

North Carolina Balance of State Continuum of Care

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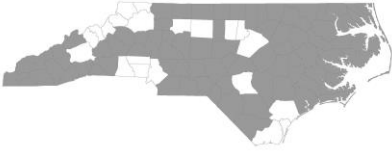
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NC Balance of State CoC Steering Committee Consent Agenda and Updates

August 4, 2020

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Section I. NC BoS CoC Steering Committee Consent Agenda

The following will be voted on at the August 4, 2020 NC BoS CoC Steering Committee meeting:

July 7, 2020 Steering Committee Minutes

Available here: <https://www.ncceh.org/bos/steeringcommittee/>

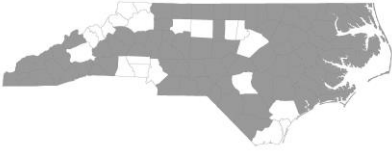
*Any Steering Committee member may request to move an item off the consent agenda to be more thoroughly considered. Any such items will be discussed as a regular agenda item at the next Steering Committee meeting.

Community Link Grant Amendment Request

Community Link requests approval of a budget amendment to their Person Chatham Permanent Supportive Housing grant (NC0148L4F031805). They request moving \$30,000 from the supportive services budget line item to the rental assistance line item and \$6,000 from the supportive services line item to the Administrative line item. Current supportive services for the grant are being paid through another resource. This is a one-time budget change and will not reflect in subsequent renewals.

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Section II. Updates

COVID-19 Local Leadership Response Sharing Call

Alternating Wednesdays, August 5 and 19 at 1:00 P.M.

Presentation: <https://www.gotomeet.me/NCEndHomelessness>

Audio: (646) 749-3112 Access Code: 975-793-733

Coordinated Entry Council Meeting

Monday, August 17, 10:00 – 11:30 A.M.

Presentation: <https://global.gotomeeting.com/join/791696621>

Audio: (646) 749-3112 Access Code: 791-696-621

Racial Equity Subcommittee Meeting

Wednesday, August 19, 9:00 A.M.

Presentation: <https://www.gotomeet.me/NCEndHomelessness>

Audio: (646) 749-3112 Access Code: 975-793-733

BoS HMIS User Meeting

Thursday, August 20, 1:00 - 2:30 P.M.

Register here: <https://www.ncceh.org/events/1379/>

Racial Equity Dialogue Series: "Systemic Racism and Impact on Homelessness"

Tuesday, August 25, 12:00 – 1:00 P.M.

Register here: <https://www.ncceh.org/events/>

Funding and Performance Subcommittee Meeting

Thursday, August 27, 11:00 A.M. - 12:00 P.M.

Presentation: uberconference.com/brianncceh

Audio: 401-283-4752 Access Code: 13939

CoC Competition Update

Awaiting information from HUD regarding plans for the FY20 CoC competition.

Staff have no new information on the status of the competition. For agencies interested in applying for new CoC funding, please fill out an Intent to Apply form. Staff will follow-up with agencies once we have clarity on next steps.

CoC Funding Priorities: <https://www.ncceh.org/files/10673/>

CoC Intent to Apply form: <http://bit.ly/2Trvcku>





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Section III. Meeting Minutes and Supporting Materials

Racial Equity Subcommittee Meeting

July 15, 2020 Minutes

Members Present: Deena Fulton, Stephanie Gilliam, LaTonya Penny, Teresa Robinson, Renee Urban, Tamba Chamberlain, Deniece Cole, Angela Harper King, Manuel Hyman

Staff: Andrea Carey, Sarah Murray, Jennifer Von Egidy

Celebrations

NCCEH staff highlighted the success of correcting HUD's racial equity tool. Members were invited to share personal, organizational, or community celebrations. Members shared recent successes with the group.

