

Steering Committee Meeting
September 1, 2020
10:30 AM

Welcome

Reminders

Your line is muted.

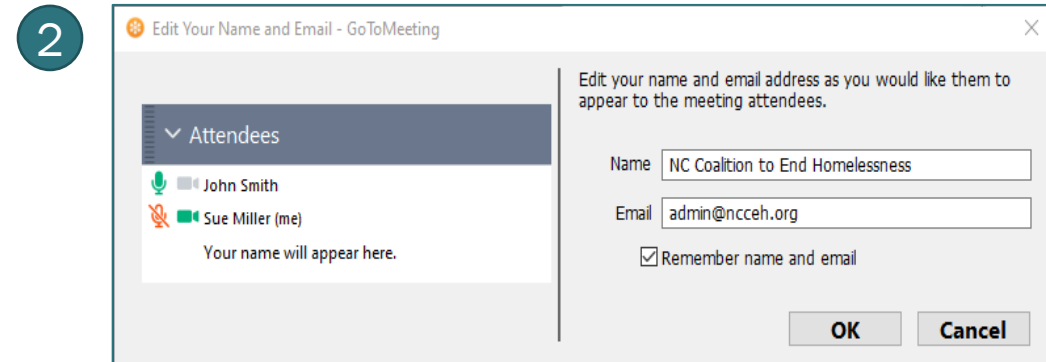
We will unmute the line during Q&A pauses.

The chat box is available to use anytime.

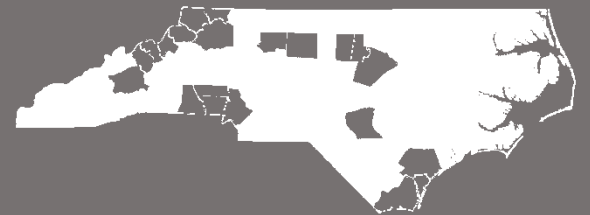


Roll Call

- We will conduct Roll Call for Regional Leads and at-large members to confirm quorum for voting.
- All participants should enter their full names, so we can document their participation in the minutes.



Agenda



Agenda

- Consent Agenda
- Emergency Solutions Grant (ESG) Update
- Racial Equity Subcommittee Update
- Racial Equity Assessment Update
- Eviction Diversion Strategies
- Upcoming Meetings & Reminders



Review & approve consent agenda

Consent agenda:

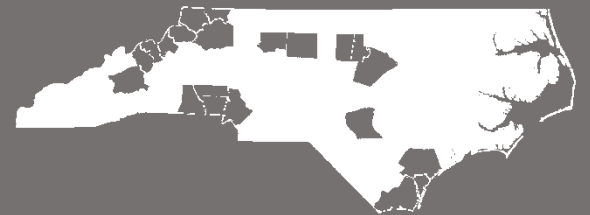
<https://www.ncceh.org/bos/steeringcommittee/>

- The consent agenda was sent to the Steering Committee prior to the meeting as part of a board packet.
- The consent agenda will be voted on as a whole at the beginning of each meeting.
- Steering Committee members may request to remove an item from the consent agenda for additional discussion.

Changes or discussion?



ESG Updates



The NC BoS CoC successfully applied for ESG-CV-1 funding!

NC DHHS released a list of awarded NC BoS CoC ESG-CV-1 projects:

- Crisis Response awards totaled: \$2,268,316
 - 24 street outreach and emergency shelters awarded funding
- Back@Home awards totaled: \$5,807,323
 - 16 agencies awarded rapid rehousing and homelessness prevention funding
 - Currently, three counties in Region 10 have no B@H funding. NC DHHS is negotiating with an awarded program to take Duplin, Wayne, and Sampson Counties



ESG-CV-1 awards are official for the NC BoS CoC!

ESG-CV-1: Crisis Response			
Region	Agency	Total Awarded	Activities
1	HERE in Jackson County	\$ 85,000	SO, ES
1	REACH of Haywood County	\$ 42,000	ES
1	REACH of Macon County	\$ 70,844	ES
2	Blue Ridge Community Health Center	\$158,487	SO
3	Family Care Center of Catawba Valley	\$ 53,000	ES
3	Family Guidance Center	\$ 75,200	ES
3	McDowell Mission Ministries	\$105,000	SO, ES
4	Diakonos	\$ 70,000	ES
4	ECHO Ministries/The ARK	\$ 70,000	ES
4	Greater Mt. Airy Ministries	\$ 70,000	ES



ESG-CV-1 awards are official for the NC BoS CoC!

ESG-CV-1: Crisis Response			
Region	Agency	Total Awarded	Activities
5	Crisis Ministry of Davidson County	\$ 50,000	ES
5	Family Crisis Council of Rowan County	\$ 20,000	ES
5	Turning Point	\$115,500	ES
5	Union County Community Shelter	\$184,941	SO, ES
7	Outreach Mission	\$376,172	ES
9	Hand Up Ministries	\$ 55,800	ES
10	Hope Station	\$200,000	ES
11	River City Community Development Corp	\$147,212	ES
12	Center for Family Violence Prevention	\$ 98,600	ES
12	Greenville Community Shelter	\$ 30,000	ES
13	Onslow Community Outreach	\$190,560	ES



ESG-CV-1 awards are official for the NC BoS CoC!

ESG-CV-1: Back@Home			
Region	Agency	Total Awarded	Counties Covered
1	Vaya	\$228,684	Cherokee, Clay, Graham, Haywood, Jackson, Macon, Madison, Swain
2	Thrive	\$239,838	Henderson, Transylvania, Rutherford, Polk
3	Family Care Center of Catawba Valley	\$257,747	Alexander, Caldwell, Catawba
3	McDowell Mission Ministries	\$155,586	Burke, McDowell
4	Diakonos	\$360,933	Davie, Iredell, Surry, Stokes, Yadkin
5	Community Link	\$400,000	Cabarrus, Davidson, Stanly
5	Rowan Helping Ministries	\$130,010	Rowan
5	Union County Community Shelter	\$227,241	Union
6	Family Abuse Services	\$ 490,557	Alamance, Caswell, Person, Rockingham
6	Central Piedmont Community Action	\$126,235	Chatham



ESG-CV-1 awards are official for the NC BoS CoC!

ESG-CV-1: Back@Home			
Region	Agency	Total Awarded	Counties Covered
7	Johnston-Lee-Harnett Community Action	\$690,243	Anson, Harnett, Hoke, Johnston, Lee, Montgomery, Moore, Randolph, Richmond
8	Southeastern Family Violence Center	\$570,253	Bladen, Columbus, Roberson, Scotland
9	The REACH Center	\$659,976	Edgecombe, Franklin, Halifax, Vance, Warren
10	Hope Station	\$176,000	Wilson
10	Greene Lamp	\$148,245	Greene, Lenoir
9, 11, 12, 13	Trillium Health Resources	\$945,775	Nash, Northampton, Camden, Chowan, Currituck, Dare, Gates, Hertford, Hyde, Pasquotank, Perquimans, Tyrrell, Beaufort, Bertie, Martin, Pitt, Washington, Carteret, Craven, Jones, Onslow, Pamlico



The NC ESG Office released the 2021 ESG RFA on August 17th.

