HMIS@NCCEH
NC BOS CoC HMIS Users Meeting

July 2020

NC COALITION to end HOMELESSNESS

Agenda

July 2020

System Updates

COVID-19 Response

How can we help?

Notes options for Case Management

Exit Data

We Love Data

PIT and HIC 2020

What's Next?

NCCEH

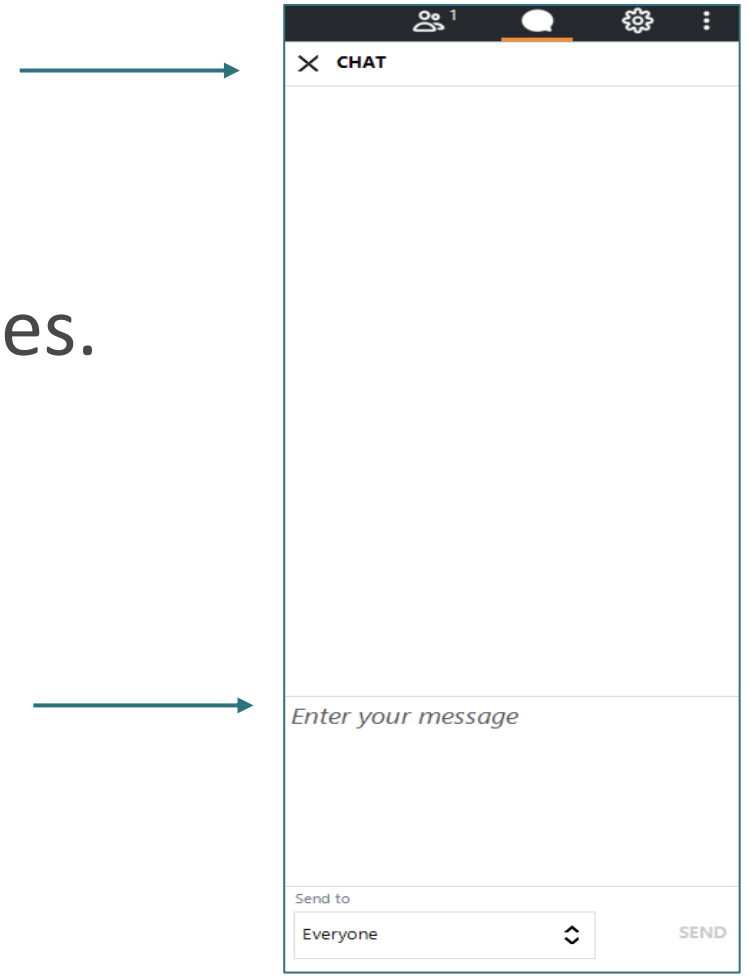
Welcome

Reminders

Your line is muted.

We will unmute the line during Q&A pauses.

The chat box is available to use anytime.



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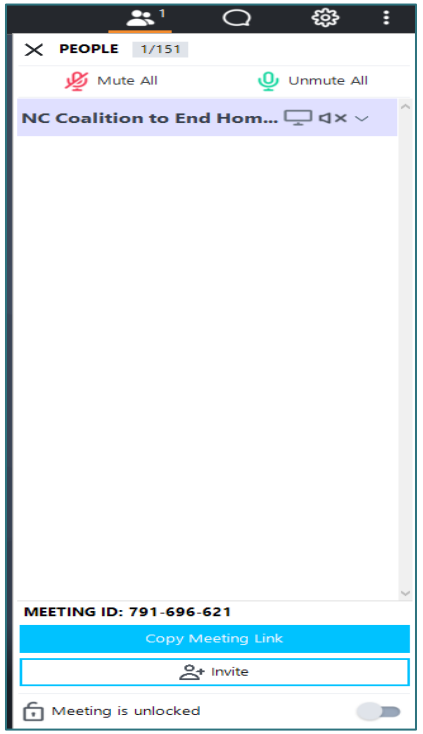
Who is here?

- Enter your full names, so we know who attended and who asks questions
- If multiple folks are watching at once, use a combo name like, “Andrea Carey and Andy Phillips – the Ands”

1



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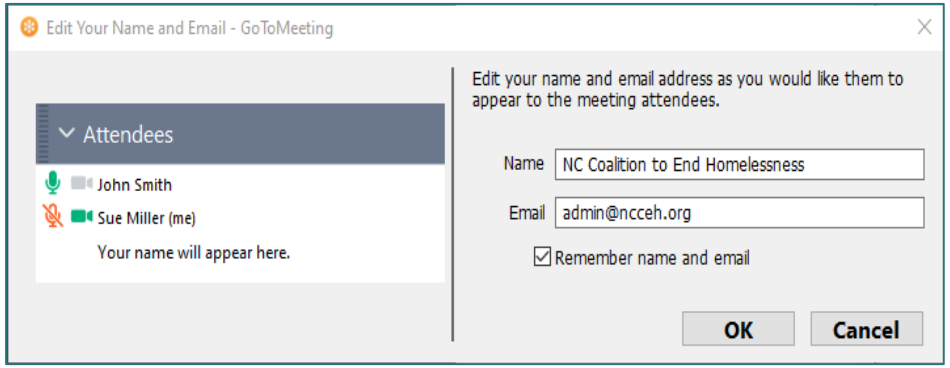

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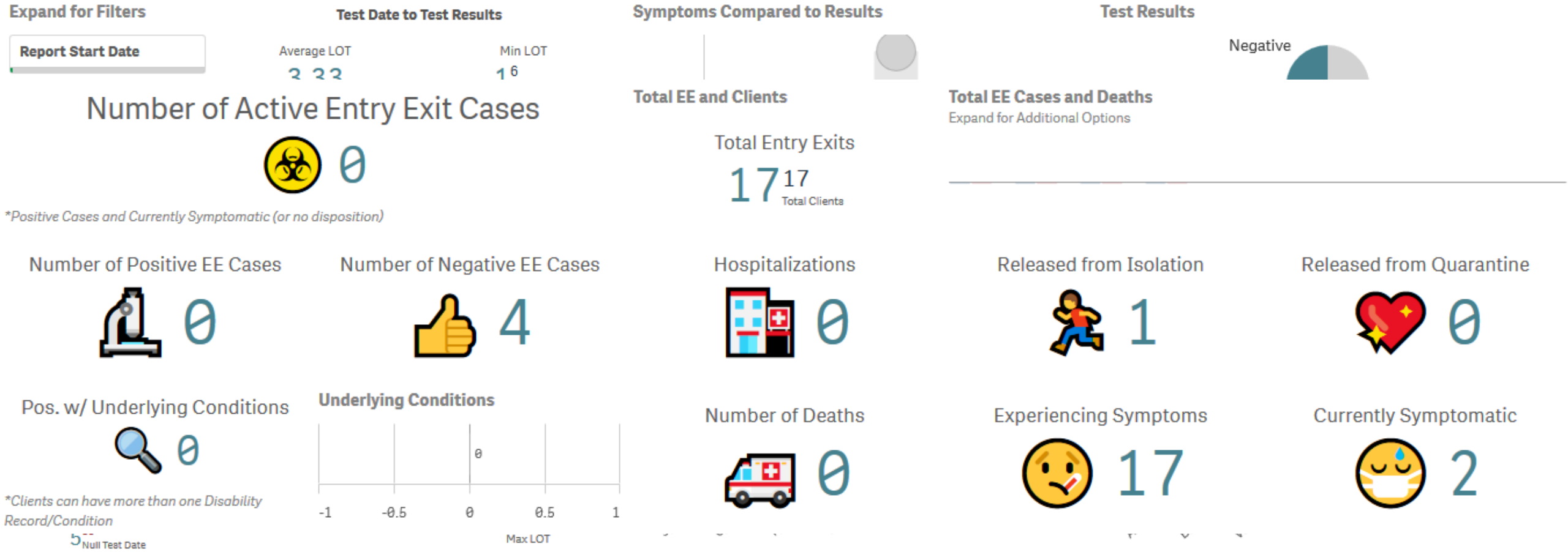
System Updates

COVID-19 data in HMIS

With more data entered, we could populate reports like these:



When you may need Project updates in HMIS

- ❑ Has funding changed or do you expect it to?
- ❑ Do some services have dedicated funding?
- ❑ Have beds moved from one location to another?
- ❑ Has the number of year-round or temporary beds changed? (Up or down)
- ❑ Are beds dedicated to a new group of clients like youth, veterans, or chronically homeless?
- ❑ Do you (or funders) want to report on different groups/services separately from others?

If you answer Yes to any of these questions, reach out to us at the Data Center!

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ESG-CV Reporting

What we know

Special ESG-CV CAPER being created

De-duplicates clients across all sub-grantees

Submitted for entire HMIS Implementation

Quarterly

What we don't know

The Specifications – what measures will be different

1st deadline …October?

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How Can We Help?

Follow along if you'd like!

HMIS@NCCEH training site for ServicePoint*

sp5.servicept.com/hmisncceh_training

*Remember, all HMIS Users have a training profile that mirrors your active one. Forgot your password? You can reset it just like the live site.

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Notes: Where to Add

- Case Goals (June User Meeting)
- Referrals
- Service Transactions

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Notes: Preferred Format

- Date and Time
- Note
- Initials

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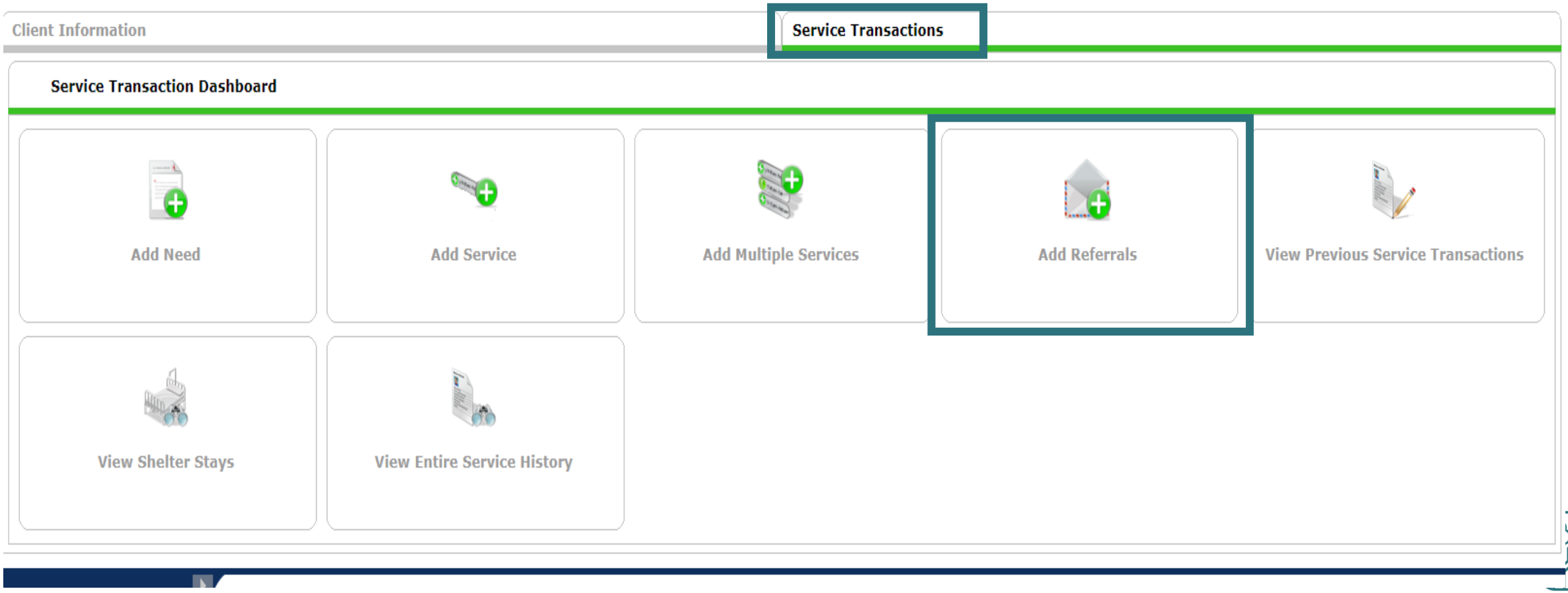
Notes: Referrals



