North Carolina
Balance of State Continuum of Care
bos@ncceh.org   919.755.4393   www.ncceh.org/BoS

BoS Scorecard Committee Meeting
4.18.19

Attendance
Committee Members: Monica Frizzell, Angela Harper King, Linda Mandell, Sabrina Lawson, Garth Frieling, Nancy Huff, Jane Earnest, Cameron Cochran

NCCEH Staff: Brian Alexander, Ehren Dohler, Andy Phillips

Overview
- The Scorecard Committee went through most of the Renewal Scorecard on April 11.
- Staff will go through the New Scorecard and include the Renewal and New Scorecard Performance Sections together.

Review of Renewal Scorecard Proposed Changes
Section IV
HUD Monitoring
- Changed to remove merging grants that needed a grant extension
- Put a number of years (3) for how recently the project requested a grant extension.

Section V
Coordinated Entry and Prioritization
- Asks if every new entry has a VI-SPDAT score and assigned it a 10 point value.
- VI-SPDAT scores should be within the recommended ranges for the project they entered.

Comments:
- Angela suggested that partial points be given if an agency has most of their VI-SPDAT scores.
- Ehren asked if it should be a certain percentage.
- Angela suggests at least 80% for partial points.
- Ehren clarified we could give a point scale for 80-89%= 3 points, 90-99%= 6 points and 100%= 10 points.

Section VI
Application Deadlines and Documentation
- The match documentation standard previously was whether the match documentation was correct, but most applicants missed something on the letter. The standard is now met if the project demonstrates a 25% match and the funds are eligible, not whether the letter was written correctly. NCCEH staff will assist grantees to submit correct letters.

Review of New Scorecard Proposed Changes
The point totals are always smaller on the new scorecard to make sure we don't accidentally fund a new project and have a renewal project loose funding. Renewal projects have current clients we don't want to put at risk of losing housing.

- Changes that were already discussed during the Renewal Scorecard Review are not listed again in the New Scorecard proposed changes.

<u>Section II</u>
Program Design
- RRH projects: Must be currently receiving ESG funds and be in good standing.
  - Added an exception for the PHAs to apply even though they do not receive ESG funds.
  - RRH: Added an exception for projects applying for DV-RRH bonus funding.

<u>Section III</u>
Scope of Services
- Asks if they actively participate in the NC SOAR program. In the past we asked if the project had SOAR trained staff, but the staff may not be actively taking SOAR cases. Staff knows how many cases per year each SOAR case worker completes in the year.

<u>Section IV</u>
Organizational Capacity
- Will add instructions for the organizational chart to include where the new project will fall in the organization.

<u>Section VI</u>
Agency's Relationship to Community
- We added that the 75% participation can be for just one Regional Committee (if your grant covers multiple Regional Committees).
- Increased points for participating in the regional ESG process.

<u>Section VII:</u>
Deadlines
- The New Scorecard has the submission deadline as a Threshold, opposed to a Standard as in the Renewal Scorecard. This isn't a change to the scorecard, but a difference to highlight between the New and Renewal Scorecards.

Performance Sections
NCCEH staff went through the Performance questions for both New and Renewal Scorecards together. New Project points continue to be smaller than the Renewal Project scores. New projects can only be scored in the performance section if they already have another project to score. This is another reason to not give large points in the New Scorecard.
- RRH Projects: What percentage of the people served by the project that had a disability?
  - This is now a percentage of total people instead of just the head of household.
  - The points are given on a scale so projects can get partial points.
- Removed the veterans question from the New Scorecard.
- Renewal Scorecard added a question to give points to projects with 100% chronically homeless enrollees in the 2018 calendar year. This questions in N/A for New Projects.
- PSH projects: gives a scale of points for the percentage of adults who are chronically homeless.

Comments:
  - A committee member commented that there are times when their project needs to accept persons who are not Chronically Homeless. She states that as long as the project is serving a homeless person, she's not sure this should take points away.
  - Ehren and Brian stated that because we still have Chronically Homeless individuals, and because HUD prioritizes Chronically homeless person, we need to incentivize our PSH projects to try to house Chronically Homeless people first.
  - Monica asked why this question asks about adults instead of households.
  - Brian stated it's because we have some single adult households, but we also have households that may have several adults that are chronically homeless and we want to count those people as well.

- The program's utilization rate includes percentages that go above 100% because some projects may house more people than they stated they would in their application and we want to give extra points for those projects. We also want projects that hit 100% of their units, but leaving money on the table when they could continue housing more people.
- The eligibility question was removed from the Renewal Scorecard because it was given to all Renewal Projects. New Projects need to meet this Standard though.
- The percentage of exits to permanent housing destination questions for RRH an PSH have different point totals because PSH should only ever exit people form PSH if they will absolutely go into another permanent destination.
- PSH Projects: What percentage of total program participants exited to permanent destination
    - This is a new question with a scale of points given so a project can receive partial points.
    - Many grant programs may have long-time stayers that should be exited to another housing subsidy because they no longer need the support services that come with PSH.

Scorecards approval

A motion was made to approve the New and Renewal Project Scorecards [Mandell, Ernest]. All in favor, none opposed.