



Point In Time App

December 18, 2019



Slides & resources will be available!

- We're covering brand new material today!
- We'll post these slides and companion resources on the website.
<https://www.ncceh.org/datacenter/pointintimehowto/>
- This information will be good to share with your team, so everyone is starting from the same place.



Agenda

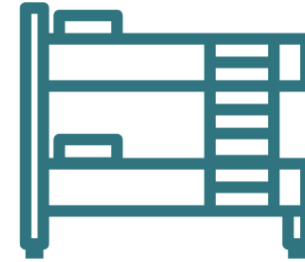
- Introducing the PIT Count
- Inside the Counting Us App
 - PIT Questions
 - Beta Testing





Introducing Counting Us

Data Collection for Point-in-Time Count



Unsheltered	Sheltered Count		
	HMIS ES + TH	Non-HMIS ES + TH	
Counting Us App	HMIS Reports	Counting Us App	Aggregate Reports*
Night of Count: Jan 29 Service Based Counts: Jan 29-Feb 5	Work with NCCEH Data Center to finalize data and submit reports	Night of Count: Jan 29 Service Based Counts: Jan 29-Feb 5	NCCEH staff can assist agency staff to gather and report data by 2/14/20



Counting Us App



Because Everyone Counts

Improvements from last year's App

- Includes expert technical support
- Use on phones, tablets, or computers
- Low-barrier access and use (does not require sign-up)
- Available for agencies and volunteers to practice with starting in mid-November

Other awesome features

- Used nationwide
- Already includes all questions required by HUD
- Data submitted will be immediately able to be viewed, allowing for quicker response and reporting



NCCEH

Tips for Good Etiquette During PIT:

General tips:

- Explain your role as a volunteer with the annual one-night homeless census of people experiencing homelessness.
- Use open-ended questions when asking demographic questions: “What is your gender?” or “What is your race?”
- It’s ok to refuse questions! It’s up to us to ask them.
- Remember you are asking for someone’s time. Thank folks for their help.
 - Offering socks, hygiene products, or gift cards may help incentivize participation.



Tips for Good Etiquette During PIT:

Unsheltered Count:

- Keep mobile device held down or hidden when approaching someone.
- Do not wake someone up if they are sleeping. Calling out “hello” should be enough to determine if they are awake.
- Make plenty of noise as you approach an individual or camp. Try not to surprise anyone with your presence.

Sheltered Count:

- Survey individuals in private spaces whenever possible.
- Reinforce that answering PIT survey is not required to receive shelter services.





Inside the App

A look inside the App

- We will give you access to the App for testing at the end of this training
- For now, we're skipping past the steps:
 1. Download the app
 2. Tap Register
 3. Register
 4. Log In and select "Choose Count"
 5. Join the Count
 6. Click "Get Started"





Unsheltered Survey



NCCEH

Select the Survey activity

Let's look at the different options in the app!



Counting Us

Because Everyone Counts



Get Started!

Change Count

Back NC BoS 2020 PIT Count

This Count Is In Test Mode

Sheltered Homeless Survey

Unsheltered Homeless Person Observation Tally

Unsheltered Homeless Survey

Back NC BoS 2020 PIT Count

This Count Is In Test Mode

Individual or Household?

Individual

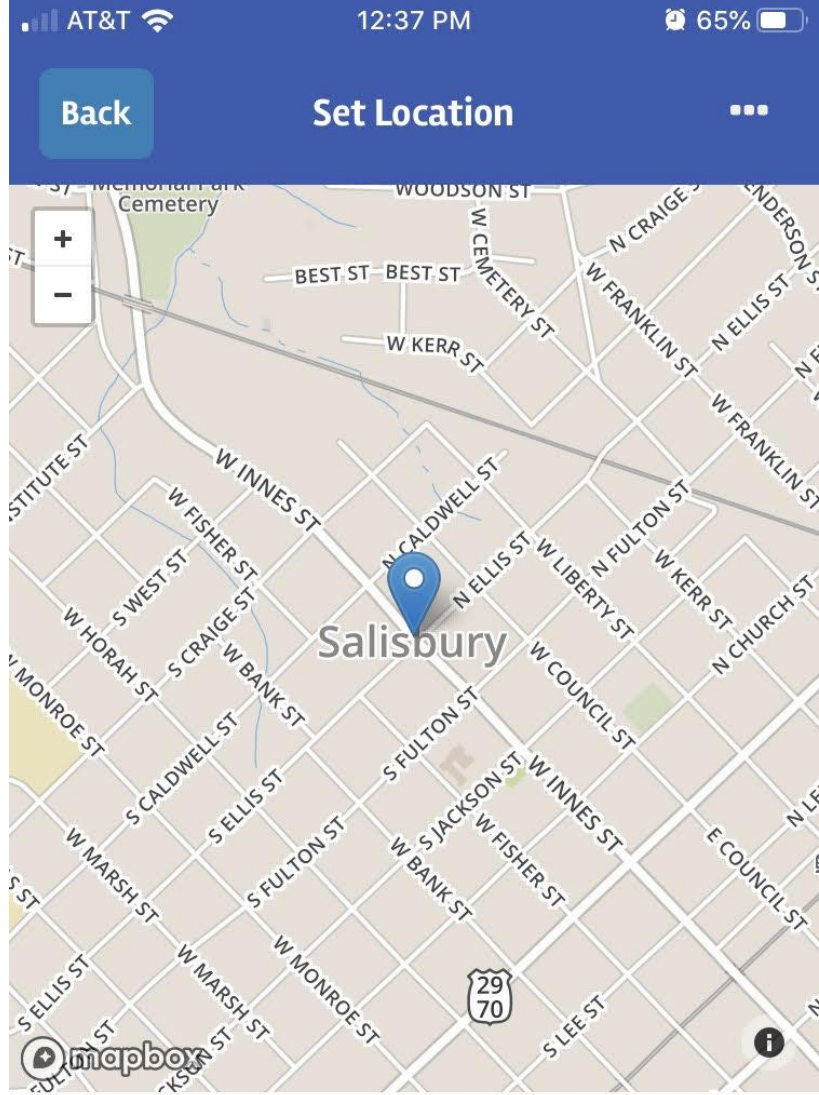
Household

Add your location

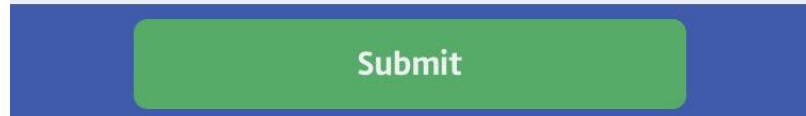
Add the location of this conversation

- Use your device's location OR
- Use an address or intersection





Next Step



Screen for previous interviews

Next question

- We want to make sure we're not double-counting folks!
- If someone has already taken the survey, thank them for their participation and continue to the next person.



