

## Steering Committee Meeting

March 3, 2020

10:30 AM

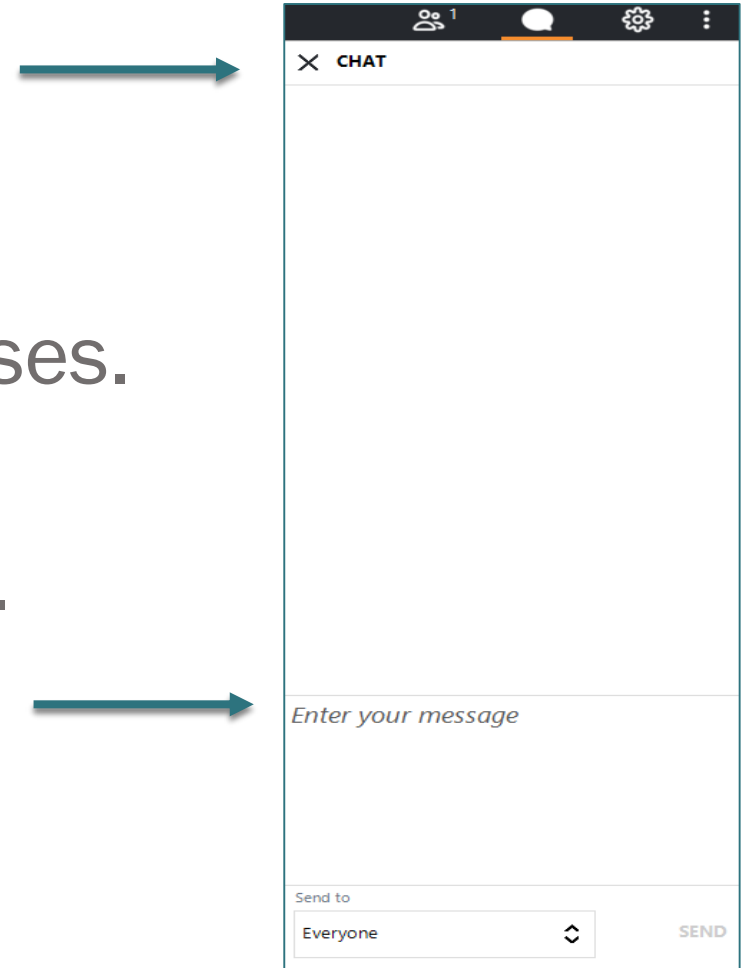
# Welcome

## Reminders

Your line is muted.

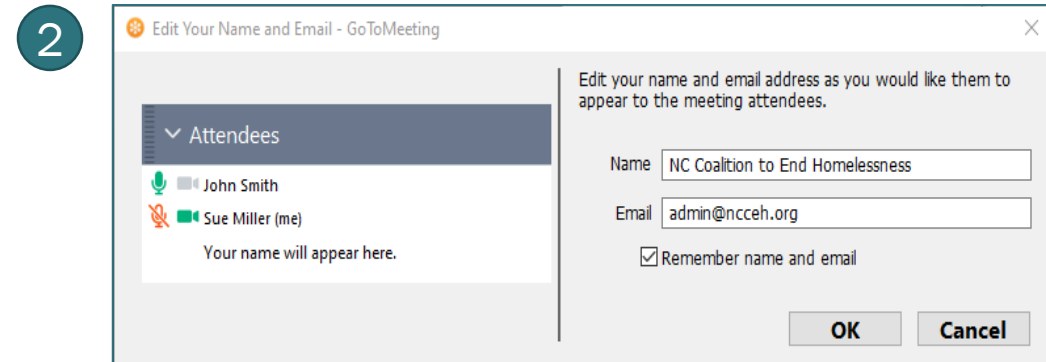
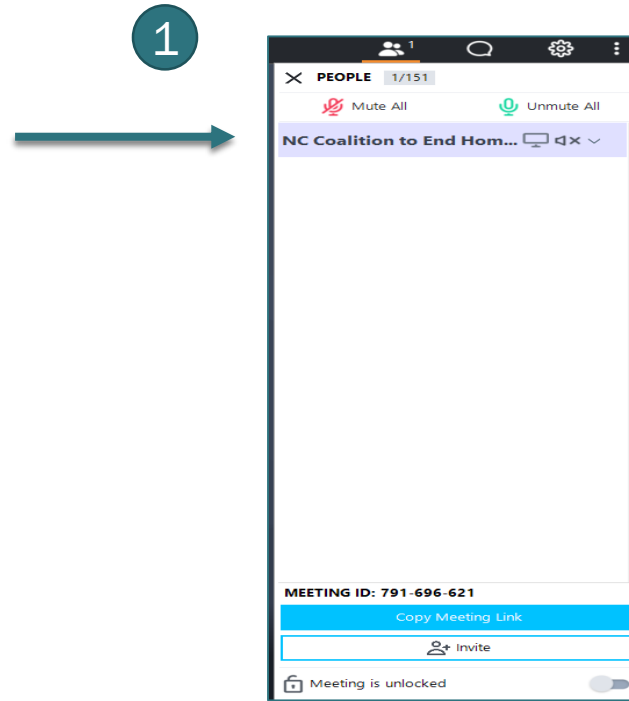
We will unmute the line during Q&A pauses.

