System Performance Measure reports for your agency

July 2018

North Carolina Coalition to End Homelessness

securing resources　　　encouraging public dialogue　　　advocating for public policy change

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SPMs were built for community wide analysis

Measure	Report	Agency level encouraged?	Notes
Measure 1: Length of Time Homeless	0700 Report	**Yes!!!**	Lots of detail for LOS at your agency only & homeless history estimate
Measure 2: Returns to Homelessness	0701 Report	Yes!	Returns within your agency limits results to repeat clients
Measure 3: Total Experiencing Homelessness	0702 Report	Sure, alright	Knowing the unduplicated count of clients is great, but other reports provide too
Measure 4: Increases in Employment and Income	0703 Report	CoC projects only	All types can run the APR or CAPER for a look at income too
Measure 5: First time Homeless	0704 Report	Not really ¯_(ツ)_/¯	First time at your agency limits results to non-repeat clients
Measure 7: Exits to and Retention of Permanent Housing	0706 Report	**Yes!!!**	Lots of detail for positive outcomes for your agency (plus move-in dates!)

Measure 1: Length of Time Homeless

Running at the Agency level removes time at any other agency

30 + 152 = 182

| ES Program Entry 12/1/15 | ES Program Exit 12/31/15 | TH Program Entry 1/1/16 | TH Program Exit /1/16 |

Inter-Faith Council   UNC Horizons
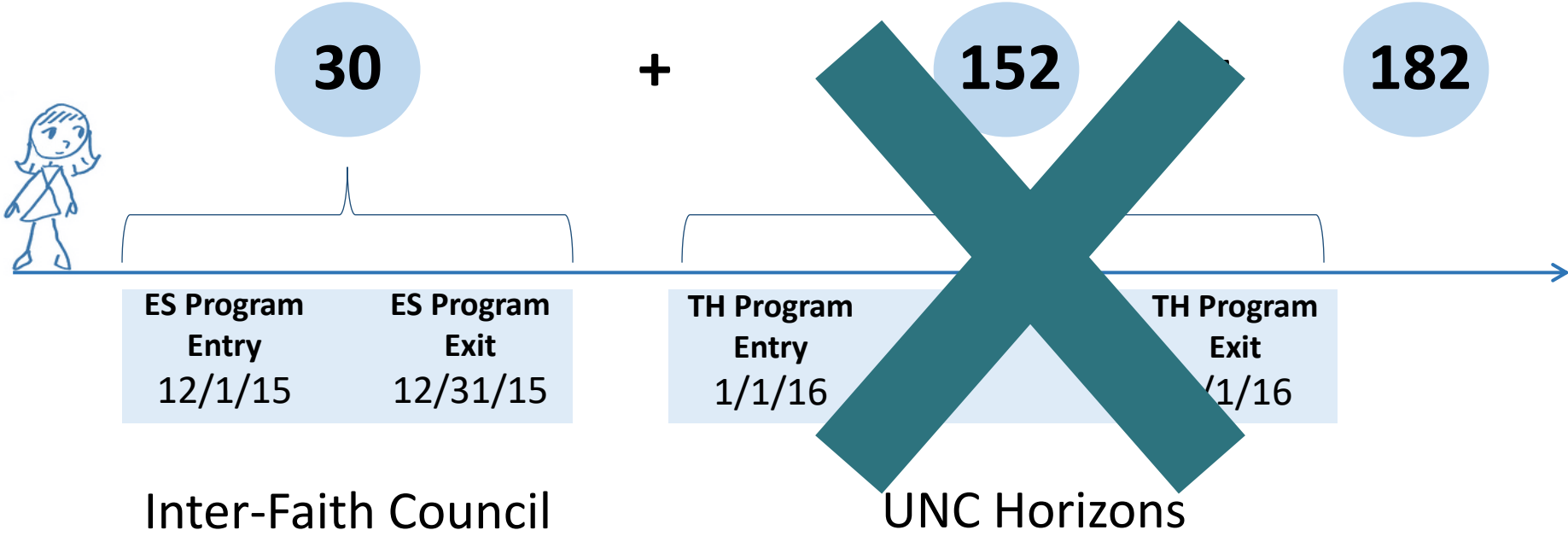
Measure 1: Length of Time Homeless