ESG funding for CY2021

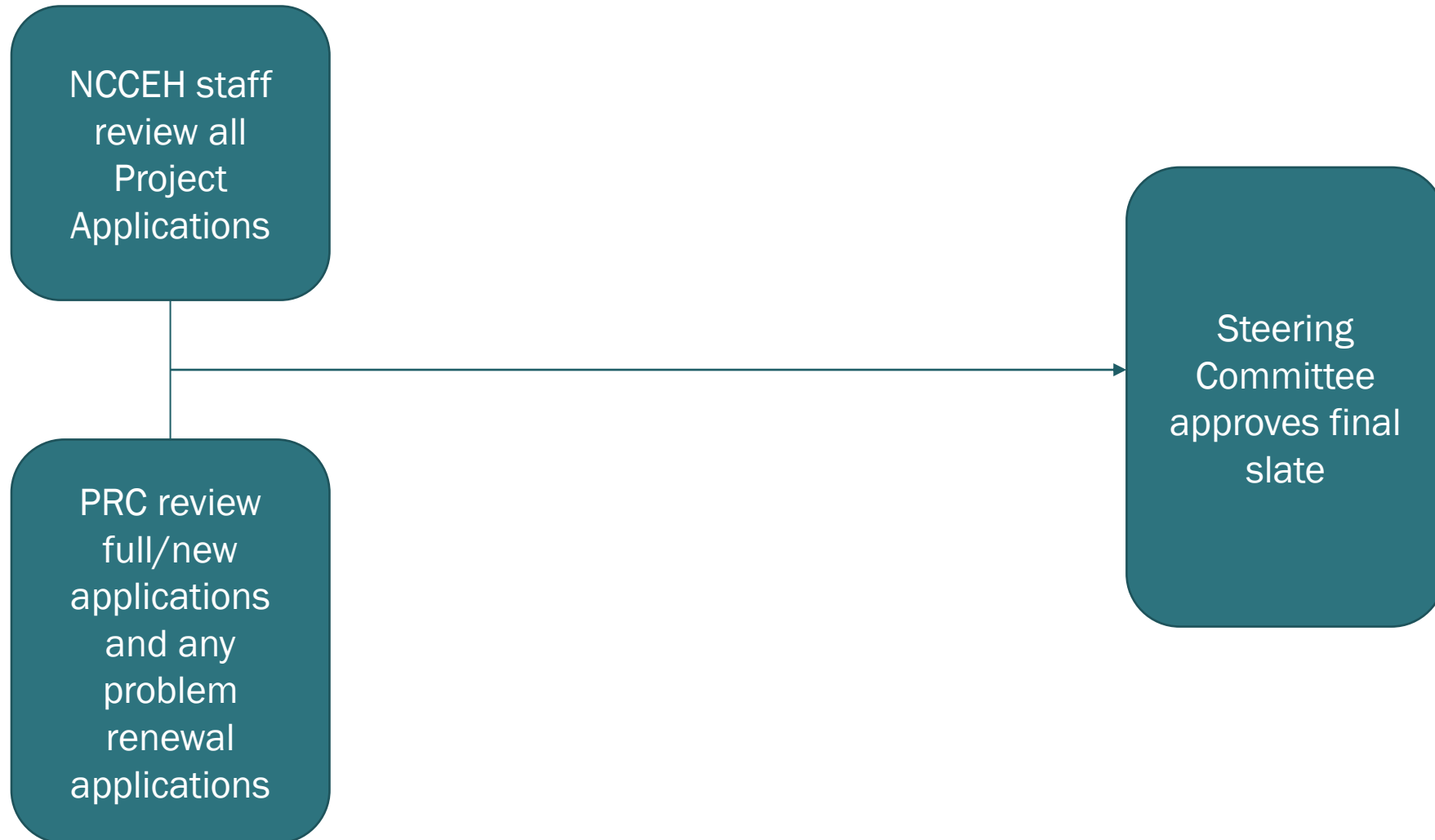
Traditionally, the annual ESG process has been facilitated at the regional-level.

After feedback from the Steering Committee and Regional and ESG Leads, staff propose following a similar process to the ESG-CV-1 funding process.

- An ESG Funding Process change would require approval by the Steering Committee because it is defined in the NC BoS CoC Governance Charter.
- Staff propose not changing the Governance Charter until after the process.



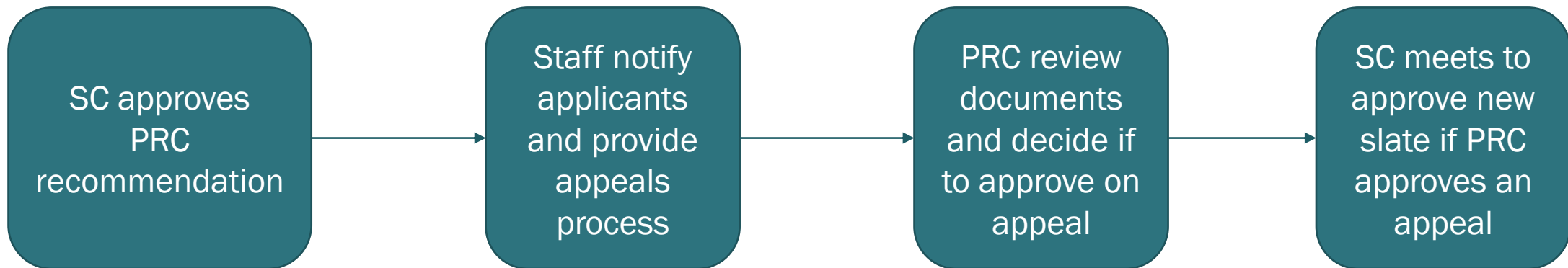
The review/selection process will add an extra layer of oversight.



Regional Committees will play a similar role, providing priorities and recommendations.



Staff have incorporated an appeals process.



Proposed funding process incorporates other aspects of the ESG-CV-1 process.

- 60/40 split
 - Minimum 60% for Housing Stabilization
 - Maximum 40% for Emergency Response
- Target 'Fair Share' per region with flexibility and approval of regions
- One Regional Application and Budget completed by NCCEH staff
- Project Applicants submit directly to NC DHHS after approval
- Regional Leads relay relevant competition information to committee members and interested agencies



Proposed timeline

Date/Deadline	Activity
September 1	Present ESG Annual Allocation Funding Process for Approval to SC
September 2-4	Publish Project Application and Regional Committee Instructions
September 2-4	Send Regional Leads acknowledgement letter on SC-approved funding process through DocuSign
September 15	Project Applications Due to NCCEH
September 16 – September 24	Project Application staff review
September 16	Send Regional Leads Priorities/Recommendation Sheet
September 29	Regional Committee Priorities/Recommendation Sheet Due
September 29	Acknowledgement letter due
October 1	PRC selection meeting
October 6	Steering Committee Meeting: Project Application Recommendation Approval
October 6-9	Finalize Regional Application and Regional Application Budget Templates
October 6	Staff inform agencies of approval/denial of Project Applications
October 8	Appeals Due
October 9	PRC Appeals meeting, if needed
October 12	Steering Committee Meeting to consider appeals, if needed
October 16	Project and Regional Applications Due to NC DHHS



The Steering Committee needs to approve the 2021 ESG Funding Process

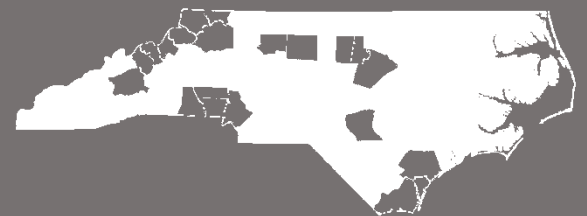
Questions? Motion?