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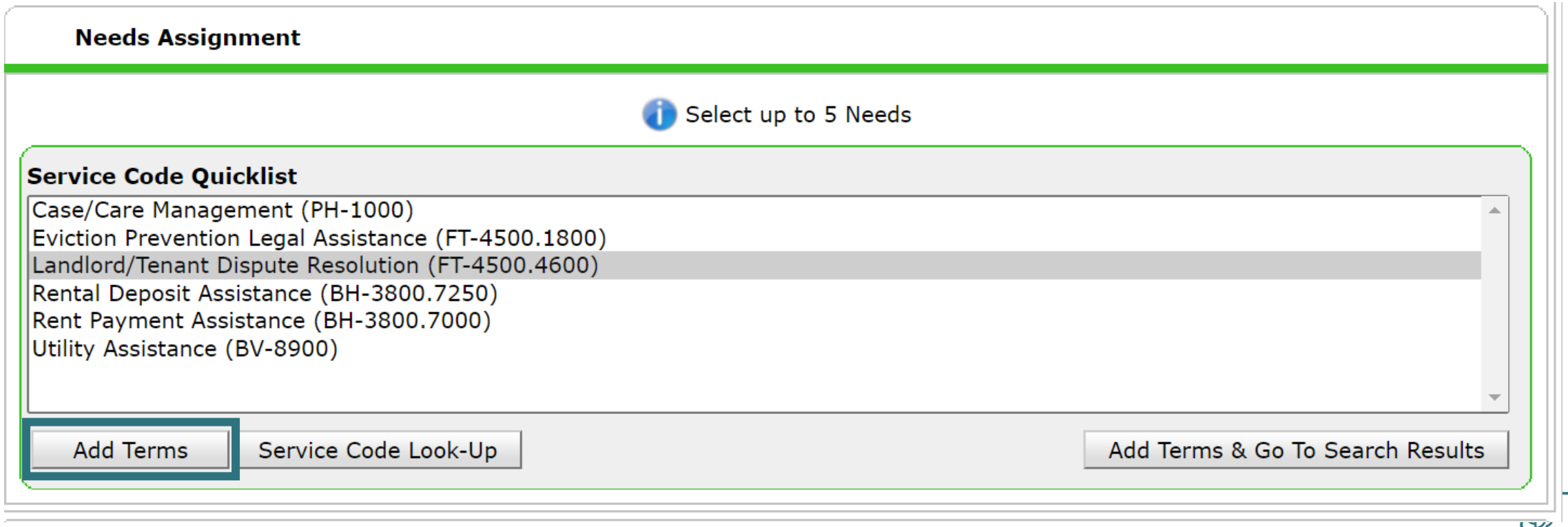
Notes: Referrals

- Select Need and Add Terms



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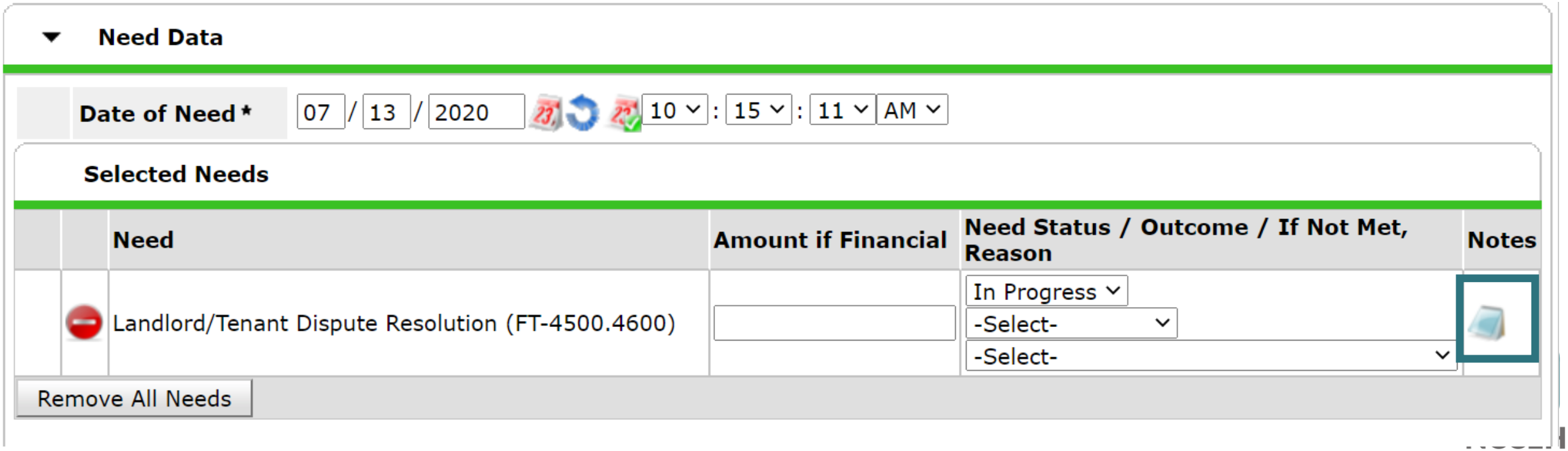
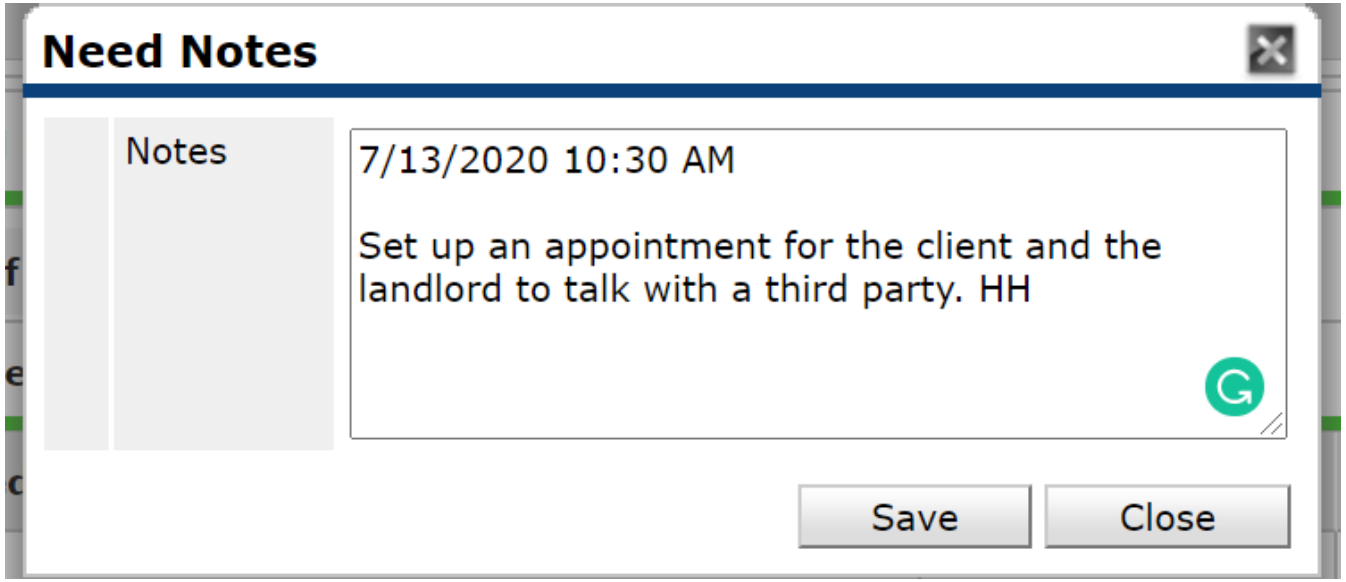
Notes: Referrals

- Scroll to the Bottom
- Select Notes
- Save All



Notes: Referrals

- Same Format: Date, Time, Note
- One Note per Referral



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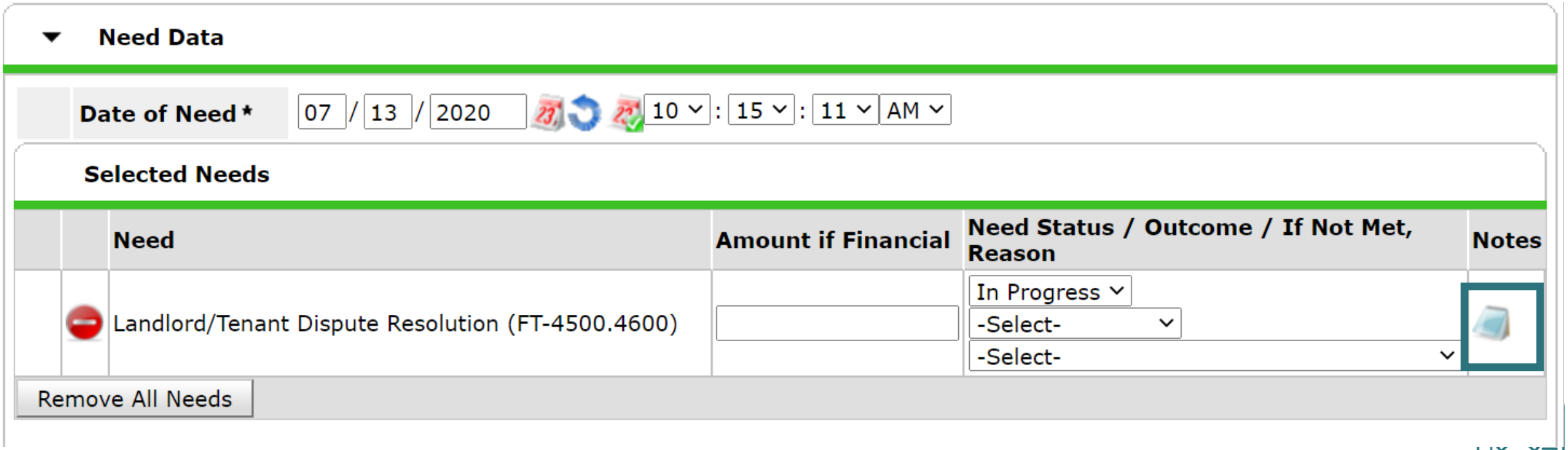
Notes: Referrals

- No Number on the Note



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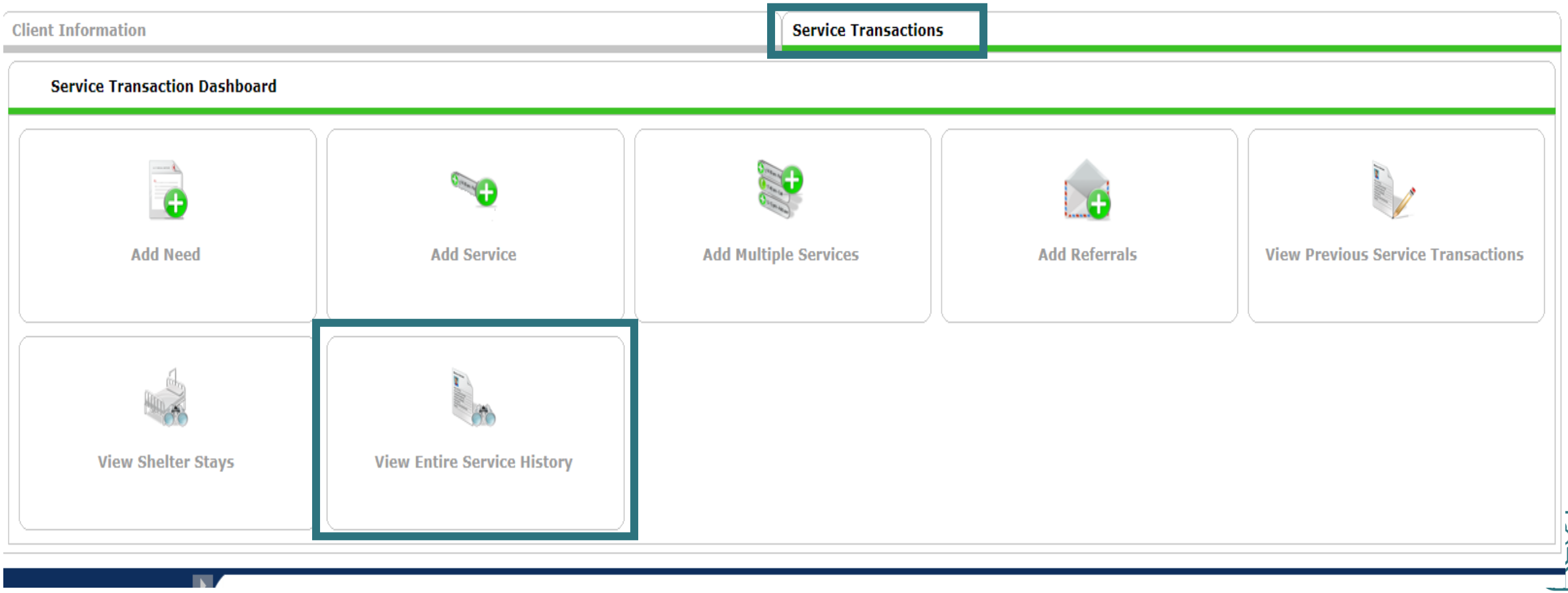
Notes: Referrals



