



BACK @ HOME
NORTH CAROLINA

This call will be recorded and provided for later review.



Roll Call

Welcome!

As we gather, please use the chat box to tell us you're here and what agency you're with.

After you've done that, take time to take a few deep breaths and give yourself some quiet space to center and be present before we begin.

If you're able to share your camera, we'd love to see your faces! It helps us avoid feeling like we're speaking to a empty box.

The chat box is available to use anytime during the call for questions or suggestions.

Please keep your line muted when you're not speaking and unmute as needed.



Welcome

Back@Home System + Logistics Call

Agenda April 8, 2021

- Back@Home Progress Report
 - Housing Stabilization
 - Enrollment
- Updates
 - ESG-CV Quarterly CAPER
 - NCHFA Portal Payments
 - 211 Workgroup Update
 - Client Transfer
 - HQS Inspections Update
 - Learning Collaboratives
- Questions/Discussion



Back@Home Progress Report

+ 28 Households Stabilized in Housing

This Week
as of 4.8.21

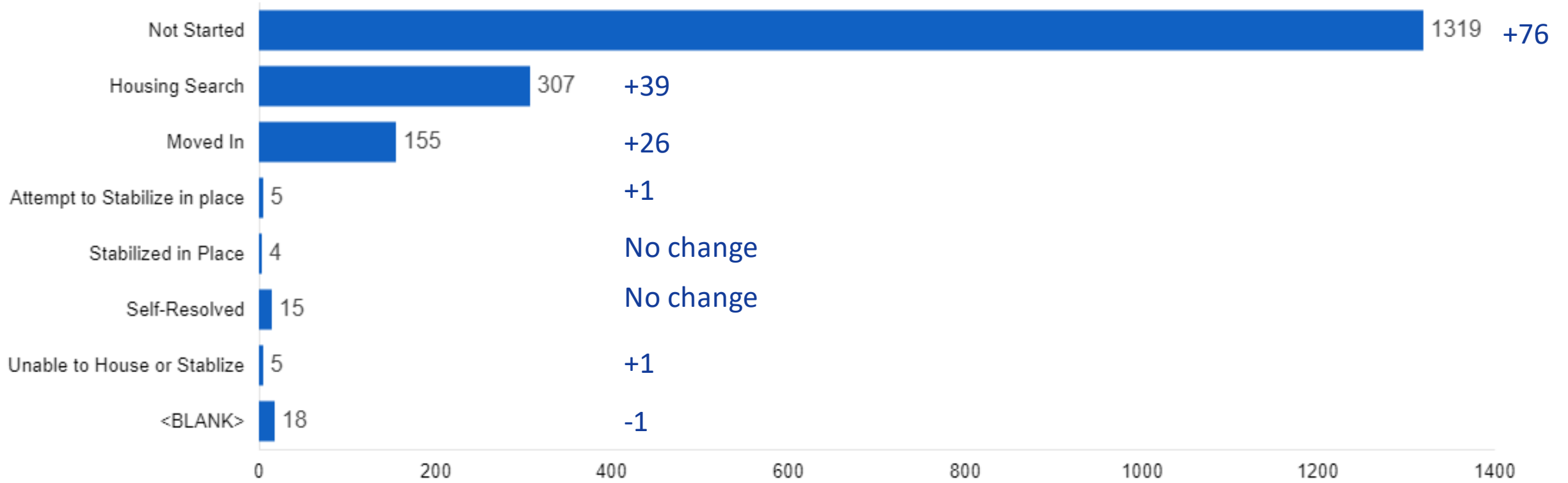
	Households	Adults	Children	People
Total Stabilized	165	203	160	363
Total Moved In	156	190	147	337
Total Stabilized in Place	9	13	13	26

