

# NC Balance of State CoC HMIS Users Meeting

September 2019



**NC COALITION** to  
**HOMELESSNESS** end


# Pre-Meeting Quick Tip:

Did you know that HMIS can track a client's Case Manager contact?




# Record the client's Case Manager

1. Go to a client's profile through *ClientPoint*
2. Click on the *Case Managers* tab
3. Click on *Add Case Manager*


**Client - (90) Doe, Jane** 

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 (90) Doe, Jane  
Release of Information: **Ends 08/05/2020**

-Switch to Another Household Member- ▾


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**Client Information** | **Service Transactions** 

Summary | Client Profile | Households | ROI | Entry / Exit | **Case Managers** | Case Plans | Assessments

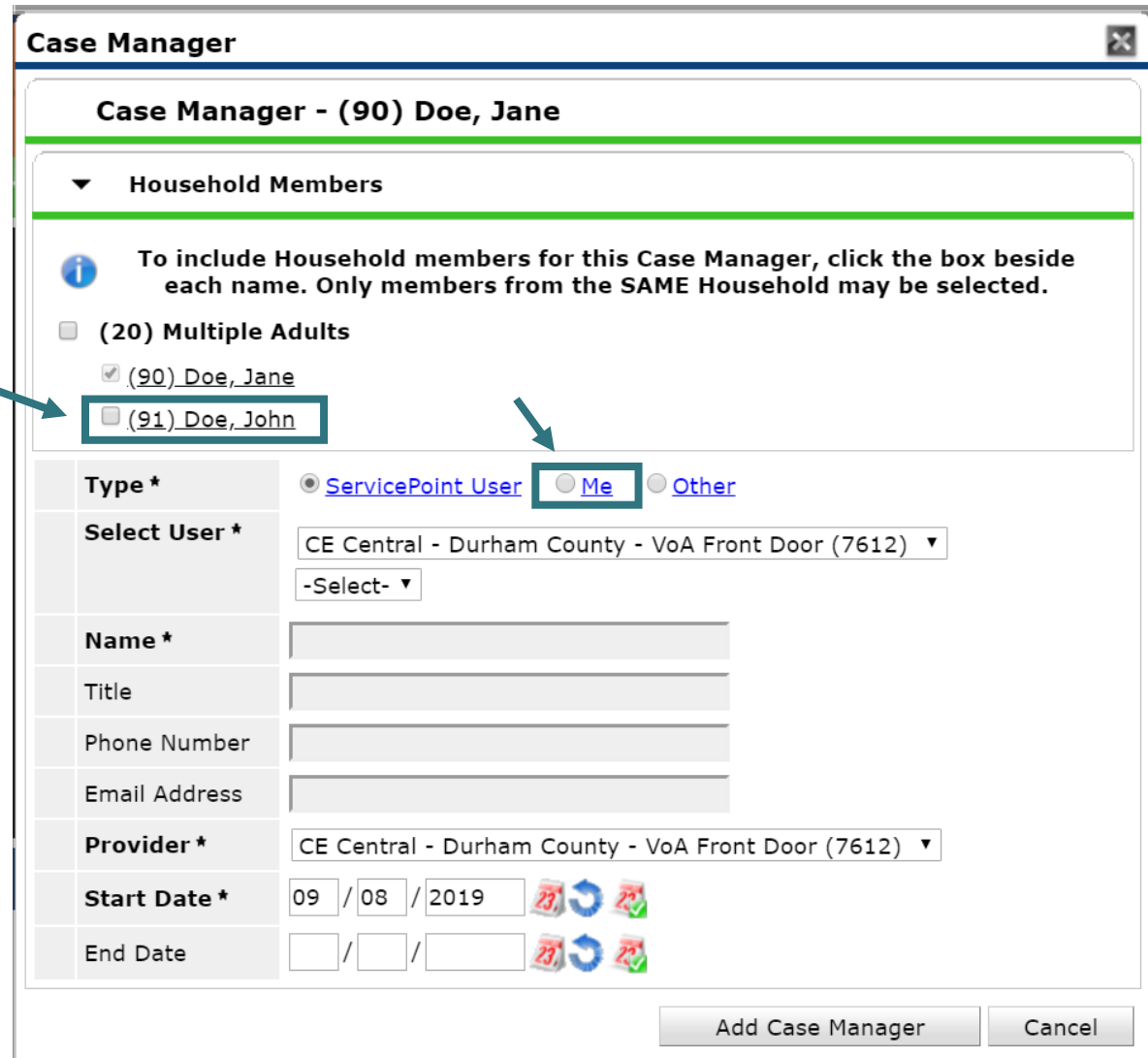
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**Case Managers**

Name	Provider	Phone Number	Start Date	End Date
<input type="button" value="Add Case Manager"/>  <b>No matches.</b>				

# Identify yourself as Case Manager

4. Check the box of all current *Household Members* so that no matter which client is selected, the correct staff member will appear.
5. If the Case Manager will be you, select *Me* as the *Type*








The screenshot shows a web form titled "Case Manager" with a sub-header "Case Manager - (90) Doe, Jane". Under the "Household Members" section, there is an information icon and text: "To include Household members for this Case Manager, click the box beside each name. Only members from the SAME Household may be selected." Below this, there are two entries: "(20) Multiple Adults" with a checked checkbox, and "(90) Doe, Jane" with a checked checkbox. The entry "(91) Doe, John" has an unchecked checkbox, which is highlighted with a blue box and a blue arrow pointing from the text in step 4. Below the household members, there are radio buttons for "Type": "ServicePoint User", "Me", and "Other". The "Me" radio button is selected and highlighted with a blue box and a blue arrow pointing from the text in step 5. Other fields include "Select User" (dropdown menu), "Name", "Title", "Phone Number", "Email Address", "Provider" (dropdown menu), "Start Date" (calendar), and "End Date" (calendar). At the bottom right, there are "Add Case Manager" and "Cancel" buttons.



# Select a different Case Manager


6. If the Case Manager will be another HMIS User, keep *Type as ServicePoint User*.
  - a) Next, change the *Select User* dropdown to the project where staff are assigned.
  - b) Then, select the name of staff who is the client's Case Manager.
7. Contact information will automatically appear if it is connected to the staff's HMIS profile.

<b>Type *</b>	<input checked="" type="radio"/> <a href="#">ServicePoint User</a> <input type="radio"/> <a href="#">Me</a> <input type="radio"/> <a href="#">Other</a>
<b>Select User *</b>	CE Central - Durham County (7610)  
<b>Name *</b>	-Select- 
<b>Title</b>	Chiquita Joseph (9716) Durham CE Administrator (9631) Jeremy Hiles (9710) Lavette Williams (9709)
<b>Phone Number</b>	Marsheia Frazier (9714) 
<b>Email Address</b>	Meaghan Tyson (9713) Nicole Gaines (9712)
<b>Provider *</b>	Sasha Schontten (9717) Victor Joyner (9718)
<b>Start Date *</b>	Wynter Arrington (9715) Yvonne Roberts (9711)


Front Door (7612) 

# Case Manager is saved!

8. The *Provider* will list your current EDA mode. Keep that to confirm the agency/project staff work for.
9. Click *Add Case Manager* to save.

**Client - (90) Doe, Jane** 

---

 (90) Doe, Jane  
Release of Information: **Ends 08/05/2020**

-Switch to Another Household Member-




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**Client Information** **Service Transactions**

Summary | Client Profile | Households | ROI | Entry / Exit | **Case Managers** | Case Plans | Assessments

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**Case Managers**

	Name	Provider	Phone Number	Start Date	End Date
  	Chiquita Joseph	CE Central - Durham County - VoA Front Door		09/08/2019	

Showing 1-1 of 1

# NC Balance of State CoC HMIS Users Meeting

September 2019



**NC COALITION** to  
**HOMELESSNESS** end

# Agenda

September 2019

## **System Updates**

HMIS@NCCEH assessments

Hurricane Dorian

HMIS Data Standards 2020 Updates

HMIS CoC-APR and ESG-CAPER Report Updates

## **How can we help?**

Enter Data As & Back Date modes

NC County of Service & Client Location

Reason for Leaving & Destination

## **What's Next**



NCCEH



# Welcome

## Reminders

Your line is muted. We will unmute the line during Q&A pauses.

