



# HMIS Verbal ROI during COVID-19 FAQ

**Does having exposure or symptoms to COVID-19 disqualify or limit services provided to client?**

No. Clients should not be disqualified from services for COVID-19 exposure or symptoms. However, available services may need adjustment due to their COVID-19 status. Currently, some resources are limited due to social distancing guidelines, but some new and varied resources are becoming available for the COVID-19 response.

**If a client shares COVID-19 symptoms, test, or other information with an agency to enter into HMIS, who is it shared with? Who should I tell them receives this information?**

The system only allows sharing of HMIS data concerning COVID-19 with agencies helping to coordinate services and health organizations monitoring the virus and responses to it. In most cases, the data shared is only summary data and not personally identifiable. Identified information can and will be shared under the HMIS@NCCEH Policies and Procedures if required by law or to prevent or lessen a serious threat to health and safety of individuals or the public.