Steering Committee Meeting

January 7, 2020

10:30 AM
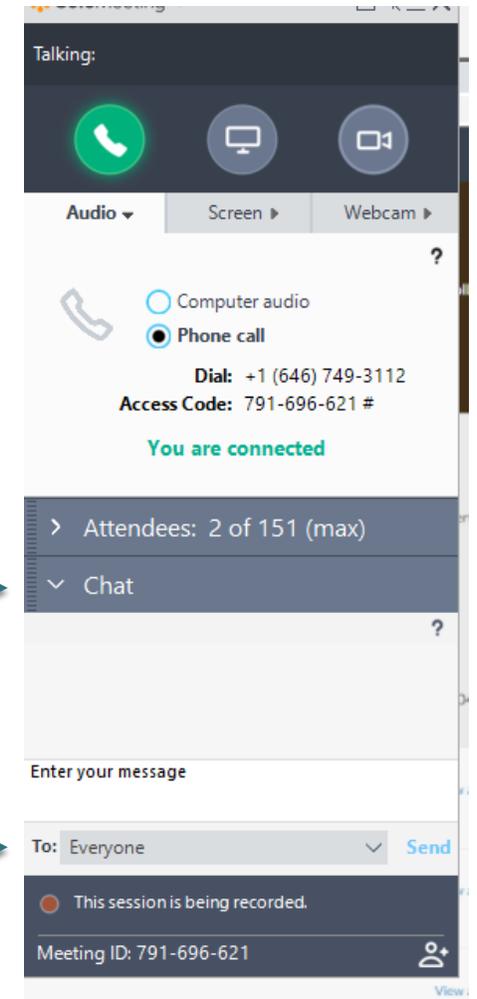
Welcome

Reminders

Your line is muted.
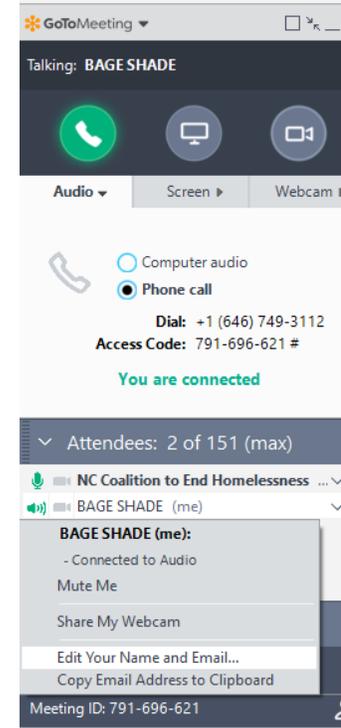
We will unmute the line during Q&A pauses.
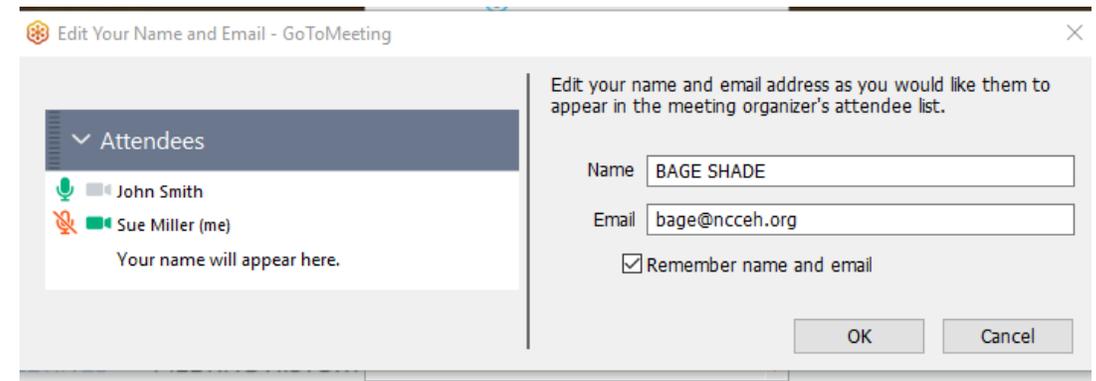
The chat box is available to use anytime.