Updates

C4 Contract Update: received revised scope, reviewed proposed agenda for training sessions and goals for strategy session

Racial Equity Dialogue Series, still looking for panelists for many of them:

- 7/28 Police Violence, Anti-Blackness, and Community Response in BoS
- 8/25 Systemic Racism and Impact on Homelessness
- 9/19 Racism in the Justice System and Re-entry
- 10/27 Racism and Voting

Steering Committee Report Out

Last time Jeffrey Rawlings- very powerful

Need a volunteer for next time

Staff Transition

Goodbye to Jenn

Racial Equity Assessment

Workgroup Meeting 7/16 3:00-4:00

Workgroup Members: James Mercer, Deniece Cole, Teresa Robinson, LaTonya Penny

Reviewed King County Equity Impact Awareness Tool

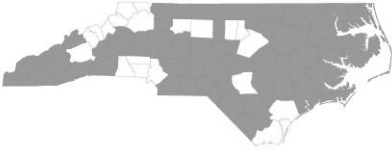
Racial Equity and Prioritization

Steering committee discussed challenges and possible ideas for adding racial equity lens to Back at Home prioritization.

Next Meeting

8/18/20 at 9:00AM





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Coordinated Entry Council Meeting

July 20, 2020 Minutes

Attendees: – Kristen Martin (Region 2), Michele Knapp (Region 4), Teresa Robinson (Region 5), Latonya Foust (Region 6), Jeff Rawlings (Region 7), Michele Welsh (Region 11 and 13), Deena Fulton (At-large), Fredrika Murrill (At-large), Brian Fike, Amy Modlin, Amy Moore, Lindsey McClelland, Susan Pridgen, Emily Carmody, Ashley VonHatten

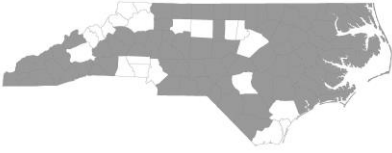
The focus of the July 20, 2020 meeting was an overview of the Back@Home roadmap. Emily Carmody presented the Back@Home partners and roles, which include the following agencies; NC DHHS ESG Office is managing contracting requisitions, program policies, and standards, NC HFA is managing the requisition portal and program reporting, and NCCEH advising on program design, and coordinated entry and field support. Other partners include United Way of NC, Socialserve, Institute for Community Alliances, NCCARE360, Matt White, Tom Albanese, and Clutch Consulting. The goal of Back@Home is to have CoC leadership, Rehousing Agencies, and state partners as one team. State partners have started to build out Back@Home infrastructure and are revising policy and procedures handbook for Rehousing Agencies and creating program launch sessions, initial training on RRH, and targeted homelessness prevention approach.

Several underlying assumptions are made regarding Back@Home eligibility and prioritization, with the following considerations:

1. Rapid Rehousing is an intervention that can work for everyone in need of rehousing assistance including those who ultimately need PSH
2. Diversion and rapid resolution conversations will happen with 211 and rehousing agencies at intake
3. Well-targeted prevention can assist with the expected increase in at-risk households
4. Ask the minimum amount of questions to enroll
5. Categorical prioritization by risk, barriers, and community impact
6. Funding may provide an opportunity to house the majority of people experiencing homelessness in some communities
7. Will adjust prioritization based on real-time need and enrollment data, in partnership with CoCs

CoCs will develop an initial housing surge strategy as an initial prioritization. Initially, referrals will be triaged based on the lethality and the number of barriers a household faces to getting into housing. For all referrals, rehousing agencies will work to identify emergency housing while they are working on the housing plan. Back@Home and communities will monitor data to understand how best to balance rapid rehousing and prevention.





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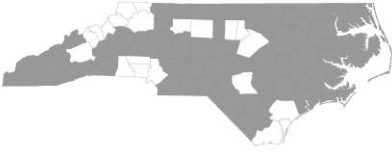
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Coordinated entry workflow map is a high-level process of access, eligibility, and triage. CoCs will have the ability to customize the following options; prioritize housing referrals for people on the referral list for too long and/or not served by Back@Home, design a surge strategy, identify local COVID needs to include in Back@Home prioritization and type of access for the HMIS Back@Home CE project.

Communication and transparency are a priority within the coordinated entry process. The next steps include the following items, dates, and times.

