

## SOAR Dialogue Highlights 10/20/20

### Introductions

- Sarah Murray, NCCEH
- Rockelle Boze, Duke University Hospital
- Pamela Bowers, Supportive Housing Communities
- Rita Rabie, Supportive Housing Communities
- Natasha Posey, Southlight
- Melissa Venable, Atrium Health
- Kathy Walker, Pisgah Legal Services
- Kathryn Culhane, Housing for New Hope
- Connie Ness, Independent
- Angela Dreher, Supportive Housing Communities
- Pamalia Davis, Volunteers of America
- Daz Ware, SOAR TA Center

### Announcements

- **ARS (Appointed Representative Service)**
  - **Enrolled by Office of Hearings Operations when you have a case at hearings level**
  - **SSA will not let reps see initial and recon stage cases**
  - **Gives access to applicants' electronic folders**
- **COLA Updates for 2021**
  - SGA will be \$1,310/month
  - SSI max monthly payment will be \$794/month
- **SOAR national TA Center**
  - Daz was promoted
  - New liaison will be Sametra Polkah-Toe
- **Next few Dialogue calls**
  - SSA Grid
  - SOAR Annual Meeting

### Annual SOAR Meeting Planning

Every year, SOAR caseworkers gather for an all day meeting to understand the impact of the NC SOAR program and provide tools and information to help support SOAR caseworkers in the field. The 9<sup>th</sup> Annual SOAR Caseworker meeting will be different because during a pandemic we cannot gather together in person. This call was used as a way to brainstorm possible agenda topics and meeting activities with SOAR caseworkers.

Proposed date 12/15 at 10AM

- Works for DDS
- Is when SOAR dialogue would be anyway

What do we want this to look like?

- Review of SOAR Outcomes
- Info from DDS

- Have DDS send slides ahead of time
- Maybe 90 minutes- 2 hours
- SSA at management level
- Can invite all SSA liaisons
- Representative Payee
- MSR workshopping in regions (breakout rooms)

**Next SOAR Dialogue Call will be on November 17, 2020 at 10 AM.**