Have you already been interviewed today for the Point in Time Count?

Submit Survey

Save Draft

Have you already been interviewed today for the Point in Time Count?

Yes

Submit Survey

Save Draft

Success

Response 1089983094 successfully submitted!

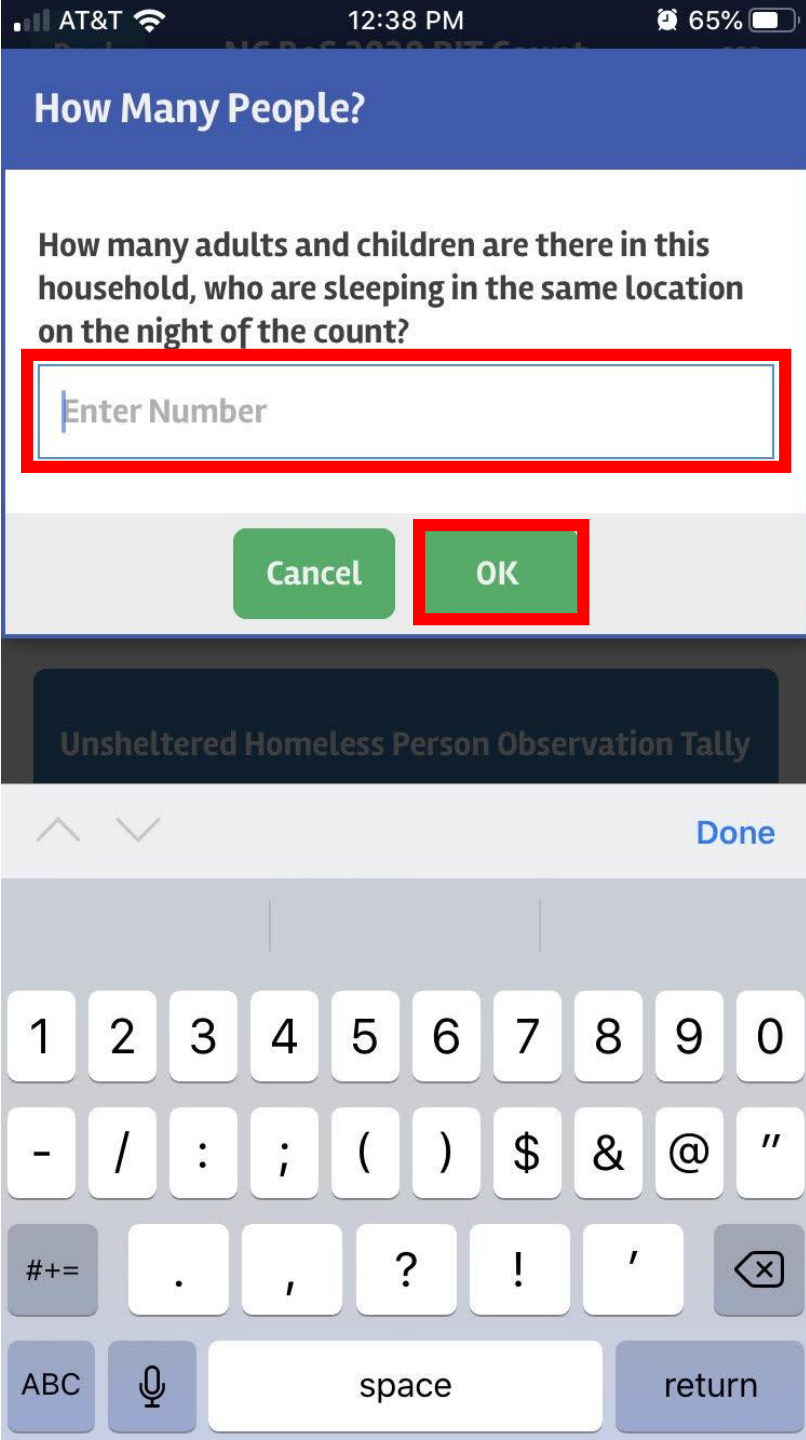
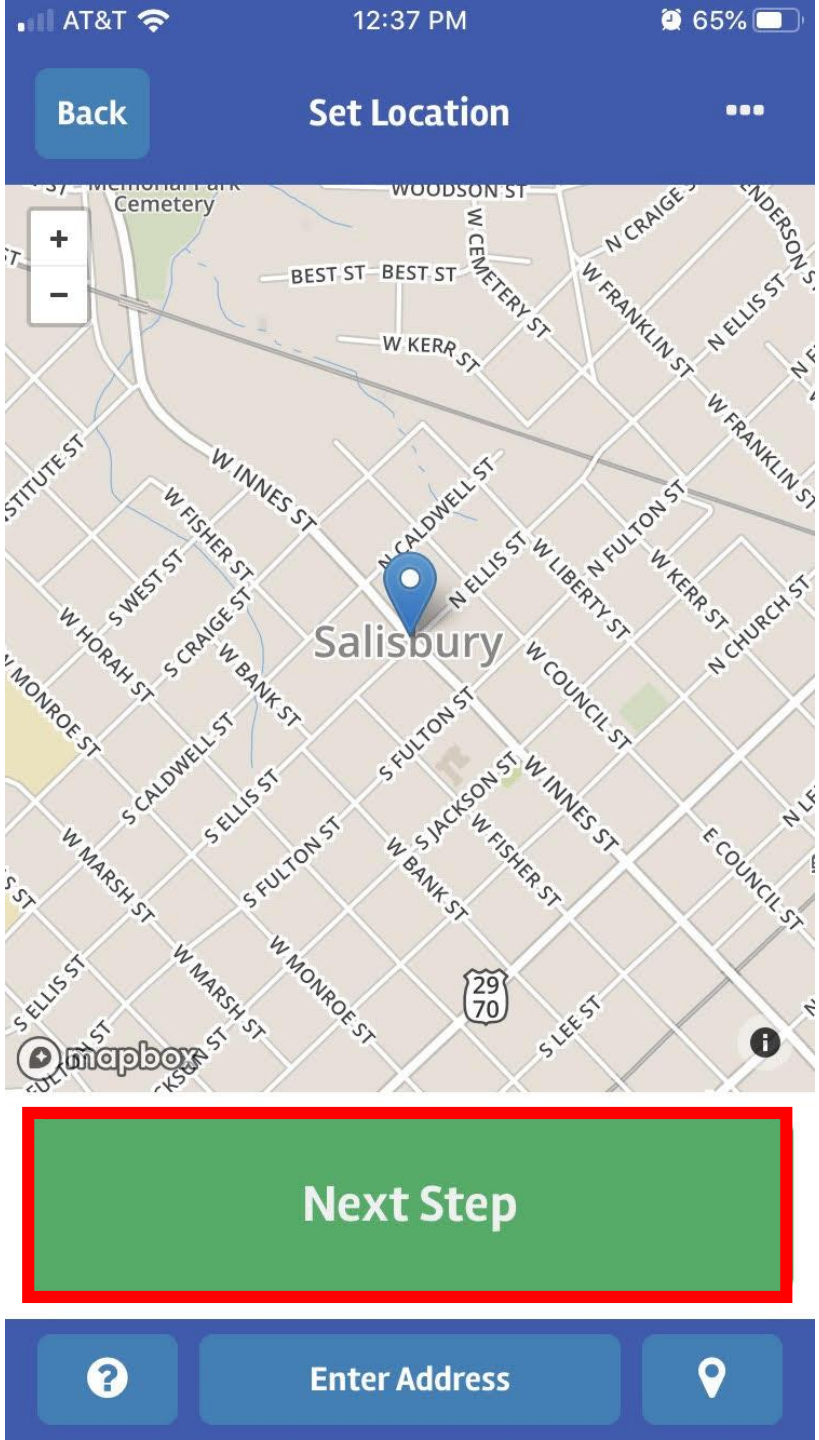