- CoC Coordinated Entry Calls July 23-31, 2020
- CoC HMIS Sys Admin Call Week of July 27, 2020
- Rehousing Agency Selection July 28, 2020
- Rehousing Agency Leadership Call Week of August 3, 2020
- Back@Home Launch Training* Week of August 10, 2020
- Collaborative Review of Program Policies and Procedures August 17- August 31, 2020
- New RRH/Prevention Agency Call Week of August 17, 2020
- Back@Home Field Training Week of August 17, 2020, or August 24, 2020, depending on rehousing agencies hiring of staff
- Weekly Coaching Calls Begin Week of August 24, 2020





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NC Balance of State CoC Funding and Performance Subcommittee July 23, 2020 Meeting Minutes

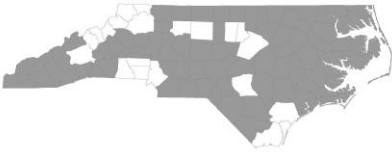
Members Present: Alison Azbell, Joel Rice, Melissa McKeown

NCCEH Staff Present: Brian Alexander, Andrea Carey

Brian welcomed members and introduced the agenda for today's meeting.

- Brian gave an update on the progress for a dashboard to use for monthly Steering Committee meetings.
 - The NCCEH Data Center has requested an upgrade to system reporting from WellSky to allow a custom field for NC County of Service. Staff want to develop the dashboard so that we can easily move from CoC-level to regional-level dashboards.
 - Staff have worked with ICA, the consultant helping design the dashboard, and they are ready to go once the custom field has been added to the system.
- Andrea gave an overview of the 2020 PIT/HIC Count for the NC BoS CoC.
 - Total people counted experiencing homelessness on January 29, 2020
 - Data submitted to HUD by the June 30, 2020 deadline
 - Limited data available by region and county, which includes:
 - Household type
 - Subpopulations (Vets, Youth, and CH)
 - Living situation (Unsheltered, ES, and TH)
 - PIT Count posted at: www.ncceh.org/datacenter/pitdata
 - Specific requests go to the Data Center (hmis@ncceh.org)
- Overall count showed 3,185 people experiencing homelessness on a given night with 324 individuals experiencing chronic homelessness.





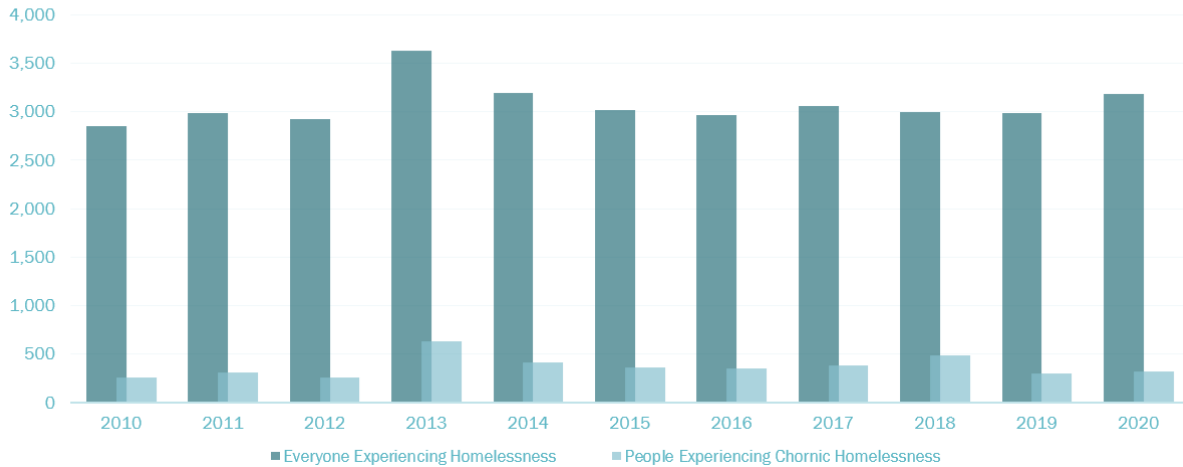
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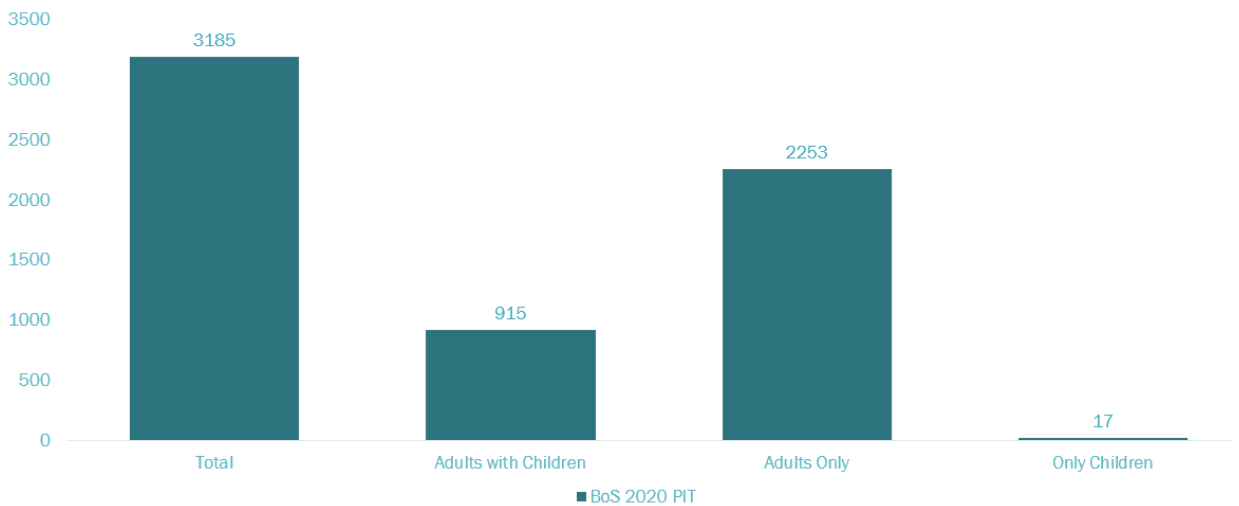
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People Counted in PIT, 2010-2020

