



**BACK @ HOME**  
NORTH CAROLINA

*This call will be recorded and provided for later review.*



# Roll Call

Welcome!

As we gather, please use the chat box to tell us you're here and what agency you're with.

After you've done that, take time to take a few deep breaths and give yourself some quiet space to center and be present before we begin.

If you're able to share your camera, we'd love to see your faces! It helps us avoid feeling like we're speaking to a empty box.

The chat box is available to use anytime during the call for questions or suggestions.

Please keep your line muted when you're not speaking and unmute as needed.



# **Welcome**

## **Back@Home System + Logistics Call**

# Agenda March 11, 2021

- Back@Home Progress Report
  - Housing Stabilization
  - Enrollment
- Updates
  - Conference
  - Landlord Incentives
  - HQS Inspection Updates
- Smartsheet
  - Duplicates
  - Filters
- Questions/Discussion

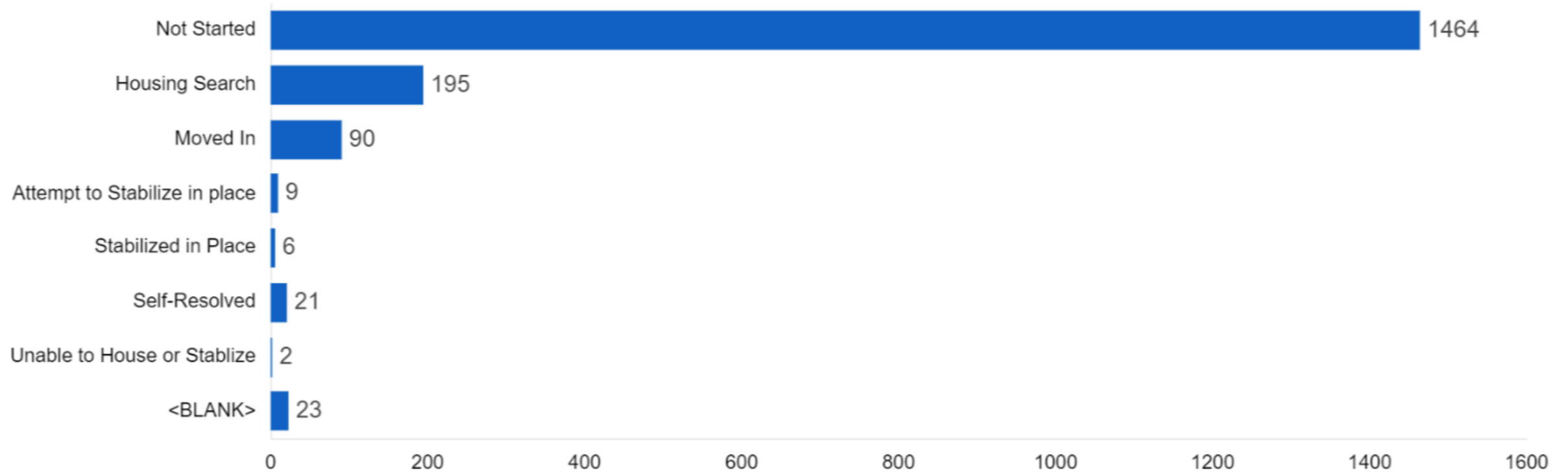


# Back@Home Progress Report

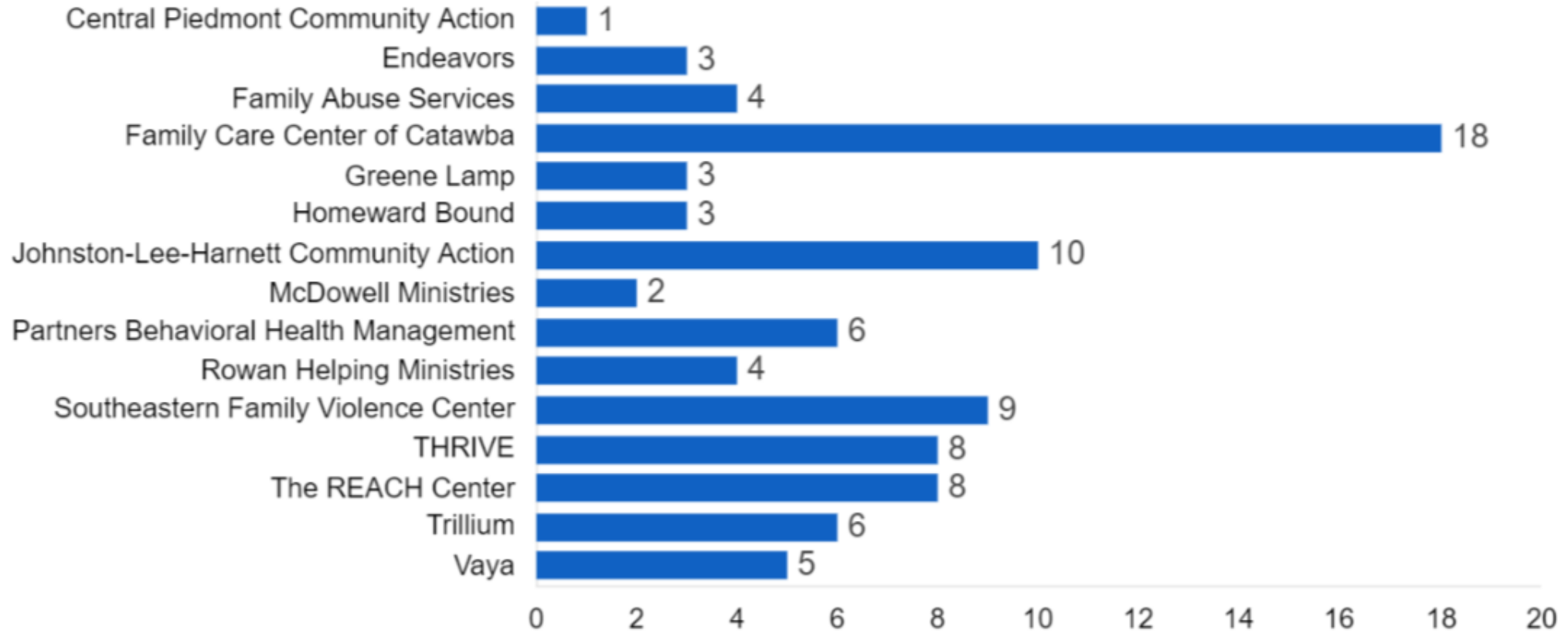
	Households	Adults	Children	People
<b>Total Stabilized</b>	<b>96</b>	<b>116</b>	<b>81</b>	<b>197</b>
Total Moved In	90	110	79	189
Total Stabilized in Place	6	6	2	8



