

North Carolina Balance of State Continuum of Care

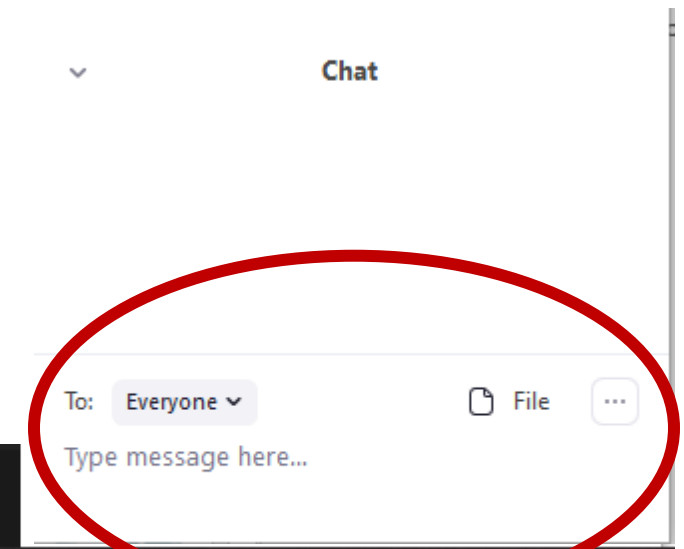
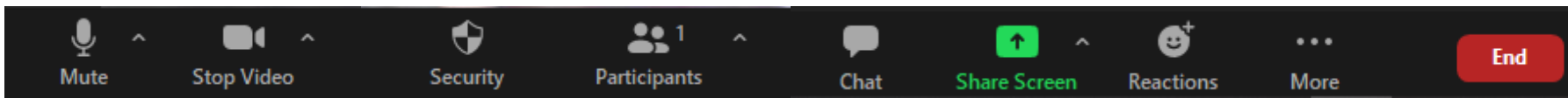
2021 PIT/HIC Orientation and Launch

December 2, 2021

1 PM

Welcome

- Your line is muted to reduce background noise
- We'll unmute the line during Q & A pauses
- The chat box is available – we invite you to use it!
 - Chat is a great way to pose a question or share ideas during the presentation.
- This webinar will be recorded.



Participants on the Webinar

Regional Leads/PIT HIC Leads:

- We'll do a roll call at the beginning of the webinar to document who is here.

Everyone on the call:

- Please enter your full name and email address so we know you're here, can respond to your chat during the meeting, and include you in the notes and future communication about the count.

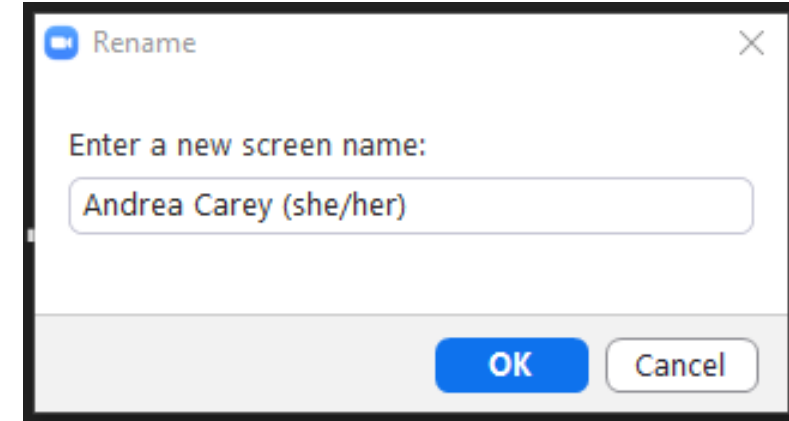
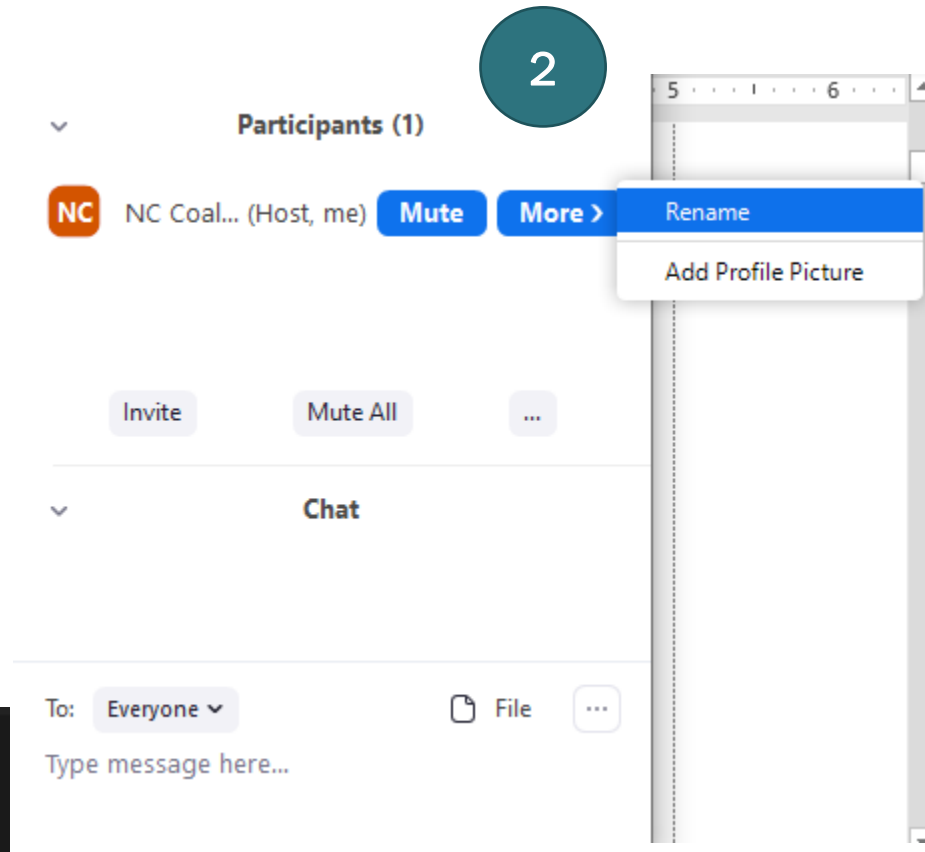