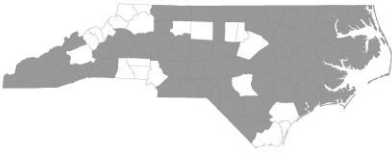


- 915 people were in adult households with children, 2,253 people were in adult-only households, and 17 people were in households with only children.
 - A majority of people experiencing homelessness and chronic homelessness are in adult only households.



- Another way to evaluate the data is considering where people slept on the night of the count. The 2020 PIT Count showed 39% of people living unsheltered and 61% of people living in emergency shelter or transitional housing.





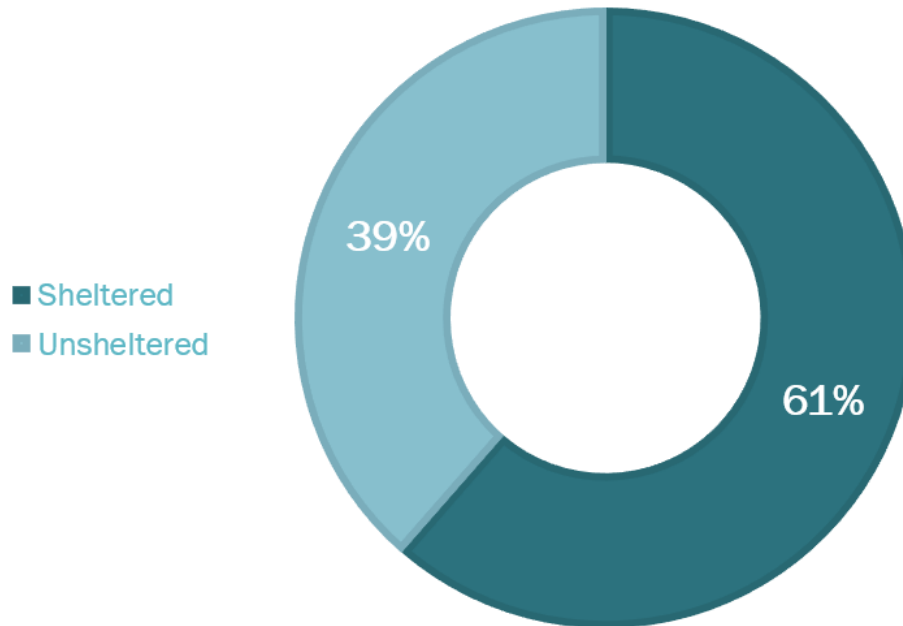
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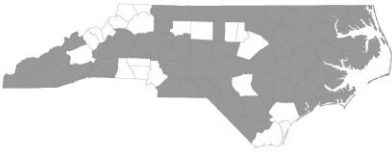
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PIT LIVING SITUATION 2020



- The CoC counted people in the PIT Count three ways: pulling HMIS reports, using the SimTech App, and surveying individual programs.
 - For people experiencing sheltered homelessness, the CoC counted 50% using HMIS, 23% using the SimTech App, and 27% by surveying individual programs.
 - For people experiencing unsheltered homelessness, the CoC counted all people using the SimTech App.
 - Andrea noted that using HMIS and the App, the CoC was able to get household rather than aggregate data. This allows the CoC to have a deeper understanding of who experienced homelessness in the geographic area.