Running at the Agency level removes time at any other agency and only includes ES and/or TH projects

30

= 30

ES Program Entry
12/1/15

ES Program Exit
12/31/15

Inter-Faith Council

Measure 1: Length of Time Homeless in ART

Public Folder > ART Gallery > ART Gallery Reports > 0700 Report
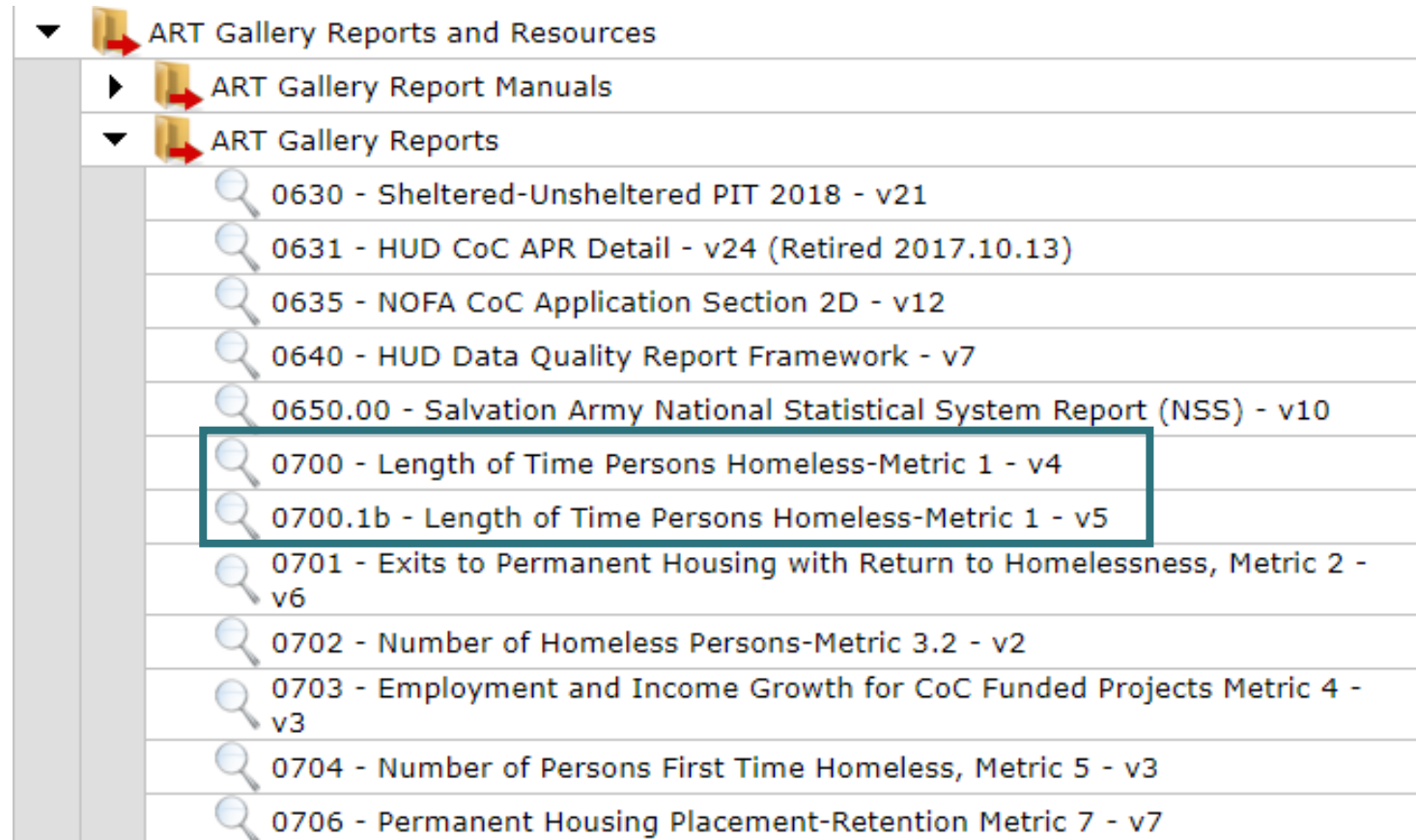
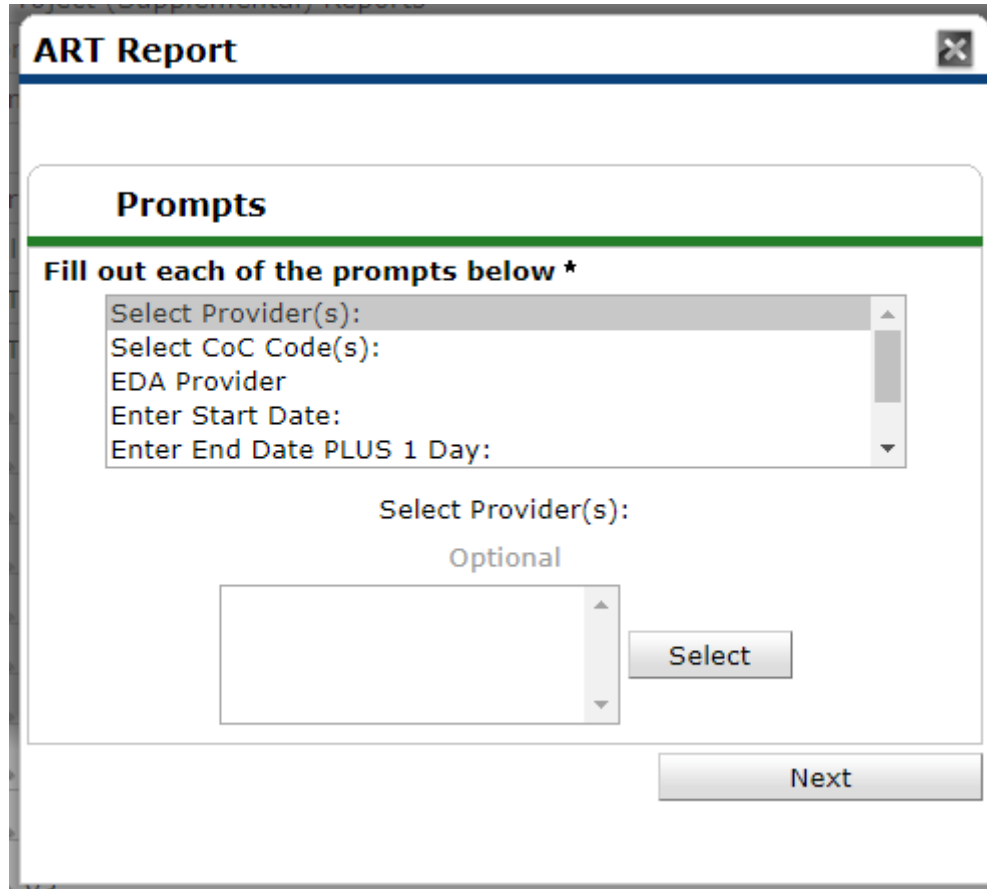# Measure 1: Length of Time Homeless in ART

