North Carolina
Balance of State Continuum of Care

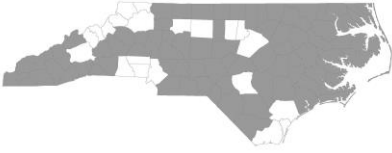bos@ncceh.org   919.755.4393   www.ncceh.org/BoS

NC Balance of State CoC Steering Committee
Consent Agenda and Updates
March 2, 2020

Contents

Section I. NC BoS CoC Steering Committee Consent Agenda

The following will be voted on at the March 2, 2021 NC BoS CoC Steering Committee meeting:

February 2, 2021 Steering Committee Minutes
Available here: https://www.ncceh.org/bos/steeringcommittee/

Approval of new at-large members
The NC Rural Center has asked to replace Tiffany Gladney with Brandy Bynum Dawson (https://www.ncruralcenter.org/staff/brandy-bynum-dawson/), their Senior Director of Policy and Advocacy, as well as include an alternate, Jason Gray (https://www.ncruralcenter.org/staff/jason-gray/), Senior Fellow for Research and Policy, as 2021 at-large members of the NC BoS CoC Steering Committee.

*Any Steering Committee member may request to move an item off the consent agenda to be more thoroughly considered. Any such items will be discussed as a regular agenda item at the next Steering Committee meeting.

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Section II. Updates

COVID-19 Local Leadership Response Sharing Call

Every other Wednesday afternoon at 1:00. March meetings: March 3, 17, 31

Presentation: https://www.gotomeet.me/NCEndHomelessness

Audio: (646) 749-3112 Access Code: 975-793-733

Coordinated Entry Council Meeting

Monday, March 15, 10:00 – 11:30 A.M.

Presentation: https://www.gotomeet.me/NCEndHomelessness

Audio: (646) 749-3112 Access Code: 975-793-733

Racial Equity Subcommittee Meeting

Wednesday, March 17, 9:00 – 10:00 A.M.

Presentation: https://global.gotomeeting.com/join/791696621

Audio: (646) 749-3112 Access Code: 791-696-621

BoS HMIS User Meeting

Thursday, March 18, 1:00 - 2:30 P.M.

Presentation: https://global.gotomeeting.com/join/168443229

Audio: (571) 317-3122 Access Code: 168-443-229
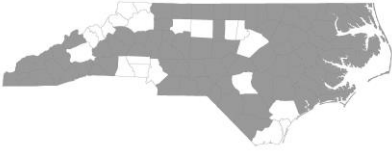
Funding and Performance Subcommittee Meeting

Thursday, March 25, 11:00 A.M. – 12:00 P.M.

Presentation: uberconference.com/brianncceh

Audio: (401) 283-4752 Pin: 13939

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Section III. Meeting Minutes and Supporting Materials

Coordinated Entry Council Meeting
February 15, 2021 Minutes

Attendees: Bonnie Harper (Region 3), Michele Knapp (Region 4), Jeff Rawlings (Region 7), Joel Rice (Region 9), Linda Walling (Region 10), Lynne James (Region 12), Michele Welsh (Region 11 and 13), Cassandra Rowe (NCCADV)

Staff: Ashley Von Hatten

[NC BoS CoC Coordinated Entry Evaluation](#):

- CE Evaluation proposed for March 1, 2021 – April 30, 2020 for PSH programs and April 17, 2021 – April 30, 2021 for Emergency Shelter and unsheltered surveys. RRH surveys are administered and collected on an ongoing basis. Motion made by Michele Knapp for CE Evaluation timeframe and seconded by Lynne James. Motion passed.
- Collection of CE Evaluations to be determined by region (majority of regions using the same collection process as 2019), with the evaluation being scanned and emailed to Ashley Von Hatten (ashley@ncceh.org) at NCCEH for data collection/analyze results.
- NCCEH will post surveys, directions for how to administer the surveys, and training slides for PSH and ES/unsheltered surveys by Monday, February 22, 2021.

NC BoS CoC Coordinated Entry Access Document

- NCCEH staff will create a fillable CE 101 access document in both English and Spanish. Each CE Lead will list resources available in their region to provide the more detailed guidance to people seeking services.