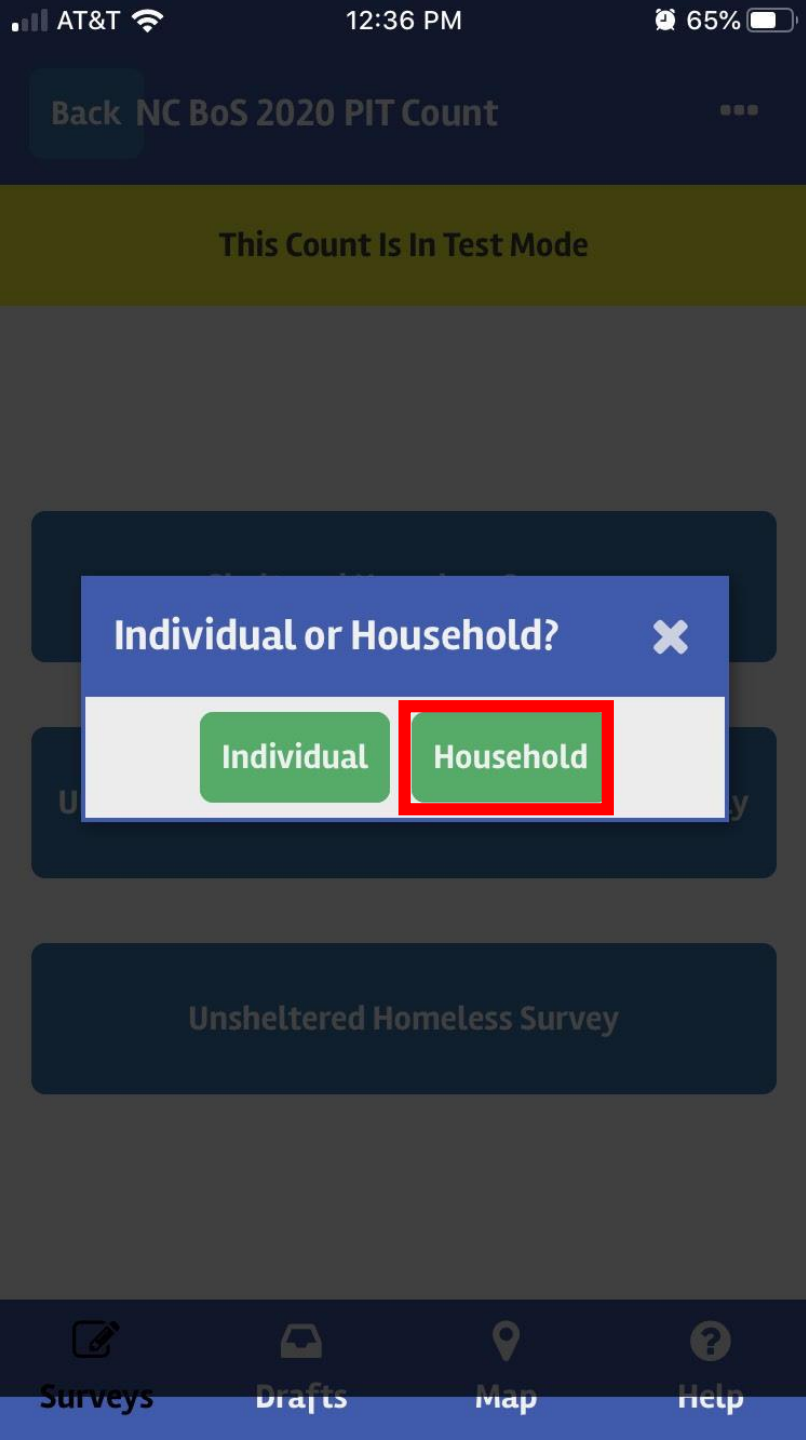
OK

Now let's see the screen for a household

Start with the correct Survey Activity

- Select Sheltered, Observation, or Unsheltered





You are editing a household
You are on member 1 of 3

Relationship to Head of Household

Self

Have you already been interviewed today for the Point in Time Count?