The chat box is available to use anytime.

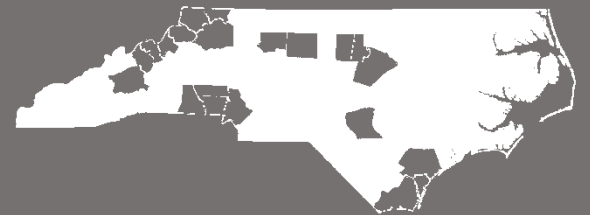


# Attendance

- We will conduct Roll Call for Regional Leads and at-large members to confirm quorum for voting.
- Other participants should enter their full names, so we know they are here and include in the minutes.



# Agenda



# Agenda

- Consent Agenda
- CoC Competition Updates
- Annual Coordinated Entry Evaluation
- NC HFA Letters of Support
- Racial Equity Subcommittee Update
- Point-in-Time/Housing Inventory Count (PIT/HIC) Update
- Upcoming Meetings & Reminders



# Review & approve consent agenda

Consent agenda:

<https://www.ncceh.org/bos/steeringcommittee/>

- The consent agenda was sent to the Steering Committee prior to the meeting as part of a board packet.
- The consent agenda will be voted on as a whole at the beginning of each meeting.
- Steering Committee members may request to remove an item from the consent agenda for additional discussion.

Changes or discussion?



# CoC Competition Updates



# Full FY19 CoC award announcements are still pending.

- HUD released initial FY19 CoC awards on January 14<sup>th</sup>
  - All Tier 1 projects were awarded
  - CoC planning grant was also awarded
  - Total initial award: \$8,558,755
- Final award announcements should be released within the next 2 weeks
  - Tier 2 awards
  - Potential DV bonus projects





# The initial phases of the FY20 CoC competition have started.

HUD announced the initial steps of the FY20 CoC competition:

- Registration – released January 14; due March 5
- GIW – expected within a couple of weeks of final FY19 award announcements
- NOFA release – May 2020?

NCCEH staff have begun preparations for this year's competition:

- Renewal Applicant slide deck with helpful hints
- First Submission-Renewal Applicants: CY19 HMIS APRs due March 31, 2020
- Intent to Apply process launched



# Intent to Apply form mandatory for all agencies applying for new CoC funds

Intent to Apply form have been posted to the NCCEH website at:

<https://www.ncceh.org/bos/currentcocapplication/>

- Any agency wanting to apply for a new CoC project in the FY20 competition is required to submit a form.
- Asks for preliminary information about proposed project(s)
- NCCEH staff will review and follow-up with the agency to discuss.
- New CoC Applicant Webinar recording: [www.bit.ly/2T5vd7R](http://www.bit.ly/2T5vd7R)

Rolling-basis, non-binding

Deadline: 2 weeks after NOFA release



# CoC needs agencies to apply for funds that can run effective programs.

Regional Committee leadership and at-large members can help recruit agencies to apply.