How to edit your name/email information:

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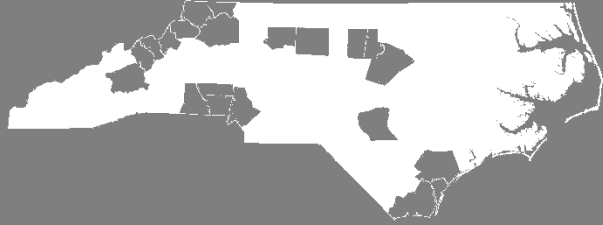
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Slides & resources will be available!

- We're covering a lot of ground today.
- We'll post these slides and companion resources on the website.
<https://www.ncceh.org/datacenter/pointintimehowto/>
- This information will be good to share with your team and Regional Committee, so everyone is starting from the same place.





North Carolina Balance of State Continuum of Care

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December 2, 2021

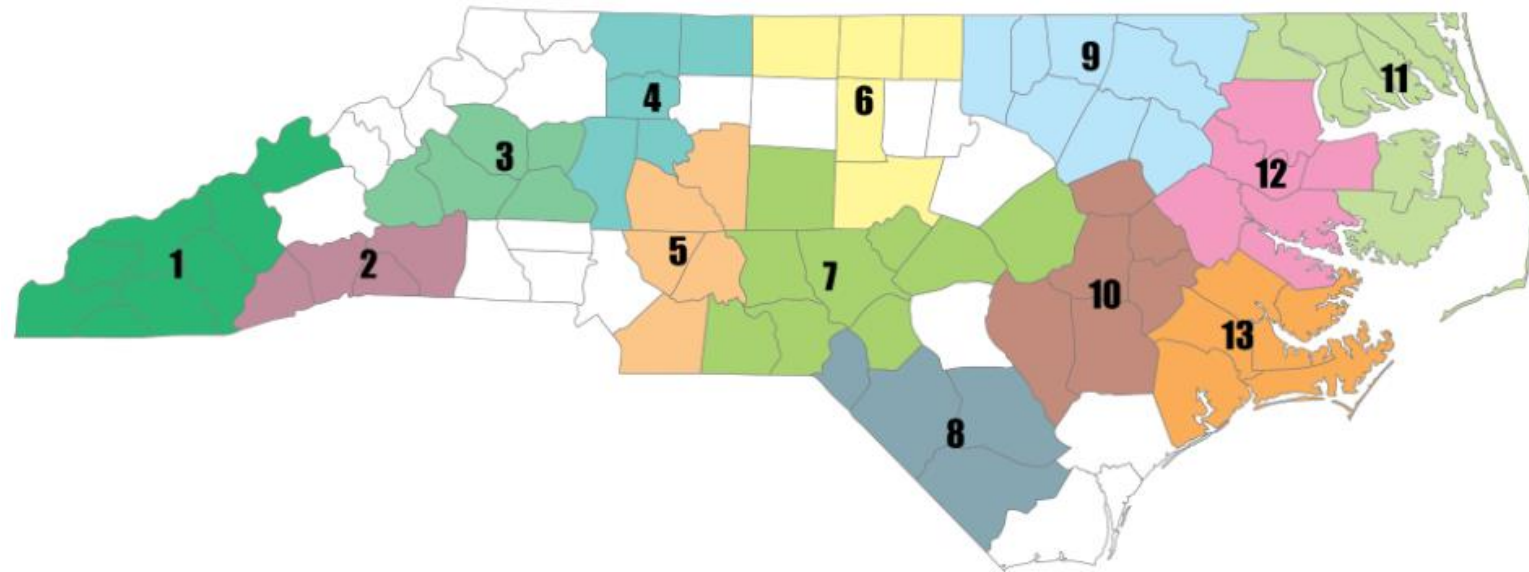
Agenda

- Purpose of the annual count
- What we're counting & how we're collecting data
- Key roles
- Strategies and resources PIT/HIC Leads
- Timeline

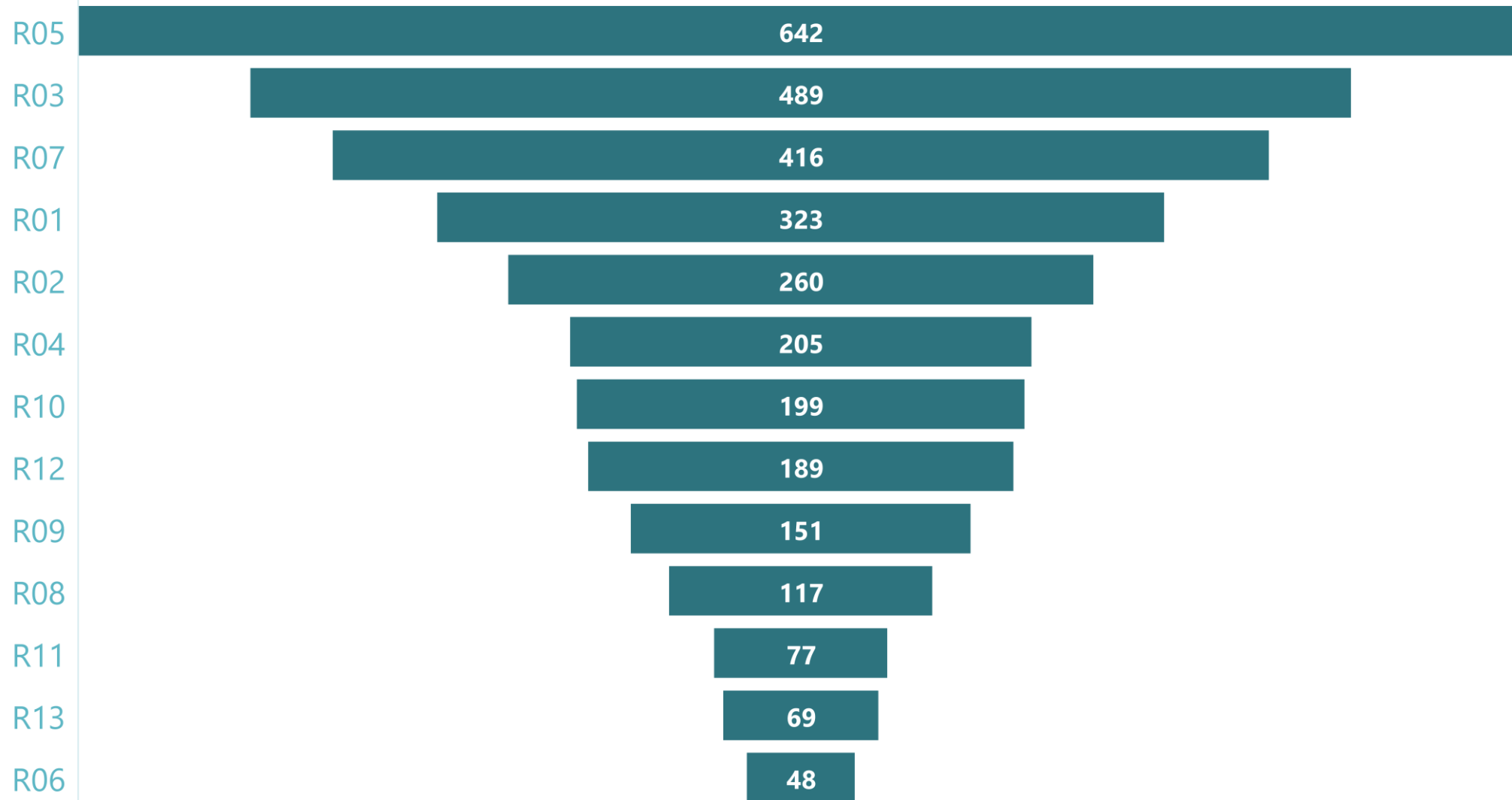


Our goal for 2021

The NC Balance of State CoC will complete an accurate and comprehensive Point-In-Time and Housing Inventory Count to understand the scope of homelessness and resources available in the CoC.



