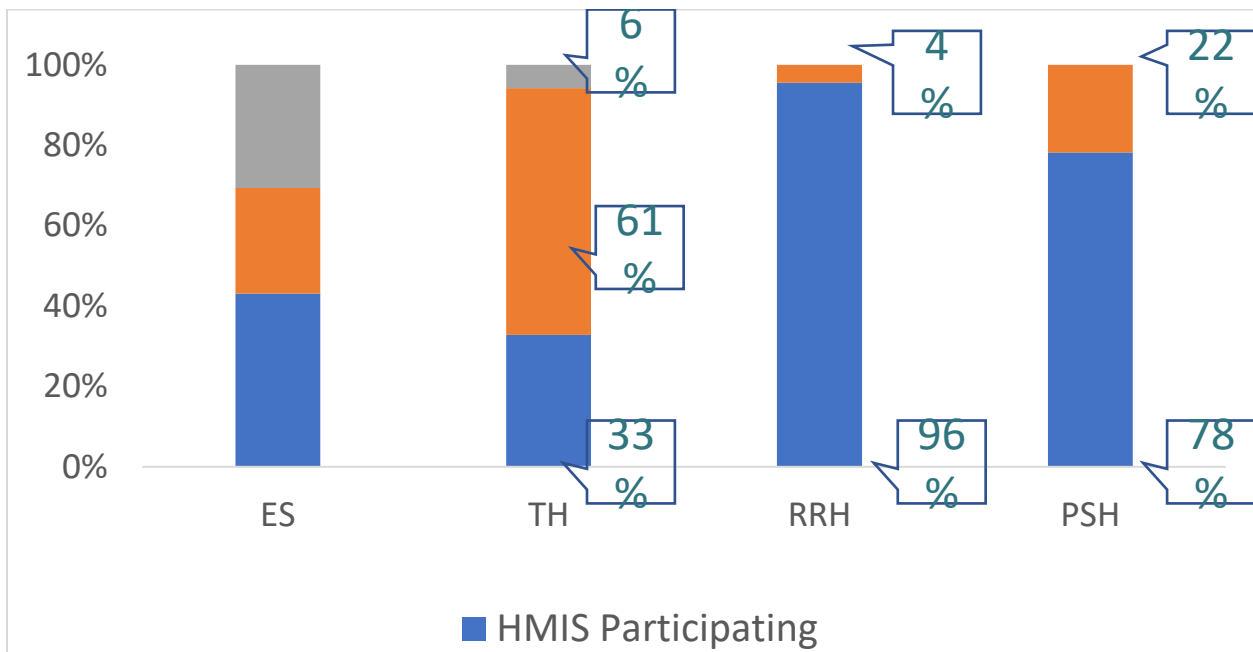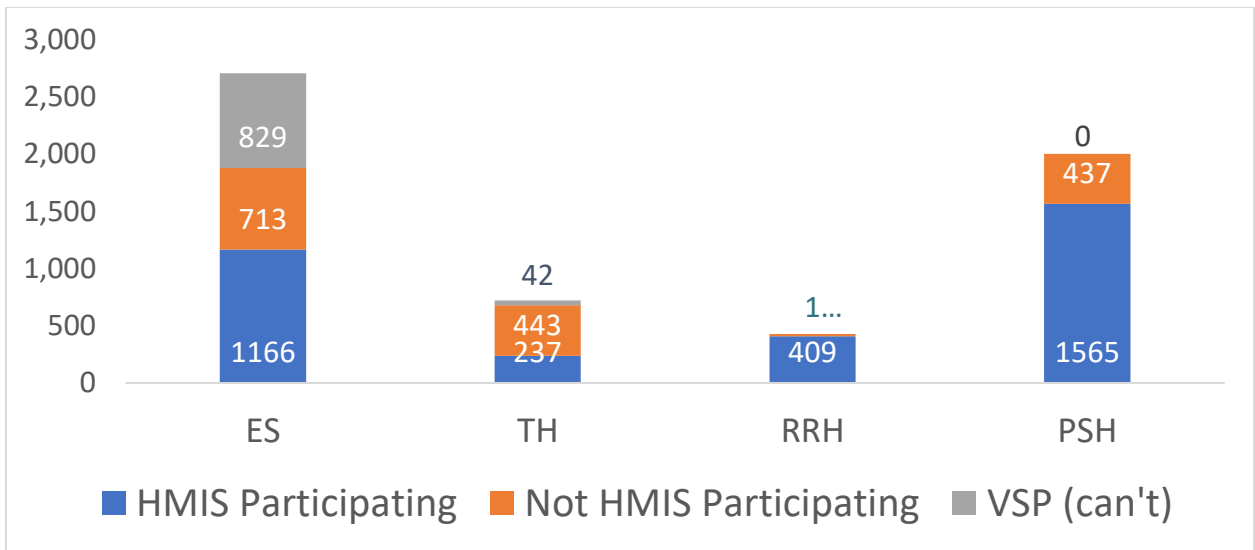**NC Balance of State CoC Funding and Performance Subcommittee**
Meeting Minutes
10.15.2020