Roll Call

- We will conduct Roll Call for Regional Leads and at-large members to confirm quorum for voting.

- Other participants should enter their full names so we know they are here and included in the minutes.
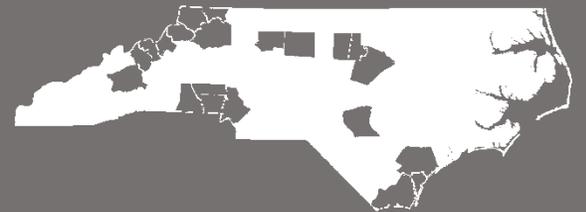
Agenda

Agenda

- Consent Agenda

- Staff Updates

- 2020 Steering Committee Member Introductions

- Coordinated Entry Evaluation

- SSVF Letter of Support

- 2020 Point-in-Time/Housing Inventory Count Update

- Funding and Performance Subcommittee Update

Review & approve consent agenda

Consent agenda:

https://www.ncceh.org/bos/steeringcommittee/
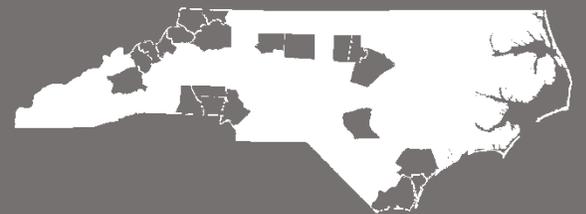
- The consent agenda was sent to the Steering Committee prior to the meeting as part of a board packet.
- The consent agenda will be voted on as a whole at the beginning of each meeting.
- Steering Committee members may request to remove an item from the consent agenda for additional discussion.

Changes or discussion?

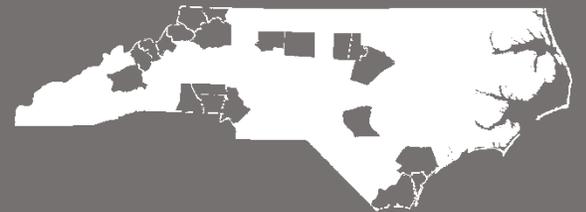# Staff Updates

2020 Steering Committee Introductions

Introducing the 2020 NC BoS Steering Committee

- Each member (including alternates) will briefly introduce themselves:
  - Name, Agency, Title
  - How long have you served on the Steering Committee?
  - What unique experience do you bring to the Steering Committee?
  - What do you hope to accomplish with the Steering Committee this year?

2019 Regional Steering Committee Members

	Regional Lead	Alternate
Region 1	Not submitted	Not submitted
Region 2	Kristen Martin	Emily Lowery
Region 3	Sabra Rock	Gail Henson
Region 4	Mary Boyles	Teena Willis
Region 5	Melissa McKeown	Andrea Merrimen
Region 6	LaTonya Penny	Natasha Elliott
Region 7	Not submitted	Not submitted

2019 Regional Steering Committee Members

	Regional Lead	Alternate
Region 8	Not Submitted	Not Submitted
Region 9	James Mercer	Melissa Elliott
Region 10	LaTasha McNair	DJ Coles
Region 11	Melissa Eastwood	Cherri Brunson
Region 12	Jim Cox	Tujunda Sanders
Region 13	Tharesa Lee	Not Submitted

2019 At-large Members Slate

Lived Experience	
Eric Edwards, Transylvania Association for Disabled Citizens	
Partner Sectors	
Deena Fulton, North Carolina Coalition Against Domestic Violence	Parker Smith, Pisgah Legal Services
Ellen Blackman, NC Housing Finance Agency	Todd Rosendahl, Point Source Youth
Michael Dineen, PHA City of Lenoir	Brooks Ann McKinney, Moses Cone Health
Government	
Angela Harper King, NC DHHS, Division of MH/DD/SA Services	Lisa Phillips, NC Homeless Education Program, DCDPI
Jessa Johnson, NC DHHS, Supportive Housing	

Next steps

- All Steering Committee members will need to complete the Conflict of Interest form.