PIT 2020: Total People Counted by Region



Why Count?



PIT/HIC data is an important tool and resource for your communities

Inclusive count of homeless populations

- Includes HMIS participating agencies

- Includes non-HMIS participating agencies

- Includes unsheltered homeless populations

Can use local and regional data to:

- Understand size/scope of homeless populations

- Assess system for gaps (do your programs match your populations needs?)

- Track increases/decreases

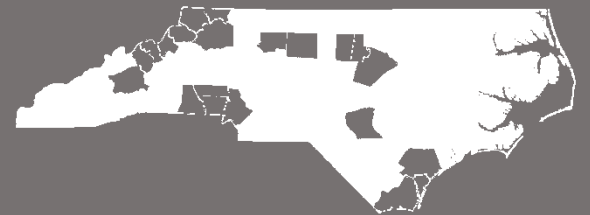
- Locate and engage unsheltered homeless populations

- Raise community and political awareness of homelessness

- Understand the impact of the COVID-19 pandemic on homelessness*



What are we counting?



"Snapshot" of our system

The count is a snapshot of homelessness on a given night.
(January 27, 2021)

January 2021						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						



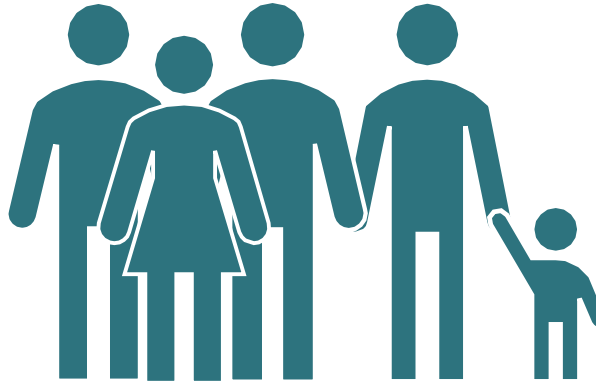
What we're counting:

January 27, 2021



Beds and Units

How much capacity does our system have?



People

How many people are experiencing homelessness?



Key Terms

Point-In-Time Count (PIT)

Count of people experiencing homelessness on one night

Housing Inventory Count (HIC)

Count of the beds in the homelessness system

Temporary: Shelters and Transitional Housing

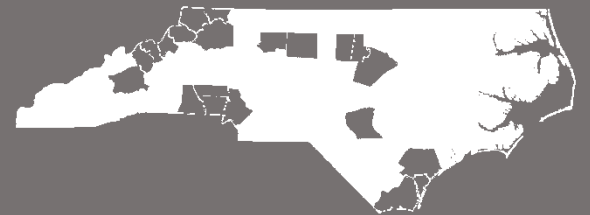
- While here, people are counted as experiencing literal homelessness in the PIT

Permanent: Rapid Rehousing and Permanent Supportive Housing

- While here, people are not counted as experiencing homelessness – they are formerly homeless after moving in! We still use the surveys to inform our reports!



Point-in-Time Count (PIT) Data Collection



Point-in-Time Count (PIT)

Snapshot count of people experiencing homelessness (HUD Definition)

Unsheltered Count

People staying in places not meant for human habitation

Outdoors (streets, park benches, under bridges, etc.)

Tents/Encampments

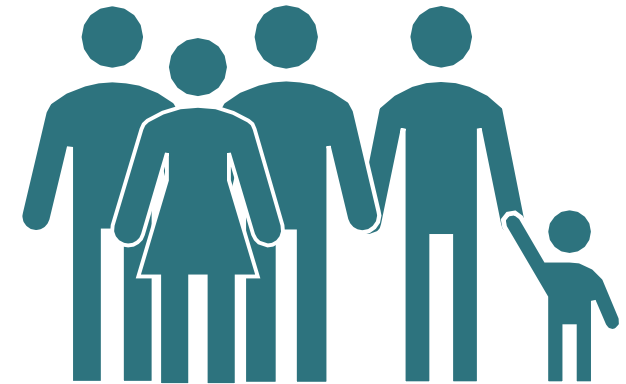
Vehicles

Bus or train stations

Abandoned buildings

Sheltered Count

People staying in **emergency shelter** or **transitional housing** dedicated to people experiencing homelessness



What programs are included in the sheltered PIT?

Emergency Shelter

- Year-Round Shelters
- Seasonal (cold weather) shelters
- Domestic Violence Shelters
- Hotel/Motel Programs

Transitional Housing

Must be dedicated homelessness programs that provide a temporary place to stay:

1. Primary intent is to serve people experiencing homelessness
2. Homelessness is an eligibility requirement
3. Actual program participants are predominantly experiencing homelessness



What is collected as part of the PIT?