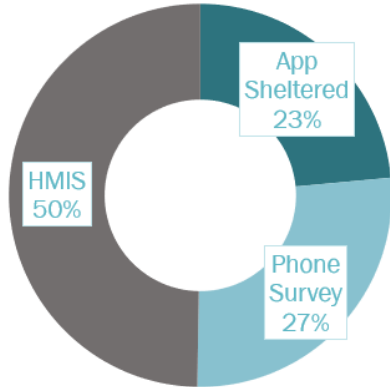
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People Experiencing Sheltered Homelessness



■ App Sheltered ■ Phone Survey ■ HMIS

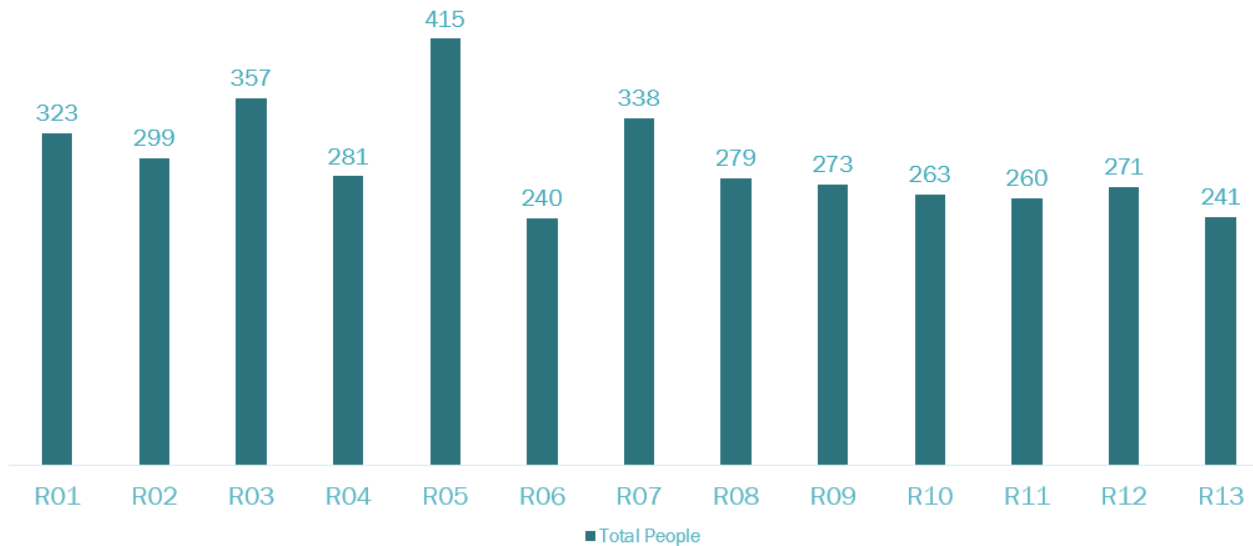
People Experiencing Unsheltered Homelessness



■ App Unsheltered

- The 2020 PIT Count data has also been broken down by Regional Committee.
 - The four regions with the highest total of people experiencing homelessness are Region 5 (415 people), Region 3 (357 people), Region 7 (338 people), and Region 1 (323 people). All other regions were between 240 and 299 people each.