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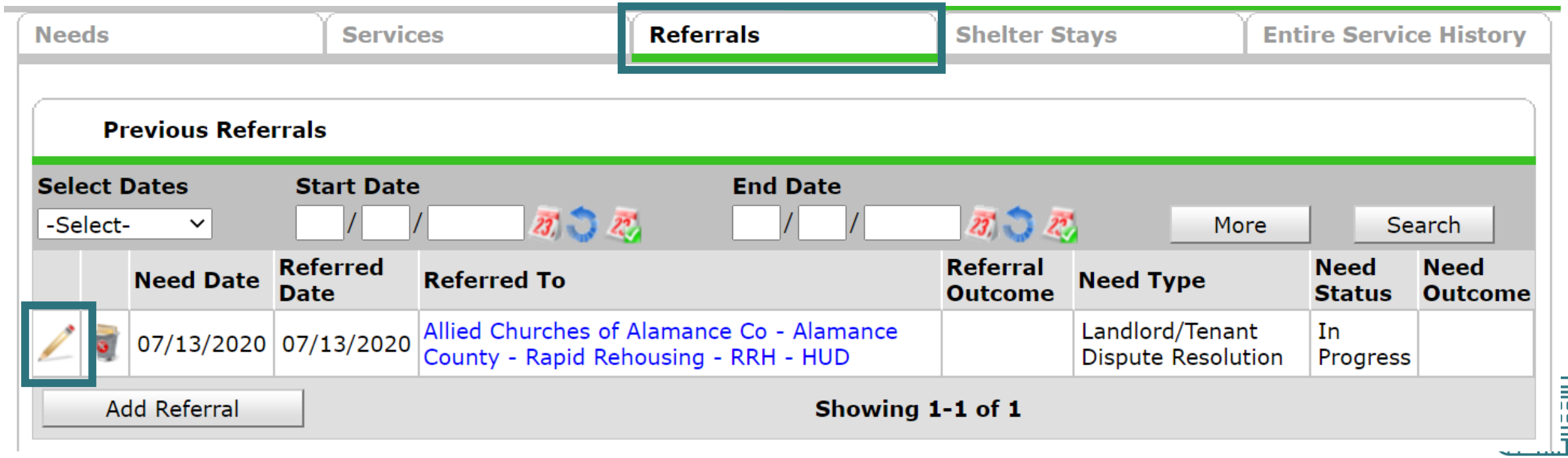
Notes: Referrals

- Referrals Tab to see Referral from Agency Side



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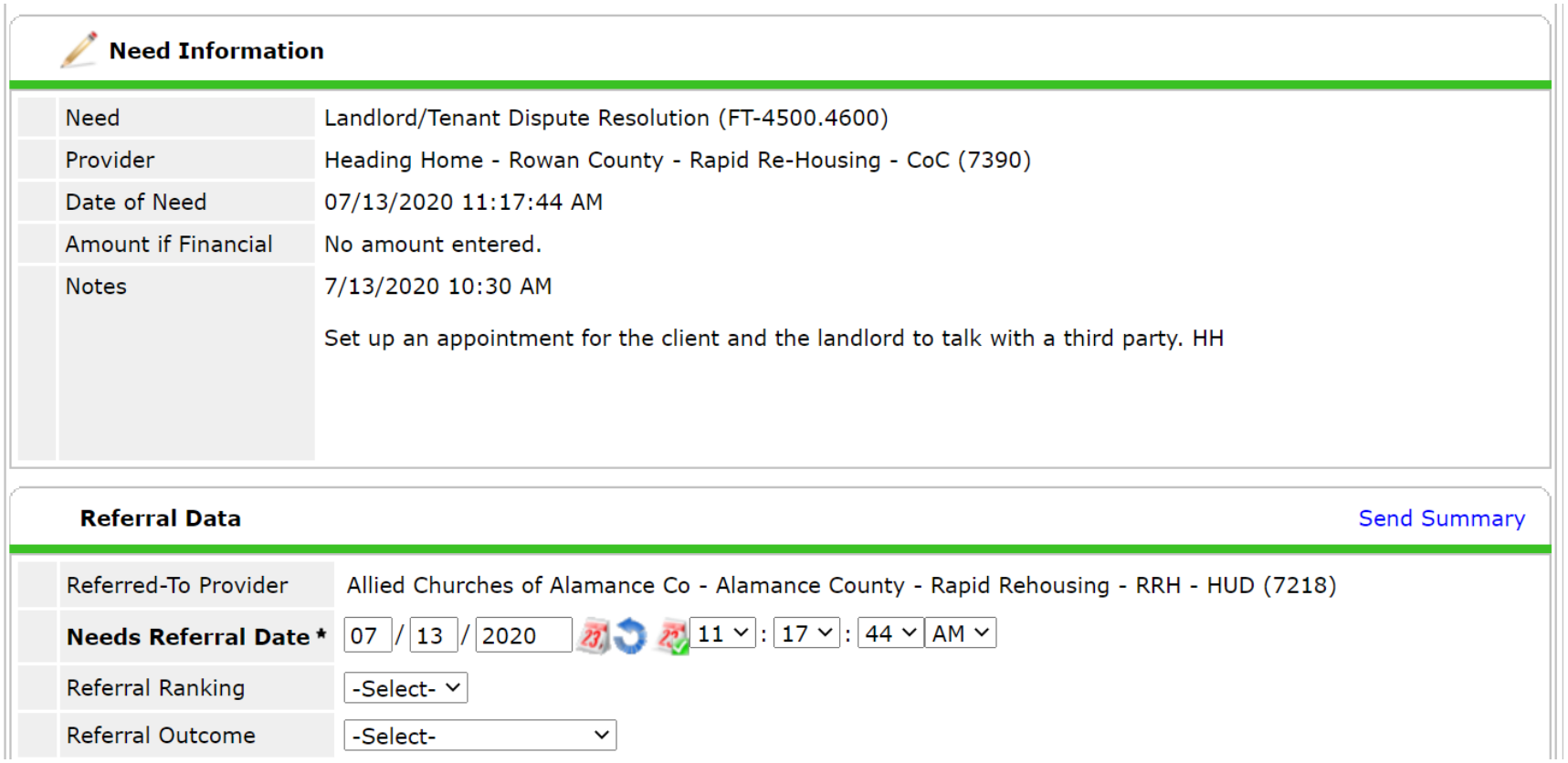
Notes: Referrals

- Display set up on the Referral Tab



Need Information

Need	Landlord/Tenant Dispute Resolution (FT-4500.4600)
Provider	Heading Home - Rowan County - Rapid Re-Housing - CoC (7390)
Date of Need	07/13/2020 11:17:44 AM
Amount if Financial	No amount entered.
Notes	7/13/2020 10:30 AM Set up an appointment for the client and the landlord to talk with a third party. HH

Referral Data Send Summary

Referred-To Provider	Allied Churches of Alamance Co - Alamance County - Rapid Rehousing - RRH - HUD (7218)
Needs Referral Date *	07 / 13 / 2020 11 : 17 : 44 AM
Referral Ranking	-Select-
Referral Outcome	-Select-

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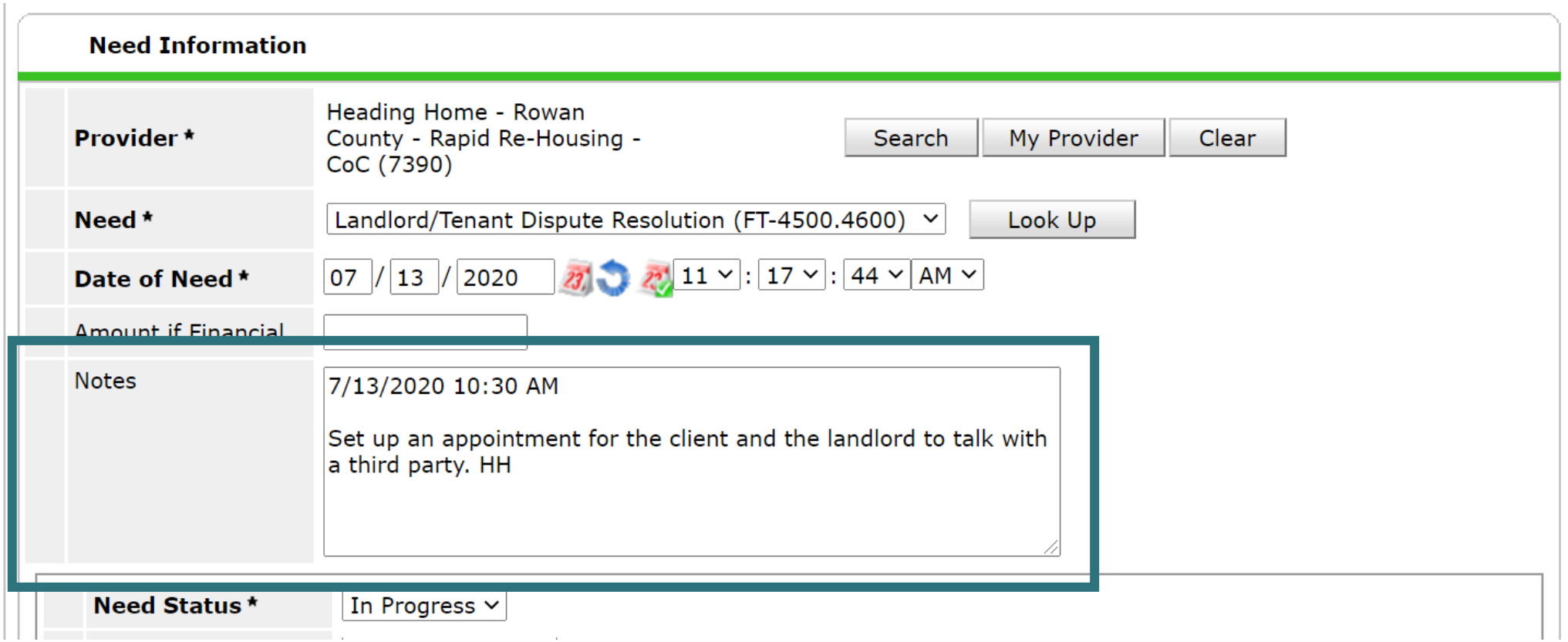
Notes: Referrals

- Now editable!