Details on who is experiencing homelessness

Number of people

Age group

Household type

Location

Gender, race, ethnicity

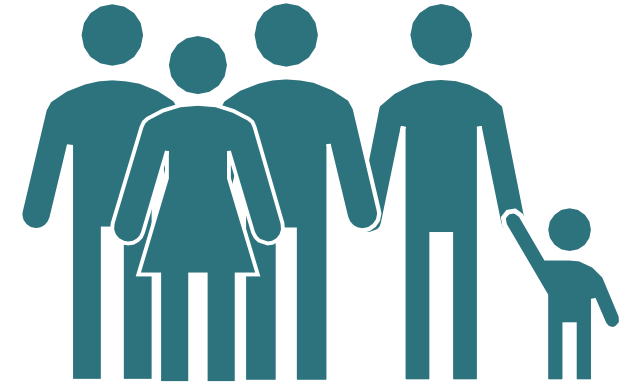
Subpopulations

Disabled

Veteran

Chronic homelessness

Youth



Data Collection for Point-in-Time Count

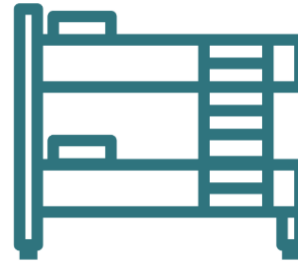


Unsheltered Count

By Name List Reports

Lead up to night of count:
Jan 27

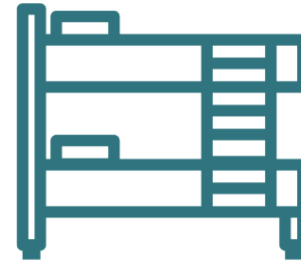
Verification of current status:
Jan 28-Feb 9



Sheltered Count



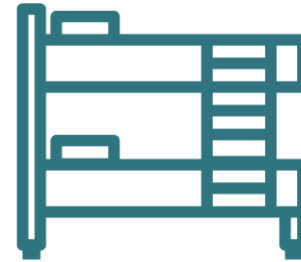
Data Collection for Point-in-Time Count



Unsheltered Count	Sheltered Count		
	HMIS ES + TH	Non-HMIS ES + TH	
By Name List Reports			
Lead up to night of Count: Jan 27 Verification of current status: Jan 28-Feb 9			



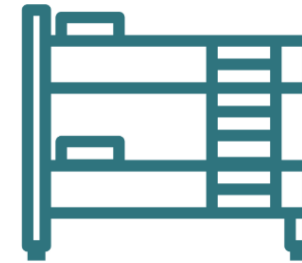
Data Collection for Point-in-Time Count



Unsheltered Count	Sheltered Count		
	HMIS ES + TH	Non-HMIS ES + TH	
By Name List Reports	HMIS Reports		
Lead up to night of Count: Jan 27 Verification of current status: Jan 28-Feb 9	Work with NCCEH Data Center to finalize data and submit reports		



Data Collection for Point-in-Time Count



Unsheltered	Sheltered Count		
	HMIS ES + TH	Non-HMIS ES + TH	
By Name List Reports	HMIS Reports	Counting Us App	
Lead up to night of Count: Jan 27 Verification of current status: Jan 28-Feb 9	Work with NCCEH Data Center to finalize data and submit reports	Night of Count: Jan 27	



Data Collection for Point-in-Time Count



Unsheltered	Sheltered Count		
	HMIS ES + TH	Non-HMIS ES + TH	
By Name List Reports	HMIS Reports	Counting Us App	Aggregate Reports*
Lead up to night of Count: Jan 27 Verification of current status: Jan 28-Feb 9	Work with NCCEH Data Center to finalize data and submit reports	Night of Count: Jan 27	NCCEH staff can assist agency staff to gather and report data by 2/28/21



Programs reporting: HMIS and Non-HMIS



	HMIS	Non-HMIS Total		Non-HMIS (Non-DV)	Non-HMIS DV Only
Emergency Shelter	28	85		40	45
Transitional Housing	12	33		28	5
Rapid Rehousing	21	3		2	1
Permanent Housing	22	36		36	0
Total	83	157		106	51

Help us streamline our work and ensure the best data quality;
Encourage programs to use the Counting Us App!



The CoC will use the Counting Us App for non-HMIS participating shelter programs.