Submit Survey

Save Draft

You are editing a household
You are on member 1 of 3

Relationship to Head of Household

Self

Have you already been interviewed today for the Point in Time Count?

No



Where are you sleeping on the night of the Count?*



Submit Survey

Save Draft



Now we're getting to the main PIT questions!

- Only required questions included
- 1st screen for PIT is if the person has been interviewed already
- 2nd screen for PIT is if the person slept in a HUD Homeless situation

Unsheltered/ Places not meant for human habitation		Sheltered locations / housing / other
<ul style="list-style-type: none">• Street/sidewalk• Vehicle (car, van, RV, truck)• Park• Abandoned building	<ul style="list-style-type: none">• Bus, train station, airport• Under bridge/overpass• Woods/outdoor encampment• Other unsheltered location	<ul style="list-style-type: none">• Emergency shelter• Transitional housing• Motel/hotel• House/apartment• Jail, hospital, treatment program



You are editing a household
You are on member 1 of 3

Relationship to Head of Household

Self

Have you already been interviewed today for the Point in Time Count?



Submit Survey

Save Draft

You are editing a household
You are on member 1 of 3

Relationship to Head of Household

Self

Have you already been interviewed today for the Point in Time Count?

No



Where are you sleeping on the night of the Count?*



Submit Survey

Save Draft

You are editing a household
You are on member 1 of 3

Relationship to Head of Household

Self

Have you already been interviewed today for the Point in Time Count?

No



Where are you sleeping on the night of the Count?*

Under bridge/overpass



What is your first name?

What is your last name?

Where are you sleeping on the night of the Count?*

Under bridge/overpass

What is your first name?

Theodore

What is your last name?

Roosevelt

What are your initials?

What is your gender?

What age range do you fall into?*

What is your first name?

Male

Female

Trans Male (F2M)

Trans Female (M2F)

Gender non-conforming/ Non-binary

Don't Know

Refused

Male

What age range do you fall into?*

What is your date of birth?

What is your first name?

Theodore

What is your last name?

Under 5

5-12

13-17

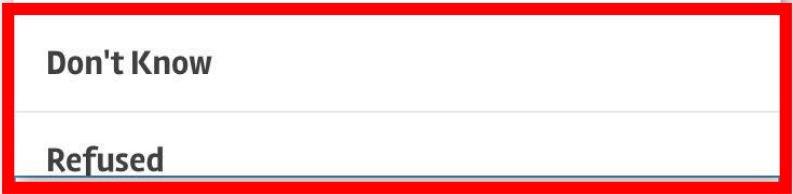
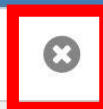
18-24

25-34

35-44

45-54

What is your date of birth?



AT&T 12:42 PM 63%

What is your date of birth?

10/22/1963

What is your age?

54

What is your race? (select all that apply)

White

American Indian or Alaska Native


Done

"54"

1 2 3 4 5 6 7 8 9 0

- / : ; () \$ & @ "

#+= . , ? ! '

ABC  space go

AT&T 12:42 PM 63%

Back Unsheltered Homeless Survey

Are you Hispanic/Latino?

No

Is this the first time you've been homeless?

Yes

How many months have you been homeless this time?

How long in months have you been in this community?

Are you homeless as a result of a natural disaster?

Do you have any substance abuse issues?

AT&T 12:43 PM 62%

Back Unsheltered Homeless Survey

Are you homeless as a result of a natural disaster?

No

Do you have any substance abuse issues?

Alcohol Abuse

Is this a long-term disability that impairs your ability to hold a job or live independently?

Do you have a chronic health condition?

Do you have a mental health diagnosis?

Do you have a physical disability?

Do you have any substance abuse issues?

Alcohol Abuse

Is this a long-term disability that impairs your ability to hold a job or live independently?



Do you have a chronic health condition?

No

Do you have a mental health diagnosis?

No

Do you have a physical disability?

No

Do you have a developmental disability?

Do you receive disability benefits?

Do you have a developmental disability?

No

Do you receive disability benefits?

No

Do you have AIDS or an HIV related illness?

No

Are you currently experiencing homelessness because you are fleeing domestic violence, dating violence, sexual assault or stalking?

Are you a veteran? (served in the US Armed Forces OR been called into active duty as a member of the National Guard or as a Reservist)

Notes

Are you currently experiencing homelessness because you are fleeing domestic violence, dating violence, sexual assault or stalking?

No

Are you a veteran? (served in the US Armed Forces OR been called into active duty as a member of the National Guard or as a Reservist)

Yes

Notes

Submit Survey

Save Draft

Submitting the survey

- Submissions are per person
- If you are out of cell-service or don't have data, use Save Draft
 - Make sure you remember to submit all your drafts once you're back in range!
 - You can view drafts from the home page
- Notes are available if anything else is needed



You are editing a household
You are on member 2 of 3

Relationship to Head of Household

Child

Have you already been interviewed today for the Point in Time Count?

No

Where are you sleeping on the night of the Count?*

With a friend or family in their house/

Submit Survey

Save Draft

You are editing a household
You are on member 3 of 3

Relationship to Head of Household

Spouse/Partner

Have you already been interviewed today for the Point in Time Count?

No

Where are you sleeping on the night of the Count?*

Bus, train station, airport

What is your first name?

What is your last name?

What is your first name?

Maria

What is your last name?

Semple

What are your initials?

MS

What is your gender?

"Semple" Senile Sen please



Are you Hispanic/Latino?

Yes

Is this the first time you've been homeless?

No

How many months have you been homeless this time?

1

How many months did you stay in shelters or on the streets during the past 3 years?

5

How many separate times have you stayed in shelters or on the streets in the past 3 years?

Fewer than 4

How long in months have you been in this community?

Are you currently experiencing homelessness because you are fleeing domestic violence, dating violence, sexual assault or stalking?

Yes

Are you a veteran? (served in the US Armed Forces OR been called into active duty as a member of the National Guard or as a Reservist)

No

Submitting Survey, please wait...

Notes

Empty text input field for notes.

Submit Survey

Save Draft

This Count Is In Test Mode

Success

Response 1677418615 successfully submitted!

