



Piedmont Regional Committee

Case Conferencing

Date: Wednesday, December 11, 2019

Location: My Father's House, 769 Sunderland Rd SW, Concord, NC

Meeting Minutes

Meeting Facilitated By: Teresa Robinson

Attendees:

Mary Ann Daley	Crisis Ministries of Davidson County	Case Manager
Melissa McKeown	Community Shelter of Union County	COO
Andrea Merriman	Esther House	Program Services Coordinator
Bill Marsh	Veterans Services	Case Manager
Kristen Armstrong	Community Shelter of Union County	Client Services Navigator

Agenda

- Updates:
 - Union- still holding monthly meetings with THRIVE (homeless taskforce), hosting a luncheon in January to discuss challenges with employment with homeless service providers
 - Davidson- no new information
 - HVRP- still in need of referrals
- Current Data Challenges:
 - not every shelter is entering VI-SPDATs in HMIS
 - not everyone in our community is being represented on the By-Name list
 - effects of under and over representation of data
- Review of Referrals for 2019
 - CL RRH- 32 households served
 - CSUC RRH- 215 enrolled (fiscal year, 2019)
 - VOA Referrals- 25
 - HVRP Referrals- 3
- Dynamic Prioritization
 - Discussion of process change and how it will affect our region
 - Changing the language used around assessing households in each county
 - Consistent and meaningful conversation about assessments and Coordinated entry
 - Who needs to “be in the room” to assist you with the new process?
- Coordinated Entry Annual Evaluations
 - RRH evaluations will be on-going throughout the year. All information (surveys and directions) can be found at www.ncceh.org/bos/coordinatedentry

- Please review webinar on annual evaluations if your agency did not attend
- 2020 evaluations will happen in Spring 2020 for PSH and RRH
 - RRH surveys can be turned in on a rolling basis or all at once
 - More details to come
- Webpage
 - <http://www.ncceh.org/box/region 5/>

Next Meeting

January 8th, 2020