Two Weeks Ago
as of 3.25.21

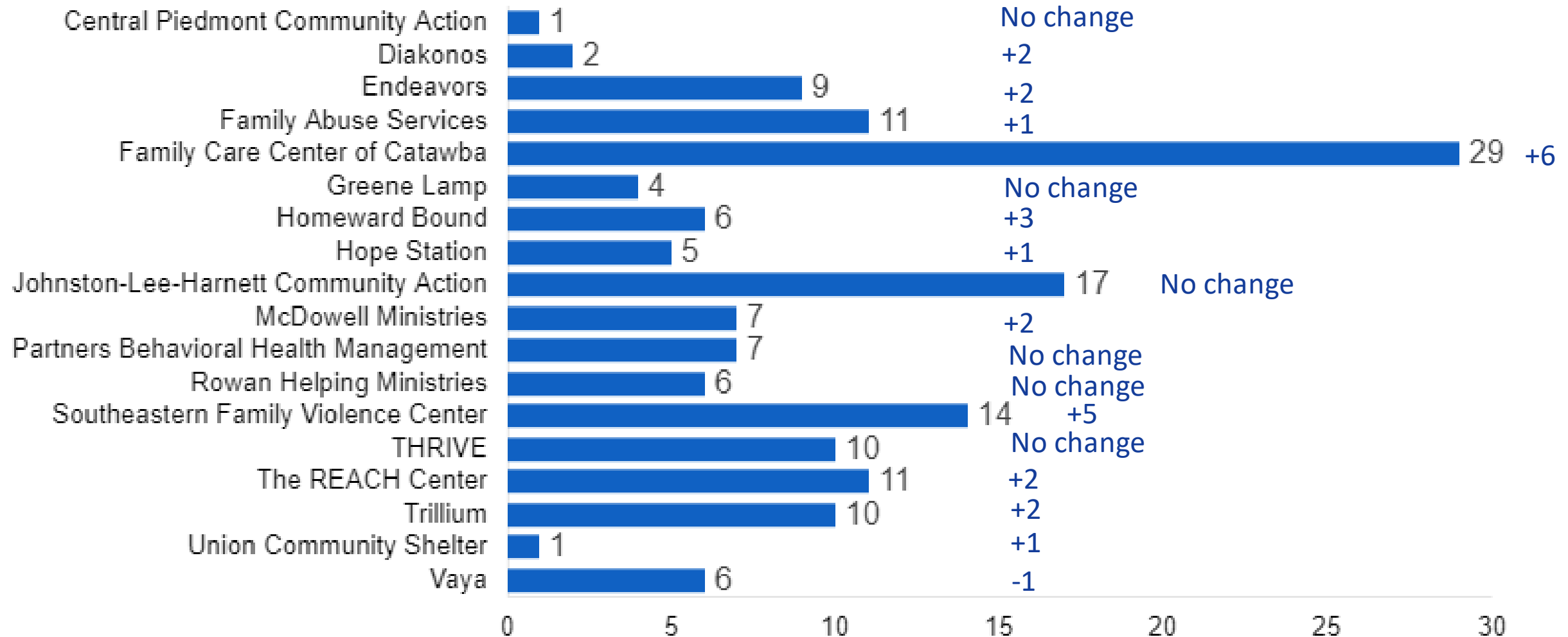
	Households	Adults	Children	People
Total Stabilized	137	169	133	302