The chat box is available



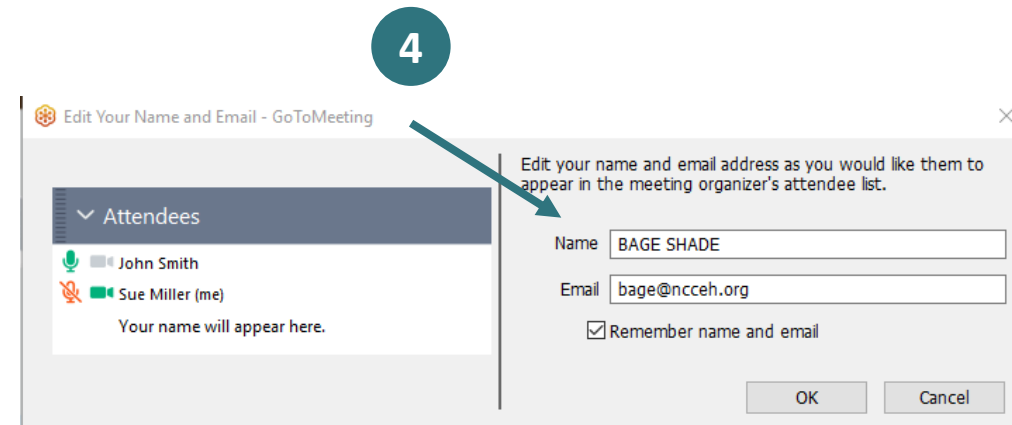
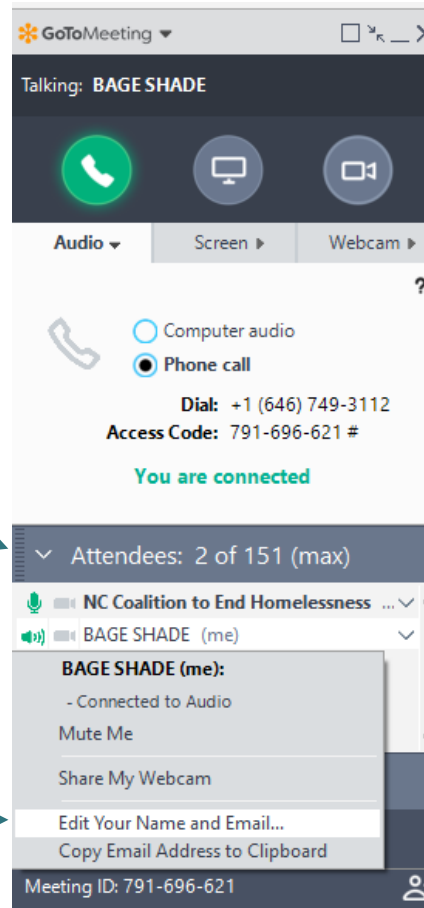
The screenshot shows the GoToMeeting interface. At the top, there are icons for Talking, Audio, Screen, and Webcam. Below these, there are radio buttons for 'Computer audio' and 'Phone call', with 'Phone call' selected. The dial number is '+1 (646) 749-3112' and the access code is '791-696-621 #'. A green message says 'You are connected'. Below this, there is a section for 'Attendees: 2 of 151 (max)' and a 'Chat' section with a dropdown arrow. At the bottom, there is a text input field labeled 'Enter your message', a 'To:' dropdown set to 'Everyone', and a 'Send' button. A notification at the bottom says 'This session is being recorded.' and the meeting ID is '791-696-621'.



# Make sure you're counted!

Enter your name(s) so we know you are here

- 1 Click Attendees
- 2 Click on (me)
- 3 Click Edit your Name and Email...





# System Updates

# HMIS@NCCEH Assessments - Updates

## Hurricane Dorian added to NC Natural Disaster sub-assessment

On Paper

<b>NC NATURAL DISASTER/STORM – Are you experiencing homelessness due to a recent natural disaster/storm?</b>				
<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Client doesn't know	<input type="checkbox"/> Client refused	<input type="checkbox"/> Data not collected
<b>If YES: There are resources and partners available during natural disasters/storms that can help you. Do we have your permission to use this information to coordinate with them to help get you resources and assistance?</b>				
<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Client doesn't know	<input type="checkbox"/> Client refused	<input type="checkbox"/> Data not collected
<b>If YES: What natural disaster/storm caused you to evacuate and seek other shelter?</b>				
<input checked="" type="checkbox"/> Hurricane Dorian	<input type="checkbox"/> Hurricane Florence	<input type="checkbox"/> Hurricane Matthew	<input type="checkbox"/> Other:	
<b>What NC County were you living in immediately prior to the natural disaster/storm?</b>				
<b>TYPE OF PRIOR LIVING SITUATION – What was your living situations immediately prior to the natural disaster/storm?</b>				
Literally Homeless	<input type="checkbox"/> Place not meant for habitation			
	<input type="checkbox"/> Emergency shelter, including hotel or motel paid for with emergency shelter voucher			
	<input type="checkbox"/> Interim Housing			
Institutional	<input type="checkbox"/> Foster care home or foster care group home			
	<input type="checkbox"/> Hospital or other residential non-psychiatric medical facility			
	<input type="checkbox"/> Jail, prison, or juvenile detention facility			
	<input type="checkbox"/> Long-term care facility or nursing home			
	<input type="checkbox"/> Psychiatric hospital or other psychiatric facility			
	<input type="checkbox"/> Substance abuse treatment facility or detox center			
<input type="checkbox"/> Hotel or motel paid for without emergency shelter voucher				

In HMIS

### NC Natural Disaster/Storm

**There are resources and partners available during natural disasters/storms that can help you. Do we have your permission to use this information to coordinate with them to help you get resources and assistance?**

What natural disaster/storm caused you to evacuate and seek other shelter?

If the client said "Other", please enter the name of the natural disaster/storm in the space provided.

Yes (HUD) ▼ G

**-Select-** ▼ G

**Hurricane Dorian - September 2019**

Hurricane Florence - September 2018

Hurricane Michael - October 2018

Hurricane Matthew - October 2016

Other (enter name below)



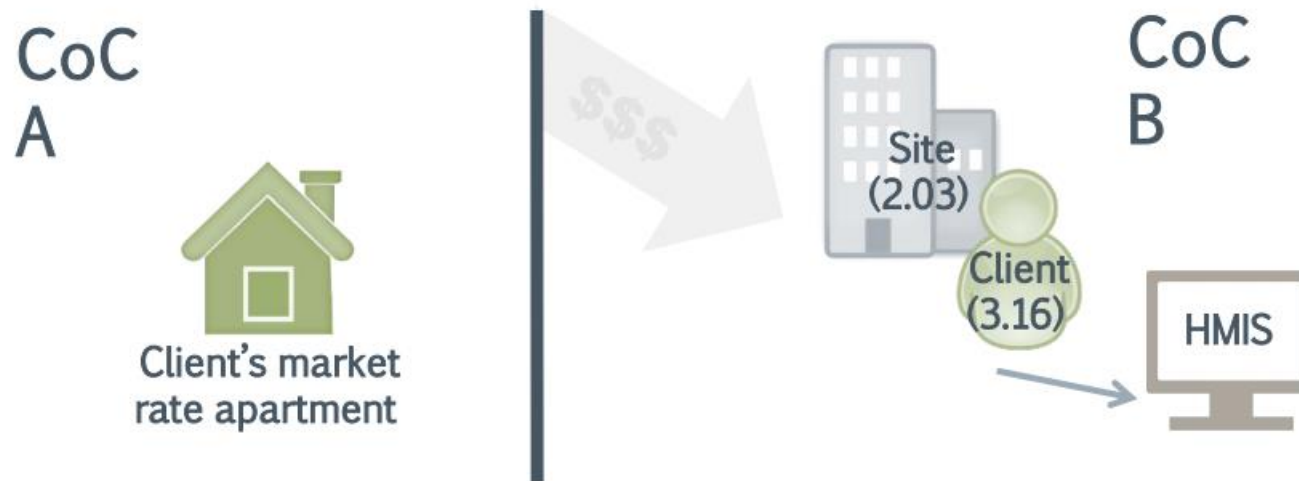
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# HMIS Data Standards 2020 - Updates

## Client Location Update

- Rationale: To link client household data to the relevant CoC

## Where's the \$\$\$?



# HMIS Data Standards 2020 - Updates

## Outreach Contact is now Current Living Situation

### Street outreach projects only

- Rationale: To record each contact with people experiencing homelessness by street outreach and other service projects
  - To provide information on the number of contacts required to engage the client
  - To document a current living situation as needed in any applicable project
- Instruction: Record the date and location of each interaction with a client



# HMIS Data Standards 2020 - Updates

## Domestic Violence History

- Rationale: To indicate whether heads of household and other adults served are survivors of domestic violence.
- Instruction: A record must be created as of the date of the project start, and updated during project enrollment



# HMIS Data Standards 2020 - Updates

## Housing Assessment at Exit

- Includes HOPWA and ESG Homeless Prevention projects
- Instruction: Record if the client maintained or changed housing situations and corresponding subsidy information

### Housing Assessment at Exit - Only Prevention projects should answer these questions

Housing Assessment at Exit	-Select-
If Able to maintain housing at entry, Subsidy Information	-Select-
If Moved to new housing unit, Subsidy information	Able to maintain the housing they had at project entry
	Moved to new housing unit
	Moved in with family/friends on a temporary basis
	Moved in with family/friends on a permanent basis
	Moved to a transitional or temporary housing facility or program
	Client became homeless - moving to a shelter or other place unfit for human habitation
	Client went to jail/prison
	Client died
	Client doesn't know
	Client refused
	Data not collected
<b>Disability Status</b>	
<b>Does the client have a disabling condition? *</b>	



# HMIS CoC-APR and ESG-CAPER Report - Updates

## **New report required for Sage uploads on October 1<sup>st</sup>**

- Finish up before then
- or wait for new HMIS report

## **Report Updates**

- Q4a (HMIS Info) includes CoC code, Geocode, VSP, HMIS Software Name, Report Start & End Date.
- Q7 & Q8 PIT persons and households served now report only those in housing for PH projects
- Q19a3 removed for Client Cash Income Change by Start and Latest Status/Exit
- Q19b – new Disabling Conditions and Income for Adults at Exit
- Q23a and 23b removed – Destination includes all leavers regardless of time in project





**How can we help?**

# Before you enter data: Projects



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# What's tracked behind the scenes?