## Housing Stabilization Status

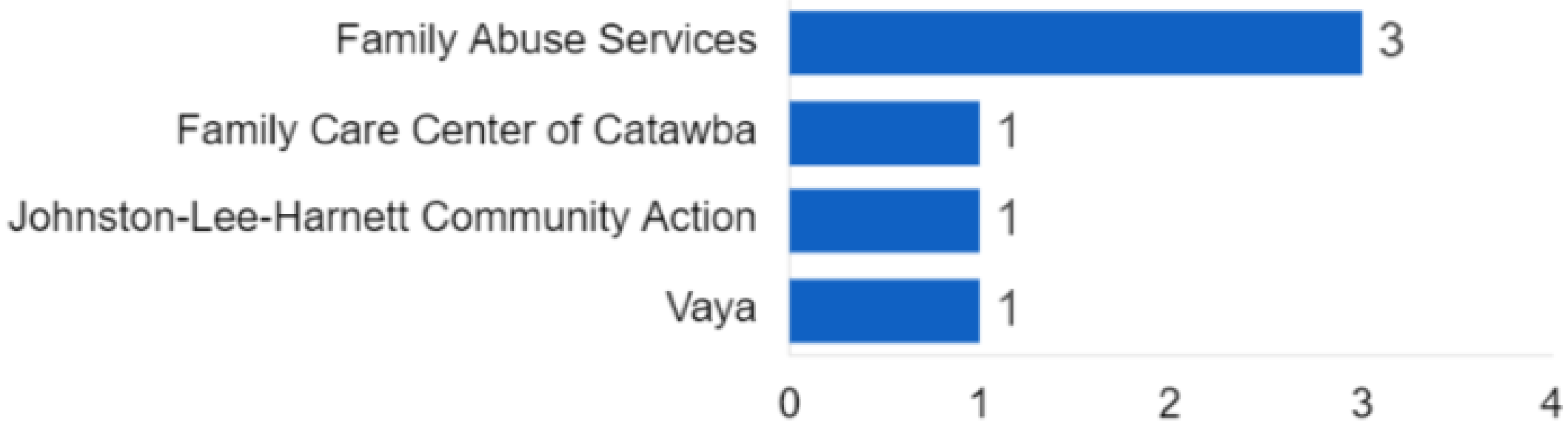


## Moved-In Households by Rehousing Agency



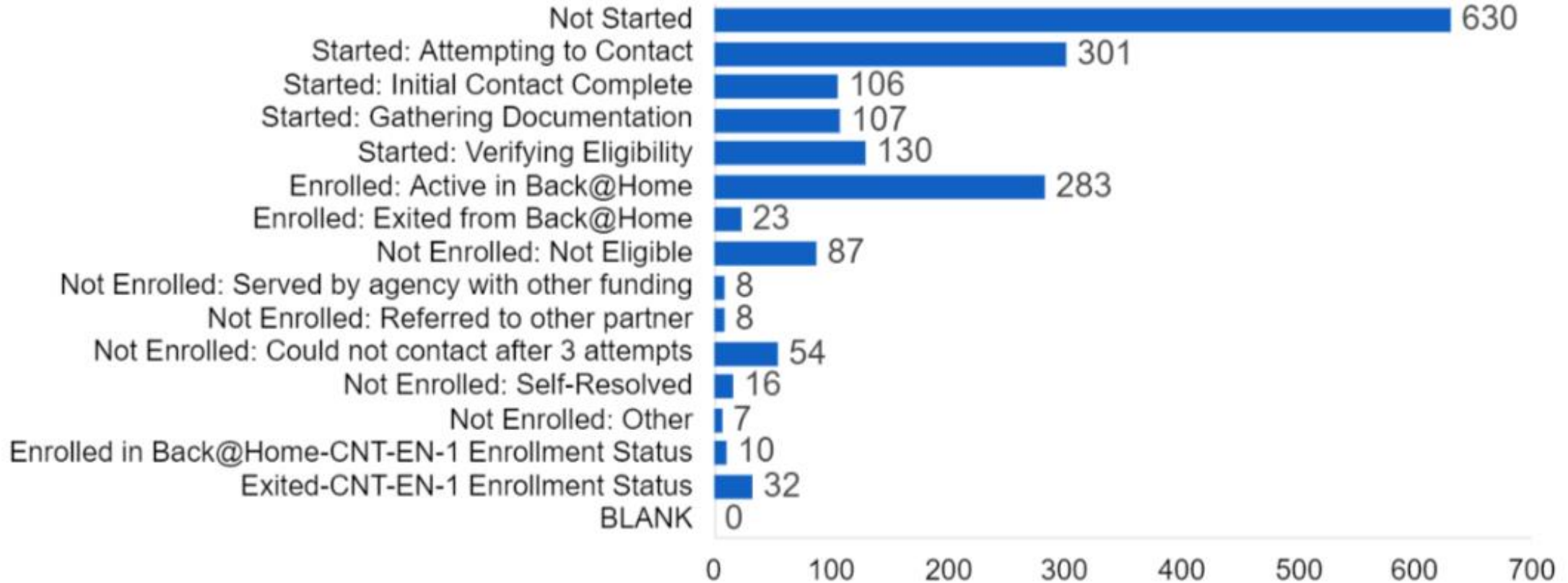


# Stabilized in Place Households by Rehousing Agency



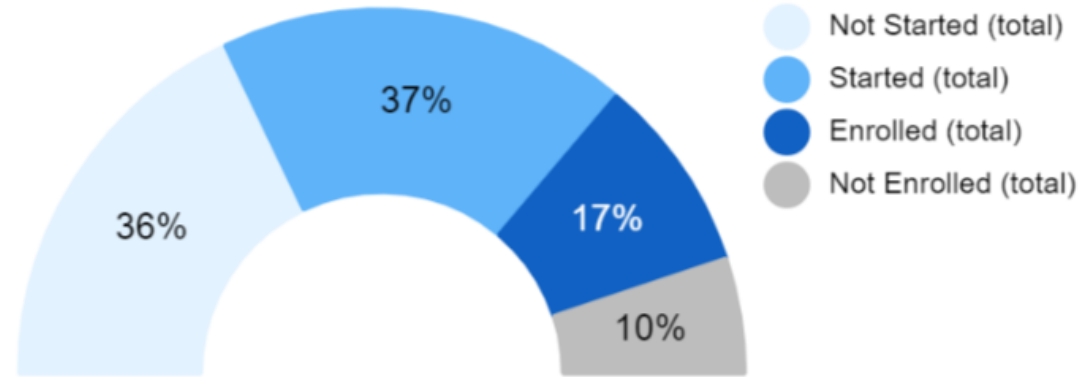
# Enrollment Progress Report

## Enrollment Status Detail

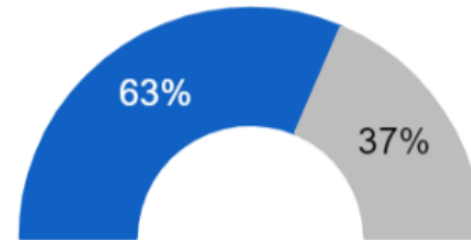
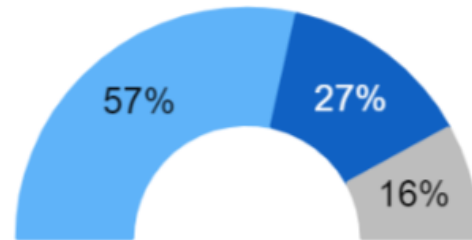


# Enrolled: Active in Back@Home: 283

## Overall Enrollment Status



The charts below show overall enrollment status, drilling down from info above to show proportions.



# Live Dashboard Now Available

- View Back@Home Progress anytime via the smartsheet dashboard.

<https://app.smartsheet.com/b/publish?EQBCT=ebfc30472760414f9c78831be0592a7a>

- Data refreshes 1x/hour
- Public Link (anyone can see it when you share the link)



# Prioritization

- Prioritization will be adjusted
- Thank you to volunteers who are meeting to discuss
- Expect an update and changes next week



**Updates**

*Save the Date*

## **BRINGING IT HOME 2021**

*Virtual Edition*



**WHEN: June 8 & 9, 2021**

**WHERE: [nchousing.org/bringing-it-home-2021](https://nchousing.org/bringing-it-home-2021)**

- Registration is free (not open yet)
- Interested in attending?  
[Fill out survey](#) to inform planning.





# Landlord Incentives

- Update from Lisa



# Unit Support

# HQS Inspections

- Socialserve is auditing past inspections to ensure completeness
  - If not, they will contact to rectify
  - In future, will do ongoing monitoring for completeness



# Lead Based Paint Inspection

- Required for household with children under 6 AND unit built before 1978
  - Question added to smartsheet form re children

