not be accurate (just what client reported)
 - Only meant to be helpful to you, not as oversight
- Rehousing agencies do not have access to the sheet
 - Email has all the info you need



Learning Collaboratives

Survey

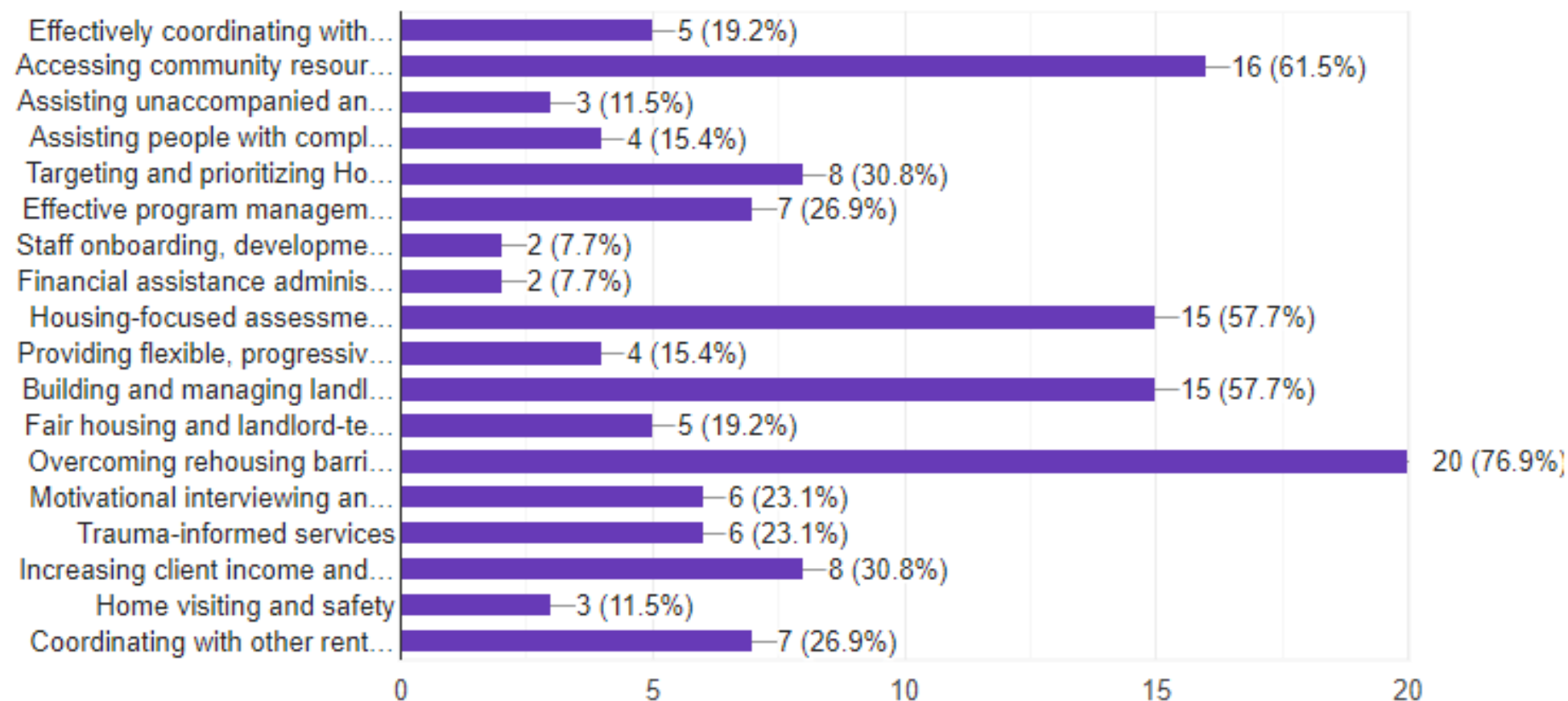
- 26 people responded (out of 60+ that attend this call)
- Asked about topic areas of greatest interest
- Also asked about areas of expertise and challenge



Which of the following topic areas and practices are of greatest interest to you? (Select the top 5 topics of greatest interest)



26 responses



Structure of Calls

- Calls will take place every other week beginning week of 5/24
- Register for one call time that will work for you
 - Tuesdays at 11AM
 - Thursdays at 10AM
 - Fridays at 1PM
- Each call capped at 30 participants
- May call on expertise of certain agencies to share during calls



Questions? Discussion?