## Project: what funding supports these clients?

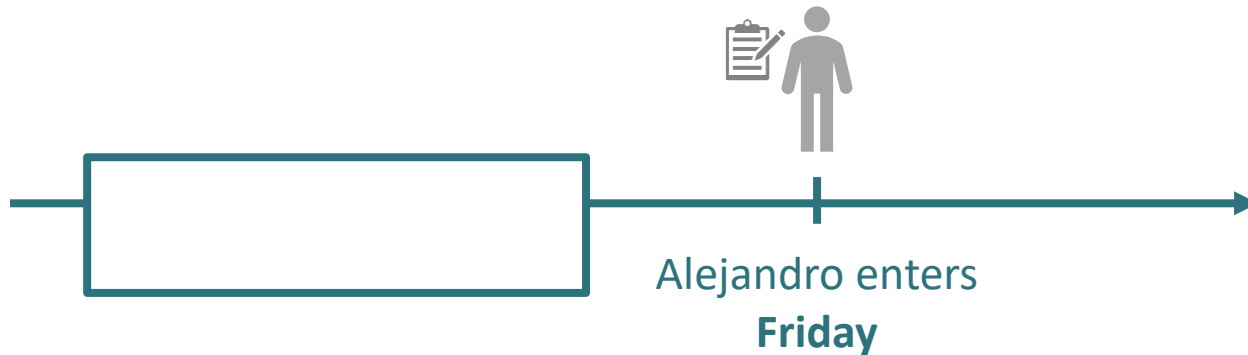
Alex entered the shelter program funded by State ESG dollars and must be recorded in the Emergency Shelter State ESG project



# What's tracked behind the scenes?

## Project: what funding supports these clients?

If Alejandro uses a White Flag Emergency Shelter bed funded by local United Way instead, what would Alejandro's project be?



# What's tracked behind the scenes?

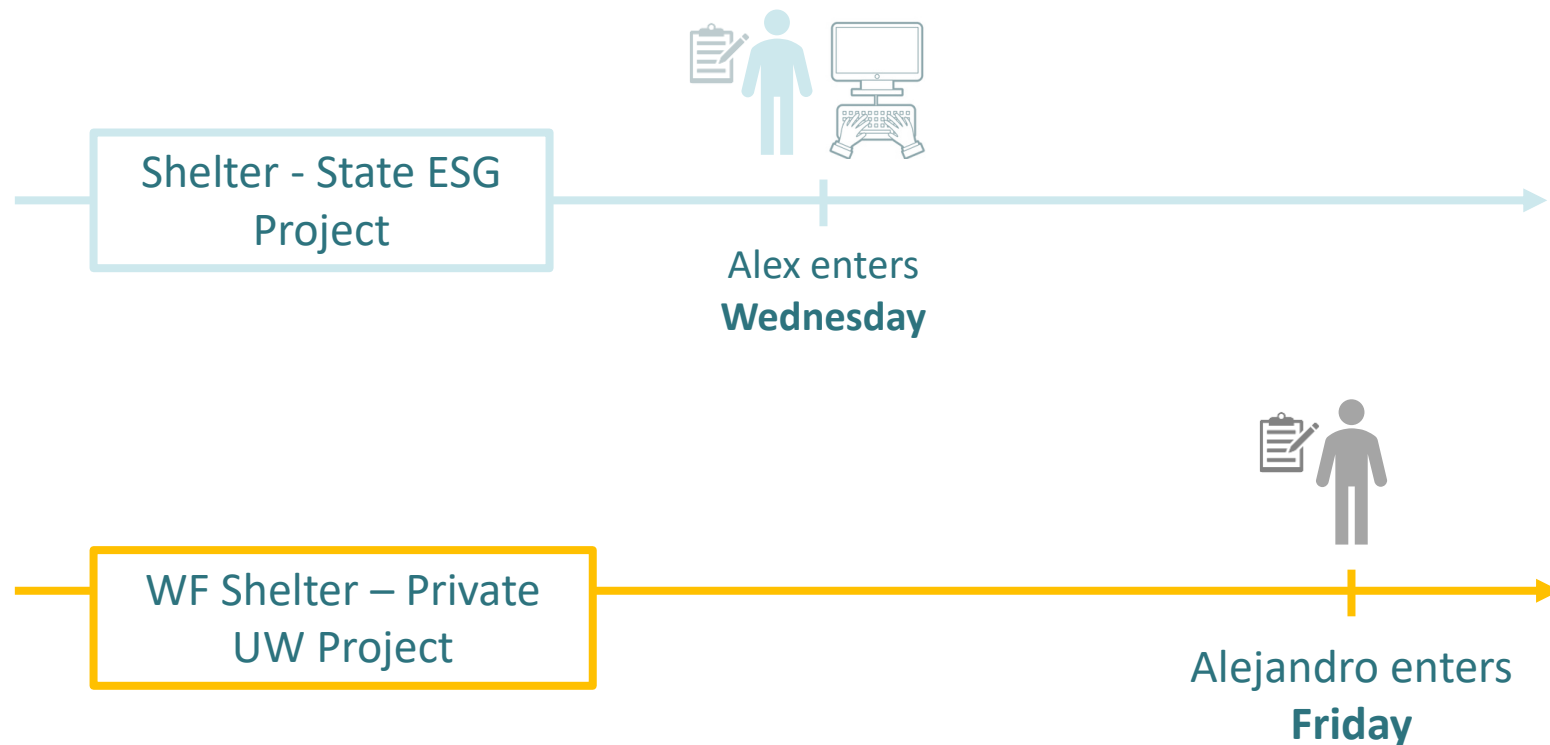
## Project: what funding supports these clients?

If Alejandro uses a White Flag Emergency Shelter bed funded by local United Way instead, what would Alejandro's project be?



# What's tracked behind the scenes?

Clients are separated by HMIS project type and funding source



# Imagine our HMIS region is a city



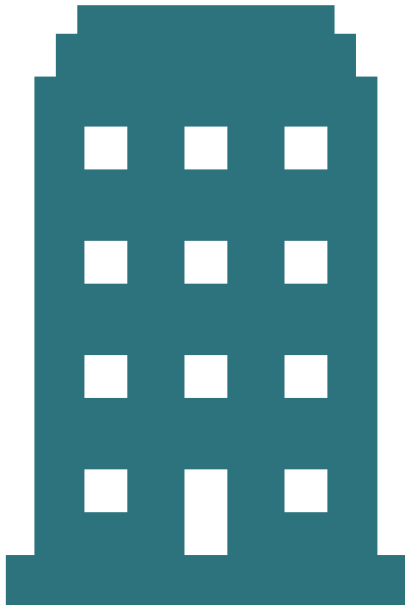
Welcome to HMIS @ NCCEH!



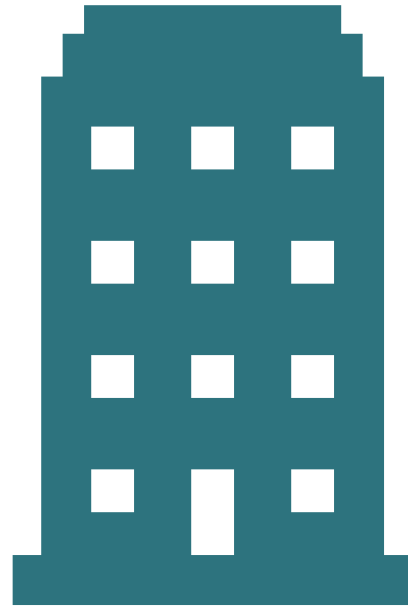
NCCEH



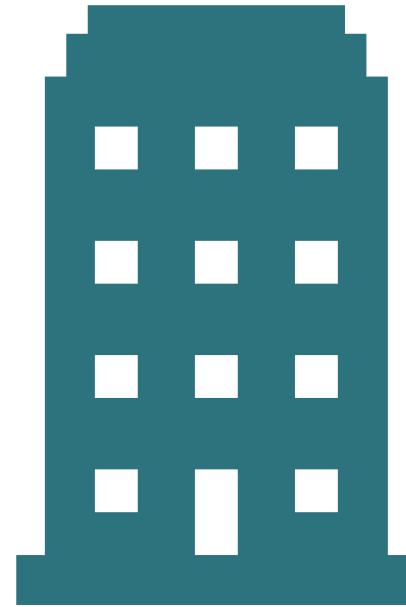
# Each building is an Agency in our community



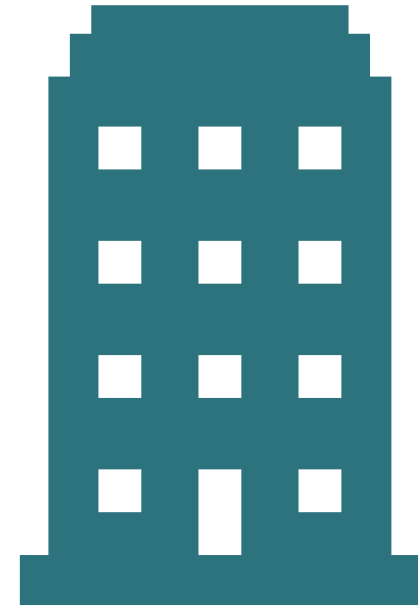
Agency A



Agency B



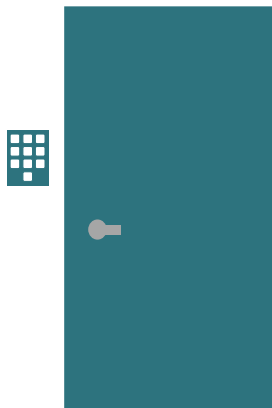
Agency C



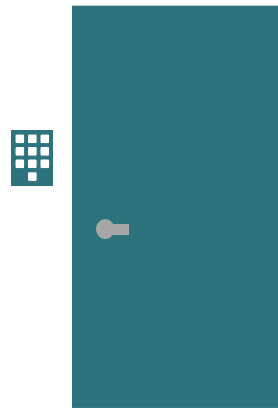
Agency D



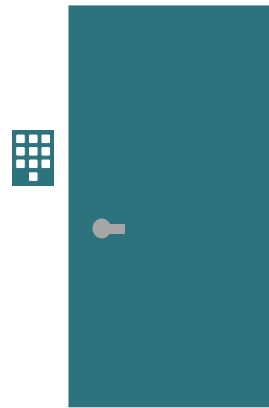
# Each door is a project within an Agency