Click the prompt so it row is Blue

Then click Select to specify

Don't click next until all prompts complete

Remember to Scroll by clicking the arrow

Measure 1: Length of Time Homeless in ART

Same as 0700.1b report for unsheltered time homeless

Prompt	Response
Select Provider	Select your ES and TH projects with ⊕
Select CoC Code	Leave Blank
EDA Provider	If running for 1 project, select project with ⊕ If running for multiple projects, leave as Default Provider
Enter Start Date	Enter first date to pull in data
Enter End Date PLUS 1 Day	Enter last date to pull in data Plus one day
Enter Prior Year Start Date	Enter one year before Start Date
Enter Effective Date	Enter last date to pull in data Plus one day

Measure 1: Length of Time Homeless Report

- Summary

		Current Year Counts (Persons)	Current Year Average LOT	Current Year Median LOT
	Persons in Emergency Shelter and Safe Haven	1102	90	63
	Persons in Emergency Shelter, Safe Haven, and Transitional Housin	1198	111	70

Tab A - Summary   Tab B - Detail   Tab C - Additional Information   ...

Measure 1: Length of Time Homeless Report

Each row is a client's Entry

Move-In Date won't show up for just ES and TH projects

Tran LOT is the Length of Time for this Entry

	A Client Uid	B Unique Id 311	C Trans Type	E Provider	F Proj Type	G Date Move In	I Start Date	K End Date	L Tran LOT	M Adjusted Cutoff
2		Client IDs	Entry/Exit	HMIS Project Name	TH		5/31/2016	9/30/2016	122	6/12/2016
3		Client IDs	Entry/Exit	HMIS Project Name	ES		10/1/2016	6/12/2017	254	6/12/2016
4		Client IDs	Entry/Exit	HMIS Project Name	ES		8/8/2016	2/24/2017	200	2/25/2016
5		Client IDs	Entry/Exit	HMIS Project Name	TH		9/19/2016	4/3/2017	196	4/3/2016
6		Client IDs	Entry/Exit	HMIS Project Name	ES		12/1/2016	4/18/2017	138	4/18/2016
7		Client IDs	Entry/Exit	HMIS Project Name	TH		10/24/2016	11/3/2016	10	11/4/2015

Tab A - Summary   **Tab B - Detail**   Tab C - Additional Information   ...   ⊕

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Measure 1.b: Length of Time Homeless Report

Includes Approximate Date homelessness experience started

|	A	B	C	E	F	G	H	J	M	N	O	P	Q
1	Client Uid	Unique Id 326	Trans Type	Provider	Proj Type	Date Move In	Approx Date	Start Date	End Date	Tran LOT	Adjusted Cutoff	ES SH PH	ES SH TH
2		Client IDs	Entry/Exit	HMIS Project Name	TH			5/31/2016	9/30/2016	122	6/12/2016	X	X
3		Client IDs	Entry/Exit	HMIS Project Name	ES		5/31/2016	10/1/2016	6/12/2017	377	6/12/2016	X	X
4		Client IDs	Entry/Exit	HMIS Project Name	ES		8/7/2016	8/8/2016	2/24/2017	201	2/25/2016	X	X
5		Client IDs	Entry/Exit	HMIS Project Name	TH			9/19/2016	4/3/2017	196	4/3/2016		X
		Client IDs		HMIS Project Name							4/18/2016	X	X

Tab A - Summary **Tab B - Detail** Tab C - Additional Information ... (+)