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Notes: Referrals

- To edit the note, access through the Need in All Service Transactions

All Service Transactions

Select Dates -Select- **Start Date** / / **End Date** / / Search

				Transaction Type	Date	Provider	Type	Need Status / Outcome	Need Goal
				Need	07/13/2020	Heading Home - Rowan County - Rapid Re-Housing - CoC	Landlord/Tenant Dispute Resolution	In Progress	
				Referral	07/13/2020	Allied Churches of Alamance Co - Alamance County - Rapid Rehousing - RRH - HUD	Landlord/Tenant Dispute Resolution		

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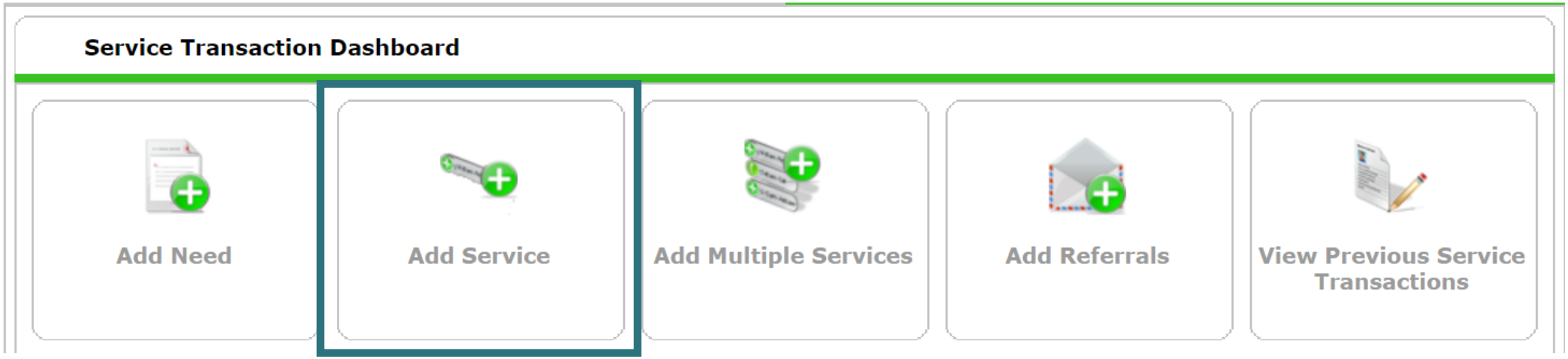
Notes: Service Transactions

- Add Need through Service Transaction Dashboard



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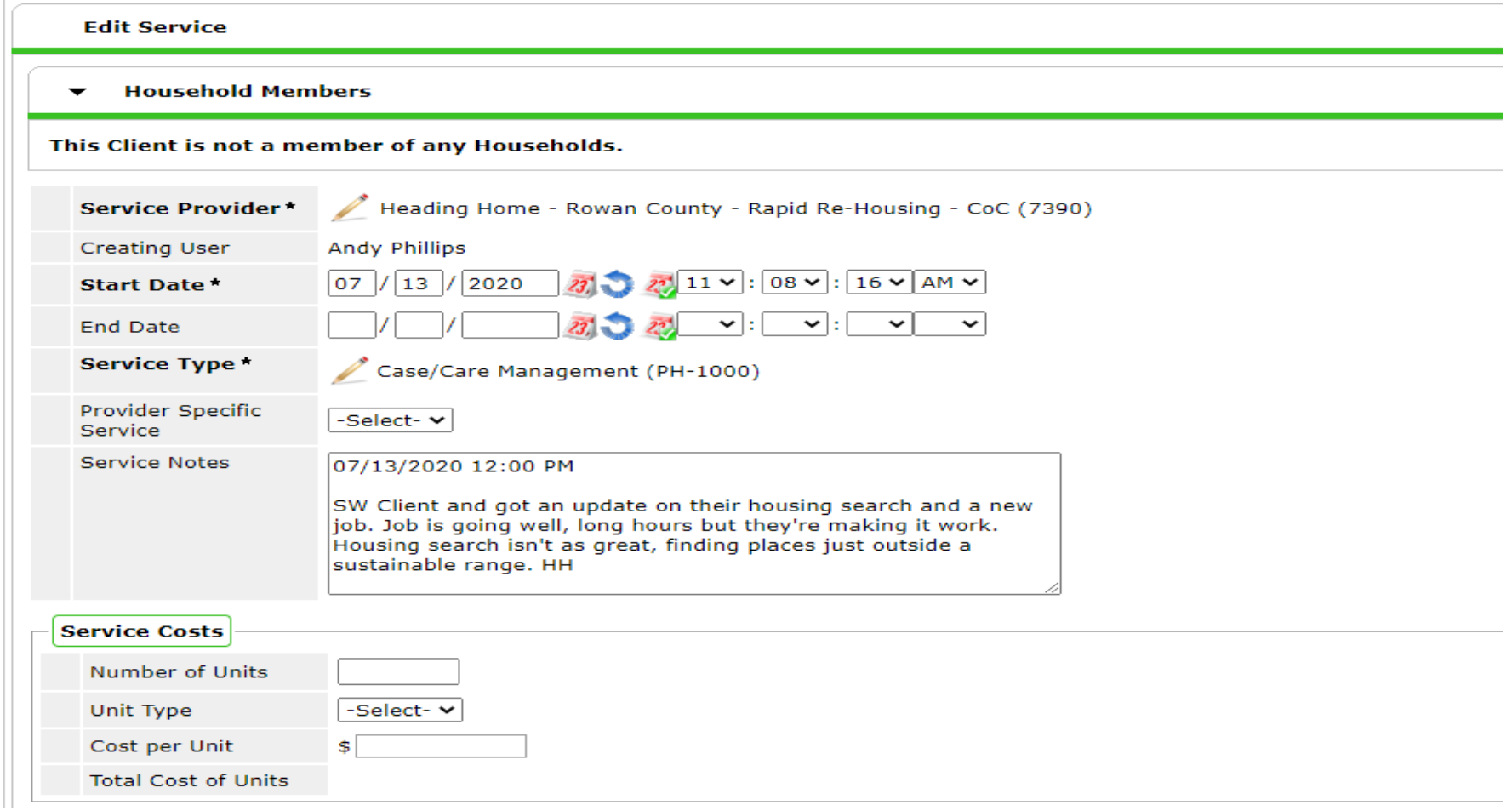
Notes: Service Transactions

- Add Note to Service Transaction



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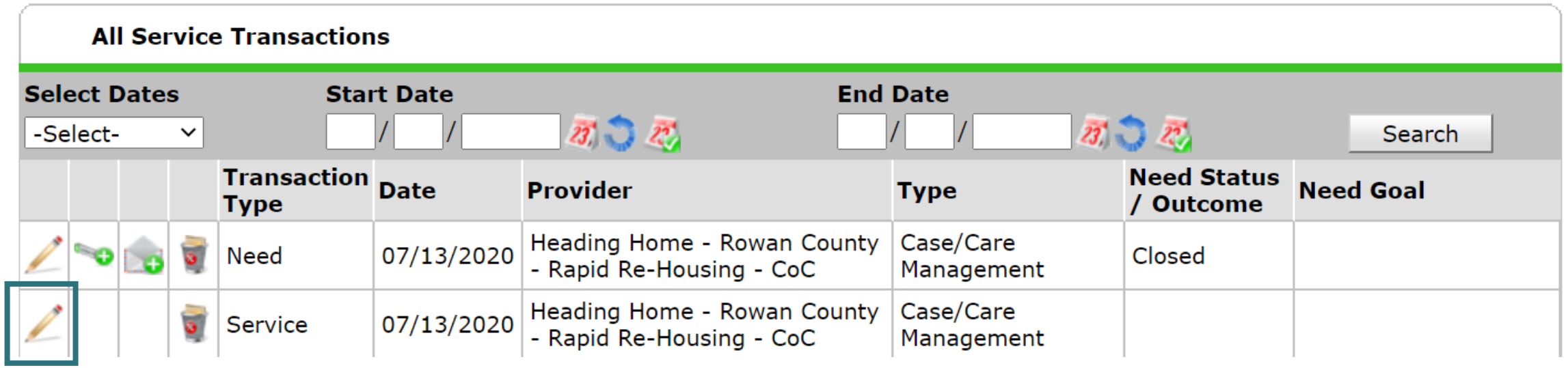
Notes: Service Transactions

- Select the Service, not the Need, to edit the note



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Reason for Leaving

Why has this client's project exit occurred?

Common *Reasons for Leaving*:

- *Completed program* is when a client leaves after moving into housing with support from the project.
- *Left for housing opp. before completing program* means that the client found other shelter or housing without support from the project.
- *Does not or no longer qualifies for the program* is used when the client can no longer use core services (financial or supportive) and is no longer eligible for the project.
- *Unknown/Disappeared* is used when project staff do not know the reason for leaving.

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Reason for Leaving

Reason for Leaving options to stay away from:

- *Other:* As with other data elements “Other” does not tell us any information and the specify box does not pull on reports. Please select other options.
- *Anything with a Z- at the front of it:* These are custom/specialized responses that most projects will not be using.

If you cannot find an option that works

- give us a call/email and we can talk through what might work and/or
- take the new picklist value to the appropriate channels for possible changes

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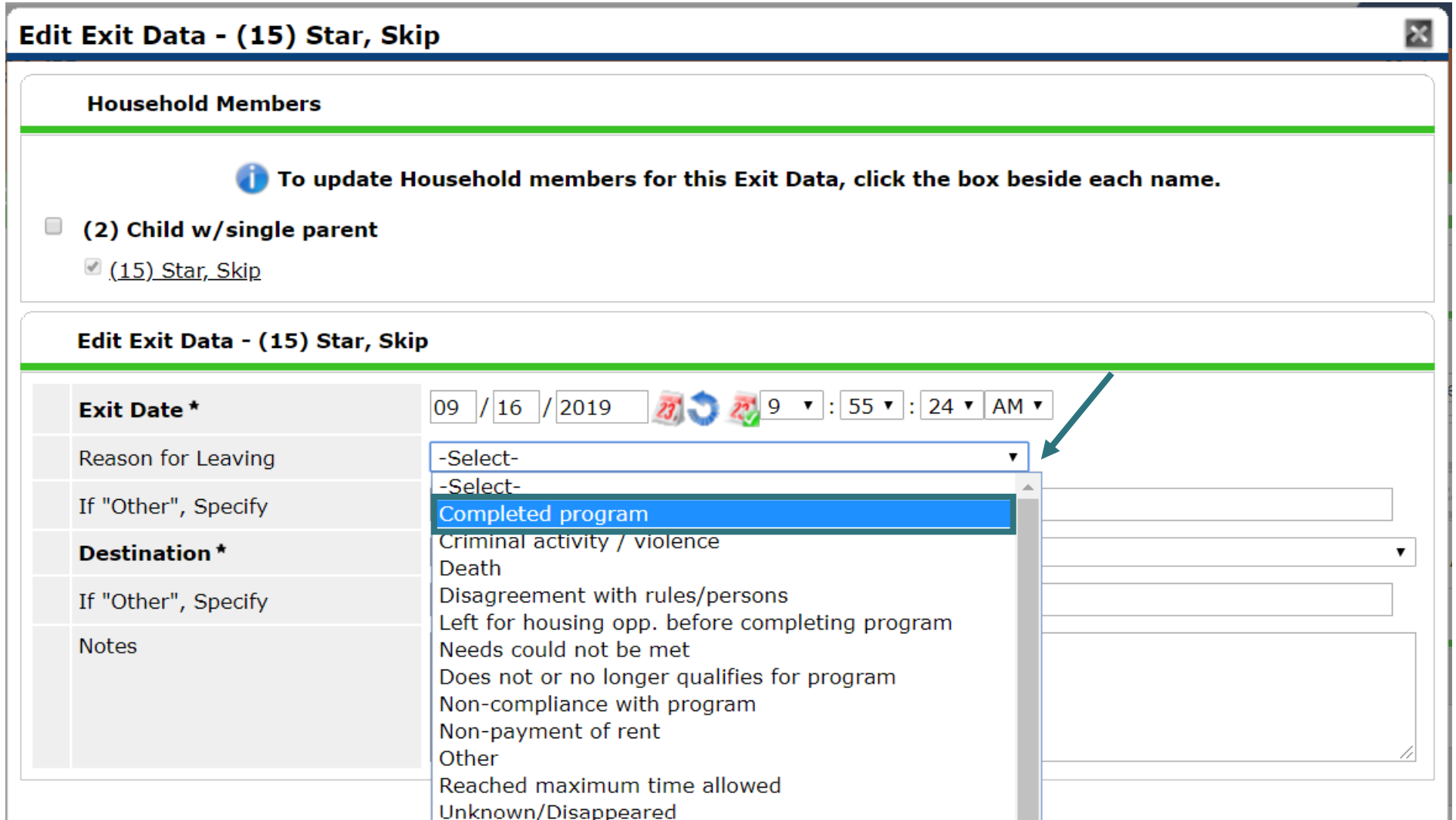
Reason for Leaving