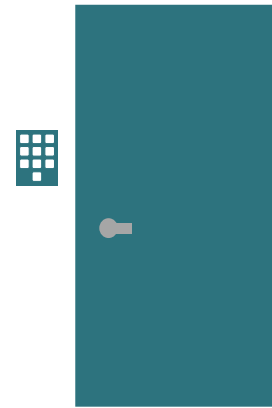
Emergency  
Shelter  
- State ESG



Transitional  
Housing  
- Private



Rapid Re-  
Housing  
- CoC



Permanent  
Supportive  
Housing  
- CoC



# Each door has a security keypad

This security  
is called  
Enter Data As  
in HMIS



Emergency  
Shelter  
- State ESG



Transitional  
Housing  
- Private



Rapid Re-  
Housing  
- CoC



Permanent  
Supportive  
Housing  
- CoC



# Data is secure and organized behind a door

Data must be within the right door to be accessible when you need it – for viewing, reporting, or sharing

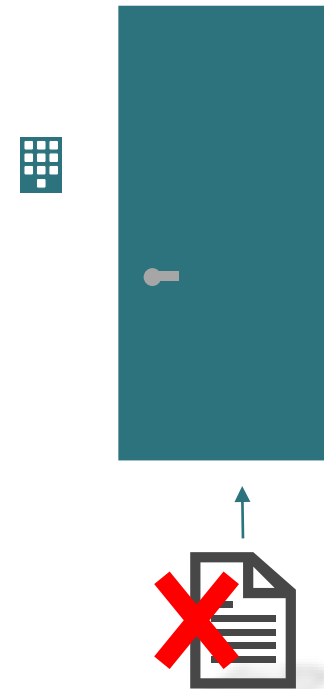
Use Enter Data As (EDA) mode in HMIS to secure and locate data!



# Data is secure and organized behind a door

If Enter Data As mode is not used, client data can look blank, be accidentally shared, or not appear in reports

Don't leave your data in front of the right door but in the hallway!



# If data is left in the hallway



## **Visibility Problems**

Client data cannot be seen in ServicePoint by those who should be able to see it.



## **Privacy and Security Problems**

We are better able to ensure data is accessed only by those with permission when it is in the correct place.



## **Data Quality/Reporting Problems**

Client data can be seen in ServicePoint, but is not pulled into reports.



# Know your default Enter Data As mode

**SERVICEpoint**  
Connecting Your Community.

**Helen Housing**  
Agency Admin

Mode:  
Shadow  
Enter Data As  
Back Date

**ServicePoint Training Site**  
**Heading Home Housing - Rowan County**  
December 27, 2018

Home > Home Page Dashboard

Type here for Global Search

Last Viewed | Favorites | System News (1) | Agency News (0) | Follow Up List (0)

**SERVICEpoint**  
Connecting Your Community.

**Alice Manager**  
Case Manager II

Mode:  
Enter Data As  
Back Date

**ServicePoint Training Site**  
**Heading Home Housing - Rowan County - Emergency Shelter - CoC**  
December 27, 2018

Home > Home Page Dashboard

Type here for Global Search

Last Viewed | Favorites | System News (1) | Agency News (0) | Follow Up List (0)

# Default Enter Data As mode: Agency Level

The screenshot displays the ServicePoint web application interface. At the top left is the ServicePoint logo with the tagline "Connecting Your Community." The main header area is orange and contains the text "ServicePoint Training Site" and "Heading Home Housing - Rowan County" with a date of "December 27, 2018". On the right side of the header, the user is identified as "Helen Housing Agency Admin" and the "Mode" is set to "Enter Data As". Other mode options include "Shadow" and "Back Date". Below the header is a dark blue navigation bar with "Home > Home Page Dashboard" and a search box labeled "Type here for Global Search". At the bottom, there are several widget tabs: "Last Viewed", "Favorites", "System News (1)", "Agency News (0)", and "Follow Up List (0)".

Agency Name + County Name

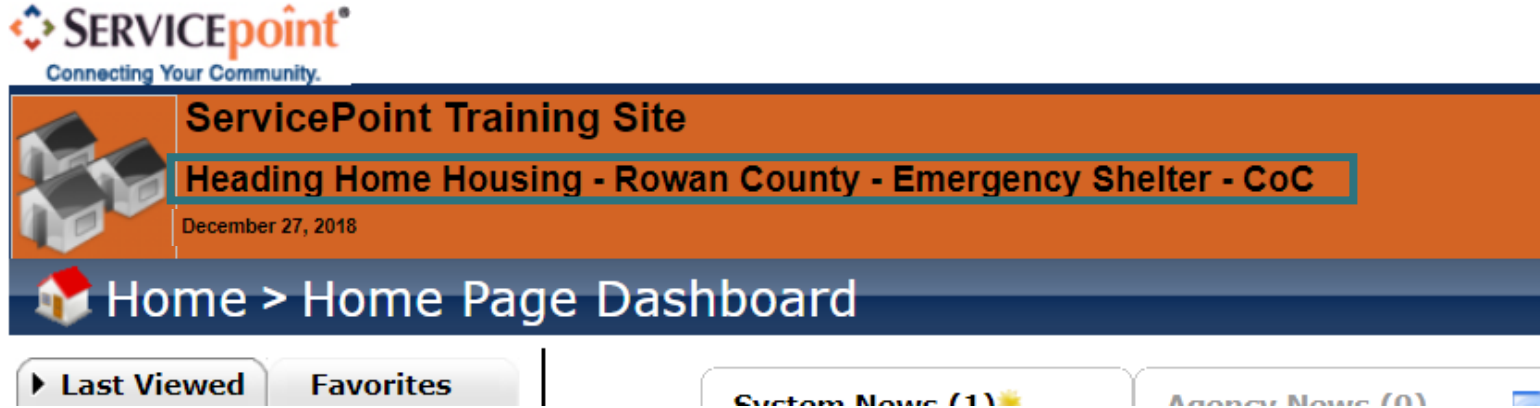


# Default Enter Data As mode: Project Level

The screenshot displays the ServicePoint Training Site interface. At the top left is the ServicePoint logo with the tagline "Connecting Your Community." The main header area is orange and contains the text "ServicePoint Training Site" and "Heading Home Housing - Rowan County - Emergency Shelter - CoC" with a date of "December 27, 2018". On the right side of the header, the user is identified as "Alice Manager Case Manager II" and the "Mode" is set to "Enter Data As". Below the header is a navigation bar with "Home > Home Page Dashboard" and a search box labeled "Type here for Global Search". At the bottom, there are several widget tabs: "Last Viewed", "Favorites", "System News (1)", "Agency News (0)", and "Follow Us List (0)".

Agency Name + County Name + Project Type/Name + Funding Source

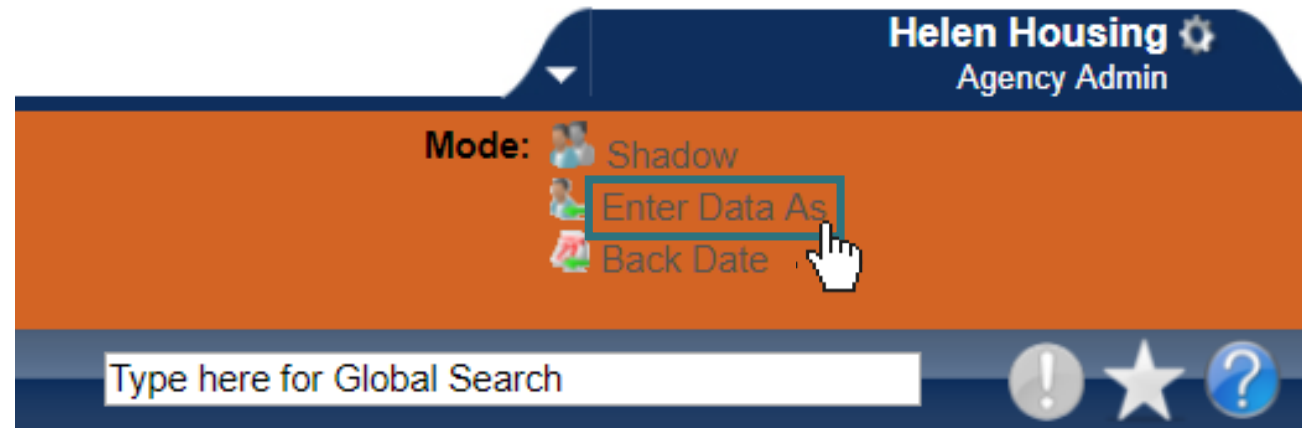
# Remember, the Project Level is where data should be entered



Agency Name + County Name + Project Type/Name + Funding Source

# Enter a new Enter Data As Mode

If your Default EDA mode is not where your client entered, you can change your EDA mode



# Enter a new Enter Data As Mode



**Quick Tip:** you don't have to Search. Projects are already listed below!

### Enter Data As Provider Search

#### Provider Search

Search for Providers by using keywords from the Provider Name or Description.