OK

Unsheltered Homeless Survey

Let's look at how to submit Saved Drafts





Survey Drafts

Survey Type: Unsheltered Homeless Survey
Date Created: Nov 11, 2019, 12:38 pm
Household ID: 800a8e08-5e95-48fa-9d9b-1bae124b420a



Survey Drafts

Survey Type: Unsheltered Homeless Survey
Date Created: Nov 11, 2019, 12:38 pm
Household ID: 800a8e08-5e95-48fa-9d9b-1bae124b420a



Are you currently experiencing homelessness because you are fleeing domestic violence, dating violence, sexual assault or stalking?

No

Are you a veteran? (served in the US Armed Forces OR been called into active duty as a member of the National Guard or as a Reservist)

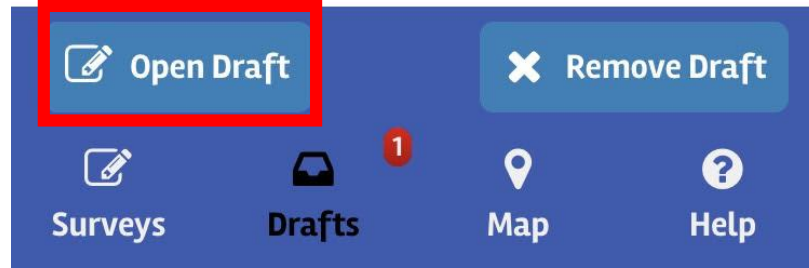
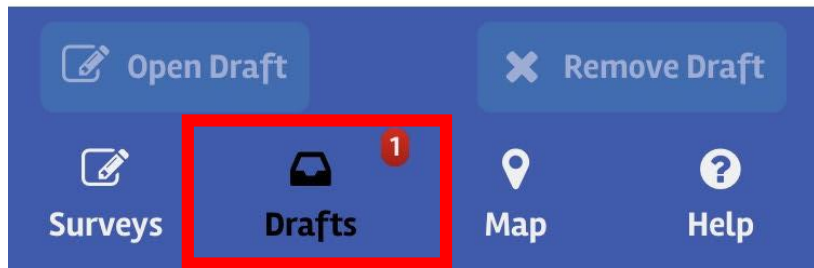
Yes

Notes

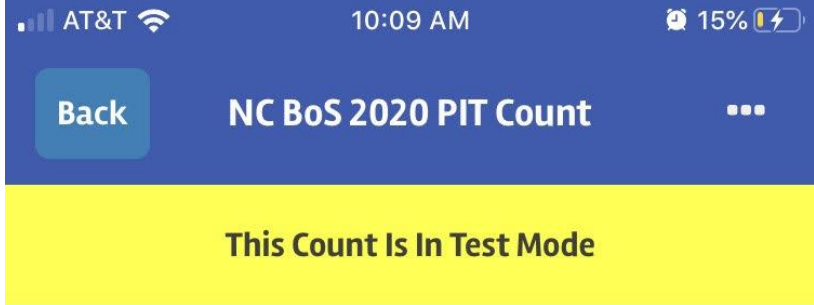
Empty text input field for notes.

Submit Survey

Save Draft



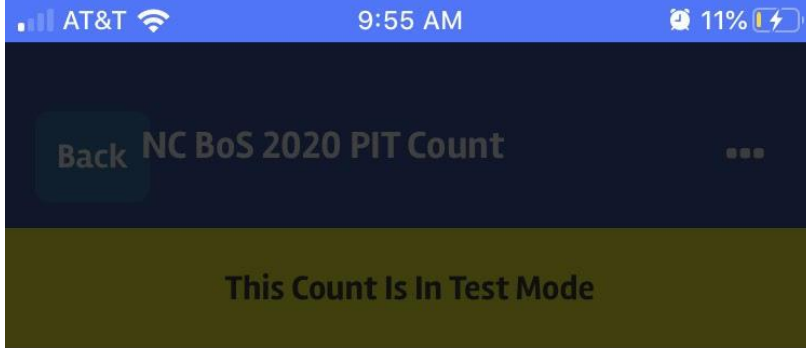
Unsheltered Observation Tally



Sheltered Homeless Survey

Unsheltered Homeless Person Observation Tally

Unsheltered Homeless Survey



Individual or Household?

Individual Household

Unsheltered Homeless Survey



Estimate the age range*

[Dropdown menu]

What is their gender?

[Dropdown menu]

What is their race? (select all that apply)

- White
- American Indian or Alaska Native
- Native Hawaiian/Pacific Islander
- Asian
- Black or African American
- Other
- Don't Know

Estimate the age range*

35-44

What is their gender?

Don't Know

What is their race? (select all that apply)

White

American Indian or Alaska Native

Native Hawaiian/Pacific Islander

Asian

Black or African American

Other

Don't Know

Estimate the age range*

35-44

What is their gender?

Don't Know

What is their race? (select all that apply)

White

American Indian or Alaska Native

Native Hawaiian/Pacific Islander

Asian

Black or African American

Other

Don't Know

Black or African American

Other

Don't Know

Refused

Are they Hispanic/Latino?

Don't Know

Please enter any additional notes

Submit Survey

Save Draft

Black or African American	<input type="checkbox"/>
Other	<input type="checkbox"/>
Don't Know	<input checked="" type="checkbox"/>
Refused	<input type="checkbox"/>

Are they Hispanic/Latino?

Don't Know

Please enter any additional notes

sleeping in car

Submit Survey

Save Draft

Black or African American	<input type="checkbox"/>
Other	<input type="checkbox"/>
Don't Know	<input checked="" type="checkbox"/>
Refused	<input type="checkbox"/>

Are they Hispanic/Latino?

Don't Know

Submitting Survey, please wait...

Please enter any additional notes

sleeping in car

Submit Survey

Save Draft

This Count Is In Test Mode

Success

Response 1125901346 successfully submitted!

