

Tenancy Support Services

Respondents identified a number of tenancy support services that are listed below.

Tenancy Support Services	
Accessing Housing	Maintaining Housing
<ul style="list-style-type: none"> • Assess clients' housing needs • Assist with goal-planning • Support and motivate clients • Connect to payee services • Provide referrals to community services • Complete paperwork to connect to and maintain services* • Help secure identification • Transport clients to see units • Assist with housing search that meets clients' needs • Complete housing applications • Walk through units with clients prior to move in • Engage and maintain relationships with landlords (to reduce barriers to rentals, gain access to units before listed, etc.) • Incentivize landlords, e.g., through risk mitigation services or increased deposit • Write letters of support for rental applications • Find resources to pay for housing costs • Pay or assist with obtaining money for deposits and arrears • Review the lease with clients so that they understand rent payment, damages, termination, and occupancy terms • Accompany to lease signing • Assist to secure household goods and furniture • Assist with moving client into housing 	<ul style="list-style-type: none"> • Assist with goal-planning • Support and motivate clients • Manage client trauma and symptoms • Connect to payee services • Complete paperwork to connect to and maintain services* • Navigate school system and child benefits • Reauthorize services quickly to prevent crises • Assist with rental payments/help develop rental payment plans • Act as rent payees for clients • Teach clients to manage utilities • Assist with paying utilities • Engage and maintain relationships with landlords (to manage crises, resolve housing issues, respond to landlord concerns, etc.) • Transport clients (for appointments, to pay rent, etc.) • Arrange transportation resources • Assist with obtaining home goods • Teach daily living skills (grocery shopping, laundry, cleaning, budgeting, cooking, etc.) • Assist with maintaining and cleaning apartment • Inspect units during occupancy to see if there are any developing issues • Orient the client to the apartment • Teach residents to navigate their community • Advocate to prevent eviction and assist with rental voucher appeals • Rehouse clients in difficult circumstances • Establish a routine with meaningful activities • Develop natural supports and a community with neighbors • Assist with establishing social boundaries • Assist client to feel safe in the home • Teach residents to advocate for themselves • Help to modify behaviors to not endanger housing (e.g., manufacturing meth away from the unit)

*Mental health services, benefits, income, health care (including accompanying to doctor appointments), food resources, substance use services, other Medicaid services