Search

#### Provider Number

Enter or scan a Provider ID number to search for that Provider.

Provider ID #

#### Provider Search Results

#	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y	Z	All
		Provider		Level	Phone	Location	Last Updated																				
<input icon"="" location="" pin="" type="button" value="+&lt;/input&gt;&lt;/td&gt;&lt;td&gt;&lt;img alt="/>	Heading Home Housing - Rowan County - Emergency Shelter - Private (5)		Level 5	Unknown	Salisbury, NC 28147	01/03/2019																					
<input icon"="" location="" pin="" type="button" value="+&lt;/input&gt;&lt;/td&gt;&lt;td&gt;&lt;img alt="/>	Heading Home Housing - Rowan County - Emergency Shelter - State ESG (10)		Level 5	Unknown	Salisbury, NC 28147	01/03/2019																					
<input icon"="" location="" pin="" type="button" value="+&lt;/input&gt;&lt;/td&gt;&lt;td&gt;&lt;img alt="/>	Heading Home Housing - Rowan County - Rapid Re-Housing - ESG (6)		Level 5	Unknown	Salisbury, NC 28147	08/14/2018																					



# Enter a new Enter Data As Mode

### Enter Data As Provider Search

#### Provider Search

Search for Providers by using keywords from the Provider Name or Description.

Search

#### Provider Number

Enter or scan a Provider ID number to search for that Provider.

Provider ID #

#### Provider Search Results

#	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y	Z	All
	Provider		Level	Phone	Location	Last Updated																					
<input type="button" value="+"/>	Heading Home Housing - Rowan County - Emergency Shelter - Private (5)		Level 5	Unknown	Salisbury, NC 28147	01/03/2019																					
<input type="button" value="+"/>	Heading Home Housing - Rowan County - Emergency Shelter - State ESG (10)		Level 5	Unknown	Salisbury, NC 28147	01/03/2019																					
<input type="button" value="+"/>	Heading Home Housing - Rowan County - Rapid Re-Housing - ESG (6)		Level 5	Unknown	Salisbury, NC 28147	08/14/2018																					



**Add:** Click the plus sign to select the right project for your client!



# You are in a new Enter Data As mode!



Helen Housing Agency Admin



ServicePoint Training Site  
Heading Home Housing - Rowan County  
December 27, 2018

Mode: Shadow

Enter Data As Heading Home Housing ...

Back Date



Home > Home Page Dashboard

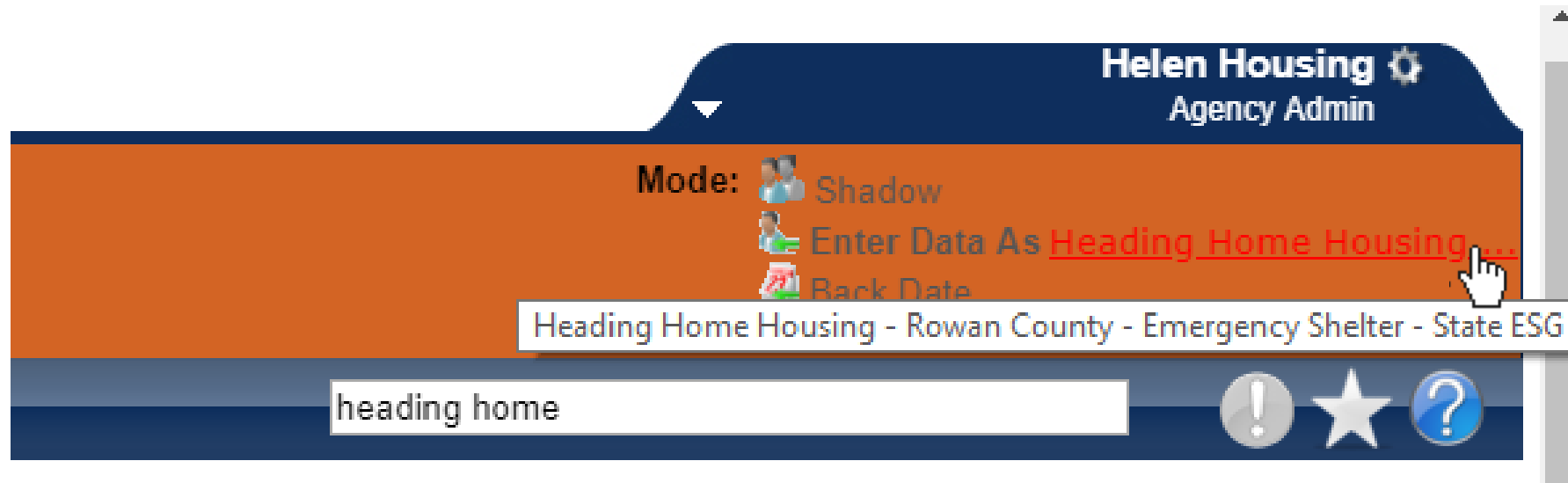
Type here for Global Search



NCCEH

# Hover over the new project name

You can hover to view the full name of the project you selected



Before you enter data: Dates

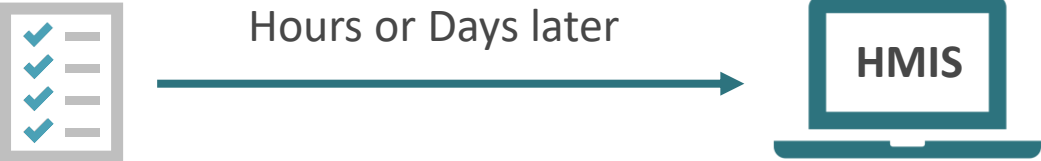


NCCEH



# Types of Data Entry

**Delayed using Paper Forms**



**Live Data Entry during client interview**



# What is the right date for your data?



Wednesday

**Data  
Collected**

Client enters project, staff complete intake/assessment paperwork



Friday

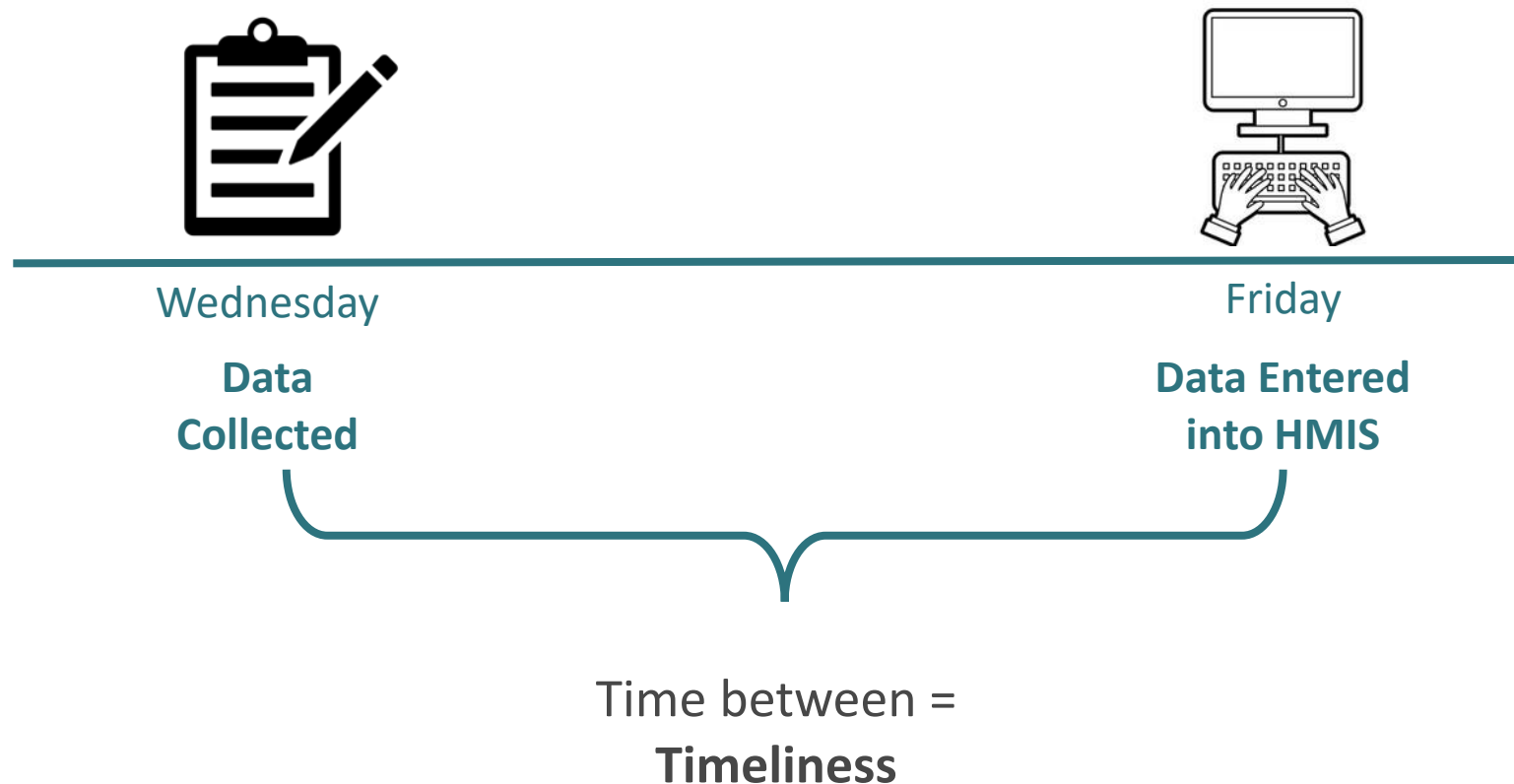
**Data Entered  
into HMIS**

Data is entered into HMIS by a licensed user



**NCCEH**

# What is the right date for your data?



# Why is timeliness important?

**More Accurate** – the more time that passes, the less accurate the data

- Missing or inaccurate data could be found on paper forms, but the client maybe already exited.
- Typos and mistakes are made more often.