- All Regional Committees are asked to submit names and contact info for their leadership positions to NCCEH staff: https://forms.gle/tnicGGYaAHiGb2Mw6

- Watch the Steering Committee Orientation Webinar: This webinar is highly encouraged for new Steering Committee members and a good refresher for standing Steering Committee members
  - Recording: http://bit.ly/2ZAEzKt

2020 Steering Committee Meetings

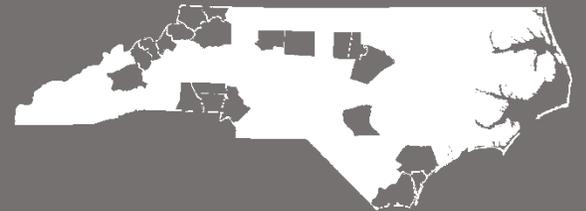|	
January 1/7/2020	July 7/7/2020
February 2/4/2020	August 8/4/2020
March 2/3/2020	September 9/1/2020
April 4/7/2020	October 10/6/2020
May 5/5/2020	November 11/3/2020
June 6/2/2020	December 12/1/2020

Annual Coordinated Entry Evaluation

The CoC evaluates the CE system to understand how we are doing and mark areas for improvement.

Current CE evaluation framework:

- Surveys provided to:
  - People currently experiencing homelessness, after VI-SPDAT
  - People in RRH and PSH programs
  - CE participating providers
- RRH surveys distributed on rolling basis
- VI-SPDAT surveys during two-week period (set by Coordinated Entry Council)
- PSH surveys during two-month period, end the same week as VI-SPDAT surveys (set by CEC)

RRH surveys should be distributed now

- To all currently enrolled RRH clients

- To all future RRH clients, on a rolling basis

- All materials available at www.ncceh.org/coordinatedentry

CEC decided to end survey collection April 4.

- Surveys should be distributed with every VI-SPDAT for 2 weeks starting Sunday, March 22.

- Surveys will be distributed to PSH clients (only those enrolled in the last year) for 2 months prior, starting February 4

CE Evaluation Timeline

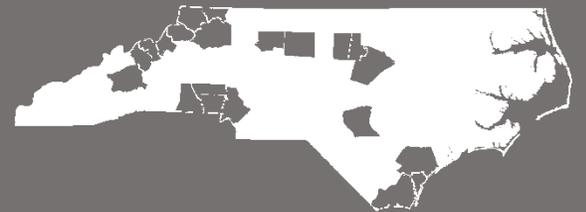| Activity	Start	Finish
Surveys distributed to RRH clients	Ongoing	
Surveys distributed to PSH clients	February 4, 2020	April 4, 2020
Survey distributed to people receiving VI-SPDAT	March 22, 2020	April 4, 2020
All surveys collected and turned in to NCCEH	March 22, 2020	April 10, 2020
Survey data analysis by NCCEH	April 10,2020	May 1, 2020
Analysis presented to Coordinated Entry Council	May 18, 2020	
Analysis presented to Steering Committee	June 2, 2020	

We need your help!

- To be a robust evaluation we need enough data from each region.

- We plan to provide a regional breakdown (per ESG office request) in the analysis this year.

- Having few respondents from a region could mis-represent the CE process in that region.
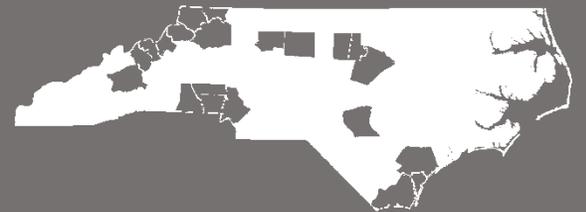
SSVF Letter of Support

Supportive Services for Veteran Families Program (SSVF)