The CoC needs agencies with:

- Capacity to operate CoC programs
- Best practice knowledge
- Willingness to serve the most vulnerable people experiencing homelessness



# The Funding and Performance Subcommittee will recommend FY20 CoC Funding Priorities at the April meeting.

FPS began discussing and making updates to the CoC Funding Priorities at its January meeting

- Overall priorities
  - *Ensure essential infrastructure elements are in place, including HMIS and CE*
  - *Ensure adequate coverage of PSH across the CoC*
  - *Increase the availability of RRH*
  - *Ensure CoC funding is being used well, including potentially re-allocating some funding from projects that have patterns of low spending or poor performance*
- Regional component priorities
  - *Waiting on FY19 CoC awards to finalize*

FPS will finalize the FY20 Funding Priorities at its March 26 meeting.

- Steering Committee members will consider the recommended priorities at the April 7 meeting.
- FY19 priorities can be found at: <http://bit.ly/2t65Po8>



# Regional Committees need to choose a Scorecard Representative

Scorecard Committee recommends both renewal and new applicant scorecards for the CoC competition

Regional Committee should choose and submit their representative by March 31<sup>st</sup>

The Scorecard Committee will meet over three consecutive Friday afternoons from 2:00-3:30 on April 10th, 17th, and 24th.

- Any person in the Regional Committee can represent
- At-large members interested in joining the committee are welcome
- Submit scorecard reps at: <http://bit.ly/2wNF5Kz>



# The Funding and Performance Subcommittee continues to work on a dashboard.

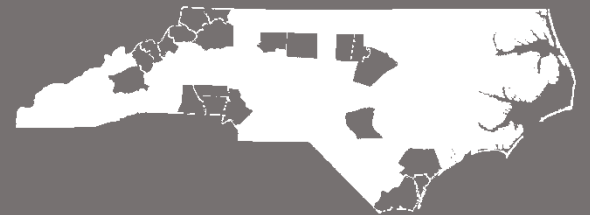
FPS has been contemplating the best data points the Steering Committee should review each month.

- General information
  - Monthly overall and programmatic PIT counts
  - Number of people exiting to permanent housing
- System Performance Measures
  - Length of time homeless
  - Returns to homelessness
  - Exits to permanent housing

FPS hopes to have an initial dashboard ready for next month's meeting.



# Coordinated Entry Evaluation



# The First Phase of CE Evaluation Has Begun!

- HUD requires CoCs to evaluate their coordinated entry process at least annually.
- CoCs must collect feedback from participating programs and clients.





# NC BoS CoC's CE Evaluation Framework

- Two groups surveyed:
  - Service providers
  - Clients who have interacted with the CE system
- Service providers surveyed via online form, annually.
- Client surveys distributed to two groups:
  - People currently experiencing homelessness, after receiving the VI-SPDAT
  - People housed in PSH or RRH in the last year.
- RRH client surveys distributed on a rolling basis. All other surveys distributed once a year in the spring.



# CE Evaluation Timeline

Activity	Start	Finish
Surveys distributed to RRH clients	Ongoing	
Surveys distributed to PSH clients	February 4, 2020	April 4, 2020
Survey distributed to people receiving VI-SPDAT	March 22, 2020	April 4, 2020
All surveys collected and turned in to NCCEH	March 22, 2020	April 10, 2020
Survey data analysis by NCCEH	April 10, 2020	May 1, 2020
Analysis presented to Coordinated Entry Council	May 18, 2020	
Analysis presented to Steering Committee	June 2, 2020	



# Webinar for Street Outreach and Shelters to participate in CE evaluation

Tuesday, March 10 at 10:30 a.m. – 12:00 p.m.

Every program (RRH, PSH, street outreach, shelter) should have attended a webinar on CE Evaluation or should listen to the recording for their webinar!



# Survey process

- Surveys are completely confidential, anonymous, and completely optional.
- Surveys can be completed on paper or online.
- Once a paper survey is complete, client should be given an envelope to seal it in.
- If a client requests help completing the survey, someone who does not have direct contact with the client must provide the help. That person doesn't exist in your agency, ask another agency to help.
- Read the provided script before each survey.



