



North Carolina Coalition

securing resources ■ encouraging public dialogue ■ advocating for public policy change

to End Homelessness

NC SOAR: SSI/SSDI, Outreach, Access and Recovery

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As of October 1, 2019

NC SOAR Outcomes

Total usable outcomes reports received*	3,327
Total Approved	2,535
Total Denied	779
Total Death Before Decision	13
Average time between completion of application and determination for initial applications	101 days
Median number of days between completion of application and determination on initial applications	86 days
Percentage of caseworkers becoming the 1696	98%
Average length of time homeless	3 years
Percentage of applications approved (not including deaths before decisions)	76%
Percentage that required CE	37%
Amount of income brought into state since June 2, 2010 (includes first year of annual income and back pay awarded to applicants)	\$34,188,595.37

*Outcome reports are cumulative and are based on data received since 2008. Some outcomes forms are received and do not have enough completed fields to be considered 'usable' for the purposes of data collection. Appropriate follow-up is done with submitting caseworkers, but when no further information is available we consider these submitted forms to be unusable. Outcomes include cases at three stages: Initial Applications, Reconsiderations, and Appeals.

County	# of Outcomes	Approval Rating	Dedicated staff?
Alamance	7	100% (7/7)	N
Beaufort	1	100% (1/1)	N
Bladen	2	0% (0/2)	N
Brevard	1	100% (1/1)	N
Brunswick	5	60% (3/5)	N
Buncombe	544	75% (406/542); 2 Deaths Before Decision	Y: 1 FTE, 2 PTE
Burke	28	96% (27/28)	Y: 1 FTE
Cabarrus	1	0% (0/1)	N
Caldwell	2	50% (1/2)	N
Carteret	1	100% (1/1)	N
Catawba	58	79% (46/58)	Y: 1 FTE
Chatham	3	67% (2/3)	N
Cleveland	17	59% (10/17)	N
Craven	1	100% (1/1)	N
Cumberland	23	65% (15/23);	N
Davidson	7	86% (6/7)	N
Durham	452	84% (379/451); 1 Death Before Decision	Y: 1 FTE, 1 PTE
Edgecombe	4	50% (2/4)	N
Forsyth	170	87% (148/170)	N
Gaston	19	95% (18/19)	Y: 1 PTE
Granville	3	67% (2/3)	N
Guilford	151	57% (85/151)	Y: 3 FTE
Haywood	1	100% (1/1)	N
Henderson	56	60%(33/55); 1 Death Before Decision	N
Iredell	86	90% (77/86)	Y: 1 FTE
Jackson	1	0% (0/1)	N
Lenoir	1	100% (1/1)	N
Macon	1	0% (0/1)	N
Madison	1	100%(1/1)	N
Martin	2	50% (1/2)	N
McDowell	3	67% (2/3)	N
Mecklenburg	465	83% (384/463); 2 Deaths Before Decision	Y: 4 FTE, 1 PTE
Nash	1	100% (1/1)	N
New Hanover	659	71% (467/658); 1 Death Before Decision	Y: 2 FTE
Onslow	2	100% (2/2)	N
Orange	59	84% (49/58); 1 Death Before Decision	Y: 1FTE
Pasquotank	2	50%(1/2)	N
Pender	4	25% (1/4)	N
Person	1	100% (1/1)	N
Pitt	81	59% (47/80) 1 Death Before Decision	Y: 1 PTE
Polk	1	100%(1/1)	N
Robeson	3	33%(1/3)	N
Rockingham	2	100% (2/2)	N
Rowan	1	100%(1/1)	N
Rutherford	1	100% (1/1)	N
Sampson	1	100%(1/1)	N
Stanly	1	100% (1/1)	N
Surry	3	0% (0/3)	N
Transylvania	3	67% (2/3)	N
Union	5	100% (4/4) 1 Death Before Decision	N
Vance	5	100% (5/5)	N
Wake	354	76% (269/354)	Y: 4 FTE
Watauga	4	50% (2/4)	N
Wayne	9	89% (8/9)	N
Wilkes	1	100% (1/1)	N