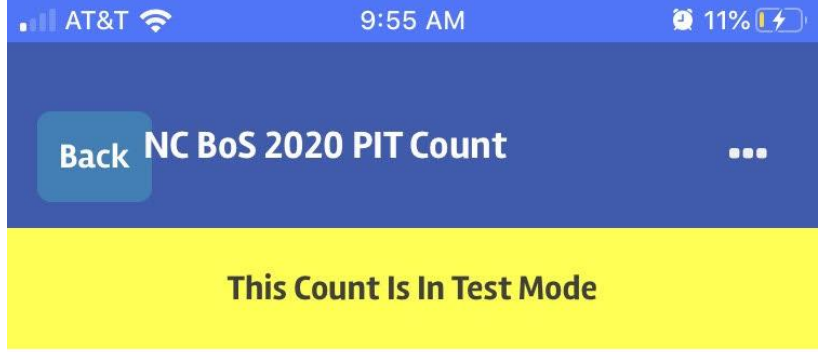
OK

Unsheltered Homeless Survey

Sheltered Survey



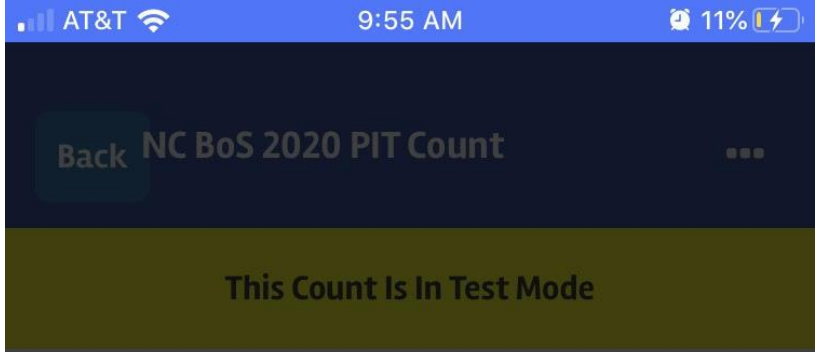
NCCEH



Sheltered Homeless Survey

Unsheltered Homeless Person Observation Tally

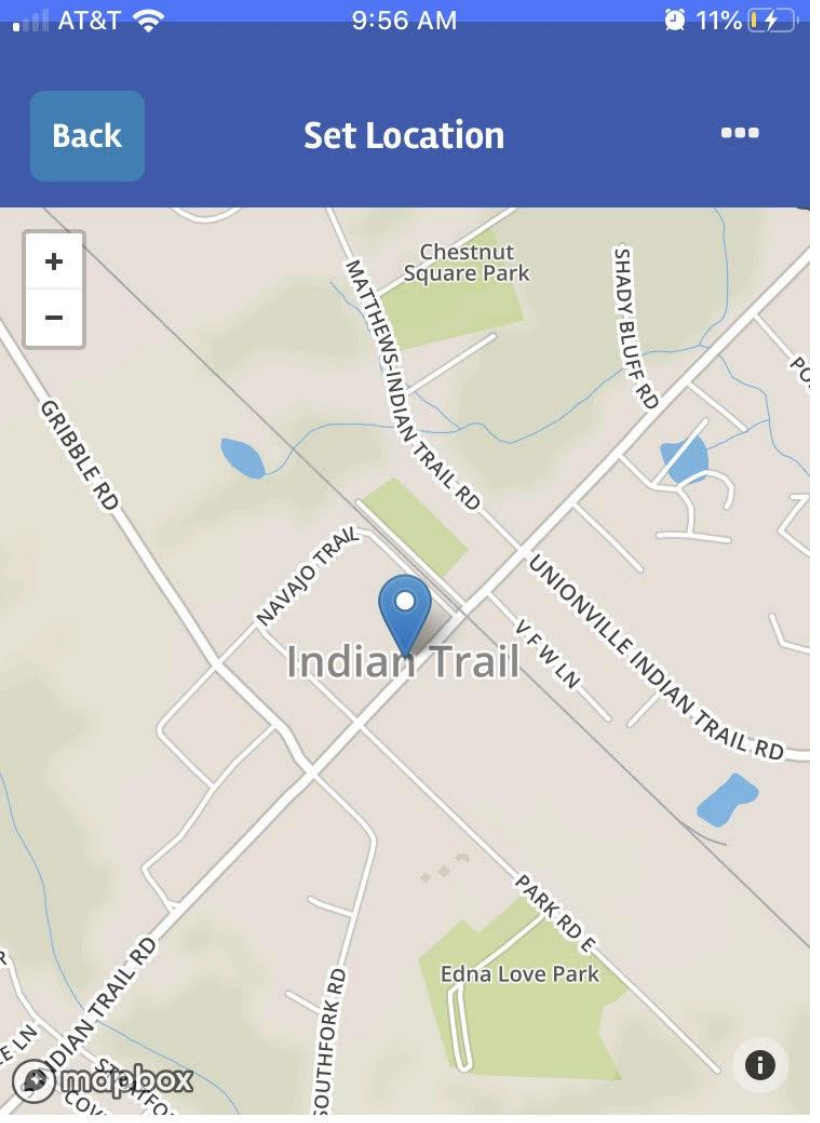
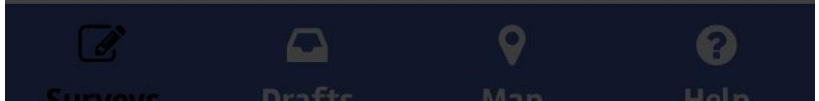
Unsheltered Homeless Survey



Individual or Household?

Individual Household

Unsheltered Homeless Survey



Next Step



Organization*

Select an Organization

Project*

Select a Project

Next Step

Organization*

Select an Organization

Project*

Select a Project

Cancel Done

Test Organization PH

Test Organization TH

Organization*

Test Organization TH

Project*

Select a Project

Cancel Done

TH Organization A

Have you already been interviewed today for the Point in Time Count?

[Redacted dropdown menu]

Submit Survey

Save Draft

Have you already been interviewed today for the Point in Time Count?

No

Personal Info

What is your first name?

Theodora

What is your last name?

Carey

What are your initials?

TC

What is your gender?

Female

What is your gender?

Female

What age range do you fall into?*

[Redacted dropdown menu]

Under 5

5-12

13-17

18-24

25-34

35-44

45-54

American Indian or Alaska Native

Native Hawaiian/Pacific Islander

AT&T 2:48 PM 29%

Back Sheltered Homeless Survey

What is your date of birth?

What is your age?