# Directions to Staff Distributing Survey

1. Survey is completely optional.
2. Completing the survey should be done anonymously.
3. Be sure to read the script provided before distributing survey.
4. Please put your agency name and date on the survey before handing it to client or before client begins the online survey.
5. Provide an envelope with all paper surveys.  
\*You should keep a large envelop or a box to collect completed surveys.
6. Turn in completed paper surveys to your Coordinated Entry Lead.



# Where to find materials

- All materials posted at [www.ncceh.org/bos/coordinatedentry](http://www.ncceh.org/bos/coordinatedentry) under “Information.”

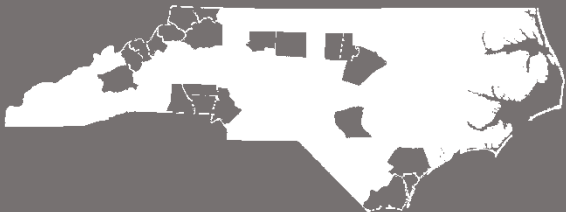


# We need your help!

- To be a robust evaluation we need enough data from each region.
- We plan to provide a regional breakdown (per ESG office request) in the analysis this year.
- Having few respondents from a region could mis-represent the CE process in that region.



# NC Housing Finance Agency Letters of Support





# Supportive Housing Development Program (SHDP)

- The North Carolina Housing Finance Agency provides interest-free loans for developments that benefit the following populations:
  - Homeless persons
  - Persons with mental, physical or developmental disabilities
  - Persons with substance use disorders
  - Children in foster care
  - Youth aging out of foster care
  - Adults released from correctional facilities
- Two Requests for a Letter of Support
  - Help, Incorporated: Center Against Violence (Region 6: Rockingham County)
  - Outreach Mission Inc (Region 7: Lee County)



# Help, Incorporated: Center Against Violence

- Application to fund building a new facility with shelter & services
  - Region 6: Rockingham County
  - Serving survivors of domestic violence
  - 3 acres have been donated by Rockingham County for the building.
  - 3 large suites/4 persons per suite

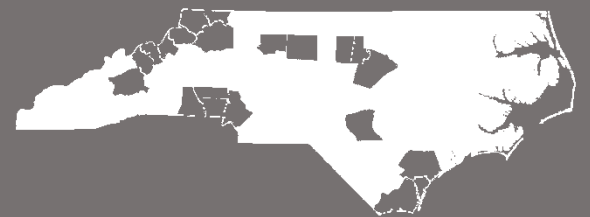


# Outreach Mission Inc

- Application to build a new facility for Emergency Shelter & Services
  - Region 7: Lee County
  - Serving men, women, and families
  - 60 beds
    - 30 men
    - 30 women
    - 3 family rooms



# Racial Equity Subcommittee update

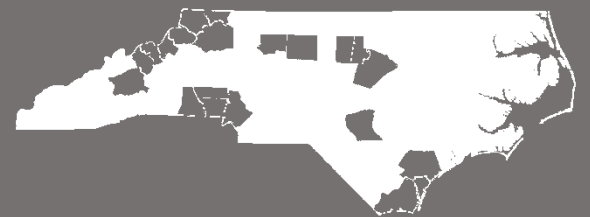


# Racial Equity Subcommittee Update

- Created Fall of 2019 – still welcoming members
- An introductory webinar is scheduled for March 11<sup>th</sup> from 10 – 11:30 to give brief overview of the CoC, 2019 Racial Equity Assessment, and purpose/potential goals for the subcommittee
- An in-person meeting is scheduled for March 27<sup>th</sup> from 10 - 3 in High Point for subcommittee members and NCCEH planning team
- An in-person training for Steering Committee members is being scheduled with C4 Innovations for early May – details to come!