Next Steps:

- Finalize and post instructions
- Email Regional Leads process information to share with stakeholders
- Work on Project Applications to meet internal CoC deadline
- Ask questions
 - Call: (919)755-4393
 - Email: bos@ncceh.org



Racial Equity Subcommittee Update



Racial Equity Subcommittee Update

The Racial Equity Subcommittee and NCCEH have finalized a contract with C4 Innovations to provide racial equity training for the Steering Committee and the Racial Equity Subcommittee! Two 90-minute trainings will be held on Nov 10 and Nov 17 from 12:30-2:00pm. Invitations and registration information will be sent out in the coming weeks.



Racial Equity Dialogue Series

The Racial Equity Subcommittee hosted the second Racial Equity Dialogue on 08/26. The dialogue was attended by over 30 people and featured a panel conversation discussing “Systemic Racism and Impact on Homelessness”. The event was well received and planning has begun for the third session.

The third Racial Equity Dialogue will focus on “Racism and Homelessness in the Justice and Re-Entry Systems.” The Dialogue will be held on Tuesday, August 25 at 12:00 P.M. Everyone is encouraged to attend!



Proposed Racial Equity Dialogue Series Topics

Police Violence, Anti-Blackness, and Community Response in NC BoS CoC

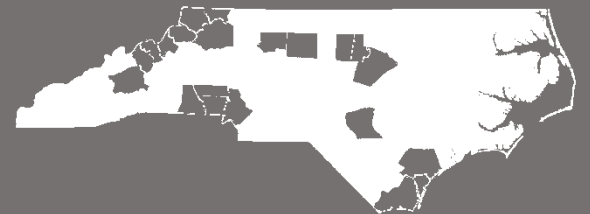
Systemic Racism & Impact on Homelessness, Tuesday August 25, 12:00 P.M.

Racism and Homelessness in the Justice and Re-entry Systems - September 29, 12:00 P.M.

Racism & Voting - October 20, 12:00 P.M.



2020 Racial Equity Assessment



HUD requires CoCs to conduct a Racial Equity Assessment annually to understand disparities.

Since the FY18 CoC competition, HUD has charged CoCs to assess racial disparities using Point-In-Time and HMIS data.

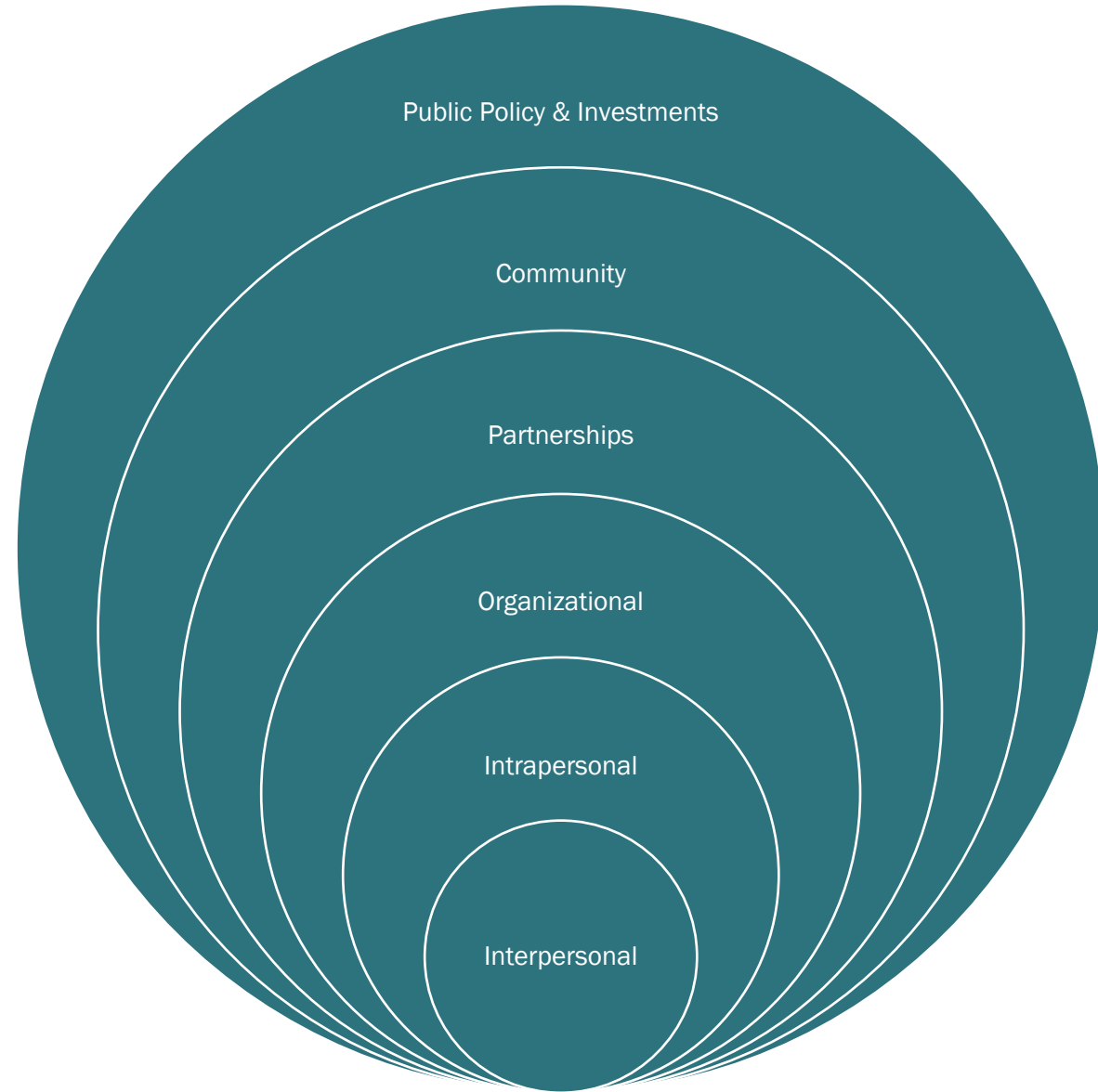
- Assists CoCs to develop strategies to achieve racial equity

Through a collaboration of NCCEH staff and the RE Subcommittee, we will present the 2020 RE Assessment.