Measure 2: Returns to Homelessness in ART

Public Folder > ART Gallery > ART Gallery Reports > 0701 Report
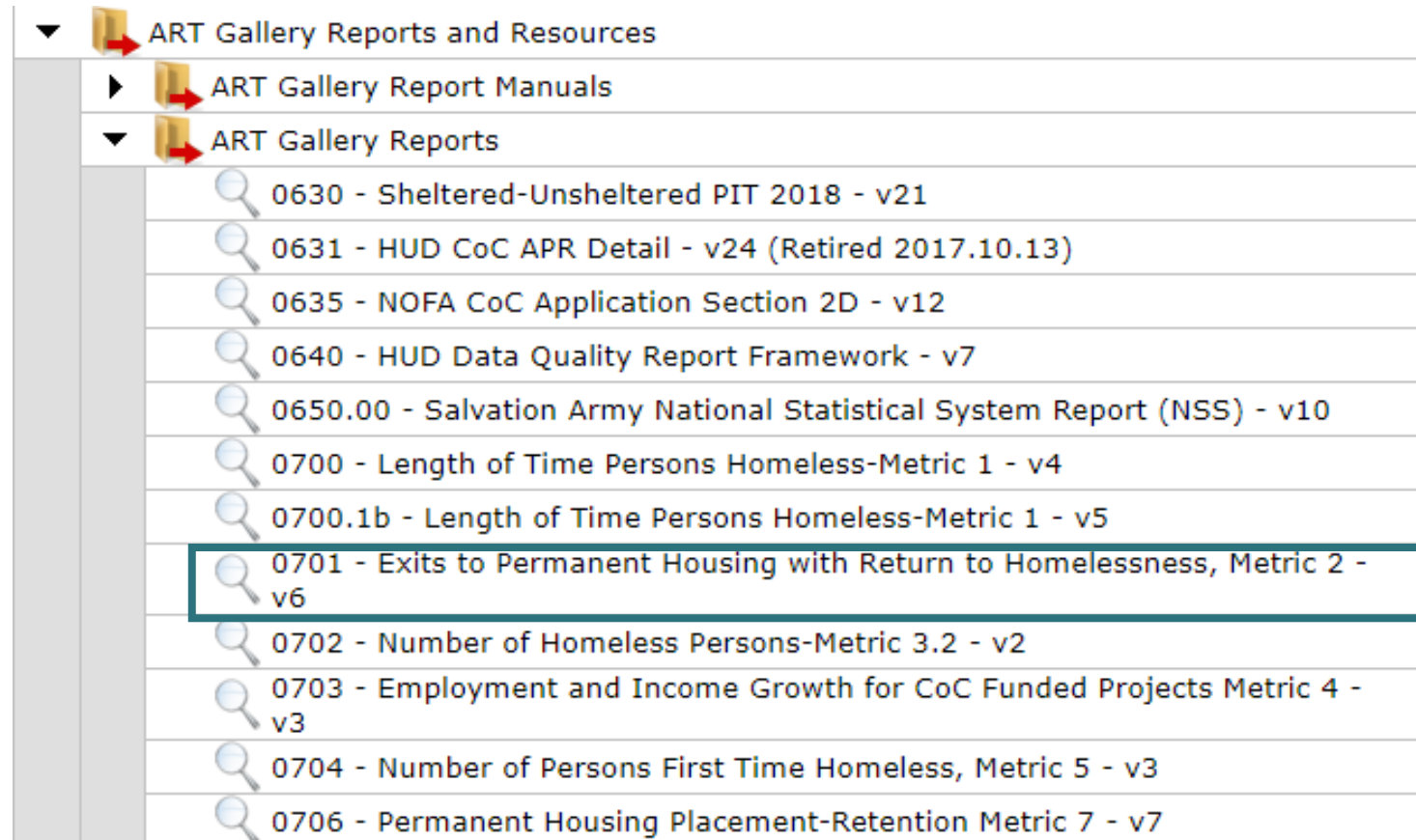
Measure 2: Returns to Homelessness in ART

- Have a one year time period in mind before running!

Prompt	Response
Select CoC Code	Leave Blank
Select Provider	Select your project(s) with ⊕ – any type!
Enter Two Year Prior Start Date	Enter two years date before the first day of the year
Enter One Year Prior Start Date	Enter one year date before the first day of the year
Enter Current Year End Date PLUS 1 Day	Enter last date to pull in data Plus one day
EDA Provider	If running for 1 project, select project with ⊕ If running for multiple projects, leave as Default Provider
Enter Effective Date	Enter last date to pull in data Plus one day

Measure 2: Returns to Homelessness in ART

- Summary (example)