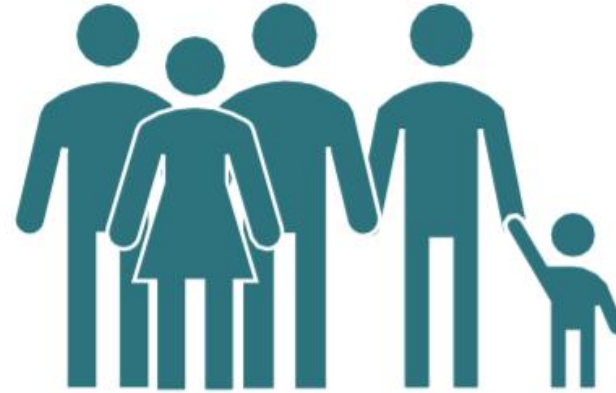


# 2020 Point-in-Time & Housing Inventory Count UPDATE



# What we're counting:

January 29, 2020



Beds and Units

How much capacity does our system have?

People

How many people are experiencing homelessness?



# Point-in-Time Count (PIT)

Snapshot count of people experiencing homelessness (HUD Definition)

## Unsheltered Count

People staying in places not meant for human habitation

Outdoors (streets, park benches, under bridges, etc.)

Tents/Encampments

Vehicles

Bus or train stations

Abandoned buildings



## Sheltered Count

People staying in **emergency shelter** or **transitional housing** dedicated to people experiencing homelessness