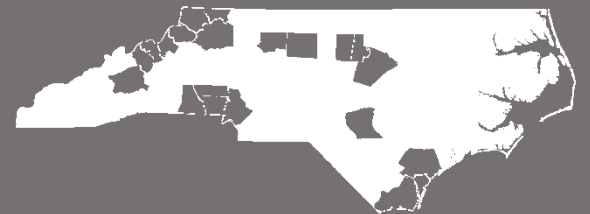
- Same App used last year
- Used nationwide
- Includes expert technical support
- Includes all questions required by HUD
- Use on phones, tablets, computers
- Low-barrier access and use (does require sign-up)
- Ongoing training dates for everyone starting in January
- Available for agencies and volunteers to practice with starting in January.
- App will "go live" on the night of the count
- Data submitted will be immediately able to be viewed, allowing for quicker response and reporting



Because Everyone Counts

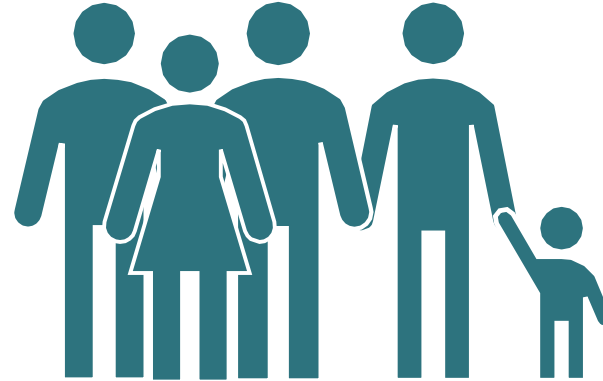


Housing Inventory Count Data Collection



Housing Inventory Count (HIC)

Snapshot inventory of resources to shelter or house experiencing homelessness



Beds + Units

People in Beds + Units

Temporary Housing

Emergency Shelter (ES)

Transitional Housing (TH)

Summary of people served

Permanent Housing

Rapid Rehousing (RRH)

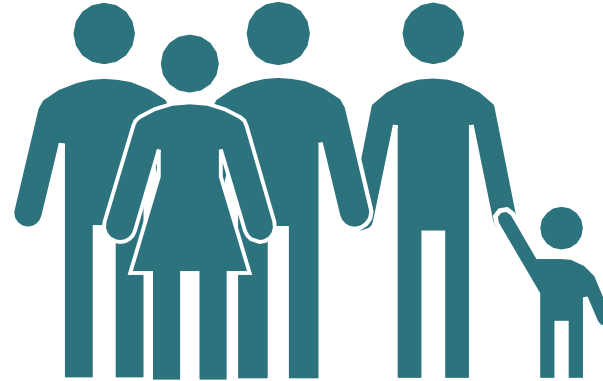
Permanent Supportive Housing (PSH)

Other Permanent Housing (OPH)



What is collected as a part of the HIC?

Snapshot inventory of resources to shelter or house experiencing homelessness



Beds + Units

Project Type

Bed + Unit Inventory

Beds & Units

Location/service area

Beds + Units dedicated to subpopulations

People in Beds + Units

Aggregate data on the number of people served in the project on the night of the count.



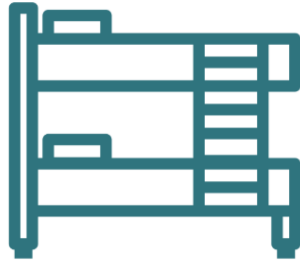
Beds and Units



Number of People in Beds and Units

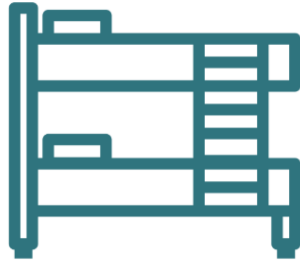


Data Collection for Housing Inventory Count



Temporary Sheltered		Permanent Housing	
HMIS ES + TH	Non-HMIS ES + TH	HMIS RRH + PSH + OPH	Non-HMIS RRH + PSH + OPH
HMIS Reports: Work with NCCEH Data Center to finalize data and submit reports	People Count: Counting Us Survey App (Due 2/3/2021)		
	Bed + Unit survey with NCCEH staff (Due 2/28/2021)		

Data Collection for Housing Inventory Count



Temporary Sheltered		Permanent Housing	
HMIS ES + TH	Non-HMIS ES + TH	HMIS RRH + PSH + OPH	Non-HMIS RRH + PSH + OPH
HMIS Reports: Work with NCCEH Data Center to finalize data and submit reports	People Count: Counting Us Survey App (Due 2/3/2021)	HMIS Reports: Work with NCCEH Data Center to finalize data and submit reports	People Count: Counting Us Survey App (Due 2/3/2021)
	Bed + Unit survey with NCCEH staff (Due 2/28/2021)		Bed + Unit survey with NCCEH staff (Due 2/28/2021)

Combining Data & Reporting

NCCEH staff will collect data from regions/providers and create reports to submit to HUD.