**Members Present:** Jane Earnest, Melissa McKeown

NCCEH Staff Present: Brian Alexander, Andrea Carey

Minutes:

- Brian welcomed members and introduced the agenda for today's meeting.
- Andrea gave an update on the progress for a dashboard to use for monthly Steering Committee meetings.
  - The NCCEH Data Center has requested an upgrade to system reporting from WellSky to allow a custom field for NC County of Service.
  - Staff have worked with ICA, the consultant helping design the dashboard, and they are ready to go once the custom field has been added to the system.
  - Staff are hopeful to have a dashboard by January 2021.
- Brian provided context for the discussion at the meeting.
  - At the July 2020 meeting, the committee discussed the need to increase HMIS bed coverage. Increased bed coverage helps in multiple ways:
    - Systemically
      - Scored in the annual CoC program competition and is an area that the NC BoS CoC needs improvement
      - Provides more accurate and comprehensive data to understand the scope of homelessness in the CoC
      - Allows the CoC to look more closely at trends over time
    - Practical
      - Enhances coordination of services and increases opportunities for people experiencing homelessness to find permanent housing
      - Provides increased coordination at BNL meetings and more comprehensive reports
- Andrea presented the current status of bed coverage by number of beds and percentage of bed coverage by program type in the NC BoS CoC.
- HMIS coverage by Project Type:

Chart 1: Number of beds by program type (ES, TH, RRH, PSH) showing HMIS Participating, Not HMIS Participating, and VSP (can't).

- ES: HMIS Participating 1166, Not HMIS Participating 713, VSP (can't) 829
- TH: HMIS Participating 237, Not HMIS Participating 443, VSP 42
- RRH: HMIS Participating 409, VSP 1...
- PSH: HMIS Participating 1565, Not HMIS Participating 437, VSP 0

Chart 2: Percentage of beds HMIS Participating by program type.