**Unit Support Request COVID**

Rehousing Agencies can use this form to request support for units for the Back@Home program. The units will be submitted to Socialserve, and Socialserve staff will notify the point of contact once the services are completed or if there are issues.

HQS Inspections are no longer required but strongly recommended and free to rehousing agencies.

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**Is this unit a hotel or motel?**

Select ▼

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**Does this household include children under the age of 6? \***

Select or enter value ▼

yes

no



# Lead Based Paint Inspection

- If yes to child question, will trigger Socialserve to document year built
- If unit built before 1978, inspection for LBP will be required
  - If unit fails, it will undergo additional testing
  - If unit fails additional testing, it cannot be used



# Smartsheet Tips

# Client Duplicates

- We had a one-time re-organization of date for oversight reporting
  - Accidentally triggered the automation to resend referrals
- We've removed those duplicates but let us know if you see more
  - Thanks for helping to identify this issue!



# Sort + Filters

- Sort a column to find rows faster
  - New entries come in at bottom of sheet, can resort in alpha order
- Filters can be used on your Client List to show particular rows
- Similar to filters in excel, except more advanced
- Smartsheet Articles for more support
  - Basics: <https://help.smartsheet.com/articles/2478846-filter-basics>
  - Show/Hide Data: <https://help.smartsheet.com/articles/504659-using-filters-to-show-or-hide-sheet-data>





**Questions? Discussion?**