- Data Center and CoC staff pulled data from the PIT count and HMIS and presented this data to a RE Assessment Workgroup on July 16th.
- Staff drafted the initial RE Assessment document and worked with the workgroup to refine the messaging and goals.
- The RE Subcommittee reviewed the draft document on August 19th, giving feedback and asking questions. The subcommittee approved the RE Assessment and recommends the document to the Steering Committee for approval today.



Social Ecological Model





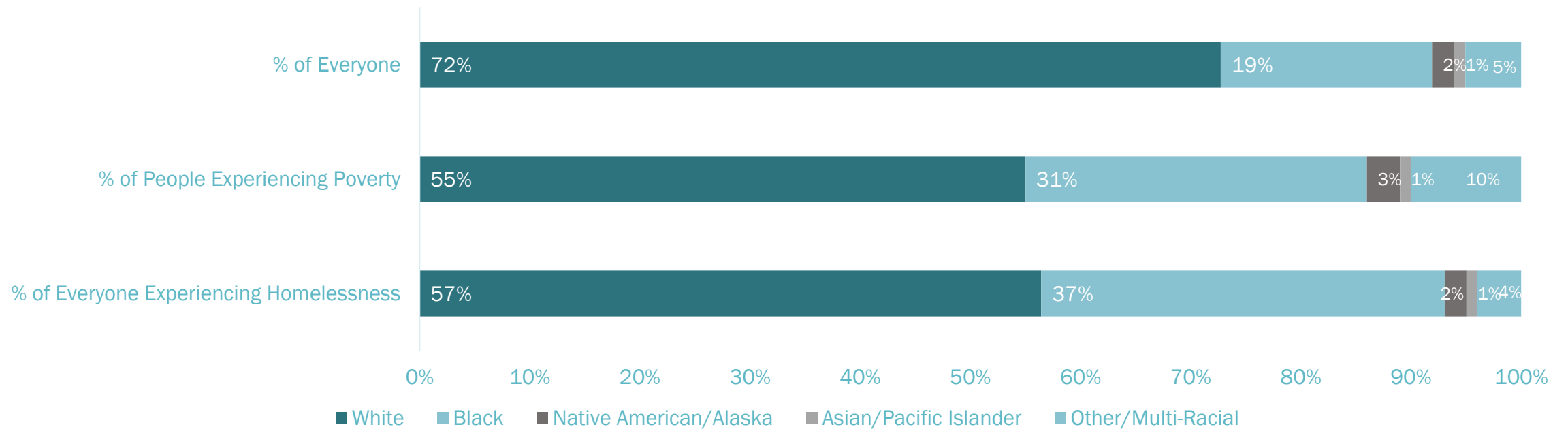
HUD's Continuum of Care Assessment Tool

Who does the CoC serve in comparison to people in NC and people in poverty?

Point In Time Data

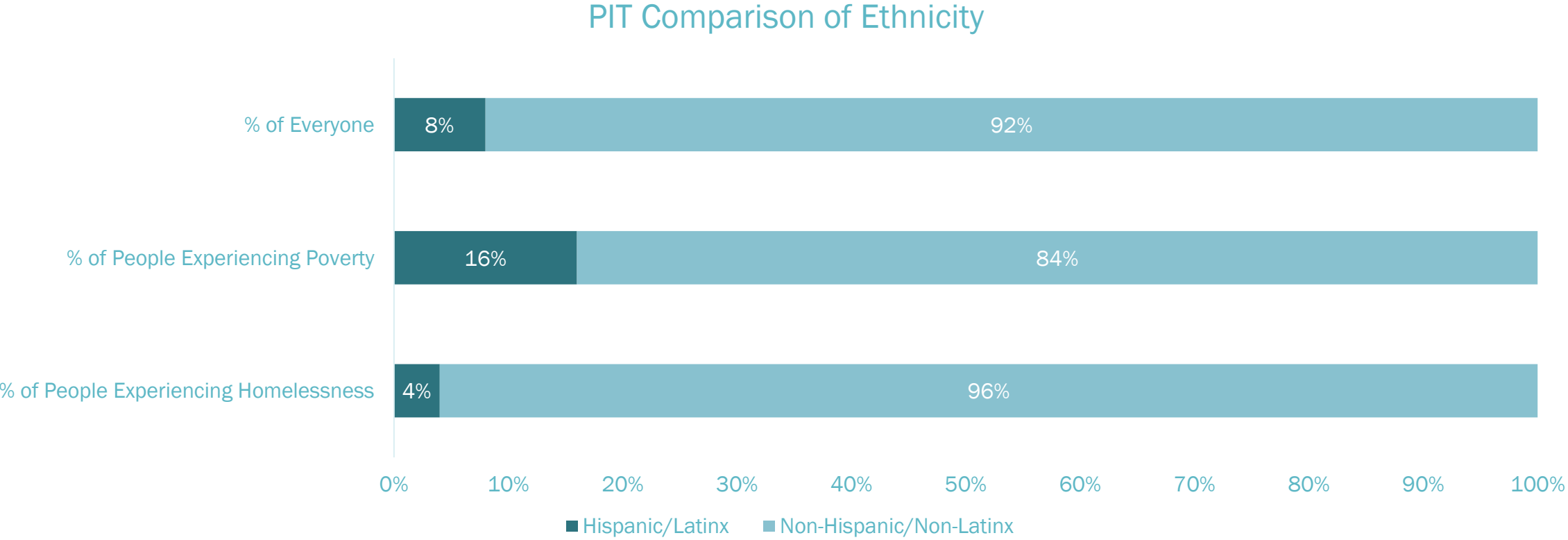
- People who are Black or African American are *overrepresented* among those experiencing homelessness

PIT Comparison of Race



Point In Time Data

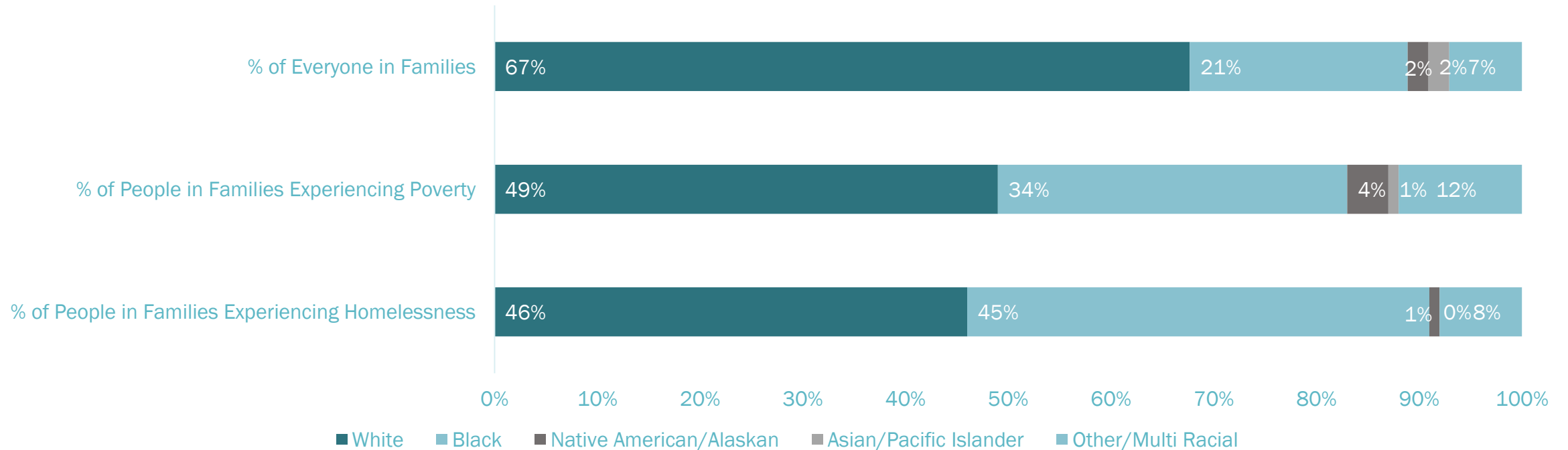
- People who are Hispanic or Latino are *underrepresented* among those experiencing homelessness