Back@Home

- Housing Barrier Assessment vs VI-SPDAT
  - Due to some clients being assessed with the VI-SPDAT and other clients being assessed with the Back@Home COVID/housing barrier questions, the CEC discussed using case conferencing to determine prioritization for clients who are moving from the CE by-name list to the Back@Home Triage project, and vice versa.
  - Members discussed the overlap between households who are currently on the CE by-name list and people who call 211 for access to Back@Home. CE Leads stated that they use case conferencing to determine which resource and/or funding best matches the household's needs, but the process is time consuming.
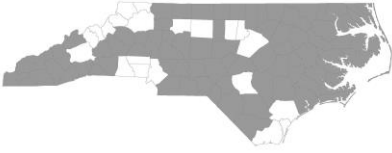
- To ensure the households are being served as quickly as possible, some regions approve prioritization through email (between case conferencing meetings).
- CE Leads also discussed the need to sometimes house persons out of Back@Home priority order to ensure units are not left empty and/or lost as available resources.

FY18 SSO-CE Annual Performance Report (APR)

- HUD Annual Performance Report for the FY18 SSO-CE grant is due on February 28, 2021.
- The APR requests both narratives and data around CE access, screening, and referrals, with NCCEH working on both the narrative part of the APR and the HMIS data pieces.
- CE Leads were asked to gather data for assessments, referrals, and households that were not entered into HMIS and returned to NCCEH by close of business on February 12, 2021.

The next CEC meeting is scheduled for March 15, 2021. With no further business, the meeting was adjourned.

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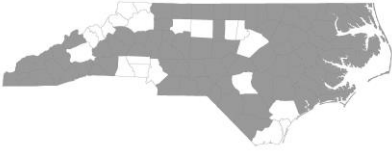
NC BoS CoC Racial Equity Subcommittee
February 17, 2021

Attendees: Stephanie Gilliam, Manual Hyman, Tambra Chamberlain, Deniece Cole, Teresa Robinson, Lori Watts, Angela Harper King, Mary Erwin, Melissa Elliott

Staff: Andrea Carey, Sarah Murray, Kevin McNamee

Reminder Email
Went to spam for most people

NCCEH will work on figuring out why so we can have more attendance at future meetings

NAEH Racial Equity Network
- Invited to submit a blog post about RE dialogue series, was already published
- From that invited to the NAEH RE network- Kevin and Dr. Penny representing the subcommittee
- Invited to present at the NAEH conference in March!
  - Subcommittee members invited to review presentation outline and give feedback

Priorities for Action in 2021
- Funding RE initiatives
- Creating a more equitable prioritization system (Coordinated Entry/VI-SPDAT)
  - NCCEH had internal meeting without CE lead, Ashley for brainstorming
  - OrgCode removed VI-SPDAT from its website
- Embedding equity in the framework of all committees

Data Priorities for 2021
- What do we need to know? What are we missing?
- Client interviews and surveys (more qualitative data)
- Comparing how people are assessed depending on where they enter system (CE, 211, etc.)
  - Examining different referral systems as well
- Looking at VI-SPDAT scores per region and even county if possible

Next Meeting
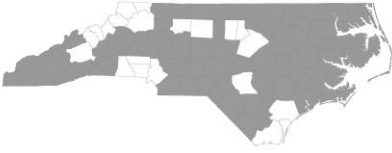
3/17/21 at 9:00AM

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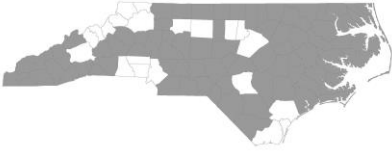
NC Balance of State CoC Funding and Performance Subcommittee
**February 25, 2021 Meeting Minutes**