What is your race? (select all that apply)

White

American Indian or Alaska Native

Clear Cancel Done

May	5	1945
June	6	1946
July	7	1947

AT&T 10:00 AM 12%

Back Sheltered Homeless Survey

What is your date of birth?

06/06/1945

What is your age?

74

What is your race? (select all that apply)

White

American Indian or Alaska Native

Native Hawaiian/Pacific Islander

Asian

Black or African American

Other

Don't Know

AT&T 10:01 AM 13%

Back Sheltered Homeless Survey

Other

Don't Know

Refused

Are you Hispanic/Latino?

No

Homelessness History

Is this the first time you've been homeless?

Yes

How many months have you been homeless this time?

13

Are you homeless as a result of a natural disaster?

No

Do you have any substance abuse issues?

[Dropdown menu]

No

Alcohol Abuse

Drug Abuse

Both Alcohol and Drug

Don't Know

Refused

Do you have a developmental disability?

[Dropdown menu]

Do you receive disability benefits?

[Dropdown menu]

Do you have any substance abuse issues?

Alcohol Abuse [X] [Dropdown]

Is this a long-term disability that impairs your ability to hold a job or live independently?

Do you have a chronic health condition?

[Dropdown menu]

Yes

No

Refused

Don't Know

Do you have a developmental disability?

[Dropdown menu]

Do you have any substance abuse issues?

Alcohol Abuse [X] [Dropdown]

Is this a long-term disability that impairs your ability to hold a job or live independently?

Do you have a chronic health condition?

No [X] [Dropdown]

Do you have a mental health diagnosis?

No [X] [Dropdown]

Do you have a physical disability?

No [X] [Dropdown]

Do you have a developmental disability?

No [X] [Dropdown]

No

Are you a veteran? (served in the US Armed Forces OR been called into active duty as a member of the National Guard or as a Reservist)

Yes

Please remember to thank the person for their time. Use the notes field below to record any additional information that you may feel may be important to collect.

Notes

Age may need to be double checked

Submit Survey

Save Draft

No

Are you a veteran? (served in the US Armed Forces OR been called into active duty as a member of the National Guard or as a Reservist)

Yes

Please remember to thank the person for their time. Use the notes field below to record any additional information that you may feel may be important to collect.

Submitting Survey, please wait...

Notes

Age may need to be double checked

Submit Survey

Save Draft

This Count Is In Test Mode

Success

Response 1773731373 successfully submitted!

OK

Unsheltered Homeless Survey



Beta Testing

Help us test the App!

You can now login to practice!

- Please submit as many individual or household surveys as you'd like
- Try out different survey activities
- No pressure, if you'd like to test the survey later it will be available



Send questions and feedback at hmis@ncceh.org



NCCEH

Getting Started with the Point in Time App

Step 1: Download the Counting Us mobile app from [Google Play](#) or the [App Store](#). Search for the term “Counting Us” or use the QR code to the right to find the app.



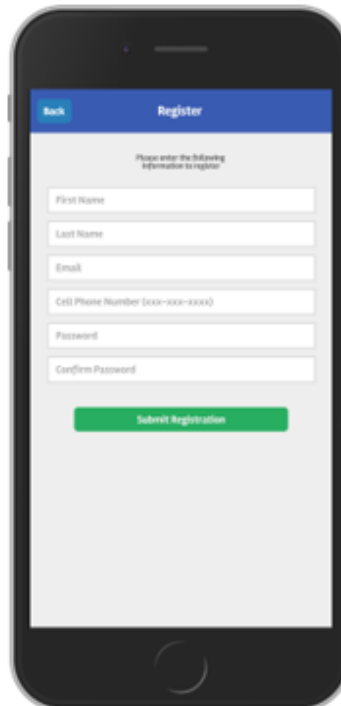
Step 2: Tap Register

This will bring you to the registration form



Step 3: Register

Enter your info and tap “Submit Registration”



Step 4: Enter your info

Tap “Log In”, “Choose Count”, and then “Join New Count”



Step 5: Join a Count

Enter the Setup Key of **NCBOS2020** and tap “Join Count”



Step 6: Get Started

Tap “Get Started” and you are ready to start the count!

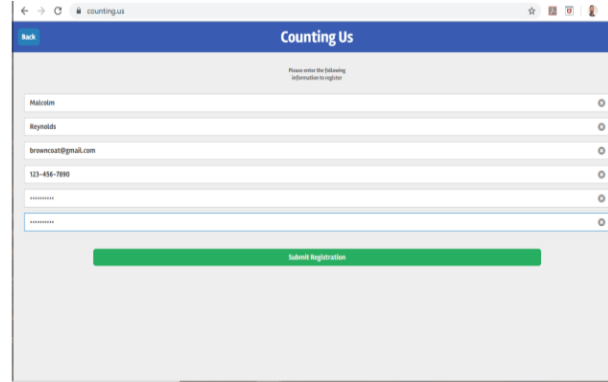


Getting Started with Counting Us Website

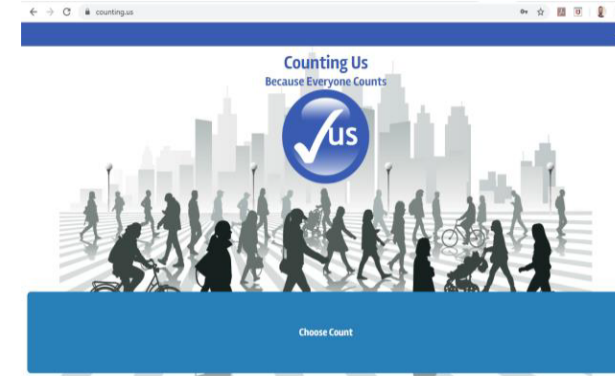
Step 1: Visit counting.us from your web browser and click “Register”



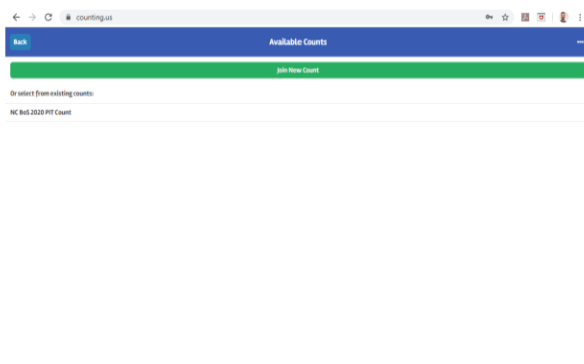
Step 2: Register
Fill in the required information and click “Submit Registration”