Data Collected	Type	Contributes to Point in Time Count (PIT)	Contributes to Housing Inventory Count (HIC)
People	Unsheltered	✓	
	Sheltered (ES +TH)	✓	✓
	Permanent Housing (RRH + PSH +OPH)		✓
Beds + Units	Sheltered (ES +TH)		✓
	Permanent Housing (RRH + PSH +OPH)		✓

Unsheltered Count



The CoC will adjust its unsheltered PIT plan for 2021 due to the ongoing pandemic.

HUD released 2021 PIT/HIC guidance on Friday, 11/13.

- Sheltered counts will happen normally.
- Unsheltered counts can and should be adjusted for safety reasons due to the ongoing pandemic

The CoC unsheltered PIT plan calls for using current CE systems to count people living in places not meant for human habitation rather than planning for a one-time street/services count.



As designed, CE systems should be accounting for all people living unsheltered in the region.

Regions are not currently accounting for all people living unsheltered on the By Name List but should be working towards this.

The PIT Count can help!

Starting early through special efforts for the PIT Count can help the CoC meet two requirements and provide better services to people living unsheltered!

- Provide a comprehensive and accurate By Name List
- Count all people living unsheltered in the CoC
- Ensure all people experiencing homelessness are connected to CE



Regions can facilitate a medium-term plan to get folks counted and connected!

- Emphasis on outreach efforts over the next two months leading to the PIT Count date on 01/27/2021
 - Plan canvassing days to do street outreach when feasible
 - Get service centers involved
 - Refer all unsheltered individuals to the By Name List
- Advertising to the community
 - People experiencing unsheltered homelessness
 - Agencies serving people living unsheltered
- Verify people living unsheltered on PIT night between 01/28 - 02/09
 - Use By Name List to confirm status on 01/27/2021



Counting people living unsheltered through the CE system provides multiple benefits.

- Strengthens required existing infrastructure
- Connects people to the CE system, ensuring they get services and access to permanent housing
- Focuses on connection to resources and services
- Allows a longer period to find and count people experiencing unsheltered homelessness
- Gives opportunity to incorporate existing safety protocols to keep clients and staff/volunteers safe
- Requires fewer immediate resources to do the count, especially when it may be difficult to find and coordinate volunteers safely



Regions will need to take extra safety precautions due to COVID-19 to reduce the risk of community spread.

Regions need to take many things into consideration when planning local counts that protect enumerators and the target population and reduce the chance of community spread of COVID-19.

- Adequate PPE
- Social distancing
- Hand-washing and regular cleaning
- Outdoor collection when available or well-ventilated indoor spaces



Planning for the 2021 Unsheltered Count

Plan ahead

- Form a subcommittee in your region to figure out your advertising and outreach plan to reach as many individuals experiencing unsheltered homelessness as possible in the run up to 01/27/20.
 - Discuss safety protocols and access to PPE as necessary
- Meet with the region's CE Lead to understand the referral and data collection process. Assign responsibilities to ensure that the right data is collected and the referral process operates smoothly. Don't assume!
- Meet with your region to advertise the plan, provide any necessary resources, and define responsibilities.
- Engage agencies that need to play a role and ensure they participate.



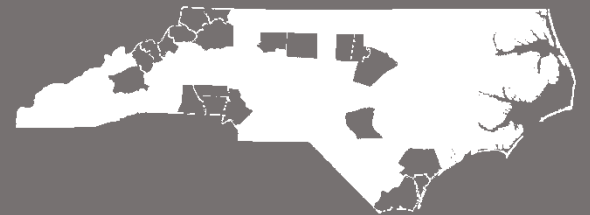
Planning for the 2021 Unsheltered Count

Connect with unsheltered clients

- Have regular check-ins with the CE Lead and evaluate your progress in getting people living unsheltered on the BNL.
- Provide training and technical assistance to agencies as needed. Check-in with them to ensure they follow the region's plan of action and that referrals to the BNL are happening.
- Plan for the verification follow-up from 01/28 - 02/09. Define how this will happen and who will be responsible.



Key Roles for 2021



Coordination & Planning

NCCEH

- Design the system to collect, analyze and report on data
- Support PIT/HIC Leads and subcommittees to set a plan
- Provide training resources for PIT/HIC Leads and volunteers

Regional Committees

- Select a PIT/HIC Lead for the region
- Support PIT/HIC subcommittee as needed
- Provide a venue for discussion, planning, and resources

Regional PIT/HIC Leads

- Facilitate a plan to connect individuals experiencing unsheltered homelessness to the BNL
- Support the regional PIT/HIC subcommittee to raise awareness, recruit volunteers, outreach agencies, and connect individuals to BNL
- Check-in regularly with the CE Lead

Regional CE Leads

- Support the plan to connect individuals experiencing unsheltered homelessness to the BNL
- Collect data and enter information into the HMIS as needed