- Serves Veteran households

- Provides Rapid Re-housing and Prevention services

- Application due January 31

- Letter of Support requires agency to

  - Participate in Regional Committees
  - Participate in the PIT Count
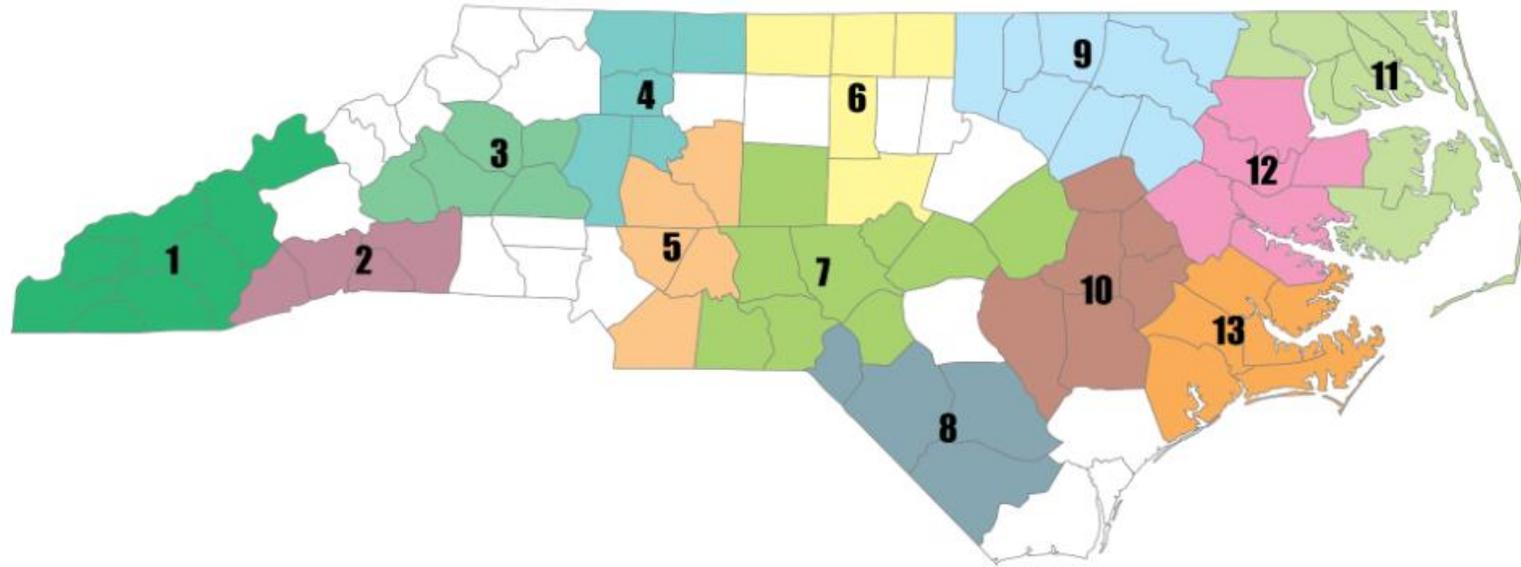 - Take all referrals through the Coordinated Entry System

2020 Point-in-Time/Housing Inventory Count

Our goal for 2020

The NC Balance of State CoC will complete an accurate and comprehensive Point-In-Time and Housing Inventory Count in 2020 throughout all of our regions.

"Snapshot" of our system

The count is a snapshot of homelessness on a given night. (January 29, 2020)

PIT/HIC data is an important tool and resource for your communities

Inclusive count of homeless populations

Includes non-HMIS agencies

Includes unsheltered homeless populations

Can use local and regional data to:

Understand size/scope of homeless populations

Assess system for gaps (do your programs match your populations needs?)

Track increases/decreases

Locate and engage unsheltered homeless populations

Raise community and political awareness of homelessness

Key Terms

Point-In-Time Count (PIT)

Count of people experiencing homelessness on one night

Housing Inventory Chart (HIC)

Count of the beds in the homelessness system

Temporary: Shelters and Transitional Housing
- While here, people are counted as experiencing literal homelessness in the PIT

Permanent: Rapid Rehousing and Permanent Supportive Housing
- While here, people are not counted as experiencing homelessness – but we still use the surveys to inform our reports!