- ES:
- TH: 33%, 61%, 6%
- RRH: 96%, 4%
- PSH: 78%, 22%

- These charts highlight the number of beds and percentage of beds in programs participating in HMIS, in programs not participating in HMIS, and in victim service programs prohibited from participating in HMIS.
- In general, the NC BoS CoC has excellent bed coverage for RRH and PSH programs. This is likely due to these services almost exclusively being funded through the ESG and CoC programs. The PSH beds not in HMIS are overwhelmingly HUD-VASH beds. VAMCs are not required to participate in HMIS and have been hesitant to participate. Recently, HUD announced an initiative with VAMCs to import data from the VA HOMES software into HMIS. The NCCEH Data Center is working with local VAMCs and our software vendor, WellSky, to develop the process for importing the HOMES information into HMIS@NCCEH. Staff recommend focusing the CoC's work to increase HMIS bed coverage on ES and TH programs.
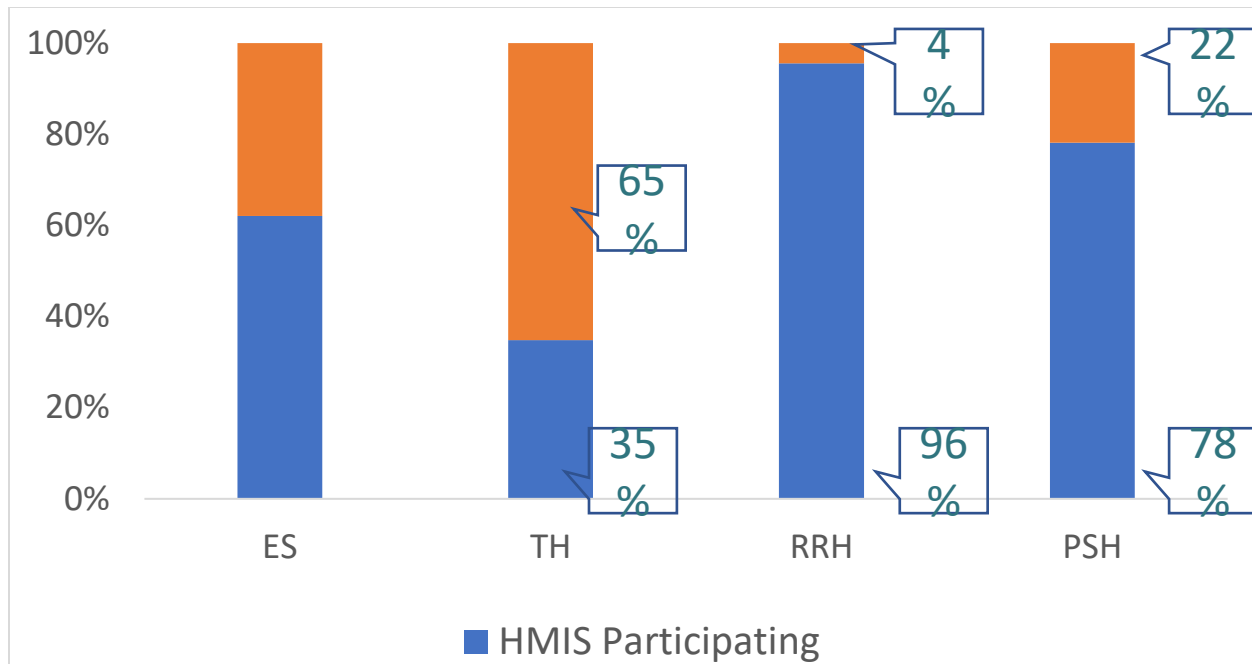
- Staff introduced the ways in which the CoC might set a goal to increase bed coverage.
  - By number of beds
  - By percentage of beds
  - By CoC or region
  - By Project Type
- Members agreed that setting goals at the CoC-level by percentage and Project Type makes the most sense and to focus goals on ES and TH.
- Members discussed how to set goal percentages. Goals should be realistic but push the CoC to make substantive change in the number of beds for each program type.
- Members set the following recommendations to increase HMIS bed coverage to present to the NC BoS CoC Steering Committee for approval:
  - The NC BoS CoC will increase HMIS emergency shelter bed coverage to 75% by December 31, 2021.
  - The NC BoS CoC will increase HMIS transitional housing bed coverage to 45% by December 31, 2021.
    - While this is not as large a stretch goal, members felt that relationships with TH programs were less secure and might take more time and effort. Jane suggested and members agreed to evaluate progress on the TH goal at 6 months to determine if the goal could be increased.
- Members will evaluate progress monthly and make adjustments as needed during the goal period.
- Staff called on a member to present the recommendations to the Steering Committee at the November 3, 2020 meeting. Melissa agreed to present and work with staff on the slide presentation.

- Once the Steering Committee approves the recommended goals, the FPS will work to figure out strategies to meet the goals. Next month's meeting will be focused on these strategies and develop a plan of action to roll out before the end of the year.
- The meeting was adjourned. Next month's meeting will be changed to Thursday, November 19th at 10:30 AM due to Thanksgiving Day falling on our usual meeting day.