Collecting Data

NCCEH

- Conduct interviews with Non-HMIS participating agencies
- Pull HMIS reports and work with HMIS agencies to finalize reports

Regional PIT/HIC Leads

- Facilitate a plan to connect people experiencing unsheltered homelessness to the BNL including collection of required data
- Outreach providers and check-in regularly to ensure appropriate referrals are made
- Facilitate appropriate training including safety protocols and connection to PPE

Non-HMIS Projects

- Work with staff or volunteers to conduct surveys of everyone in the program on the night of the count, submit data using the App
- Participate in Housing Inventory interviews with NCCEH

HMIS Projects

- Work with NCCEH to review HMIS reports
- Verify reports and submit when final



Follow-Up

NCCEH

- Review data and reach out to volunteers, agencies, and PIT/HIC Leads, if there are any questions
- Combine data and report to HUD
- Share outcomes with NC BoS CoC stakeholders

Regional PIT/HIC Leads

- Be available to help answer questions and/or help NCCEH staff get answers from agencies/volunteers in the region as needed
- Facilitate the verification of unsheltered homelessness for people on the BNL from 01/28 - 02/09
- Thank volunteers and agencies

Project Staff

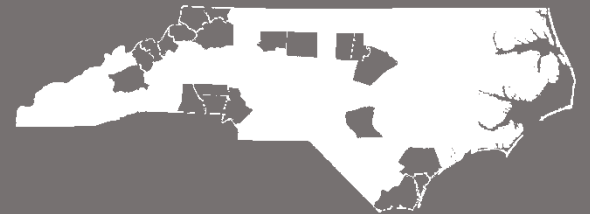
- Respond to NCCEH if there are questions about data that was submitted

CE Leads

- Participate in the verification of unsheltered homelessness for people on the BNL from 01/28 – 02/09
- Respond to NCCEH if there are questions about data that was submitted



Next Steps



Road to Success

Date:

Activity:

December 3

2021 PIT/HIC Orientation (share the recording with your region!)

Early December

Build Regional PIT/HIC Teams and make plans for unsheltered identification and referrals to the BNL

Mid-December

Share the unsheltered PIT Count plan with the region and outreach agencies to participate

Mid-December

In conjunction with the regional CE Lead, train agencies
Begin street outreach efforts

Mid-December – January 27

Connect and refer unsheltered individuals to the BNL

January 28 – February 9

Verify that people listed as unsheltered on the BNL were still unsheltered as on 01/27/2021

Non-HMIS PIT and HIC survey completed with NCCEH

February 10-28

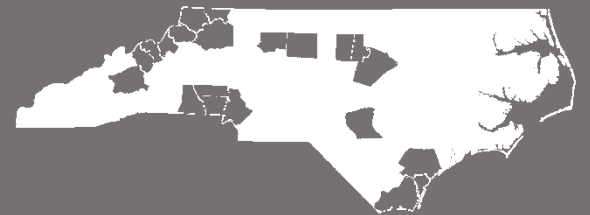
NCCEH run BNL list reports and follow-up with PIT/HIC and CE Leads if there are questions

April

PIT and HIC reports finalized and submitted to HUD.



Training



NCCEH Trainings and Open Office Sessions

Date	Time	Focus
December 14	10:00-11:30	CE Lead training to discuss roles for the Unsheltered Count
December 18	1:30-2:30	Virtual Open Office Sessions
January 6	11:30-12:30	Non-HMIS Shelter App Training
January 7	11:30-12:30	VSP Shelter App Training
January 8	1:30-2:30	Virtual Open Office Sessions
January 15	1:30-2:30	Virtual Open Office Sessions
January 22	1:30-2:30	Virtual Open Office Sessions

Trainings: Conducting the Count Using the App

Trainings open to all: PIT/HIC Leads, Shelter Staff, and Volunteers. Cover basics of downloading and using the App.

Virtual Open Office Sessions

Virtual Open Office Sessions are for anyone involved in the count can join the call and ask questions about the App, conducting surveys, etc.



Regional Trainings

Training with regions should happen as soon as possible so outreach and referrals can happen quickly

Topics to cover:

Overview and purpose of the updated unsheltered PIT/HIC count process

How to approach people living unsheltered:

- Respect privacy, space, and confidentiality
- Consideration about bringing law enforcement

Safety guidelines & emergency protocols, especially in light of COVID-19

CE process

- Data collection responsibilities
- Using the VI-SPDAT
- Making referrals to the BNL
 - HMIS participating agencies
 - Non-HMIS participating agencies



Stay Connected

<https://www.ncceh.org/datacenter/pointintimehowto/>

This page on the NCCEH website is the go-to place to find regular updates, trainings, and other important information.



Contact us!

Reach out with PIT/HIC questions – we're here to support you!

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