Additional Populations

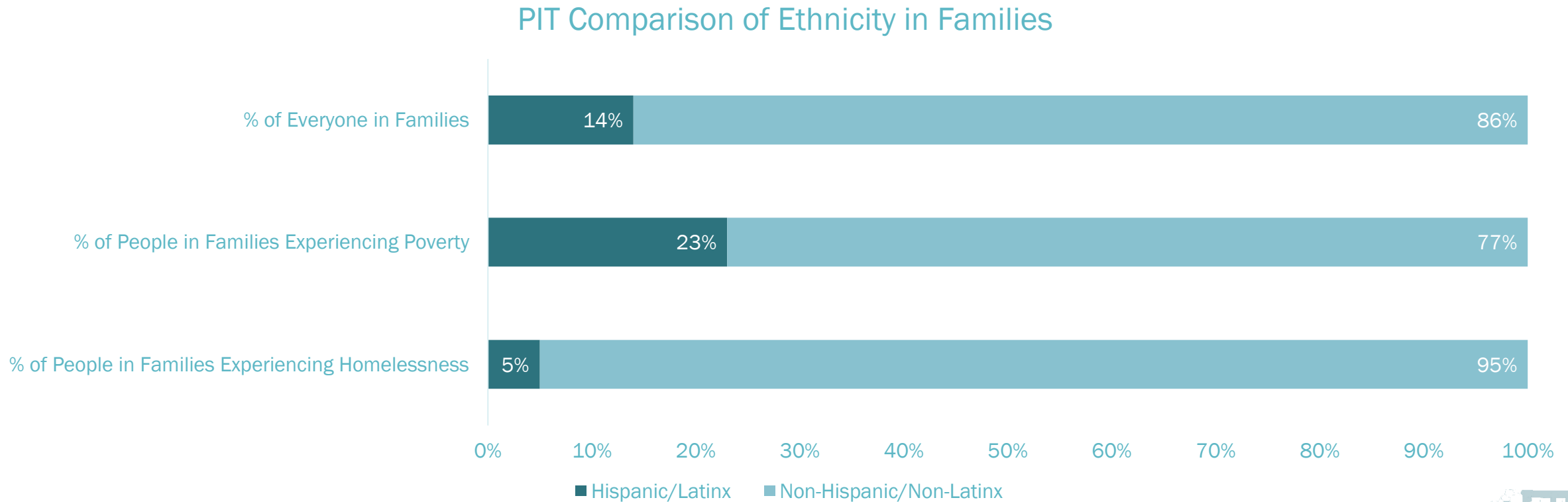
- Families experiencing homelessness show even more disparities.
- 26% of the PIT count

PIT Comparison of Race in Families



Additional Populations

- Families experiencing homelessness show even more disparities.
- 26% of the PIT count

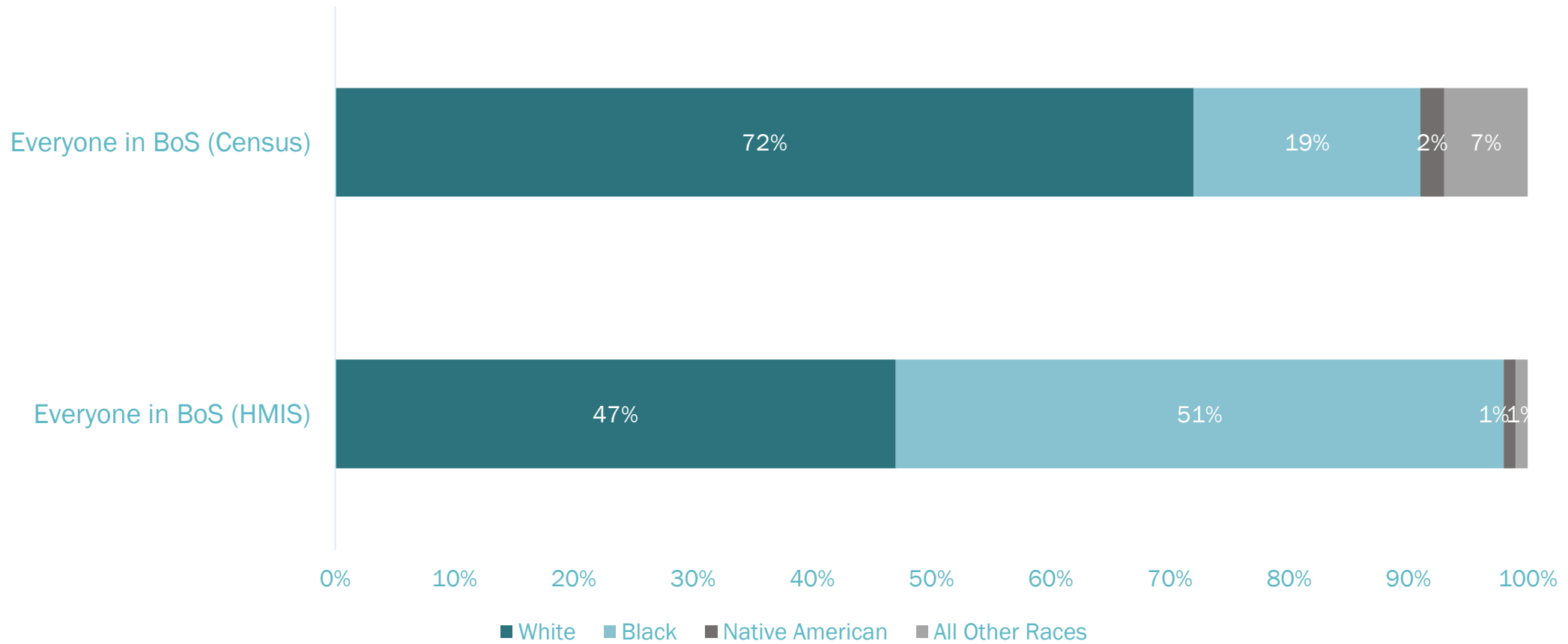




National Alliance to End Homelessness
Race Equity Tool
Who accesses permanent housing in the CoC?