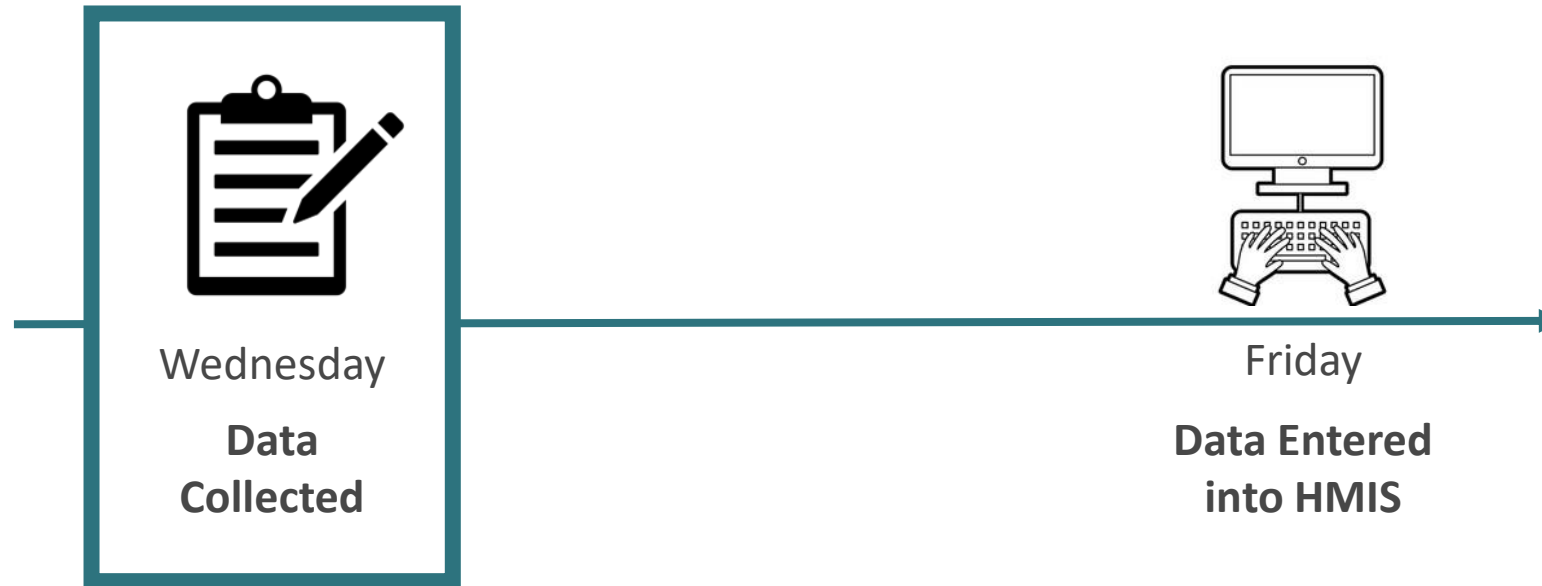
**More Useful** – when data is up-to-date, everyone is better off.

- Clients can get the referrals they need.
- Agencies know who they serving at any time and can reduce trackers.
- CoCs can report on data with confidence.

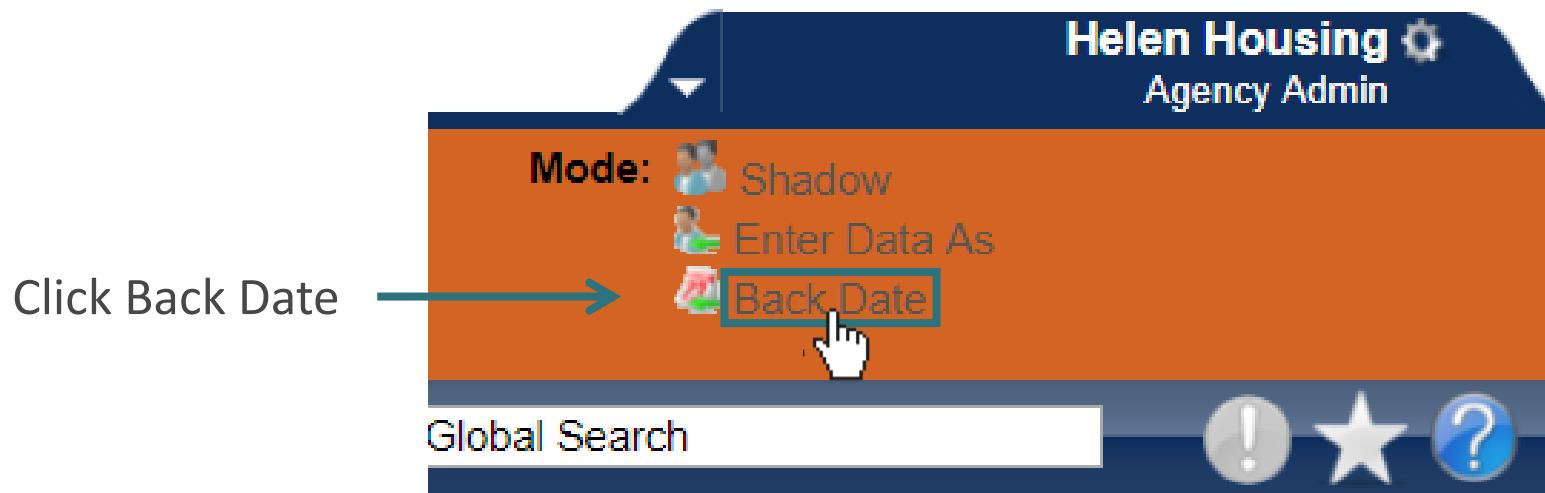


# How to enter data with the right date?

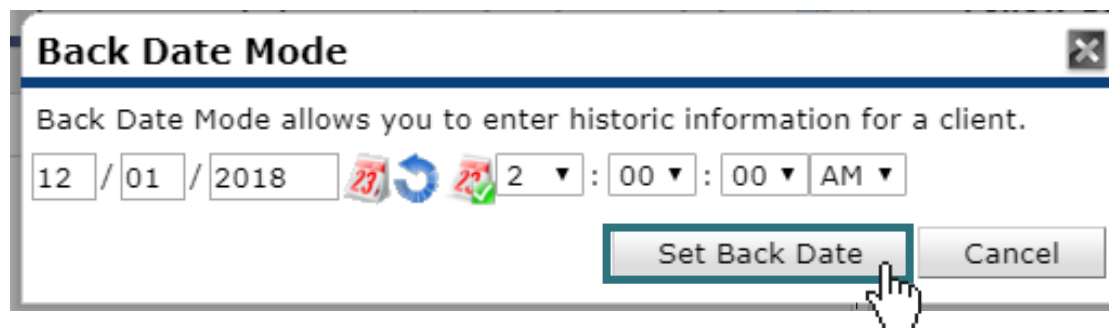
Back Date mode allows HMIS users to select the correct date



# How to enter data with the right date?



Enter date and  
Click Set Back Date →



# How to enter data with the right date?



The top of the screen turns yellow when you are in Back Date mode.

# How do you fix data if you enter it for the wrong EDA or Back Date mode?

- You don't, it doesn't really matter
- Re-enter the data with correct modes
- Switch a drop-down menu to the right project or a date field to the correct day





# How do you fix data if you enter it for the wrong EDA or Back Date mode?

- You don't, it doesn't really matter
- Re-enter the data with correct modes
- Switch a drop-down menu to the right project or a date field to the correct day

# Data Elements to Remember



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# Don't forget NC County of Service!