Total People Counted by Region 2020





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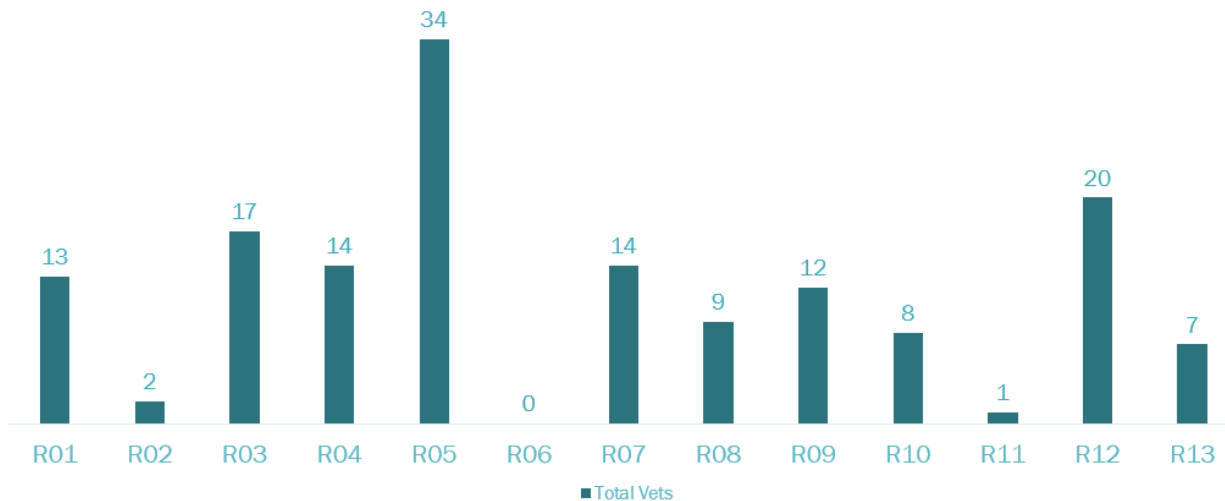
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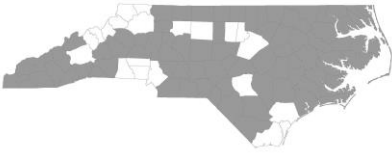
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- Looking more closely at subpopulations in Regional Committees, we see a wide range of counts for Veterans and people experiencing chronic homelessness. The CoC showed 157 total Veterans experiencing homelessness and 324 people experiencing chronic homelessness.
 - Both subpopulations are small enough that the CoC could consider specific strategies to end Veteran and chronic homelessness.
 - Regions should specifically look at their percentage of people experiencing chronic homelessness versus their total homeless population. Regions with large percentages of people with chronic homelessness should consider applying for additional permanent supportive housing funding.
 - Alison talked about the increasing number of people experiencing chronic homelessness in Region 3. She mentioned that the number of providers available here is drawing more people to the area to get services.