	Total Number of Persons who Exited to Permanent Housing Destination	Number Returning to Homelessness in Less than 6 Months (0-180 days)	Percentage of Returns in Less than 6 Months (0-180 days)	Number Returning to Homelessness from 6 to 12 Months (181-365 days)	Percentage of Returns from 6 to 12 Months (181-365 days)	Number Returning to Homelessness from 13 to 24 Months (366-730 days)	Percentage of Returns from 13 to 24 Months (366-730 days)	Number of Returns in 2 Years	Percentage of Returns in 2 Years
Exits from SO	2	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Exits from ES	47	4	8.51%	0	0.00%	2	4.26%	6	12.77%
Exits from TH	33	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Exits from All PH	35	0	0.00%	1	2.86%	0	0.00%	1	2.86%
TOTAL Returns	117	4	3.42%	1	0.85%	2	1.71%	7	5.98%

Measure 2a and 2b: The extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness within 6 to 12 months (and 24 months in a seperate calculation)

Tab A - Summary | Tab B - First Exit Detail | Tab C - Reappear ...

Total clients (not all returns)

Total returns

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Measure 2: Returns to Homelessness in ART

- Use either First Exit Detail or Reappearance Detail to filter results

	A	B	C	D	E	F	G	H
1	Client Uid	Unique Id 117	EE Id	Provider	Proj Typ	Start Date	End Date	Days to Reappear
2		Client IDs		HMIS Project Name	ES	10/10/2014	6/8/2015	
3		Client IDs		HMIS Project Name	ES	12/5/2014	3/16/2015	
4		Client IDs		HMIS Project Name	PH	2/24/2015	3/31/2015	
5		Client IDs		HMIS Project Name	ES	4/3/2015	7/24/2015	
6		Client IDs		HMIS Project Name	TH	4/17/2015	8/26/2015	

◀ ▶ ... **Tab B - First Exit Detail** | Tab C - Reappearance Detail | Tab D ...

Measure 2: Returns to Homelessness in ART

- Use either First Exit Detail or Reappearance Detail to filter results

	A	B	C	D	E	F	G	H	I
1	Client Uid	Unique Id 8	Trans Id	Provider	Proj Typ	Start Date	End Date	1st Exit (from Tab A)	Days to Reappea
2		Client IDs		HMIS Project Name	ES	7/19/2015	2/10/2016	2/20/2015	149
3		Client IDs		HMIS Project Name	TH	3/20/2017	5/16/2017	2/2/2015	777
4		Client IDs		HMIS Project Name	ES	2/2/2016	8/2/2016	2/27/2015	340
5		Client IDs		HMIS Project Name	ES	6/7/2017	8/14/2017	9/11/2015	635
6		Client IDs		HMIS Project Name	SO	1/13/2015	6/30/2015	11/17/2014	57

◄ ► ... | Tab B - First Exit Detail | **Tab C - Reappearance Detail** | Tab D ... ⊕

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Measure 4: Employment and Income Growth in ART