## What

The County in which a client receives your project's services



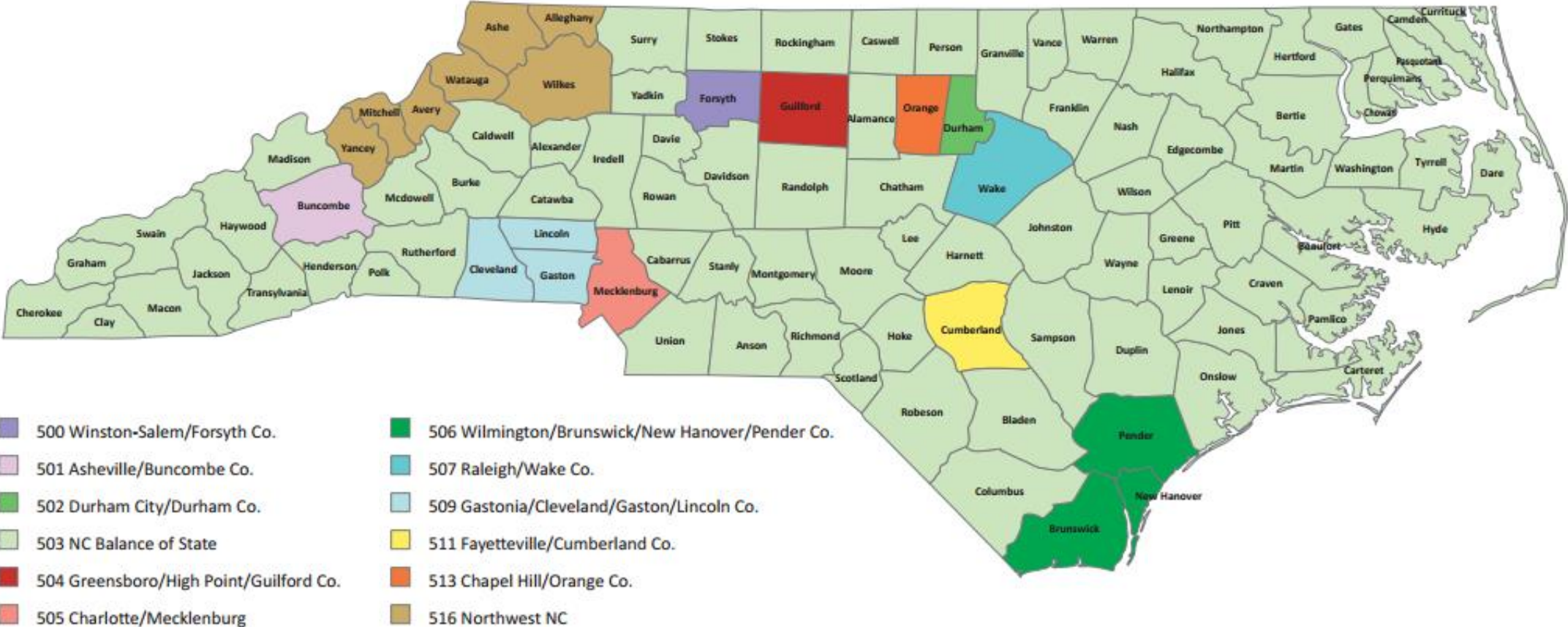
## Collection Notes

The location of shelter, housing or supportive services indicates the County of Service at any given time.

		10/01/2018	Private Pay Health Insurance	No				
Add		Showing 1-5 of 40			First	Previous	Next	Last
NC County of Service		Brunswick		▼	G			
On the night before this assessment, what was		Rowan		▼	G			

# Client Location

For Heads of Households: Which CoC is the \$\$\$ from?



# Client Location

When would a client be served by our agencies/system but not be in our CoC?

- Found housing in a different CoC
- Found a job in a different CoC (you meet with client in another CoC)

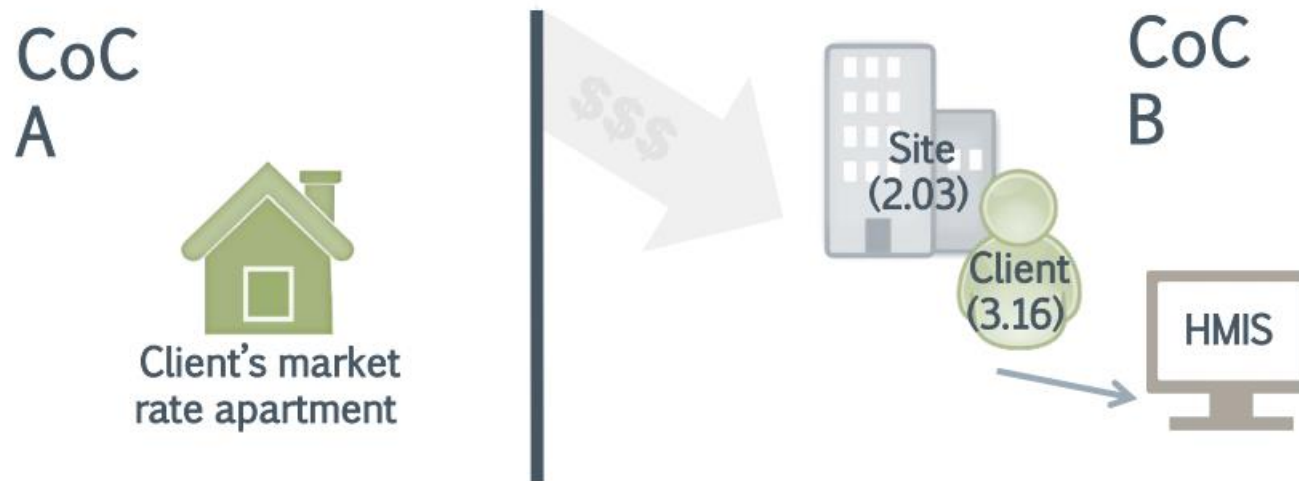


# HMIS Data Standards 2020 - Updates

## Client Location Update

- Rationale: To link client household data to the relevant CoC

## Where's the \$\$\$?



# Client Location

Scroll down to find Client Location at Entry Assessment

On the night before this assessment, what was the clients CITY of residence?	<input type="text" value="Salisbury"/>	<input type="button" value="Lookup"/>	<input type="button" value="Clear"/>	<a href="#">G</a>
Zip Code (of Last Permanent Address, if known)	<input type="text"/>			<a href="#">G</a>

**Answer the questions below for the Head of Household and other adults**

Client Location	<input type="text" value="NC-503 NC Balance of State CoC"/>	<a href="#">G</a>
-----------------	---	-------------------

## Homeless History

Prior Living Situation (Immediately Prior to Entry)	<input type="text" value="Place not meant for habitation (HUD)"/>
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# Client Location

Scroll down to find Client Location at Interims (Update or Annuals)

NC County of Service	Rowan	G
<b>Answer the questions below for the Head of Household and other adults</b>		
Client Location	NC-503 NC Balance of State CoC	G
Housing Move-in Date	03 / 01 / 2018	23, 23, G
<b>Income &amp; Sources</b>		
Income from Any Source	Yes (HUD)	G





# Room for Improvement: Missing Data

## Data Collection methods

*Which paper forms are used? (if not entering data directly)*

Make sure to collect all required data elements based off the HMIS@NCCEH Assessments on [nccceh.org/hmis/administrative](https://www.nccceh.org/hmis/administrative).

*Who is trained to collect data?*

Sometimes staff speaking to clients have not received training from their Agency Admin (or NCCEH) – make sure they know what to collect and why.

*Where does data collection take place?*

Consider how the physical location of client interviews and corresponding forms impacts your ability to ask the right questions.



# Reason for Leaving

Why has this client's project exit occurred?

## Common *Reasons for Leaving*:

- *Completed program* is when a client leaves after moving into housing with support from the project.
- *Left for housing opp. before completing program* means that the client found other shelter or housing without support from the project.
- *Does not or no longer qualifies for the program* is used when the client can no longer use core services (financial or supportive) and is no longer eligible for the project.
- *Unknown/Disappeared* is used when project staff do not know the reason for leaving.

# Reason for Leaving

**Edit Exit Data - (15) Star, Skip**




**Household Members**

**i** To update Household members for this Exit Data, click the box beside each name.

(2) Child w/single parent

(15) Star, Skip

**Edit Exit Data - (15) Star, Skip**

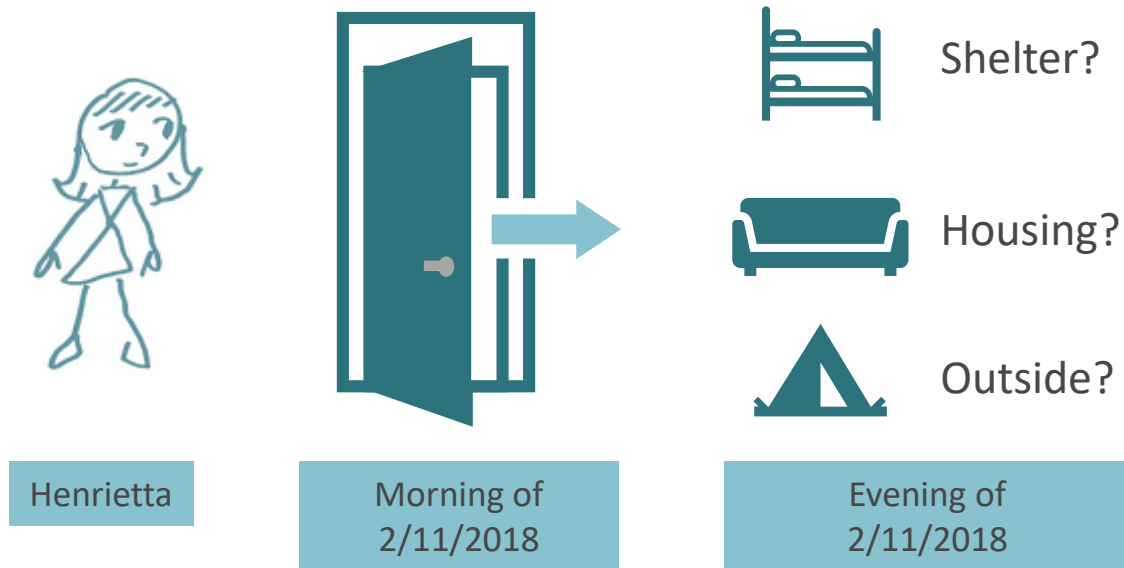
<b>Exit Date *</b>	09 / 16 / 2019    9 : 55 : 24 AM
Reason for Leaving	<div style="border: 1px solid #ccc; padding: 2px;"><div style="background-color: #f0f0f0; padding: 2px;">-Select-</div><div style="background-color: #e0e0e0; padding: 2px;">-Select-</div><div style="background-color: #007bff; color: white; padding: 2px;">Completed program</div><div style="padding: 2px;">Criminal activity / violence</div><div style="padding: 2px;">Death</div><div style="padding: 2px;">Disagreement with rules/persons</div><div style="padding: 2px;">Left for housing opp. before completing program</div><div style="padding: 2px;">Needs could not be met</div><div style="padding: 2px;">Does not or no longer qualifies for program</div><div style="padding: 2px;">Non-compliance with program</div><div style="padding: 2px;">Non-payment of rent</div><div style="padding: 2px;">Other</div><div style="padding: 2px;">Reached maximum time allowed</div><div style="padding: 2px;">Unknown/Disappeared</div></div>
If "Other", Specify	<input type="text"/>
<b>Destination *</b>	<div style="border: 1px solid #ccc; padding: 2px;"><div style="background-color: #f0f0f0; padding: 2px;">-Select-</div></div>
If "Other", Specify	<input type="text"/>
Notes	<div style="border: 1px solid #ccc; padding: 2px; min-height: 100px;"><input type="text"/></div>

# Exit Destination

## What

Identify where a client will stay immediately exiting a project

If Henrietta exits, where will she sleep that night?