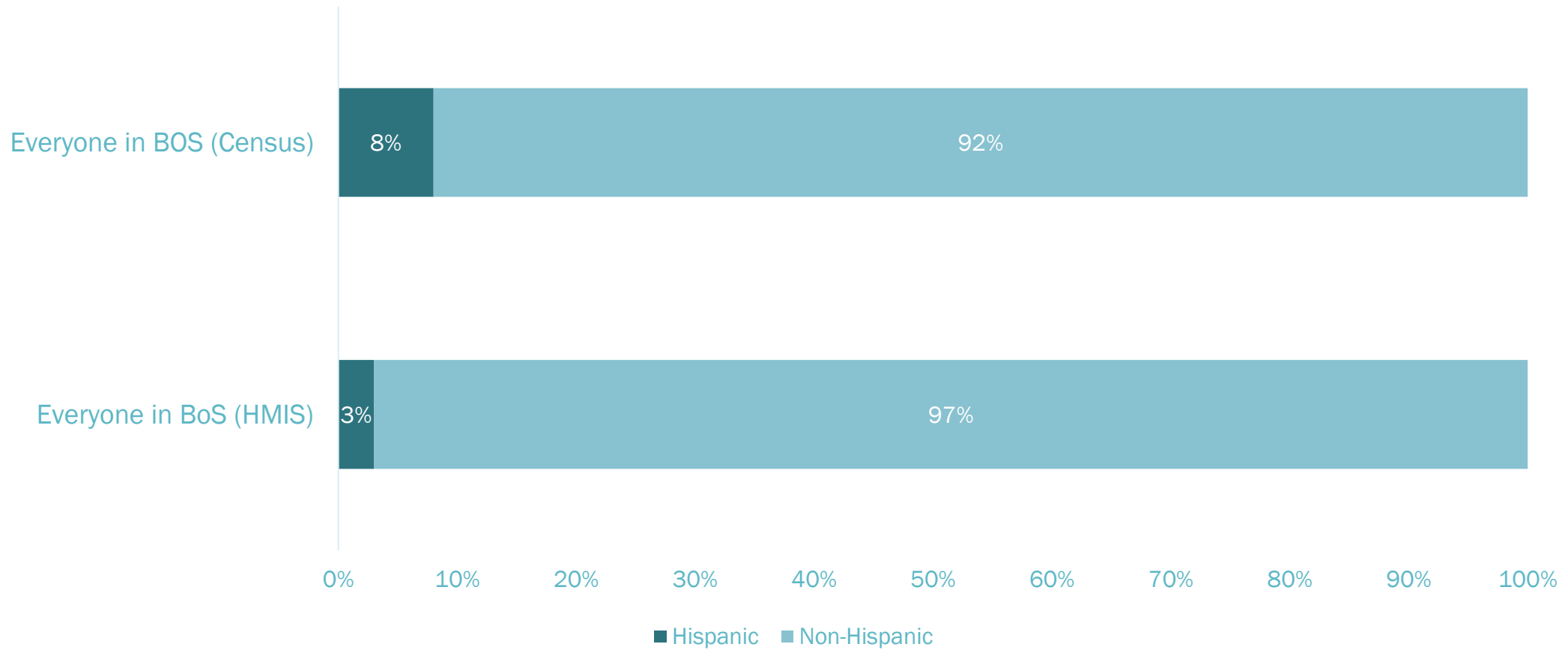
People Experiencing (Sheltered) Homelessness