Public Folder > ART Gallery > ART Gallery Reports > 0703 Report
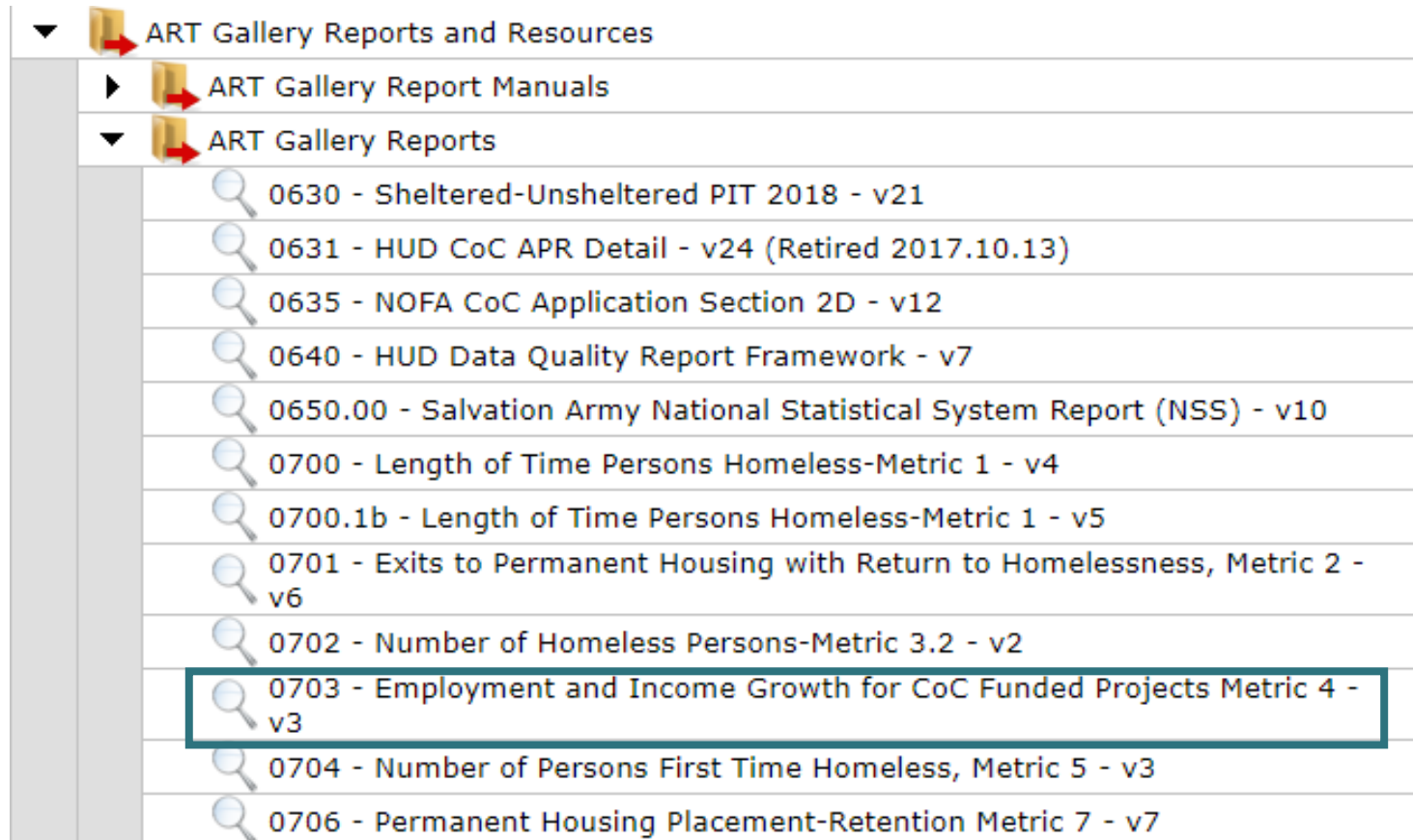
Only includes Projects funded by HUD

Measure 4: Employment and Income Growth in ART

Prompt	Response
Select Provider	Select your CoC funded projects with
Select CoC Code	Leave Blank
Enter Prior Year Start Date	Enter one year date before the first day of the year
Enter Current Year Start Date	Enter first date to pull in data
Enter Current Year End Date PLUS 1 Day	Enter last date to pull in data Plus one day
EDA Provider	If running for 1 project, select project with If running for multiple projects, leave as Default Provider
Enter Effective Date	Enter last date to pull in data Plus one day

Measure 4: Employment and Income Growth in ART

- Summary separates earned income, non-employment, and together the total income for clients based on staying or leaving a project

	A	B	C	D	E
1					
2		*Metric 4.1 - Change in earned income for adult system stayers during the reporting period*			
3			**Prior Year Counts**	**Current Year Counts**	**Difference**
4		Number of adults (system stayers)	125	101	-24
5		Number of adults with increased earned income	4	4	
6		Percentage of adults who increased earned income	3%	4%	1%
7					
8		*Metric 4.2 - Change in non-employment cash income for adult system stayers during the reporting period*			
9			**Prior Year Counts**	**Current Year Counts**	**Difference**
10		Number of adults (systems stayers)	45	48	3

Tab A - Summary | Tab B - Detail | Tab C - Transaction Detail | 1 ...