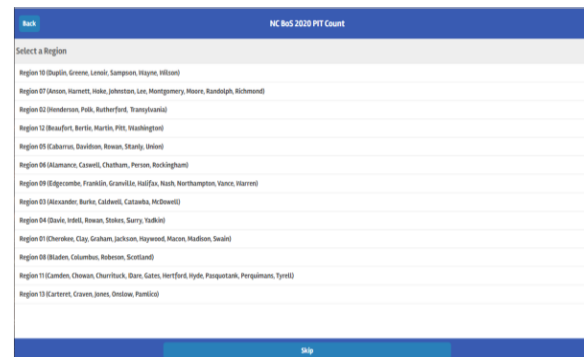
Step 3: Login
Enter your info to Log In and then click “Choose Count”



Step 4: Join New Count
Click Join New Count and Enter Setup Key: **NCBOS2020**



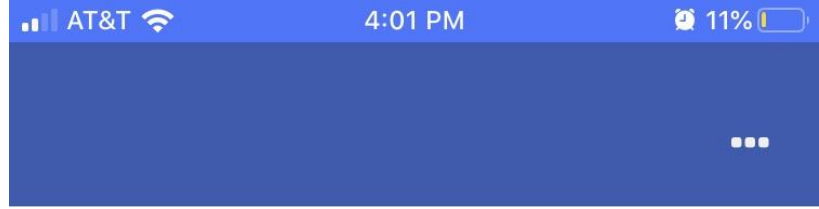
Step 5: Select a Region
Click on the region with your county listed



Step 5: Get Started!
You are ready to start the count!

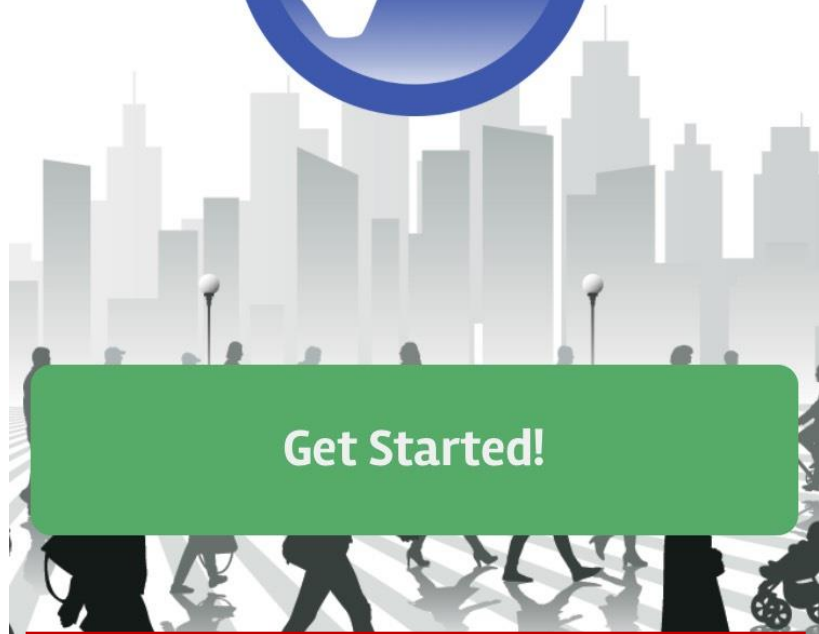


NCCEH



Counting Us

Because Everyone Counts



Get Started!

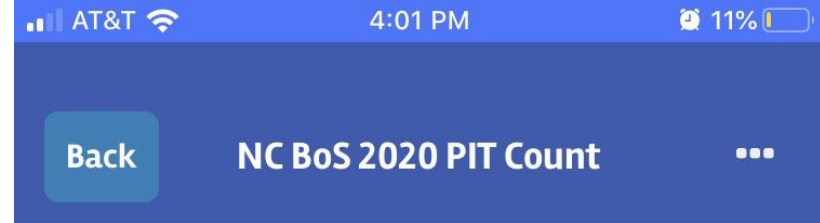
Change Count



Join New Count

Or select from existing counts:

NC BoS 2020 PIT Count



Select a Region

Region 10 (Duplin, Greene, Lenoir, Sampson, Wayne, Wilson)

Region 07 (Anson, Harnett, Hoke, Johnston, Lee, Montgomery, Moore, Randolph, Richmond)

Region 02 (Henderson, Polk, Rutherford, Transylvania)

Region 12 (Beaufort, Bertie, Martin, Pitt, Washington)

Region 05 (Cabarrus, Davidson, Rowan, Stanly, Union)

Region 06 (Alamance, Caswell, Chatham, Person, Rockingham)

Region 09 (Edgecombe, Franklin, Granville, Halifax, Nash, Northampton, Vance, Warren)

Skip

NCCEH Trainings and Open Office Sessions

Date	Time	Focus
November 13	1:30-2:30	Conducting the count & Orientation to the App
November 20	1:30-2:30	Virtual Open Office Session
November 25	1:30-2:30	Conducting the count & Orientation to the App
December 11	1:30-2:30	Virtual Open Office Session
December 18	1:30-2:30	Conducting the count & Orientation to the App
January 15	1:30-2:30	Virtual Open Office Session

Trainings: Conducting the Count & Orientation to the App

Trainings open to all: Regional Team members, Agency Staff, and Volunteers. Cover basics of participating in a count and orientation to the App.

Virtual Open Office Sessions

Virtual Open Office Sessions are for anyone involved in the count can join the call and ask questions about the App, conducting surveys, etc.



Stay Connected

<https://www.ncceh.org/datacenter/pointintimehowto/>

This page on the NCCEH website is the go-to place to find regular updates, trainings, and other important information.



NCCEH

Contact Us!

NCEndHomelessness 

@NCHomelessness 

nc_end_homelessness 

Contact NC Balance of State CoC Staff

bos@ncceh.org

919.755.4393

Contact NCCEH Data Center Help Desk

hmis@ncceh.org

919.410.6997



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