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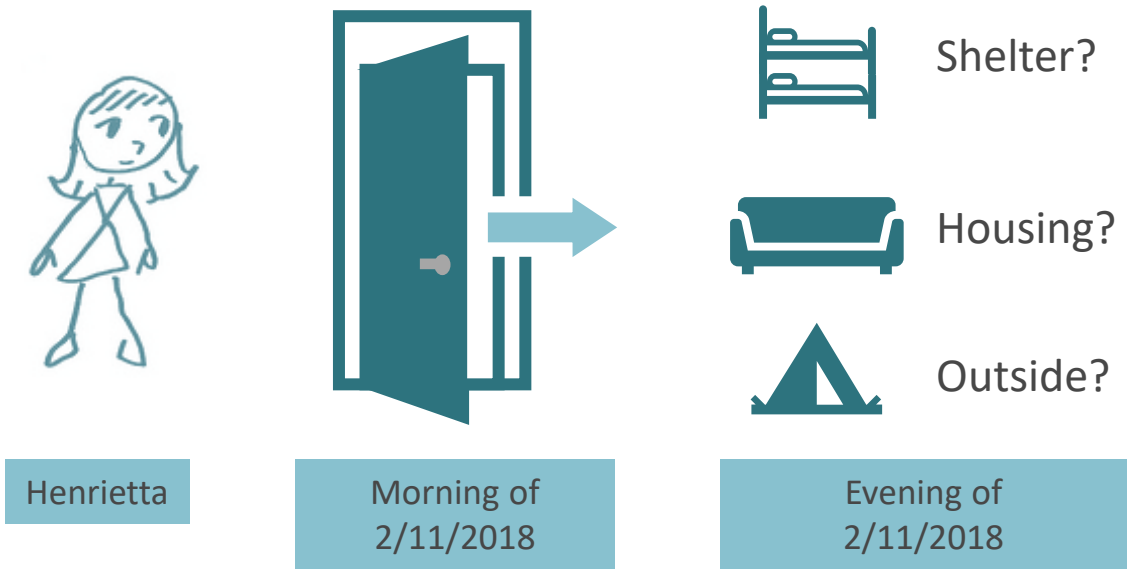
Exit Destination

What

Identify where a client will stay immediately exiting a project

If Henrietta exits, where will she sleep that night?



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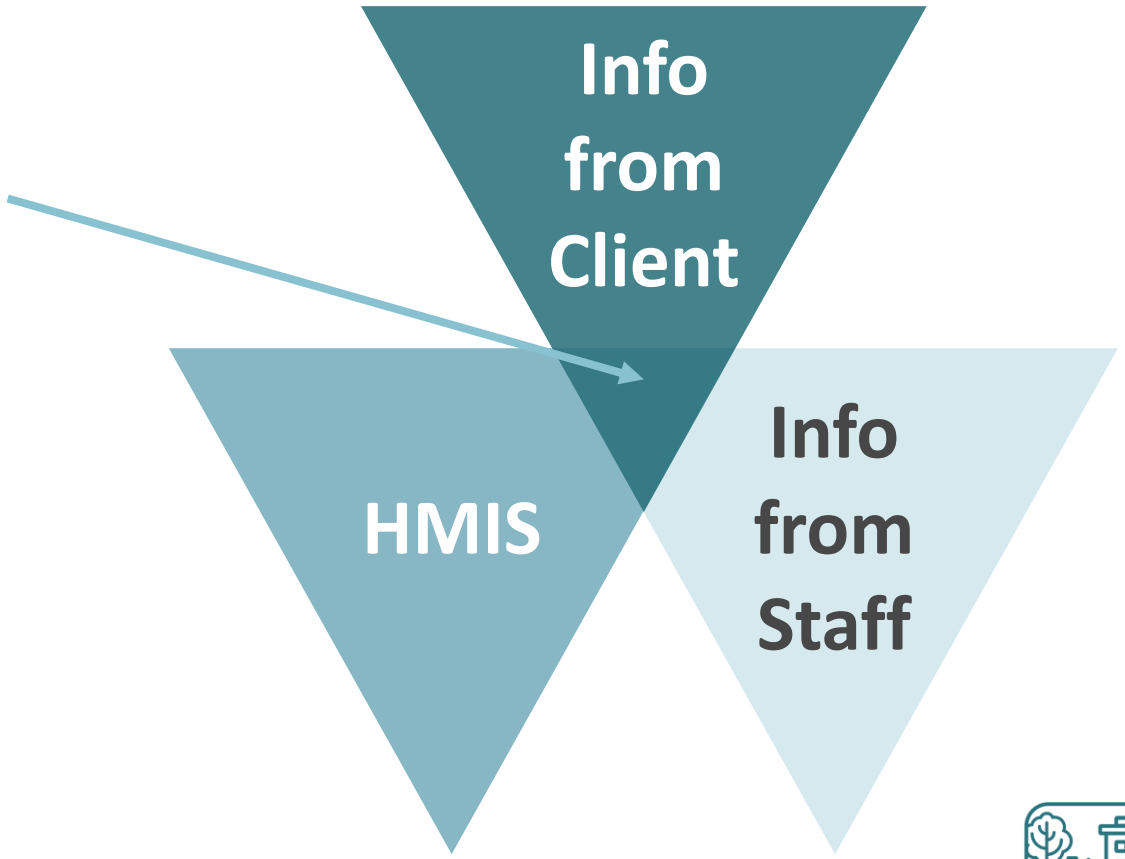
Exit Destination

Collection Notes

Use multiple sources for a better understanding and more accurate data.



If no information (after triangulating) is available, use No Exit Interview Completed.

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Exit Destination

Who
All clients

Data Collection Stage
At project exit

Special Reminder
Other will be considered incomplete
Keep a copy of our Exit Destination Guide available to consult
Missing data is always better than inaccurate data!

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Exit Destination

On the paper assessment

DESTINATION - Where will the client stay/sleep immediately after leaving this project?		
Homeless	☐	Place not meant for habitation (e.g., a vehicle, an abandoned building, bus/train/subway station/airport or anywhere outside)
	☐	Emergency shelter, including hotel or motel paid for *with* emergency shelter voucher, or RHY-funded Host Home shelter
Institutional	☐	Foster care home or foster care group home
	☐	Hospital or other residential non-psychiatric medical facility
	☐	Jail, prison, or juvenile detention facility
	☐	Long-term care facility or nursing home
	☐	Psychiatric hospital or other psychiatric facility
	☐	Substance abuse treatment facility or detox center
Temporary and Permanent	☐	Residential project or halfway house with no homeless criteria
	☐	Hotel or motel paid for *without* emergency shelter voucher
	☐	Transitional housing for homeless persons (including homeless youth)
	☐	Host Home (non-crisis)
	☐	Staying or living in friends, temporary tenure (e.g. room, apartment or house)
	☐	Staying or living with family, temporary tenure (e.g. room, apartment or house)
	☐	Staying or living with family, permanent tenure

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Exit Destination

On the paper assessment

Temporary and Permanent (cont.)	☐ Staying or living in friends, permanent tenure
	☐ Moved from one HOPWA funded project to HOPWA PH
	☐ Moved from one HOPWA funded project To HOPWA TH
	☐ Rental by client, with GPD TIP housing subsidy
	☐ Rental by client, with VASH housing subsidy
	☐ Permanent housing (other than RRH) for formerly homeless persons
	☐ Rental by client, with RRH or equivalent subsidy
	☐ Rental by client, with HCV voucher (tenant or project based)
	☐ Rental by client in a public housing unit
	☐ Rental by client, no ongoing housing subsidy
	☐ Rental by client, with other ongoing housing subsidy
	☐ Owned by client, no ongoing housing subsidy
	☐ Owned by client, with ongoing housing subsidy
Other	☐ No exit interview completed
	☐ Other (specify):
	☐ Deceased:
	☐ Client doesn't know
	☐ Client refused
	☐ Data not collected

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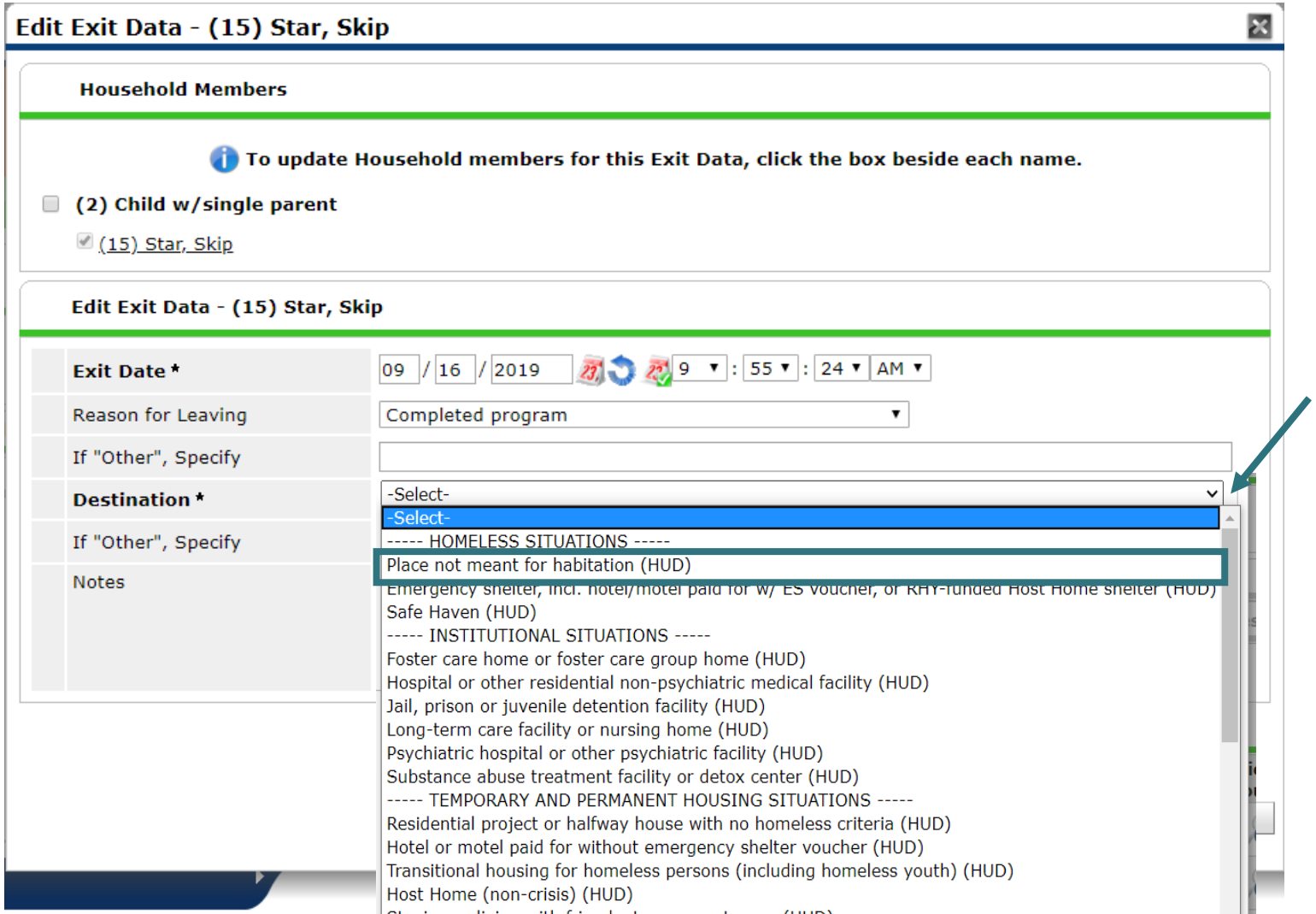
Exit Destination



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Spotlight on HMIS Guides

Go to **ncceh.org/hmis/trainings** for Additional Resources like the Exit Destination Guide

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We Love Data

Point in Time

What data do we have today?