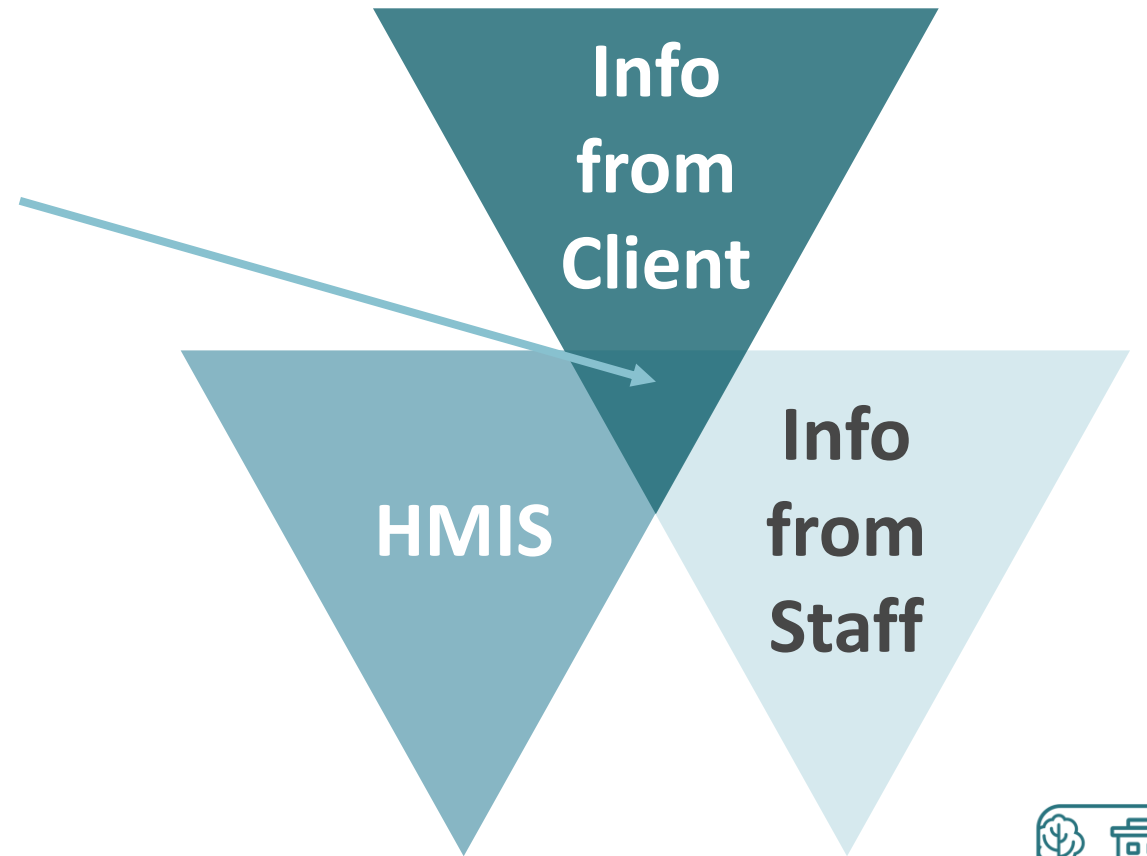


# Exit Destination

## Collection Notes

Use multiple sources for a better understanding and more accurate data.

If no information (after triangulating) is available, use No Exit Interview Completed.



# Exit Destination



## Who

All clients



## Data Collection Stage

At project exit



## Special Reminder

Other will be considered incomplete

Keep a copy of our [Exit Destination Guide](#) available to consult

Missing data is always better than inaccurate data!



# Exit Destination

## On the paper assessment

DESTINATION – Where will the client be staying right after leaving this project?	
Temporary Homeless	<input type="checkbox"/> Place not meant for habitation
	<input type="checkbox"/> Emergency shelter, including hotel or motel paid for with emergency shelter voucher
	<input type="checkbox"/> Moved from one HOPWA funded project To HOPWA TH
	<input type="checkbox"/> Transitional Housing for homeless persons (including homeless youth)
Temporary Non-Homeless	<input type="checkbox"/> Hotel or motel paid for without emergency shelter voucher
	<input type="checkbox"/> Residential project or halfway house with no homeless criteria
	<input type="checkbox"/> Staying or living with family, temporary tenure (room, apartment, or house)
	<input type="checkbox"/> Staying or living with friends, temporary tenure (room, apartment, or house)
Institutional	<input type="checkbox"/> Psychiatric hospital or other psychiatric facility
	<input type="checkbox"/> Substance abuse treatment facility or detox center
	<input type="checkbox"/> Hospital or other residential non-psychiatric medical facility
	<input type="checkbox"/> Jail, prison, or juvenile detention facility
	<input type="checkbox"/> Foster care home or foster care group home
	<input type="checkbox"/> Long-term care facility or nursing home



# Exit Destination

## On the paper assessment

Permanent	<input type="checkbox"/> Rental by client, with RRH or equivalent subsidy
	<input type="checkbox"/> Permanent housing (other than RRH) for formerly homeless persons
	<input type="checkbox"/> Moved from one HOPWA funded project to HOPWA PH
	<input type="checkbox"/> Rental by client, with GPD TIP housing subsidy
	<input type="checkbox"/> Rental by client, with VASH housing subsidy
	<input type="checkbox"/> Rental by client, with other ongoing housing subsidy
	<input type="checkbox"/> Owned by client, with other ongoing housing subsidy
	<input type="checkbox"/> Rental by client, no ongoing housing subsidy
	<input type="checkbox"/> Owned by client, no ongoing housing subsidy
	<input type="checkbox"/> Staying or living with family, permanent tenure
	<input type="checkbox"/> Staying or living with friends, permanent tenure
Other	<input type="checkbox"/> Deceased
	<input type="checkbox"/> Other
	<input type="checkbox"/> Client doesn't know (CDK)
	<input type="checkbox"/> Client refused (CR)
	<input type="checkbox"/> No exit interview completed (Data Not Collected, DNC)





# Exit Destination

**Edit Exit Data - (15) Star, Skip**



**Household Members**

**i** To update Household members for this Exit Data, click the box beside each name.

(2) Child w/single parent

(15) Star, Skip

**Edit Exit Data - (15) Star, Skip**

<b>Exit Date *</b>	09 / 16 / 2019   9 : 55 : 24 AM
Reason for Leaving	Completed program
If "Other", Specify	
<b>Destination *</b>	-Select-
If "Other", Specify	-Select-
Notes	Deceased (HUD)

- Emergency shelter, including hotel or motel paid for with emergency shelter voucher (HUD)
- Foster care home or foster care group home (HUD)
- Hospital or other residential non-psychiatric medical facility (HUD)
- Hotel or motel paid for without emergency shelter voucher (HUD)
- Jail, prison or juvenile detention facility (HUD)
- Long-term care facility or nursing home (HUD)
- Moved from one HOPWA funded project to HOPWA PH (HUD)
- Moved from one HOPWA funded project to HOPWA TH (HUD)
- Owned by client, no ongoing housing subsidy (HUD)
- Owned by client, with ongoing housing subsidy (HUD)
- Permanent housing (other than RRH) for formerly homeless persons (HUD)
- Place not meant for habitation (HUD)
- Psychiatric hospital or other psychiatric facility (HUD)
- Rental by client, no ongoing housing subsidy (HUD)
- Rental by client, with RRH or equivalent subsidy (HUD)
- Rental by client, with VASH subsidy (HUD)

# Spotlight on HMIS Guides

Go to [ncceh.org/hmis/trainings](https://www.ncceh.org/hmis/trainings) for Additional Resources



NCCEH



# What's Next

# What's Next Calendar

Due	Report/Event Name
Sept 19 <sup>th</sup>	NC BoS CoC HMIS Users Meeting
Oct 1 <sup>st</sup>	Federal Fiscal Year Begins! HUD HMIS Data Standards and HMIS Report updates
Oct 17 <sup>th</sup>	NC BoS CoC HMIS Users Meeting
Nov 21 <sup>st</sup>	NC BoS CoC HMIS Users Meeting
TBA	Longitudinal System Analysis and System Performance Measures Reports



[ncceh.org/hmis](https://ncceh.org/hmis)

access local support for NC Balance of State, Durham, & Orange CoCs

919.410.6997 or [hmis@ncceh.org](mailto:hmis@ncceh.org)

helpdesk for local support



**NC COALITION** to  
end  
**HOMELESSNESS**