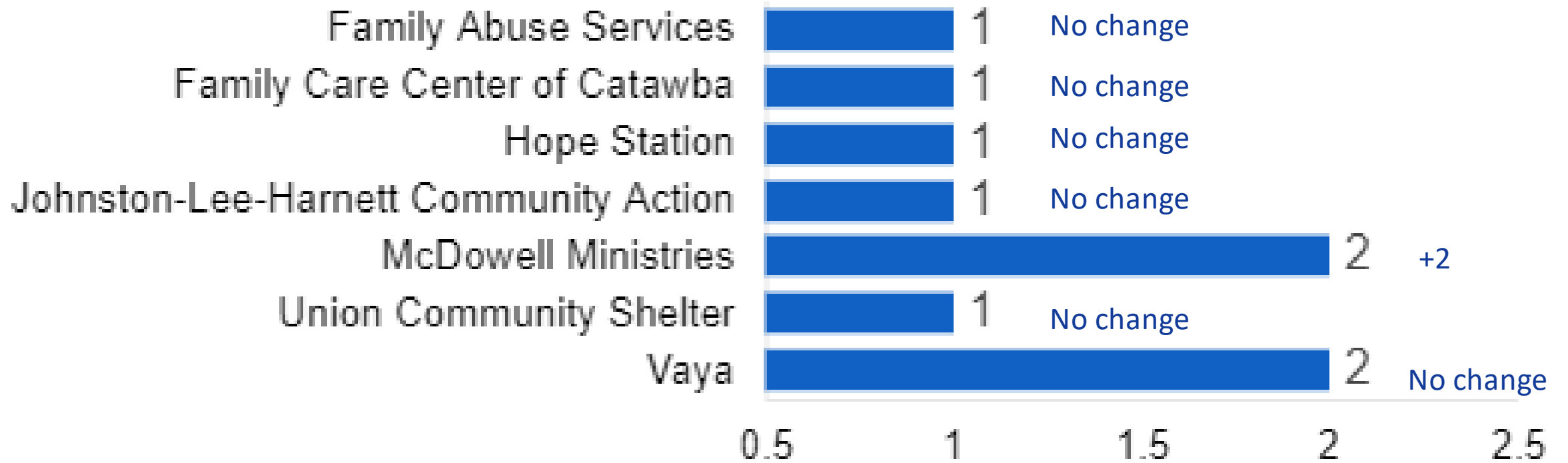
Housing Stabilization Status



Moved-In Households by Rehousing Agency

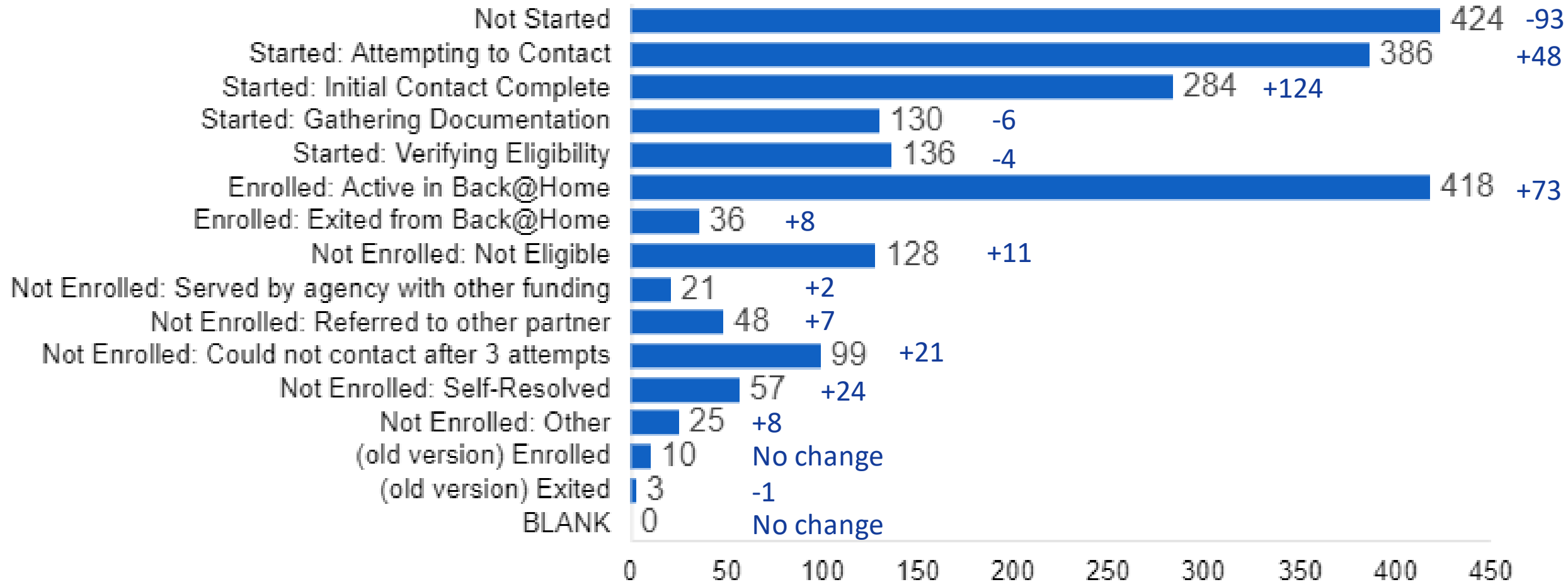


Stabilized in Place Households by Rehousing Agency

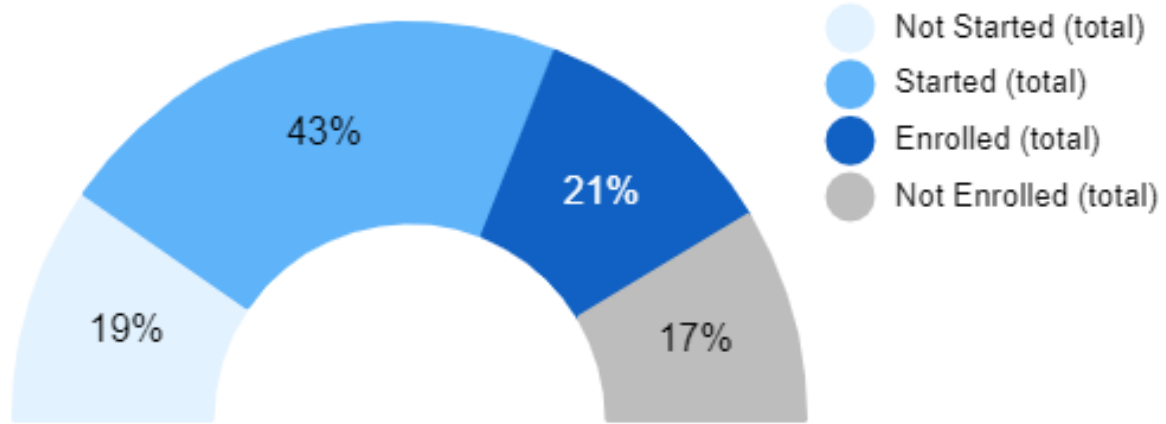


Enrollment Progress Report

Enrollment Status Detail



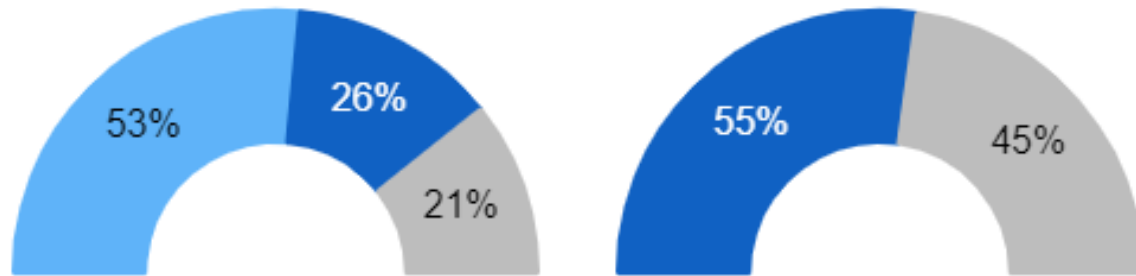
Overall Enrollment Status



+ 63 HHs enrolled this week

Not started has decreased by 3%

The charts below show overall enrollment status, drilling down from info above to show proportions.



Live Dashboard Now Available

- View Back@Home Progress anytime via the smartsheet dashboard.

<https://app.smartsheet.com/b/publish?EQBCT=ebfc30472760414f9c78831be0592a7a>

- Data refreshes 1x/hour
- Public Link (anyone can see it when you share the link)



CAPER

Quarterly ESG-CV CAPER

- Form due Tuesday, April 13 at noon
- If you completed prior CAPER, show expenditures from 1/1/21-3/31/21
- If you have not completed prior CAPER, show all expenditures through 3/31/21



NCHFA Portal

NCHFA Portal Payments

- Progress in getting you paid!
Payments in bank accounts this week.



211 Workgroup

211 Workgroup

- New language for assessment



Transferring Clients

Client Transfers

- Please make sure you have discussed housing plan and pros/cons of moving to new county
- Transfers should be done based on having a viable plan (to avoid back and forth transfers)
- Please make sure clients understand that a transfer doesn't ensure being housed faster, in some cases it may take longer to get assigned to a housing navigator or case manager



HQS Inspections

HQS Inspections

- One page HQS form needs addendum documentation
- Social Serve will @ you on smartsheet to download



Learning Collaboratives

Learning Collaboratives

- Launching new groups soon
- Smaller groups, focused on building skills, case conferencing, working through barriers



Questions? Discussion?