- Total People Counted Experiencing Homelessness January 29th, 2020
  - Data submitted to HUD for entire NC Balance of State
  - Limited Data available by Region, including
    - By Household type
    - By Sub-population (Vets, Youth, CH)
    - By Living Situation (Unsheltered, ES, TH)

- County Data not yet final
- Point in Time (by Region) posted (ncceh.org/datacenter/pitdata)
- Specific requests for data go to the Data Center (hmis@ncceh.org)

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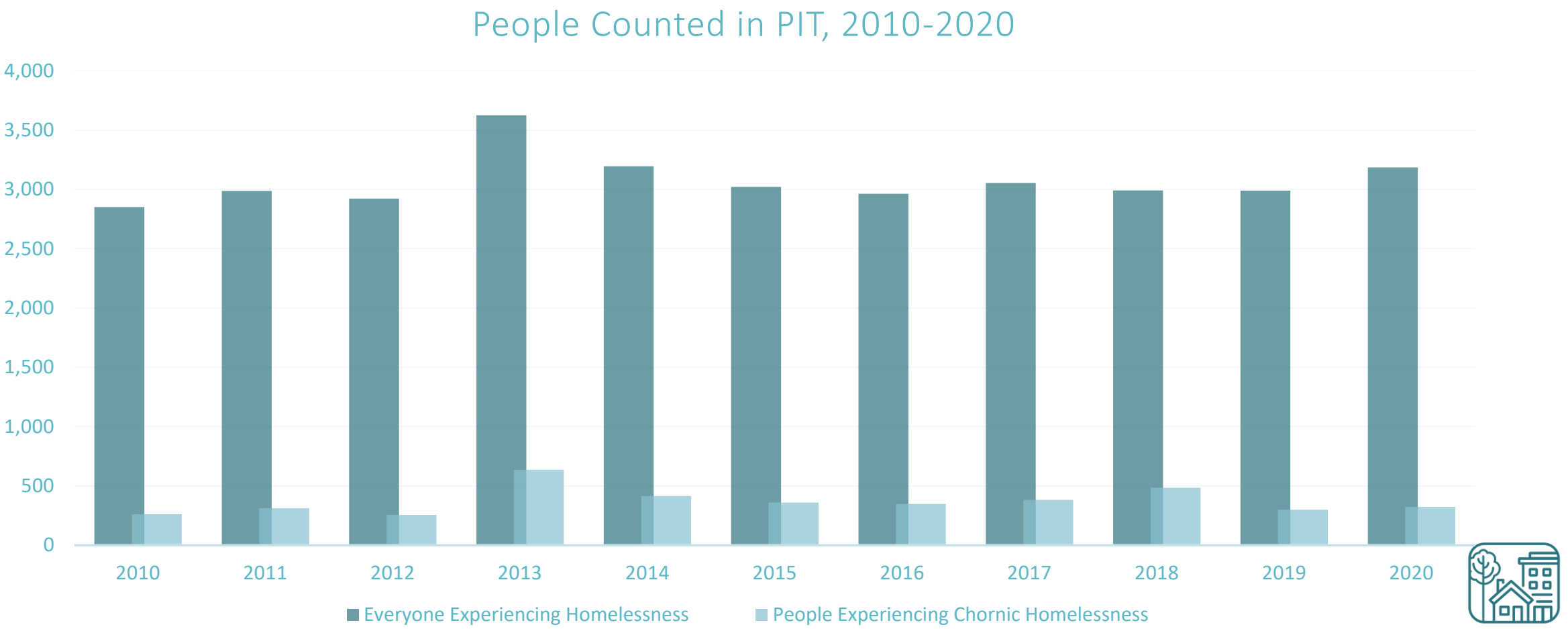
What does one day tell us?



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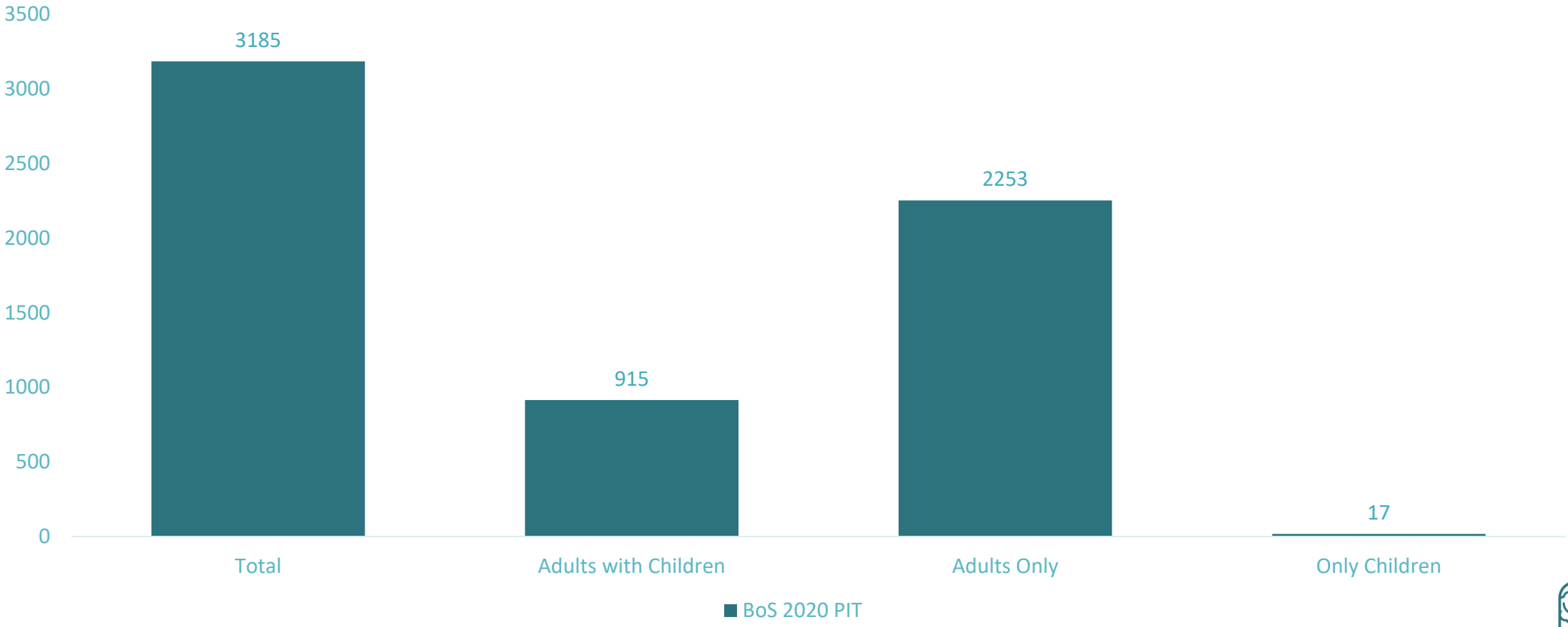
2020 Point in Time Count



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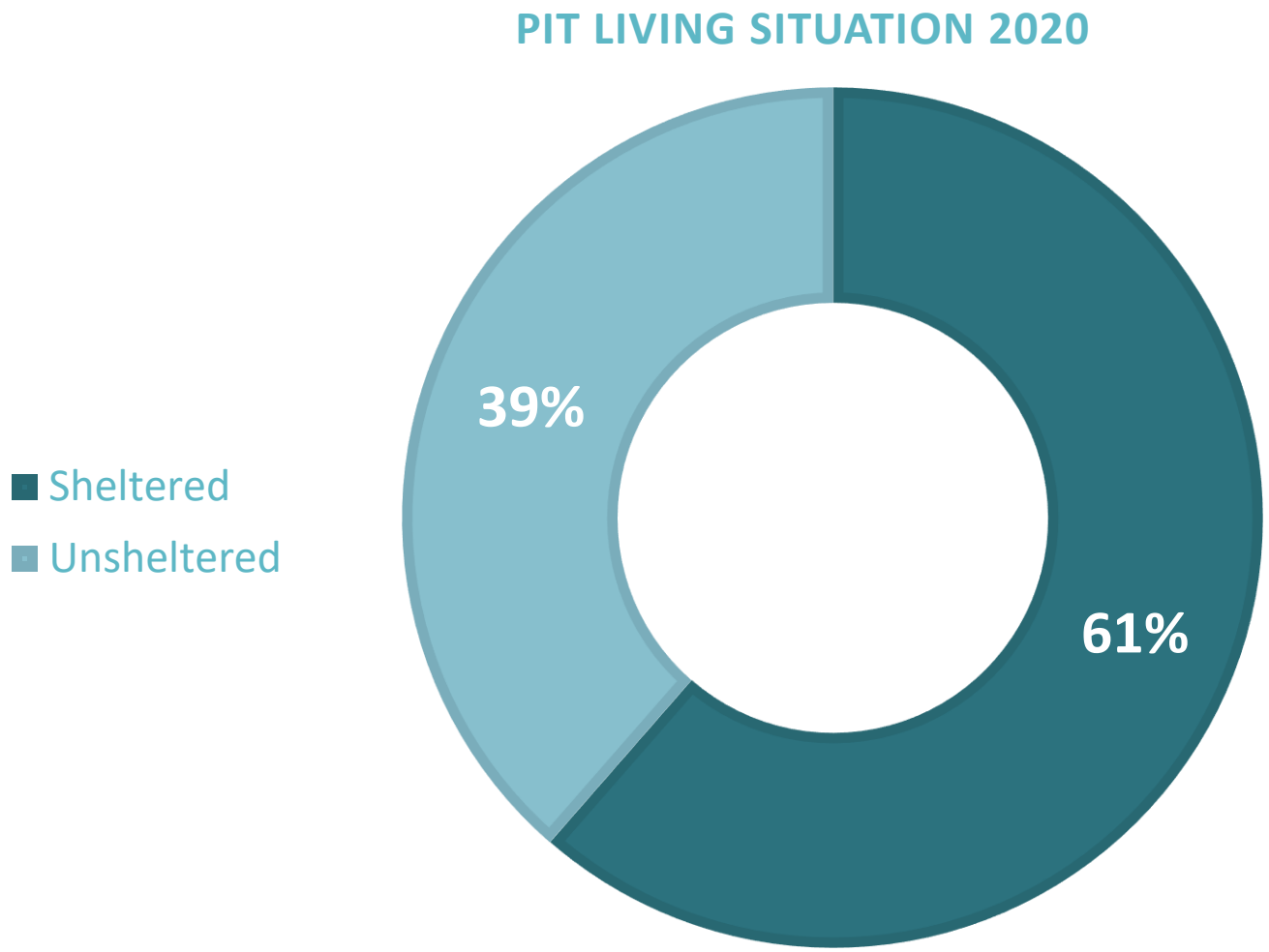
Location of People Experiencing Homelessness



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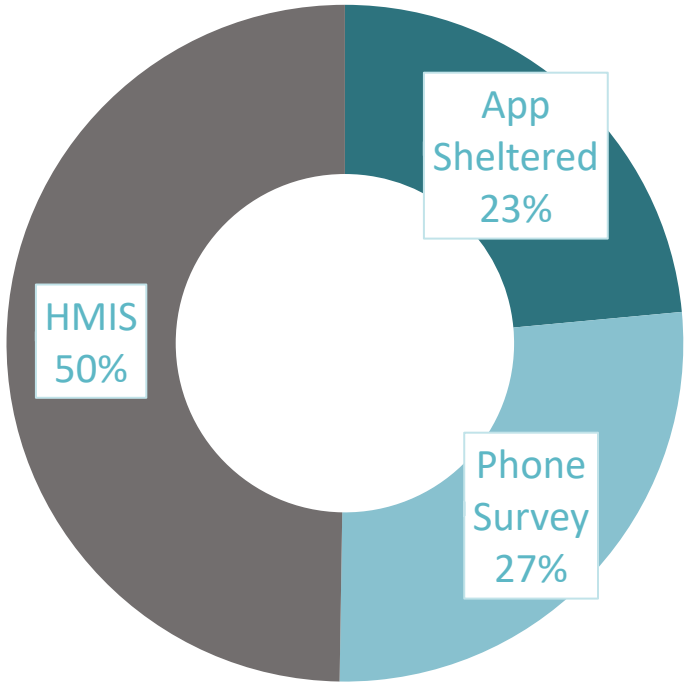
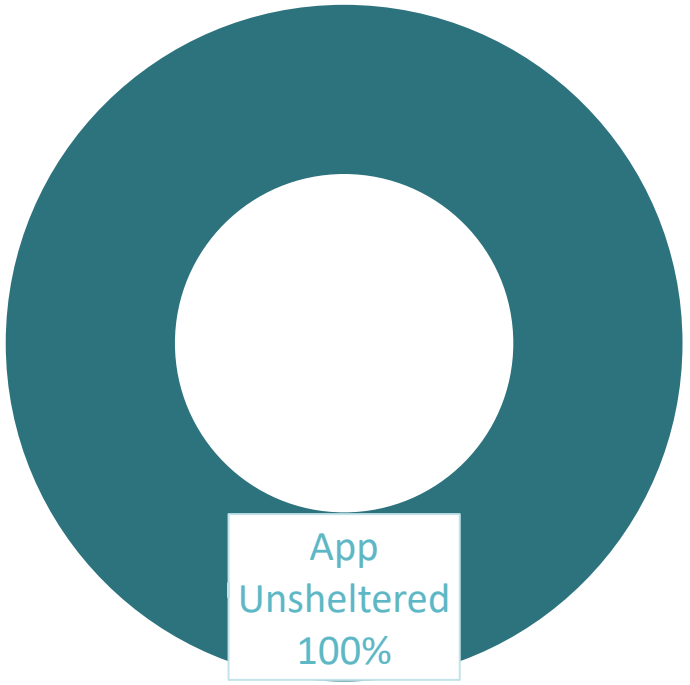
How were people Counted?