Regional Teams

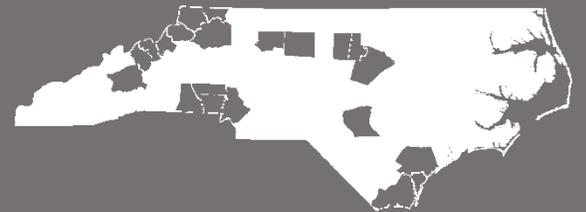| Date	Benchmark
January	Keep NCCEH and Regional Committee informed of progress and participate in planning calls with other regional teams.
January	Train all volunteers and finalize logistics for the night of the count and up to 7 days after for service-based counts
January 8	Regional Lead update call
January 15	Final Virtual Open Office Session
January 29	2020 PIT/HIC Count Day!
February	Wrap Up: Regional Committee works with Regional Count Team to thank team members, agencies, donors, and volunteers

Stay Connected

https://www.ncceh.org/datacenter/pointintimehowto/

This page on the NCCEH website is the go-to place to
find regular updates, trainings, and
other important information.

Funding and Performance Subcommittee Update

FPS has a specific role to play for the NC BoS CoC.

From the NC BoS CoC Governance Charter, the FPS will:

- Assist the Steering Committee to set goals and priorities for the CoC and to make funding decisions.

- Analyze relevant data including, but not limited to, system performance measures, progress toward ending homelessness among subpopulations, and resource allocation.

FPS will be working to fulfill its role to look at and share data regularly.

- Work with HMIS@NCCEH to pull data from HMIS.

- As a subcommittee, assess available information and develop a shared knowledge about what is happening in the CoC.

- Work with NC BoS CoC staff to create a dashboard to share monthly with the Steering Committee.

- Discuss what steps might be taken to have a greater impact and bring this wisdom to the Steering and Regional Committees.

Bringing together pieces of the puzzle

Looking at data regularly gives us insight into our system:

- What is the scope of our work?

- What are some of the major activities?

- What is happening over time?

- Is there any impact if we change how we do things?

- Are there ways to improve our data?

FPS will develop a dashboard that the Steering Committee will review at each meeting!
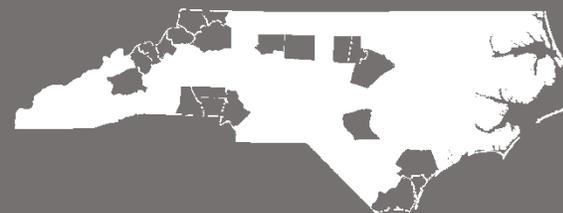
Dashboards as a tool can:

- Demystify data

- Replace complexity with insight

- Draw attention to important data

- Increase interactivity and exploration

- Develop strategies for impact

Hope to have an initial dashboard to use at the February 2020 Steering Committee meeting!

Meetings and Reminders

Meetings & Reminders

- <u>PIT/HIC Lead Update Call</u>
  - Wednesday, January 8, 1:30-2:30 PM
  - To join the meetings, log in here: <u>https://global.gotomeeting.com/join/791696621</u>
  - Audio: (646) 749-3112 and Access Code: 791-696-621

- <u>PIT Virtual Open Office Session</u>
  - Wednesday, January 15, 1:30-2:30 PM
  - To join the meetings, log in here: <u>https://global.gotomeeting.com/join/791696621</u>
  - Audio: (646) 749-3112 and Access Code: 791-696-621

- <u>Funding and Performance Subcommittee Meeting</u>
  - January 17, 1:00-2:30 PM
  - We are accepting new members to serve on this committee. Please email <u>bos@ncceh.org</u> if interested.
  - Presentation: <u>https://global.gotomeeting.com/join/791696621</u>
  - Audio: (646) 749-3112 Access Code: 791-696-621

Meetings & Reminders

- Call for ESG Workgroup members

  - If you are interested in serving on the ESG Workgroup, submit your information here: https://forms.gle/vbnkPFu3u1Nyewn78

- Coordinated Entry Council Meeting

  - TBD (rescheduling due to MLK Holiday)

  - Presentation: https://global.gotomeeting.com/join/791696621

  - Audio: (646) 749-3112 Access Code: 791-696-621

Adjournment

Next Steering Committee Meeting:

Tuesday, February 4, 10:30 AM – 12:00 PM

Keep in touch
   bos@ncceh.org
   919.755.4393

Roll Call

- Other participants should enter their full name so we know they are here and included in the minutes.