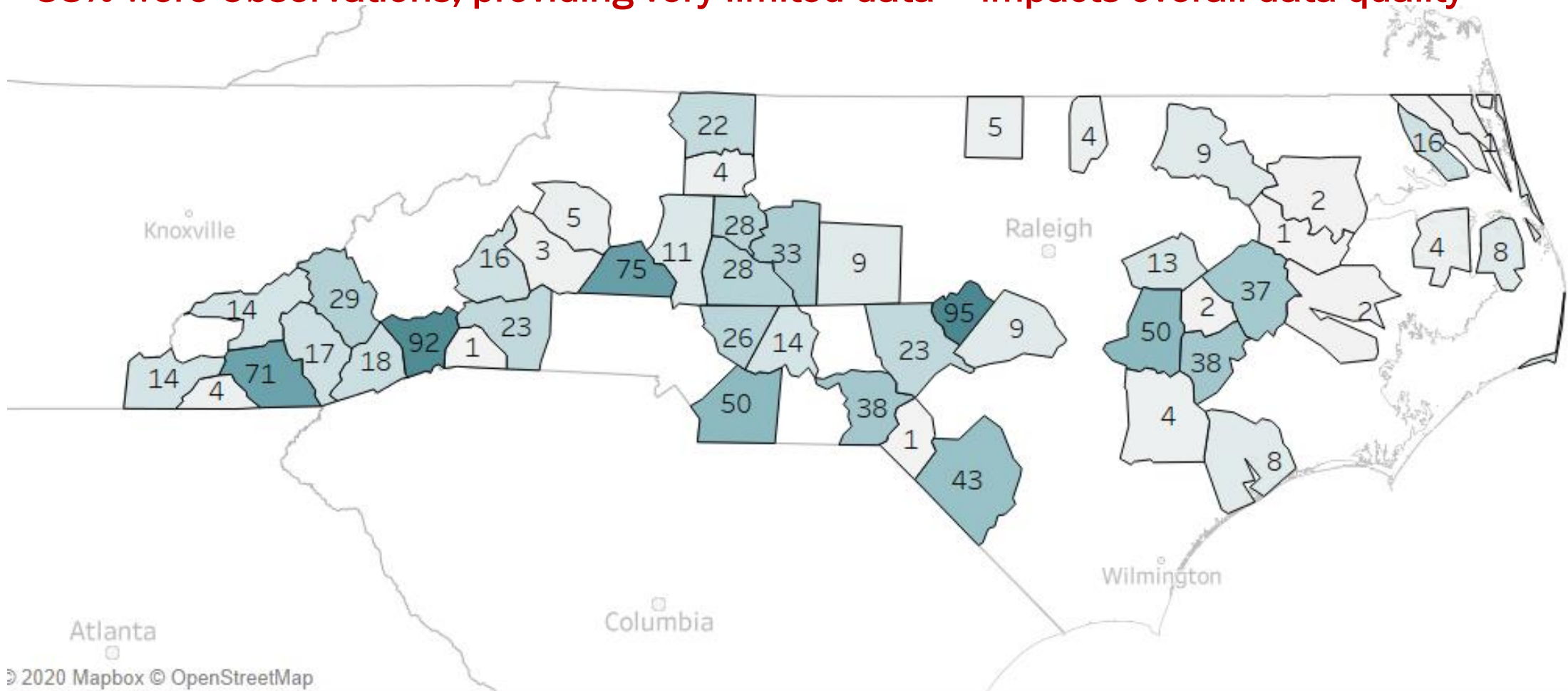
# Data is preliminary

- We are still reviewing data from the App to make sure it is accurate.
- We have preliminary reports we are sharing with agencies that used the App.



# Unsheltered Count – 1021 People Counted

33% were Observations, providing very limited data – impacts overall data quality



# Agencies not using HMIS (159 Total)

- Non-HMIS agencies were invited to submit data via the App.
  - **38% of all agencies submitted via the App.**
- NCCEH is currently working with agencies to verify that the data is accurate.
- The remaining 99 agencies that didn't use App have been asked to complete a PIT interview with NCCEH.
  - **Just 31% of the 99 agencies have responded.**
- NCCEH staff are working to engage the remaining agencies – support from Regional Leads and regional PIT/HIC teams is critical!
- NCCEH staff are conducting Housing Inventory Surveys after PIT data is received and verified.

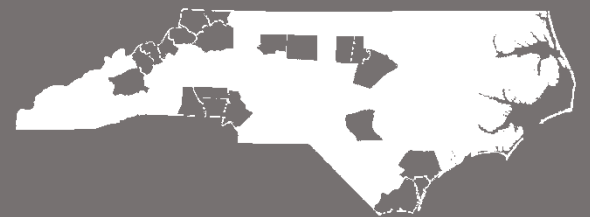


# Agencies that use HMIS

- 92 Agencies in the NC BoS CoC use HMIS.
- Once the PIT and HIC reports are received from the HMIS vendor, the Data Center will work with each agency to review and finalize their PIT and HIC reports using HMIS.
- This process will start within the next few weeks.



# Upcoming Meetings & Reminders



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- **Coordinated Entry Evaluation Webinar for Shelters/Street Outreach**

*Tuesday, March 10, 10:00 – 11:30 A.M.*

Presentation: <https://global.gotomeeting.com/join/791696621>

Audio: (646) 749-3112 Access Code: 791-696-621

- **Racial Equity Subcommittee Orientation**

*Wednesday, March 11, 10:00 - 11:30 A.M.*

Presentation: <https://global.gotomeeting.com/join/791696621>

Audio: (646) 749-3112 Access Code: 791-696-621

- **Coordinated Entry Council Meeting**

*Monday, March 16, 10:00 – 11:30 A.M.*

Presentation: <https://global.gotomeeting.com/join/791696621>

Audio: (646) 749-3112 Access Code: 791-696-621



# Upcoming Meetings & Reminders

- **BoS HMIS User Meeting**

*Thursday, March 19, 1:00 - 2:30 P.M.*

Register here: <https://www.ncceh.org/events/1378/>

- **VAWA Emergency Transfer Webinar**

*Wednesday, March 25, 10:00 - 11:00 A.M.*

Register here: <https://www.ncceh.org/events/1403/>

- **Funding and Performance Subcommittee Meeting**

*Thursday, March 26, 11:00 A.M. - 12:00 P.M.*

Presentation: <https://global.gotomeeting.com/join/791696621>

Audio: (646) 749-3112 Access Code: 791-696-621



# Upcoming Meetings & Reminders

- **Racial Equity Subcommittee In-person Meeting**

*Friday, March 27, 10:00 A.M. - 3:00 P.M.*

High Point, NC

- **Bringing it Home: Ending Homelessness in NC 2020**

*May 20-21, 2020*

McKimmon Conference and Training Center, NC State University

Register here: <https://nchousing.org/bringing-it-home-2020/>





# Adjournment

Next Steering Committee Meeting:

Tuesday, April 7, 10:30 AM – 12:00 PM

Keep in touch

[bos@ncceh.org](mailto:bos@ncceh.org)

919.755.4393