Race

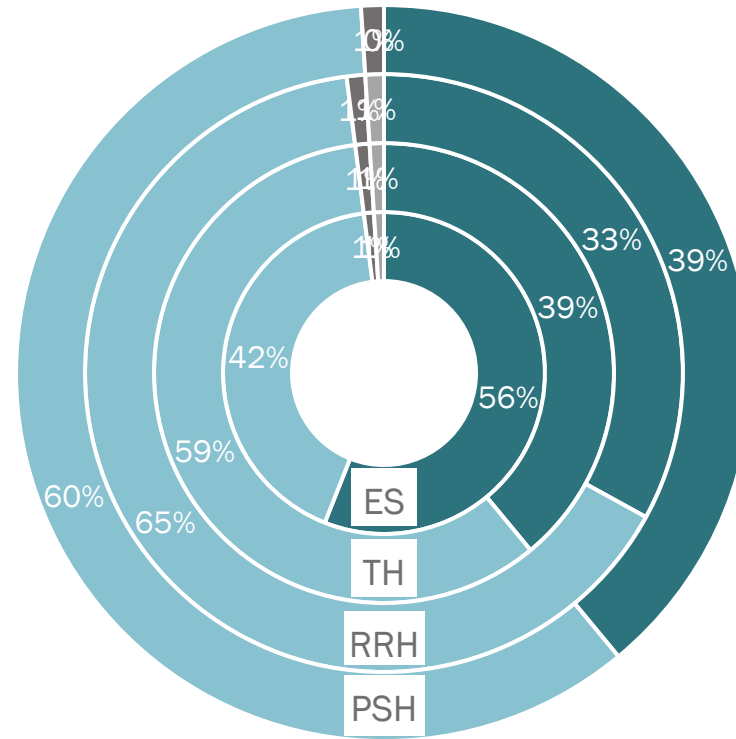


People Experiencing (Sheltered) Homelessness

Ethnicity



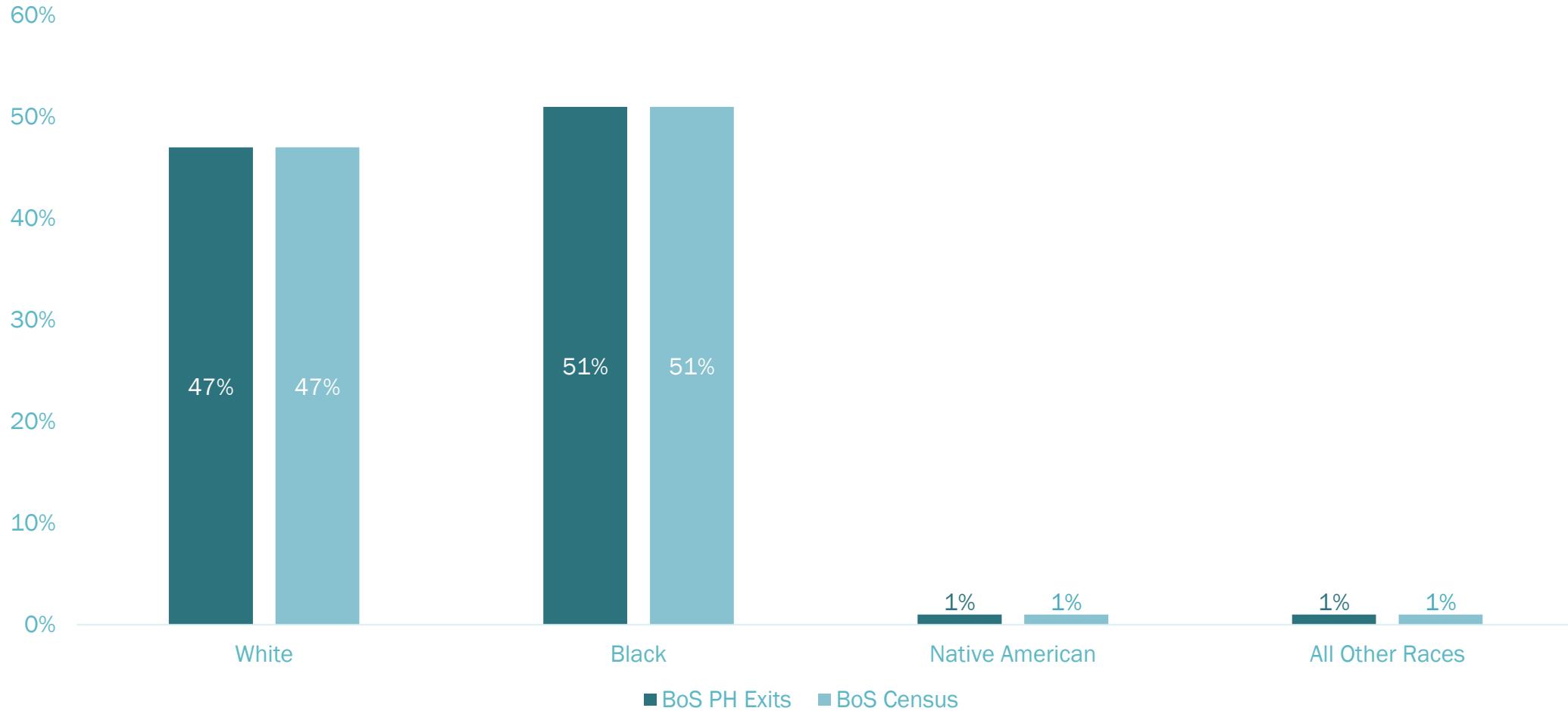
People Experiencing (Sheltered) Homelessness



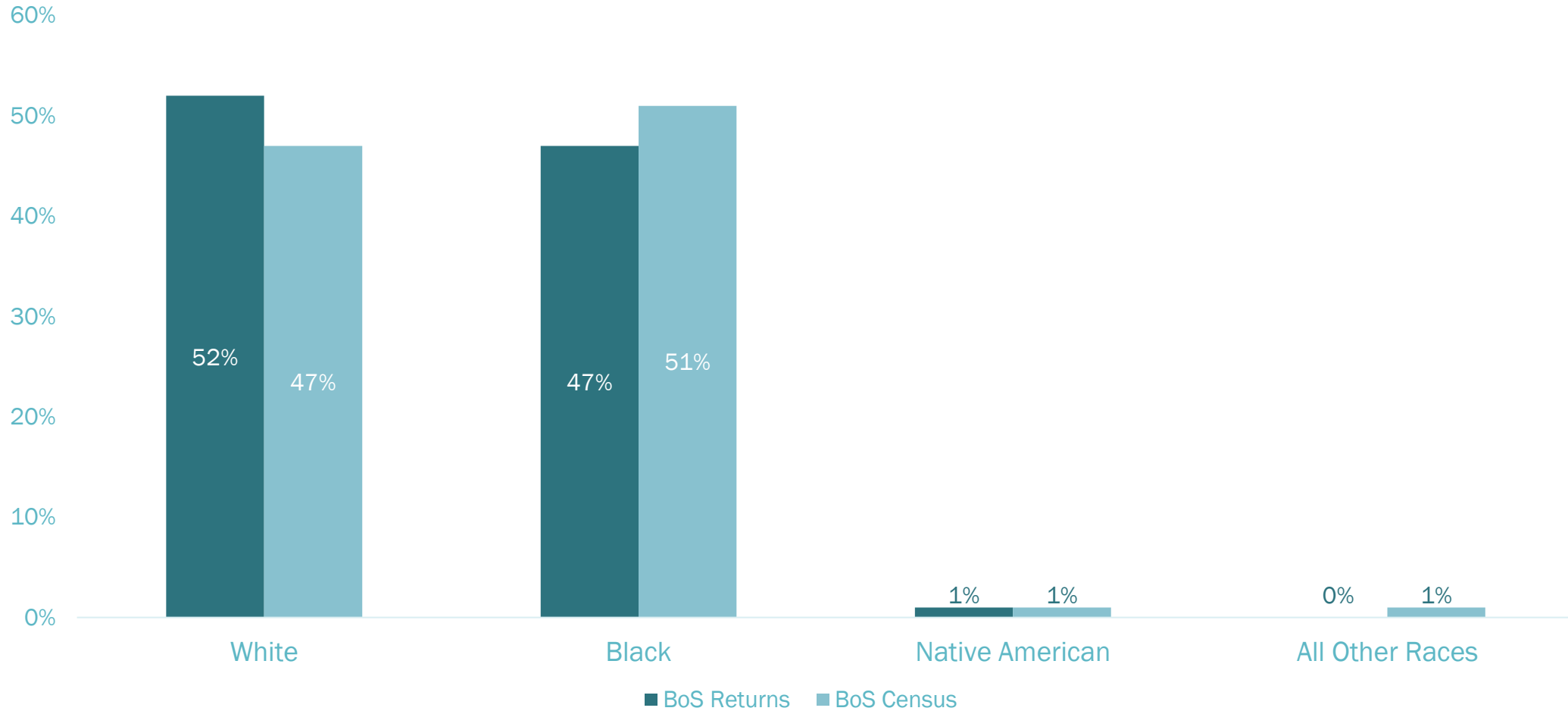
■ White ■ Black ■ Native American ■ All Other Races



People Exiting to Permanent Housing



Returns to Homelessness (within 2 years)



Collaborative and inclusive dialogue and action are essential elements of our RE work!

Collaborative and inclusive dialogue and action

- Recruit new members to improve representation
- Use the expertise of the RE Subcommittee to guide discussions
- Adopt a decision-making tool to guide governance, policy and decisions
- Host dialogue calls on RE to engage CoC stakeholders
- Recruit and foster partnerships led by POC to increase opportunities for investment in projects



More in-depth evaluation requires robust data collection and innovative assessment.

Data collection and assessment

- Encourage and support better data entry allowing more detailed evaluation
- Include age, ethnicity, and gender in analysis to understand their intersection
- Conduct qualitative research
- Develop additional questions using existing data sets such as BNLs, VSP programs, and CE
- Study agency staff demographics versus people they serve
- Use *Stella* platform to understand how POC access the system and their outcomes.



Training and support are necessary components of setting a baseline understanding of RE so the CoC can make substantive change.

Training and support

- Include RE and the CoC Anti-Discrimination Policy as a topic in presentations throughout the CoC
- Incorporate RE questions and checks in funding process scorecards and program monitoring oversight
- Hire professional facilitators experienced in RE to provide training and coaching to set a baseline understanding of racial disparities and equity in the CoC
- Share resources on RE with CoC stakeholders and offer time to them for dialogue and questions



RE Subcommittee recommends the RE Assessment to the Steering Committee for approval.