People Experiencing Sheltered Homelessness



People Experiencing Unsheltered Homelessness



NCCEH

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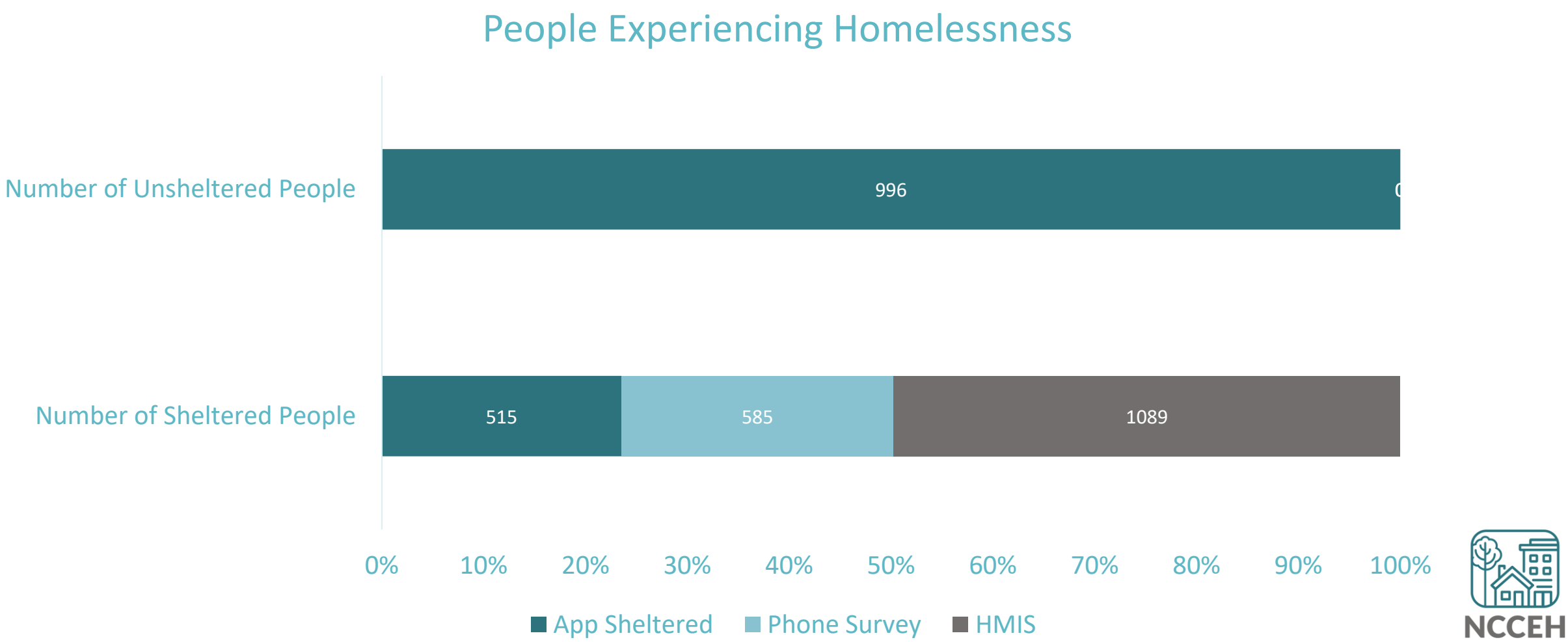

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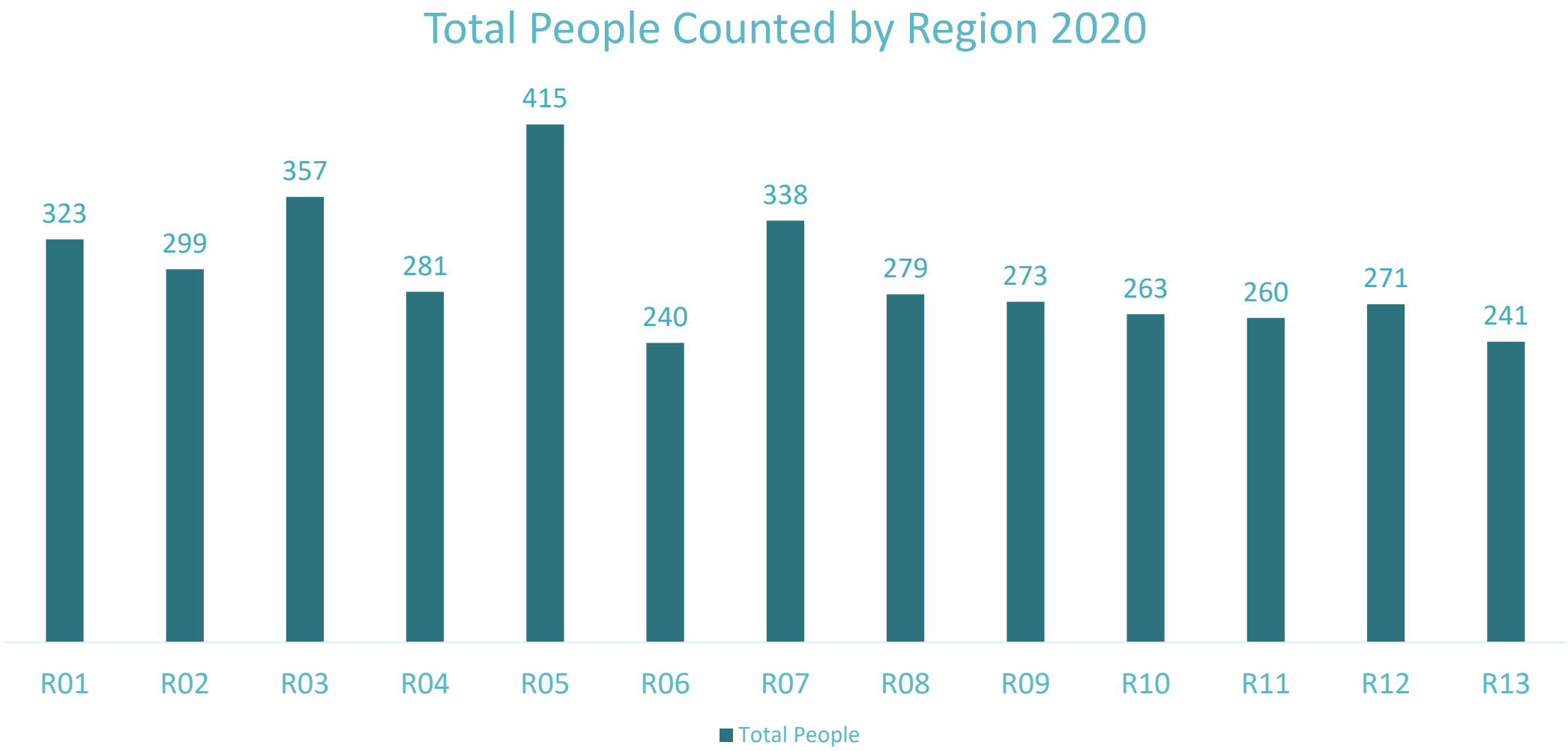
PIT Across Balance of State



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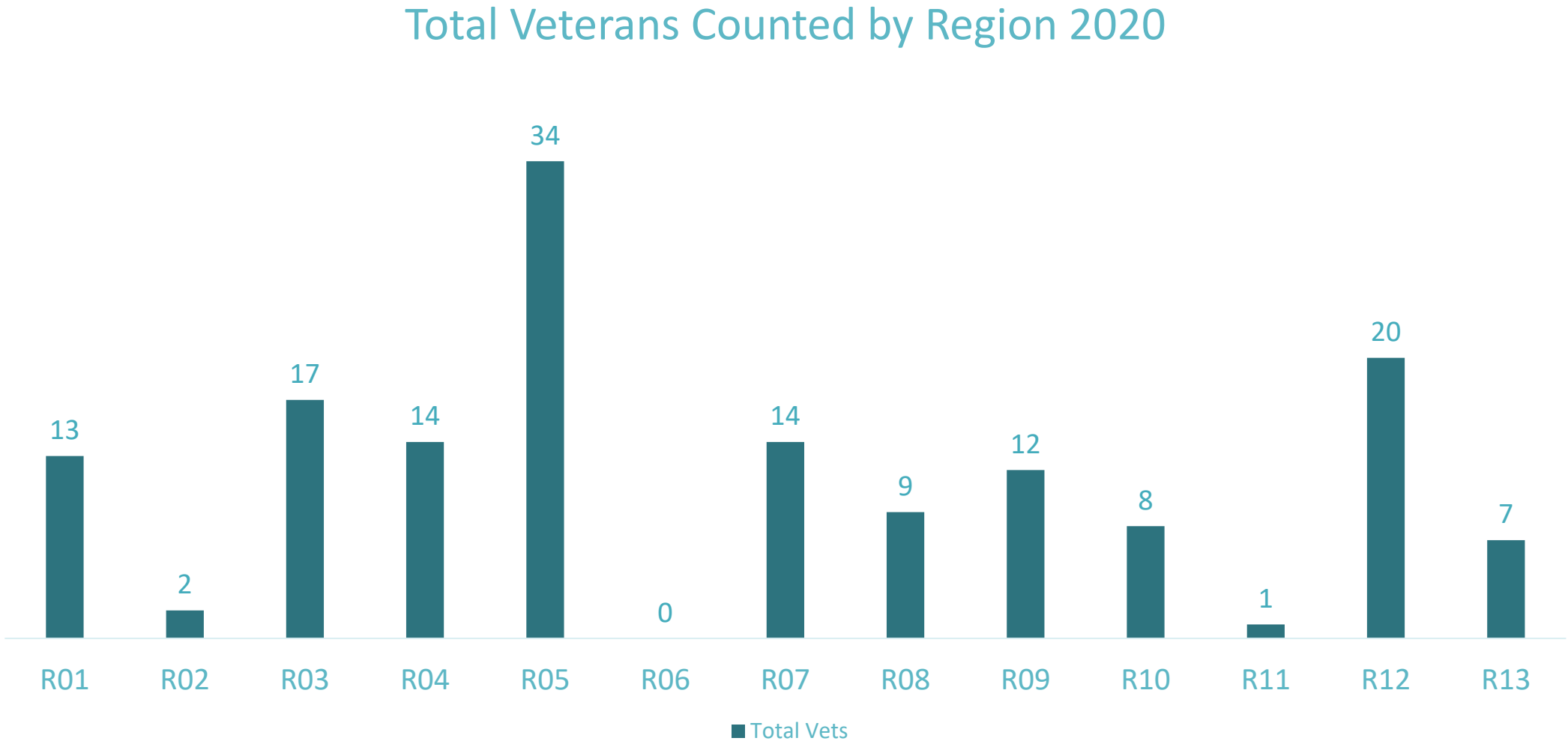
PIT Across Balance of State: Sub-populations