Total Veterans Counted by Region 2020





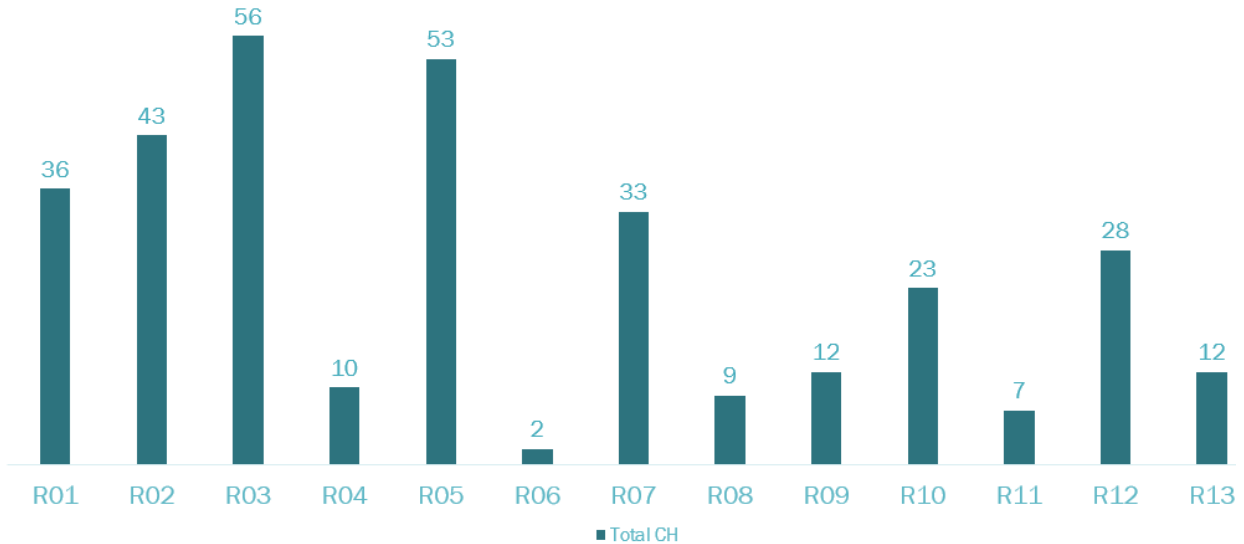
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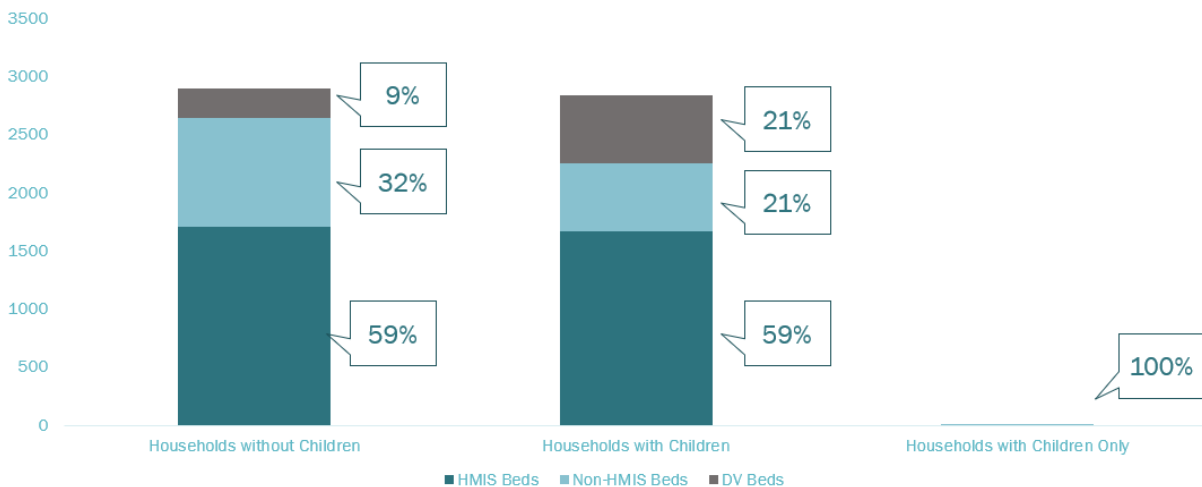
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Total Experiencing Chronic Homelessness by Region 2020

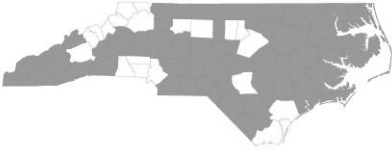


- Andrea presented 2020 Housing Inventory Count data.
 - Bed coverage in HMIS plays a role in the data that we can collect on a daily basis. Looking at HMIS bed coverage, we see large gaps in each household type: households without children, households with children, and child only households.



- Members discussed ways to increase HMIS bed coverage which would:
 - Allow the CoC to pull more accurate, complete, and timely data on the state of homelessness in the CoC





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- Ease the PIT/HIC count each year with less reliance on time consuming staff phone interviews to collect information
- Follow trends in the CoC system on a regular basis
- Melissa asked if during PIT/HIC interviews if staff got any sense of why non-HMIS participating agencies do not participate.
 - Staff mentioned that the focus on gathering PIT/HIC information precluded staff from getting deep into recruitment.
 - Staff also mentioned that being disconnected from the CE system and not seeing the value of housing clients could contribute to agencies not seeing value in collecting information in HMIS.
- Members and staff brainstormed some ideas for recruiting agencies to start using the system.
 - Providing the HIC to regional leadership so they understand who and who does not participate in HMIS
 - Considering using CE Leads to have an initial conversation with agencies that are already part of CE and do not participate and helping connect them to the Data Center
- Staff asked members to consider potential options for HMIS recruitment and to bring back ideas for next month's meeting. The FPS could recommend an HMIS recruitment strategy to the Steering Committee that they could endorse and roll out.
- The meeting was adjourned. Next month's meeting will be on Thursday, August 27th at 11 AM.