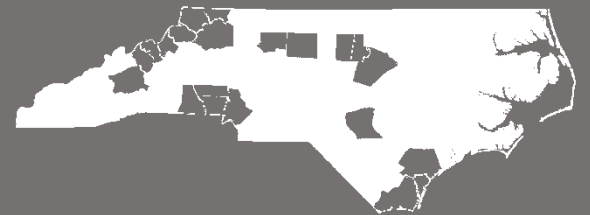
While a formal approval is not required, the RE Subcommittee would like the Steering Committee to approve the RE Assessment to acknowledge the disparities present in the CoC and commit to the goals and action steps.

- Questions? Motion?

Next RE Subcommittee meeting: Dig deeper into prioritizing and operationalizing the areas of action



Eviction Diversion Strategies



Statewide Diversion Programs

Each community is different based on needs and resources, but generally there are 3 main diversion strategies

- Connecting Tenants to Resources
- Connecting Tenants with Attorneys
- Mediation Programs



Legal Services Providers Across the State

- Legal Aid of NC (LANC)
- Pisgah Legal Services
- Charlotte Center for Legal Advocacy



City of Asheville/Buncombe County

- Pisgah Legal Services + Some CDBG funding from City of Asheville
- PLS reviews eviction docket and calls all defendants
- Partnering with local mediation provider for upcoming filings



Partnering with local Community Action Agency

- Connecting clients with CSBG resources in 5 counties
- CSBG dollars more flexible than CDBG or ESG



Partnering with Mediation Providers

- Connect landlords and tenants with a third party who can facilitate payment plans and other resolutions to eviction matters
- Pair mediators, tenants, and rental assistance to avoid eviction
- Communities across the state are connecting with mediators in different ways
- Timing: Prior to an eviction filing, after eviction filing, during appeal stage
- Referrals: NC DHHS, Clerk of Court, Direct Client Referral, etc



Legal Aid Statewide Eviction Diversion Project

- Legal Aid trained 200 volunteer attorneys to advise tenants facing eviction and negotiate settlements with landlords.
- Legal Aid provides expert support/mentorship to those volunteers.
- Program is statewide.
- If volunteer cannot resolve case, tenant will either receive advice or representation from a local Legal Aid office.
- Tenants call 1-866-219-5262.



Mecklenburg County Eviction Diversion Project

- Partnership with Mecklenburg Courts, Crisis Assistance Ministry, Charlotte Mecklenburg Housing Partnership
- Tenants can call 1-877-236-2926 (preferred, number on the flyer) Or 1-866-219-5262 (general Legal Aid number)
- Information sheets sent with every summons and complaint
 - Defenses
 - How to present a defense
 - LANC's phone number
 - LANC helps w/ referrals for financial assistance to Crisis & CMHP



Mecklenburg County Eviction Diversion Project

- Courthouse clinic
 - Magistrate announces LANC's presence and gives tenants an opportunity to talk to us before calling their cases
 - LANC screens tenants for eligibility and if eligible advises or represents in court depending on whether tenant has a defense.



Mecklenburg – Two Mediation/Dispute Resolution

- Dispute Settlement Forum
 - Offers tenants an opportunity to settle rent disputes with the property owners in an effort to avoid an eviction. Tenants meet with representatives of the Landlord, consult tenant’s attorneys, apply for financial assistance through community resources, and talk with Dispute Resolution Professionals to reach a settlement
- Dispute Resolution Hotline (September)
 - Pairs mediators and rental assistance for tenants at eviction appeal stage



Durham Eviction Diversion Project

- Partnership Between Duke Civil Justice Clinic and Legal Aid of North Carolina, in cooperation with the Durham County Department of Social Services & Courts
- Primary Goal is to avoid eviction judgments and in the long run to decrease number of eviction filings
- Tenants can call DSS at (919) 860-8000 (preferred, number on the flyer) or 1-866-219-5262 (general Legal Aid number)



Durham Eviction Diversion Project

- Flyer is served to the tenant with each eviction summons
- Tenants directed to contact DSS for participation in the program or to come to our clinic
- DSS social workers refer applicants to Legal Aid when conducting emergency assistance screening; housing questionnaire filled out.
- Legal Aid helps identify legal defenses and negotiate settlements with landlords
- Conduct weekly walk-in housing clinic at Durham courthouse.



Legal Aid NC

www.legalaidnc.org

1 (800) 219-LANC (5262)

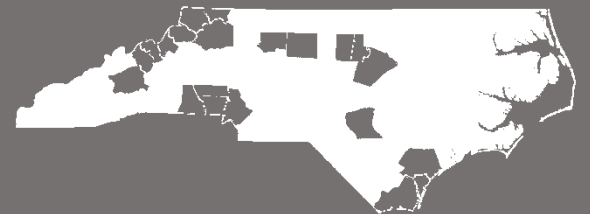
Pisgah Legal Services

www.pisgahlegal.org

1 (800) 489-6144



Upcoming Meetings & Reminders



Upcoming Meetings & Reminders

- **COVID-19 Local Leadership Response Sharing Call**, *Alternating Wednesday afternoons at 1:00 P.M. This month's meetings: September 2, 16, and 30*
Presentation: <https://www.gotomeet.me/NCEndHomelessness>
Audio: (646) 749-3112 Access Code: 975-793-733
- **Racial Equity Subcommittee Meeting**, *Wednesday, September 16, 9:00 A.M.*
Presentation: <https://www.gotomeeting.me/NCEndHomelessness>
Audio: (646) 749-3112 Access Code: 975-793-733
- **BoS HMIS User Meeting**, *Thursday, September 17, 1:00-2:30 P.M.*
Register here: <https://www.ncceh.org/events/1445/>



Upcoming Meetings & Reminders

- **Coordinated Entry Council Meeting, Monday, September 21, 10:00-11:30 A.M.**
Presentation: <https://www.gotomeet.me/NCEndHomelessness>
Audio: (646) 749-3112 Access Code: 975-793-733
- **Deadline for 60-day Public Comment on proposed change to HUD's Equal Access Rule, September 22, 2020**
Comments can be submitted through the “Housing Saves Lives” portal:
<https://housingsaveslives.org/>
- **Funding and Performance Subcommittee Meeting, Thursday, September 24, 11:00 A.M.-12:00 P.M.**
Presentation: <https://uberconference.com/brianncceh>
Audio: (401) 283-4752 Access Code: 13939



Upcoming Meetings & Reminders

- **Racial Equity Dialogue: Racism and Homelessness in the Justice and Re-Entry Systems**, *Tuesday, September 29, 12:00 P.M.*
Register here: <https://www.ncceh.org/events/1449/>
- **CoC Competition Update:** *Awaiting information from HUD regarding plans for the FY20 CoC competition. New agencies interested in applying for FY20 CoC Program funds should complete an Intent to Apply form.*
 - CoC Funding Priorities: <https://www.ncceh.org/files/10673/>
 - CoC Intent to Apply form: <http://bit.ly/2TrvcKu>



Adjournment

Next Steering Committee Meeting:

- Tuesday, October 6, 10:30 AM – 12:00 PM

Keep in touch

bos@ncceh.org

919.755.4393