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Measure 4: Employment and Income Growth in ART

- Detail tab will look at past two years for Annuals, but include every Annual as a row for every client

	Client Uid	Unique Id 67	Provider	Proj Type	Start Date	End Date	Entry Exit Review	Prior Outside +/-30	Current Outside +/-30	FY
9			Cardinal Innovations - Orange County - PSH Concern of Durham - HUD(1698)	PSH	7/1/2006		7/8/2013			PC
10			Cardinal Innovations - Orange County - PSH Concern of Durham - HUD(1698)	PSH	7/1/2006		7/1/2014			PC
11			Cardinal Innovations - Orange County - PSH Concern of Durham - HUD(1698)	PSH	7/1/2006		7/1/2015			PC
12			Cardinal Innovations - Orange County - PSH Concern of Durham - HUD(1698)	PSH	7/1/2006		7/6/2016	Ok		PC
13			Cardinal Innovations - Orange County - PSH Concern of Durham - HUD(1698)	PSH	7/1/2006		7/1/2017		Ok	PC

Tab A - Summary   Tab B - Detail   Tab C - Transaction Detail   **Tab D - Review Accuracy**   Tab E ...

C = Current Year
PC = Prior & Current Year
P = Prior Year

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Measure 7: Exits and Retention of Permanent Housing

- Same as the CoC wide report but only includes your Agency!

7b.1 Change in exits to permanent housing destinations from Street Outreach, Emergency Shelter, Transitional Housing, or Rapid Re-Housing

7b.2 Change in <u>exits</u> to permanent housing from Permanent Supportive Housing

7b.2 Change in <u>retention</u> of permanent housing from Permanent Supportive Housing

Measure 7: Exits and Retention of Permanent Housing

Click Last Page

Measure 7: Exits and Retention of Permanent Housing

Prompt	Response
Select Provider	Select your ES and TH projects with
Select CoC Code	Leave Blank
EDA Provider	If running for 1 project, select project with If running for multiple projects, leave as Default Provider
Enter Start Date	Enter first date to pull in data
Enter End Date PLUS 1 Day	Enter last date to pull in data Plus one day
Enter Prior Year Start Date	Enter one year before Start Date
Enter Effective Date	Enter last date to pull in data Plus one day

Measure 7: Exits and Retention of Permanent Housing

- Summary

Two parts:
ES, TH and RRH and;
All other PH

Metric 7b.1 - Change in exits to permanent housing destinations

	Prior Year Counts	Current Year Counts	Difference
Persons in ES, SH, TH, and RRH who exited	190	240	50
Exited to permanent housing destinations	61	84	23
Percentage successful exits/retention	32.11%	35.00%	

Metric 7b.2 - Change in exits to or retention of permanent housing

	Prior Year Counts	Current Year Counts	Difference
Persons in applicable PH projects who exited after moving into housing, or who moved into housing and remained in the PH projects	100	108	8
Remained in applicable PH projects and or exited to permanent housing destinations	98	104	6
Percentage successful exits/retention	98.00%	96.30%	

Tab A - Summary | Tab B - Detail | Tab C - Additional Information | ⊕

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Measure 7: Exits and Retention of Permanent Housing

Key outcomes of Move-In and Exit Destination in Detail tab

Client Uid	Unique Id 394	Group Id	Provider	Proj Typ	Start Date	End Date	Move-In Date	Destination	FY
████			Heading Home Housing - Rowan County - Rapid Re-Housing (0763)	RRH	3/13/2017	8/28/2017	8/4/2017	Rental by client, no ongoing housing subsidy (HUD)	C
████			Heading Home Housing - Rowan County - Rapid Re-Housing (0763)	RRH	12/8/2015	2/23/2017	2/19/2016	Rental by client, no ongoing housing subsidy (HUD)	PC
████			Heading Home Housing - Rowan County - Rapid Re-Housing (0763)	RRH	7/5/2016	8/15/2016		Jail, prison or juvenile detention facility (HUD)	P

C = Current Year
PC = Prior & Current Year
P = Prior Year

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