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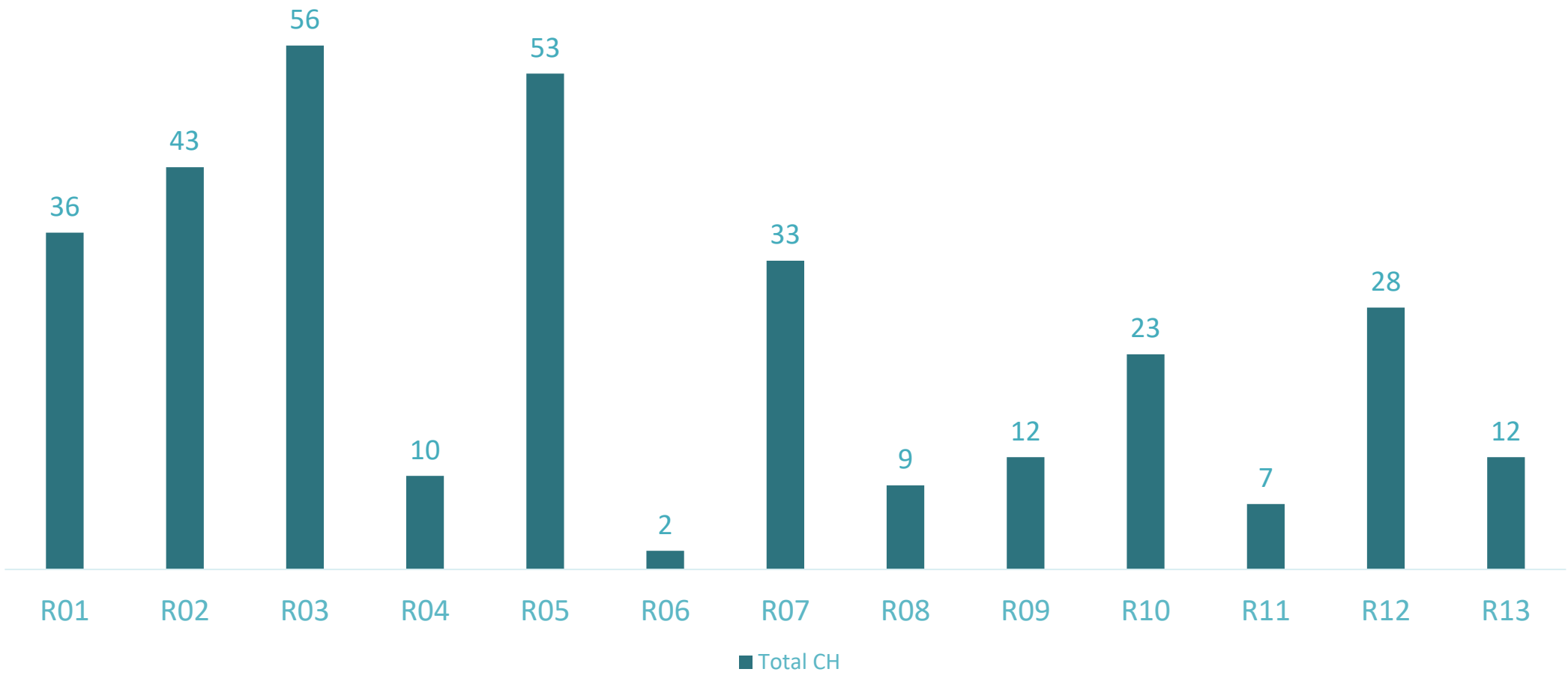
PIT Across Balance of State: Sub-populations



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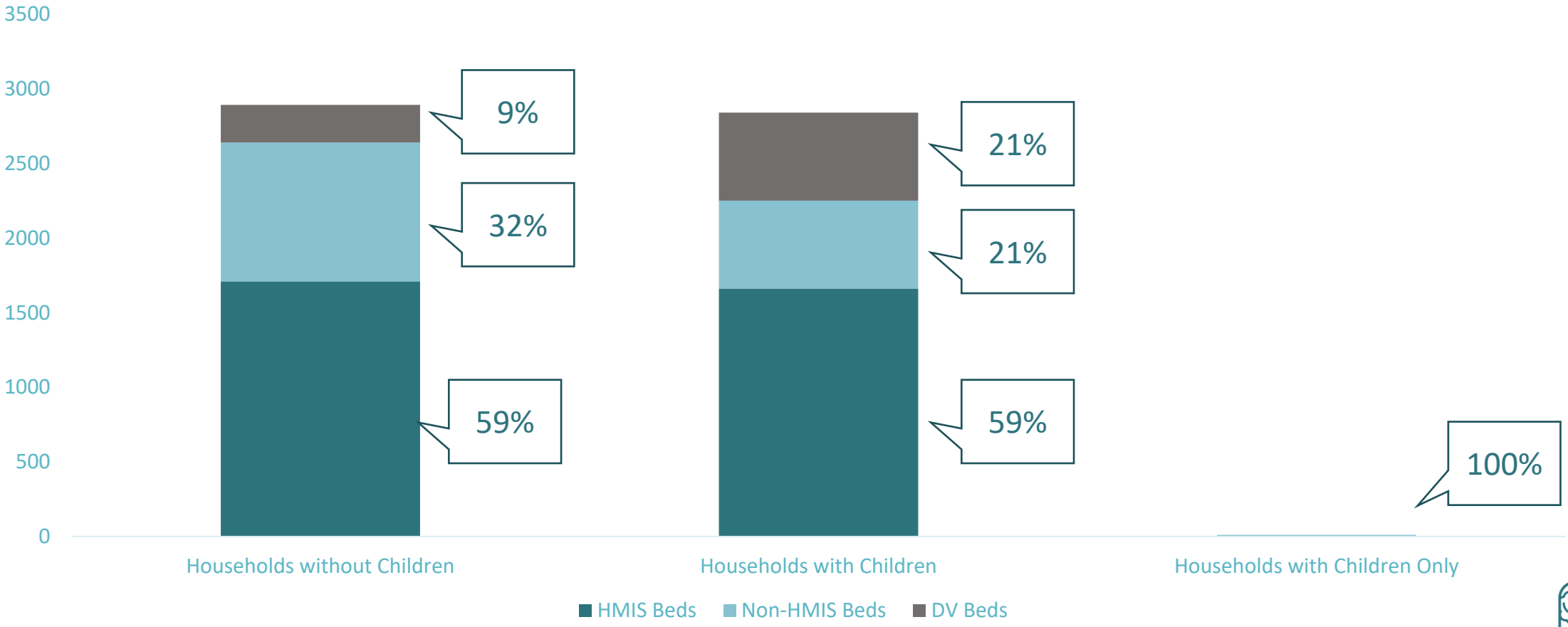
Housing Inventory Count

HMIS Bed Coverage



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What's Next?

What's Next Calendar

Due	Report/Event Name
Mar 10th	NC State of Emergency for COVID-19
Mar 18th	COVID-19 Response questions in HMIS
Aug 20th	Next NC BoS CoC HMIS Users Meeting
Aug/Sept	Longitudinal System Analysis Report
Oct 1st	New CE Elements required in HMIS deadline
	First quarterly ESG-CV reports anticipated deadline

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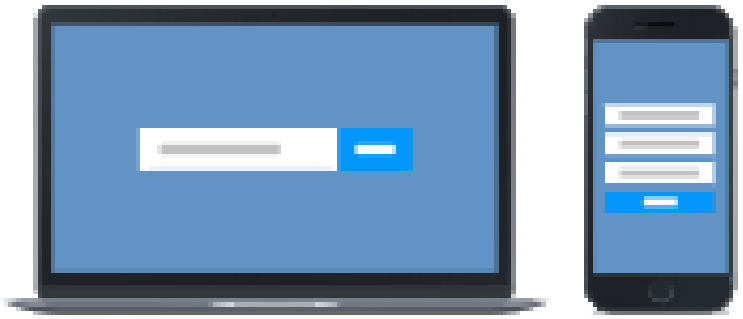
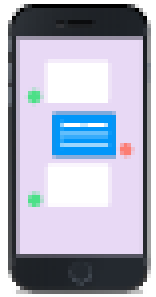
Poll: Next HMIS Users Meeting Topics

Join by Web



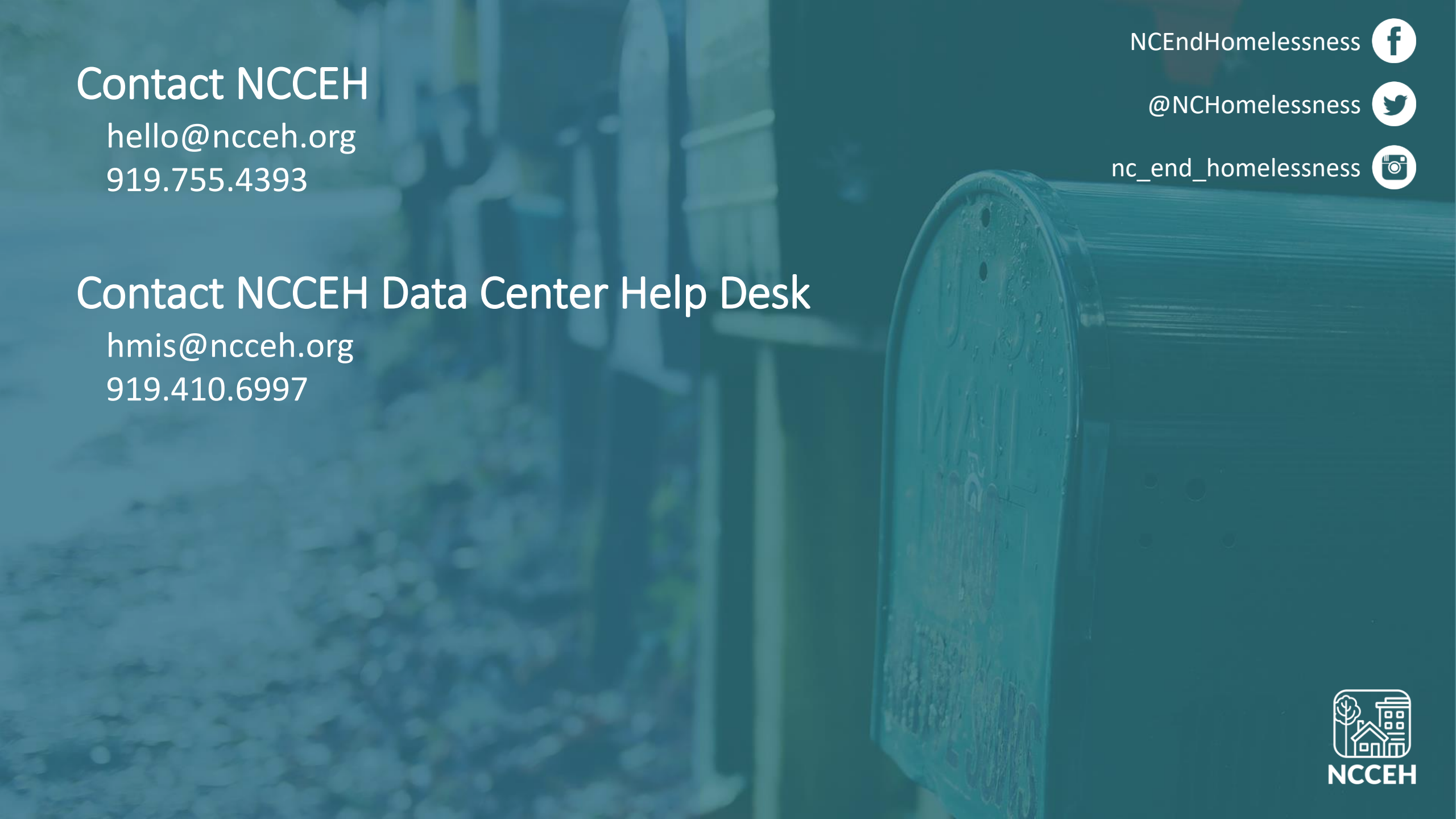
1. Go to **PollEv.com**
2. Enter **ANDREACAREY147**
3. Respond to activity

Join by Text



1. Text **ANDREACAREY147** to **22333**
2. Text in your message

NCCEH



Contact NCCEH

hello@ncceh.org
919.755.4393

Contact NCCEH Data Center Help Desk

hmis@ncceh.org
919.410.6997

NCEndHomelessness

@NCHomelessness

nc_end_homelessness

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