Members Present: Melissa McKeown, Amy Modlin, Jane Earnest

NCCEH Staff Present: Brian Alexander, Andrea Carey

Minutes:
- Brian welcomed members and introduced the agenda for the meeting.
- Brian provided an update on where things stand in the HMIS Recruitment process:
  - Thanks to all members for getting us this far!
  - HMIS Recruitment webinar held on 02/09/21.
  - Resources posted to the website at:
    https://www.ncceh.org/bos/subcommittees/fundingandperformancesubcommittee/
  - First reports are due April 15th. Regional Lead Alternates will report monthly progress. Regions will report the following information:
    - Agency/program name(s) and dates of engagement
    - Status of individual engagement efforts:
      - Called or emailed, awaiting response
      - Scheduled an initial call or meeting
      - Ready to join HMIS and need materials to get started
      - Interested in additional information and need to schedule a time with Data Center staff to speak with recruiter and agency
      - Interested but not ready to make decision. Follow-up needed. Date of projected follow-up
      - Technical assistance needed from the Data Center
      - Not interested in joining HMIS
  - Members discussed next steps and potential follow-up with RLAs to ensure they are on track. Melissa, Jane, and Brian will split the RLAs and provide follow-up emails to:
    - Ensure they have what they need
    - Answer any questions they have
    - Gauge progress on initial steps in forming a subcommittee and developing a plan of action
- Brian introduced the need to update the CoC Funding Priorities for the FY21 CoC program competition. Members reviewed the FY20 CoC-wide and regional priorities:
  - 2020 CoC-wide priorities:
    - Ensure essential infrastructure elements are in place, including HMIS and coordinated entry.
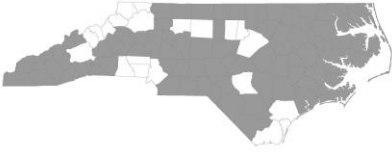
- ▪ Ensure adequate coverage of permanent supportive housing across the CoC.
- ▪ Increase the availability of rapid rehousing.
- ▪ Ensure CoC funding is being used well, including potentially re-allocating some funding from projects that have patterns of low spending or poor performance.
  - o Regional programmatic priorities for new applications:
    - ▪ Using the prior year's PIT/HIC and most recent CoC funding awards, the funding priorities assign a level of priority for RRH and PSH for each Regional Committee based on need.
      - *Priority 1:* The region has more unmet needs than existing PSH beds, implying that it needs to significantly increase PSH stock to meet the need.
      - *Priority 2:* The region has no current CoC-funded RRH.
      - *Priority 3:* The region already has CoC-funded RRH and/or some need for PSH but less than their current stock of PSH beds, implying a relatively small increase in PSH in the region could meet the need.
      - *No Priority:* The region has enough PSH stock to meet their needs.
- Members discussed the overall structure of the CoC Funding Priorities document and the current priorities to determine if they still make sense and meet the CoC's needs.
  - o All members expressed that the structure of the document with CoC-wide and regional programmatic priorities made sense and should not change. Members believes that the CoC-wide priorities seem as relevant as ever and should not be amended for FY21.
- Members revisited specific changes made last year to the CoC Funding Priorities to ensure that they should remain in place.
  - o Acquisition, rehabilitation, and new construction: members felt that since this would have great local impact but use the bulk of any bonus funding available limiting its usefulness for the full CoC, the CoC should continue to prohibit applications for these activities.
  - o TH-RRH: members felt that while the CoC has done a good job working with some shelters to lower barriers, more work needs to be done before considering applications for this project activity. The CoC will not consider applications for this activity in FY21.
  - o DV Bonus: staff do not know if DV-Bonus money will be available in the FY21 CoC program competition, but the CoC should be prepared. The FY20 priorities allowed applications for all three components (RRH, TH-RRH, and SSO-CE) to be considered. Members agreed that all should remain available and the Project Review Committee should decide if the applications are viable for funding.
- Staff will update the FY20 CoC Funding Priorities document and email a draft of the FY21 CoC Funding Priorities document for review prior to the next meeting. Members will finalize the document, vote on a recommendation, and send to the Steering Committee for approval at the April 6th Steering Committee meeting.

- Brian gave an update on progress for a dashboard to use for monthly Steering Committee meetings.
  - The NCCEH Data Center has requested an upgrade to system reporting from WellSky to allow a custom field for NC County of Service. WellSky has completed their work. Andrea has begun the QA process to ensure that the fixes are correct. ICA will develop the dashboard once Andrea confirms the WellSky fix worked correctly.
  - Staff hopes that the CoC can begin using the dashboard with the Steering Committee in the summer.
- Next month's meeting will be Thursday, March 25, 2021 at 11 AM.